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PUCO

June 15, 2005

Ms. Renee Jenkins, Director of Administration
Docketing Division
The Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215-3793

Re: Revised Exhibit C – Proposed Customer Notices for PUCO Case No. 05-461-TP-UNC
Frontier Tariff Docket No. 90-5009-TP-TRF

Dear Ms. Jenkins:

Enclosed are an original and four copies of the revised Exhibit C – Proposed Customer Notices that Frontier Communications of Michigan, Inc. is submitting to implement changes to the Lifeline/Link-Up program in accordance with PUCO Order No. 05-461-TP-UNC and under Frontier's tariff docket of 90-5009-TP-TRF.

As acknowledgment this filing has been received, please date stamp and return the marked enclosed copy of this letter in the envelope provided.

If you have any questions regarding this filing, please call Ron Williams, Regulatory Manager, at (517) 592-0277.

Sincerely,



Tanya Swanson
Regulatory Staff Analyst

Enclosures

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
Technician Ann Date Processed 6/16/05

PROPOSED NOTICES

Annual Audit Letter

Date _____

Customer Name: _____

Address: _____

Telephone Number: _____

IMPORTANT NOTICE FROM FRONTIER COMMUNICATIONS OF MICHIGAN, INC.

This notice concerns your continued participation in Frontier's Lifeline program. This program provides a discount on your monthly telephone bill if your income is at or below a certain level or if you qualify.

To be in compliance with Federal Communication Commission (FCC) rules, Frontier is required to verify your continued eligibility for the federally funded Lifeline program for which you are currently receiving benefits. **You are required to return the enclosed Lifeline/Linkup Discount Application to the identified address as soon as possible, but not later than sixty (60) days from the date of this letter. If you do qualify for the telephone discount, let us know right away.**

To Prove You Qualify Based on Your Household Income

Your household income must be at or below 135% of the poverty level. (See chart below)

Household Size	Annual Income
1	\$12,920
2	\$17,321
3	\$21,722
4	\$26,123
5	\$30,524
6	\$34,925
7	\$39,326
8	\$43,727
Each add'l person, add	\$ 4,401

To prove you qualify, we will need a copy of at least one of the following documents:

- A copy of your most recent federal or state tax return
- A current income statement from an employer or W-2
- Three consecutive months worth of the most current pay stubs
- The most recent Social Security statement of benefits
- The most recent Veteran's Administration statement of benefits
- The most recent retirement/pension statement of benefits
- The most recent Unemployment or Worker's Compensation statement of benefits
- Any other legal document that would show your current income (such as a divorce decree or child support document)

To Prove You Qualify Because You Receive Benefits From an Eligible Program

Customers who are on one of the programs below automatically qualify for a telephone discount. If you are on one of these programs, we will need a copy of paperwork that shows you are enrolled. The programs include:

- Home Energy Assistance Program (HEAP)
- Food Stamps
- Supplemental Security Income-Aged (SSI)
- Medical Assistance (Medicaid), including any state program that might supplant Medicaid
- Federal Public Housing/Section 8
- Ohio Works First (formerly AFDC) or Temporary Assistance for Needy Families (TANF)
- National School Lunch Program's Free Lunch Program (NSL)

Where to Send Your Proof

If you have any questions, call us toll-free at 1-800-683-9793.

You can fax a copy of your records to 1-515-573-1241 or send a copy of your records to:

**Frontier Communications
P.O. Box 1038
Ft. Dodge, IA 50501**

We must have proof within 60 days from the date of this letter so that your benefits do not stop.

Please include your name, address, and telephone number with your proof. We will give you a written answer within 10 days of receiving your letter. If you qualify, you will continue getting the discount. If your documentation does not show proof that you qualify, we will explain why.

If, after calling or writing us, you still have outstanding questions or complaints, you may call the Public Utilities Commission of Ohio (PUCO), toll free at 1-800-686-7826 or 614-466-3292 or for TDD/TYY toll free at 1-800-686-1570 or 614-466-8180 from 8:00 A.M. to 5:00 P.M. weekdays, or visit the PUCO website at www.puco.ohio.gov.

Residential customers may also call the Ohio Consumers' Counsel (OCC) toll free at 1-877-742-5622 from 8:00 A.M. to 5:00 P.M. weekdays, or visit the OCC website at www.pickocc.org.

Sincerely,

Frontier Communications of Michigan, Inc.

INELIGIBLE NEW APPLICANT

Date _____

Customer Name: _____

Address: _____

Telephone Number: _____

IMPORTANT NOTICE FROM FRONTIER COMMUNICATIONS OF MICHIGAN, INC.

This notice concerns your application for participation in Frontier's Lifeline program. This program provides a discount on your monthly telephone bill if you qualify.

The documentation submitted with your application does not prove that you qualify for the lifeline discount.

In order to receive a discount on your telephone bill, you must respond within 30 days from the date of this letter. We value you as a customer and want to make sure that you receive the discount if you have a right to it. If you do qualify for the telephone discount, let us know right away.

To Prove You Qualify Based on Your Household Income

Your household income must be at or below 135% of the poverty level. (See chart below)

Household Size	Annual Income
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- The most recent Veteran's Administration statement of benefits
- The most recent retirement/pension statement of benefits
- The most recent Unemployment or Worker's Compensation statement of benefits
- Any other legal document that would show your current income (such as a divorce decree or child support document)

To Prove You Qualify Because You Receive Benefits from an Eligible Program

If you are on one of the programs listed below, you will need to self-certify to Frontier that you are currently enrolled. The programs include:

- Home Energy Assistance Program (HEAP)
- Food Stamps
- Supplemental Security Income-Aged (SSI)
- Medical Assistance (Medicaid), including any state program that might supplant Medicaid
- Federal Public Housing/Section 8
- Ohio Works First (formerly AFDC) or Temporary Assistance for Needy Families (TANF)
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**Frontier Communications
P.O. Box 1038
Ft. Dodge, IA 50501**

We must have proof within 30 days from the date of this letter so that you can receive Lifeline benefits.

Please include your name, address, and telephone number with your proof within 30 days. We will give you a written answer within 10 days of receiving your letter. If you qualify, you will receive the discount. If your documentation does not show proof that you qualify, we will explain why.

If, after calling or writing us, you still have outstanding questions or complaints, you may call the Public Utilities Commission of Ohio (PUCO), toll free at 1-800-686-7826 or 614-466-3292 or for TDD/TYY toll free at 1-800-686-1570 or 614-466-8180 from 8:00 A.M. to 5:00 P.M. weekdays, or visit the PUCO website at www.puco.ohio.gov.

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