

DIS Case Number: 10-0880-GA-CRS

Section A: Application Information

A-1. Provider type:		
Retail Natural Gas	Retail Natural Gas	Retail Natural Gas
Broker	Aggregator	Marketer

A-2. Applicant's legal name and contact information.

Legal Name: Dynegy Energy Services East LLC **Country:** United States **Phone:** 2148122820 **Extension (if Street:** 6555 Sierra Drive

applicable):

Website (if any): www.dynegy.com City: Irving Province/State: TX

Postal Code: 75039

A-3. Names and contact information under which the applicant will do business in Ohio

Provide the names and contact information the business entity will use for business in Ohio. This does not have to be an Ohio address and may be the same contact information given in A-2.

Name	Туре	Address	Active?	Proof
Dynegy	DBA	6555 Sierra Drive Irving, TX 75039	Yes	File
Better Buy Energy	DBA	6555 Sierra Drive Irving, TX 75039	Yes	File
Brighten Energy DBA		6555 Sierra Drive Irving, TX 75039	Yes	File
True Fit Energy DBA		6555 Sierra Drive Irving, TX 75039	Yes	File
Honor Energy	DBA	6555 Sierra Drive Irving, TX 75039	Yes	File

A-4. Names under which the applicant does business in North America



Provide all business names the applicant uses in North America, including the names provided in A-2 and A-3.

Name	Туре	Address	Active?	Proof
Dynegy	DBA	6555 Sierra Drive Irving, TX 75039	Yes	File
Better Buy Energy DBA		6555 Sierra Drive Irving, TX 75039	Yes	File
Brighten Energy DBA		6555 Sierra Drive Irving, TX 75039	Yes	File
True Fit Energy DBA		6555 Sierra Drive Irving, TX 75039	Yes	File
Honor Energy	DBA	6555 Sierra Drive Irving, TX 75039	Yes	File

A-5. Contact person for regulatory matters

Heather Moreno 1925 West John Carpenter Fwy Irving, TX 75039 US heather.moreno@vistracorp.com 2148124052

A-6. Contact person for PUCO Staff use in investigating consumer complaints

Jim Vermeulen 6555 Sierra Drive Irving, TX 75039 US jim.vermeulen@vistracorp.com 9728683945

A-7. Applicant's address and toll-free number for customer service and complaints

Phone: 877-331- Extension (if Country: United States

3045 applicable):

Fax: Extension (if applicable): Street: 6555 Sierra Drive

Email: descustcare@dynegy.com City: Irving Province/State: TX

Postal Code: 75039



A-8. Applicant's federal employer identification number

37-1484250

A-9. Applicant's form of ownership

Form of ownership: Limited Liability Company (LLC)

A-10. Identify current or proposed service areas

Identify each service area in which the applicant is currently providing service or intends to provide service and identify each customer class that the applicant is currently serving or intends to serve.

Service area selection

Columbia Gas of Ohio Dominion Energy Ohio Duke Energy Ohio CenterPoint Energy Ohio

Class of customer selection

Industrial Residential Small Commercial Large Commercial

A-11. Start date

Indicate the approximate start date the applicant began/will begin offering services: 08-02-2021

A-12. Principal officers, directors, and partners

Please provide all contacts that should be listed as an officer, director or partner.

Name	Email	Title	Address		
Yuki Whitmire	rcf@vistracorp.com	Vice President, Associate General Counsel, Corporate Secretary	6555 Sierra Drive Irving, TX 75039 US		



Seth Rasmussen	rcf@vistracorp.com	Assistant Secretary	6555 Sierra Drive Irving, TX 75039 US
Scott Hudson	rcf@vistracorp.com	President, Vistra Retail	6555 Sierra Drive Irving, TX 75039 US
Samudra Sen	rcf@vistracorp.com	Vice President	6555 Sierra Drive Irving, TX 75039 US
James Burke	rcf@vistracorp.com	Director, CEO	6555 Sierra Drive Irving, TX 75039 US
Stephen Muscato	rcf@vistracorp.com	Executive Vice President, Chief Commercial Officer	6555 Sierra Drive Irving, TX 75039 US
Kristopher Moldovan	rcf@vistracorp.com	Executive Vice President, CFO, and Treasurer	6555 Sierra Drive Irving, TX 75039 US
Sydney Seiger	rcf@vistracorp.com	Senior Vice President	6555 Sierra Drive Irving, TX 75039 US
Christy Dobry	rcf@vistracorp.com	Vice President, Controller	6555 Sierra Drive Irving, TX 75039 US
Carla Howard	rcf@vistracorp.com	Senior Vice President, General Tax Counsel	6555 Sierra Drive Irving, TX 75039 US
Claudia Morrow	rcf@vistracorp.com	Senior Vice President	6555 Sierra Drive Irving, TX 75039 US
Darshan Bhate	rcf@vistracorp.com	Senior Vice President	6555 Sierra Drive Irving, TX 75039 US
Gabe Vazquez	rcf@vistracorp.com	Vice President, Associate General Counsel	6555 Sierra Drive Irving, TX 75039 US
Gabriel Castro	rcf@vistracorp.com	Senior Vice President	6555 Sierra Drive Irving, TX 75039 US
John Duessel	rcf@vistracorp.com	Senior Vice President	6555 Sierra Drive Irving, TX 75039 US
Carrie Kirby	rcf@vistracorp.com	Executive Vice President, Chief Administrative Officer	6555 Sierra Drive Irving, TX 75039 US
Tom Farrah	rcf@vistracorp.com	Senior Vice President, Chief Information Officer	6555 Sierra Drive Irving, TX 75039 US



Paul Reyes	rcf@vistracorp.com	Vice President	6555 Sierra Drive Irving, TX 75039 US
Max Chen	rcf@vistracorp.com	Assistant Treasurer	6555 Sierra Drive Irving, TX 75039 US
Stephanie Zapata Moore	rcf@vistracorp.com	Executive Vice President, General Counsel, Chief Compliance Officer	6555 Sierra Drive Irving, TX 75039 US
Stacey Dore	rcf@vistracorp.com	EVP Chief Strategy & Sustainability Officer & Public Affairs	6555 Sierra Drive Irving, TX 75039 US

A-13. Company history

On April 9, 2018 Dynegy Inc. ('Dynegy') the ultimate parent company of DESE merged with and into Vistra Corp. ('Vistra') (the 'Merger'). Following the Merger, Vista became the ultimate parent company of DESE.

A-14. Secretary of State

Secretary of State Link:

A-15. Proof of Ohio Employee and Office

Provide proof of an Ohio Office and Employee in accordance with Section 4929.22of the Ohio Revised Code. List the designated Ohio employee's name, Ohio office address, telephone number and web site address

Employee Name: Katie Kiefer 312 Walnut Street Cincinnati, OH 45202 US katherine.kiefer@vistracorp.com 5137628254



B-1. Jurisdiction of operations

List all jurisdictions in which the applicant or any affiliated interest of the applicant is certified, licensed, registered or otherwise authorized to provide retail natural gas service or retail/wholesale electric service as of the date of filing the application..

File Attached

B-2. Experience and plans

Describe the applicant's experience in providing the service(s) for which it is applying (e.g., number and type of customers served, utility service areas, amount of load, etc.). Include the plan for contracting with customers, providing contracted services, providing billing statements and responding to customer inquiries and complaints in accordance with Commission rules adopted pursuant to Sections 4928.10 and/or 4929.22 of the Ohio Revised Code.

File(s) attached

B-3. Disclosure of liabilities and investigations

For the applicant, affiliate, predecessor of the applicant, or any principal officer of the applicant, describe all existing, pending or past rulings, judgments, findings, contingent liabilities, revocation of authority, regulatory investigations, judicial actions, or other formal or informal notices of violations, or any other matter related to competitive services in Ohio or equivalent services in another jurisdiction..

File Attached

B-4. Disclosure of consumer protection violations

Has the applicant, affiliate, predecessor of the applicant, or any principal officer of the applicant been convicted orheld liable for fraud or for violation of any consumer protection or antitrust laws within the past five years?

No

B-5. Disclosure of certification, denial, curtailment, suspension or revocation



Has the applicant, affiliate, or a predecessor of the applicant had any certification, license, or application to provide retail natural gas or retail/wholesale electric service denied, curtailed, suspended, revoked, or cancelled or been terminated or suspended from any of Ohio's Natural Gas or Electric Utility's Choice programs within the past two years?

No

Section C: Applicant Financial Capability and Experience

C-1. Financial reporting

Provide a current link to the most recent Form 10-K filed with the Securities and Exchange Commission (SEC) or upload the form. If the applicant does not have a Form 10-K, submit the parent company's Form 10-K. If neither the applicant nor its parent is required to file Form 10-K, state that the applicant is not required to make such filings with the SEC and provide an explanation as to why it is not required.

Financial Reports Link(s): https://investor.vistracorp.com/financials

C-2. Financial statements

Provide copies of the applicant's <u>two most recent years</u> of audited financial statements, including a balance sheet, income statement, and cash flow statement. If audited financial statements are not available, provide officer certified financial statements. If the applicant has not been in business long enough to satisfy this requirement, provide audited or officer certified financial statements covering the life of the business. If the applicant does not have a balance sheet, income statement, and cash flow statement, the applicant may provide a copy of its two most recent years of tax returns with **social security numbers and bank account numbers redacted.**

If the applicant is unable to meet the requirement for two years of financial statements, the Staff reviewer may request additional financial information.

Links to Financial Statement(s): https://investor.vistracorp.com/financials

C-3. Forecasted financial statements



Provide two years of forecasted income statements based <u>solely</u> on the applicant's anticipated business activities in the state of Ohio.

Include the following information with the forecast: a list of assumptions used to generate the forecast; a statement indicating that the forecast is based solely on Ohio business activities only; and the name, address, email address, and telephone number of the preparer of the forecast.

The forecast may be in one of two acceptable formats: 1) an annual format that includes the current year and the two years succeeding the current year; or 2) a monthly format showing 24 consecutive months following the month of filing this application broken down into two 12-month periods with totals for revenues, expenses, and projected net incomes for both periods. Please show revenues, expenses, and net income (revenues minus total expenses) that is expected to be earned and incurred in **business activities only in the state of Ohio** for those periods.

If the applicant is filing for both an electric certificate and a natural gas certificate, please provide a separate and distinct forecast for revenues and expenses representing Ohio electric business activities in the application for the electric certificate and another forecast representing Ohio natural gas business activities in the application for the natural gas certificate.

Preferred to file confidentially

C-4. Credit rating

Provide a credit opinion disclosing the applicant's credit rating as reported by at least one of the following ratings agencies: Moody's Investors Service, Standard & Poor's Financial Services, Fitch Ratings or the National Association of Insurance Commissioners. If the applicant does not have its own credit ratings, substitute the credit ratings of a parent or an affiliate organization and submit a statement signed by a principal officer of the applicant's parent or affiliate organization that guarantees the obligations of the applicant. If an applicant or its parent does not have such a credit rating, enter 'Not Rated'.

This does not apply

C-5. Credit report

Provide a copy of the applicant's credit report from Experian, Equifax, TransUnion, Dun and Bradstreet or a similar credit reporting organization. If the applicant is a newly formed entity with no credit report, then provide a personal credit report for the principal owner of the entity seeking certification. At a minimum, the credit report must show summary information and an overall credit score. Bank/credit account numbers and highly sensitive identification



information must be redacted. If the applicant provides an acceptable credit rating(s) in response to C-4, then the applicant may select 'This does not apply' and provide a response in the box below stating that a credit rating(s) was provided in response to C-4.

Preferred to file this information confidentially

C-6. Bankruptcy information

Within the previous 24 months, have any of the following filed for reorganization, protection from creditors or any other form of bankruptcy?

- Applicant
- Parent company of the applicant
- Affiliate company that guarantees the financial obligations of the applicant
- Any owner or officer of the applicant

No

C-7. Merger information

Is the applicant currently involved in any dissolution, merger or acquisition activity, or otherwise participated in such activities within the previous 24 months?

No

C-8. Corporate structure

Provide a graphical depiction of the applicant's corporate structure. Do not provide an internal organizational chart. The graphical depiction should include all parent holding companies, subsidiaries and affiliates as well as a list of all affiliate and subsidiary companies that supply retail or wholesale electricity or natural gas to customers in North America. If the applicant is a stand-alone entity, then no graphical depiction is required, and the applicant may respond by stating that it is a stand-alone entity with no affiliate or subsidiary companies.

File(s) attached

C-9. Financial arrangements

Provide copies of the applicant's financial arrangements to satisfy collateral requirements to conduct retail electric/natural gas business activities (e.g., parental guarantees, letters of credit, contractual arrangements, etc., as described below).



Renewal applicants may provide a current statement from an Ohio local distribution utility (LDU) that shows that the applicant meets the LDU's collateral requirements. The statement or letter must be on the utility's letterhead and dated within a 30-day period of the date the applicant files its renewal application.

First-time applicants or applicants whose certificate has expired must meet the requirements of C-9 in one of the following ways:

- 1. The applicant itself states that it is investment grade rated by Moody's Investors Service, Standard & Poor's Financial Services, or Fitch Ratings and provides evidence of rating from the rating agencies. If you provided a credit rating in C-4, reference the credit rating in the statement.
- 2. The applicant's parent company is investment grade rated (by Moody's, Standard & DU(s), or Fitch) and guarantees the financial obligations of the applicant to the LDU(s). Provide a copy of the most recent credit opinion from Moody's, Standard & Poor's or Fitch.
- 3. The applicant's parent company is not investment grade rated by Moody's, Standard & Poor's or Fitch but has substantial financial wherewithal in the opinion of the Staff reviewer to guarantee the financial obligations of the applicant to the LDU(s). The parent company's financials and a copy of the parental guarantee must be included in the application if the applicant is relying on this option.
- 4. The applicant can provide evidence of posting a letter of credit with the LDU(s) listed as the beneficiary, in an amount sufficient to satisfy the collateral requirements of the LDU(s).

Preferred to file confidentially

Section D: Applicant Technical Capacity

D-1. Operations

<u>Gas Marketers:</u> Describe the operational nature of the applicant's business, specifying whether operations will include the contracting of natural gas purchases for retail sales, the nomination and scheduling of retail natural gas for delivery, and/or the provision of retail ancillary services, as well as other services used to supply natural gas to the natural gas company city gate for retail customers.



File(s) attached

D-2. Operations Expertise & Key Technical Personnel

Given the operational nature of the applicant's business, provide evidence of the applicant's experience and technical expertise in performing such operations. Include the names, titles, email addresses, and background of key personnel involved in the operations of the applicant's business.

File(s) attached



Application Attachments



BUSINESS DETAILS & FILINGS

Business Details

DYNEGY ENERGY SERVICES (EAST), LLC

Active

Exp. Date:

Business Name:	Status:
1435831	FOREIGN LIMITED LIABILITY COMPANY
Entity #:	Filing Type:

01/28/2004

Original Filing Date:

AGENT/REGISTRANT INFORMATION

CAPITOL CORPORATE SERVICES, INC.
4568 MAYFIELD RD.
STE. 204
CLEVELAND OH 44121
04/02/2015

Business ID Theff Protect Yourself

Sign up to receive e-mail notifications of any changes or updates made to this business entity.

EII INCO

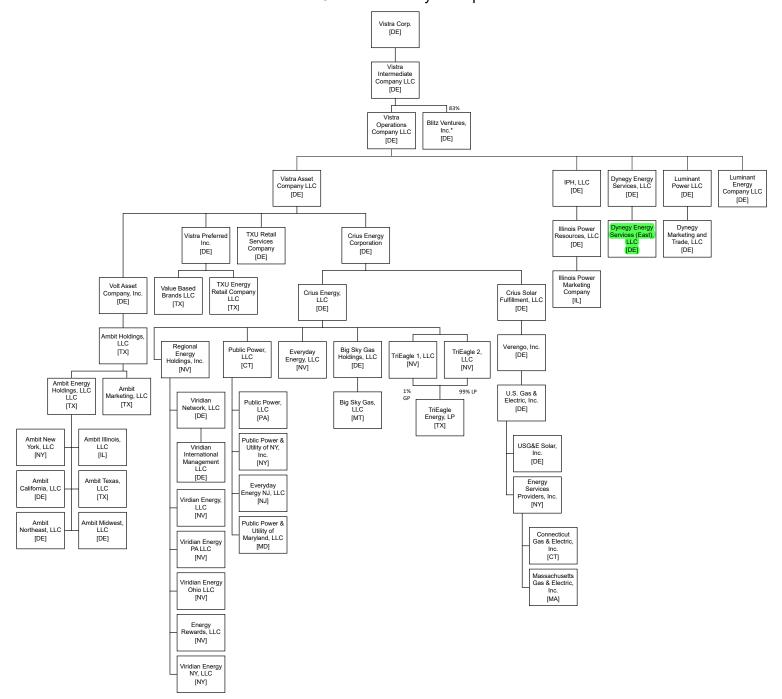


Exhibit D-1

Operations

Describe the operational nature of the applicant's business, specifying whether operations will include the generation of power for retail sales, the scheduling of retail power for transmission and delivery, the provision of retail ancillary services, as well as other services used to arrange for the purchase and delivery of electricity to retail customers.

The Applicant does market natural gas as a licensed competitive retail natural gas services supplier in Ohio to residential and non-residential customers. The Applicant will contract natural gas purchases for retail sales, as well as nominate and schedule retail natural gas for delivery to residential and non-residential choice customers.

Managerial Leadership:



Brandon Stanislaus

Vice President, Origination Years of Experience: 20+

Brandon is responsible for commodity cost forecasting and portfolio management of the commodity price risk associated with Vistra's subsidiaries' retail electricity sales through procurement of power and power related products. The portfolio value is in the range of \$3 billion dollars. He also leads a retail gas sales team with large industrial and commercial customers across the state of Texas. Brandon joined Vistra Corp. in October 2016 with multiple years of relevant experience in roles such as Power & Gas Origination, Power Generation Account Manager, and Director of Strategic Origination.

Brandon has a bachelor's degree in industrial distribution from Texas A&M University as well as a MBA from The University of Texas at Austin.

Margaret Pirtle

Director, Customer Advocacy Services

Years of Experience: 12+

Margaret Pirtle is the Director of Customer Advocacy Services for Vistra Energy Corp. (Vistra). Margaret joined Vistra's predecessor (TXU Corp.) in April 2007 and has over 12 years of experience in the competitive electricity industry. When she joined the company, Margaret was responsible for establishing the operations policy and procedures team, which implemented and ensured compliance with operational policies. In her current role, she is responsible for driving improved customer experiences by managing all lines of customer escalations including those to the state commissions, Attorney General's office, and the Better Business Bureau. She also oversees the Energy Assistance program that provides financial support to customers in need. Additionally, Margaret is responsible for managing the relationships with the Transmission and Distribution Utilities, ERCOT, and the state commissions to ensure operational readiness.

Margaret has a bachelor's degree in business administration from Texas Tech University Rawls College of Business.

Continued

John Duessel

Senior Vice President, Chief Customer Officer

Years of Experience: 10+

John Duessel is a Vice President and the Chief Customer Officer for Vistra and has over 10 years of experience in the competitive electricity industry. John joined Vistra's predecessor (Energy Future Holdings Corp. (EFH)) in April 2010 and has been the Chief Customer Officer for Vistra since October 2016. In his current role, John leads the customer experience services organizations that are responsible for delivering exceptional experiences to customers for Vistra's retail subsidiaries.

Prior to his role as the Chief Customer Officer, John was a Senior Director and then a Vice President of the revenue operations division, and, in those roles, he led teams dedicated to delivering seamless customer experiences across all core revenue cycle management functions. John began at the company as a Director in the credit, collections, and bad debt management department, where he was responsible for credit assessment / credit management and collections functions across all lines of the business.

John received a master's in business administration in finance degree from Southern Methodist University Cox School of Business and has a juris doctor degree from Columbus School of Law.

Jeff Ellis

Director, Customer Operations & Support Services Years of Experience 20+

Jeff Ellis is the Director of Customer Operations & Support Services at Vistra and has over 20 years of experience in the competitive electricity industry. In his current role with Vistra, Jeff oversees contact center operations, including customer experience execution as well as contact center support functions such as process optimization, learning and development, quality insights, and compliance.

Jeff began his career with Vistra's predecessor (TXU Corp.) in 1999, supporting customer system enhancements that prepared TXU Corp. to transition into the Texas competitive retail electric market. Jeff subsequently worked for a consulting firm that managed customer operations for several other Texas retail electric providers, before returning to Vistra's predecessor (then EFH) in 2009.

Jeff has a bachelor's degree in management information systems and business management from University of Oklahoma Price College of Business

Technical Leadership:



Eric Wurzbach

Vice President of Natural Gas Years of Experience: 20+

Eric Wurzbach is the Senior Director of Natural Gas at Vistra and has over 20 years of experience in the natural gas industry having worked in the areas risk analyst, gas scheduling, and gas trading.

Eric has a B.B.A., Economics, International Business, and Business from Baylor University – Hankamer School of Business, and an MBA from University of Houston, C.T. Bauer College of Business, Certificates of Energy Risk Management, Energy Investment Analysis, and Energy Accounting & Finance.

Steve Bogin

Senior Gas Supply Manager Years of Experience: 10+

Steve Bogin is the Senior Gas Supply Manager with proven ability of enhancing portfolio optimization and achievements in the energy trading industry. He has extensive experience in load and capacity forecasting, invoice reconciliation, process reengineering and due diligence activities around new market entry. In Steve's current and past roles, he has been responsible for the market entry for new gas markets, forecasting customer usage, and procurement and financial hedging. He has also been scheduling pipeline nominations and LDC nominations for 10 different market areas. He maintains the racking of all transactions, confirms deals with third parties ensuring accuracies. Additionally, he has been responsible for financial reporting such as Pnl and Gross Margin reports.

Steve has degree from Rockland Community College, Rockland, NY.

State(s)	Legal Entity	Commodity
California	Ambit California, LLC	Gas
California	Everyday Energy, LLC	Gas
California	Viridian Energy PA, LLC	Gas
D.C.	Ambit Northeast, LLC	Electric
D.C.	Ambit Northeast, LLC	Gas
D.C.	Energy Services Providers, Inc.	Electric
D.C.	Everyday Energy, LLC	Electric
D.C.	Everyday Energy, LLC	Gas
D.C.	Public Power, LLC (CT)	Electric
D.C.	Viridian Energy PA, LLC	Electric
D.C.	Viridian Energy PA, LLC	Gas
Delaware	Ambit Northeast, LLC	Electric
Delaware	Everyday Energy, LLC	Electric
Delaware	Viridian Energy PA, LLC	Electric
Illinois	Ambit Illinois, LLC	Gas
Illinois	Ambit Northeast, LLC	Electric
Illinois	Dynegy Energy Services, LLC	Electric
Illinois	Dynegy Energy Services, LLC	Gas
Illinois	Energy Services Providers, Inc.	Electric
Illinois	Everyday Energy, LLC	Electric
Illinois	Everyday Energy, LLC	Gas
Illinois	Illinois Power Marketing Company	Electric
Illinois	Public Power, LLC (CT)	Electric
Illinois	TriEagle Energy, LP	Electric
Illinois	U.S. Gas & Electric, Inc.	Gas
Illinois	Viridian Energy PA, LLC	Electric
Illinois	Viridian Energy PA, LLC	Gas
Indiana	Ambit Midwest, LLC	Gas
Indiana	Everyday Energy, LLC	Gas
Indiana	U.S. Gas & Electric, Inc.	Gas
Indiana	Viridian Energy PA, LLC	Gas
Kentucky	U.S. Gas & Electric, Inc.	Gas
Maine	Ambit Northeast, LLC	Electric
Maine	Energy Rewards, LLC	Electric
Maine	Massachusetts Gas & Electric, Inc.	Electric
Maine	Dynegy Marketing and Trade	Electric
Maryland	Ambit Northeast, LLC	Electric
Maryland	Ambit Northeast, LLC	Gas
Maryland	Energy Services Providers, Inc.	Electric
Maryland	Everyday Energy, LLC	Electric
Maryland	Everyday Energy, LLC	Gas
Maryland	Public Power & Utility of Maryland, LLC	Electric
Maryland	TriEagle Energy, LP	Electric
Maryland	U.S. Gas & Electric, Inc.	Gas
Maryland	Viridian Energy PA, LLC	Electric
Maryland	Viridian Energy PA, LLC	Gas

State(s)	Legal Entity	Commodity
Massachusetts	Ambit Northeast, LLC	Electric
Massachusetts	Ambit Northeast, LLC	Gas
Massachusetts	Dynegy Energy Services (East), LLC	Electric
Massachusetts	Everyday Energy, LLC	Electric
Massachusetts	Massachusetts Gas & Electric, Inc.	Electric
Massachusetts	Public Power, LLC (CT)	Electric
Massachusetts	Viridian Energy PA, LLC	Gas
Massachusetts	Viridian Energy, LLC	Electric
Michigan	Ambit Midwest, LLC	Gas
Michigan	Energy Services Providers, Inc.	Electric
Michigan	Everyday Energy, LLC	Gas
Michigan	U.S. Gas & Electric, Inc.	Gas
Michigan	Viridian Energy PA, LLC	Gas
Montana	Big Sky Gas, LLC	Gas
New Hampshire	Ambit Northeast, LLC	Electric
New Hampshire	Energy Rewards, LLC	Electric
New Hampshire	Everyday Energy, LLC	Electric
New Hampshire	Viridian Energy, LLC	Electric
New Jersey	Ambit Northeast, LLC	Electric
New Jersey	Ambit Northeast, LLC	Gas
New Jersey	Energy Services Providers, Inc.	Electric
New Jersey	Everyday Energy NJ, LLC	Electric
New Jersey	Everyday Energy NJ, LLC	Gas
New Jersey	TriEagle Energy, LP	Electric
New Jersey	U.S. Gas & Electric, Inc.	Gas
New Jersey	Viridian Energy PA, LLC	Electric
New Jersey	Viridian Energy PA, LLC	Gas
New York	Ambit New York, LLC	Electric
New York	Ambit New York, LLC	Gas
New York	Energy Services Providers, Inc.	Electric
New York	Everyday Energy, LLC	Electric
New York	Everyday Energy, LLC	Gas
New York	Public Power, LLC (CT)	Electric
New York	Public Power, LLC (CT)	Gas
New York	U.S. Gas & Electric, Inc.	Electric
New York	U.S. Gas & Electric, Inc.	Gas
New York New York	Viridian Energy NY, LLC Viridian Energy NY, LLC	Gas Electric
New York	Viridian Energy NY, LLC Viridian Energy PA, LLC	Gas
Ohio	Ambit Northeast, LLC	Electric
Ohio	Ambit Northeast, LLC Ambit Northeast, LLC	Gas
Ohio	Dynegy Energy Services (East), LLC	Electric
Ohio	Dynegy Energy Services (East), LLC	Gas
Ohio	Energy Services Providers, Inc.	Electric
Ohio	Everyday Energy, LLC	Electric
Ohio	Everyday Energy, LLC	Gas
	L LVCI YUQY LIICI 89, LLC	L Gas

State(s)	Legal Entity	Commodity
Ohio	Public Power, LLC (CT)	Electric
Ohio	TriEagle Energy, LP	Electric
Ohio	U.S. Gas & Electric, Inc.	Gas
Ohio	Viridian Energy Ohio LLC	Electric
Ohio	Viridian Energy Ohio LLC	Gas
Ohio	Viridian Energy PA, LLC	Electric
Ohio	Viridian Energy PA, LLC	Gas
Pennsylvania	Ambit Northeast, LLC	Electric
Pennsylvania	Ambit Northeast, LLC	Gas
Pennsylvania	Dynegy Energy Services (East), LLC	Electric
Pennsylvania	Energy Services Providers, Inc.	Electric
Pennsylvania	Everyday Energy, LLC	Electric
Pennsylvania	Everyday Energy, LLC	Gas
Pennsylvania	Public Power, LLC (PA)	Electric
Pennsylvania	TriEagle Energy, LP	Electric
Pennsylvania	U.S. Gas & Electric, Inc.	Gas
Pennsylvania	Viridian Energy PA, LLC	Electric
Pennsylvania	Viridian Energy PA, LLC	Gas
Rhode Island	Ambit Northeast, LLC	Electric
Rhode Island	Public Power, LLC (CT)	Electric
Rhode Island	Viridian Energy, LLC	Electric
Texas	Ambit Texas, LLC	Electric
Texas	TriEagle Energy, LP	Electric
Texas	TXU Energy Retail Company LLC	Electric
Texas	Value Based Brands LLC	Electric
Virginia Ambit Northeast, LLC		Gas
Virginia	Viridian Energy PA, LLC	Gas

Exhibit B3

Material Change Notice for Company or Affiliate

Licenses/Serving Customers

On June 1, 2022, Ambit New York, LLC notified the New York State Department of Public Service that it will provide notice to all its New York customers and inform that Ambit will return them to utility service beginning August 1, 2022. Ambit will continue to retain its New York retail gas and electric license.

On July 22, 2022, the Public Utilities Regulatory Authority of Connecticut approved the relinquishment of supplier licenses and a return to customers back to utility service as of the next meter read for Public Power, LLC, Connecticut Gas & Electric, Inc., Everyday Energy, LLC and Viridian Energy, LLC and a relinquishment of Ambit Northeast, LLC's supplier license as of September 30, 2022 after a return of Ambit's customers back to utility service as of the September meter read.

Regulatory Actions Update

Public Power LLC – Connecticut, Docket #07-06-13 (December 2019)

The Public Utilities Regulatory Authority of Connecticut approved a settlement on July 22, 2022 under which Public Power, LLC would make a contribution to the electric distribution companies to reduce hardship arrearages to resolved alleged violations related to incorrect "next cycle rate" information on customer bills that occurred prior to Vistra Corp.'s acquisition of Public Power.

Ambit Northeast, LLC – Ohio, Case No. 19-0556-EL-UNC (October 2018)

The Ohio Public Utility Commission ("PUCO") sent a Notice of Probable Non-Compliance to Ambit Northeast on June 9, 2021, regarding an allegation of unauthorized enrollment submitted by one customer through PUCO's informal complaint process. On May 18, 2022, PUCO approved the joint settlement stipulation that involved auditing 25% of enrollments received through September 17, 2023, providing incremental training, and paying a forfeiture.

Ambit California, LLC – California, DR-CTA-00134-1, DR-CTA-00134-2 (June 2020)

The California Public Utilities Commissions ("CPUC") requested that Ambit provide a copy of the third-party verifications associated with inbound enrollments to Ambit's Customer Care call center. Ambit was unable to locate two of the requested verifications, and as a result, the CPUC issued a \$2,000 penalty which Ambit paid on September 2, 2020.

Ambit California, LLC – California, CPED Investigation No.00069 (June 2022)

The California Public Utilities Commissions ("CPUC") issued data requests seeking information between January 1, 2018 through July 31, 2021. The CPUC requested that Ambit provide a copy of the third-party verifications associated with inbound enrollments to Ambit's Customer Care call center and web enrollments. Ambit was unable to provide 120 of the requested verifications, and as a result, the CPUC issued a citation for each authorization record.

Exhibit B-2

Experience and Plans

Experience

The Vistra Corp family of brands connects with energy customers through an innovative family of brands, strategy, and multi-channel marketing approach. This unique combination creates multiple access points to a broad suite of energy products and services that make it easier for consumers to make informed decisions about their energy needs. Vistra Corp brands market energy products in 19 states and the District of Columbia.

Contracting with Customers

Dynegy Energy Services (East), LLC does not currently provide natural gas to residential and non-residential customers in Ohio.

Providing Contracted Services

Dynegy Energy Services (East), LLC does not currently provide natural gas to residential and non-residential customers in Ohio.

Providing Billing Statements

Dynegy Energy Services (East), LLC will provide consolidated billing with the utility.

Responding to Customer Inquiries and Complaints

Dynegy Energy Services' Call Center Operations operates a telephone customer service center to answer any questions that customers may have. These agents are well trained to handle disputes that may arise from the customer. Any complaints or disputes that are not resolved by the front-line agent may be escalated to a supervisor within the call center who serves as the primary point of contact for dispute resolution for the customer. The agent transfers the customer to a supervisor who attempts to resolve the dispute while on the phone with the customer. If research or follow up is required, the supervisor will negotiate a mutually agreed upon callback time once all research is gathered. Dynegy Energy Services works with customers to reach a mutually agreeable resolution with the goal of achieving customer satisfaction. If a customer requests to speak to Dynegy Energy Services' corporate office, the Office of the President within Corporate Customer Advocacy Services is available to assist in resolution of a customer's dispute as well.

Competitive Retail Natural Gas Service Affidavit

County	of .	DALI	LAS	.:										
State of	f	TEXA	<u>s</u>	_:										
Gabe V	⁷ azq	<u>juez</u> , Aff	iant, beir	ng duly s	worn/affir	med, here	by states	s that:						
. 1.	info	ormation	is comple	ete, true,	and accur	tification ate to the bstantial c	best kno	wledge of	f affiant,	and that	it wil	l amend	its	
2.						report of i 4905.10(A								
3.		e applican vised Cod		nely pay	any assess	sment mad	de pursu	ant to Sec	tions 490	05.10 an	d 491	1.18(A),	Ohio	
4.						le rules an sed Code.		adopted	by the Po	ublic Uti	lities (Commis	sion	
5.	mat		ling the i			Public Uti y consume								
6.					ection 492 vice of pro	9.21, Ohiocess.	o Revise	d Code, r	egarding	g consent	to the	jurisdic	ction	
7.						l/or federa ising/pron		nd regulat	tions con	ncerning	consu	mer		
8.	sup	plied in the	ne applic	ation wit	hin 30 da	es Commis ys of such ct person f	materia	l change,	includin	g any ch	ange i	n contac	t	
9.						occurate to be able to						tion, and	l belief	
10.	Aff	iant furth	er sayeth	naught.					_					_
Gabe '	Vaz	-	00)	l Counsel		**				1/2/	lotary ID ly Commi	ABETH OVE #13364158 ssion Expire 11, 2026	5
Sworn	and	l subscrit	ed befor	re me thi	is 24	day (of <u>Octo</u>	<u>ber</u> , <u>202</u>	22					
Signat	A re	MM of officia) UVI il admini	istering o	oath		Mor	Taylo			ligvl		<u>llpov</u> hi nalyst	NY
	V	V		V		М	y comm	ission ex	pires on	M	arch	11,	2026	

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in

Case No(s). 10-0880-GA-CRS

Summary: In the Matter of the Application of Dynegy Energy Services East LLC