

The logo for the Hillcrest Solar Project, featuring the words "HILLCREST SOLAR PROJECT" in white, sans-serif, uppercase letters stacked vertically on a solid blue square background.

# HILLCREST SOLAR PROJECT

Case No. 17-1152-EL-BGN

April 14, 2023

Ohio Power Siting Board  
Docketing Division  
180 East Broad Street, 11<sup>th</sup> Floor  
Columbus, Ohio 43215-3793  
Attn: Grant Zeto

**RE: Hillcrest Solar I, LLC  
Case Nos. 17-1152-EL-BGN, 18-1267-EL-BGA, 20-0614-EL-BNR**

**Notice of Compliance with Certificate Condition #11 - During the construction and operation of the Solar Farm, Hillcrest shall submit to Staff a complaint summary report by the fifteenth day of April, July, October, and December of each year for the first five years of operation. The report should include a list of all complaints received through the Applicant's complaint resolution process, a description of the actions taken toward a resolution of each complaint, and a status update if the complaint has yet to be resolved.**

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Dear Mr. Zeto;

Hillcrest Solar I, LLC ("Hillcrest Solar") is certified to construct a solar-powered electric generation facility in Brown County, Ohio in accordance with the Certificate of Environmental Compatibility and Public Need (CECPN or Certificate) from the Ohio Power Siting Board (OPSB) on February 15, 2018 (OPSB Case Number: 17-1152-EL-BGN), Order on Certificate on February 21, 2019 (OPSB Case Number 18-1267-EL-BGA) and Construction Notice for the Point of Interconnection/Transmission Line Project on June 21, 2020 (OPSB Case Number: 20-0614-EL-BNR).

In accordance with Certificate Condition #11, Hillcrest Solar has prepared a summary of complaints received regarding the Hillcrest Solar Project (the Project) during the first quarter of 2023 (January 1 – March 31).

Hillcrest Solar received **one** formal complaint during this period. A Comments and Complaints Form was filled out for this issue and details recorded in an internal complaint tracking table. Our Site Manager has followed up with the individual to listen to their concerns and discuss solutions. The complaint has been addressed and resolved according to the Complaint Resolution Process as per Certificate Condition #10, though improvements to site drainage will be ongoing this spring.

Attached please find copies of the tracking table for details of the compliant as well as the associated Comment and Compliant Form regarding compliance with Certificate Condition #11. For the privacy of those who submitted a complaint, personal information (phone number, address, etc.) has been redacted.

We are available at your convenience to answer any questions you may have.

Sincerely,

A handwritten signature in blue ink that reads "Julia Mancinelli". The script is cursive and fluid, with the first name "Julia" and last name "Mancinelli" clearly legible.

Julia Mancinelli, Director – Environment

Hillcrest Solar I, LLC – Compliant Tracking Table – First Quarter of 2023 (January 1 to March 31)						
Date Complaint Received	Name	Method of Contact	Complaint Description	Action Taken by Hillcrest Solar	Resolution	Date of Resolution
January 24, 2023	Terry Adkins	In person and by phone	Mr Adkins’ main concerns have been regarding members of the public driving UTVs in the vicinity of the project, concerns that drainage in a specific problem drainage area has not been adequately addressed, clarifying the Project's vegetation screening requirements with respect to his property, and that he would appreciate more communication from Hillcrest Solar.	Hillcrest Solar Site Manager followed up with a phone call to Mr Adkins on January 24 to discuss his concerns and work through solutions. Mr Adkins and the Site Manager have also had several more phone calls through Q1, some initiated by Mr Adkins, others initiated by the Site Manager.	Hillcrest Solar installed several "no UTV" signs in the area of concern and filed a complaint regarding the UTVs trespassing on Hillcrest Solar property with the sheriff's office. The Site Manager has arranged for contractors to improve the drainage when the ground and weather conditions allow. The vegetation screening has been planted in accordance with the Project's permits and no additional planting is required. The Site Manager has reiterated his desire to be an engaged and considerate neighbor and will continue to communicate frequently with Mr Adkins.	March 2023

# HILLCREST SOLAR PROJECT

## COMMENTS AND COMPLAINTS FORM

Date: January 24, 2023

Name: Terry Adkins

Address: Landowner adjacent to the Hillcrest Solar Project.

City: \_\_\_\_\_

State: \_\_\_\_\_

Zip code: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

### Comment or complaint received:

In person ☒

By phone ☒

By email ☐

### Nature and description of comment or complaint

(Description, circumstances, place and time if relevant, etc.)

Mr Adkins has been in contact with Hillcrest Solar several times over the course of Q1 2023, initially on Jan 24 when he approached NovaSource technicians working on site. His main concerns have been regarding members of the public driving UTVs in the vicinity of the project, concerns that drainage in a specific problem drainage area has not been adequately addressed, clarifying the Project's vegetation screening requirements with respect to his property, and that Hillcrest Solar should be more proactive with reaching out to neighbors.

### SECTION FOR USE BY THE PARTY RESPONSIBLE FOR ADDRESSING COMMENTS AND COMPLAINTS

#### Follow-up made

(Please describe the actions taken following receipt of the comment or complaint)

Hillcrest Solar Site Manager followed up with a phone call to Mr Adkins on January 24 to discuss his concerns and work through solutions. Mr Adkins and the Site Manager have also had several more phone calls through Q1, some initiated by Mr Adkins, others initiated by the Site Manager.

## Mitigation measures

(Please describe the mitigation measures or corrections taken/made, if required)

Hillcrest Solar has installed several "no UTV" signs in the area of concern and filed a complaint regarding the UTVs trespassing on Hillcrest Solar property with the sheriff's office. The drainage issue is in a known difficult wet area and the Site Manager has arranged for contractors to improve the drainage when the ground and weather conditions allow. The vegetation screening has been planted in accordance with the Project's permits and no additional planting is required.

The Site Manager has reiterated his desire to be an engaged and considerate neighbor and will continue to communicate frequently with Mr Adkins.

## Feedback and information

For complaints, when and by what means was a response made to the party filing the complaint?

Several phone conversations have been had with the party filing the complaint to discuss plans and solutions to their concerns.

## Additional information

Date completed on: March, 2023

\_\_\_\_\_  
Responsible for comment and complaint follow-up

**This foregoing document was electronically filed with the Public Utilities  
Commission of Ohio Docketing Information System on**

**4/15/2023 1:32:19 AM**

**in**

**Case No(s). 17-1152-EL-BGN**

Summary: Report Notice of Compliance with Certificate Condition #11. Hillcrest Solar I, LLC Quarterly Complaint Summary Report. electronically filed by Ms. Tanya Katamay-Smith on behalf of Hillcrest Solar I LLC.