

DIS Case Number: 13-2211-EL-CRS

Section A: Application Information

A-1. Provider type:

☐ Power Broker
 ☐ Aggregator
 ☒ Retail Generation Provider
 ☒ Power Marketer

A-2. Applicant's legal name and contact information.

Legal Name: MP2 Energy NE LLC **Country:** United States
Phone: 8325101030 **Extension (if applicable):** **Street:** 909 Fannin St, Suite 3500
Website (if any): **City:** Houston **Province/State:**
Postal Code: 77010

A-3. Names and contact information under which the applicant will do business in Ohio

Provide the names and contact information the business entity will use for business in Ohio. This does not have to be an Ohio address and may be the same contact information given in A-2.

Name	Type	Address	Active?	Proof
Shell Energy Solutions Retail Services	DBA	909 Fannin St., STE 3500 Houston, TX 77010	Yes	File

A-4. Names under which the applicant does business in North America

Provide all business names the applicant uses in North America, including the names provided in A-2 and A-3.

Name	Type	Address	Active?	Proof
Shell Energy Solutions	DBA	909 Fannin St., STE 3500 Houston, TX 77010	Yes	File

A-5. Contact person for regulatory matters



Public Utilities Commission

Edwin Dearman
909 Fannin St., STE 3500
Houston, TX 77010
US
edwin.dearman@shellenergy.com
8325101030

A-6. Contact person for PUCO Staff use in investigating consumer complaints

Edwin Dearman
909 Fannin St., STE 3500
Houston, TX 77010
US
edwin.dearman@shellenergy.com
8325101030

A-7. Applicant's address and toll-free number for customer service and complaints

Phone: 877.238.5343	Extension (if applicable):	Country: United States
Fax:	Extension (if applicable):	Street: 909 Fannin St., STE 3500
Email: support@shellenergy.com		City: Houston
		Province/State: TX
		Postal Code: 77010

A-8. Applicant's federal employer identification number

27-3566322

A-9. Applicant's form of ownership

Form of ownership: Limited Liability Company (LLC)

A-10. Identify current or proposed service areas

Identify each service area in which the applicant is currently providing service or intends to provide service and identify each customer class that the applicant is currently serving or intends to serve.

Service area selection

Duke Energy Ohio



Public Utilities Commission

FirstEnergy - Cleveland Electric Illuminating

FirstEnergy - Ohio Edison

FirstEnergy - Toledo Edison

AES Ohio

American Electric Power (AEP)

Class of customer selection

Commercial

Industrial

Mercantile

Residential

A-11. Start date

Indicate the approximate start date the applicant began/will begin offering services: 12-15-2023

A-12. Principal officers, directors, and partners

Please provide all contacts that should be listed as an officer, director or partner.

Name	Email	Title	Address
Paula Williams	paula.williams@shellenergy.com		909 Fannin St, Suite 3500 Houston, TX 77010 US
Amy Odom	amy.odom@shellenergy.com	Acct Mgr	909 Fannin St., STE 3500 Houston, TX 77010 US
Drew Baird	drew.baird@shellenergy.com	VP, PORTFOLIO MANAGEMENT & SUPPLY	909 Fannin St., STE 3500 Houston, TX 77010 US
Andrew Few	regulatory@shellenergy.com		909 Fannin St., STE 3500 Houston, TX 77010 US
Michelle Sanchez	michelle.sanchez@shellenergy.com		909 Fannin St., STE 3500 Houston, TX 77010 US
Cathy Reich	accountspayable@shellenergy.com		909 Fannin St., STE 3500 Houston, TX 770010 US
CONSUMER COMPLAINT-MP2 Energy NE LLC	regulatory@shellenergy.com		909 Fannin St., STE 3500 Houston, TX 77010 US



Public Utilities Commission

David Black	david.black@shellenergy.com	Chief Executive Officer	909 Fannin St., STE 3500 Houston, TX 77010 US
Edwin Dearman	edwin.dearman@shellenergy.com		909 Fannin St., STE 3500 Houston, TX 77010 US

A-13. Company history

MP2 Energy NE LLC (MP2) and its affiliates engage in the competitive retail sale of electric and gas throughout the United States, as further set forth in Exhibits B-1, B-2, D-1 and D-2.

MP2 is an affiliate of Shell Energy North America (US) L.P., which, through its affiliates and subsidiaries, provides wholesale electric services throughout the United States and Canada. MP2 has been established to engage in the retail sales of electricity in the State of Ohio. Please refer to Exhibits B-1, B-2 and B-3 for corporate history of MP2 affiliates engaged in the retail sale of electricity and for a description of Shell Energy North America (US) L.P.

Further information may be obtained at www.shell.com.

A-14. Secretary of State

Secretary of State Link: <https://businesssearch.ohiosos.gov?=businessDetails/2231869>

Section B: Applicant Managerial Capability and Experience

B-1. Jurisdiction of operations

List all jurisdictions in which the applicant or any affiliated interest of the applicant is certified, licensed, registered or otherwise authorized to provide retail natural gas service or retail/wholesale electric service as of the date of filing the application..

File Attached

B-2. Experience and plans

Describe the applicant's experience in providing the service(s) for which it is applying (e.g., number and type of customers served, utility service areas, amount of load, etc.). Include the plan for contracting with customers, providing contracted services, providing billing statements and responding to customer inquiries and complaints in accordance with Commission rules adopted pursuant to Sections 4928.10 and/or 4929.22 of the Ohio Revised Code.



File(s) attached

B-3. Disclosure of liabilities and investigations

For the applicant, affiliate, predecessor of the applicant, or any principal officer of the applicant, describe all existing, pending or past rulings, judgments, findings, contingent liabilities, revocation of authority, regulatory investigations, judicial actions, or other formal or informal notices of violations, or any other matter related to competitive services in Ohio or equivalent services in another jurisdiction..

File Attached

B-4. Disclosure of consumer protection violations

Has the applicant, affiliate, predecessor of the applicant, or any principal officer of the applicant been convicted or held liable for fraud or for violation of any consumer protection or antitrust laws within the past five years?

No

B-5. Disclosure of certification, denial, curtailment, suspension or revocation

Has the applicant, affiliate, or a predecessor of the applicant had any certification, license, or application to provide retail natural gas or retail/wholesale electric service denied, curtailed, suspended, revoked, or cancelled or been terminated or suspended from any of Ohio's Natural Gas or Electric Utility's Choice programs within the past two years?

No

B-6. Environmental disclosures

Provide a detailed description of how the applicant intends to determine its generation resource mix and environmental characteristics, including air emissions and radioactive waste. Include the annual projection methodology and the proposed approach to compiling the



quarterly actual environmental disclosure data. See 4901:1-21-09 of the Ohio Administrative Code for additional details of this requirement.

PJM disclosure option chosen

Section C: Applicant Financial Capability and Experience

C-1. Financial reporting

Provide a current link to the most recent Form 10-K filed with the Securities and Exchange Commission (SEC) or upload the form. If the applicant does not have a Form 10-K, submit the parent company's Form 10-K. If neither the applicant nor its parent is required to file Form 10-K, state that the applicant is not required to make such filings with the SEC and provide an explanation as to why it is not required.

Does not apply

C-2. Financial statements

Provide copies of the applicant's two most recent years of audited financial statements, including a balance sheet, income statement, and cash flow statement. If audited financial statements are not available, provide officer certified financial statements. If the applicant has not been in business long enough to satisfy this requirement, provide audited or officer certified financial statements covering the life of the business. If the applicant does not have a balance sheet, income statement, and cash flow statement, the applicant may provide a copy of its two most recent years of tax returns with **social security numbers and bank account numbers redacted**.

If the applicant is unable to meet the requirement for two years of financial statements, the Staff reviewer may request additional financial information.

Preferred to file this information confidentially

C-3. Forecasted financial statements

Provide two years of forecasted income statements **based solely on the applicant's anticipated business activities in the state of Ohio**.

Include the following information with the forecast: a list of assumptions used to generate the forecast; a statement indicating that the forecast is based solely on Ohio business activities



only; and the name, address, email address, and telephone number of the preparer of the forecast.

The forecast may be in one of two acceptable formats: 1) an annual format that includes the current year and the two years succeeding the current year; or 2) a monthly format showing 24 consecutive months following the month of filing this application broken down into two 12-month periods with totals for revenues, expenses, and projected net incomes for both periods. Please show revenues, expenses, and net income (revenues minus total expenses) that is expected to be earned and incurred in **business activities only in the state of Ohio** for those periods.

If the applicant is filing for both an electric certificate and a natural gas certificate, please provide a separate and distinct forecast for revenues and expenses representing Ohio electric business activities in the application for the electric certificate and another forecast representing Ohio natural gas business activities in the application for the natural gas certificate.

Preferred to file confidentially

C-4. Credit rating

Provide a credit opinion disclosing the applicant's credit rating as reported by at least one of the following ratings agencies: Moody's Investors Service, Standard & Poor's Financial Services, Fitch Ratings or the National Association of Insurance Commissioners. If the applicant does not have its own credit ratings, substitute the credit ratings of a parent or an affiliate organization and submit a statement signed by a principal officer of the applicant's parent or affiliate organization that guarantees the obligations of the applicant. If an applicant or its parent does not have such a credit rating, enter 'Not Rated'.

This does not apply

C-5. Credit report

Provide a copy of the applicant's credit report from Experian, Equifax, TransUnion, Dun and Bradstreet or a similar credit reporting organization. If the applicant is a newly formed entity with no credit report, then provide a personal credit report for the principal owner of the entity seeking certification. At a minimum, the credit report must show summary information and an overall credit score. **Bank/credit account numbers and highly sensitive identification information must be redacted.** If the applicant provides an acceptable credit rating(s) in response to C-4, then the applicant may select 'This does not apply' and provide a response in the box below stating that a credit rating(s) was provided in response to C-4.



This does not apply.

C-6. Bankruptcy information

Within the previous 24 months, have any of the following filed for reorganization, protection from creditors or any other form of bankruptcy?

- Applicant
- Parent company of the applicant
- Affiliate company that guarantees the financial obligations of the applicant
- Any owner or officer of the applicant

No

C-7. Merger information

Is the applicant currently involved in any dissolution, merger or acquisition activity, or otherwise participated in such activities within the previous 24 months?

No

C-8. Corporate structure

Provide a graphical depiction of the applicant's corporate structure. Do not provide an internal organizational chart. The graphical depiction should include all parent holding companies, subsidiaries and affiliates as well as a list of all affiliate and subsidiary companies that supply retail or wholesale electricity or natural gas to customers in North America. If the applicant is a stand-alone entity, then no graphical depiction is required, and the applicant may respond by stating that it is a stand-alone entity with no affiliate or subsidiary companies.

File(s) attached

C-9. Financial arrangements

Provide copies of the applicant's financial arrangements to satisfy collateral requirements to conduct retail electric/natural gas business activities (e.g., parental guarantees, letters of credit, contractual arrangements, etc., as described below).

Renewal applicants may provide a current statement from an Ohio local distribution utility (LDU) that shows that the applicant meets the LDU's collateral requirements. The statement or letter must be on the utility's letterhead and dated within a 30-day period of the date the applicant files its renewal application.



First-time applicants or applicants whose certificate has expired must meet the requirements of C-9 in one of the following ways:

1. The applicant itself states that it is investment grade rated by Moody's Investors Service, Standard & Poor's Financial Services, or Fitch Ratings and provides evidence of rating from the rating agencies. If you provided a credit rating in C-4, reference the credit rating in the statement.
2. The applicant's parent company is investment grade rated (by Moody's, Standard & Poor's, or Fitch) and guarantees the financial obligations of the applicant to the LDU(s). Provide a copy of the most recent credit opinion from Moody's, Standard & Poor's or Fitch.
3. The applicant's parent company is not investment grade rated by Moody's, Standard & Poor's or Fitch but has substantial financial wherewithal **in the opinion of the Staff reviewer** to guarantee the financial obligations of the applicant to the LDU(s). The parent company's financials and a copy of the parental guarantee must be included in the application if the applicant is relying on this option.
4. The applicant can provide evidence of posting a letter of credit with the LDU(s) listed as the beneficiary, in an amount sufficient to satisfy the collateral requirements of the LDU(s).

File(s) attached

Section D: Applicant Technical Capacity

D-1. Operations

Power Marketers/Generators: Describe the operational nature of the applicant's business, specifying whether operations will include the generation of power for retail sales, the scheduling of retail power for transmission and delivery, the provision of retail ancillary services, as well as other services used to arrange for the purchase and delivery of electricity to retail customers.

Power Marketers/Generators: Describe the operational nature of the applicant's business, specifying whether operations will include the generation of power for retail sales, the scheduling of retail power for transmission and delivery, the provision of retail ancillary services, as well as other services used to arrange for the purchase and delivery of electricity to retail customers.



Operations Description: MP2 Energy NE LLC dba Shell Energy Solutions operates as a Retail Electric Provider in Illinois, Ohio, District of Columbia, New Jersey, Virginia, Pennsylvania, Connecticut, Delaware, Massachusetts, Maryland, Maine, New Hampshire, New York, and Rhode Island. To support operations as a Retail Electric Provider, MP2 Energy NE LLC engages in scheduling with Electric Distribution Companies, bilateral trades, ISO settlements, risk management, billing, and customer service.

D-2. Operations Expertise & Key Technical Personnel

Given the operational nature of the applicant's business, provide evidence of the applicant's experience and technical expertise in performing such operations. Include the names, titles, e-mail addresses, and background of key personnel involved in the operations of the applicant's business.

File(s) attached

D-3. FERC Power Marketer and License Number

Provide a statement disclosing the applicants FERC Power Marketer License Number (Power Marketers Only).

ER12-2381-000



Public Utilities
Commission

Application Attachments

Exhibit B-2: Experience & Plans
MP2 Energy NE LLC
2023 Ohio Biannual License Renewal

Billing

MP2 Energy NE LLC (MP2) bills tens of thousands of meters every month. Our standard bill is sent via email, but we can provide paper copies at the customer's request. Our software allows us to customize bills in many fashions, including consolidated bills with backup sheets, consolidated bills by site locations, multiple bill recipients, etc. Our billing department can also customize our format to make the bills easily understood, although we believe our current format is very clear and concise. MP2's summary billing breaks out energy, tariffs, and any other charges, all by Meter ID and/or customer defined "location" fields in detail.

Experience & Plans for Contracting with Customers

MP2 values the relationship with our customers and the channel partners we work through to acquire customers and serve them efficiently. We operate through direct and indirect sales channels to get our potential customers the product they need at the best possible price. We then contract with the customer and our customer service team submits the necessary orders for MP2 to serve the meters. Our customers are provided a contract to sign and then are mailed a copy of the counter-signed agreement. Our experience in serving thousands of customers in multiple markets and behind many utilities has given us the proficiency in contracting with our customers and dealing with multiple issues that may arise in the process of enrollment, billing, and contracting.

Our contracting process is simple and easy for customers to understand. After a thorough explanation of price and product, the customer is given a copy of the contract to sign. All contracts meticulously explicate all of the following in accordance with Section 4928.10 of the Revised Code:

- pricing, terms of service, and any early termination fees
- conditions under which the customer may rescind a contract without penalty
- customer service contact information
- disconnection and service termination

We are able to make any adjustments or additions to the billing and contracting process quickly and easily if needed. Of course, the MP2 Retail Team and the Client Relations Team are available to answer any questions the customer may have before agreeing to the terms of the contract.

Dispute Resolution Process

MP2 Energy NE LLC's dispute resolution process for customer complaints

MP2 Energy has an industry leading customer service team readily available by email, phone, or mail. Every invoice and contract sent to the customer lists the information to contact our client relations team that is easy to locate. Our team is dedicated to responding to customer inquiries, complaints, and comments immediately.

MP2 Energy NE LLC's record serving customers is exceptional with no customer complaints ever filed with a state regulatory agency in any state within the PJM Interconnection. All customer complaints, whether informal customer-initiated complaints or formal complaints originated with the State Corporation Commission, will be addressed with high priority. Upon receipt of the complaint the Customer Service Supervisor will initiate an internal review of complaint and facts. A response or update will be provided to the customer no later than three business days.

MP2 Energy does not outsource client relations and does all billing and customer service in-house at our headquarters in Houston, Texas. The client relations team is available at 8am-5pm (CST), Monday through Friday. All points of contact are listed below:

MP2 Energy Customer Service

832.510.1030

877.238.5343 (toll free)

support@shellenergy.com

909 Fannin St., Suite 3500

Houston, TX 77010

Supervisor:

Courtney Jenkins, Sr. Director of Customer
Relations

832.510.1099

courtney.jenkins@shellenergy.com

Exhibit B-1: Jurisdiction of Operations
MP2 Energy NE LLC
2023 Ohio Biannual License Renewal

MP2 Energy NE LLC is certified, licensed, registered, or otherwise authorized to provide retail electric services in the following jurisdictions:

PJM

Location: State of Illinois (Illinois Commerce Commission)

- Licensed and approved March 19, 2014
- Filed as MP2 Energy NE LLC
- ICC Docket No. 14-0111

Location: State of Pennsylvania (Pennsylvania Public Utility Commission)

- Licensed and approved December 20, 2012
- Filed as MP2 Energy NE LLC
- A # A-2012-2322668

Location: State of New Jersey (Board of Public Utilities)

- Licensed and approved September 18, 2013.
- Filed as MP2 Energy NE LLC
- BPU # ESL-0145

Location: State of Ohio (Public Utility Commission of Ohio)

- Licensed and approved December 15, 2013.
- Filing as MP2 Energy NE LLC
- Certificate # 13-763E (2)

Location: State of Virginia (State Corporation Commission of Virginia)

- Licensed and approved March 24, 2016
- Filing as MP2 Energy NE LLC
- Certificate # E-34

Location: District of Columbia (Public Service Commission of the District of Columbia)

- Licensed and approved August 3, 2017
- Filing as MP2 Energy NE LLC
- Order Number # 18853

Exhibit B-1: Jurisdiction of Operations
MP2 Energy NE LLC
2023 Ohio Biannual License Renewal

Location: State of Delaware (Delaware Public Service Commission)

- Licensed and approved January 12, 2018
- Filing as MP2 Energy NE LLC
- Docket #17-1147

Location: State of Maryland (Maryland Public Service Commission)

- Licensed and approved February 21, 2018
- Filing as MP2 Energy NE LLC
- License Reference #IR-3995

ISONE/NEPOOL

Location: State of Maine (Maine Public Utilities Commission)

- Licensed and approved November 7, 2018
- Filing as MP2 Energy NE LLC
- Docket # 2018-00309

Location: State of Massachusetts (Massachusetts Department of Public Utilities)

- Licensed and approved October 18, 2018
- Filing as MP2 Energy NE LLC
- License # CS-179

Location: State of Connecticut (Connecticut Public Utilities Regulatory Authority)

- Licensed and approved May 22, 2019
- Filing as MP2 Energy NE LLC
- Docket #19-02-38

Location: State of New Hampshire (New Hampshire Public Utilities Commission)

- Licensed and approved June 25, 2019
- Filing as MP2 Energy NE LLC
- License #DM-19-072

Location: State of Rhode Island (Rhodes Island Division of Public Utilities)

- Licensed and approved February 12, 2019
- Filing as MP2 Energy NE LLC
- Division Docket #D-96-6

Exhibit B-1: Jurisdiction of Operations
MP2 Energy NE LLC
2023 Ohio Biannual License Renewal

MISO

Location: State of Illinois (Utility Ameren Illinois)

- Licensed and approved February 28, 2018
- Filing as MP2 Energy NE LLC
- License # 17-0918

NYISO

Location: State of New York (New York State Department of Public Service)

- Licensed and approved April 4, 2019
- Filing as MP2 Energy NE LLC
- ESCO Code: MP2E

Exhibit B-1: Jurisdiction of Operations
MP2 Energy NE LLC
2023 Ohio Biannual License Renewal

MP2 Energy Texas LLC, another wholly owned subsidiary of Applicant's parent (MP2 Energy Retail Holdings LLC) is certified, licensed, registered, or otherwise authorized to provide retail electric services in the following jurisdictions:

ERCOT

Location: State of Texas (Public Utility Commission of Texas)

- Licensed as of January 13, 2010
- Filed as MP2 Energy Texas, LLC
- PUCT #10174

MP2 Energy NE LLC is a wholly owned subsidiary of MP2 Energy Retail Holdings LLC, which is a wholly owned subsidiary of MP2 Energy LLC. MP2 Energy LLC is owned 100% by Shell Energy North America (US) L.P. ("SENA"). SENA is certified, licensed, registered, or otherwise authorized to provide retail services in the following jurisdictions:

<u>STATE</u>	<u>TYPE</u>	<u>LICENSE NO.</u>
Maryland	Power	IR-1357
New York	Power	N/A
Oregon	Power	ES-15
Rhode Island	Power	D-96-6 (S3)
Texas	Power	10025

Exhibit B-3: Disclosure of Liabilities & Investigations
MP2 Energy NE LLC
2023 Ohio Biannual License Renewal

There have been no rulings, judgments, contingent liabilities, revocations or authority, or regulatory investigations that would inhibit MP2 Energy NE LLC dba Shell Energy Solutions Retail Services or its ultimate parent company, Shell Energy North America, (U.S.), L.P. from providing competitive retail electric services in Ohio.

Pursuant to Notice of Violation in Docket 55289, the Public Utility Commission of Texas (PUCT) contended that MP2 Energy LLC (“MP2”), an affiliate of MP2 Energy NE LLC, should pay an administrative penalty of \$130,000 for the alleged violations 16 Texas Administrative Code (TAC) § 25.503(f)(2) and (f)(8) and Electric Reliability Council of Texas, Inc. (ERCOT) Nodal Protocols §§ 6.4.6(1), 6.5.7.5(2), and 8.1.1.3(3).



November 7, 2023

MP2 Energy (Shell Energy Solutions)
21 Waterway Ave. Suite 450
The Woodlands
TX 77380

Dear Supplier:

MP2 Energy (Shell Energy Solutions) ("Supplier") has satisfied all credit requirements intended to cover the risk of the Dayton Power and Light Company d/b/a AES Ohio ("Company") as the default supplier. The amount of security remains commensurate with the financial risks placed on the Company by the Supplier.

Thank you,

The Dayton Power and Light Company

d/b/a AES OHIO

A handwritten signature in black ink, appearing to read "Dustin Illyes", with a stylized, sweeping flourish at the end.

Dustin Illyes

Treasury



November 6, 2023

MP2 Energy NE LLC (Shell Energy North America US LP)
P.O. Box 4749
Houston, TX 77210

Re: MP2 Energy NE LLC (“CRES Supplier”)/CRES Supplier Contact: Paula Williams.
CRES Supplier posted collateral in the form of cash as of 9/05/2017.

To CRES Supplier:

In reference to the following specific provisions of Ohio Power Company’s Distribution Tariff filed pursuant to Order dated April 25, 2018 in Case No. 16—1852-EL-SSO, namely Paragraph 32, Section: Supplier Terms and Conditions of Service, Paragraph 32.9 Section: CRES Provider Credit Requirements (See 5th Revised Sheet No. 103—33D of PUCO No. 20 Terms and Conditions of Open Access Distribution Service) and CRES Supplier’s available load data through November 3, 2023, AEP Ohio has undertaken a limited review of posted collateral through this date, subject to the limitations set forth below, and AEP Ohio believes that the CRES Supplier is current with the specifically identified collateral requirements through November 3, 2023.

AEP Ohio is not undertaking a separate review of CRES Supplier’s financial wherewithal, nor are we evaluating or taking a position as to whether the CRES Supplier will, on a prospective basis, remain in compliance with the identified collateral requirements or other Tariff requirements. This review was limited to the specific collateral requirements identified above and does not include a review of whether the CRES Supplier is in compliance with any other Tariff requirements or PUCO rules and regulations binding upon CRES suppliers, and further, does not account for any PJM rebillings or settlements that may occur at a later time.

This letter is effective only as of the date hereof, and we are not assuming any responsibility for updating this letter, nor is AEP Ohio waiving any rights or remedies it may be entitled to under Ohio law, its Tariff or any CRES Supplier agreements. This letter is intended solely for the benefit of the addressees and may not be relied upon by such addressees or any other person or entity for any other purpose.

Sincerely,

DocuSigned by:


Maura Williams
Credit Risk Management
11/6/2023 | 7:40 AM EST

BOUNDLESS ENERGY™

Exhibit C-8: CORPORATE STRUCTURE
MP2 Energy NE LLC
2023 Ohio Biannual License Renewal

C-8: CORPORATE STRUCTURE

Please see attached a corporate structure of MP2 Energy NE LLC dba Shell Energy Solutions Retail Services (“MP2”). MP2 and its affiliates engage in the competitive retail sale of electricity throughout the United States, as further set forth in Exhibits B-2, D-1 and D-2.

Company Structure of MP2 Energy LLC dated as of April 25th, 2023

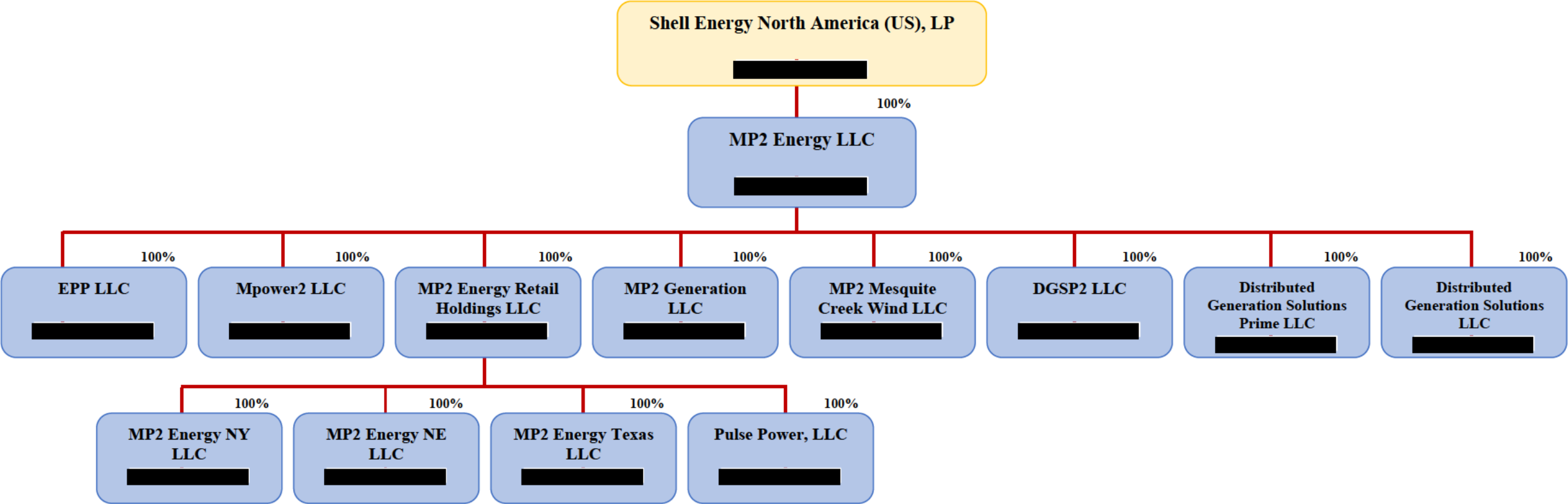


Exhibit D-2: Operations Expertise
MP2 Energy NE LLC
2023 Ohio Biannual License Renewal

MP2 Energy NE LLC (MP2) has a 24-hour real-time operations desk led by Jason Gwynne. MP2 is a qualified member of PJM, which enables MP2 to facilitate all market-based transactions. MP2's Operations team uses the PJM market information system to effectively schedule electricity loads in PJM.

MP2's experience and expertise are in the team. Please see below for the real-time team biographies and qualifications.

Jason Gwynne, Executive Vice President of Supply and Trading

Jason.Gwynne@shellenergy.com

Jason Gwynne has over 25 years of Energy Marketing, Trading and Investment experience. He spent the first several years of his career in the investment management and marketing space with INVESCO Funds Group and Van Kampen Investments. While advancing his education, Jason pivoted his skill set into trading and risk management. Jason was hired by Dynegy in early 2000 and progressed his trading, risk management and marketing career with several large energy trading and asset management companies, including BP Energy, Avangrid (Iberdrola Renewables) and Direct Energy (subsidiary of UK based Centrica). Each of these roles increased his level of responsibility and exposure to different assets and management approach.

Jason joined MP2 Energy in December of 2012 as Vice President of Strategy and Trading. He has had the opportunity to help MP2 Energy serve their customers by creating custom solutions to complex energy patterns and preferences. His efforts, in part, lead to the acquisition of MP2 Energy by Shell Energy North America in the Fall of 2017, where he serves as Executive Vice President of Trading and Supply.

Through these roles, Jason has experience in leading teams, solving complex consumption problems, and designing elegant trading strategies. He has worked in many different cultures with a variety of cross functional teams – including sales and origination, market analytics and mid office operations. Jason has extensive industry connections, ranging from traders and bankers to vendors and consultants. He has also spent the last 9 years presenting to sophisticated energy users and corporate board members.

Jason is graduate of the University of Arizona with a BSBA in Finance and holds an MBA emphasis Finance from The Cameron School of Business, University of St. Thomas.

Key Technical Personnel

David Black, CEO

David.Black@shellenergy.com

David Black comes to MP2 with over 24 years of gas, power and renewables experience in both Trading and Marketing roles. David started his career at Electric Clearinghouse (what would later become Dynegy) on the Real-time power desk and progressed to roles in Transmission and Cash Trading. David subsequently spent time at Duke Energy Trading and Fulcrum Power in increasing roles of responsibility as both Term Power Trader and as VP of Marketing and Origination. David also spent 8+ years at BG Group where he managed both gas and power marketing teams and assisted on LNG projects in North America. Prior to his role at MP2 David served as VP of Sales and Origination within SENA where he had responsibility for wholesale and C&I marketing for gas, power and environmental products in the West region.

David is Houston native and has an MBA, a Masters in Latin American Studies, and a BA in Communications.

David Visneau, Chief Commercial Officer

David.Visneau@shellenergy.com

David Visneau joins MP2 with 20 years of experience in the competitive energy industry. While developing a deep knowledge and understanding of both domestic and international energy markets, he has served in various executive leadership roles at multiple retail electric and integrated energy firms. Most recently David held a dual role of Senior Vice President Operations/Pricing/Product Development and Head of C&I at Ambit Energy. Prior to that he was Senior Vice President of Sales/Marketing & Corporate Development at Champion Energy. David has also held leadership positions at several other large retail energy companies including: Constellation, Integrys, Sempra and Reliant Energy. David was born in NY and moved to Texas at a young age. He has a BA in Marketing/Management and actively supports several domestically based charitable organizations.

Jeff Colvin, Executive Vice President of Sales

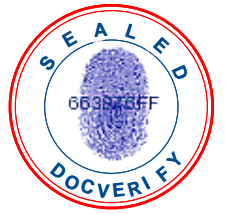
Jeff.Colvin@shellenergy.com

Jeff Colvin, EVP, Sales at MP2 Energy, has honed his skills in sales and sales leadership by working in both the Broker and Retail Supplier venues. Jeff helped start up one of the first energy Brokers in Texas in 2002, EnergyTX. He then moved into a C&I role at Direct Energy Business in Las Colinas, TX where he worked directly with C&I Customers in solving their power

Exhibit D-2: Operations Expertise
MP2 Energy NE LLC
2023 Ohio Biannual License Renewal

needs. Subsequent to his 6 years at Direct, Jeff was critical in starting up and building Champion Energy's C&I direct sales team. Now armed with market knowledge, hands-on sales success and the desire to coach and lead others a career goal, Jeff took over leading the C&I sales team at Champion, lifting its brand in the C&I space. As the Retail Energy dynamic shifted to a heavier focus on the Broker & Consultant sales channel, Jeff then moved on to Hudson Energy to lead the National Broker Sales efforts. Hudson Energy being one of the premier Energy Retailers marketing through Brokers, this experience was invaluable in providing Jeff the experience needed to take a leadership position at MP2 Energy in April 2016.

For over 18 years, Jeff has applied his client-first attitude to the energy industry, and that's allowed him to have long-term success doing something he is passionate about. He works with people who believe strongly in what they do in an organization where values align with the values of its customers. At MP2 Energy, Jeff built up both the Pricing and Sales teams, improved training and coaching efforts, deployed a CRM solution, built and released a scalable Renewable Energy platform and has been critical in leading a Sales Team that increased sales year over year every year that he has been in the organization. Most recently Jeff onboarded a new channel, a Large C&I National Direct Sales Team, something very different for MP2 historically, a business built on the backs of its Retail Brokers and Consultants. Just this past April 2020, Jeff was promoted to EVP, Sales to help guide, direct and lead the commercial C&I business and the overarching strategy of MP2 within Shell. Global commercial & industrial energy strategies are changing, and what Jeff brings to MP2 Energy has positioned his organization for success.



1.5 CRES Affidavit Legal approved.pdf

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E-Signature Summary

E-Signature 1: Edwin Dearman (ED)

November 14, 2023 08:52:26 -8:00 [A7BD90B33123] [65.43.214.233]
edwin.dearman@shellenergy.com (Principal) (Personally Known)

E-Signature Notary: Edwin Galvan (EG)

November 14, 2023 08:52:26 -8:00 [1E5FEEE904A0] [12.76.35.150]
edwin.galvan@shellenergy.com
I, Edwin Galvan, did witness the participants named above electronically sign this document.



Competitive Retail Electric Service Affidavit

County of Harris:

State of Texas:

Edwin Dearman, Affiant, being duly sworn/affirmed, hereby states that:

1. The information provided within the certification or certification renewal application and supporting information is complete, true, and accurate to the best knowledge of affiant, and that it will amend its application while it is pending if any substantial changes occur regarding the information provided.
2. The applicant will timely file an annual report of its intrastate gross receipts, gross earnings, and sales of kilowatt-hours of electricity pursuant to Sections 4905.10(A), 4911.18(A), and 4928.06(F), Ohio Revised Code.
3. The applicant will timely pay any assessment made pursuant to Sections 4905.10, 4911.18, and 4928.06(F), Ohio Revised Code.
4. The applicant will comply with all applicable rules and orders adopted by the Public Utilities Commission of Ohio pursuant to Title 49, Ohio Revised Code.
5. The applicant will cooperate fully with the Public Utilities Commission of Ohio, and its Staff on any utility matter including the investigation of any consumer complaint regarding any service offered or provided by the applicant.
6. The applicant will fully comply with Section 4928.09, Ohio Revised Code regarding consent to the jurisdiction of Ohio Courts and the service of process.
7. The applicant will comply with all state and/or federal rules and regulations concerning consumer protection, the environment, and advertising/promotions.
8. The applicant will use its best efforts to verify that any entity with whom it has a contractual relationship to purchase power is in compliance with all applicable licensing requirements of the Federal Energy Regulatory Commission and the Public Utilities Commission of Ohio.
9. The applicant will cooperate fully with the Public Utilities Commission of Ohio, the electric distribution companies, the regional transmission entities, and other electric suppliers in the event of an emergency condition that may jeopardize the safety and reliability of the electric service in accordance with the emergency plans and other procedures as may be determined appropriate by the Commission.
10. If applicable to the service(s) the applicant will provide, it will adhere to the reliability standards of (1) the North American Electric Reliability Council (NERC), (2) the appropriate regional reliability council(s), and (3) the Public Utilities Commission of Ohio.
11. The Applicant will inform the Public Utilities Commission of Ohio of any material change to the information supplied in the application within 30 days of such material change, including any change in contact person for regulatory purposes or contact person for Staff use in investigating consumer complaints.



12. The facts set forth above are true and accurate to the best of his/her knowledge, information, and belief and that he/she expects said applicant to be able to prove the same at any hearing hereof.

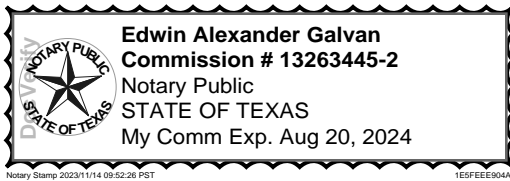
13. Affiant further sayeth naught.

Edwin Dearman Vice President, Regulatory Affairs
Signed on 2023/11/14 08:52:26 -8:00
Signature of Affiant & Title

Sworn and subscribed before me this 14th day of November, 2023
Month Year

Edwin Galvan Edwin Galvan
Signed on 2023/11/14 08:52:26 -8:00 Notary Public
Print Name and Title

My commission expires on 08/20/2024



Notarial act performed by audio-visual communication



**This foregoing document was electronically filed with the Public Utilities
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in

Case No(s). 13-2211-EL-CRS

Summary: In the Matter of the Application of MP2 Energy NE LLC