

DIS Case Number: 18-0302-GA-GAG

Section A: Application Information

A-1. Applicant's legal name, address, telephone number, and web site address

the applicant's legal name, address, telephone number, and web address.

Legal Name: City of Xenia		Country: United States	
Phone: 937-376- Extension (if applicable):		Street: 107 East Main Street	
7232			
Website (if any): www.ci.xenia.oh.us		City: Xenia	Province/State: OH
		Postal Code: 45385	

A-2. Contact person for regulatory matters

Mark Frye 5577 Airport Hwy, Ste 101 Toledo, OH 43615 US mfrye@palmerenergy.com

A-3. Contact person for Commission Staff use in investigating customer complaints

Mark Frye 5577 Airport Hwy, Ste 101 Toledo, OH 43615 US mfrye@palmerenergy.com

A-4. Applicant's address and toll-free number for customer service complaints

Phone: 419-539-9180	Extension (if	Country: United State	es
	applicable):		
Fax: 419-539-9185	Extension (if applicable):	Street: 5577 Airport	Highway, Suite 101
Email: mfrye@palmerenergy.com		City: Toledo	Province/State: OH
		Postal Code: 43615	



B-1. Authorizing ordinance

Provide a copy of the adopted ordinance or resolution that reflects voter authorization to form a governmental aggregation program pursuant to Sections 4929.26 and 4929.27 of the Ohio Revised Code.

File(s) attached.

B-2. Operation and governance plans

Provide a copy of the applicant's plan for operation and governance of its aggregation program adopted pursuant to Sections 4929.26(C) or 4929.27(B) of the Revised Code. The Operation and Governance Plan should include all information pursuant to Rule 4901:1-28-03 of the Ohio Administrative Code.

Files(s) attached.

B-3. Opt-out disclosure notice

If the aggregation program provides for automatic aggregation in accordance with Section 4929.26(A) of the Revised Code, provide a copy of the disclosure notification required by Section 4929.26(D) of the Revised Code.

File(s) uploaded

B-4. Experience and Plans

Provide a description of the applicant's experience in providing the service(s) for which it is applying (e.g. number and type of customers served, utility service areas, amount of load, etc.). Also provide the plan for contracting with customers, providing contracted services, providing billing statements, and responding to customer inquiries and complaints in accordance with Commission rules adopted pursuant to Section 4928.10 of the Revised Code.

File(s) attached



Application Attachments

Exhibit B-1 Authorizing Ordinance/Resolution

CITY OF XENIA, OHIO **RESOLUTION 2018 – C**

1,

ADOPTING THE CITY OF XENIA'S NATURAL GAS AGGREGATION PLAN OF OPERATION AND GOVERNANCE

WHEREAS, in November 2005, the electorate of Xenia authorized the City to determine the best policy for the community's residents and businesses relating to natural gas aggregation, whereby the City may aggregate eligible retail natural gas loads located within the corporate boundaries of the City and enter into service agreements for the sale and purchase of natural gas, such aggregation to occur automatically except where any person elects to opt out;

WHEREAS, the City has chosen, through the RFP process, Palmer Energy Company to provide consulting services to the City with the development and implementation of a natural gas aggregation program;

WHEREAS, the City held the required two (2) public hearings regarding natural gas aggregation on January 18, 2018, at 4pm and 6pm; and

WHEREAS, this Council desires to adopt a Plan of Operation and Governance, to be approved by PUCO, for a Natural Gas Aggregation Program for the community.

NOW, THEREFORE, THE CITY OF XENIA HEREBY RESOLVES, at least four (4) members of the City Council concurring, that:

Section 1. The City of Xenia Natural Gas Aggregation Plan of Operation and Governance is hereby adopted, as shown in the attached Exhibit A, as required by PUCO regulations.

Section 2. The City Manager is hereby authorized to execute an agreement with Palmer Energy to act as the City's consultant in implementing and maintaining the City's Natural Gas Aggregation Program.

Section 3. It is hereby found and determined that all formal actions of this Council concerning and relating to the passage of this Resolution were adopted in an open meeting of this Council, and that all deliberations of this Council that resulted in this formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Ohio Revised Code.

Section 4. This Resolution shall become effective upon its passage.

January 25, 2018 Introduced: February 8, 2018 Passed:

President, Xenia City Council

Attest: Michelle D. Johnson

City Clerk

Exhibit B-2 Operation and Governance Plan

THE CITY OF XENIA NATURAL GAS AGGREGATION PROGRAM

PLAN OF OPERATION AND GOVERNANCE

Purpose

The goal of this program is to facilitate additional choices for the supply of natural gas for eligible residential and commercial consumers, pursuant to Ohio Revised Code section 4929.

1.

The City of Xenia Natural Gas Aggregation Program seeks to aggregate the retail natural gas loads of consumers located in the City to obtain the lowest price for the supply of natural gas. Participation in the City of Xenia aggregation program is limited to individuals who are not already under contract with an alternative CRNGS.

This program is voluntary. Every eligible customer has the opportunity to decline to be a member of the aggregation program and to remain with Vectren or to enter into a natural supply contract with any other competitive retail natural gas services provider (CRNGS).

Process .

On November 8, 2005, the City of Xenia voters approved the development of a form of natural gas government aggregation, known as opt-out aggregation. The City shall follow the process of governmental aggregation as set out in Ohio Revised Code section 4929.26 and the rules set out by the Public Utilities Commission of Ohio (PUCO).

A municipal corporation may automatically aggregate its residents after passage of an opt-out ordinance, approval by a majority of the voters and adoption of a Plan of Operation. The City has accomplished all of these requirements.

The process will entail selection of a CRNGS, mailing opt-out notices to eligible customers, generating a list of participants who did not opt out, then transferring the participants to the chosen CRNGS.

City of Xenia Aggregation Program

The purpose of the aggregation program is to reduce the amount consumers pay for natural gas. The City will not buy and resell the natural gas for the participants of the program. Instead, The City of Xenia and its energy consultant will competitively bid and negotiate a contract with a CRNGS to provide natural gas to the members of the aggregation program.

The City of Xenia will obtain the list of customers within its boundaries from Vectren, either by zip code or by method provided by the utility. The City will have its CRNGS cleanse the data to ensure that it does not contain customers with alternate suppliers, PIPP customers, and any other excludable consumers, and only those who live within the jurisdictional boundary. The City will then have its CRNGS send an opt-out notice to each eligible customer which discloses the offered price for natural gas along with any applicable contract terms. The opt-out notice will clearly inform potential customers that they may opt-out of the program during the 21-day period following the mailing of the notification, along with instructions on how to opt-out. Customers who opt-out of the City's aggregation program during this initial notification period will remain with Vectren unless and until the customer chooses an alternative CRNGS or chooses to opt-in to the aggregation program at a later date.

1,

Operation

All necessary technical analysis, competitive procurement of services, regulatory approvals, accounting and fiscal management, contract maintenance, communications, program coordination and administrative support will be professionally provided by existing staff and an energy consultant, as well as the chosen CRNGS.

Funding

The primary expenses associated with operating this program are printing and mailing cost of the opt-out notices, and fees for an energy consultant. Instead of paying for these costs upfront, it shall be The City's goal to have the chosen CRNGS absorb these fees into their offered rates of the program participants.

Notification of Customers

All eligible customers in The City of Xenia will receive opt-out information in the mail. The City of Xenia will adhere to all eligibility requirements of R.C. 4929.26. Essentially, eligible customers cannot be under contract to buy natural gas from an alternate CRNGS or a mercantile customer.

The opt-out notice shall clearly inform customers of the offered rate, and that they have the right to opt-out of The City's aggregation program within twenty-one days after the mailing of the notice without paying a switching fee. The opt-out notice will fully describe how to opt-out. After the completion of the opt-out process, the residents who did not opt out will be included in The City's aggregation program.

Customer opt-out

Customers may opt-out of The City of Xenia aggregation program at no charge within the twenty-one day period following the mailing of the notice containing the rates and terms of the aggregation program. Customers who return the required opt-out notice will remain customers of Vectren. The City will offer the twenty-one day period during

α**να μεί**ι τι γ

which customers can opt-out of the aggregation program without charge at least every two years pursuant state law.

1.

Customer opt-in

The City of Xenia intends on having its supplier allow customers who move into or within The City of Xenia to opt into The City's aggregation program by calling and voluntarily signing up with the supplier. The City will strive to provide these new customers with a rate similar to those who had been in the pool from the beginning. Additionally, the City's supplier may obtain a refreshed customer list from Vectren approximately every six months. The City's supplier may then send aggregation information to those eligible customers identified on the refresher list. Whether this information is in opt-in or opt-out format will depend on the negotiated language of the supplier contract. If interim opt outs are to take place; a twenty-one day opt-out will occur in the manner described above.

Joining the Program at a later date

Residents of the City who initially chose to opt-out of the Program, for whatever reason, and wish to enroll at a later date, will be treated the same as a new resident. That is they will not automatically become part of the existing program, but will be given an opportunity to enroll. However, the City cannot guarantee that rates, terms and conditions to consumers enrolling in the Aggregation after the initial 21 day opt-out period, will match those of the initial enrollee.

Disputes

The procedure for handling complaints will be in accordance with the rules set by the PUCO, and handled by the retail natural gas supplier. Dispute resolution provisions will also be in accordance with PUCO regulations. The opt-out package will contain the telephone numbers and websites for the PUCO and the Obio Consumers Counsel, as well as the supplier's toll-free number.

The City of Xenia supplier will maintain this toll free number for all customer related questions and complaints. The City shall require that the personnel assigned to answer these calls be trained and provided the knowledge specific to The City's program.

Termination of natural gas supply program

The natural gas supply program may be terminated at the expiration of the supply contract without any extension, renewal or subsequent supply contract being negotiated.

In either event, the aggregation pool customers will return to Vectren unless and until they switch to an alternate supplier. Each individual customer receiving natural gas supply service under The City of Xenia aggregation program will receive notification of the termination of the program before termination.

1.

Rates

The Department of Public Utilities shall receive proposals from CRNGS using a competitive selection process. Bidders will be requested to provide a fixed price, floating price, a percent off rate, or a combination of the above. If consumers will have the option of choosing between fixed and floating prices, the opt-out package will contain ample and easy to understand information to aid the consumer in deciding which option best suits their natural gas needs. The City will decide which pricing structure(s), to offer based on the bids received, and an analysis of the current and projected market status as well as the bids received.

Billing and Payment

The City of Xenia will continue to have Vectren bill customers monthly, using an itemized format approved by the PUCO. The City will not become involved in any payment delinquency issues and thus will not require any type of consumer credit or deposit. If The City's supplier wishes to pursue payment delinquency issues, details of the supplier's credit and deposit policies will be included in the opt-out package.

Vectren will continue to deliver the natural gas purchased on the City's aggregation program through its natural gas distribution system. Participants with questions or concerns regarding service delivery or safety, such as a natural gas outage or gas odor should continue to contact Vectren. Meter readings and other billing questions should also continue to be directed to Vectren.

Questions or concerns regarding the aggregation program should be directed to the CRNGS or the City of Xenia.

Question or Concern	Contact	Telephone Number
Gas Odor or leaks	Vectren Delivery	1-800-227-1376
Turn on or off gas service	Vcctren Delivery	1-800-227-1376
Billing Disputes	Vectren Delivery	1-800-227-1376
Enroll or opt-out of program	CRNGS	1-800-XXX-XXXX
Program Questions or Concerns	CRNGS	1-800-XXX-XXXX
Unresolved Disputes	Public Utilities	1-800-686-7826 (voice)
	Commission of Ohio	1-800-686-1750 (TDD)
Unresolved Disputes	Ohio Consumers	1-877-742-5622 or
-	Council	occ@occ.state.oh.us

Liability

The City shall not be liable to Members in the Aggregation Group for any claims whatsoever arising out of the aggregation program or the provision of aggregation services by the City or the Provider. Aggregation Group members shall assert any such claims solely against the Provider pursuant to the Power Supply Agreement, under which such participants are express third-party beneficiaries.

1.

Copies of Plan

Copies of this plan are available from the City of Xenia free of charge. Call The City at 937-376-7232, for a copy or for more information.

Consumer Right to Contact PUCO

Any natural gas customer, including any participant in The City of Xenia Natural Gas Aggregation Program, may contact the Public Utilities Commission of Ohio (PUCO) for information, or make a complaint against the Program, the Provider, or CGO. The PUCO may be reached toll free at 1-800-686-7826.

Exhibit B-3 Automatic Aggregation Disclosure Opt – Out Notice



DO NOT DISCARD:

Important Natural Gas Aggregation Information Enclosed.



Welcome to the City of Xenia Natural Gas Governmental Aggregation Program!

September 9, 2021

Dear Natural Gas Consumer,

The City of Xenia has selected Volunteer Energy to continue as its supplier for its Natural Gas Governmental Aggregation Program, Under this 2005 voter approved program, city officials bring together citizens in order to gain buying power for the purchase of natural gas from a retail supplier certified by the Public Utilities Commission of Ohio. As the City of Xenia's selected supplier, Volunteer Energy is pleased to offer natural gas for your home or business at a rate of \$0.5349 per Ccf. The opt-out aggregation program is for the period spanning the November 2021 through October 2022 billing cycles. Prior to the end of your October 2022 billing cycle, the City will negotiate a new rate for the next period of the program. <u>Vectren - A</u> <u>CenterPoint Energy Company is still your utility and will continue to provide monthly billing and service.</u>

You are automatically enrolled.

As an eligible Xenia resident or small business, you are automatically enrolled and **do not need to take any further steps** in order to receive this negotiated rate. Or, you may choose at this time to opt-out of the program by taking the steps outlined below. After you become a participant in the City's natural gas aggregation program, Vectren - A CenterPoint Energy Company will send a letter confirming your selection of Volunteer Energy as your natural gas provider. As required

by law, this letter will inform you of your option to cancel your enrollment with Volunteer Energy within seven (7) business days of its postmark date. To remain in the City's government aggregation program, you don't need to take any action when this letter arrives. You will be automatically enrolled. To learn more about Volunteer Energy and the Governmental Aggregation Program please see the enclosed Terms and Conditions and Frequently Asked Questions (FAQs).

If you choose to opt-out.

You don't need to do anything to get this exclusive rate. However, if you decide not to participate in the program we must receive your opt-out response by September 30, 2021 either by mail or phone.

 mail — Return the completed form below to: Xenia Governmental Aggregation Program Volunteer Energy 790 Windmiller Drive Pickerington, OH 43147
 phone — Call 800-977-8374 and speak directly with a Volunteer Energy representative. \bigcirc

Secare of your control offs to vind gover, you will receive a suggituder natural gost offs of \$0.534 per celler your November 2021 (frough Corober 1922 billing rocks.

zas velt util razsive one bilistom Vootens A, Souro Poly, Darrey Senglersy, Thekleit veltsingsty In Valuasen Energy & your educat generganite. Reng with your architectories

જાવી થયે) સ્વાપ્યત્વ પંચ પ્રથમ કે પંચ પ્રાપ્ય જેમાં લેવા છે. આ મુક્તાપ્રકૃતિ સંસ્થાયક સ્વીપ અપને સામય પ્રાપ્ય કે સર

Ricoga salling and an opeyment of all addition from vacuum - a conferient shorts - Congriny

The rate provided will NOT include taxes or local utility charges. If you are already enrolled with another natural gas supplier, a cancellation fee may apply if you choose to end your agreement with that supplier. The Terms and Conditions govern your participation in the program. Please do not contact Xenia. If you have additional questions about this offer, contact Volunteer Energy. Ohio supplier certification # 02-022G(9).

AGGREGATION PROGRAM OPT-OUT FORM

PHONE

DATE

I do NOT want to participate in the City of Xenia Natural Gas Governmental Aggregation Program.

Governmental Aggregation opt-out number:

Volunteer Energy

service address:

Check here if any of the information above is incorrect. Please make corrections on the back of this form.

PRINTED NAME

EMAIL ADDRESS

ACCOUNT HOLDER'S SIGNATURE

MERCENTRY AND AND A DECEMPTICAL SECTION OF

Detach completed form and return by September 30, 2021 to: Xenia Governmental Aggregation Program, Volunteer Energy, 790 Windmiller Drive, Pickerington, OH 43 147



ENERGY SUPPLY TERMS AND CONDITIONS KEEP FOR YOUR RECORDS

UTILITY..... Vectren - A CenterPoint Energy Company

RATE PLAN City of Xenia Aggregation Rate

PRICE & TERMS......Fixed rate of \$0.5349 per Ccf effective for the November 2021 through October 2022 billing cycles.

CANCELLATION FEE None

These TERMS AND CONDITIONS OF SERVICE have important Information you need to know before you commit to natural gas service from Volunteer Energy Services, Inc. (VESI'). VESI is an Ohio corporation whose customers include a variety of Ohio natural gas end users. As a natural gas supply customer of VESI, you agree to the Terms and Conditions of VESI's natural gas supply contract.

Service Arrangement: VESI's energy supply will be delivered to your residence or facility via the Vectren - A CenterPoint Energy Company pipeline on a month to month basis. Upon acceptance by the utility company the cost will be a fixed rate of \$0.5349 per Ccf.

Term: The term of this Agreement shall commence when accepted by VESI and shall continue through the October 2022 billing cycle unless otherwise cancelled by either party. Natural gas service will begin within 60 days of acceptance by Vectren - A CenterPoint Energy Company. You may terminate this Agreement with VESI by providing a 30-day notice in writing to VESI or by telephone CenterPoint Energy will continue to deliver VESI-supplied natural gas to your home at the agreed upon rate.

Office Locations and Hours: VESI's offices are located at 790 Windmiller Drive, Pickerington, Ohio 43147 and are open from 9:00 A.M. to 4:00 P.M. E.S.T., Monday through Friday. VESI can be reached by telephone at (614) 856-3128 or toil free at 800-977-9374, Telephone service hours are from 9:00 A.M. to 4:00 P.M. E.S.T., Monday through Friday. E-mail address is sraffeld@ volunteerenergy.com.

Bill Payment Process: Vectren - A CenterPoint Energy Company will continue to bill you monthly for natural gas delivery services and also for VESI's natural gas service. Should you fail to pay the bill or fail to meet any agreed upon payment arrangement, CenterPoint Energy may terminate your service in accordance with its company tariffs, and this agreement with VESI may be automatically terminated.

Complaint Dispute Resolution: If you have any complaints regarding your natural gas service or your monthly bill, please contact us at 1-800-977-8374. Upon request, VESI will provide you up to twenty-four months of your payment history without charge. If your complaint is not resolved after you have called VESI, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puccohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service). Additionally, the Ohio consumers' council (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.pickocc.org.

Emergency Service Problems: If you become aware of a gas emergency condition, or experience an unanticipated loss of gas service, you should contact CenterPoint Energy at the telephone number listed on your gas bill. Termination/Rescission of Agreement: You may terminate / rescind your naturai gas supply enrollment with VESi within seven (7) business days of the post mark date of the confirmation letter from Vectren - A CenterPoint Energy Company. After the initial seven (7) business day period, either you or VESI may terminate the contract at any time by providing the non-terminating party thirty (30) days written notice of such termination, without penalty. You will remain responsible for all naturai gas consumed by you prior to the actual termination of service. If your supply contract with VESI is terminated, your natural gas supply will automatically be provided by CenterPoint Energy under its standard tariff unless or until you choose another supplier. If you voluntarily terminate participation in the City's natural gas governmental aggregation program, you may be charged a price other than the CenterPoint Energy regulated sales service rate. There will be no early termination fees associated with the City of Xenia's program. Service will automatically terminate upon the occurrence of any of the following: (1) the requested service location is not served by CenterPoint Energy; you move outside the CenterPoint Energy your sply agreement and returns you as a customer to CenterPoint Energy. You have the right to terminate natural gas service with VESI, without penalty, for any reason at any time.

Program Compliance: CenterPoint Energy's (Vectren) deregulation program is subject to the ongoing jurisdiction of the PUCO. If the PUCO cancels the program, this contract is rendered vold with no penalty to either party. The laws of the State of Ohlo will govern the terms of natural gas supply.

Change in Law: In the event that there is a change (including a change in Interpretation) in law, administrative regulation, rule, filed tariff (in effect at the start of the initial Term, not pending and disputed), regulatory design, market or transportation design or structure, ordinance, order, judicial decision, or statute, including, without limitation, changes in utility tariffs and pipeline protocols, or any fees or costs, including any charged by pipelines or utility, or the commencement of enforcement of a change in law or administrative regulation, and such results in VESI incuring additional costs and expenses in providing your natural gas service under this Contract, such additional costs and expenses will be your responsibility and will be assessed in your rate, charges and fees for natural gas service, notwithstanding the type of product you elected.

Eligibility: VESI's rate excludes Vectren - A CenterPoint Energy Company charges and taxes. Natural gas service is subject to enrollment processing timelines as determined by CenterPoint Energy and VESI's aforementioned Terms and Conditions of Service. To be eligible to participate in the City of Xenia's natural gas aggregation program, you must: (1) have a residence or business located in the City of Xenia; (2) be eligible to receive natural gas from CenterPoint Energy; (3) meet Ohio non-mercantile requirements; (4) be current with your natural gas payments or payment arrangements; (5) not be enrolled in the PIPP program; and (6) currently not taking natural gas supply service from another natural gas marketer.

If you believe you received this letter in error or are not located in the City of Xenia, please contact VESI to remove your account from our aggregation list.

790 Windmiller Dr. • Pickerington, OH 43147 • p. 800.977.8374 • volunteerenergy.com

PLEASE COMPLETE IF THE INFORMATION ON THE FRONT OF THIS FORM IS INCORRECT
NAME as it appears on your utility bit
SERVICE ADDRESS as it appears on your utility bit
CITY STATE ZIP



Exhibit B-4 Experience

Experience

The City of Xenia provides residents with a full range of municipal services including, water, sewage, refuse collection, parks and recreation, police, fire and emergency medical services. Xenia's safety divisions have earned a reputation of excellence in both planning and operations.

1,

The City of Xenia officials are experienced in negotiating and providing for common services for the City. However, due to the complexity of Governmental Aggregation, the City has selected Palmer Energy Company, to assist them in designing, implementing and maintaining the Program.

Palmer Energy Company is a Toledo based energy consulting firm founded in 1980. Palmer Energy was a natural gas industry pioneer by working on their customers' behalf as an external consultant. Purchased by Mark Frye in 1994, Palmer Energy has become a leader in unbiased energy management and consulting. While its evolution continues alongside the energy industry, Palmer Energy Company is dedicated to operating as an integral member of a client's energy management team.

To assist the City in its governmental aggregation efforts, the City is working through the Ohio Municipal League Service Corporation (OMLSC) program process. This program was designed specifically to help cities and villages save money on their natural gas and electric bills by utilizing Palmer's knowledge and the strength of group buying. As part of this process, the City will utilize the OMLSC program manager, Palmer Energy. Palmer Energy will submit the RFP on behalf of the City and provide information and recommendations to the City regarding the various offers received.

Palmer Energy Company will:

- Assist the day to day administration of program (problem resolution, press releases, PUCO compliance, supplier liaison, contract review, etc.)
- Design and issue the Request for Proposal, analyze supplier responses and provide recommendations for the supply agreement.
- Review customer data provided by the utility that would serve as the basis for an optout notice.
- Write and prepare reports on a quarterly/annual basis to the City, PUCO, PUCO's Market Monitoring division, and the Ohio Consumers' Counsel.

Contact information for Palmer Energy Company

Mark R. Frye, President 5577 Airport Highway, Suite 101 Toledo, Ohio 43615 419-539-9180 (Office) 419-539-9185 (Fax) Email: mfrye@palmerenergy.com

Competitive Retail Natural Gas Service Affidavit

County of Greene

State of Ohio

ERIMAN, Affiant, being duly sworn/affirmed, hereby states that:

- 1. The information provided within the certification or certification renewal application and supporting information is complete, true, and accurate to the best knowledge of affiant, and that it will amend its application while it is pending if any substantial changes occur regarding the information provided.
- 2. The applicant will timely file an annual report of its intrastate gross receipts and sales of hundred cubic feet of natural gas pursuant to Sections <u>4905.10(A)</u>, <u>4911.18(A)</u>, and <u>4929.23(B)</u>, Ohio Revised Code.
- 3. The applicant will timely pay any assessment made pursuant to Sections <u>4905.10</u> and <u>4911.18(A)</u>, Ohio Revised Code.
- 4. Applicant will comply with all applicable rules and orders adopted by the Public Utilities Commission of Ohio pursuant to <u>Title 49</u>, Ohio Revised Code.
- 5. Applicant will cooperate fully with the Public Utilities Commission of Ohio and its staff on any utility matter including the investigation of any consumer complaint regarding any service offered or provided by the applicant.
- 6. Applicant will comply with Section <u>4929.21</u>, Ohio Revised Code, regarding consent to the jurisdiction of the Ohio courts and the service of process.
- 7. Applicant will comply with all state and/or federal rules and regulations concerning consumer protection, the environment, and advertising/promotions.
- 8. Applicant will inform the Public Utilities Commission of Ohio of any material change to the information supplied in the application within 30 days of such material change, including any change in contact person for regulatory purposes or contact person for Staff use in investigating consumer complaints.
- 9. The facts set forth above are true and accurate to the best of his/her knowledge, information, and belief and that he/she expects said applicant to be able to prove the same at any hearing hereof.

Affiant further sayeth naught.	
TEAN OF THE	MA NAG 62
Signature of Affiant & Title	Letter to be again
the first the	1 0 2021
Sworn and subscribed before me this da	y of
all AT I	Month Year (
Stak N/L/L	1/1 al CER- will be - Ar Could ANAGER
A MARKETTOMM	KARLYSFRENCH SEC. TO THE CITY ANANACIER
	Print Name and Title
Signature of the state of a dm/inistering oath	Print Name and The
KARLY S. FRENCH	
* Notary Public, State of Ohio	No. 1 . K4 20216
* Control of the Control of Contr	My commission expires on RA , T_{1}
My Commission Expires 2-29-24	
E OF	V V

Page 3 of 3

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

1/3/2022 2:10:44 PM

in

Case No(s). 18-0302-GA-GAG

Summary: In the Matter of the Application of City of Xenia