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June 3, 2005

Ms. Renee Jenkins **Docketing Division** The Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43215

Case No. 04-601-TP-ATA 90-5032-TP-TRF

Dear Ms. Jenkins:

On June 1, 2005, the Commission issued an Entry in Case No. 04-601-TP-ATA approving SBC Ohio's tariff application to offer the abbreviated dialing code 511. SBC Ohio hereby files the tariff in its final

Acknowledgement and date of receipt of this filing is requested. A duplicate transmittal letter is attached for this purpose.

If you have any questions, please contact me at (614) 223-7950.

Very truly yours,

Robert J. Wentz

Manager - Dockets and Issues

Attachments

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business _Date Processed

Technician

SBC Tariff

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Issued: June 3, 2005

Effective: June 3, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

SBCTariff

P.U.C.O, NO. 20
PART 1 SECTION 3

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By Connie Browning, President, Cleveland, Ohio

SBCTariff

P.U.C.O. NO. 20
PART 1 SECTION 3

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Reserved for Future Use

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SBCTariff

P.U.C.O. NO. 20
PART 8 SECTION 10

PART 8 ~ Miscellaneous Services SECTION 10 - Travel and Transportation Information Services

Original Sheet No. 1

1. SBC 511

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A. DESCRIPTION

SBC 511 (511) is a service that allows local exchange end users to reach the 511 service provider (customer) by dialing an abbreviated telephone number, five-one-one (5-1-1).

511 is an intelligent routing service that determines the central office serving the calling party, converts the 511 dialed digits to a Routing Telephone Number (RTN) and then uses the RTN to complete the call over the public switched network to a call center designated by the 511 customer.

511 is an optional service that may be purchased only by a federal, state or local government transportation agency.

511 is offered subject to the availability of facilities and will be provided on a first-come, first-served basis.

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SBC Tariff

P.U.C.O. NO. 20 PART 8 SECTION 10

PART 8 - Miscellaneous Services SECTION 10 - Travel and Transportation Information Services

Original Sheet No. 2

1. SBC 511

(N)

B. TERMS AND CONDITIONS

- The Company and the customer will negotiate the due date(s) for 511.
 A minimum service period of one month applies to this service.
- 2. Typically there can be only one 511 customer for each stand-alone, host, or remote central office serving area (the "511 service area"). This ensures that 511 calls from an end user located within a 511 service area can be routed to a unique 511 call center. Normally the Company will route calls based on the serving central office. If a central office serves one or more remote central offices or multiple states, the Company will route the 511 calls based on the originating NPA-NXX. The Company will default route calls to one of the customer's RTNs if the Company is unable to route based on the serving central office or originating NPA-NXX.
- When establishing a call center, the customer is responsible for informing all local exchange service providers operating within the 511 service area of the establishment of such a call center.
- 4. Only calls originating within an operational 511 service area will be routed to a call center. End users dialing 511 outside operational 511 service areas will receive a recorded message that the call cannot be completed as dialed.
- 5. The 511 customer may designate only one RTN per 511 service area but may designate different RTNs for different 511 service areas as described below. The RTN must be a toll-free 8YY telephone number for central offices outside of the 511 call center's local service area.
 - If the customer utilizes more than one 511 RTN, it must designate the specific stand-alone, host or remote central offices to be served by each RTN.
 - Normally only one RTN can serve a stand-alone, host or remote central office serving area.
 - 511 calls are not permitted where local calling is restricted (e.g., prisons.)

The Company will route 511 calls originating from end users on its local exchange network whether the end users purchase service directly from the Company or from another Local Exchange Carrier (LEC) reselling Company service.

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SBC

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PART 8 - Miscellaneous Services SECTION 10 - Travel and Transportation Information Services

Original Sheet No. 3

1. SBC 511

(N)

B. TERMS AND CONDITIONS (cont'd)

- 6. 511 Service is provided solely for the benefit of the customer; the provision of such service shall not be interpreted, construed or regarded as being for the benefit of or creating any obligation toward, or any right of action on behalf of, any third person or other legal entity.
- 7. The Telephone Company will make every effort to route 511 calls to the appropriate calling center, however it will not be held responsible for routing mistakes and errors.

C. APPLICATION OF THE RATES

The nonrecurring charges associated with the establishment or modification of 511 are specified in D.1 and 2.

The rates and charges for toll-free 800 service (provided by the Company or another service provider) may also apply.

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SBC

P.U.C.O. NO. 20
PART 8 SECTION 10

PART 8 - Miscellaneous Services SECTION 10 - Travel and Transportation Information Services

Original Sheet No. 4

1.	SBC 511		(N)
D.	Rates and Charges		$\exists $
	Description/ Billing Code	Nonrecurring Charg	le
	 Per Stand-alone or Host Central Office Equipped /5CHCO/ 	\$800.00	
	2. 511 Table Changes - per customer Requested change /REAL7/	130.00	(N)