



Legal Department

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November 2, 2021

The Honorable Chair Jenifer French
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215-3793

Steven T. Nourse
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Re: *In the Matter of the Application of Switch Energy, LLC for
Certification as a Competitive Retail Electric Service Provider in
Ohio*; Case No. 13-764-EL-CRS

Honorable Chair French,

Ohio Power Company ("AEP Ohio" or the "Company") received a notice from PJM on November 1, 2021 that Switch Energy, LLC ("Switch"), a CRES operating in AEP Ohio's service territory, defaulted on its obligations to PJM. Consistent with applicable statutory, tariff and contractual provisions, the Company has implemented its CRES default policy and procedure.

AEP Ohio notified the CRES of the default and termination of the CRES registration, agreement and any associated agreements with the defaulting CRES by written notice to the CRES today. AEP Ohio will notify the 3,062 customers (2,940 residential, 119 commercial and 3 industrial) impacted that their supplier is in default; this notice is currently scheduled for issuance today.

Consistent with Ohio Revised Code ("R.C.") 4928.14 and Section 32.25 of the Terms and Conditions of AEP Ohio's OAD tariff (OAD Section 32.25), the impacted customers will start to be returned to the Standard Service Offer after commission approval on the customer's scheduled cycle meter read date. The Company will notify all customers of the default and allow 2 days for mailing. Customers who have not been switched to either AEP's SSO or another supplier on their scheduled meter read date will be dropped to the Standard Service Offer no more than 15 days from that of the default notice. AEP Ohio will honor all incoming switches to new suppliers from the customers. Based on timing of the default, the customer may switch to the Standard Service Offer for a brief time to allow the customer notification of their pending switch request to the new CRES and their right to rescind that switch. A bill for the generation services with the defaulted supplier will be sent to the customers on their normal bill date and may

reflect a portion of the bill from the defaulted supplier and a portion of the bill from the Standard Service Offer. The bill may be estimated between normally scheduled read dates and will complete the customer's obligation with the supplier. The Company also notes that it received a notice of transfer from Switch Energy to LE Energy affecting some of Switch's customers which would be effective November 17, 2021. Because the effective date of the transfer will occur after the process to drop customers from Switch Energy as outlined above, the transfers will effectively become moot.

The impacted customers are able to switch to another supplier following the normal process. A link to AEP Ohio's website will be included in the notice sent to customers, which customers may access for information about other suppliers that the customer may choose. The customer must contact another CRES who will initiate the enrollment via EDI through the normal process. If the customer has elected a CRES, the switch will be initiated at the next eligible read date.

Call center personnel have been notified and will be available to answer questions impacted customers may have regarding the above-referenced default.

AEP has initiated the purchase, on behalf of AEP Ohio, of the capacity needed for the defaulting CRES customer allotment. The daily capacity and energy initial settlement will be assigned to AEP Ohio prior to submission to PJM. To the extent that AEP Ohio incurs additional costs that are not covered by the posted collateral, the Company will seek cost recovery from the Commission for discharging its obligations under R.C. 4928.14.

Accordingly, the Company requests authorization through a Commission Entry as soon as possible to terminate or suspend service to the CRES Provider. Consistent with OAD Section 32.25, this request will automatically be approved after 5 days since this CRES default involves a failure to deliver power. In accordance with that same tariff provision, I have emailed this letter as a notice to the Commission personnel included on the attached certificate of service.

Thank you for your attention to this matter.

Respectfully submitted,

/s/ Steven T. Nourse

CERTIFICATE OF SERVICE

In accordance with Rule 4901-1-05, Ohio Administrative Code, the PUCO's e-filing system will electronically serve notice of the filing of this document upon the following parties. In addition, I hereby certify that a service copy of the foregoing notice was sent by, or on behalf of, the undersigned counsel to the following parties of record this 2nd day of November 2021, via electronic transmission.

/s/ Steven T. Nourse

Steven T. Nourse

SERVICE LIST

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**This foregoing document was electronically filed with the Public Utilities
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Case No(s). 13-0764-EL-CRS

Summary: Notice Default Notice Letter electronically filed by Mr. Steven T. Nourse
on behalf of Ohio Power Company