



**Public Utilities
Commission**

PUCO.Ohio.gov

Mike DeWine, Governor Jon Husted, Lt. Governor Jenifer French, Chair

FILE

March 20, 2024

Ella Mae Bowman
1264 E 14th St
East Cleveland OH 44112

Case No. 24-0253-TP-CSS

Dear Mrs. Bowman:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against AT&T Ohio. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Tanowa Troupe, Secretary
Michelle Green, Acting Secretary
Gail Young, Acting Secretary
Susan Patterson, Acting Secretary

Enclosure

GY/dmm

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician dmm Date Processed 03/20/24

Commissioners

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