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VIA FEDERAL EXPRESS

PUCO

September 30, 2022

Public Utilities Commission of Ohio  
Docketing Division  
180 Broad Street  
Columbus, Ohio 43215-3793

**Re: Competitive Retail Electric Service Provider Application Renewal - Supplement  
Cypress Capital Ventures LLC's Electric Supplier License; Case No. 18-1493-EL-AGG**

Dear Sir/Madam:

In regards to the above referenced matter, enclosed is the supplement to Exhibit D-1, as requested on September 30, 2022.

Please do not hesitate to contact me at (718) 690-3480 or by email at [michellemann@feller.law](mailto:michellemann@feller.law) if you should have any questions regarding this matter.

Respectfully submitted,

/s/ Michelle Mann

Michelle Mann

Director of Government Affairs and  
Regulatory Paralegal

Feller Law Group, PLLC

Phone: (718) 690-3480

Email: [michellemann@feller.law](mailto:michellemann@feller.law)

*On behalf of Cypress Capital Ventures LLC*

Enclosure

This is to certify that the images  
appearing are an accurate and  
complete reproduction of a case file  
document delivered in the regular  
course of business.

Technician EE

Date Processed 10/4/2022

## EXHIBIT D-1

Power Brokers/Aggregators: Include details of the applicant's business operations and plans for arranging and/or aggregating for the supply of electricity to retail customers.

**Cypress Capital Ventures LLC ("Cypress Capital Ventures") uses an API (application programming interface) with its certified competitive retail electric suppliers for customers to enroll. Customers will use applicant's website to contract digitally through the API directly with selected suppliers using their backend enrollment system.**

**Cypress Capital Ventures will at no time be taking title to electricity. Applicant will serve only in the capacity of an Electric Power Broker as defined in 4901:1-24 of the Administrative Code.**

**Cypress Capital Ventures will not be providing any billing statements to customers nor accepting prepayments or deposits. Customer inquiries and/or complaints can be handled directly by Cypress Capital Ventures as outlined below or through the customer's local delivery company and/or competitive retail electric supplier.**

**Applicant will only work with PUC-certificated competitive retail electric suppliers and will monitor and comply with all applicable existing and future federal, state, and municipal statutes and regulations. Applicant will respond to customer inquiries and complaints in accordance with industry best practices and the regulations of the PUCO. If any complaints or concerns should arise from customers or potential customers, Applicant's customer service can be reached at [support@electricityplans.com](mailto:support@electricityplans.com) or 800-865-4229.**

**Cypress Capital Ventures hereby states that it will respond to customer inquiries and complaints in accordance with Commission rules adopted pursuant to Section 4928.10 of the Ohio Revised Code and contained in Chapter 4901:1-21 of the Administrative Code.**