

# HILLCREST SOLAR PROJECT

Case No. 17-1152-EL-BGN

July 15, 2022

Ohio Power Siting Board  
Docketing Division  
180 East Broad Street, 11<sup>th</sup> Floor  
Columbus, Ohio 43215-3793  
Attn: Grant Zeto

**RE: Hillcrest Solar I, LLC**  
**Case Nos. 17-1152-EL-BGN, 18-1267-EL-BGA, 20-0614-EL-BNR**

**Notice of Compliance with Certificate Condition #11 - During the construction and operation of the Solar Farm, Hillcrest shall submit to Staff a complaint summary report by the fifteenth day of April, July, October, and December of each year for the first five years of operation. The report should include a list of all complaints received through the Applicant's complaint resolution process, a description of the actions taken toward a resolution of each complaint, and a status update if the complaint has yet to be resolved.**

---

Dear Mr. Zeto;

Hillcrest Solar I, LLC ("Hillcrest Solar") is certified to construct a solar-powered electric generation facility in Brown County, Ohio in accordance with the Certificate of Environmental Compatibility and Public Need (CECPN or Certificate) from the Ohio Power Siting Board (OPSB) on February 15, 2018 (OPSB Case Number: 17-1152-EL-BGN), Order on Certificate on February 21, 2019 (OPSB Case Number 18-1267-EL-BGA) and Construction Notice for the Point of Interconnection/Transmission Line Project on June 21, 2020 (OPSB Case Number: 20-0614-EL-BNR).

In accordance with Certificate Condition #11, a summary of complaints received by Hillcrest Solar I, LLC regarding the Hillcrest Solar Project (the Project) from the second quarter of 2022 (April 1 – June 30) was prepared. Hillcrest Solar received one complaint during this period. This complaint was investigated and determined unlikely to be caused by the Project due to the significant distance from to the individual. The individual that contacted Hillcrest Solar was referred to another electric utility for resolution.

All complaints received by Hillcrest Solar as of July 1, 2022 regarding the Project have been addressed and resolved according to the Complaint Resolution Process as per Certificate Condition #10.

We are available, at your convenience, to answer any questions you may have.

Sincerely,

A handwritten signature in blue ink that reads "Julia Mancinelli". The script is cursive and fluid, with the first name "Julia" and last name "Mancinelli" clearly legible.

Julia Mancinelli, Director – Environment

| Hillcrest Solar I, LLC – Compliant Tracking Table – Second Quarter of 2022 (April 1 – June 30) |               |                   |   |   |  |                    |
|--|---------------|-------------------|---|---|--|--------------------|
| Date Complaint Received  | Name          | Method of Contact | Complaint Description   | Action Taken by Hillcrest Solar   | Resolution   | Date of Resolution |
| May 18, 2022   | Eliana Siders | Phone             | Siders contacted Hillcrest Solar regarding a buzzing/humming sound that made her and her animals uncomfortable. She noted that it felt as though the air was “charged”. | Siders’ address was compared to the location of the Hillcrest Solar Project. Siders’ resides approximately 5 miles away from the Project but happens to be close to a utility’s substation. | The complaint was deemed unlikely to be caused by the Project due to it’s distance away from the Siders’ location. The individual was informed of this and referred to the utility for resolution. | May 18, 2022       |

# HILLCREST SOLAR PROJECT

## COMMENTS AND COMPLAINTS FORM

Date: May 18, 2022

Name: Elaina Siders

Address: [REDACTED]

City: Sardinia

State: Ohio

Zip code: [REDACTED]

Email: [REDACTED]

### Comment or complaint received:

By phone ☒

In person ☐

By email ☐

### Nature and description of comment or complaint

(Description, circumstances, place and time if relevant, etc.)

Eliana called the Community Relations Manager for another Innergex project and let her know that she keeps hearing a buzzing/ humming sound that comes in waves and sometimes even causes her ears to "pop". Eliana described that her ears begin to hurt and the hairs on her body stand up. Eliana also mentioned that it seems like the air is charged. Eliana stated that her animals are impacted by the noise. Eliana asked if this was a result of the Hillcrest project and if something could be done about it. JG said that she would take her comment to the team. Eliana stated that she was not angry but wanted to make us aware.

### SECTION FOR USE BY THE PARTY RESPONSIBLE FOR ADDRESSING COMMENTS AND COMPLAINTS

#### Follow-up made

(Please describe the actions taken following receipt of the comment or complaint)

JG took this comment to Maclean Nash, Mike Ferguson, and William Behling. Both WB and MF said that because Eliana is a 1/2 mile east away from the Duke Substation and 5 miles east of Hillcrest, it is likely a result of Duke and nothing to do with the Hillcrest project. MN called Eliana and let her know that the noises she was hearing/experiencing were likely a result of Duke Energy, and was not a result of Hillcrest due to her distance from Hillcrest. MN suggested that Eliana call Duke and ask for a representative to come to their home so they can witness these noises firsthand. Eliana thanked MN for the call and said she would reach out to Duke Energy.

**INNERGEX**

**Mitigation measures**

(Please describe the mitigation measures or corrections taken/made, if required)

The complaint has been deemed unlikely to be due to the Project.

**Feedback and information**

For complaints, when and by what means was a response made to the party filing the complaint?

N/A

**Additional information**

Date completed on: May 18, 2022

Responsible for comment and complaint follow-up

**How to File a Complaint**

Please submit either in person at project site office, by phone (604) 633-9990 ext. 2011 or by email [Hillcrest\\_Solar@innergex.com](mailto:Hillcrest_Solar@innergex.com).

If the complainant is unsatisfied with the resolution of their complaint, they are encouraged to contact the OPSB at 866-270-6772 or [contactopsb@puco.ohio.gov](mailto:contactopsb@puco.ohio.gov).

**This foregoing document was electronically filed with the Public Utilities  
Commission of Ohio Docketing Information System on**

**7/14/2022 7:11:27 PM**

**in**

**Case No(s). 17-1152-EL-BGN, 18-1267-EL-BGA, 20-0614-EL-BNR**

Summary: Notice Notice of Compliance with Condition No. 11 - Q2 2022 Complaint  
Summary Report electronically filed by Ms. Madison Walsh on behalf of Hillcrest  
Solar I, LLC