

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Mr. Steven C. Barnes,	)	
	)	
Complainant,	)	
	)	
v.	)	Case No. 02-3145-TP-CSS
	)	
McLeod USA,	)	
	)	
Respondent.	)	

ENTRY

The attorney examiner, pursuant to the authority granted in Rule 4901-1-14, Ohio Administrative Code, finds:

- (1) On December 2, 2002, Mr. Steven C. Barnes (Complainant) filed a formal complaint with the Commission against McLeod USA (Respondent) alleging that Respondent had improperly billed charges to four phone lines maintained by his businesses and had not provided proper service for his businesses.
- (2) On December 24, 2002 Respondent filed its answer stating that it had disconnected three of the four lines involved here pursuant to the Complainant's request and credited him for all pending balances. Respondent states it has no record of service complaints with the remaining line. Respondent states it has not failed to perform any obligations to the Complainant and requests the complaint be dismissed with prejudice.
- (3) The attorney examiner finds that this matter should be set for a settlement conference on January 30, 2003, at 10:00 a.m., in the Legal Department Conference Room, Room 1252, 12th floor of the offices of the Commission, 180 East Broad Street, Columbus, Ohio 43215-3793. The purpose of the settlement conference will be to determine whether this matter can be informally resolved.

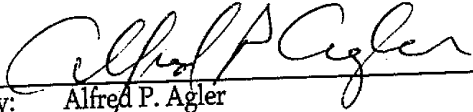
It is, therefore,


ORDERED, That this case is set for a settlement conference in accordance with Finding (3). It is, further,

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business  
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ORDERED, That a copy of this Entry be served upon each party of record.

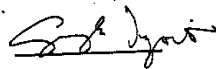
THE PUBLIC UTILITIES COMMISSION OF OHIO

  
By: Alfred P. Agler  
Attorney Examiner

/vrm 

Entered in the Journal

JAN 13 2003

  
Gary E. Vigorito  
Secretary