



**Public Utilities
Commission**

PUCO.Ohio.gov

Mike DeWine, Governor Jon Husted, Lt. Governor Jenifer French, Chair

FILE

January 11, 2024

Carol Lonas
4418 Vermaas Ave.
Toledo, Ohio 43612

Case No. 24-0031-EL-CSS

Dear Ms. Lonas:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Toledo Edison. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

THE PUBLIC UTILITIES COMMISSION OF OHIO

Tanowa Troupe, Secretary
Michelle Green, Acting Secretary
Gail Young, Acting Secretary
Susan Patterson, Acting Secretary

Enclosure

MG/ec

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician Date Processed 01/11/24

Commissioners
Daniel R. Conway
Dennis P. Deters
Lawrence K. Friedman
John D. Williams

180 East Broad Street
Columbus, OH 43215 U.S.A.

800 | 686 7826
puco.ohio.gov

The State of Ohio is an Equal Opportunity Employer and Provider of ADA Services