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April 14, 2022

VIA ELECTRONIC FILING

Tanowa Troupe
Public Utilities Commission of Ohio
Docketing Division, 11th Floor
180 East Broad Street
Columbus, OH 43215

Re: In the Matter of the Application of Suburban Natural Gas Company for an Increase in Gas Distribution Rates, Case Nos. 18-1205-GA-AIR, et al.

Dear Ms. Troupe:

Pursuant to the Order on Remand issued by the Public Utilities Commission of Ohio (Commission) on February 23, 2022 in the above-captioned cases, the Commission directed Suburban to file revised tariffs to reduce certain customer charges and volumetric charges to effectuate the Order on Remand, which only authorized the inclusion of a portion of the 4.9-mile pipeline extension in rate base. Suburban filed revised tariffs compliant with that directive on March 4, 2022.

Separately, the Commission's Order on Remand also set forth a process for Suburban to work with Staff to develop a mutually acceptable refund method and amount to be refunded to customers as directed by the Commission. More specifically, the Commission directed Suburban to make the refunds "in the form of a credit to customer bills or another reasonable method agreed upon by Staff" and to include a bill insert to explain the credit to customers.¹ The Commission further instructed Suburban to "work with Staff to establish a mutually acceptable refund method in a timely fashion."² As such, Suburban was to submit a proposed notice regarding the refund to Staff for Staff's approval, as well as the final calculation of the exact amount to be refunded, within

¹ Order on Remand at ¶ 61 (Feb. 23, 2022).

² *Id.*

twenty days of the Order on Remand. Once a refund method is established, the Commission then directed Suburban “to file revised tariffs, crediting back the full amount of the refund to customers.”³ Lastly, the Commission directed that “once the refund has been fully implemented, Suburban should again file revised tariffs to remove reference to the bill credit.”⁴

Consistent with the Commission’s Order on Remand, Suburban timely submitted its refund proposal to Staff and worked with Staff to develop a refund method and amount, as well as a bill notice. The mutually acceptable refund method established by Suburban and Staff includes crediting customers’ bills an established refund amount via bill credit over three billing cycles, beginning in May.⁵ The mutually agreed upon bill notice attached hereto will be included in the first bill containing the refund credit.⁶ The bill notice explains that Suburban is providing the refund to customers over three bills and lists the proposed credits.

Suburban will implement the attached revised tariff schedules effective May 1, 2022. Once the refund is complete, Suburban will file revised tariffs removing the refund credit as instructed by the Commission.

A copy of this filing has also been filed in Suburban’s Tariff Docket, Case No. 89-8027-GA-TRF. Please contact me with any questions regarding this matter.

Respectfully submitted,

/s/ Kimberly W. Bojko
Kimberly W. Bojko

cc: Parties of Record

³ Order on Remand at ¶ 61 (Feb. 23, 2022).

⁴ *Id.*

⁵ See redlined and clean tariffs attached hereto as Attachments A and B.

⁶ See bill notice attached hereto as Attachment C.

Suburban Natural Gas Company

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P.U.C.O. NO. 4
(Cancels P.U.C.O. No. 3)
Tariff for Natural Gas Service

RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF NATURAL GAS

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In accordance with the Public Utilities Commission of Ohio Opinion and Order
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Case Nos. 20-0043-GA-ATA, et al.

Issued by D. Joseph Pemberton, President and Chief Operating Officer

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**RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF
NATURAL GAS**

SECTION IV RATES AND CHARGES

Small General Service (Rate SGS)

Applicability:

Applicable to Residential and Small Commercial Customers with annual usage less than 300 Mcf.

Customer Service Charge:

\$33.59 per meter, per monthly invoice regardless of usage.

Customers with fewer than eight (8) days of usage in the billing period shall not be billed for the Customer Service Charge. Customers with eight (8) or more days of usage in the billing period shall be billed for the Customer Service Charge.

Customer Service Credit:

A credit of \$1.45 per meter, per monthly invoice regardless of usage.

Pursuant to the Public Utilities Commission of Ohio's February 23, 2022 order, customers will receive the above credit on three bills, beginning with the May 2022 billing cycle.

Riders:

Service under this rate schedule is subject to the following Riders:

- Gross Receipts Excise Tax Rider (Sheet No. 9, Page 7)
- Percentage of Income Payment Plan Rider (Sheet No. 9, Page 5)
- Uncollectible Expense Rider (Sheet No. 9, Page 1)
- Energy Efficiency Program Rider (Sheet No. 9, Page 3)
- Ohio Mcf Tax Rider (Sheet No. 9, Page 4)
- Infrastructure Replacement Program Rider (Sheet No. 9, Page 2)
- Tax Cuts and Jobs Act Rider (Sheet No. 9-A, Page 1)

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**RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF
NATURAL GAS**

Recovery of Includable Cost of Gas Supplies

All gas delivered is subject to the Gas Cost Recovery (GCR) rate per Mcf applied to the Customer's monthly deliveries. The final GCR rates shall be determined under the provisions of the Uniform Purchased Gas Adjustment set forth in OAC 4901:1-14 and any subsequent revisions(s) thereof, and by the lawful orders of the Public Utilities Commission of Ohio (Sheet No. 9, Page 6).

Miscellaneous Charges

Customers served under this Rate Schedule are subject to the Miscellaneous Charges set forth in Sheet No. 10 as follows: Reconnection Charge; Dishonored Check and ACH Return Charge; Field Collection Charge; Late Payment Charge; Tie-in Charge; Theft of Service/Tampering; Investigation Charge; Meter Test Charge; Meter Relocation Charge; Residential Meter Uprate Charge; Excess Flow Valve Charge.

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**RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF
NATURAL GAS**

Large General Service (Rate LGS)

Applicability:

Applicable to Customers with annual usage 300 Mcf or more.

Usage Charge:

For all Mcf delivered per month: \$2.0003 per Mcf

Usage Credit:

For all Mcf delivered per month: a credit of \$0.4491 per Mcf.

Pursuant to the Public Utilities Commission of Ohio's February 23, 2022 order, customers will receive the above credit on three bills, beginning with the May 2022 billing cycle.

Customer Service Charge:

\$175.00 per meter, per monthly invoice regardless of usage.

Customer Service Credit:

A credit of \$6.67 per meter, per monthly invoice regardless of usage.

Pursuant to the Public Utilities Commission of Ohio's February 23, 2022 order, customers will receive the above credit on three bills, beginning with the May 2022 billing cycle.

Riders:

Service under this rate schedule is subject to the following Riders:

- Gross Receipts Excise Tax Rider (Sheet No. 9, Page 7)
- Percentage of Income Payment Plan Rider (Sheet No. 9, Page 5)
- Uncollectible Expense Rider (Sheet No. 9, Page 1)
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NATURAL GAS**

Recovery of Includable Cost of Gas Supplies

All gas delivered is subject to the Gas Cost Recovery (GCR) rate per Mcf applied to the Customer's monthly deliveries. The final GCR rates shall be determined under the provisions of the Uniform Purchased Gas Adjustment set forth in OAC 4901:1-14 and any subsequent revisions(s) thereof, and by the lawful orders of the Public Utilities Commission of Ohio (Sheet No. 9, Page 6).

Miscellaneous Charges

Customers served under this Rate Schedule are subject to the Miscellaneous Charges set forth in Sheet No. 10 as follows: Reconnection Charge; Dishonored Check and ACH Return Charge; Field Collection Charge; Late Payment Charge, Tie-in Charge; Theft of Service/Tampering; Investigation Charge; Meter Test Charge; Meter Relocation Charge; Excess Flow Valve Charge.

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Customer for purposes of the application of the imbalance charges set forth in this rate schedule. Buyer shall eliminate imbalances in its account as soon as possible but in no event later than the last day of the month in which such notice is received.

Confirmation and Scheduling by Company:

No gas shall flow under any nomination until Company has confirmed, to the extent required, the nomination, awarded capacity, and scheduled the applicable quantities.

Net Monthly Bill: Computed in accordance with following charges:

Transportation Charge: Shall consist of the following, less all related gas costs:

Maximum Usage Charge:

For all Mcf delivered per month: \$ 2.2562 per Mcf.

Maximum Customer Service Charge:

\$175.00 per meter, per monthly invoice regardless of usage.

The minimum Transportation Charge shall cover the variable costs of service, plus make a contribution to total Company fixed costs. Unless otherwise agreed by the Company and Customer, Customer shall pay the maximum rate for all volumes delivered hereunder.

Demand Charge: Twenty-Five Cents (\$.25) per Mcf per month for all volumes delivered through the Customer's meter.

Customer Service and Demand Credit: Pursuant to the Public Utilities Commission of Ohio's February 23, 2022 order, customers will receive a credit on three bills, beginning in the May 2022 billing cycle, which is based upon actual charges collected and the calculated refund amount.

In addition, Customers are also subject to other charges described herein, including imbalance charges, miscellaneous charges, and all applicable riders.

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Riders:

Service under this rate schedule is subject to the following Riders:

- Gross Receipts Excise Tax Rider (Sheet No. 9, Page 7)
- Percentage of Income Payment Plan Rider (Sheet No. 9, Page 5)
- Uncollectible Expense Rider (Sheet No. 9, Page 1)
- Ohio Mcf Tax Rider (Sheet No. 9, Page 4) except “flex” Customers.
- Infrastructure Replacement Rider (Sheet No. 9, Page 2)
- Tax Cuts and Jobs Act Rider (Sheet No. 9-A, Page 1)

Unauthorized Volumes:

In the event Customer fails to interrupt deliveries under this rate schedule when and as requested by the Company or causes the Company to incur additional charges from its pipeline suppliers, such deliveries will be designated unauthorized volumes. All unauthorized volumes shall be billed at a rate or rates equal to the total of any and all rates, charges or penalties incurred by Company as a result of such unauthorized volumes in addition to the charges set forth under the Net Monthly Bill provision of this tariff.

Imbalances:

- a. In the months when Customer’s cumulative daily receipts, less retainage, are less than Customer’s cumulative usage, the Company shall sell gas associated with this negative imbalance to Customer at the total current month’s invoices weighted average costs of gas (WACOG) times one hundred twenty percent (120%). The WACOG would include cost of gas, firm transportation charges, commodity and demand charges and, if applicable, asset management payments.

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- b. In the months when Customer's cumulative delivery receipts, less retainage, are greater than Customer's cumulative usage, the Company shall purchase the excess volumes associated with this positive imbalance, at a rate determined by the total current month's invoices weighted average cost of gas (WACOG) times eighty percent (80%). In such case, the WACOG includes only the volumetric cost of gas.
- c. In addition, if in any month the Company incurs a storage overrun or excess storage injection penalty from an applicable interstate or intrastate pipeline in that month, Customer is subject to its pro rata share of that penalty. All imbalance charges shall be applied to Customer's next monthly bill.
- d. As an alternative to the monthly reconciliation procedure set forth in the preceding paragraphs of this Section, the Company and Customer may enter into a mutual agreement for the balancing of receipts and deliveries.
- e. Deliveries or receipts in violations of Nominations by Customer shall be charged or credited as a monthly imbalance hereunder.

Terms and Conditions:

Customer warrants that it has title to all gas tendered to Company for transportation and delivery on Company's system to Customer's delivery point(s). Customer shall enter into a written service agreement with Company which shall set forth specific arrangements as to volumes to be transported and the rate to be charged, as well as any other circumstances relating to the individual Customer. Customer shall be responsible for making all necessary arrangements and securing all requisite regulatory or governmental approvals, certificates, or permits to enable the gas to be transported hereunder to be delivered to the Company's system.

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Daily Metering:

All Customers with an average estimated or actual monthly usage greater than 1,000 Mcf must install a daily metering device. Any other Customer may install a daily metering device at its option. A daily metering device shall be equipped with an electronic measurement or automatic meter reading device and associated telemetering equipment., Customer shall be responsible for the cost of the daily metering device, which shall be installed and maintained by and remain the property of the Company. Absent such a metering device, Customer will be billed a *pro rata* share of any fines or penalties which are demonstrated by the Company to be attributable to Customer.

Operational Flow Orders:

Customers without daily metering devices are subject to Company's issuance of operational flow orders (OFO) which will direct Customers to adjust scheduled volumes to match their estimated usage. An OFO may include the scheduling of supply quantities in excess of daily nominations when operating conditions exceed design criteria. Failure to comply with an OFO will result in the billing of the following charges to the OFO shortfall which is defined as the difference between the daily OFO volume and actual usage:

- a. The payment of a gas cost equal to the highest incremental cost paid by Company on the date of the non-compliance;
- b. One month's upstream pipeline transporter demand charges on the OFO shortfall, except in instances where OFOs require scheduling of volumes in excess of daily nominations. This charge shall not be imposed more frequently than once in any thirty day period; and
- c. The payment of all other charges incurred by Company on the date of the OFO shortfall. If Customer complies with an OFO it shall not be subject to any penalty or additional cost.

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Operational Matching Orders:

Customers with daily metering devices are subject to Company's issuance of operational matching orders (OMO) which will direct Customers to adjust usage to match volumes flowing on upstream pipelines. Failure to comply with an OMO will result in the billing of the following charges to the OMO excess which is defined as the difference between the actual daily usage and the daily nominations actually received:

- a. The payment of a gas cost equal to the highest incremental cost paid by Company on the date of non-compliance; **imbalance charges shall be applied to Customer's next monthly bill.**
- b. One month's upstream pipeline demand charges on the OMO shortfall, except in instances where OMOs require scheduling of volumes in excess of daily nominations. This charge shall not be imposed more frequently than once in any thirty-day period; and
- c. The payment of all other charges incurred by Company on the date of the OMO shortfall. If Customer complies with an OMO it shall not be subject to any penalty or additional cost.

Rules and Regulations Apply:

The supply of, and billing for service and all conditions applicable thereto, are subject to the Company's Service, Metering and Billing Regulations.

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Case Nos. 18-1205-GA-AIR, et al.
Case Nos. 20-0043-GA-ATA, et al.

Issued by D. Joseph Pemberton, President and Chief Operating Officer

Suburban Natural Gas Company

Fifth Revised Sheet No. 6

Page 1 of 2

P.U.C.O. NO. 4
(Cancels P.U.C.O. No. 3)
Tariff for Natural Gas Service

**RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF
NATURAL GAS**

SECTION IV RATES AND CHARGES

Small General Service (Rate SGS)

Applicability:

Applicable to Residential and Small Commercial Customers with annual usage less than 300 Mcf.

Customer Service Charge:

\$33.59 per meter, per monthly invoice regardless of usage.

Customers with fewer than eight (8) days of usage in the billing period shall not be billed for the Customer Service Charge. Customers with eight (8) or more days of usage in the billing period shall be billed for the Customer Service Charge.

Customer Service Credit:

A credit of \$1.45 per meter, per monthly invoice regardless of usage.

Pursuant to the Public Utilities Commission of Ohio's February 23, 2022 order, customers will receive the above credit on three bills, beginning with the May 2022 billing cycle.

Riders:

Service under this rate schedule is subject to the following Riders:

- Gross Receipts Excise Tax Rider (Sheet No. 9, Page 7)
- Percentage of Income Payment Plan Rider (Sheet No. 9, Page 5)
- Uncollectible Expense Rider (Sheet No. 9, Page 1)
- Energy Efficiency Program Rider (Sheet No. 9, Page 3)
- Ohio Mcf Tax Rider (Sheet No. 9, Page 4)
- Infrastructure Replacement Program Rider (Sheet No. 9, Page 2)
- Tax Cuts and Jobs Act Rider (Sheet No. 9-A, Page 1)

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P.U.C.O. NO. 4
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Tariff for Natural Gas Service

**RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF
NATURAL GAS**

Recovery of Includable Cost of Gas Supplies

All gas delivered is subject to the Gas Cost Recovery (GCR) rate per Mcf applied to the Customer's monthly deliveries. The final GCR rates shall be determined under the provisions of the Uniform Purchased Gas Adjustment set forth in OAC 4901:1-14 and any subsequent revisions(s) thereof, and by the lawful orders of the Public Utilities Commission of Ohio (Sheet No. 9, Page 6).

Miscellaneous Charges

Customers served under this Rate Schedule are subject to the Miscellaneous Charges set forth in Sheet No. 10 as follows: Reconnection Charge; Dishonored Check and ACH Return Charge; Field Collection Charge; Late Payment Charge; Tie-in Charge; Theft of Service/Tampering; Investigation Charge; Meter Test Charge; Meter Relocation Charge; Residential Meter Upgrade Charge; Excess Flow Valve Charge.

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Tariff for Natural Gas Service

**RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF
NATURAL GAS**

Large General Service (Rate LGS)

Applicability:

Applicable to Customers with annual usage 300 Mcf or more.

Usage Charge:

For all Mcf delivered per month: \$2.0003 per Mcf

Usage Credit:

For all Mcf delivered per month: a credit of \$0.4491 per Mcf.

Pursuant to the Public Utilities Commission of Ohio's February 23, 2022 order, customers will receive the above credit on three bills, beginning with the May 2022 billing cycle.

Customer Service Charge:

\$175.00 per meter, per monthly invoice regardless of usage.

Customer Service Credit:

A credit of \$6.67 per meter, per monthly invoice regardless of usage.

Pursuant to the Public Utilities Commission of Ohio's February 23, 2022 order, customers will receive the above credit on three bills, beginning with the May 2022 billing cycle.

Riders:

Service under this rate schedule is subject to the following Riders:

- Gross Receipts Excise Tax Rider (Sheet No. 9, Page 7)
- Percentage of Income Payment Plan Rider (Sheet No. 9, Page 5)
- Uncollectible Expense Rider (Sheet No. 9, Page 1)
- Ohio Mcf Tax Rider (Sheet No. 9, Page 4)
- Infrastructure Replacement Program Rider (Sheet No. 9, Page 2)
- Tax Cuts and Jobs Act Rider (Sheet No. 9-A, Page 1)

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Tariff for Natural Gas Service

**RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF
NATURAL GAS**

Recovery of Includable Cost of Gas Supplies

All gas delivered is subject to the Gas Cost Recovery (GCR) rate per Mcf applied to the Customer's monthly deliveries. The final GCR rates shall be determined under the provisions of the Uniform Purchased Gas Adjustment set forth in OAC 4901:1-14 and any subsequent revisions(s) thereof, and by the lawful orders of the Public Utilities Commission of Ohio (Sheet No. 9, Page 6).

Miscellaneous Charges

Customers served under this Rate Schedule are subject to the Miscellaneous Charges set forth in Sheet No. 10 as follows: Reconnection Charge; Dishonored Check and ACH Return Charge; Field Collection Charge; Late Payment Charge, Tie-in Charge; Theft of Service/Tampering; Investigation Charge; Meter Test Charge; Meter Relocation Charge; Excess Flow Valve Charge.

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Suburban Natural Gas Company

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Tariff for Natural Gas Service

**RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF
NATURAL GAS**

Customer for purposes of the application of the imbalance charges set forth in this rate schedule. Buyer shall eliminate imbalances in its account as soon as possible but in no event later than the last day of the month in which such notice is received.

Confirmation and Scheduling by Company:

No gas shall flow under any nomination until Company has confirmed, to the extent required, the nomination, awarded capacity, and scheduled the applicable quantities.

Net Monthly Bill: Computed in accordance with following charges:

Transportation Charge: Shall consist of the following, less all related gas costs:

Maximum Usage Charge:

For all Mcf delivered per month: \$ 2.2562 per Mcf.

Maximum Customer Service Charge:

\$175.00 per meter, per monthly invoice regardless of usage.

The minimum Transportation Charge shall cover the variable costs of service, plus make a contribution to total Company fixed costs. Unless otherwise agreed by the Company and Customer, Customer shall pay the maximum rate for all volumes delivered hereunder.

Demand Charge: Twenty-Five Cents (\$.25) per Mcf per month for all volumes delivered through the Customer's meter.

Customer Service and Demand Credit: Pursuant to the Public Utilities Commission of Ohio's February 23, 2022 order, customers will receive a credit on three bills, beginning in the May 2022 billing cycle, which is based upon actual charges collected and the calculated refund amount.

In addition, Customers are also subject to other charges described herein, including imbalance charges, miscellaneous charges, and all applicable riders.

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Tariff for Natural Gas Service

**RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF
NATURAL GAS**

Riders:

Service under this rate schedule is subject to the following Riders:

- Gross Receipts Excise Tax Rider (Sheet No. 9, Page 7)
- Percentage of Income Payment Plan Rider (Sheet No. 9, Page 5)
- Uncollectible Expense Rider (Sheet No. 9, Page 1)
- Ohio Mcf Tax Rider (Sheet No. 9, Page 4) except “flex” Customers.
- Infrastructure Replacement Rider (Sheet No. 9, Page 2)
- Tax Cuts and Jobs Act Rider (Sheet No. 9-A, Page 1)

Unauthorized Volumes:

In the event Customer fails to interrupt deliveries under this rate schedule when and as requested by the Company or causes the Company to incur additional charges from its pipeline suppliers, such deliveries will be designated unauthorized volumes. All unauthorized volumes shall be billed at a rate or rates equal to the total of any and all rates, charges or penalties incurred by Company as a result of such unauthorized volumes in addition to the charges set forth under the Net Monthly Bill provision of this tariff.

Imbalances:

- a. In the months when Customer’s cumulative daily receipts, less retainage, are less than Customer’s cumulative usage, the Company shall sell gas associated with this negative imbalance to Customer at the total current month’s invoices weighted average costs of gas (WACOG) times one hundred twenty percent (120%). The WACOG would include cost of gas, firm transportation charges, commodity and demand charges and, if applicable, asset management payments.

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Tariff for Natural Gas Service

**RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF
NATURAL GAS**

- b. In the months when Customer's cumulative delivery receipts, less retainage, are greater than Customer's cumulative usage, the Company shall purchase the excess volumes associated with this positive imbalance, at a rate determined by the total current month's invoices weighted average cost of gas (WACOG) times eighty percent (80%). In such case, the WACOG includes only the volumetric cost of gas.
- c. In addition, if in any month the Company incurs a storage overrun or excess storage injection penalty from an applicable interstate or intrastate pipeline in that month, Customer is subject to its pro rata share of that penalty. All imbalance charges shall be applied to Customer's next monthly bill.
- d. As an alternative to the monthly reconciliation procedure set forth in the preceding paragraphs of this Section, the Company and Customer may enter into a mutual agreement for the balancing of receipts and deliveries.
- e. Deliveries or receipts in violations of Nominations by Customer shall be charged or credited as a monthly imbalance hereunder.

Terms and Conditions:

Customer warrants that it has title to all gas tendered to Company for transportation and delivery on Company's system to Customer's delivery point(s). Customer shall enter into a written service agreement with Company which shall set forth specific arrangements as to volumes to be transported and the rate to be charged, as well as any other circumstances relating to the individual Customer. Customer shall be responsible for making all necessary arrangements and securing all requisite regulatory or governmental approvals, certificates, or permits to enable the gas to be transported hereunder to be delivered to the Company's system.

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**RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF
NATURAL GAS**

Daily Metering:

All Customers with an average estimated or actual monthly usage greater than 1,000 Mcf must install a daily metering device. Any other Customer may install a daily metering device at its option. A daily metering device shall be equipped with an electronic measurement or automatic meter reading device and associated telemetering equipment., Customer shall be responsible for the cost of the daily metering device, which shall be installed and maintained by and remain the property of the Company. Absent such a metering device, Customer will be billed a *pro rata* share of any fines or penalties which are demonstrated by the Company to be attributable to Customer.

Operational Flow Orders:

Customers without daily metering devices are subject to Company's issuance of operational flow orders (OFO) which will direct Customers to adjust scheduled volumes to match their estimated usage. An OFO may include the scheduling of supply quantities in excess of daily nominations when operating conditions exceed design criteria. Failure to comply with an OFO will result in the billing of the following charges to the OFO shortfall which is defined as the difference between the daily OFO volume and actual usage:

- a. The payment of a gas cost equal to the highest incremental cost paid by Company on the date of the non-compliance;
- b. One month's upstream pipeline transporter demand charges on the OFO shortfall, except in instances where OFOs require scheduling of volumes in excess of daily nominations. This charge shall not be imposed more frequently than once in any thirty day period; and
- c. The payment of all other charges incurred by Company on the date of the OFO shortfall. If Customer complies with an OFO it shall not be subject to any penalty or additional cost.

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**RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF
NATURAL GAS**

Operational Matching Orders:

Customers with daily metering devices are subject to Company's issuance of operational matching orders (OMO) which will direct Customers to adjust usage to match volumes flowing on upstream pipelines. Failure to comply with an OMO will result in the billing of the following charges to the OMO excess which is defined as the difference between the actual daily usage and the daily nominations actually received:

- a. The payment of a gas cost equal to the highest incremental cost paid by Company on the date of non-compliance; **imbalance charges shall be applied to Customer's next monthly bill.**
- b. One month's upstream pipeline demand charges on the OMO shortfall, except in instances where OMOs require scheduling of volumes in excess of daily nominations. This charge shall not be imposed more frequently than once in any thirty-day period; and
- c. The payment of all other charges incurred by Company on the date of the OMO shortfall. If Customer complies with an OMO it shall not be subject to any penalty or additional cost.

Rules and Regulations Apply:

The supply of, and billing for service and all conditions applicable thereto, are subject to the Company's Service, Metering and Billing Regulations.

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IMPORTANT NOTICE ABOUT YOUR GAS RATES

On February 23, 2022, the Public Utilities Commission of Ohio (PUCO) modified its previous Order in Case No. 18-1205-GA-AIR, et al., which resulted in a refund to customers. As directed by the PUCO, Suburban is to issue a refund to customers for any amounts collected as of September 21, 2021, that included costs associated with more than 2 miles of a 4.9-mile pipeline extension. Customers are to receive the refunds, as noted below, as a credit on this bill and on the next two bills.

CUSTOMER CLASS	Customer Service Credit	Usage Credit
Small Residential and Commercial	\$1.45	\$0.00
Large Residential, Commercial and Industrial	\$6.67	\$0.04491 per CCF
Large General Transportation Service	Based upon actual charges collected	Based upon actual charges collected

**This foregoing document was electronically filed with the Public Utilities
Commission of Ohio Docketing Information System on
4/14/2022 12:17:31 PM**

in

**Case No(s). 18-1205-GA-AIR, 18-1206-GA-ATA, 18-1207-GA-AAM, 89-8027-GA-
TRF**

Summary: Tariff Compliance Tariffs with Refunds electronically filed by Mrs.
Kimberly W. Bojko on behalf of Suburban Natural Gas Company