



DIS Case Number: 13-1610-EL-GAG

Section A: Application Information

A-1. Applicant's legal name, address, telephone number, and web site address

the applicant's legal name, address, telephone number, and web address.

Legal Name: Village of Chickasaw	Country: United States
Phone: 419-305- Extension (if applicable): 7123	Street: 38 West Wayne Street
Website (if any):	City: Chickasaw Province/State: OH
	Postal Code: 45826

A-2. Contact person for regulatory matters

Kelly Poeppelman
38 West Wayne Street
Chickawaw, OH 45826
US
villofchickasaw.fiscialoffice@gmail.com
4192899127

A-3. Contact person for Commission Staff use in investigating customer complaints

Tara McGraw
6100 Emerald Pkwy
Dublin, OH 43016
US
tara.mcgraw@igs.com
6146595058

A-4. Applicant's address and toll-free number for customer service complaints

Phone: 877-353-0167	Extension (if applicable):	Country: United States
Fax:	Extension (if applicable):	Street: 6100 Emerald Parkway
Email: customersupport@igs.com		City: Dublin Province/State: OH



B-1. Authorizing ordinance

Provide a copy of the adopted ordinance or resolution that reflects voter authorization to form a governmental aggregation program pursuant to Sections 4929.26 and 4929.27 of the Ohio Revised Code.

File(s) attached.

B-2. Operation and governance plans

Provide a copy of the applicant's plan for operation and governance of its aggregation program adopted pursuant to Sections 4929.26(C) or 4929.27(B) of the Revised Code. The Operation and Governance Plan should include all information pursuant to Rule 4901:1-28-03 of the Ohio Administrative Code.

Files(s) attached.

B-3. Opt-out disclosure notice

If the aggregation program provides for automatic aggregation in accordance with Section 4929.26(A) of the Revised Code, provide a copy of the disclosure notification required by Section 4929.26(D) of the Revised Code.

File(s) uploaded

B-4. Experience and Plans

Provide a description of the applicant's experience in providing the service(s) for which it is applying (e.g. number and type of customers served, utility service areas, amount of load, etc.). Also provide the plan for contracting with customers, providing contracted services, providing billing statements, and responding to customer inquiries and complaints in accordance with Commission rules adopted pursuant to Section 4928.10 of the Revised Code.

File(s) attached



Public Utilities
Commission

Application Attachments



Public Utilities Commission

Original GAG Case Number	Version
13 - 1610 -EL-GAG	August 2004

RENEWAL APPLICATION FOR ELECTRIC GOVERNMENTAL AGGREGATORS

Please print or type all required information. Identify all attachments with an exhibit label and title (Example: Exhibit A-4 Opt-Out Form). All attachments should bear the legal name of the Applicant and should be included on the electronic copy provided. Applicants should file completed applications and all related correspondence with: Public Utilities Commission of Ohio, Docketing Division, 180 East Broad Street, Columbus, OH 43215-3793.

**This PDF form is designed so that you may input information directly onto the form.
You may also download the form, by saving it to your local disk, for later use.**

A. RENEWAL INFORMATION

A-1 Applicant's legal name, address, telephone number, PUCO certificate number, and web site address

Legal Name Village of Chickasaw

Address 38 W Wayne St, PO Box 162, Chickasaw, OH 45826

PUCO Certificate # and Date Certified 13-726E(3) August 11, 2017

Telephone # (419) 305-7123 Web site address (if any) _____

A-2 Exhibit A-2 "Authorizing Ordinance" provide a copy of the ordinance or resolution authorizing the formation of a governmental aggregation program adopted pursuant to Section 4928.20(A) of the Revised Code.

A-3 Exhibit A-3 "Operation and Governance Plan" provide a copy of the applicant's current plan for operation and governance of its aggregation program adopted pursuant to Section 4928.20(C) of the Revised Code. The Operation and Governance Plan explained in Exhibit A-3 should include:

- Terms and conditions of enrollment including:
 - Rates
 - Charges
 - Switching fees, if any
- Policies associated with customers moving into/out of aggregation area
- Billing procedures
- Procedures for handling complaints and disputes including the toll-free telephone number and address for customer contacts

AFFIDAVIT

State of Ohio :

Chickasaw ss.
(Town)

County of Mercer :

Kelley Roepelman, Affiant, being duly sworn/affirmed according to law, deposes and says that:

He/She is the Fiscal Officer (Office of Affiant) of Village of Chickasaw (Name of Applicant);

That he/she is authorized to and does make this affidavit for said Applicant,

1. The Applicant herein, attests under penalty of false statement that all statements made in the application for certification renewal are true and complete and that it will amend its application while the application is pending if any substantial changes occur regarding the information provided in the application.
2. The Applicant herein, attests it will timely file an annual report with the Public Utilities Commission of Ohio of its intrastate gross receipts, gross earnings, and sales of kilowatt-hours of electricity pursuant to Division (A) of Section 4905.10, Division (A) of Section 4911.18, and Division (F) of Section 4928.06 of the Revised Code.
3. The Applicant herein, attests that it will timely pay any assessments made pursuant to Sections 4905.10, 4911.18, or Division F of Section 4928.06 of the Revised Code.
4. The Applicant herein, attests that it will comply with all Public Utilities Commission of Ohio rules or orders as adopted pursuant to Chapter 4928 of the Revised Code.
5. The Applicant herein, attests that it will cooperate fully with the Public Utilities Commission of Ohio, and its Staff on any utility matter including the investigation of any consumer complaint regarding any service offered or provided by the Applicant.
6. The Applicant herein, attests that it will fully comply with Section 4928.09 of the Revised Code regarding consent to the jurisdiction of Ohio Courts and the service of process.
7. The Applicant herein, attests that it will comply with all state and/or federal rules and regulations concerning consumer protection, the environment, and advertising/promotions.
8. The Applicant herein, attests that it will use its best efforts to verify that any entity with whom it has a contractual relationship to purchase power is in compliance with all applicable licensing requirements of the Federal Energy Regulatory Commission and the Public Utilities Commission of Ohio.
9. The Applicant herein, attests that it will cooperate fully with the Public Utilities Commission of Ohio, the electric distribution companies, the regional transmission entities, and other electric suppliers in the event of an emergency condition that may jeopardize the safety and reliability of the electric service in accordance with the emergency plans and other procedures as may be determined appropriate by the Commission.
10. If applicable to the service(s) the Applicant will provide, the Applicant herein, attests that it will adhere to the reliability standards of (1) the North American Electric Reliability Council (NERC), (2) the appropriate regional reliability council(s), and (3) the Public Utilities Commission of Ohio. (Only applicable if pertains to the services the Applicant is offering)

A-4 Exhibit A-4 Automatic Aggregation Disclosure-"Opt-out Form" provide a copy of the disclosures/"opt-out" required by Section 4928.20(D) of the Revised Code, if its aggregation program provides for automatic aggregation in accordance with Section 4928.20(A) of the Revised Code. If the opt-out is in draft form, docket the final opt-out (including beginning and ending dates of the 21-day -out period and the selected CRES supplier) with the Commission within 10 days prior to providing or offering service. See #12 in the attached Affidavit .

A-5 Contact person for regulatory or emergency matters

Name Yoni Zofan
Title Director, IGS Energy
Business address 6100 Emerald Pkwy, Dublin, OH 43016
Telephone # (614) 659-5105 Fax # (614) 659-5125
E-mail address yonizofan@igs.com

A-6 Contact person for Commission Staff use in investigating customer complaints

Name Tara Chapman
Title Compliance Manager
Business address 6100 Emerald Pkwy, Dublin, OH 43016
Telephone # (614) 659-5058 Fax # (855) 726-3542
E-mail address tara.chapman@igs.com

A-7 Applicant's address and toll-free number for customer service and complaints

Customer Service address 6100 Emerald Pkwy, Dublin, OH 43016
Toll-free Telephone # (877) 353-0162 Fax # (844) 297-0629
E-mail address customersupport@igsenergy.com

Kelly Ruggie Fiscal Officer
Signature of Applicant & Title

Sworn and subscribed before me this 11th day of August, 2021
Month Year

Stephanie Moyer
Signature of official administering oath

Stephanie Moyer Loan Officer
Print Name and Title

My commission expires on Aug 29, 2026



STEPHANIE MOYER
Notary Public
State of Ohio
My Comm. Expires
August 29, 2026

11. The Applicant herein, attests that it will inform the Commission of any material change to the information supplied in the renewal application within 30 days of such material change, including any change in contact person for regulatory purposes or contact person for Staff use in investigating customer complaints.
12. The Applicant herein, attests that if the opt-out is in draft form, the Applicant will docket the final opt-out (including beginning and ending dates of the 21-day -out period and the selected CRES supplier) with the Commission within 10 days prior to providing or offering service.

That the facts above set forth are true and correct to the best of his/her knowledge, information, and belief and that he/she expects said Applicant to be able to prove the same at any hearing hereof.

Kathy Rydzek Fiscal Officer
Signature of Affiant & Title

Sworn and subscribed before me this 11th day of August, 2021
Month Year

[Signature]
Signature of official administering oath

Stephanie Moyer Loan officer
Print Name and Title

My commission expires on Aug 29, 2026



STEPHANIE MOYER
Notary Public
State of Ohio
My Comm. Expires
August 29, 2026

<city logo>

Sample

<broker logo>

September __, 2013

The Village of Chickasaw has arranged a lower, fixed price for electric supply

Dear Chickasaw Business,

Voters in Chickasaw approved a governmental aggregation program in 2013 to bring citizens together as a buying group and lower the cost of electricity. Through governmental aggregation, savings are made possible through a retail electric supplier certified by the Public Utilities Commission of Ohio, which provides the generation and transmission service of your electricity (the largest portion of your electric bill). **Your local utility, Dayton Power & Light, continues to handle the distribution of the power to your home, restores power after outages and maintains your lines.**

It's Smart.

Chickasaw selected DPL Energy, an affiliate of Dayton Power & Light, to provide you with savings on your electric generation through _____. DPL Energy is an Ohio-based company. There is no cost for enrollment, and you will not be charged a switching fee.

It's Fair.

As a member of the aggregation group, your price will be ____ cents per kilowatt-hour for commercial accounts. You will begin to see savings from DPL Energy after your enrollment has been accepted in approximately 30 to 45 days, depending on when DP&L reads your meter. You will continue to receive a single, easy-to-read bill from Dayton Power & Light with your DP&L Energy charges included.

Participation in the aggregation program is voluntary. No action is needed if you would like to be included in the savings offered through your community program; however, if you wish to be excluded from the discounted rate, you must return the enclosed opt out form by _____. If you choose to opt-out of the aggregation prior to the commencement of the program, you will be served by the utility's standard service offer unless you choose an alternate provider. If you do not opt-out at this time, you will receive a notice at least every three years asking if you wish to remain in the program.

It's Simple.

Dayton Power & Light will send you a letter confirming your selection of DPL Energy as your electric generation provider and grant you seven days from the postmark date to cancel your contract with DPL Energy. Enclosed is a sample copy of the utility letter. To remain in the Preble County electric governmental aggregation program and ensure your savings, you do not have to take any action when this letter arrives—it serves as your confirmation that you are successfully enrolled for savings!

If you have any questions, please call DPL Energy at 1-800-319-1324 Monday through Friday, 8 a.m. to 5 p.m.

Regards,

Village of Chickasaw

<city logo>

Sample

<broker logo>

Opt-Out Form – Chickasaw Electric Governmental Aggregation Program

Option 1 – Do nothing and save.

If you want to participate in the aggregation program and save, you do not need to return this form. Your enrollment is automatic.

OR

Option 2 – Opt out by returning this form.

If you do not want to participate in this program, you must mail this form before _____, 2013.

By returning this signed form, you will be **EXCLUDED** from the Chickasaw Electric Governmental Aggregation Program.

☐ **I wish to opt out of the Chickasaw Aggregation Program. (Check to opt out.)**

Service Address (City, state and zip): _____

10 Digit Account Number: _____ Phone No.: _____

Account Holder's Signature: _____ Date: _____

Mail the completed form by _____, 2013 to:

Chickasaw Electric Aggregation Program, DP&L Energy, 1065 Woodman Dr., Dayton, OH 45432

<city logo>

Sample

<broker logo>

September __, 2013

Chickasaw has arranged a lower, fixed price for electric supply

Dear Chickasaw Resident,

Voters in Chickasaw joined together and approved a governmental aggregation program in 2013 to bring citizens together as a buying group and lower the cost of electricity. Through governmental aggregation, savings are made possible through a retail electric supplier certified by the Public Utilities Commission of Ohio, which provides the generation and transmission service of your electricity (the largest portion of your electric bill). **Your local utility, Dayton Power & Light, continues to handle the distribution of the power to your home, restores power after outages and maintains your lines.**

It's Smart.

Chickasaw selected DP&L Energy, an affiliate of Dayton Power & Light, to provide you with savings on your electric generation through _____. DP&L Energy is an Ohio-based company. There is no cost for enrollment, and you will not be charged a switching fee.

It's Fair.

As a member of the aggregation group, your price will be ____ cents per kilowatt-hour for residential accounts. You will begin to see savings from DP&L Energy after your enrollment has been accepted in approximately 30 to 45 days, depending on when Dayton Power & Light reads your meter. You will continue to receive a single, easy-to-read bill from Dayton Power & Light with your DP&L Energy charges included.

Participation in the aggregation program is voluntary. No action is needed if you would like to be included in the savings offered through your community program; however, if you wish to be excluded from the discounted rate, you must return the enclosed opt out form by _____. If you choose to opt-out of the aggregation prior to the commencement of the program, you will be served by the utility's standard service offer unless you choose an alternate providing. If you do not opt-out at this time, you will receive a notice at least every three years asking if you wish to remain in the program.

It's Simple.

Dayton Power & Light will send you a letter confirming your selection of DP&L Energy as your electric generation provider and grant you seven days from the postmark date to cancel your contract with DP&L Energy. Enclosed is a sample copy of the utility letter. To remain in the Chickasaw electric governmental aggregation program and ensure your savings, you do not have to take any action when this letter arrives—it serves as your confirmation that you are successfully enrolled for savings!

If you have any questions, please call DP&L Energy at 1-800-319-1356 Monday through Friday, 8 a.m. to 5 p.m.

Regards,

Village of Chickasaw

<city logo>

Sample

<broker logo>

Opt-Out Form – Chickasaw Electric Governmental Aggregation Program

Option 1 – Do nothing and save.

If you want to participate in the aggregation program and save, you do not need to return this form. Your enrollment is automatic.

OR

Option 2 – Opt out by returning this form.

If you do not want to participate in this program, you must mail this form before ____.

By returning this signed form, you will be **EXCLUDED** from the Chickasaw Electric Governmental Aggregation Program.

☐ **I wish to opt out of the Chickasaw Aggregation Program. (Check to opt out.)**

Service Address (City, state and zip): _____

10 Digit Account Number: _____ Phone No.: _____

Account Holder's Signature: _____ Date: _____

Mail the completed form by to:

Chickasaw Electric Aggregation Program, DP&L Energy, 1065 Woodman Dr., Dayton, OH 45432

VILLAGE OF CHICKASAW
STATE OF OHIO

ORDINANCE NO. 01-2013

TO AUTHORIZE ALL ACTIONS NECESSARY TO CREATE A GOVERNMENTAL ELECTRIC AGGREGATION PROGRAM WITH OPT-OUT PROVISIONS PURSUANT TO SECTION 4928.20 OF THE OHIO REVISED CODE; TO DIRECT THE MERCER COUNTY BOARD OF ELECTIONS TO SUBMIT A BALLOT QUESTION TO THE ELECTORS; AND TO DECLARE AN EMERGENCY.

WHEREAS, the Council of the Village of Chickasaw, Mercer County, Ohio, met in general session on the 2nd day of January 2013, in Council Chambers at the Chickasaw Village Hall with the following members present:

John Arling, Bob Schwieterman, Ben Kramer, Joe Schmackers, Shawn Birt, and Randy Clune

WHEREAS, the Ohio Legislature has enacted electric deregulation legislation (Am. Sub. S. B. No 3), which authorizes the legislative authorities of municipal corporations, townships, and counties to aggregate automatically, pursuant to Section 4928.20 of the Ohio Revised Code, subject to opt-out provisions, competitive retail electric service for the retail electric loads located in the respective jurisdictions and to enter into service agreements to facilitate the sale and purchase of the service for the electric loads; and

WHEREAS, such legislative authorities may exercise such authority individually or jointly with any other legislative authorities; and

WHEREAS, governmental aggregation provides an opportunity for residential and small business customers collectively to participate in the potential benefits of electric deregulation through lower electric rates which they would not otherwise be able to have individually; and

WHEREAS, this Council seeks to establish a governmental aggregation program with op out provisions pursuant to Section 4928.20 of Ohio Revised Code (the "Aggregation Program"), for the residents, businesses, and other electric customers in the Village of Chickasaw and in conjunction with any other municipal corporation, township, county, or other political subdivision of the State of Ohio, as permitted by law; and

WHEREAS, this Council desires to proceed with the submission of the question to the electors of the Village of Chickasaw;

NOW, THEREFORE, BE IT ORDAINED BY THE COUNCIL OF THE VILLAGE OF CHICKASAW, STATE OF OHIO, TWO-THIRDS OF ALL MEMBERS THEROF CONCURRING, THAT;

Section 1. The Council finds and determines that it is in the best interest of the Village of Chickasaw, its residents, businesses, and other electric consumers located within the city limits of Chickasaw, Ohio, to establish the Aggregation Program in the Village of Chickasaw. Provide that the Aggregation Program is approved by the electors of the Village of Chickasaw pursuant to Section 2 of this ordinance, the Village of Chickasaw is hereby authorized to aggregate automatically in accordance with Section 4928.20 of the Ohio Revised Code, and subject to the opt-out requirements of division (D) of Section 4928.20, competitive retail electric service for the retail electric loads located within the Village of Chickasaw, and, for that purpose, to enter into service agreements to facilitate the sale and purchase of the service for the retail electric loads. The Village of Chickasaw may exercise such authority jointly with any other municipal corporation, township, or county of the State of Ohio to the full extent permitted by law. The aggregation will occur automatically for each person owning, occupying, controlling, or using and electric load center proposed to be aggregated and will provide for the opt-out rights described in Section 3 of the ordinance.

Section 2. The Board of Elections of Mercer County, Ohio, is hereby direct to submit the following question to the electors of the Village of Chickasaw at the next primary election on May 7, 2013. The Aggregation Program shall not take effect unless approved by the majority of the electors voting upon this issue at the election held pursuant to this ordinance and Section 4928.20 of the Ohio Revised Code.

The form of the ballot to be used in the May 7, 2013 primary election shall be substantially as follows:

PROPOSED AGGREGATION PROGRAM
VILLAGE OF CHICKASW

A majority affirmative vote is necessary for passage.

Shall the Village of Chickasaw, Ohio, have the authority to aggregate automatically in accordance with Section 4928.20 of the Ohio Revised Code, and subject to the opt-out requirements of Division (D) of Section 4928.20, competitive retail electric service for the retail electric loads located within the Village of Chickasaw, and, for that purpose, enter into service agreements to facilitate the sale and purchase of the service for the retail electric loads, such aggregation to occur automatically except where any person elects to opt-out?

FOR THE AGGREGATION PROPOSAL

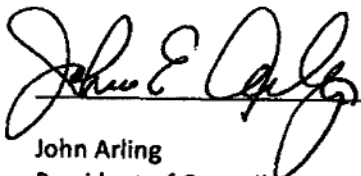
AGAINST THE AGGREGATION PROPOSAL

Section 3. Upon the approval of a majority of the electors voting at the general election provided for in Section 2 of this ordinance, the Council, individually or jointly with any other political subdivisions, shall develop a plan of operation and governance for the Aggregation Program. Before adopting such a plan, this Council shall hold at least two public hearings on the plan. Before the first hearing, notice of the hearings shall be published once a week for two consecutive weeks in a newspaper of general circulation in the Village of Chickasaw. The notice shall summarize the plan and state the date, time, and location of each hearing. No plan adopted by this council shall aggregate any retail electric load located within the Village unless it in advance clearly disclose to the person whose retail electric load is to be so aggregated that the person will be enrolled automatically in the aggregation and will remain so enrolled unless the person affirmatively elects by a state procedure not to be so enrolled. The disclosure shall state prominently the rates, charges, and other terms and conditions of enrollment. The stated procedure shall allow any person enrolled in the aggregation the opportunity to opt out of the aggregation after the negotiated term, without paying a switching fee. Any such person who opts out of the aggregation pursuant to the stated procedure shall default to the electric company providing distribution service for the persons' retail electric load, until the person chooses an alternative supplier.

Section 4. Upon passage of this ordinance, the Clerk of Council shall immediately certify a copy of it to the Mercer County Board of Elections.

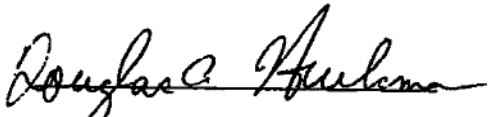
Section 5. All formal actions of the Council of the Village of Chickasaw, Ohio, relating to the adoption of this ordinance were taken in an open meeting, in accordance with Section 121.22 of the Ohio Revised Code.

Section 6. This ordinance is hereby declared to be an emergency measure for the health, safety, and welfare of the citizens of Chickasaw, Oh and shall take effect immediately. The emergency is necessary in order to meet the 4:00pm deadline with the Board of Elections.


John Arling
President of Council

January 2, 2013

Date Passed


Douglas Huelsman
Mayor

January 2, 2013

Date Approved

CERTIFICATE OF RESULT OF ELECTION ON QUESTION OR ISSUE

Revised Code, Section 3501.11

State of Ohio

County of Mercer }

The Board of Elections of Mercer County hereby

certifies that at the election held in the Chickasaw Village

(Name of Subdivision)

on the 7th day of May, 2013, the vote cast on the following issue was as follows:

Issue Proposed Ordinance on Electric Aggregation

Shall the Village of Chickasaw have the authority to aggregate competitive retail electric service

(Tax levy, bond issue, miscellaneous question, etc.-describe fully)

for the retail electric loads located within the Village of Chickasaw, and for that purpose, enter into

service agreements to facilitate the sale and purchase of the service for the retail electric loads,

such aggregation to occur automatically except where any person elects to opt out?

Votes Fifty three

(For, yes, etc.-as on ballot)

53

(Number)

Votes Three

(No, against, etc.-as on ballot)

3

(Number)

Total vote cast on issue:

56

(Number)

IN WITNESS WHEREOF, we have hereunto subscribed our names officially at Celina

Ohio, this 18th day May, 2013.

[Signature]

Chair

[Signature]

[Signature]

[Signature]

**ELECTRIC AGGREGATION
PROGRAM
Village of Chickasaw, OHIO**

PLAN OF OPERATION AND GOVERNANCE

**Adopted by the Village of Chickasaw
July 2, 2013**

1. Purpose of Electric Aggregation Program

This Operations and Governance Plan has been developed in compliance with Ohio Revised Code, Section 4928.20 regarding governmental aggregation of electric service. The Village of Chickasaw ("the Village") Aggregation Program ("Program") seeks to aggregate the retail electric loads of consumers located in the Village to negotiate the best rates for the generation supply of electric power. It has the potential to combine residential and small commercial customers into a buying pool that will be attractive to third party suppliers. Participation in the Program is voluntary. Any individual customer has the opportunity to decline to participate (become a "Member") in the Program and to stay with or return to the standard offer of service from The Dayton Power and Light Company (DP&L) or to enter into a power supply contract with any competitive retail electric supplier.

2. The Process for Municipal Aggregation

The process of governmental aggregation is set forth in Ohio Revised Code section 4928.20. On May 7, 2013, Chickasaw voters approved the development of a form of government electric aggregation known as "opt-out" aggregation. As required by state law, the Village Council passed an Ordinance which authorized submitting the selection of opt-out aggregation to the Village's voters.

As required by regulations of the Public Utility Commission of Ohio (PUCO), the Village has developed this Electric Aggregation Program Plan of Operation and Governance" (the "Plan"). The Village will file an application with the PUCO for certification as a Government Aggregator as soon as the Village Council approves the Plan. Public notice of public hearings to consider the Plan was published in the Maryon Catholic Community Bulletin & posted in local businesses June 23 and June 30, 2013, and two public hearings were conducted on July 2nd 5:00pm and July 2 7:00pm in accordance with section 4928.20 (C) of the Ohio Revised Code. The Opt-out Notice for the Village's Program will be sent to all eligible electric customers in the Village upon approval of this Plan.

Under the Opt-out program, all eligible electric consumers within the Village will be automatically included in the Program. However, such customers will be given prior notice entitling them to affirmatively elect not to be part of the Program. These customers can opt out during the period of time specified in the notification sent to all eligible customers which shall be at least twenty-one days from the date of the postmark on the written notice. A similar opt-out period will be offered every three years during which Members can leave the Village's Program without paying a penalty.

By vote of the Village Council of Chickasaw on June July 2, 2013, the Village selected DPL Energy Resources ("DPLER"), a subsidiary of DPL, Inc. as its Retail Electric Generation Provider ("Retail Electric Generation Provider" or "Provider"), to provide the electric power for the Chickasaw Aggregation Program at this time. Under this Program, The Dayton Power and Light Company ("DP&L") will continue to deliver the electricity

purchased from the Village's provider, (from DPLER) and all metering, repairs and emergency service will continue to be provided by DP&L.

All eligible load centers within the Village consuming less than 700,000 kWh over the most recent 12 months that do not opt out will be automatically enrolled in the Program. For eligible commercial and industrial customers with a peak load demand over the past 12 months of 100 kW or greater, Retail Electric Generation Provider shall pay for any interval meter required, and the customer is responsible for paying the installation and maintenance of an analog phone line or cellular phone modem.

3. Operational Plan

3.1 Provider: Chickasaw will use a contractor to perform and manage aggregation services for its Members. The Village has selected DPLER to be its Provider at this time. The Provider shall provide adequate, accurate, and understandable pricing terms and conditions of service, including any switching fees and the conditions under which a Member may rescind a contract without penalty. The Provider must provide the Village, if requested, an electronic file containing the Members' usage, and charges. The Provider must have a local Chickasaw phone number or a toll free number for Members to call.

3.2 Database: The Retail Electric Generation Provider will maintain a database of all Members, which shall include the name, address, DP&L account number, the Provider's account number for each Member and other pertinent information such as rate code, rider code (if applicable), most recent 12 months usage and demand, and meter read cycle. This database will be updated at least quarterly. The Provider shall implement a process that will be able to accommodate at a minimum Members who (i) leave the program due to relocation outside the Village, (ii) opt out; (iii) decide to enter the Program; (iv) relocate within the Village, and (v) move into the Village and desire to enter the Program. This database shall be capable of eliminating Percentage of Income Payment Plan ("PIPP") customers from the Program, those customers who are on the "Do Not Aggregate" list maintained by PUCO, those customers served by other providers of competitive retail electric service and those who have opted out.

3.3 Member Education: The Provider will develop, in consultation with the Village, an educational program that provides Members with general information about the Aggregation Program, provides updates and disclosures required by Ohio law and regulations, and implements a process to allow any Member enrolled in the Program to opt-out of the program at least every three years, without paying a penalty to the Village or to the Provider.

3.4 Customer Service: Members will have multiple means of addressing complaints. As a general rule, concerns regarding service reliability should be directed to The Dayton Power and Light Company as appropriate, questions regarding the Program administration should go to the Village, and any unresolved disputes should be directed to the Public Utilities Commission of Ohio and/or The Ohio Consumers' Counsel (for

Members who are residential consumers). Listed below is a table of toll-free numbers for members to call for assistance.

Nature of Complaint	Contact	Phone Number
Power interruptions or outages	The Dayton Power and Light Co.	1-877-468-8243
Power turn on/off	The Dayton Power and Light Co.	1-877-468-8243
Billing disputes	The Dayton Power and Light Co.	1-877-468-8243
Joining/leaving Program	DPL Energy Resources	1-888-674-3753
Unresolved disputes	Public Utilities Commission of Ohio	1-800-686-7826
	Ohio Office of Consumers' Counsel	1-800-613-6743

Members should make all efforts to address complaints or concerns in accordance with the guidance provided above for Handling Customer Complaints. If Members are unable to resolve their concerns through these channels, they may contact the Public Utilities Commission of Ohio or (if they are residential customers) the Ohio Office of the Consumers' Counsel at the telephone numbers set forth above.

3.5 Billing: The Dayton Power and Light Company will include Provider's charges for generation service on its monthly invoice. There will be no administrative fee for billing charged by the Provider. Provider may provide a budget billing option to residential accounts for supplier related charges. Provider must be able to obtain at least 7 months of historical usage for the account or premise. Billing statements rendered by DP&L reflecting charges of Provider shall comply with the guidelines issued by PUCO.

Members are required to remit and comply with the payment terms of The Dayton Power and Light Company. This Program will not be responsible for late or no payment on the part of any of its Members. Collection and credit procedures remain the responsibility of The Dayton Power and Light Company, the Provider and the individual Member.

3.6 Notification to Dayton Power & Light: The Village's DP&L consumers that do not opt-out of the Village's Aggregation Program will be enrolled automatically in the Program. Members in the Village's Aggregation Program will not be asked to take other affirmative steps in order to be included in the Program. To the extent that DP&L requires notification of participation by Members, the Village will coordinate with the Provider to submit such notice to DP&L. Provider will inform DP&L of any consumers who may have been permitted to join the Program after the expiration of the enrollment period.

3.7 Rates: The prices to be charged by the Retail Electric Generation Provider to Members in the Program will be set by Village Council after negotiations with the Provider. Members will be notified of the rates and terms of the Program through the local newspaper and the Village's website and in Opt-out forms sent to all eligible consumers by the Provider. Final Opt-out forms and any supplemental Opt-out forms will be docketed with the PUCO no more than 30 days but at least 10 days prior to mailings as the regulations require.

3.8 Charges: Certain fees assessed by DP&L are non-bypassable, and will continue to be billed by the DP&L. These charges apply whether a consumer in the Village becomes a Member of the Program or opts out.

3.9 Switching Fees: There are no switching fees assessed to customers that join the governmental aggregation program from the DP&L standard offer. The Provider shall not assess a fee to join the Program.

3.10 Program Participation: Customers who meet the following criteria will become members of the aggregation Program:

- Have not opted out of the Program
- Are not participants in the Percentage of Income Payment Plan (PIPP)
- Are not included on the PUCO's "Do Not Aggregate" List
- Are not receiving competitive retail electric service from another provider
- Are not receiving service under a special arrangement with DP&L
- Have a DP&L rate code that permits shopping for electric generation supplies.

3.11 Opt-Out Disclosure: The Village has adopted an "Opt-out" form of Governmental Aggregation pursuant to section 4928.20 of the Ohio Revised Code. The Village will notify in writing consumers owning, occupying or using a load center that the consumers will be enrolled automatically in the Aggregation Program and will remain so enrolled unless the consumer affirmatively elects by the following procedure not to be so enrolled. Any such person that opts out of the Aggregation Program pursuant to the stated procedure shall default to the standard service offer provided by DP&L unless or until the person chooses an alternative Supplier.

Opt-out Procedure:

1. The Village distributes the Opt-Out Form (refer to Exhibit A "Automatic Aggregation Disclosure");
2. Recipients have at least twenty-one (21) days from the date of postmark on the written notice to notify the Village or its designee of election to opt out;
3. The Village will exclude those opting out from the Program;
4. Customers who do not opt out using this procedure will receive written notification from The Dayton Power and Light Company stating that they are about to be switched to the Program and have seven (7) days if they wish to rescind the contract;
5. The Provider will commence generation service to Members who have not rescinded their contracts within the seven (7) day notification period beginning with the Member's normal meter read date within the month when power deliveries begin under the Aggregation Program.

6. Every three years, Members will be notified of their right to opt out of the Program without paying any penalty, following the same procedure for opting out set forth above.
7. At any other time, a Member may opt out of the Program but may be required to pay an early termination fee.

3.12 Policies for Customers Moving Into/Out of the Municipality: Members who have left the Program or who have moved into the Village may contact the Village or its Provider at any time to obtain enrollment information. There is, however, no guarantee that customers opting in at a later date will receive the same price, terms and conditions as did the initial participants.

3.13 Reliability of Power Supply: The Program will only affect the generation source of power. The Dayton Power and Light Company will continue to deliver power through its delivery systems. Responsibility for maintaining system reliability continues to rest with the local utility. If Members have service reliability problems, they should contact DP&L for repairs. The PUCO has established "Minimum Reliability Standards" for all utilities operating distribution systems in Ohio. Customer outages, duration of outages, interruptions, etc., will be monitored to ensure reliability remains at satisfactory levels.

In addition to maintaining the "wires" system, DP&L is required to be the "Provider of Last Resort." This means, should the selected Provider fail for any reason to deliver any or all of the electricity needed to serve the Members' needs, DP&L will immediately provide for the shortfall. DP&L would then bill the Provider for the power provided on their behalf. The Members would incur no additional cost.

4. Chickasaw's Retail Electric Generation Provider: DPL Energy Resources, Inc.

DPLER satisfies each of the following requirements:

- Sufficient sources of power to provide retail firm power to Members in the Village
- Certified by PUCO as a provider of competitive retail electric service
- Registered as a generation provider with DP&L
- Certified Supplier Agreement executed with DP&L
- Management and personnel in place to sell retail firm power to DP&L customers in the Village
- Call center capable of handling the Village's Aggregation Program Member inquiries and customer service complaints
- Toll-free number as required by PUCO for customer service complaints relating to the Village's Aggregation Program
- Will execute Master Service Agreement with the Village
- Will assist the Village in filing the annual reports required by PUCO and Section 4905.10(A), Section 4911.18(A) and Section 4928.06(F) of the Ohio Revised Code.
- Will administer the opt-out process
- Will develop Consumer Education Plan in consultation with the Village.

5. Changes, Extension or Renewal of Master Service Agreement

If the Master Service Agreement is extended or renewed past the initial contract period, Members will be notified as required by law and PUCO rules as to any change in rates or service conditions. At least every three years all DP&L customers in the Village who are Members will be given an opportunity to opt out of the Program, and Opt out notices will be provided as required by PUCO rules. Members will also be notified of their right to return to DP&L's Standard Service Offer or to select an alternate generation supplier.

6. Termination of Master Service Agreement

If the Master Service Agreement is terminated prior to the end of the Term, each individual Member of the Program will receive written notification of the termination of the Program at least sixty (60) days prior to termination of service. If the Master Service Agreement is not extended or renewed, Members will be notified as required by law and PUCO rules in advance of the end of service. Members will also be notified of their right to select an alternate generation supplier and of their ability to return to DP&L's Standard Service Offer upon termination.

7. Liability

THE VILLAGE SHALL NOT BE LIABLE TO MEMBERS IN THE AGGREGATION PROGRAM FOR ANY CLAIMS, HOWEVER STYLED, ARISING OUT OF THE AGGREGATION PROGRAM OR THE PROVISION OF AGGREGATION SERVICES BY THE VILLAGE OR THE PROVIDER. MEMBERS IN THE AGGREGATION PROGRAM SHALL ASSERT ANY SUCH CLAIMS SOLELY AGAINST THE PROVIDER PURSUANT TO THE MASTER SERVICE AGREEMENT.

8. Funding the Aggregation Program

The primary expenses of the Program are expected to be publication of notices, written notification to customers, regulatory fees and registration with the PUCO. These expenses and administrative fees will be the responsibility of the selected Provider.

APPLICANT'S EXPERIENCE AND PLAN FOR PROVIDING AGGREGATION SERVICES

The Applicant Village of Chickasaw has contracted with DPL Energy Resources, Inc. (DPLER) to provide administrative and retail generation supply services for all eligible aggregation group customers who do not opt out of the aggregation program.

DPLER is highly capable of serving the Chickasaw community with competitively priced electricity supply options. DPLER is a PUCO Certified Retail Electric Supplier and is currently serving residential and business customers in the service territories of eight utilities across two states. DPLER also has the experienced staff, procedures, financial resources, systems and vendor relationships in place to effectively implement an aggregation program in a manner that will provide outstanding customer service and customer savings. DPLER has contracted to serve customers in forty-one (41) opt-out aggregation programs. Over 130,000 customers are within the ComEd service territory, approximately 7,000 customers in the DP&L service territory, 4,000 customers in the AEP service territory and 11,000 in the Duke Ohio service territory in communities surrounding the City of Cincinnati. DPLER consistently ranks in the top 25 retail suppliers nationally based on size.

DPLER has an established relationship with an Ohio-based customer service organization that utilizes over 1,200 employees and has 30 years of experience to manage DPLER's existing mass market telephonic and customer service responsibilities. Its representatives have direct access into the DPLER customer information system and can provide timely account-specific information to prospects and customers. The conversations between customers/prospects customer service representatives are recorded, and DPLER leadership receives daily performance information and participates in weekly calls with the leadership of our customer service organization.

Billing for retail generation supply will continue to be performed by the electric distribution utility, The Dayton Power and Light Company, and the billing process will be coordinated with DPLER to ensure compliance with PUCO rules regarding billing and payment.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

8/16/2021 10:09:12 AM

in

Case No(s). 13-1610-EL-GAG

Summary: In the Matter of the Application of Village of Chickasaw