

150 East Gay Street
Room 4C
Columbus, OH 43215-3111



FILE

April 19, 2001

Ms. Daisy Crockron
Docketing Division
The Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43266-0573

Re: Case No. 93-487-TP-ALT
Case No. 90-5032-TP-TRF

Dear Ms. Crockron:

Attached are six (6) copies of the Addendum to the Ameritech Tariff, P.U.C.O. No. 20, regarding Special Promotional Offerings. The Addendum is effective April 23, 2001, and is issued in accordance with Opinion and Order dated April 27, 2000 in Case No. 93-487-TP-ALT.

Acknowledgment and date of receipt of this Addendum are requested. A duplicate transmittal letter is attached for this purpose.

Very truly yours,

Robert J. Wentz
Manager - Dockets and Issues

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THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2

SECTION 8

1st Revised Sheet No. 1

Cancels

PART 2 - General Terms and Conditions

SECTION 8 - Promotional Service Offerings

Original Sheet No. 1

1. PROMOTIONAL OFFERINGS

The Telephone Company may from time to time offer special promotions of various services offered under this tariff in order to attract new customers and/or increase existing customer awareness of the specially-promoted tariff service.

Promotional prices offered for a period greater than 90 days to the same class of customers within a 12-month period will be offered for resale at wholesale rates. The 12-month period begins on the first day the promotional price is offered. Notification of promotional offerings will be provided on one day's notice to the Public Utilities Commission of Ohio as an addendum to this tariff.

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Issued: May 3, 1999

Effective: May 3, 1999

In accordance with Case No. 99-429-TP-ATA, issued April 2, 1999.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Addendum to
1st Revised Sheet No. 1
Page 1 of 32

1. PROMOTIONAL OFFERINGS - ADDENDUM

| Name of Service | Tariff Reference Part/Sec/ Sheet | Standard Tariff Charge | Charge During Waiver Period | Waiver Start Date | Waiver Expected End Date | Target Areas |
|---|---|------------------------------|--------------------------------------|-------------------------|-----------------------------------|-----------------|
| Ameritech CompleteLink 2-PIC Winback (See Note 1) | 4/2/34 | (See Note 1) | | 09/15/00 | 09/14/01 | Business |
| Ameritech CompleteLink 2-PIC Save (See Note 2) | 4/2/34 | (See Note 2) | | 09/15/00 | 09/14/01 | Business |
| Ameritech CompleteLink Winback (See Note 3) | 4/2/32-34 | (See Note 3) | | 09/15/00 | 09/14/01 | Business |
| Ameritech CompleteLink Save (See Note 4) | 4/2/32-34 | (See Note 4) | | 09/15/00 | 09/14/01 | Business |
| Ameritech CompleteLink 2-PIC Winback (See Note 5) | 4/2/34 | (See Note 5) | | 09/15/00 | 09/14/01 | Business |
| Ameritech CompleteLink 2-PIC Save (See Note 6) | 4/2/34 | (See Note 6) | | 09/15/00 | 09/14/01 | Business |
| Ameritech CompleteLink Winback (See Note 7) | 4/2/32-34 | (See Note 7) | | 09/15/00 | 09/14/01 | Business |
| Ameritech CompleteLink Save (See Note 8) | 4/2/32-34 | (See Note 8) | | 09/15/00 | 09/14/01 | Business |

Issued: April 19, 2001

Effective: April 23, 2001

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by
The Public Utilities Commission of Ohio, dated April 27, 2000.

By James C. Smith, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

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PART 2 SECTION 8

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1st Revised Sheet No. 1

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1. PROMOTIONAL OFFERINGS - ADDENDUM

| Name of Service | Tariff Reference Part/Sec/ Sheet | Standard Tariff Charge | Charge During Waiver Period | Waiver Start Date | Waiver Expected End Date | Target Areas |
|--|---|------------------------------|--------------------------------------|-------------------------|-----------------------------------|-----------------|
| Ameritech CompleteLink | | | | | | |
| Loyalty Program (See Note 9) | 4/2/32-33 | (See Note 9) | | 05/01/00 | 04/30/01 | Business |
| Anytime Rate Calling Plan | | | | | | |
| II | | | | | | |
| -Monthly Price | 9/3/24 | \$4.95 | - | 07/26/00 | 07/25/01 | Residence |
| -Price Per Minute (See Note 10) | 9/3/24 | \$0.10 | \$0.09 | 07/26/00 | 07/25/01 | Residence |
| \$ee Your Savings -- Save (See Note 11) | 9/2/10 | See Reference | (See Note 11) | 09/15/00 | 02/28/02 | Business |
| \$ee Your Savings -- Retention (See Note 12) | 7/1/5 | See Reference | (See Note 12) | 09/15/00 | 02/28/02 | Business |
| \$ee Your Savings -- Winback (See Note 13) | 4/1/5.1 | See Reference | (See Note 13) | 09/15/00 | 02/28/02 | Business |
| Ameritech Business | | | | | | |
| Association Promotion | | | | | | |
| (Ameritech CompleteLink) (See Note 14) | 4/2/32-34 | (See Note 14) | | 11/01/00 | 10/31/01 | Business |
| Privacy Manager | | | | | | |
| -Recurring Charge | 7/2/9 | \$3.95 | \$0 | 11/28/00 | 11/28/01 | Residence |
| -Nonrecurring Charge (See Note 15) | 3/1/6 | \$6.00 | \$0 | 11/28/00 | 11/28/01 | Residence |

Issued: April 19, 2001

Effective: April 23, 2001

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by
The Public Utilities Commission of Ohio, dated April 27, 2000.

By James C. Smith, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2 SECTION 8

PART 2 - General Terms and Conditions
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Addendum to
1st Revised Sheet No. 1
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1. PROMOTIONAL OFFERINGS - ADDENDUM

| Name of Service | Tariff Reference Part/Sec/ Sheet | Standard Tariff Charge | Charge During Waiver Period | Waiver Start Date | Waiver Expected End Date | Target Areas |
|---|---|------------------------------|--------------------------------------|-------------------------|-----------------------------------|-----------------|
| CompleteLink Termination Waiver (See Note 16) | 4/2/35 | - | - | 12/01/00 | 11/30/01 | See Note 16 |
| CompleteLink Targeted Save Offer (See Note 17) | 4/2/32 | - | - | 12/01/00 | 10/01/01 | See Note 17 |
| CompleteLink Targeted Winback Offer (See Note 18) | 4/2/32 | - | - | 12/01/00 | 10/01/01 | See Note 18 |
| CompleteLink Targeted Retention Offer (See Note 19) | 4/2/32 | - | - | 12/01/00 | 10/01/01 | See Note 19 |
| Message Toll Telephone Service (See Note 20) | 21/2/9 | (See Note 20) | | 01/01/01 | 12/31/01 | Residence |
| Message Toll Telephone Service (See Note 21) | 9/3 | (See Note 21) | | 01/01/01 | 12/31/01 | Business |
| Message Toll Telephone Service (See Note 22) | 9/3/10-11 | Toll Schedule | \$0.07 | 01/01/01 | 12/31/01 | Business |

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TELEPHONE COMPANY

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Tariff

P.U.C.O. NO. 20

PART 2 SECTION 8

PART 2 - General Terms and Conditions
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Addendum to
1st Revised Sheet No. 1
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1. PROMOTIONAL OFFERINGS - ADDENDUM

| Name of Service | Tariff | Standard | Charge | Waiver | Waiver | Expected | Target |
|--|---------------------------------|------------------|----------------------------|---------------|-------------|-----------|--------|
| | Reference Part/Sec/ Sheet | Tariff Charge | During Waiver Period | Start Date | End Date | Areas | |
| Business Network Access | | | | | | | |
| Lines Winback Promotion | | | | | | | |
| -Nonrecurring Charges (See Note 23) | 3/1/3.1 | (See Note 23) | - | 01/01/01 | 12/31/01 | Business | |
| Residence Line Winback | | | | | | | |
| -Nonrecurring Charges (See Note 24) | 3/1/3.1 | (See Note 24) | - | 01/01/01 | 12/31/01 | Residence | |
| Message Toll Telephone Service | | | | | | | |
| (See Note 25) | 9/1/10-11 | (See Note 25) | 0.08 | 03/26/01 | 03/25/02 | Business | |
| Direct Inward Dialing (DID) Winback Promotion | | | | | | | |
| -Nonrecurring Charges (See Note 26) | 3/1/3.1 6/1/1 | (See Note 26) | - | 01/01/01 | 12/31/01 | Business | |
| Instant Office Package | | | | | | | |
| -Monthly Prices | | | | | | | |
| Call Waiting | 7/1/5 | (See Note 27) | | 01/15/01 | 06/30/01 | Business | |
| Call Forwarding | 7/1/5 | | | 01/15/01 | 06/30/01 | Business | |
| Three-Way Calling | 7/1/5 | | | 01/15/01 | 06/30/01 | Business | |
| Automatic Callback | 7/2/5 | | | 01/15/01 | 06/30/01 | Business | |
| Caller ID with Name (See Note 27) | 7/2/5 | | | 01/15/01 | 06/30/01 | Business | |

Issued: April 19, 2001

Effective: April 23, 2001

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THE OHIO BELL
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PART 2 SECTION 8

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1. PROMOTIONAL OFFERINGS - ADDENDUM

| Name of Service | Tariff Reference Part/Sec/ Sheet | Standard Tariff Charge | Charge During Waiver Period | Waiver Start Date | Waiver Expected End Date | Target Areas |
|--|---|------------------------------|--------------------------------------|-------------------------|-----------------------------------|-----------------|
| Ameritech Digital | | | | | | |
| Transport Service - | | | | | | |
| Enhanced (ADTS-E) | | | | | | |
| - Nonrecurring Charge (See Note 28) | 6/7/14 | (See Note 28) | | 02/01/01 | 01/31/02 | Business |
| Caller ID with Name | | | | | | |
| - Recurring Charges | 7/2/5 | 1.75 | 0 | 04/02/01 | 06/30/01 | Residence |
| - Nonrecurring Charge | 3/1/6 | 6.00 | 0 | 04/02/01 | 06/30/01 | Residence |
| Caller ID | | | | | | |
| - Recurring Charge (See Note 29) | 7/2/5 | 5.75 | 0 | 04/02/01 | 06/30/01 | Residence |
| The WORKS® | | | | | | |
| - Recurring Charges (new residence customers or existing residence customers who are moving their residential access line service and purchasing The WORKS on the same order. | 7/5/18 | 19.95 | 19.95 | 04/02/01 | 06/30/01 | Residence |
| The WORKS | | | | | | |
| - Recurring Charges (existing residential access line customers who are subscribing to The WORKS package) (See Note 30) | 7/5/18 | 19.95 | 0 | 04/02/01 | 06/30/01 | Residence |

Issued: April 3, 2001

Effective: April 4, 2001

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by
The Public Utilities Commission of Ohio, dated April 27, 2000.

By James C. Smith, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 26

PART 2 SECTION 8

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1. PROMOTIONAL OFFERINGS - ADDENDUM

| Name of Service | Tariff Reference Part/Sec/ Sheet | Standard Tariff Charge | Charge During Waiver Period | Waiver Start Date | Waiver Expected End Date | Target Areas |
|--|---|------------------------------|--------------------------------------|-------------------------|-----------------------------------|-----------------|
| Privacy Manager | | | | | | |
| - Recurring Charges | 7/2/9 | \$3.95 | \$0 | 04/02/01 | 06/30/01 | Residence |
| - Nonrecurring Charge (See Note 31) | 3/1/6 | 6.00 | 0 | 04/02/01 | 06/30/01 | Residence |
| Talking Call Waiting | | | | | | |
| - Recurring Charges | 7/1/7 | 2.50 | 0 | 04/02/01 | 06/30/01 | Residence |
| - Nonrecurring Charge (See Note 32) | 3/1/6 | 6.00 | 0 | 04/02/01 | 06/30/01 | Residence |
| The BASICS® | | | | | | |
| - Recurring Charges (See Note 33) | 7/5/19 | 15.95 | 0 | 4/23/01 | 6/30/01 | Residence |

Issued: April 19, 2001

Effective: April 23, 2001

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by
The Public Utilities Commission of Ohio, dated April 27, 2000.

By James C. Smith, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2 SECTION 8

PART 2 - General Terms and Conditions
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Addendum to
1st Revised Sheet No. 1
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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 1: During the period of September 15, 2000 through September 14, 2001 eligible business customers subscribing to Ameritech CompleteLink 3-year or 5-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute.

| TOLL COMMITMENT | INTRALATA TOLL 800/888 RATES/MINUTE | |
|-----------------|--|-------------|
| | 3-year plan | 5-year plan |
| \$ 70 - 119 | \$0.088 | \$0.078 |
| 120 - 299 | 0.088 | 0.078 |
| 300 - 699 | 0.086 | 0.076 |
| 700 - 1,199 | 0.084 | 0.074 |
| 1,200 - 1,799 | 0.082 | 0.072 |
| 1,800 - 2,499 | 0.082 | 0.072 |
| 2,500 - 3,499 | 0.080 | 0.070 |
| 3,500 - 4,999 | 0.078 | 0.068 |
| 5,000 - 7,499 | 0.076 | 0.066 |
| 7,500 - 9,999 | 0.072 | 0.062 |
| 10,000 - 12,499 | 0.068 | 0.058 |
| 12,500 - 14,999 | 0.068 | 0.058 |
| 15,000 - 19,999 | 0.064 | 0.054 |
| 20,000 - 29,999 | 0.064 | 0.054 |
| 30,000 - 49,999 | 0.060 | 0.050 |
| 50,000 PLUS | 0.056 | 0.046 |

Eligible customers include business customers who have discontinued their intraLATA toll usage with Ameritech for the purpose of establishing service with another intraLATA toll carrier and now wish to return their intraLATA toll usage to Ameritech.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

Issued: April 19, 2001

Effective: April 23, 2001

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By James C. Smith, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

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PART 2 - General Terms and Conditions
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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 2: During the period of September 15, 2000 through September 14, 2001 eligible business customers subscribing to Ameritech CompleteLink 3-year or 5-year term plan will be eligible for the following intraLATA toll, and 800/888 rates.

| TOLL COMMITMENT | INTRALATA TOLL 800/888 RATES/MINUTE | |
|-----------------|--|-------------|
| | 3-year plan | 5-year plan |
| \$ 70 - 119 | \$0.110 | \$0.100 |
| 120 - 299 | 0.110 | 0.100 |
| 300 - 699 | 0.106 | 0.096 |
| 700 - 1,199 | 0.102 | 0.092 |
| 1,200 - 1,799 | 0.098 | 0.088 |
| 1,800 - 2,499 | 0.098 | 0.088 |
| 2,500 - 3,499 | 0.094 | 0.084 |
| 3,500 - 4,999 | 0.090 | 0.080 |
| 5,000 - 7,499 | 0.086 | 0.076 |
| 7,500 - 9,999 | 0.082 | 0.072 |
| 10,000 - 12,499 | 0.078 | 0.068 |
| 12,500 - 14,999 | 0.078 | 0.068 |
| 15,000 - 19,999 | 0.074 | 0.064 |
| 20,000 - 29,999 | 0.074 | 0.064 |
| 30,000 - 49,999 | 0.070 | 0.060 |
| 50,000 PLUS | 0.066 | 0.056 |

Eligible customers include business customers who have received a competitive proposal and are considering discontinuing their intraLATA toll usage with Ameritech for the purpose of establishing service with another intraLATA toll carrier.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

Issued: April 19, 2001

Effective: April 23, 2001

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By James C. Smith, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

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PART 2 SECTION 8

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 3: During the period of September 15, 2000 through September 14, 2001, eligible business customers subscribing to Ameritech CompleteLink 3-year or 5-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute, as well as the following MARC discounts and the increased maximum annual discount.

| MINIMUM ANNUAL REVENUE COMMITMENT | MAXIMUM ANNUAL DISCOUNT | DISCOUNT ON ELIGIBLE SERVICES ^{/1/} | |
|--------------------------------------|----------------------------|---|--------|
| | | 3-year | 5-year |
| 700 - 1,199 | \$ 350 | 15.0% | 15.5% |
| 1,200 - 2,999 | 700 | 15.25% | 15.75% |
| 3,000 - 6,999 | 1,200 | 15.5% | 16.0% |
| 7,000 - 11,999 | 2,100 | 16.0% | 16.5% |
| 12,000 - 17,999 | 3,100 | 16.5% | 17.0% |
| 18,000 - 24,999 | 4,500 | 16.5% | 17.0% |
| 25,000 - 34,999 | 6,500 | 17.5% | 18.0% |
| 35,000 - 49,999 | 9,500 | 18.0% | 18.5% |
| 50,000 - 74,999 | 15,000 | 18.5% | 19.0% |
| 75,000 - 99,999 | 20,000 | 19.0% | 19.5% |
| 100,000 - 124,999 | 25,000 | 19.5% | 20.0% |
| 125,000 - 149,999 | 31,000 | 19.5% | 20.0% |
| 150,000 - 199,999 | 41,000 | 20.0% | 20.5% |
| 200,000 plus | 62,000 | 20.0% | 20.5% |

/1/ These discounts will be reduced by 3% for customers who do not commit 10% or more of their MARC to toll usage.

Issued: April 19, 2001

Effective: April 23, 2001

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By James C. Smith, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2 SECTION 8

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 3: (cont'd)

| TOLL COMMITMENT | INTRALATA TOLL 800/888 RATES/MINUTE | |
|-----------------|--|-------------|
| | 3-year plan | 5-year plan |
| \$ 70 - 119 | \$0.092 | \$0.082 |
| 120 - 299 | 0.092 | 0.082 |
| 300 - 699 | 0.090 | 0.080 |
| 700 - 1,199 | 0.088 | 0.078 |
| 1,200 - 1,799 | 0.086 | 0.076 |
| 1,800 - 2,499 | 0.086 | 0.076 |
| 2,500 - 3,499 | 0.084 | 0.074 |
| 3,500 - 4,999 | 0.082 | 0.072 |
| 5,000 - 7,499 | 0.080 | 0.070 |
| 7,500 - 9,999 | 0.076 | 0.066 |
| 10,000 - 12,499 | 0.072 | 0.062 |
| 12,500 - 14,999 | 0.072 | 0.062 |
| 15,000 - 19,999 | 0.068 | 0.058 |
| 20,000 - 29,999 | 0.068 | 0.058 |
| 30,000 - 49,999 | 0.064 | 0.054 |
| 50,000 plus | 0.060 | 0.054 |

Eligible customers include business customers who discontinued their business network access line or business trunk service with Ameritech for the purpose of establishing service with another local exchange carrier and now wish to return to Ameritech.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

Issued: April 19, 2001

Effective: April 23, 2001

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By James C. Smith, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

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PART 2 SECTION 8

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 4: During the period of September 15, 2000 through September 14, 2001, eligible business customers subscribing to Ameritech CompleteLink 3-year or 5-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute, as well as the following MARC discounts and increased Maximum Annual Discount.

| MINIMUM ANNUAL REVENUE COMMITMENT | MAXIMUM ANNUAL DISCOUNT | DISCOUNT ON ELIGIBLE SERVICES ^{/1/} | |
|--------------------------------------|----------------------------|---|--------|
| | | 3-year | 5-year |
| 700 - 1,199 | \$ 350 | 12.0% | 12.5% |
| 1,200 - 2,999 | 700 | 12.25% | 12.75% |
| 3,000 - 6,999 | 1,000 | 12.5% | 13.0% |
| 7,000 - 11,999 | 1,700 | 13.0% | 13.5% |
| 12,000 - 17,999 | 2,600 | 13.5% | 14.0% |
| 18,000 - 24,999 | 3,800 | 13.5% | 14.0% |
| 25,000 - 34,999 | 5,500 | 14.5% | 15.0% |
| 35,000 - 49,999 | 8,000 | 15.0% | 15.5% |
| 50,000 - 74,999 | 12,500 | 15.5% | 16.0% |
| 75,000 - 99,999 | 17,000 | 16.0% | 16.5% |
| 100,000 - 124,999 | 22,000 | 16.5% | 17.0% |
| 125,000 - 149,999 | 27,000 | 16.5% | 17.0% |
| 150,000 - 199,999 | 35,000 | 17.0% | 17.5% |
| 200,000 plus | 55,000 | 17.0% | 17.5% |

/1/ These discounts will be reduced by 3% for customers who do not commit 10% or more of their MARC to toll usage.

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Effective: April 23, 2001

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By James C. Smith, President, Cleveland, Ohio

THE OHIO BELL
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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 4: (cont'd)

| TOLL COMMITMENT | INTRALATA TOLL 800/888 RATES/MINUTE | |
|-----------------|--|-------------|
| | 3-year plan | 5-year plan |
| \$ 70 - 119 | \$0.096 | \$0.086 |
| 120 - 299 | 0.096 | 0.086 |
| 300 - 699 | 0.094 | 0.084 |
| 700 - 1,199 | 0.092 | 0.082 |
| 1,200 - 1,799 | 0.090 | 0.080 |
| 1,800 - 2,499 | 0.090 | 0.080 |
| 2,500 - 3,499 | 0.088 | 0.078 |
| 3,500 - 4,999 | 0.086 | 0.076 |
| 5,000 - 7,499 | 0.084 | 0.074 |
| 7,500 - 9,999 | 0.080 | 0.070 |
| 10,000 - 12,499 | 0.076 | 0.066 |
| 12,500 - 14,999 | 0.076 | 0.066 |
| 15,000 - 19,999 | 0.072 | 0.062 |
| 20,000 - 29,999 | 0.072 | 0.062 |
| 30,000 - 49,999 | 0.068 | 0.058 |
| 50,000 plus | 0.064 | 0.054 |

Eligible customers include business customers who have received a competitive proposal and are considering discontinuing their business network access line or business trunk service with Ameritech for the purpose of establishing service with another local exchange carrier.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

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By James C. Smith, President, Cleveland, Ohio

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TELEPHONE COMPANY

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 5: During the period of September 15, 2000 through September 14, 2001 eligible business customers subscribing to Ameritech CompleteLink 1-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute.

INTRALATA TOLL
TOLL COMMITMENT. 800/888 RATES/MINUTE

1-year plan

| | |
|-----------------|---------|
| \$ 70 - 119 | \$0.098 |
| 120 - 299 | 0.098 |
| 300 - 699 | 0.096 |
| 700 - 1,199 | 0.094 |
| 1,200 - 1,799 | 0.092 |
| 1,800 - 2,499 | 0.092 |
| 2,500 - 3,499 | 0.090 |
| 3,500 - 4,999 | 0.088 |
| 5,000 - 7,499 | 0.086 |
| 7,500 - 9,999 | 0.082 |
| 10,000 - 12,499 | 0.078 |
| 12,500 - 14,999 | 0.078 |
| 15,000 - 19,999 | 0.074 |
| 20,000 - 29,999 | 0.074 |
| 30,000 - 49,999 | 0.070 |
| 50,000 PLUS | 0.066 |

Eligible customers include business customers who have discontinued their intraLATA toll usage with Ameritech for the purpose of establishing service with another intraLATA toll carrier and now wish to return their intraLATA toll usage to Ameritech.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

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In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By James C. Smith, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

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Note 6: During the period of September 15, 2000 through September 14, 2001 eligible business customers subscribing to Ameritech CompleteLink 1-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute.

| | INTRALATA TOLL |
|-----------------|----------------------|
| TOLL COMMITMENT | 800/888 RATES/MINUTE |

1-year plan

| | |
|-----------------|---------|
| \$ 70 - 119 | \$0.120 |
| 120 - 299 | 0.120 |
| 300 - 699 | 0.116 |
| 700 - 1,199 | 0.112 |
| 1,200 - 1,799 | 0.108 |
| 1,800 - 2,499 | 0.108 |
| 2,500 - 3,499 | 0.104 |
| 3,500 - 4,999 | 0.100 |
| 5,000 - 7,499 | 0.096 |
| 7,500 - 9,999 | 0.092 |
| 10,000 - 12,499 | 0.088 |
| 12,500 - 14,999 | 0.088 |
| 15,000 - 19,999 | 0.084 |
| 20,000 - 29,999 | 0.084 |
| 30,000 - 49,999 | 0.080 |
| 50,000 PLUS | 0.076 |

Eligible customers include business customers who have received a competitive proposal and are considering discontinuing their intraLATA toll usage with Ameritech for the purpose of establishing service with another intraLATA toll carrier.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

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Note 7: During the period of September 15, 2000 through September 14, 2001, eligible business customers subscribing to Ameritech CompleteLink 1-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute, as well as the following MARC discounts and the increased maximum annual discount.

| MINIMUM ANNUAL REVENUE COMMITMENT | MAXIMUM ANNUAL DISCOUNT | DISCOUNT ON ELIGIBLE SERVICES ^{/1/} |
|--------------------------------------|----------------------------|---|
| | | 1-year |
| 700 - 1,199 | \$ 350 | 13.0% |
| 1,200 - 2,999 | 700 | 13.3% |
| 3,000 - 6,999 | 1,200 | 13.5% |
| 7,000 - 11,999 | 2,100 | 14.0% |
| 12,000 - 17,999 | 3,100 | 14.5% |
| 18,000 - 24,999 | 4,500 | 14.5% |
| 25,000 - 34,999 | 6,500 | 15.5% |
| 35,000 - 49,999 | 9,500 | 16.0% |
| 50,000 - 74,999 | 15,000 | 16.5% |
| 75,000 - 99,999 | 20,000 | 17.0% |
| 100,000 - 124,999 | 25,000 | 17.5% |
| 125,000 - 149,999 | 31,000 | 17.5% |
| 150,000 - 199,999 | 41,000 | 18.0% |
| 200,000 plus | 62,000 | 18.0% |

/1/ These discounts will be reduced by 3% for customers who do not commit 10% or more of their MARC to toll usage.

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Note 7: (cont'd)

| TOLL COMMITMENT | INTRALATA TOLL | |
|-----------------|----------------|--|
| | 800/888 | |
| | RATES/MINUTE | |
| | 1-year plan | |
| \$ 70 - 119 | \$0.102 | |
| 120 - 299 | 0.102 | |
| 300 - 699 | 0.100 | |
| 700 - 1,199 | 0.098 | |
| 1,200 - 1,799 | 0.096 | |
| 1,800 - 2,499 | 0.096 | |
| 2,500 - 3,499 | 0.094 | |
| 3,500 - 4,999 | 0.092 | |
| 5,000 - 7,499 | 0.090 | |
| 7,500 - 9,999 | 0.086 | |
| 10,000 - 12,499 | 0.082 | |
| 12,500 - 14,999 | 0.082 | |
| 15,000 - 19,999 | 0.078 | |
| 20,000 - 29,999 | 0.078 | |
| 30,000 - 49,999 | 0.074 | |
| 50,000 plus | 0.070 | |

Eligible customers include business customers who discontinued their business network access line or business trunk service with Ameritech for the purpose of establishing service with another local exchange carrier and now wish to return to Ameritech.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

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Note 8: During the period of September 15, 2000 through September 14, 2001, eligible business customers subscribing to Ameritech CompleteLink 1-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute, as well as the following MARC discounts and increased Maximum Annual Discount.

| MINIMUM ANNUAL REVENUE COMMITMENT | MAXIMUM ANNUAL DISCOUNT | DISCOUNT ON ELIGIBLE SERVICES ^{/1/} |
|--------------------------------------|----------------------------|---|
| | | 1-year |
| 700 - 1,199 | \$ 350 | 10.0% |
| 1,200 - 2,999 | 700 | 10.3% |
| 3,000 - 6,999 | 1,000 | 10.5% |
| 7,000 - 11,999 | 1,700 | 11.0% |
| 12,000 - 17,999 | 2,600 | 11.5% |
| 18,000 - 24,999 | 3,800 | 11.5% |
| 25,000 - 34,999 | 5,500 | 12.5% |
| 35,000 - 49,999 | 8,000 | 13.0% |
| 50,000 - 74,999 | 12,500 | 13.5% |
| 75,000 - 99,999 | 17,000 | 14.0% |
| 100,000 - 124,999 | 22,000 | 14.5% |
| 125,000 - 149,999 | 27,000 | 14.5% |
| 150,000 - 199,999 | 35,000 | 15.0% |
| 200,000 plus | 55,000 | 15.0% |

/1/ These discounts will be reduced by 3% for customers who do not commit 10% or more of their MARC to toll usage.

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Note 8: (cont'd)

| TOLL COMMITMENT | INTRALATA TOLL | |
|-----------------|----------------|--|
| | 800/888 | |
| | RATES/MINUTE | |
| | 1-year plan | |
| \$ 70 - 119 | \$0.106 | |
| 120 - 299 | 0.106 | |
| 300 - 699 | 0.104 | |
| 700 - 1,199 | 0.102 | |
| 1,200 - 1,799 | 0.100 | |
| 1,800 - 2,499 | 0.100 | |
| 2,500 - 3,499 | 0.098 | |
| 3,500 - 4,999 | 0.096 | |
| 5,000 - 7,499 | 0.094 | |
| 7,500 - 9,999 | 0.090 | |
| 10,000 - 12,499 | 0.086 | |
| 12,500 - 14,999 | 0.086 | |
| 15,000 - 19,999 | 0.082 | |
| 20,000 - 29,999 | 0.082 | |
| 30,000 - 49,999 | 0.078 | |
| 50,000 plus | 0.074 | |

Eligible customers include business customers who have received a competitive proposal and are considering discontinuing their business network access line or business trunk service with Ameritech for the purpose of establishing service with another local exchange carrier.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

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Note 9: A promotional period will be established from May 1, 2000, through April 30, 2001. During this promotional period, business customers with Ameritech ValueLink Extra or ValueLink Extra - Select term agreements that have expired as of January 1, 2000, or are about to expire, are eligible for additional MARC discounts when they sign a new CompleteLink one, three or five year term plan.

Customers signing a one year CompleteLink term agreement will receive a 1% MARC bill credit on the 13th month anniversary of their plan.

Customers signing a three year CompleteLink term agreement will receive a 2% MARC bill credit payable on the 13th, 25th and 37th month anniversary of their term plan.

Customers signing a five year CompleteLink term agreement will receive a 3% MARC bill credit payable on the 13th, 25th, 37th, 49th and 61st month anniversary of their term plan.

Each bill credit shall be the equivalent of 1%, 2%, or 3% (dependent on the length of the term agreement) of the minimum annual revenue commitment (MARC) subscribed to by the customer and shall appear on the customer's Ameritech bill within sixty days of the anniversary date.

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Note 10: A promotional period will be established from July 26, 2000 to July 25, 2001. This promotion is available to residence customers who are not using Ameritech for their intraLATA message toll service, are now returning to Ameritech, and would not have subscribed to the Anytime Rate Calling Plan without this incentive. Customers that participate in this offer will receive a \$0.09 per minute intraLATA message toll rate and a waiver of the monthly recurring charge for as long as they remain subscribed to the Anytime Rate Calling Plan.

Customers that meet the eligibility criteria may participate in this special offer by enrolling during a marketing solicitation by Ameritech.

Note 11: During the period of September 15, 2000 through February 28, 2002, business customers with 1 to 10 business lines who make a 12 month commitment and commit to \$60 in annual toll, \$5 monthly, will be eligible for the following discounts on local usage, and will receive a postalized Toll rate and either 3 months free call forwarding or waive \$5 monthly usage for 3 months per account.

Eligible customers include business customers with 1 to 10 business lines who have received a competitive toll offer and a competitive network access line offer and are considering changing their toll and network access line to the competitive carrier.

Eligible customers must agree to a 12-month term, and commit to \$60 in annual toll usage, \$5 monthly. Customers, who make this commitment, will receive a 15% discount on local usage, with maximum monthly local savings of \$20.00. Customers will also receive a toll rate of \$0.10/minute, and either free installation of call forwarding and 3 months of call forwarding free or waive the \$5 monthly usage for 3 months per account.

This offer may not be combined with other Ameritech business access usage discount plans or promotions.

Customers who do not meet the \$5 monthly toll commitment will be billed the month of the shortfall. Customers who terminate their term agreement will be billed 50% of the monthly MARC for the remainder of the agreement.

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Note 12: During the period of September 15, 2000 through February 28, 2002, business customers with 1 to 10 business lines who make a 12 month commitment and commitment to \$60 in annual toll, \$5 monthly, will be eligible for the following discounts on local usage, and will receive a postalized Toll rate and either 3 months free call forwarding or waive the \$5 monthly usage for 3 months per account.

Eligible customers include business customers with 1 to 10 business lines. This customer's must agree to a 12-month term, and commit to \$60 in annual toll usage, \$5 monthly. Customers, who make this commitment, will receive a 10% discount on local usage, with maximum monthly local savings of \$15.00. Customers will also receive a toll rate of \$0.125/minute, and either free installation of call forwarding and 3 months of call forwarding free or waive the \$5 monthly usage for 3 months per account.

This offer may not be combined with other Ameritech business access usage discount plans or promotions.

Customers who do not meet the \$5 monthly toll commitment will be billed the shortfall. Customers who terminate their term agreement will be billed 50% of the monthly MARC for the remainder of the agreement.

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Note 13: During the period of September 15, 2000 through February 28, 2002, business customers with 1 to 10 business lines who make a 12 month commitment and commit to \$60 in annual toll, \$5 monthly, be eligible for the following discounts on local usage, and will receive a postalized Toll rate and either 3 months free call forwarding or waive the \$5 monthly usage for 3 months per account.

Eligible customers include business customers with 1 to 10 business lines who had their toll and business network access lines with Ameritech, and switched their business network access lines and business toll to a competitor, and now wish to return their toll and business network access lines to Ameritech.

Eligible customers must agree to a 12-month term, and commit to \$60 in annual toll usage, \$5 monthly. Customers, who make this commitment, will receive a 20% discount on local usage, with maximum monthly local savings of \$20.00. Customers will also receive a toll rate of \$0.095/minute, and either free installation of call forwarding and 3 months of call forwarding free or waive the \$5 monthly usage for 3 months per account.

This offer may not be combined with other Ameritech business access usage discount plans or promotions.

Customers who do not meet the \$5 monthly toll commitment will be billed the shortfall. Customers who terminate their term agreement will be billed 50% of the monthly MARC for the remainder of the agreement.

Note 14: During the period of November 1, 2000 through October 31, 2001 eligible business customers residing in multi-tenant properties with competitive connectivity and subscribing to Ameritech CompleteLink 3-year or 5-year term plans will receive, in addition to all CompleteLink discounts, an additional 3% discount on all eligible services.

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Note 15: A retail promotional period will be established from November 28, 2000 through November 28, 2001. During this promotional period, eligible residence customers who purchase Privacy Manager will receive a waiver of the nonrecurring charge and a waiver of six month's recurring charges for Privacy Manager.

To be eligible for this promotion the customer must have received a competitive offer from another provider and the customer is considering disconnecting their service or, the customer must have previously had service with Ameritech and switched to another provider, and now wishes to come back to Ameritech.

Note 16: During the period of December 1, 2000 and November 30, 2001, eligible customers will receive a waiver of fees associated with early termination of optional Calling Plan agreements. Eligible customers include business customers who were under an Ameritech Optional Calling Plan agreement and left Ameritech to establish service with another carrier and have returned to Ameritech and signed a CompleteLink contract and term and Minimum Annual Revenue Commitment (MARC) greater than or equal to that of the original agreement within 90 days of the terminating their original agreement.

Note 17: During the period of December 1, 2000 through October 1, 2001 eligible business customers who have received a competitive offer and are considering switching their business access service to another carrier and who subscribe to Ameritech CompleteLink 3 or 5 year term plans will be eligible to receive the rates normally available for winback customers.

Eligible customers include those served by the following CLLIs in the following NPAs who sign a 3 or 5 year CompleteLink agreement:

614 - All
216 - Cleveland, Independence, Beachwood, Maple Heights
330 - Youngstown, Cuyahoga Falls
419 - Oregon, Toledo
440 - Bedford, Berea, Chagrin Falls, Mayfield Heights, Olmsted Falls, Rocky River, Westlake
937 - Dayton

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Note 17: (cont'd)

This offering may not be combined with other Ameritech Business access usage and/or toll discount plan or promotion.

Note 18: During the period of December 1, 2000 through October 1, 2001 eligible business customers subscribe to Ameritech CompleteLink 3 or 5 year term plans will be eligible for a signing bonus per line

| <u>Term</u> | <u>Signing Bonus</u> |
|-------------|----------------------|
| 3 year | \$50 per line |
| 5 year | \$100 per line |

Eligible customers include business customers who discontinued their business network access line or business trunk service with Ameritech for the purpose of establishing service with another local exchange carrier and now wish to return to Ameritech and have refused a previous offer from Ameritech. Eligible customers may have a maximum of 100 business network access lines (POTS, PBX and DID)

This offering may not be combined with other Ameritech Business access usage and/or toll discount plan or promotion.

Customers who terminate their CompleteLink 3 or 5 year term plan, prior to the plans termination, will be billed any signing bonus received.

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Note 19: During the period of December 1, 2000 through October 1, 2001 eligible business customers subscribing to Ameritech CompleteLink 1 or 3 year term plans will be eligible for additional discount as described following.

| <u>Term</u> | <u>Additional Local Discount</u> | <u>Additional Toll Discount</u> |
|-------------|--------------------------------------|-------------------------------------|
| 1 year | 10% | 15% |
| 3 years | 10% | 10% |

Eligible customers include those served by the following CLLIs in the following NPAs who sign a 1 or 3 year CompleteLink agreement:

614 - All
216 - Cleveland, Independence, Beachwood, Maple Heights
330 - Youngstown, Cuyahoga Falls
419 - Oregon, Toledo
440 - Bedford, Berea, Chagrin Falls, Mayfield Heights, Olmsted Falls, Rocky River, Westlake
937 - Dayton

This offering may not be combined with other Ameritech Business access usage and/or toll discount plan or promotion.

Note 20: A promotional period will be extended from January 1, 2001 through December 31, 2001 for intraLATA Message Toll Service. This promotion is available to residence customers that are not subscribed to Ameritech as their intraLATA toll carrier.

Residence customers who select Ameritech as their intraLATA carrier will be provided with a Presubscription Change Charge credit per exchange access line, up to an annual maximum of \$45.00 per account.

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Note 21: A promotional period will be extended from January 1, 2001 through December 31, 2001 for intraLATA Message Toll Service. This promotion is available to business customers that are not subscribed to Ameritech as their intraLATA toll carrier.

Business customers that select Ameritech, as their intraLATA toll carrier, will be provided with an intraLATA toll credit of up to \$5.00 per exchange access line. Business customers that have nineteen or fewer exchange access lines will have a maximum credit of \$165.00 per account. Business customers that have twenty or more exchange access lines will have a maximum credit of \$500.00 per account.

Note 22: During the period of January 1, 2001 through December 31, 2001, business customers that qualify for this offer will receive a special rate for intrastate intraLATA Message Toll Service.

- Business customers that are currently using another intraLATA toll service and now wish to return their intraLATA toll to Ameritech, and agree to a twelve (12) month term will receive a \$.07 per minute of use rate.
- At the expiration of the twelve (12) month term, the customer will have the opportunity to select another optional calling plan or the rates will revert to the "standard" intraLATA toll rate schedule.
- If the customer terminates the plan prior to the expiration, the customer will be billed a lump sum termination liability of \$200.00.
- This offer cannot be combined with any other optional calling plan on the same line.
- Service Establishment and monthly Recurring Charges are not associated with this offering.
- The per minute rates are billed in increments of eighteen (18) seconds and additional increments of six (6) seconds or fraction thereof.

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Note 23: A Winback offering will be in effect from January 1, 2001 through December 31, 2001 for eligible business customers who have discontinued their business network access line service with Ameritech for the purpose of establishing service with another local exchange carrier and who now wish to return to Ameritech. During the promotional period, the normally applicable Service Ordering charge, Line Connection charge and Central Office charge will be waived for business customers ordering and installing business network access lines. The Line Connection charge and Central Office charge will be waived for each business network access line installed. In addition, where the customer is returning to Ameritech from a reseller, and previously had message service with Ameritech, but now wishes to establish measured service (and vice-versa), the normally applicable nonrecurring Exchange Service Charge charge will be waived. Customers ordering 5 or more lines must contract for a local usage or toll/800 term plan to qualify for the waivers. Contracts must be dated January 1, 2001 through December 31, 2001. This promotion may not be combined with other access line offers and is not applicable to Flexline, Centrex, ISDN, DID trunks or coin service lines.

Note 24: A retail promotional period will be extended from January 1, 2001 through December 31, 2001 for eligible residence customers who have discontinued their local network access line service with Ameritech for the purpose of establishing service with another local exchange carrier within the Ameritech Service Area and who now wish to return to Ameritech. During the promotion period, the normally applicable nonrecurring Service Ordering, Central Office Connection and Line Connection Charges will be waived for residence customers returning to Ameritech.

Eligible customers responding to promotional offers will also receive a one time promotional credit, the value of which will not exceed \$20.00, per account. Except as noted here, this promotion may not be combined with other access line offers.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 25: This special rate offer will be from March 26, 2001 through March 25, 2002. As an incentive to remain with Ameritech, business customers that have been presented with an intraLATA toll offer from another carrier will be offered a special intraLATA toll rate of \$0.08 per minute.

The special \$0.08 per minute rate is only available on a twelve (12) month term basis.

If the customer terminates the plan prior to the expiration of the twelve (12) month commitment, the customer will be billed a lump sum termination liability of \$200.00.

At the expiration of the twelve (12) month term, the customer will have the opportunity to select another optional calling plan or the rates will revert to the "standard" intraLATA toll rate schedule.

The \$0.08 per minute rate is only applicable to customer-dialed station-to-station calls. Operator-handled and customer-dialed credit card calls are not included.

This special rate offer is available statewide, however it is applicable only to intraLATA toll calls within the customer's home LATA.

This special rate offer is not available on coin telephone service.

This offering may not be combined with other Ameritech intraLATA toll promotions.

Service Establishment Charges are not associated with this offering.

This special rate offer is billed in increments of eighteen (18) seconds and additional increments of six (6) seconds or fraction thereof.

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By James C. Smith, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 26: A Winback offering will be extended from January 1, 2001 through December 31, 2001 for eligible business customers who have discontinued their business access service with Ameritech for the purpose of establishing service with another local exchange carrier and who now wish to return to Ameritech and establish Direct Inward Dialing (DID) service. During the promotional period, the normally applicable nonrecurring Service Ordering, Line Connection, Central Office Connection and trunk termination charges will be waived for each DID trunk ordered. In addition, the normally applicable nonrecurring DID number charge will be waived for all DID station numbers ordered. Customers ordering 5 or more DID trunks must contract for a local usage or toll/800 term plan to qualify for the waivers. Contracts must be dated January 1, 2001 through December 31, 2001.

Note 27: A retail and wholesale promotional period will be established from January 15, 2001 through June 30, 2001. During this promotional period, business customers who subscribe to a minimum of three of the following Call Management features: Call Waiting, Three-Way Calling, Call Forwarding or Automatic Callback, will receive a 15% discount on all features. If the business customer also subscribes to Caller ID with Name during the promotional period in addition to the three or more features listed above, the customer will receive a 20% discount on Caller ID with Name (also known as the Instant Office Enhanced).

The eligibility requirements are as follows:

- The discounts are only available on a 12-month term basis to business customers who at the time of purchasing the package have ten access lines or less per billed telephone number
- Customer must commit to at least three of the above-listed Call Management features per billed telephone number for each 12-month term
- The maximum monthly dollar discount per customer is \$60.00 (\$35.00 on the Basic package and \$25.00 on the Enhanced package)

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Note 27: (cont'd)

- Discount will apply to all of the above-listed Call Management features on a billed telephone number
- If the customer terminates the features prior to the expiration of the twelve-month term, the customer will be billed for the monthly savings incurred to date
- At the beginning of the 12- month term, the customer will be notified of the automatic renewal of this discount
- This special offer is not available with ISDN, PBX, Coin, Centrex, 800/900, FeatureLink, Cellular, Semi-pub, WATS, FX, DID, Custom Business service (Premiere 2/6), COCOTS, Direct Connect, Flexline and Choke Networks
- This package is not to be sold in conjunction with other Call Management packages
- Customers who upgrade to another term commitment agreement and are no longer eligible for the Instant Office package, will be credited for the termination charge associated with this package.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 28: During the period from February 1, 2001 through January 31, 2002, a Winback promotional offering will be in effect for eligible business customers who have discontinued their business network access line service with Ameritech for the purpose of establishing service with another local exchange carrier and who now wish to return to Ameritech utilizing Ameritech Digital Transport Service - Enhanced. During the promotional period the Install Charge for ADTS-E will be waived for customers subscribing to either 3 year or 5 year Term Payment Plans

In the event a customer participating in this promotion requests termination of this service prior to the completion of the Term Payment Plan, the customer will become liable for payment of the Install Charge as described above as well as any termination charges due as set forth in Part 6, Section 7.

Note 29: A retail promotional period shall be established from April 2, 2001 through June 30, 2001. During this promotional period, eligible residence customers who purchase Caller ID with Name will receive a waiver of the nonrecurring charge. In addition, residence customers who purchase Caller ID with Name will receive a waiver of three month's recurring rates when they purchase Caller ID with Name.

Note 30: A retail promotional period shall be established from April 2, 2001 through June 30, 2001. During this promotional period, eligible new residence customers who subscribe to The WORKS® or existing residence customers who are moving their residential access line service between locations and who purchase The WORKS package on the same order will receive a coupon redeemable for a \$20.00 check. Existing residential access line customers who purchase The WORKS package will receive their first month of service free.

Customers who already subscribe to The WORKS are not eligible for this promotion. Customers moving from The BASICS to The WORKS are eligible for this promotion. The concurrently running promotional Caller ID Three Month's Free/Free NRC offer supercedes this offer.

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Note 31: A retail promotional period shall be established from April 2, 2001 through June 30, 2001. During this promotional period, eligible residence customers who purchase Privacy Manager will receive a waiver of the nonrecurring charge and a waiver of one month's recurring charges for Privacy Manager.

Note 32: A retail promotional period shall be established from April 2, 2001 through June 30, 2001. During this promotional period, eligible residence customers who purchase Talking Call Waiting will receive a waiver of the nonrecurring charge and a waiver of one month's recurring charges for Talking Call Waiting.

Note 33: A retail promotional period shall be established from April 23, 2001 through June 30, 2001. During this promotional period, eligible residence customers who purchase The BASICS® will receive a waiver of one month's recurring rate.

To be eligible for this promotion the customer must be an existing customer who agrees to purchase The BASICS package. New customers or customers who are transferring their residential access line service between locations will not be eligible for this promotional offer.

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