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2003 MAY 28 AM 11:28



**Cincinnati Bell**<sup>SM</sup>

a *Broadwing* company

201 E. Fourth St.  
P.O. Box 2301  
Cincinnati, Ohio 45201-2301

phone 513.397.7540  
fax 513.723.9815

PUCO

Christopher S. Colwell  
Vice President - Government Relations

May 27, 2003

Ms. Daisy Crockron  
Docketing Division Chief  
The Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215-3793

03-1235-TP-ATA

Dear Ms. Crockron:

Attached is Cincinnati Bell Telephone Company's (CBT's) Application requesting an order for authorization to revise its **General Exchange Tariff**, PUCO No. 8, Preface and Section 2, General Regulations, and Master Tariff Index, PUCO No. 2. CBT proposes to **revise Toll Limitation Service by decreasing the number of accumulated unpaid toll minutes from the current limit of 1500 minutes to 800 minutes**. Toll Limitation is a **residential** service designed to help customers control toll usage and to limit CBT's risk associated with uncollectible accounts by limiting the accumulated number of unpaid toll usage minutes.

CBT also proposes to revise the **bill payment due date** language. The current text states that the bill payment due date will not be due earlier than 14 days from the date of the postmark on the bill. However, since CBT bills are no longer postmarked, CBT proposes to **replace the existing text with the language that the bill payment due date will not be due earlier than 21 days from the bill date printed on the bill**. In addition, textual changes are proposed to **include services in the General Exchange Tariff Index and Cell Classification sections and Master Tariff Index which were excluded in prior tariff filings due oversight**.

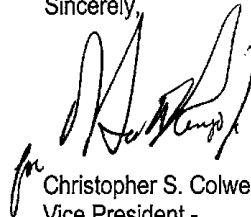
Pursuant to the CBT's *Commitment 2000 Plan*, Case No. 96-899-TP-ALT, changes to the tariff shall be filed with the Commission at least thirty (30) days prior to the effective date and shall become effective on the 31<sup>st</sup> day after filing unless the filing is suspended. CBT will send the tariff pages bearing the ATA Case Number and any other revisions to the Docketing Division at that time. Pursuant to Section VI.F.10 of CBT's *Commitment 2000 Plan*, this filing includes the attached Exhibits A, B, and C-2 as supporting information for the proposal.

This is to certify that the images appearing are an  
accurate and complete reproduction of a case file  
document delivered in the regular course of business  
Technician AM Date Processed 5/28/03

Ms. Daisy Crockron  
May 27, 2003  
Page 2 of 2

A copy of this Application and any revisions will be forwarded to the Ohio Consumers' Counsel, in accordance with the Order in CBT's *Commitment 2000 Plan*, Case No. 96-899-TP-ALT. Please date-stamp and return the enclosed duplicate of this transmittal to acknowledge its receipt. Any questions regarding this transmittal should be directed to Evelyn King at (513) 397-1378.

Sincerely,

A handwritten signature in black ink, appearing to read "Chris Colwell", written over a horizontal line.

for Christopher S. Colwell  
Vice President -  
Government Relations

Attachments

Cover Form for the Application of  
**THE CINCINNATI BELL TELEPHONE COMPANY**

In the matter of the Application of the Cincinnati Bell Telephone)  
 Company to revise its General Exchange Tariff PUCO No. 8, ) Case Nos. \_\_\_\_-\_\_\_\_-TP-\_\_\_\_  
 And Master Tariff Index PUCO No. 2 in order to decrease )  
 The number of accumulated unpaid toll usage associated with )  
 Toll Limitation Service, to revise the bill payment due date )  
 Language and include text changes )

Contact Person(s) Evelyn King Phone- 513-397-1378 ; Fax-513-421-1367

Motion for protective order included in with filing ☐ ]yes, ☒ ]no

Request for waiver(s) included in this filing? ☐ ]yes, ☒ ]no

Cell classification of service(s) affected by this filing: ☐ ]1; ☐ ]2; ☒ ]3; or ☐ ] 4

Is this a prefilling? ☐ ]yes, ☒ ]no

**I. NEW CASE FILINGS**

**NEW END USER SERVICES (ATA):**

- a. ☐ ] Services which involve privacy, are essential to public safety, or involve 9-1-1 usage or access (30-day public process)
- b. ☐ ] Services not involving privacy, not essential to public safety, and do not include 9-1-1 usage or access (30-day prefilling process)

**CHANGE IN TERMS OR CONDITIONS, OR WITHDRAWAL OR END USER SERVICES (ATA):**

- c. ☒ ] (30-day public process)

**CARRIER-TO-CARRIER SERVICES (ATA) (30-day public process)**

- d. ☐ ] New services
- e. ☐ ] Change in terms, conditions, or withdrawal of existing services

☐ ] **CONTRACT (AEC)**-effective upon filing, automatic approval on 30th day:

☐ ] **PRE-APPROVED CONTRACT (AEC)** (0-Day Filing)

☐ ] **CELL RECLASSIFICATION (ATA)** (30-day public process):

☐ ] **OTHER:**

**II. FILINGS NOT REQUIRING NEW CASE NUMBER (TRF Filing only)**

- ☐ ] Price list change within approved range
- ☐ ] Promotional offering

**BEFORE  
THE PUBLIC UTILITIES COMMISSION OF OHIO**

Application Not for an Increase in Rates,  
Pursuant to Section 4909.18 Revised Code

In the Matter of The Application of )  
CINCINNATI BELL TELEPHONE COMPANY )  
For Authority to Revise its General Exchange ) Case No. \_\_\_\_\_  
Tariff, PUCO No. 8 and Master Tariff Index PUCO )  
No. 2 in order to decrease the number of )  
Accumulated unpaid toll usage associated with Toll )  
Limitation Service, to revise the bill payment due )  
Date language and to include text changes )

---

1. APPLICANT RESPECTFULLY PROPOSES: (Check applicable proposals)

\_\_\_\_\_ New Service                      ☒ Change in Rule or Regulation

\_\_\_\_\_ New Classification                      \_\_\_\_\_ Reduction of Rates

\_\_\_\_\_ Change in Classification                      \_\_\_\_\_ Correction of Error

\_\_\_\_\_ Other, not involving increase in rates

☒ Various related and unrelated textual revision, without change in intent

2. DESCRIPTION OF PROPOSAL:

Applicant proposes to revise its **General Exchange Tariff**, PUCO No. 8, Preface and Section 2, General Regulations, and Master Tariff Index, PUCO No. 2. CBT proposes to **revise Toll Limitation Service by decreasing the number of accumulated unpaid toll minutes from the current limit of 1500 minutes to 800 minutes**. Toll Limitation is a **residential** service designed to help customers control toll usage and to limit CBT's risk associated with uncollectible accounts by limiting the accumulated number of unpaid toll usage minutes.

CBT also proposes to revise the **bill payment due date** language. The current text states that the bill payment due date will not be due earlier than 14 days from the date of the postmark on the bill. However, since CBT bills are no longer postmarked, CBT proposes to **replace the existing text with the language that the bill payment due date will not be due earlier than 21 days from the bill date printed on the bill**. In addition, textual changes are proposed to **include services in the General Exchange Index and Cell Classification Sections and Master Tariff Index which were excluded in previous tariff filings due oversight**.

3. TARIFF AFFECTED:

P.U.C.O. No. 2

Tariff Title

Master Tariff Index

Section

Section Title

Paragraph

Pages 3 & 18

P.U.C.O. No. 8

Tariff Title

General Exchange Tariff

Section

Preface

Section Title

Index

Paragraph

Pages 5 & 12

P.U.C.O. No. 8

Tariff Title

General Exchange Tariff

Section

Preface

Section Title

Service Cell Classification

Paragraph

Pages 13

P.U.C.O. No. 8

Tariff Title

General Exchange Tariff

Section

Section 2

Section Title

General Regulations

Paragraph

Pages 26, 34 & 34.1

P.U.C.O. No.

Tariff Title

Section

Section Title

Paragraph

P.U.C.O. No.

Tariff Title

Section

Section Title

Paragraph

P.U.C.O. No.

Tariff Title

Section

Section Title

Paragraph

P.U.C.O. No.

Tariff Title

Section

Section Title

Paragraph

4. Attached hereto and made a part hereof are: (Check Applicable Exhibits)

  X   Exhibit A - existing schedule sheets (to be superseded) if applicable

  X   Exhibit B - Proposed schedule sheets

       Exhibit C-1

(a) if new service is proposed, describe;

(b) if new equipment is involved, describe (preferably with a picture, brochure, etc) and where appropriate, a statement distinguishing proposed service from existing services;

(c) if proposed service results from customer requests, so state giving if available, the number and type of customer requesting proposed service.

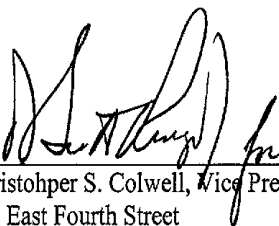
  X   Exhibit C-2 - if a change of classification, rule or regulation is proposed a statement explaining reason for change.

       Exhibit C-3 - statement explaining reason for any proposal not covered in Exhibits C-1 or C-2.

5. This application will not result in an increase in rate, joint rate, toll, classification, charge or rental.
6. Applicant respectfully requests the Commission to permit the filing of the proposed schedule sheets, to become effective on the date, subsequent to filing, to be shown on the proposed schedule sheets which will be filed with the Commission; and to be in the form of the schedule sheets in Exhibit B, modified by any further revisions that have become effective prior to the effective date of the proposed schedule sheets.

CINCINNATI BELL TELEPHONE COMPANY

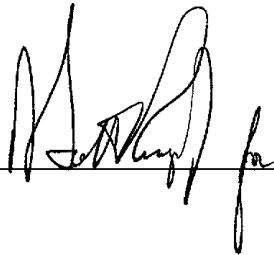
By



Christopher S. Colwell, Vice President - Government Relations  
201 East Fourth Street  
P.O. Box 2301  
Cincinnati, Ohio 45201  
(513) 397-7540  
(513) 723-9815 Fax

VERIFICATION

State of Ohio, Hamilton County, ss: Christopher S. Colwell, Government Relations - Vice President and Christopher J. Wilson, General Counsel and Assistant Secretary of Cincinnati Bell Telephone Company, being first duly sworn hereby verify this transmittal.

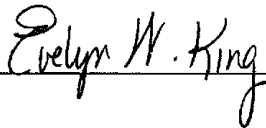


Christopher S. Colwell



Christopher J. Wilson

Sworn and Subscribed before me this 27<sup>th</sup> day of May, 2003



Notary Public

EVELYN W. KING  
NOTARY PUBLIC, STATE OF OHIO  
MY COMMISSION EXPIRES 08-08-07

EXHIBIT A  
PRESENT PAGES



MASTER TARIFF INDEX  
PUCO No. 2

CINCINNATI BELL TELEPHONE COMPANY

9th Revised Page 3  
Cancels 8th Revised Page 3

<u>Service or Regulation</u>	<u>Tariff</u>	<u>Section</u>	<u>Text Page</u>	<u>Rates Page</u>
Basic Telephone Assistance	GET	17	1	7
Billed Number Screening Service	GET	14	14	15
Billing Name and Address (BNA) Service	ACCESS	8	11	-
General Description			11	-
Liability of the Telephone Company			12	-
Obligations of the Customer			12	-
Rate Regulations			12	-
Rates and Charges			-	12
Undertaking of the Telephone Company			11	-
Break Hunt or Make Busy	GET	14	5	6
Broadband Connect Service	GET	39	1	6
Business Directory Assistance Call Completion Service	GET	27	15	17
Busy - Verification of Trunks	GET	30	43	44
Call Block	GET	35	7	13
Call Blocking	GET	8	1	2
Call Return GET	35	8	13	
Call Screening, Selective Class of	GET	14	11	11
Call Tracing	GET	35	12.1	13.1
Caller ID	GET	35	9	13
Cancellation of Service for Cause	GET	2	22	-
Carrier Common Line Access Service	ACCESS	3	6	6
Cell Classification	ACCESS	See Note		
Cell Classification	ERT	See Note		
Cell Classification	GET	See Note		
Cell Classification	MOBILE	See Note		
Cell Classification	MTS	See Note		
Cell Classification	PAACO	See Note		
Cell Classification	WATS	See Note		
Cellular Interconnection Charges	GET	24	1	-
Centrex 90 Service*	GET	33	1	28
Centrex 2000 Service	GET	34	1	42

(D)

\*Grandfathered Service

Note: Cell Classifications for all service are included in the Preface to the GET.

Issued: March 24, 2003

By: Christopher S. Colwell, Vice President - Government Relations  
Cincinnati, Ohio

Effective: April 23, 2003

In accordance with Case No.  
03-801-TP-ATA, Issued by the  
Public Utilities Commission  
of Ohio, March 24, 2003

**MASTER TARIFF INDEX**  
**PUCO No. 2**

**CINCINNATI BELL TELEPHONE COMPANY**

5th Revised Page 18  
Cancels 4th Revised Page 18

<u>Service or Regulation</u>	<u>Tariff</u>	<u>Section</u>	<u>Text Page</u>	<u>Rates Page</u>
Specialized Service or Arrangements	ACCESS	12	16	-
State Government Discounts	GET	7	1	1
Station Message Detail Recording	GET	30	13	15
Supplemental Equipment	GET	14	2	3
Suspension of Service by Customer	GET	19	1	1
Switched Access Service	ACCESS	6	9	-
Symbols, Explanation Of	GET	Preface	3	-
Telecommunications Service Priority (TSP) System	GET	20	1	-
Telephone Company Provided Inmate Service	GET	16	17.1	8
Telephone Numbers, Right to	GET	2	26	-
Temporary Interception of Calls Service	GET	26	1	1
Termination of Service	GET	11	3	-
Tie Line, Definition of	GET	1	15	-
Toll Restriction	GET	28	1	2
Transfer of Contract	GET	2	22	-
Transmitting Messages	GET	2	7	-
TRUNK Advantage <sup>SM</sup>	ERT	5	1	3
Two-Point Service	MTS	2	1	-
Additional Minutes		4	7	
Basic Rate Schedule		-	7	
Bill Collect		2	8	
Bill to Calling Card		3	8	
Bill to Third Number		3	8	
Classes of Service		1	-	
Coin Telephone Charges		4	8	

GENERAL EXCHANGE TARIFF  
PUCO No. 8

CINCINNATI BELL TELEPHONE COMPANY

Preface  
11th Revised Page 5  
Cancels 10th Revised Page 5

INDEX

	<u>Section</u>	<u>Page</u>	
Call Blocking .....	8	1	
Call Screening, Selective Class of .....	14	11	
Call Transfer Service .....	14	18	
Cancellation of Service for Cause .....	2	22	
Cash Back Program for Business Customers .....	48	1	
CBT Lifeline Residential Rate Program .....	17	12	
Cell Classification .....	Preface	13	
Cellular and Paging Interconnection Charges .....	24	1	
Centrex 90 Service .....	33	1	
Centrex 2000 Service .....	34	1	
Channel Services .....	13	1	(D)
Check Charge, Returned Checks .....	2	28	(D)
Combination Basic Exchange Service .....	3	1	(D)
Communication Impaired Person .....	2	38	
Complete Connections Service .....	45	1	
Connection with/of:			
Customer-Owned Facilities, Certain .....	4	1	
Customer-Provided Terminal Equipment and Communications Systems .....	2	12	
Customer-Provided Terminal Equipment Employed for Public Announcement Service .....	4	2	
Grandfathered Communications Systems and Terminal Equipment .....	2	16	
Registered Equipment .....	2	17	

Issued: March 24, 2003

By: Christopher S. Colwell, Vice President – Government Relations  
Cincinnati, Ohio

Effective: April 23, 2003  
In accordance with Case No.  
03-801-TP-ATA, Issued by the  
Public Utilities Commission  
of Ohio, March 24, 2003

GENERAL EXCHANGE TARIFF  
PUCO No. 8

CINCINNATI BELL TELEPHONE COMPANY

Preface  
3rd Revised Page 12  
Cancels 2nd Revised Page 12

INDEX

	<u>Section</u>	<u>Page</u>	
Telecommunications Service Priority (TSP) System.....	18	1	(D)
Telephone Numbers, Right to.....	2	26	(D)
Temporary Interception of Calls Service.....	26	1	
Termination of Service .....	11	3	
Tie Line, Definition of.....	1	15	
Toll Restriction .....	28	1	(D)
Transfer of Contract.....	2	22	
Transmitting Messages .....	2	7	
Two-Tier Payment Plan.....	29	21	
Type of Service Change for Residence Customers.....	2	37	
Underground Construction .....	5	4	
Uniform Call Distribution.....	30	45	
Use of Connecting Company Lines .....	2	8	
Use of Customer Local Exchange Service.....	2	18	
Use of Service and Facilities .....	2	8	
Variable Term Payment Plan.....	29	2	
Wire Tap Investigation .....	2	37	

Issued: March 24, 2003

By: Christopher S. Colwell, Vice President – Government Relations  
Cincinnati, Ohio

Effective: April 23, 2003

In accordance with Case No.  
03-801-TP-ATA, Issued by the  
Public Utilities Commission

GENERAL EXCHANGE TARIFF  
PUCO No. 8

CINCINNATI BELL TELEPHONE COMPANY

Preface  
8th Revised Page 13  
Cancels 7th Revised Page 13

SERVICE CELL CLASSIFICATION

<u>Service Description</u>	<u>Tariff</u>	<u>Section</u>	<u>Cell</u>
211 Community Information and Referral Service	GET	50	3
Abbreviated Dialing Service	GET	49	3
Additional Directory Assistance Information Service	GET	27	3
Add-On WATS and Add-On 800 Service	WATS	1	4
Asymmetrical Digital Subscriber Line	GET	44	3
Secure Corporate LAN Connection	GET	44	3
Billing Name and Address (Nonres)	ACCESS	8	1-Noncore
Broadband Connect (Special Access-Video)	GET	39	2
Business Service Packages	GET	51	1-Noncore (N)
Call Blocking - Customer Requested	GET	8	4
Call Blocking - Sponsor Requested	GET	8	4
Call Park - Directed Call Park	Detariffed	4	
Call Screening - Billed Number Screening	GET	14	3
Call Screening - Originating Line Screening	GET	14	3
Carrier Toll Restriction Service	ACCESS	13	3
CBT Lifeline Residential Rate Program	GET	17	1-Core
Central Office (CO) Features and Services			
Automatic Route Selection	GET	30	4
Busy - Verification of Trunks	GET	30	4
Call Transfer	GET	30	4
Customer Traffic Recording Feature	GET	30	4
Electronic Tandem Switching Feature	GET	30	4
Key Equivalent Features	GET	30	4
Outgoing Trunk Queuing WATS	GET	30	4
Selected Customer Control of Facilities	GET	30	4
Speed Calling	GET	30	4
Station Message Detail Recording	GET	30	4
Uniform Call Distribution	GET	30	4

Issued: December 23, 2002

By: Christopher S. Colwell, Vice-President - Government Relations  
Cincinnati, Ohio

Effective: January 23, 2003  
In accordance with Case No.  
03-230-TP-ATA, issued by The  
Public Utilities Commission  
of Ohio, January 22, 2002

GENERAL EXCHANGE TARIFF  
PUCO No. 8

CINCINNATI BELL TELEPHONE COMPANY

Section 2  
Original Page 26

GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

6. Flat Rate and Message Rate or Optional Measured Services

In exchanges in which both Flat Rate and Message Rate or Optional Measured Services are offered, combinations of Flat Rate and Message Rate or Optional Measured Services are not furnished on the same continuous property, except where the two services are used for separate purposes and are not used to supplement each other.

7. Telephone Numbers

The customer has no property right in the telephone number which is assigned by the Telephone Company, or any right to continuance of service through any particular central office, and the Telephone Company reserves the right to change the telephone number or the central office designation, or both, of a customer whenever it deems it necessary to do so in the conduct of its business.

8. Payment for Service

- a. The customer is responsible for payment monthly or on demand, of all charges for facilities and services furnished the customer, including charges for services originated or charges accepted at such facilities. Charges are payable at the Telephone Company's Business offices or at any agency authorized to receive such payments.
- b. Bills are rendered monthly and include charges for local service for the current service month and charges for local messages or usage charges and toll messages.
- c. A subscriber's bill will not be due earlier than 14 days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due.

Issued: March 23, 1992

By: B. J. Stonebraker, Senior Vice President  
Cincinnati, Ohio

Effective: March 27, 1992  
In accordance with Case No.  
92-162-TP-ATA issued by The  
Public Utilities Commission  
of Ohio, March 12, 1992

GENERAL EXCHANGE TARIFF  
PUCO No. 8

CINCINNATI BELL TELEPHONE COMPANY

Section 2  
3rd Revised Page 34  
Cancels 2nd Revised Page 34

GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

12. Overtime

For work performed outside the normal working hours of the Telephone Company at the request of the customer, the additional expense incurred by the Telephone Company is charged to the customer in addition to other charges which are applicable.

13. Toll Limitation

CBT may establish credit limits for new and existing residential customers based upon credit scores assigned by a commercial credit-reporting agency, or based upon the customers' payment history. Customers may request this service as a means of limiting their toll or the Telephone Company may implement Toll Limitation on its own in order to limit its risk in regard to uncollectible accounts.

Toll Limitation service is generally instituted in lieu of a deposit. However, CBT reserves the right to, in circumstances where a customer's payment history would deem it necessary, establish Toll Limitation service and charge a deposit for that particular customer. CBT will inform customers when they place an order for new service if they are placed on Toll Limitation. When a customer is placed on Toll Limitation, at their own discretion or by CBT, a letter will be sent to them outlining the specifics of Toll Limitation. Also, when a customer reaches a threshold limit of toll conversation minutes, a message will be played to that customer when they attempt to place their next toll call. This message will state that they have reached a threshold number of minutes and have only a certain number of available minutes before Toll Limitation is activated on their account. They will also be directed to contact CBT if they have any questions.

Toll Limitation service will limit customers to fifteen hundred (1500) minutes of unpaid toll usage. The 1500 minutes of toll usage limitation is based on actual usage, not just usage that has already appeared on the customer's bill. The 1500 minutes of usage consists of toll usage that is provided by the Telephone Company or any other toll provider for whom the Telephone Company provides billing service.

Certain Material formerly appearing on this page now appears in Section 2, Original Page 34.1 of this tariff.

Issued: December 20, 2000

By: Eugene J. Baldrate, Vice President - Regulatory Affairs  
Cincinnati, Ohio

Effective: January 22, 2001  
In accordance with Case No.  
00-2467-TP-ATA, issued by the  
Public Utilities Commission  
of Ohio, December 21, 2000

GENERAL EXCHANGE TARIFF  
PUCO No. 8

CINCINNATI BELL TELEPHONE COMPANY

Section 2  
2nd Revised Page 34.1  
Cancels 1st Revised Page 34.1

GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

13. Toll Limitation (Continued)

Customers will be blocked from initiating toll calls after hanging up on any call that carries them past 1500 minutes of accumulated unpaid toll minutes. Upon attainment of the 1500 minute limit, if the customer is presubscribed to any toll carrier for which the Telephone Company is the primary billing agent for 1+ calling, then the customer will have both their 1+ calling and dial around capabilities blocked. If the customer's pre-subscribed carrier is not a carrier for which the Telephone Company is the primary billing agent for 1+ calling, then only the customer's dial around access will be blocked. Once blocked, customers will not be able to begin making toll calls again until they have paid the full amount of toll charges owed.

Access to local calling, emergency services (911), 800, and 888 will not be effected by this restriction. Customers attempting to access restricted services, i.e. toll, will be automatically routed to either a recorded announcement or a customer service representative for information regarding service restoration.

14. Identity of Customer-Announcement Facilities

Use of Telephone Company facilities for public announcement service or non-public announcement service is subject to the following conditions:

- a. For purposes of identification, exchange service customers who transmit recorded announcements over facilities provided by the Telephone Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.
- b. Customers transmitting factual announcement such as time, weather, stock market quotations, airline schedules, and similar information are excluded from the preceding conditions.
- c. Failure to comply with the provisions of this tariff will be cause for termination of the service.
- d. The Telephone Company will reveal on request, to the extent the information is available from its records, the identity of the individual responsible for service with which announcement facilities have been associated.

Issued: December 20, 2000

By: Eugene J. Baldrate, Vice President - Regulatory Affairs  
Cincinnati, Ohio

Effective: January 22, 2001  
In accordance with Case No.  
00-2467-TP-ATA, issued by the  
Public Utilities Commission  
of Ohio, December 21, 2000



EXHIBIT B  
PROPOSED PAGES

EXPLANATION OF SYMBOLS

- (C) - Indicates changed regulation
- (D) - " discontinued rate or regulation
- (I) - " increase
- (M) - " matter relocated without change
- (N) - " new rate or regulation
- (R) - " reduction
- (S) - " reissued matter
- (T) - " a change in text but not in rate or regulation

MASTER TARIFF INDEX  
PUCO No. 2

CINCINNATI BELL TELEPHONE COMPANY

10th Revised Page 3  
Cancels 9th Revised Page 3

<u>Service or Regulation</u>	<u>Tariff</u>	<u>Section</u>	<u>Text Page</u>	<u>Rates Page</u>	
Basic Telephone Assistance	GET	17	1	7	
Billed Number Screening Service	GET	14	14	15	
Billing Name and Address (BNA) Service	ACCESS	8	11	-	
General Description			11	-	
Liability of the Telephone Company			12	-	
Obligations of the Customer			12	-	
Rate Regulations			12	-	
Rates and Charges			-	12	
Undertaking of the Telephone Company			11	-	
Break Hunt or Make Busy	GET	14	5	6	
Broadband Connect Service	GET	39	1	6	
Business Directory Assistance Call Completion Service	GET	27	15	17	
Busy - Verification of Trunks	GET	30	43	44	
Call Block	GET	35 7	13		
Call Blocking	GET	8	1	2	
Call Forwarding Deluxe	GET	46	1	1	(T)
Call Return	GET	35	8	13	
Call Screening, Selective Class of	GET	14	11	11	
Call Tracing	GET	35	12.1	13.1	
Caller ID	GET	35	9	13	
Cancellation of Service for Cause	GET	2	22	-	
Carrier Common Line Access Service	ACCESS	3	6	6	
Cell Classification	ACCESS	See Note			
Cell Classification	ERT	See Note			
Cell Classification	GET	See Note			
Cell Classification	MOBILE	See Note			
Cell Classification	MTS	See Note			
Cell Classification	PAACO	See Note			
Cell Classification	WATS	See Note			
Cellular Interconnection Charges	GET	24	1	-	
Centrex 90 Service*	GET	33	1	28	
Centrex 2000 Service	GET	34	1	42	

\*Grandfathered Service

Note: Cell Classifications for all service are included in the Preface to the GET.

Issued: May 28, 2003

By: Christopher S. Colwell, Vice President – Government Relations  
Cincinnati, Ohio

Effective: July 1, 2003

In accordance with Case No.  
03-XXX-TP-ATA, Issued by the  
Public Utilities Commission  
of Ohio,

MASTER TARIFF INDEX  
PUCO No. 2

CINCINNATI BELL TELEPHONE COMPANY

6th Revised Page 18  
Cancels 5th Revised Page 18

<u>Service or Regulation</u>	<u>Tariff</u>	<u>Section</u>	<u>Text Page</u>	<u>Rates Page</u>	
Specialized Service or Arrangements	ACCESS	12	16	-	
State Government Discounts	GET	7	1	1	
Station Message Detail Recording	GET	30	13	15	
Supplemental Equipment	GET	14	2	3	
Suspension of Service by Customer	GET	19	1	1	
Switched Access Service	ACCESS	6	9	-	
Symbols, Explanation Of	GET	Preface	3	-	
Telecommunications Service Priority (TSP) System	GET	20	1	-	
Telephone Company Provided Inmate Service	GET	16	17.1	8	
Telephone Numbers, Right to	GET	2	26	-	
Temporary Interception of Calls Service	GET	26	1	1	
Termination of Service	GET	11	3	-	
Tie Line, Definition of	GET	1	15	-	
Toll Limitation	GET	2	34	-	T)
Toll Restriction	GET	28	1	2	
Transfer of Contract	GET	2	22	-	
Transmitting Messages	GET	2	7	-	
TRUNK Advantage <sup>SM</sup>	ERT	5	1	3	
Two-Point Service	MTS	2	1	-	
Additional Minutes		4	7		
Basic Rate Schedule		-	7		
Bill Collect		2	8		
Bill to Calling Card		3	8		
Bill to Third Number		3	8		
Classes of Service		1	-		
Coin Telephone Charges		4	8		

GENERAL EXCHANGE TARIFF  
PUCO No. 8

CINCINNATI BELL TELEPHONE COMPANY

Preface  
12th Revised Page 5  
Cancels 11th Revised Page 5

INDEX

	<u>Section</u>	<u>Page</u>	
Call Blocking .....	8	1	
Call Forwarding Deluxe .....	46	1	(T)
Call Screening, Selective Class of .....	14	11	
Call Transfer Service .....	14	18	
Cancellation of Service for Cause .....	2	22	
Cash Back Program for Business Customers .....	48	1	
CBT Lifeline Residential Rate Program .....	17	12	
Cell Classification .....	Preface	13	
Cellular and Paging Interconnection Charges .....	24	1	
Centrex 90 Service .....	33	1	
Centrex 2000 Service .....	34	1	
Channel Services .....	13	1	
Check Charge, Returned Checks .....	2	28	
Combination Basic Exchange Service .....	3	1	
Communication Impaired Person .....	2	38	
Complete Connections Service .....	45	1	
Connection with/of:			
Customer-Owned Facilities, Certain .....	4	1	
Customer-Provided Terminal Equipment and Communications Systems .....	2	12	
Customer-Provided Terminal Equipment Employed for Public Announcement Service .....	4	2	
Grandfathered Communications Systems and Terminal Equipment .....	2	16	
Registered Equipment .....	2	17	

Issued: May 28, 2003

By: Christopher S. Colwell, Vice President – Government Relations  
Cincinnati, Ohio

Effective: July 1, 2003  
In accordance with Case No.  
03-XXX-TP-ATA, issued by the  
Public Utilities Commission  
of Ohio,

GENERAL EXCHANGE TARIFF  
PUCO No. 8

CINCINNATI BELL TELEPHONE COMPANY

Preface  
4th Revised Page 12  
Cancels 3rd Revised Page 12

INDEX

	<u>Section</u>	<u>Page</u>	
Telecommunications Service Priority (TSP) System.....	18	1	
Telephone Numbers, Right to.....	2	26	
Temporary Interception of Calls Service.....	26	1	
Termination of Service.....	11	3	
Tie Line, Definition of.....	1	15	
Toll Limitation .....	2	34	(T)
Toll Restriction .....	28	1	
Transfer of Contract.....	2	22	
Transmitting Messages.....	2	7	
Two-Tier Payment Plan.....	29	21	
Type of Service Change for Residence Customers.....	2	37	
Underground Construction .....	5	4	
Uniform Call Distribution.....	30	45	
Use of Connecting Company Lines.....	2	8	
Use of Customer Local Exchange Service.....	2	18	
Use of Service and Facilities .....	2	8	
Variable Term Payment Plan.....	29	2	
Wire Tap Investigation .....	2	37	

Issued: May 28, 2003

By: Christopher S. Colwell, Vice President – Government Relations  
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In accordance with Case No.  
03-XXX-TP-ATA, issued by the  
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GENERAL EXCHANGE TARIFF  
PUCO No. 8

CINCINNATI BELL TELEPHONE COMPANY

Preface  
9th Revised Page 13  
Cancels 8th Revised Page 13

SERVICE CELL CLASSIFICATION

<u>Service Description</u>	<u>Tariff</u>	<u>Section</u>	<u>Cell</u>
211 Community Information and Referral Service	GET	50	3
Abbreviated Dialing Service	GET	49	3
Additional Directory Assistance Information Service	GET	27	3
Add-On WATS and Add-On 800 Service	WATS	1	4
Asymmetrical Digital Subscriber Line	GET	44	3
Secure Corporate LAN Connection	GET	44	3
Billing Name and Address (Nonres)	ACCESS	8	1-Noncore
Broadband Connect (Special Access-Video)	GET	39	2
Business Service Packages	GET	51	1-Noncore
Call Blocking - Customer Requested	GET	8	4
Call Blocking - Sponsor Requested	GET	8	4
Call Forwarding Deluxe	GET	46	3 (T)
Call Park - Directed Call Park	Detariffed	4	
Call Screening - Billed Number Screening	GET	14	3
Call Screening - Originating Line Screening	GET	14	3
Carrier Toll Restriction Service	ACCESS	13	3
CBT Lifeline Residential Rate Program	GET	17	1-Core
Central Office (CO) Features and Services			
Automatic Route Selection	GET	30	4
Busy - Verification of Trunks	GET	30	4
Call Transfer	GET	30	4
Customer Traffic Recording Feature	GET	30	4
Electronic Tandem Switching Feature	GET	30	4
Key Equivalent Features	GET	30	4
Outgoing Trunk Queuing WATS	GET	30	4
Selected Customer Control of Facilities	GET	30	4
Speed Calling	GET	30	4
Station Message Detail Recording	GET	30	4
Uniform Call Distribution	GET	30	4

Issued: May 28, 2003

By: Christopher S. Colwell, Vice President – Government Relations  
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In accordance with Case No.  
03-XXX-TP-ATA, issued by the  
Public Utilities Commission  
of Ohio,

GENERAL EXCHANGE TARIFF  
PUCO No. 8

CINCINNATI BELL TELEPHONE COMPANY

Section 2  
1st Revised Page 26  
Cancels Original Page 26

GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

6. Flat Rate and Message Rate or Optional Measured Services

In exchanges in which both Flat Rate and Message Rate or Optional Measured Services are offered, combinations of Flat Rate and Message Rate or Optional Measured Services are not furnished on the same continuous property, except where the two services are used for separate purposes and are not used to supplement each other.

7. Telephone Numbers

The customer has no property right in the telephone number which is assigned by the Telephone Company, or any right to continuance of service through any particular central office, and the Telephone Company reserves the right to change the telephone number or the central office designation, or both, of a customer whenever it deems it necessary to do so in the conduct of its business.

8. Payment for Service

- a. The customer is responsible for payment monthly or on demand, of all charges for facilities and services furnished the customer, including charges for services originated or charges accepted at such facilities. Charges are payable at the Telephone Company's Business offices or at any agency authorized to receive such payments.
- b. Bills are rendered monthly and include charges for local service for the current service month and charges for local messages or usage charges and toll messages.
- c. A subscriber's bill will not be due earlier than 21 days from the bill date printed on the bill. If the bill is not paid by the due date, it then becomes past due. (C)

Issued: May 28, 2003

By: Christopher S. Colwell, Vice President – Government Relations  
Cincinnati, Ohio

Effective: July 1, 2003

In accordance with Case No.  
03-XXX-TP-ATA, issued by the  
Public Utilities Commission  
of Ohio,

GENERAL EXCHANGE TARIFF  
PUCO No. 8

CINCINNATI BELL TELEPHONE COMPANY

Section 2  
4th Revised Page 34  
Cancels 3rd Revised Page 34

GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

12. Overtime

For work performed outside the normal working hours of the Telephone Company at the request of the customer, the additional expense incurred by the Telephone Company is charged to the customer in addition to other charges which are applicable.

13. Toll Limitation

CBT may establish credit limits for new and existing residential customers based upon credit scores assigned by a commercial credit-reporting agency, or based upon the customers' payment history. Customers may request this service as a means of limiting their toll or the Telephone Company may implement Toll Limitation on its own in order to limit its risk in regard to uncollectible accounts.

Toll Limitation service is generally instituted in lieu of a deposit. However, CBT reserves the right to, in circumstances where a customer's payment history would deem it necessary, establish Toll Limitation service and charge a deposit for that particular customer. CBT will inform customers when they place an order for new service if they are placed on Toll Limitation. When a customer is placed on Toll Limitation, at their own discretion or by CBT, a letter will be sent to them outlining the specifics of Toll Limitation. Also, when a customer reaches a threshold limit of toll conversation minutes, a message will be played to that customer when they attempt to place their next toll call. This message will state that they have reached a threshold number of minutes and have only a certain number of available minutes before Toll Limitation is activated on their account. They will also be directed to contact CBT if they have any questions.

Toll Limitation service will limit customers to eight hundred (800) minutes of unpaid toll usage. The 800 minutes of toll usage limitation is based on actual usage, not just usage that has already appeared on the customer's bill. The 800 minutes of usage consists of toll usage that is provided by the Telephone Company or any other toll provider for whom the Telephone Company provides billing service.

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Issued: May 28, 2003

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03-XXX-TP-ATA, issued by the  
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of Ohio,



GENERAL EXCHANGE TARIFF  
PUCO No. 8

CINCINNATI BELL TELEPHONE COMPANY

Section 2  
3rd Revised Page 34.1  
Cancels 2nd Revised Page 34.1

GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

13. Toll Limitation (Continued)

Customers will be blocked from initiating toll calls after hanging up on any call that carries them past 800 minutes of accumulated unpaid toll minutes. Upon attainment of the 800 minute limit, if the customer is presubscribed to any toll carrier for which the Telephone Company is the primary billing agent for 1+ calling, then the customer will have both their 1+ calling and dial around capabilities blocked. If the customer's pre-subscribed carrier is not a carrier for which the Telephone Company is the primary billing agent for 1+ calling, then only the customer's dial around access will be blocked. Once blocked, customers will not be able to begin making toll calls again until they have paid the full amount of toll charges owed. (C)

Access to local calling, emergency services (911), 800, and 888 will not be effected by this restriction. Customers attempting to access restricted services, i.e. toll, will be automatically routed to either a recorded announcement or a customer service representative for information regarding service restoration. (C)

14. Identity of Customer-Announcement Facilities

Use of Telephone Company facilities for public announcement service or non-public announcement service is subject to the following conditions:

- a. For purposes of identification, exchange service customers who transmit recorded announcements over facilities provided by the Telephone Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.
- b. Customers transmitting factual announcement such as time, weather, stock market quotations, airline schedules, and similar information are excluded from the preceding conditions.
- c. Failure to comply with the provisions of this tariff will be cause for termination of the service.
- d. The Telephone Company will reveal on request, to the extent the information is available from its records, the identity of the individual responsible for service with which announcement facilities have been associated.

Issued: May 28, 2003

By: Christopher S. Colwell, Vice President – Government Relations  
Cincinnati, Ohio

Effective: July 1, 2003  
In accordance with Case No.  
03-XXX-TP-ATA, issued by the  
Public Utilities Commission  
of Ohio,

**Description**

CBT proposes to revise its **General Exchange Tariff**, PUCO No. 8, Preface and Section 2, General Regulations, and Master Tariff Index, PUCO No. 2. CBT proposes to **revise Toll Limitation Service by decreasing the number of accumulated unpaid toll minutes from the current limit of 1500 minutes to 800 minutes**. Toll Limitation is a **residential** service designed to help customers control toll usage and to limit CBT's risk associated with uncollectible accounts by limiting the accumulated number of unpaid toll usage minutes.

CBT also proposes to revise the **bill payment due date** language. The current text states that the bill payment due date will not be due earlier than 14 days from the date of the postmark on the bill. However, since CBT bills are no longer postmarked, CBT proposes to **replace the existing text with the language that the bill payment due date will not be due earlier than 21 days from the bill date printed on the bill**. In addition, textual changes are proposed to **include services in the General Exchange Tariff Index and Cell Classification sections and Master Tariff Index which were excluded in previous tariff filings due oversight**.