

FILE6621 Ashville Highway
Knoxville, TN 37914**Star Construction, LLC**

865.521.6795

FAX

April 16, 2024

RECEIVED**Complaint Response***The public Utilities Commission of Ohio
180 E. Broad St.
Columbus OH. 43215*

APR 18 2024

DOCKETING DIVISION
Public Utilities Commission of Ohio**Re: Case No. 24—0303-TP-CSS**

This is to certify that the images
appearing are an accurate and
complete reproduction of a case file
document delivered in the regular
course of business.

*To The Commission Board,*Technician SLP Date Processed 4.18.24

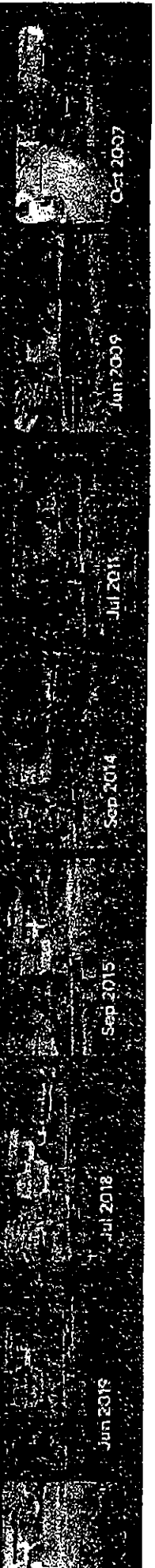
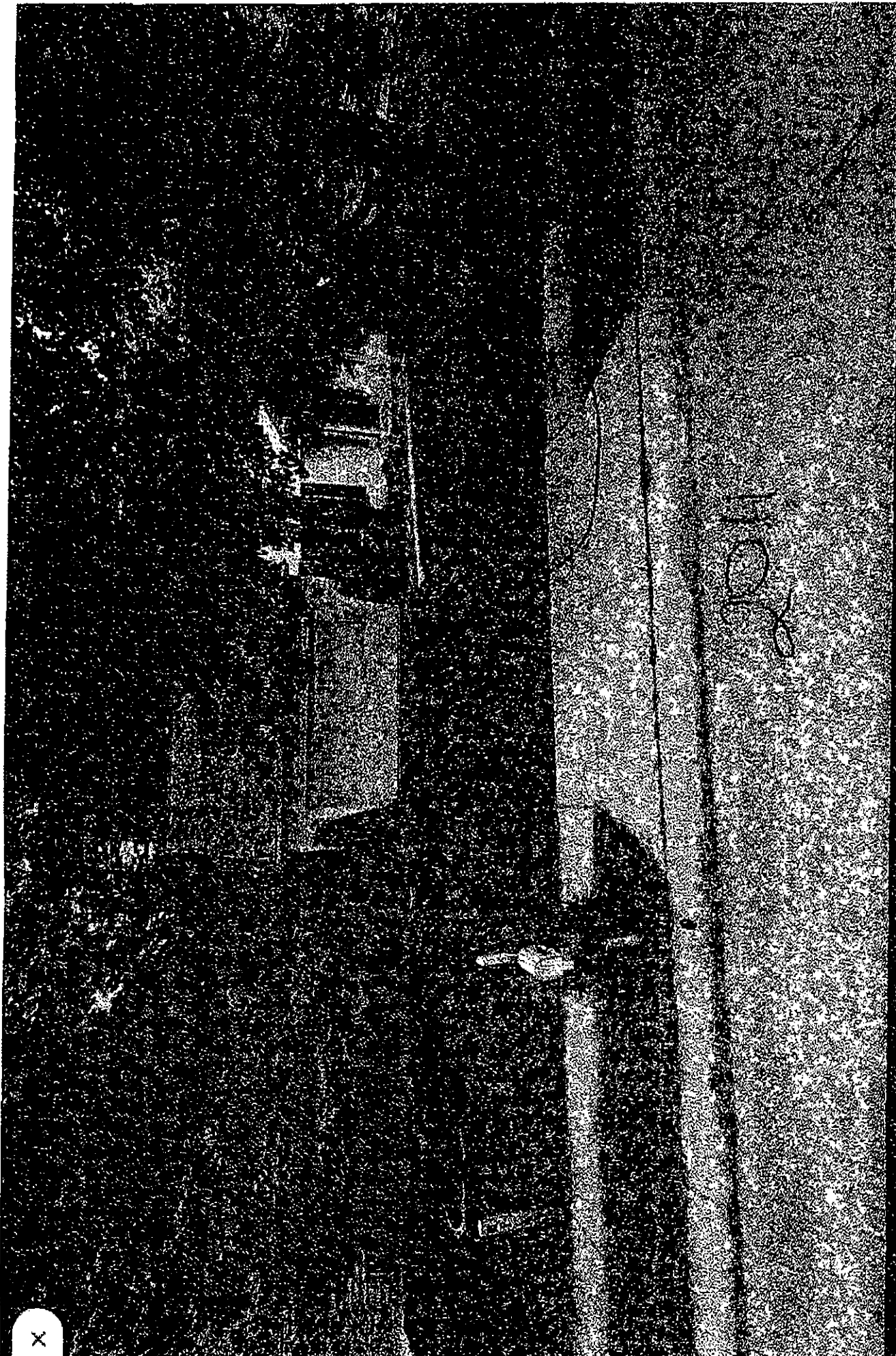
*Please permit this letter to acknowledge that we have received your attached
Complaint regarding the driveway at 2899 Scioto Place Columbus OH 43221.*

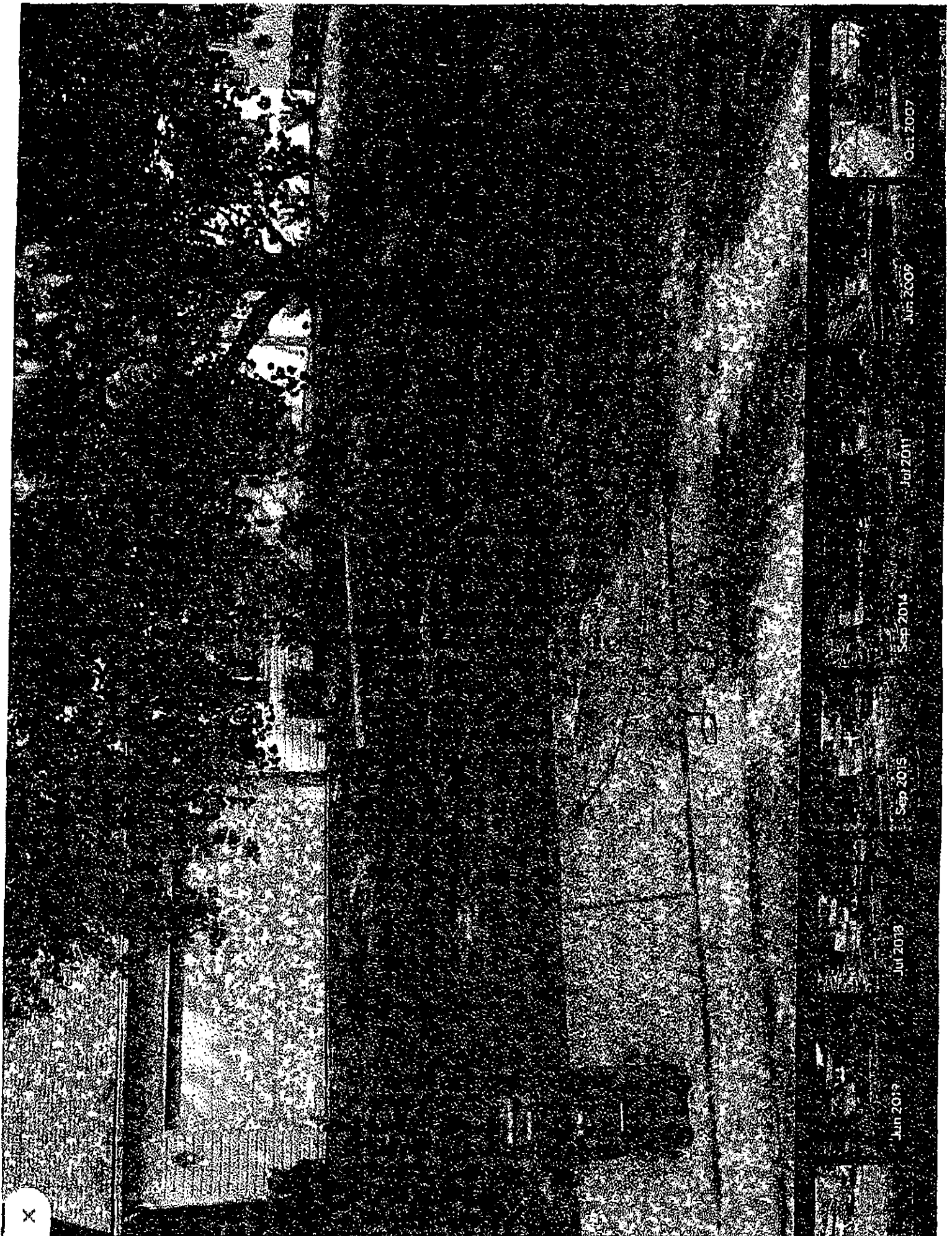
*Star Construction hired a contractor to complete a utility fiber optics installation
on/or around this property listed above. We were notified on 12/18/2023 that the
homeowner was filing a claim for damage to the driveway (sinking around where
the installation took place). The work was completed in this area 06/09/2022. Per
our investigation, it was found that the sinking Mr. Riley has alleged was present
per Google Earth as far back as 07/2011. Please see the photos attached.*

*Despite the evidence of the sinking prior to the contractor's arrival,
communication was made via email, text and phone calls(see attached) to
negotiate with Mr. Riley on a reasonable settlement. Mr. Riley refused to have any
vendors come out and conduct a repair and he has stopped responding to the
contractor and Star Construction.*

*This Contractor was offering a settlement to Mr. Riley in good faith knowing he
did not cause this sinking. The final and last offer to Mr. Riley is \$1200.00 as a
settlement. If this offer is not accepted by 05/01/2024, Star and its contractors will
close this claim.*

*Sincerely Yours,**Shelly Riggs**Claims Manager**Michelle.Riggs@Star-LLC.NET*





Oct 2007

Jun 2009

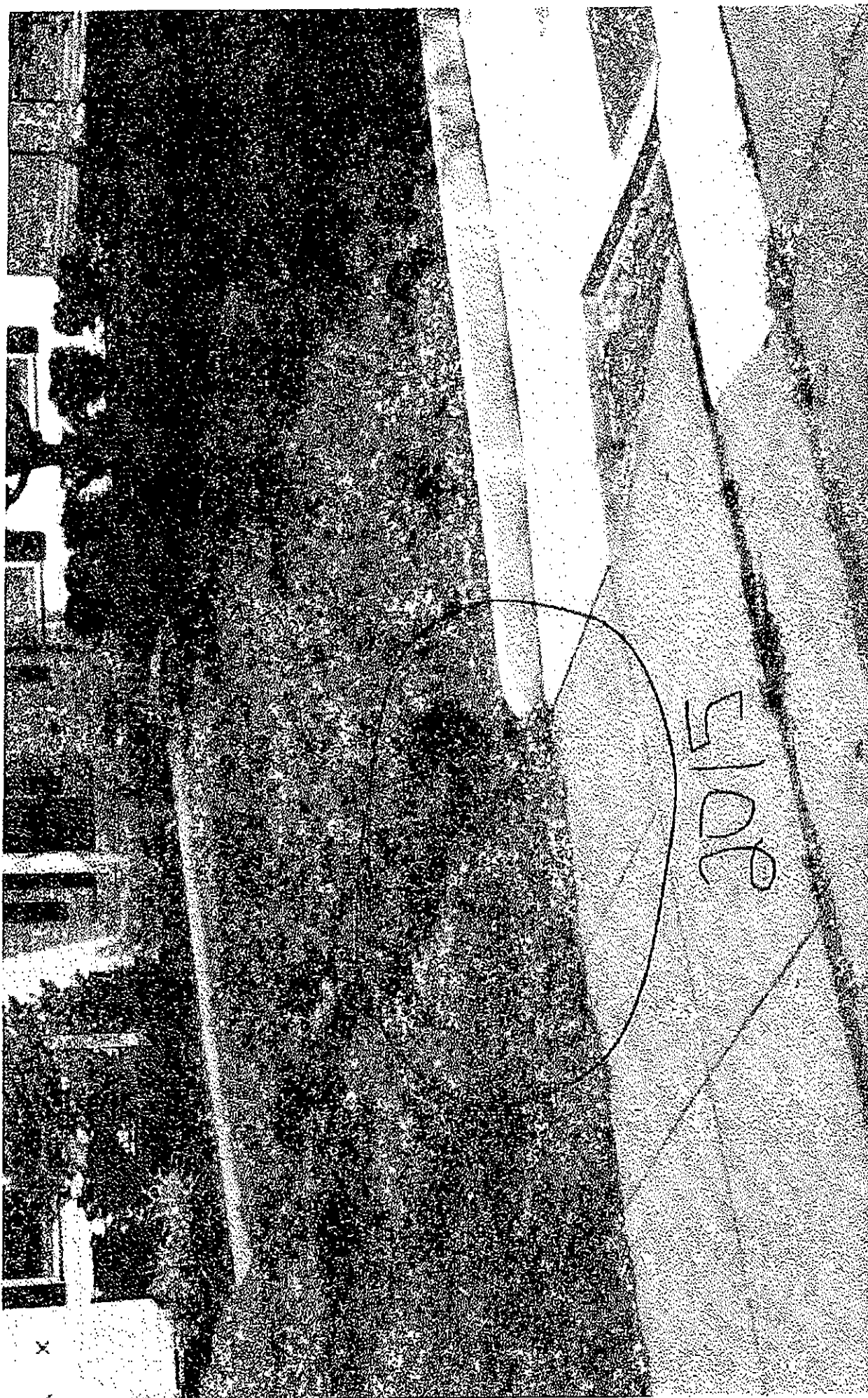
Jul 2011

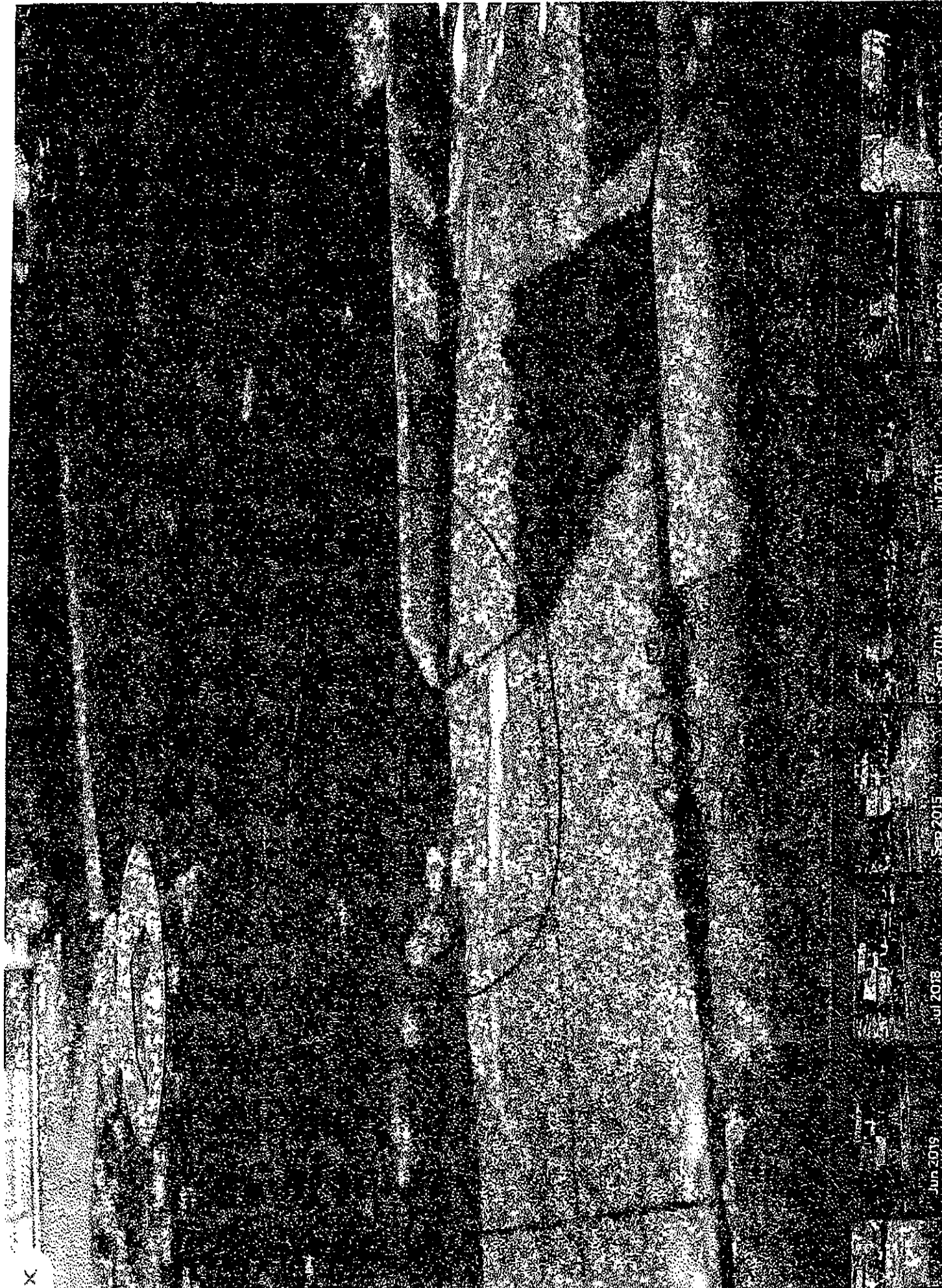
Sep 2014

Sep 2015

Jul 2018

Jun 2019





Oct 2007

Jun 2009

Jul 2011

Sep 2014

Sep 2015

Jul 2018

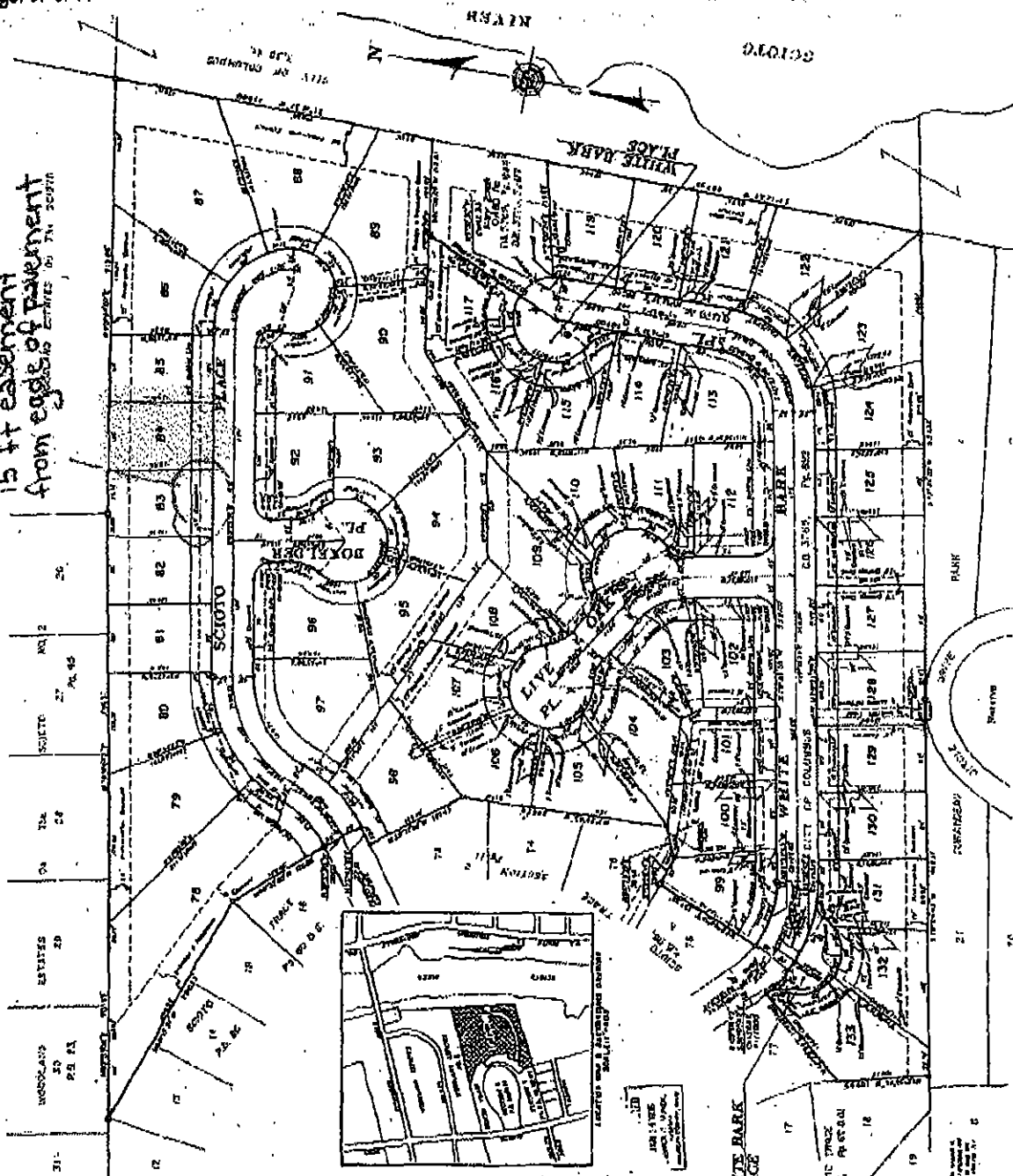
Jun 2019

Sept 2022

SCIOTO TRACE SECTION 3

PLAY BOOK 84 PAGE 03

15 ft easement
from edge of pavement

[illegible]

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E. E. Kelly
S. O. Davis
DIRECTOR
STW-407-3, COLUMBIA, INC.
an Equal Opportunity
Company
APR 1961

[illegible][illegible]

Approved and authorized the _____ MAY 26 1968 _____ Secretary of the City of St. Louis, Mo.
In witness Whereof, I have hereunto set my hand and official seal this _____ day of _____ 1968.

1	Completed the planning for 1980. See an addendum that was sent the Bureau this fall for details.	11-27-80	North-South, One
2	Completed the 1980-81. See an addendum that was sent the Bureau this fall for details.	11-27-80	North-South, One
3	Completed the 1981-82. See an addendum that was sent the Bureau this fall for details.	11-27-80	North-South, One
4	Completed the 1982-83. See an addendum that was sent the Bureau this fall for details.	11-27-80	North-South, One
5	Completed the 1983-84. See an addendum that was sent the Bureau this fall for details.	11-27-80	North-South, One
6	Completed the 1984-85. See an addendum that was sent the Bureau this fall for details.	11-27-80	North-South, One
7	Completed the 1985-86. See an addendum that was sent the Bureau this fall for details.	11-27-80	North-South, One
8	Completed the 1986-87. See an addendum that was sent the Bureau this fall for details.	11-27-80	North-South, One
9	Completed the 1987-88. See an addendum that was sent the Bureau this fall for details.	11-27-80	North-South, One
10	Completed the 1988-89. See an addendum that was sent the Bureau this fall for details.	11-27-80	North-South, One
11	Completed the 1989-90. See an addendum that was sent the Bureau this fall for details.	11-27-80	North-South, One
12	Completed the 1990-91. See an addendum that was sent the Bureau this fall for details.	11-27-80	North-South, One

Page 3 of 64

Richard D. Broughton
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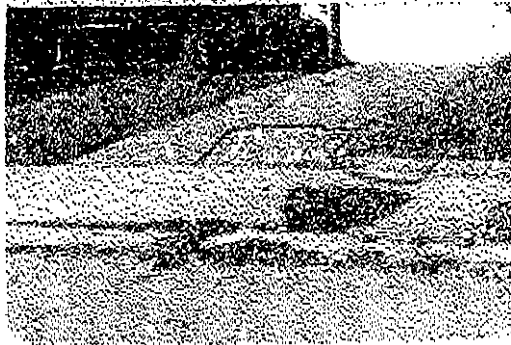
STEVENS, DECHWART, HABLESTON & TILTON, INC.
INCORPORATED IN NEW YORK
250 NASSAU ST. NEW YORK 100
NEW YORK 100

[illegible][illegible]

LTE 31



***1 (614) 664-9806**



Don, Feb 6 at 12:32 AM

But I'm afraid I just wanted to follow
my own drive. How do you think
you can sentimentalize recent pictures of him
at the moment, the whole driveway

Wednesday, 25 June 1997

Time a call. Call does not go through.

who is this?

Isay: I was talking about her very much with

Today 0:14:00

Thanks for the conversation today. I hope that we can come to an agreement with ITS Construction and Star Construction soon.



1984 November 20

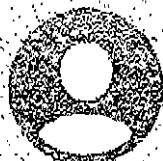


Thanks,

4:02

5G 42

< 126



+1 (614) 664-9606

WHO IS THIS?

Isay, I was calling about your drive way

Wed, Feb 28 at 5:18 PM

Thanks for the conversation today. I hope that we can come to an agreement with ITS Construction and Star Construction soon.

Tuesday 7:56 AM

Good morning sir, this is Isay again, just wanted to see if by any chance you had a number in mind, my team and I have came together and agreed that \$900 for the hole in your drive way is reasonable. To patch up a hole the size of that sink like the one in your drive way, runs about \$100-\$150, asphalt averages about 60-120 A ton, which for the most part, a a ton would cover quarter of your drive way

if not a bit more. With about 3-4 ton of asphalt you should have a new driveway, the most that we could do would be about \$1,200, but let me know if that is fine with you. So we can get a check mailed to you.

Wednesday 5:24 PM

Good afternoon, just checking in to see what the plan will be?



Text Message



On Mon, Mar 11, 2024 at 3:58 PM Atkins, Tara <tara.atkins@star-llc.net> wrote:
Good afternoon Isay,

This has been escalated with AT&T and I need a resolution by the end of this week. If I do not have a response/resolution by the end of the week, I will need to reach out to the homeowner to obtain the driveway quote or do a settlement and send it to accounting to pay and we will debit you.

Thank you,



Tara Atkins
Claims Administrator
Star Construction, LLC

✉ tara.atkins@star-llc.net
🌐 star-llc.net

On Tue, Mar 5, 2024 at 7:46 AM Atkins, Tara <tara.atkins@star-llc.net> wrote:
Good morning Isay,

Has an agreement been met? I ask because this has been escalated to the President's Office with AT&T and they are asking for an update. They are wanting to know if this is about to be resolved.

Thanks,



Atkins, Tara <tara.atkins@star-llc.net>

Re: FW: Presidential Escalation: 0001866862-03-PUCO - 2988 SCIOTO PL Columbus, Ohio 43221- hldoh87 - A01XS9C

1 message

Atkins, Tara <tara.atkins@star-llc.net>

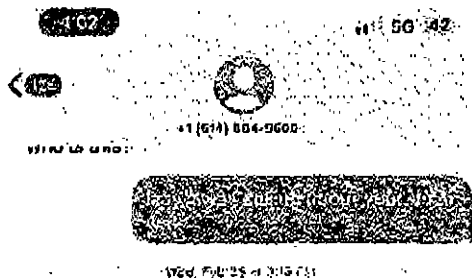
Tue, Mar 12, 2024 at 7:28 AM

To: "HERRELL, JAMES P" <jh7975@att.com>

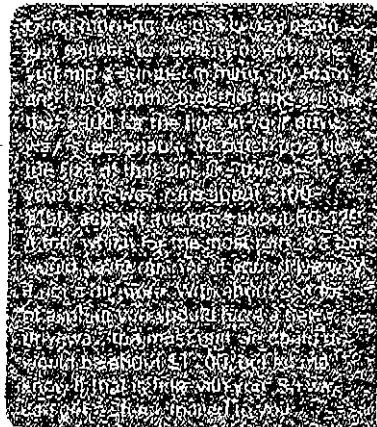
Cc: "DAVIS, MATTHEW R" <md4658@att.com>, "Throckmorton, JR" <jr.throckmorton@star-llc.net>, "HENDERSON, DANIEL" <dh243f@att.com>, "MOORE, BILLY" <bm6324@att.com>

Good morning,

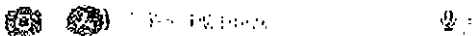
Our subcontractor provided an amount to the homeowner and at this point he has not heard back from the homeowner. Please see the text screen shot from our sub below:



Thanks for the conversation today. I hope that we can come to an agreement with ITS Construction and Star Construction soon.



Wednesday, 3/20/24



Thanks,