



April 1, 2022

CONFIDENTIAL

Robert Fadley, Director
Service Monitoring and Enforcement Division
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215-3793

Re: Notice of Assignment of Gas Supply Service Contracts, #02-1786-EL-CRS

Dear Mr. Fadley:

The purpose of this joint letter is to advise the Public Utilities Commission of Ohio that Volunteer Energy Services, Inc. ("Volunteer Energy") and NRG Retail, LLC ("NRG") intend to enter into an asset purchase agreement ("the Agreement") for the acquisition by NRG's retail subsidiary, Direct Energy Services, LLC ("Direct Energy"), of certain customer accounts of Volunteer Energy in the State of Ohio. This letter constitutes the notice of such assignment required by OAC Rule 4901:1-29-10(D)(1)(a).

Volunteer Energy currently provides gas supply service within the service territories of Columbia Gas of Ohio, Dominion East Ohio, Duke Energy Ohio, and Vectren Energy Delivery of Ohio. Pursuant to the Agreement, Volunteer Energy will assign to Direct Energy approximately [REDACTED] residential and small commercial customer accounts. Volunteer Energy license number is 02-022G; Direct Energy's license number is 02-024G.

The Agreement is contingent upon approval by the United States Bankruptcy Court for the Southern District of Ohio. Upon an Order by Judge C. Kathryn Preston approving the Agreement, the contracts will be assigned effective on or after April 15, 2022.

As required by OAC Rule 4901:1-29-10(D)(1)(a)(vi), a draft of the customer notification that will be sent to customers served are attached hereto. As noted in the proposed notification, no early termination fee will be charged to any customers who wish to cancel their contracts.

For all regulatory inquiries or any other questions, please do not hesitate to contact the following representatives:

Volunteer Energy Representative:

David Warner
Chief Financial Officer
Volunteer Energy Services, Inc.
790 Windmill Drive
Pickerington, OH 43147
614-729-2319
dwarner@volunteerenergy.com

NRG Representative:

John Holtz
Sr. Director, Regulatory Affairs
NRG Energy, Inc.
804 Carnegie Center
Princeton, NJ 08540
609-280-7701
john.holtz@nrg.com

Respectfully submitted,

Volunteer Energy

By /s/ David Warner
David Warner
Chief Financial Officer

NRG ENERGY, INC.

A handwritten signature in black ink, appearing to read "John Holtz", written over a horizontal line.

By _____
John Holtz, Senior Director Market
Development & Regulatory Affairs

cc: Columbia Gas of Ohio
Dominion East Ohio
Duke Energy Ohio
Vectren Energy Delivery of Ohio.

Exhibit A

Form Customer Notice



<Customer_Name>
<Billing_Street_1>
<Billing_Street_2>
<Billing_City>, <Billing_State> <Billing_Zip>
<UTILITY ><MaskedUAN>

IMPORTANT NOTICE ABOUT YOUR GAS SERVICE PLAN: Your current plan is not changing.

Dear <Customer_Name>,

<MailDate>

At Volunteer Energy Services, Inc. we appreciate your business and have enjoyed serving as your retail natural gas supplier. **This notice is to inform you that your gas supply service will be transferred from Volunteer Energy to Direct Energy Services, LLC on or after <Transfer Date>.**

Direct Energy has a strong record of high-quality customer service, the ability to continue to serve your energy needs, and the resources to provide you with expanded service offerings. Direct Energy is a certified natural gas supplier authorized by the Public Utility Commission of Ohio.¹

There are no changes to the material terms and conditions, including price and duration, of your natural gas service plan. The assignment is allowed per your contract. This transfer will not interrupt your natural gas service and there is no action required from you.

What is happening?

- Your natural gas supply service will be transferred from Volunteer Energy to Direct Energy on or after <Transfer Date>.

What will stay the same?

- Your terms of service will remain the same — There are no changes to your natural gas service plan.
 - If you are on a fixed price plan, your service will continue with the same fixed price until the end of your contract term.
 - If you are on a variable price, month-to-month plan, your service will continue with Direct Energy's variable natural gas supply price plan.

¹ Direct Energy Services, LLC is certified as a Competitive Retail Natural Gas provider by the Public Utility Commission of Ohio; PUCO License No. 02-024G.

- You will continue to receive your natural bill from and will remit payment to <UTILITY>.

What will change?

- Direct Energy will be listed as your natural gas supplier on your utility bill.
- Your natural gas supplier contact information — customer service phone numbers, email address, and website address — will change to Direct Energy's contact information listed below.

What do you need to do?

- Nothing — your natural gas supply service is assignable and will transfer automatically and there will be no interruption of your service. In the coming weeks, you may receive a notice from <UTILITY> confirming the change to Direct Energy.
- Continue paying your natural gas bill to your utility as normal.

Who do I contact if I need more information about this change?

If you have further questions, please contact Volunteer Energy Customer Care or Direct Energy Customer Support as follows:

- Your prior service under Volunteer Energy:
Email: VolunteerEnergyInfo@epiglobal.com
Toll-free Phone: (855) 604-1885
- Starting <Transfer Date> all questions and customer support should be directed to Direct Energy:
Email: csdirectenergy@nrg.com
Toll-free Phone: 1-866-348-4193 (Mon. – Fri., 8:00 a.m. to 8:00 p.m., Sat. 8:00 a.m. to 5:00 p.m. EST)

Please keep the information in this notice on hand in case you have any questions regarding this transition.

Thank you so much for entrusting your retail natural gas service to Volunteer Energy. We are confident you will enjoy your continuing service with Direct Energy.

Kind Regards,

[Signature]
David Warner
Chief Financial Officer
Volunteer Energy Services, Inc.

[Signature]
Mark Eddings
Vice President
Direct Energy Services, LLC

**This foregoing document was electronically filed with the Public Utilities
Commission of Ohio Docketing Information System on**

4/1/2022 5:00:29 PM

in

Case No(s). 02-1786-GA-CRS

Summary: Correspondence Volunteer Energy Services ltr. regarding notice of intent to enter into asset purchase agreement electronically filed by Mr. Kurt J. Boehm on behalf of Volunteer Energy Services, Inc.