

FILE



**Public Utilities
Commission**

PUCO.Ohio.gov

Mike DeWine, Governor Jon Husted, Lt. Governor Jenifer French, Chair

February 29, 2024

Sean Ladrigan
2282 Bethel Maple Rd
Hamersville, Ohio 45130

Case No. 24-0162-TP-CSS

Dear Mr. Ladrigan:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Altafiber. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the company. The company has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

THE PUBLIC UTILITIES COMMISSION OF OHIO

Tanowa Troupe, Secretary
Michelle Green, Acting Secretary
Gail Young, Acting Secretary
Susan Patterson, Acting Secretary

Enclosure

MG/pc

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Commissioners

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