## BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

FRANCES M. STEVENSON,	)	
Complainant,	)	
	)	
v.	)	
	)	Case No. 20-0590-GA-CSS
VECTREN ENERGY DELIVERY OF	)	
OHIO, INC. D/B/A CENTERPOINT	)	
ENERGY OHIO,	)	
	)	
Respondent.	)	

DIRECT TESTIMONY OF MICHELLE D. QUINN
ON BEHALF OF VECTREN ENERGY DELIVERY OF OHIO, INC.
D/B/A CENTERPOINT ENERGY OHIO

1 2		Direct Testimony of Michelle D. Quinn
3	I.	INTRODUCTION
4	Q1.	Please state your name and business address.
5	A.	My name is Michelle D. Quinn and my business address is 101 W. Ohio Street,
6		Indianapolis, IN 46204.
7	Q2.	On whose behalf are you submitting this testimony?
8	A.	I am submitting testimony on behalf of Vectren Energy Delivery of Ohio, Inc. d/b/a
9		CenterPoint Energy Ohio ("CEOH", or the "Company"), which is an indirect subsidiary
10		of CenterPoint Energy, Inc.
11	Q3.	What is your role with respect to CEOH?
12	A.	I am Manager, Regulatory Relations for CEOH. I hold the same role with two other
13		utility subsidiaries of CenterPoint, Energy, Inc. – Southern Indiana Gas and Electric
14		Company d/b/a CenterPoint Energy Indiana South ("CEI South") and Indiana Gas
15		Company, Inc. d/b/a CenterPoint Energy Indiana North ("CEI North").
16	Q4.	Please describe your educational background.
17	A.	I graduated from DePauw University in Greencastle, Indiana with a bachelor of science
18		degree in English. In addition, I earned a juris doctorate degree from Indiana University's
19		Robert H. McKinney School of Law in Indianapolis, Indiana.
20	Q5.	Please describe your professional experience.
21	A.	In 2009, I began working as Corporate Counsel for CenterPoint Energy, Inc., through its
22		wholly-owned subsidiary Vectren Corporation. I served in that role for more than 8 years
23		and in 2018, I became Manager, MISO Affairs. I held that position for approximately two
24		years prior to becoming Manager, Regulatory Relations in early 2020.

2	Q6.	What are your present duties and responsibilities as Manager, Regulatory Relations?
3	A.	In my current role, I am responsible for working with internal stakeholders to manage the
4		development and implementation of regulatory strategy in CenterPoint Energy, Inc.'s
5		Indiana and Ohio ("IN/OH") region. In addition, I act as the primary liaison with
6		regulatory bodies and their staffs, other industry stakeholders and peers within
7		CenterPoint Energy, Inc.'s IN/OH region.
8	<b>Q7.</b>	Have you previously testified before any state regulatory commission?
9	A.	No. I have not previously testified before either the Public Utilities Commission of Ohio
10		("PUCO" or "Commission") or any other state regulatory commission.
11	Q8.	What is the purpose of your testimony?
12	A.	My testimony explains Ms. Frances Stevenson's account history for natural gas service at
13		5085 Northcutt Place, Dayton, Ohio 45414 (the "Premises"). My testimony concludes
14		that CEOH complied with the Ohio Revised Code Title 49; the applicable rules,
15		regulations, and orders of the Public Utilities Commission of Ohio; and the Company's
16		tariffs; and did not identify any error in the rates or the quantities billed.
17	Q9.	What Exhibits are you sponsoring in this proceeding?
18	A.	The following exhibit is attached to my testimony:
19		• Exhibit No. MDQ-1 – Incentive Credit Summary - Annotated
20	Q10.	What information have you reviewed to prepare your testimony?
21	A.	I have reviewed the Complaint, Ms. Stevenson's account history as documented in
22		CEOH's customer information system, and Ms. Stevenson's billing statements.

- 1 Q11. What is your understanding of the dispute giving rise to the Complaint?
- 2 A. Ms. Stevenson alleges her utility account refund in the amount of \$296.14 was incorrect,
- and claims CEOH was negligent in calculating total accumulated utility allowance, noted
- 4 from April 2015 to May 2019.

## 5 II. CNP ACCOUNT AND RECORDS

- 6 Q12. Do you have knowledge of the history of Ms. Stevenson's account with CEOH?
- 7 A. Yes. I am familiar with Ms. Stevenson's account and records pertaining to the service
- 8 account referenced in Ms. Stevenson's complaint. All such information is recorded at, or
- 9 near, the time; by a person with knowledge, or from information transmitted by a person
- with knowledge; and all such information is recorded and maintained in the course of
- 11 CEOH's regularly conducted business activity.

## 12 III. ACCOUNT HISTORY

- 13 Q13. When was Ms. Stevenson's service activated with CEOH?
- 14 A. Ms. Stevenson applied for residential gas service at the Premises on June 19, 2014, and
- received natural gas services from June 20, 2014 to May 28, 2019.
- 16 Q14. During what period of time was Ms. Stevenson receiving service under the
- 17 Percentage of Income Payment Program (PIPP)?
- 18 A. Ms. Stevenson formerly received service under the Percentage of Income Payment
- 19 Program ("PIPP") from July 23, 2014 to November 7, 2018. Ms. Stevenson was
- 20 removed from PIPP in November 2018 as a result of her failure to reverify eligibility
- pursuant to Ohio Administrative Code ("OAC") 4901:1-18-12(D)(1). Ms. Stevenson was
- re-enrolled in PIPP on April 25, 2019 and remained in the program until she received the
- final bill dated May 29, 2019.

3

2	Q15.	received by the Company for each month that she was eligible?
3	A.	Yes, Ms. Stevenson received a PIPP program incentive for every on-time and in-full
4		payment received by the Company for each month she was eligible. On April 15, 2015,
5		O.A.C. 4901:1-18-14(B) was amended to require that "[i]f a PIPP plus or graduate PIPP
6		plus customer's account balance becomes a credit balance, the customer will no longer be
7		eligible for incentive credits until such time that the account balance is no longer a
8		credit." Ms. Stevenson maintained a credit balance on her account from July 23, 2014
9		through May 28, 2019 when Ms. Stevenson's service ended. Therefore from May 2015
10		through May 2019, CEOH did not apply incentive credits to Ms. Stevenson's account
11		because the account had a credit balance.
12 13	Q16.	Does CEOH process Home Energy Assistance Program ("HEAP") applications or determine HEAP payments?
14	A.	No, CEOH does not process HEAP applications nor determine eligibility for HEAP
15		credits.
16 17 18	Q17.	If Ms. Stevenson was eligible for additional HEAP credits, would CEOH be responsible for correcting the amount of HEAP credits applied to Ms. Stevenson's account?
19	A.	No. CEOH applies credits as submitted by the Energy Assistance Provider in the HEAP
20		file transmitted to CEOH. Any questions or concerns about the determination of HEAP
21		benefits should be directed to the Energy Assistance Provider.
22	Q18.	Why was Ms. Stevenson's service shut off?
23	A.	Ms. Stevenson called to shut off her service on May 20, 2019 at which time she stated
24		she thought that her credit balance should be over \$1400.00. A customer service
25		associate for CEOH explained the credit that she would receive and that all credits due to
26		Ms. Stevenson were already a part of her final account balance.

1 (	<b>D19.</b>	Did Ms.	Stevenson's	s final bil	l reflect a	credit	balance?
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- 2 A. Yes. Ms. Stevenson's final bill reflected an "Actual Account Balance" as a credit balance
- of \$296.14.
- 4 Q20. What is the credit balance on Ms. Stevenson's account the result of?
- 5 A. Please see Exhibit No. MDQ-1 (Incentive Credit Summary Annotated). The credit
- balance at the time Ms. Stevenson's account was final is a net result of account activity
- 7 including utility charges, customer/landlord payments, HEAP payments, incentive
- 8 credits, and adjustments that resulted from application of the deposit and a cancel/rebill.
- 9 O21. Was a credit refund sent to Ms. Stevenson?
- 10 A. Yes. A credit refund check was mailed on August 26, 2019 to the Premises in the amount
- of \$296.14, which was returned as undeliverable. CEOH resent the credit refund check in
- the amount of \$296.14 on November 6, 2019 and then again on December 31, 2019, to
- 13 Ms. Stevenson at 535 E Yanonali Street, Santa Barbara, CA 93103 the billing address
- on file. Credit refund check number 310041925 dated December 31, 2019 in the amount
- of \$296.14 was endorsed and cleared the Company's bank account on January 21, 2020.
- 16 Q22. Has any error in either rates or the quantities billed been identified?
- 17 A. No, however a cancel and rebill took place, reflected on the May 2017 billing statement
- due to the meter reader misreading of the meter. On March 21, 2017, the meter reader
- reported a read of 3,384. On April 21, 2017 the meter reader reported a read of 3,496.
- On May 17, 2017 the meter read came in at 3,404. Because the May reading of 3,404
- was lower than the read reported in April 2017, the April 2017 bill was cancelled. The
- May bill was then rebilled from March 21, 2017 through the May 17, 2017 reading (57)
- 23 days of service). The May 2017 billing statement reflected the correction for \$80.08
- 24 which was the exact amount billed on the April statement.

- 1 IV. CONCLUSION
- 2 Q23. Does that conclude your prepared direct testimony?
- 3 A. Yes, it does.

## **CERTIFICATE OF SERVICE**

I hereby certify that a copy of the foregoing Direct Testimony of Michelle D. Quinn on behalf of Vectren Energy Delivery of Ohio, Inc. d/b/a CenterPoint Energy Ohio was served by regular U.S. mail this 27th day of July, 2021, to the following:

Frances M. Stevenson General Delivery Orlando, FL 32802

Attorney Examiner: daniel.fullen@puco.ohio.gov

/s/ Lucas A. Fykes

One of the Attorneys for Vectren Energy Delivery of Ohio, Inc. d/b/a CenterPoint Energy Ohio

Frances Stevenson
5085 Northcutt PI
Dayton, OH 45414
03 401905482 2106826

				03 401905	482 2106826			
<u>Date</u>	Utility Charges	<u>Customer</u> <u>Payments</u>	HEAP Payment	Incentive Credits	Current PIPP Installment	Adjustments	Actual Account Balance	Comments
7/1/14	\$74.00							Deposit Charge
7/1/14		(\$74.33)					(\$0.33)	
7/23/14	\$22.18				\$10.00		\$21.85	
7/23/14						(\$74.00)	(\$52.15)	Deposit Applied
8/19/14			(\$144.00)					
8/25/14	\$22.18						(\$173.97)	
9/4/14		(\$10.00)					(\$183.97)	
9/9/14				(\$12.18)			(\$196.15)	
9/18/14		(\$10.00)						
9/23/14	\$23.36				\$10.00		(\$182.79)	
10/1/14		(\$10.00)		(4			(4	
10/8/14	4			(\$13.36)	4		(\$206.15)	
10/23/14	\$38.33	(640.00)			\$10.00		(\$167.82)	
10/30/14		(\$10.00)		/¢20.22\				
11/20/14	\$50.22		-	(\$28.33)	\$10.00		(\$155.93)	
12/1/14	\$30.22	(\$10.00)			\$10.00		(\$155.55)	
12/1/14		(\$10.00)		(\$40.22)				
12/22/14	\$65.32		-	(\$40.22)	\$10.00		(\$140.83)	
12/31/14	Ç05.52	(\$10.00)			\$10.00		(\$140.03)	
1/6/15		(\$20.00)		(\$55.32)				
1/23/15	\$71.54			(+====)	\$10.00		(\$134.61)	
2/2/15		(\$10.00)					,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
2/9/15				(\$61.54)				
2/23/15	\$73.94				\$10.00		(\$132.21)	
3/2/15		(\$10.00)						
3/10/15				(\$63.94)				
3/23/15	\$55.69				\$10.00		(\$150.46)	
4/1/15		(\$10.00)						
4/7/15								
4/23/15	\$34.37	(4		(\$45.69)	\$10.00		(\$171.78)	
5/4/15	400.00	(\$10.00)			440.00		(4450.45)	
5/21/15 5/21/15	\$29.33	(62F 20)	1		\$10.00		(\$152.45)	
6/23/15	\$28.40	(\$35.20)			\$10.00		(\$159.25)	
7/10/15	320.40	(\$35.20)			\$10.00		(\$159.25)	
7/10/15		(\$45.20)						
7/23/15	\$26.57	(\$15.20)			\$10.00		(\$213.08)	
8/6/15	7-0.01	(\$34.80)			7-0:00		(+===:==)	
8/24/15	\$24.55	(, , , , , , , , , , , , , , , , , , ,			\$10.00		(\$223.33)	
9/8/15		(\$45.20)						
9/23/15	\$26.77				\$10.00		(\$241.76)	
10/8/15								
10/8/15		(\$45.20)						
10/23/15	\$27.47				\$10.00		(\$259.49)	
11/10/15		(\$45.20)	1					
11/19/15	\$29.29				\$10.00		(\$275.40)	
12/15/15	440.57	(\$45.20)	ļ		410.00		(4077.00)	
12/22/15	\$42.67		44		\$10.00		(\$277.93)	
1/5/16		(¢4F 20)	(\$115.00)		<b> </b>	<del> </del>		
1/12/16 1/25/16	\$49.27	(\$45.20)	<del>                                     </del>		\$10.00		(\$388.86)	
2/12/16	Ş43.∠1	(\$45.20)	+	-	\$10.00	1	(08.800¢)	
2/12/16	\$50.00	(943.20)	1		\$10.00	1	(\$384.06)	
3/22/16	\$39.35		+		ŷ10.00		(3304.00)	
3/22/16	رد.ودډ	(\$45.20)	+		\$10.00			
4/15/16		(\$45.20)	1		+=3.00	1	(\$435.11)	
4/22/16	\$37.52	(, -,)	1		\$10.00	1	(\$397.59)	
5/10/16		(\$45.20)	1			İ		
5/23/16	\$28.27	* ,			\$10.00		(\$414.52)	

-> Balance at completion of Incentive Credit

Total Charges	\$531.13	
Adjustments	(\$74.00)	
Net Charges	\$457.13	
Less: Unpaid Charges		
7/23/14	\$22.18	D
4/23/15	\$34.37	D
Total Charges	\$400.58	Α
Customer Payments	(\$164.33)	
Less: Unbilled Payments		
7/1/14	(\$74.33)	E
9/18/14	(\$10.00)	E
Total Payments	(\$80.00)	В
Incentive Credits	(\$320.58)	С
Net Balance	\$0.00	A+B+C
HEAP Funding	(\$144.00)	
Unpaid Charges	\$56.55	Sum of D
Unbilled Payments	(\$84.33)	Sum of E
Credit Balance	(\$171.78)	[1]
HEAP Funding		
1/5/16	(\$115.00)	
1/17/17	(\$97.00)	
1/9/18	(\$31.00)	
5/14/19	(\$31.00)	
Total Addtl HEAP Funding	(\$274.00)	F

Vectren Energy Delivery of Ohio, Inc. d/b/a CenterPoint Energy Ohio Case No. 20-590-GA-CSS

Frances Stevenson
5085 Northcutt Pl
Dayton, OH 45414
03 401905482 2106826

Date   Charges   Pament   Pament   Pament   Credits   Intentity   Current IPP					03 401905	482 2106826			
GP2/16   S74.29   S10.00   S435.43   S10.00   S435.43   S10.00   S72.29   S10.00   S435.43   S10.00   S435.43   S10.00   S43.29   S10.00   S435.43   S10.00   S435.		<u>Utility</u>	Customer	<u>HEAP</u>				Actual Account	
G/AP/16   S24.29   S10.00   (\$435.43)   T/725/16   S24.29   S10.00   S411.14   S10.00   S411.15   S10.00	<u>Date</u>	<u>Charges</u>	<u>Payments</u>	<u>Payment</u>	Credits	Installment	<u>Adjustments</u>	<u>Balance</u>	Comments
	6/22/16		(\$45.20)						
17/25/16   (\$38.80)   \$10.00   (\$464.45)   \$8/34/16   \$24.29   \$10.00   (\$464.45)   \$9/34/16   \$24.29   \$10.00   (\$464.45)   \$9/34/16   \$28.604   \$10.00   (\$477.21)   \$10/21/16   \$10/21/16   \$10/21/16   \$10.00   (\$489.82)   \$10.00   (\$489.82)   \$11/18/16   \$38.80   \$10.00   (\$489.82)   \$11/18/16   \$38.80   \$10.00   (\$489.82)   \$11/18/16   \$38.80   \$10.00   (\$489.82)   \$11/18/16   \$38.80   \$10.00   (\$489.82)   \$11/18/16   \$39.91   \$10.00   (\$454.36)   \$11/21/16   \$39.91   \$10.00   (\$454.36)   \$11/21/17   \$11/24/17   \$57.10   \$10.00   \$1		\$24.29				\$10.00		(\$435.43)	
17/25/16   (\$38.80)   \$10.00   (\$464.45)   \$8/34/16   \$24.29   \$10.00   (\$464.45)   \$9/34/16   \$24.29   \$10.00   (\$464.45)   \$9/34/16   \$28.604   \$10.00   (\$477.21)   \$10/21/16   \$10/21/16   \$10/21/16   \$10.00   (\$489.82)   \$10.00   (\$489.82)   \$11/18/16   \$38.80   \$10.00   (\$489.82)   \$11/18/16   \$38.80   \$10.00   (\$489.82)   \$11/18/16   \$38.80   \$10.00   (\$489.82)   \$11/18/16   \$38.80   \$10.00   (\$489.82)   \$11/18/16   \$39.91   \$10.00   (\$454.36)   \$11/21/16   \$39.91   \$10.00   (\$454.36)   \$11/21/17   \$11/24/17   \$57.10   \$10.00   \$1	7/25/16	\$24.29						(\$411.14)	
SRAPAIG   \$24.29			(\$38.80)			\$10.00			
S24,216   S24,29									
9/20/16   \$38.80   \$10.00   \$477.21   \$10/21/16   \$10/25/16   \$26.09   \$10/25/16   \$26.19   \$11/20/25/16   \$10.00   \$489.82   \$11/20/25/16   \$11/20/25/16   \$10.00   \$489.82   \$11/20/25/16   \$11/20/25/16   \$10.00   \$489.82   \$11/20/25/16   \$11/20/25/16   \$10.00   \$455.47   \$11/20/25/16   \$10.00   \$455.47   \$11/20/25/16   \$10.00   \$455.47   \$11/20/25/16   \$10.00   \$455.43   \$11/20/25/16   \$10.00   \$455.43   \$11/20/25/16   \$10.00   \$455.43   \$11/20/25/16   \$10.00   \$455.43   \$11/20/25/17   \$11/24/17   \$10.00   \$	8/24/16	\$24.29	,			\$10.00		(\$464.45)	
9/23/16   \$26.04   \$38.80   \$10.00   \$497.21   \$10/21/16   \$11/81/16   \$38.80   \$11/81/16   \$34.35   \$11/81/16   \$34.35   \$11/81/16   \$34.35   \$11/81/16   \$34.35   \$11/81/16   \$34.35   \$11/81/16   \$34.35   \$11/81/16   \$34.35   \$10.00   \$485.47   \$11/71/16   \$11/71/16   \$11/71/16   \$11/71/16   \$11/71/16   \$11/71/17   \$1/71/17   \$1/71/1			(\$38.80)			,		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
10/21/16   \$28.19   \$10.00   \$489.82   \$11/81/16   \$34.35   \$11/81/16   \$34.35   \$11/81/16   \$35.91   \$10.00   \$455.47   \$11/81/16   \$39.91   \$10.00   \$455.47   \$11/81/17   \$12/81/17   \$45.98   \$10.00   \$455.47   \$11/81/17   \$11/81/17   \$11.00   \$10.00		\$26.04	,			\$10.00		(\$477.21)	
10/25/16   \$26.19     \$10.00   \$(5485.82)			(\$38.80)			•		,	
11/18/16   534.35		\$26.19	()/			\$10.00		(\$489.82)	
11/21/16   539.91   (538.80)   (597.00)									
12/21/16   \$39.91   \$10.00   \$38.80   \$10.00   \$5533.06   \$11/24/17   \$11/24/17   \$57.10   \$53.80   \$10.00   \$5533.06   \$11/24/17   \$11/24/17   \$57.10   \$13.80   \$10.00   \$		ψ51.55	(\$38.80)		1	\$10.00		(\$133.17)	
12/22/16   (\$38.80)   (\$97.00)   (\$10.00   (\$533.06)   (\$17/417   \$17/417   \$157.10   (\$38.80)   (\$10.00   (\$553.06)   (\$17/417   \$145.98   \$10.00   (\$5525.88)   (\$17/417   \$145.98   \$10.00   (\$5525.88)   (\$17/417   \$145.98   \$10.00   (\$5523.29)   (\$13/317   \$143.99   \$10.00   (\$5523.29)   (\$13/317   \$143.99   \$10.00   (\$5523.29)   (\$13/317   \$143.99   \$10.00   (\$1520.81)   (\$10.00   (		\$39.91	(\$50.00)	+		\$10.00		(\$454.36)	
1/17/17		Ş39.91	(¢38 8U)			\$10.00		(5454.50)	
1/24/17   \$573.10   \$533.60   \$533.60   \$10.00   \$5525.88   \$2/23/17   \$45.98   \$510.00   \$5525.88   \$10.00   \$5525.88   \$2/23/17   \$44.39   \$53.80   \$510.00   \$5525.88   \$2/23/17   \$43.39   \$510.00   \$6520.81   \$2/23/17   \$43.39   \$510.00   \$6520.81   \$2/23/17   \$43.39   \$510.00   \$6520.81   \$2/23/17   \$638.80   \$510.00   \$6520.81   \$6/23/17   \$6/			(538.80)	(\$97.00)					
1/24/17		\$57.10		(557.00)		\$10.00		(\$522.06)	
2/21/17   \$45.98   \$   \$10.00   \$\$525.88   \$   \$   \$   \$   \$   \$   \$   \$   \$		757.10	/\$38 8N\	1	1	710.00	<del> </del>	(00.000)	
2/23/17   \$41.39   \$51.50   \$10.00   \$523.29   \$3/23/17   \$41.39   \$510.00   \$523.29   \$3/23/17   \$60.08   \$510.00   \$5523.29   \$3/23/17   \$60.08   \$510.00   \$5523.29   \$3/23/17   \$60.08   \$510.00   \$5523.29   \$3/23/17   \$60.08   \$510.00   \$5520.21   \$57/23/17   \$60.08   \$510.00   \$6520.21   \$57/23/17   \$60.08   \$6		\$45.00	(100.007)	1	<b>+</b>	\$10.00	1	(\$525 <b>99</b> )	
3/32/17   \$41.39   \$10.00   \$523.29   3/32/17   \$33.80   \$37.31/17   \$33.80   \$10.00   \$520.81   \$10.00   \$520.81   \$10.00   \$520.81   \$10.00   \$		Ş43.30	/¢39 90\	1	1	\$10.00		(3323.00)	
3/23/17   (\$38.80)		\$41.20	(35.866)	+	-	\$10.00	1	(\$522.20)	
4/25/17   (\$38.80)   (\$10.00   (\$520.81)   (\$520.81)   (\$57/27/17   (\$38.80)   (\$38.80)   (\$30.00   (\$520.81)   (\$57/27/17   (\$38.80)   (\$30.00   (\$580.08)   (\$580.08)   (\$580.08)   (\$57/27/17   (\$57/27/17   \$59.49   \$10.00   (\$558.20)   (\$580.20)   (\$67/23/17   \$26.69   \$10.00   (\$553.51)   (\$580.20)   (\$67/23/17   \$26.69   \$10.00   (\$557.32)   (\$580.88)   (\$57.32)   (\$580.88)   (\$57.32)   (\$580.88)   (\$57.32)   (\$580.88)   (\$57.32)   (\$580.88)   (\$57.32)   (\$580.88)   (\$57.32		Ş41.33	/¢39 90\	1	1	\$10.00		(3323.23)	
4/25/17   \$80.08   \$10.00   \$(\$520.81)     \$5/22/17   \$(\$38.80)   \$(\$580.08)   \$(\$580.08)     \$5/23/17   \$59.49   \$10.00   \$(\$580.20)     \$6/23/17   \$26.69   \$10.00   \$(\$553.51)     \$7/25/17   \$26.69   \$10.00   \$(\$553.51)     \$8/23/17   \$26.69   \$10.00   \$(\$553.21)     \$8/23/17   \$26.19   \$10.00   \$(\$527.32)     \$8/23/17   \$26.19   \$10.00   \$(\$527.32)     \$8/23/17   \$27.12   \$10.00   \$(\$577.32)     \$8/23/17   \$27.12   \$10.00   \$(\$474.01)     \$10/23/17   \$36.78   \$10.00   \$(\$442.67)     \$11/20/17   \$36.78   \$10.00   \$(\$442.67)     \$11/20/17   \$(\$31.60)   \$10.00   \$(\$442.67)     \$11/20/17   \$(\$31.60)   \$10.00   \$(\$40.86)     \$1/2/18/17   \$62.34   \$(\$31.60)   \$10.00   \$(\$40.86)     \$1/2/18/18   \$(\$31.60)   \$10.00   \$(\$440.86)     \$1/30/18   \$28.49   \$10.00   \$(\$440.86)     \$2/26/18   \$3/5/18   \$42.40   \$10.00   \$(\$440.86)     \$4/4/18   \$42.40   \$10.00   \$(\$440.81)     \$4/4/18   \$42.40   \$10.00   \$(\$440.81)     \$4/18/18   \$42.40   \$10.00   \$(\$440.11)     \$4/18/18   \$42.40   \$10.00   \$(\$440.81)     \$4/18/18   \$42.40   \$10.00   \$(\$440.81)     \$4/18/18   \$42.40   \$10.00   \$(\$440.81)     \$4/18/18   \$42.40   \$10.00   \$(\$40.41)     \$4/18/18   \$42.40   \$10.00   \$(\$40.81)     \$4/18/18   \$42.40   \$10.00   \$(\$40.81)     \$4/18/18   \$42.40   \$10.00   \$(\$40.81)     \$4/18/18   \$42.40   \$10.00   \$(\$40.81)     \$4/18/18   \$42.40   \$10.00   \$(\$40.81)     \$4/18/18   \$42.40   \$10.00   \$(\$40.80)     \$4/18/18   \$42.40   \$10.00   \$(\$40.80)     \$4/18/18   \$42.40   \$10.00   \$(\$40.80)     \$4/18/18   \$42.40   \$10.00   \$(\$40.80)     \$4/18/18   \$42.40   \$10.00   \$(\$40.80)     \$4/18/18   \$42.40   \$10.00   \$(\$40.80)     \$4/18/18   \$42.40   \$10.00   \$(\$40.80)     \$4/18/18   \$40.00   \$(\$40.80)     \$4/18/18   \$40.00   \$(\$40.80)     \$4/18/18   \$40.00   \$(\$40.80)     \$4/18/18   \$40.00   \$(\$40.80)     \$4/18/18   \$40.00   \$(\$40.80)     \$4/18/18   \$40.00   \$(\$40.80)     \$4/18/18   \$40.00   \$(\$40.80)     \$4/18/18   \$40.00   \$(\$40.80)     \$4/18/18   \$40.00   \$(\$40.80)     \$4/18/18   \$40.00   \$(\$40.80)     \$4/18/18   \$40.00   \$(\$40.80)     \$4/18/18   \$40					-				
Sy22/17   Sy23/17   Sy26.19   Sy10.00   Sy23/21   Sy23/17   Sy26.19   Sy10.00   Sy23/21   Sy23		¢00.00	(\$38.80)			¢10.00		(¢520.01)	
Sy23/17   Sy24/17   Sy26-9   Sy10.00   Sy253.51		\$80.08	(620.00)			\$10.00		(\$520.81)	
Sy24/17   S59.49   S10.00   (S580.20)			(\$38.80)				(¢00.00)		Connel /Dobill
6/23/17   \$26.69   \$10.00   \$(\$553.51)   \$7/25/17   \$26.19   \$10.00   \$(\$557.32)   \$8/23/17   \$26.19   \$10.00   \$(\$557.32)   \$8/23/17   \$26.19   \$10.00   \$(\$501.13)   \$9/22/17   \$27.12   \$10.00   \$(\$474.01)   \$10.00   \$(\$474.01)   \$10/23/17   \$31.34   \$10.00   \$(\$442.67)   \$11/20/17   \$36.78   \$11/20/17   \$36.78   \$10.00   \$(\$442.67)   \$11/20/17   \$36.78   \$10.00   \$(\$495.89)   \$11/20/17   \$12/20/17   \$(\$31.60)   \$12/28/17   \$62.34   \$10.00   \$(\$406.75)   \$11/2/17   \$12/28/17   \$62.34   \$10.00   \$(\$406.75)   \$11/2/18   \$11/20/18   \$10.00   \$(\$406.75)   \$11/2/18   \$11/20/18   \$10.00   \$(\$406.75)   \$11/20/18   \$10.00   \$(\$406.75)   \$11/20/18   \$10.00   \$(\$406.75)   \$10.00   \$10/20/18   \$10/20/18   \$		ĆEO 40				ć10.00	(\$80.08)	(6500.20)	Cancel/Rebili
7/25/17   \$26.19   \$10.00   \$527.32   \$10.00   \$527.32   \$10.00   \$527.32   \$10.00   \$501.13   \$10.00   \$10.0									
8/23/17   \$26.19   \$10.00   \$501.13   \$9/22/17   \$27.12   \$10.00   \$474.01   \$10/23/17   \$31.34   \$10.00   \$474.01   \$10/23/17   \$31.34   \$10.00   \$442.67   \$11/20/17   \$36.78   \$11/20/17   \$36.78   \$10.00   \$405.89   \$11/20/17   \$36.78   \$10.00   \$405.89   \$11/20/17   \$36.78   \$10.00   \$405.89   \$11/20/17   \$36.78   \$10.00   \$405.89   \$11/20/17   \$31.60   \$12/28/17   \$62.34   \$10.00   \$406.75   \$11/2/18   \$62.34   \$10.00   \$406.75   \$11/2/18   \$62.34   \$10.00   \$406.75   \$11/2/18   \$11/2/18   \$631.60   \$11/2/18   \$631.60   \$11/2/18   \$50.85   \$10.00   \$404.86   \$10.00   \$404.86   \$10.00   \$404.86   \$10.00   \$404.86   \$10.00   \$10.0									
9/22/17   \$27.12   \$10.00   \$474.01   \$10.00   \$442.67   \$11/20/17   \$36.78   \$10.00   \$442.67   \$11/20/17   \$36.78   \$10.00   \$445.89   \$11/20/17   \$36.78   \$10.00   \$405.89   \$11/20/17   \$31.60   \$12/20/17   \$33.60   \$12/20/17   \$33.60   \$12/20/17   \$33.60   \$12/28/17   \$62.34   \$10.00   \$406.75   \$19/18   \$11/20/18   \$31.60   \$11/20/18   \$31.60   \$11/20/18   \$31.60   \$10.00   \$406.65   \$11/20/18   \$28.49   \$10.00   \$440.86   \$2/26/18   \$3/5/18   \$50.85   \$10.00   \$441.61   \$3/5/18   \$42.40   \$10.00   \$441.61   \$3/5/18   \$38.30   \$10.00   \$440.81   \$4/48/18   \$38.30   \$10.00   \$440.81   \$4/48/18   \$38.30   \$10.00   \$406.66   \$7/13/18   \$38.30   \$10.00   \$406.66   \$7/13/18   \$27.58   \$10.00   \$406.66   \$7/13/18   \$27.58   \$10.00   \$406.66   \$7/13/18   \$27.58   \$10.00   \$406.66   \$7/13/18   \$27.58   \$10.00   \$406.66   \$7/13/18   \$27.58   \$10.00   \$406.66   \$7/13/18   \$27.58   \$10.00   \$406.66   \$7/13/18   \$27.58   \$10.00   \$406.66   \$7/13/18   \$27.58   \$10.00   \$406.66   \$10.00   \$406.66   \$10.00   \$406.66   \$10.00   \$406.66   \$10.00   \$406.66   \$10.00   \$406.66   \$10.00   \$406.66   \$10.00   \$406.66   \$10.00   \$406.66   \$10.00   \$406.66   \$10.00   \$406.66   \$10.00   \$406.66   \$10.00   \$406.66   \$10.00   \$10.00   \$406.66   \$10.00   \$									
10/23/17   \$31.34   \$10.00   \$442.67   \$11/20/17   \$36.78   \$10.00   \$405.89   \$11/20/17   \$36.78   \$10.00   \$405.89   \$11/20/17   \$36.78   \$10.00   \$406.66   \$12/20/17   \$31.60   \$10.00   \$406.66   \$10.00   \$406.65   \$10.00   \$406.66   \$10.00   \$406.65   \$10.00   \$406.66   \$10.00   \$406.66   \$10.00   \$406.66   \$10.00   \$406.66   \$10.00   \$406.66   \$10.00   \$406.66   \$10.00   \$406.66   \$10.00   \$406.66   \$10.00   \$406.66   \$10.00   \$406.66   \$10.00   \$406.66   \$10.00   \$406.66   \$10.00   \$406.66   \$10.00   \$406.66   \$10.00   \$406.66   \$10.00   \$406.66   \$10.00   \$406.66   \$10.00									
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11/20/17         (\$31.60)           12/20/17         (\$31.60)           12/28/17         \$62.34           1/9/18         (\$31.60)           1/9/18         (\$31.60)           1/30/18         \$58.49           2/26/18         (\$31.60)           3/5/18         \$50.85           3/5/18         \$50.85           3/15/18         (\$31.60)           4/4/18/18         (\$31.60)           4/18/18         (\$31.60)           5/3/18         \$38.30           \$10.00         (\$40.81)           4/18/18         (\$31.60)           6/11/18         \$33.07           6/11/18         \$33.07           6/13/18         (\$31.60)           7/11/18         \$27.58           \$10.00         (\$406.66)           7/13/18         (\$31.60)           8/10/18         \$27.58           \$10/08         \$10.00           \$10.00         (\$406.66)           7/13/18         \$27.58           \$10.00         (\$406.66)           7/13/18         \$27.58           \$10.00         (\$406.66)           7/13/18         \$27.58           \$10/00/18									
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12/28/17         \$62.34         \$10.00         (\$406.75)           1/9/18         (\$31.60)         \$10.00         \$406.75)           1/30/18         \$28.49         \$10.00         (\$440.86)           2/26/18         (\$31.60)         \$10.00         (\$421.61)           3/5/18         \$50.85         \$10.00         (\$421.61)           3/5/18         \$10.00         (\$410.81)           4/4/18         \$42.40         \$10.00         (\$410.81)           4/18/18         \$33.80         \$10.00         (\$404.11)           5/3/18         \$33.80         \$10.00         (\$404.11)           5/10/18         \$33.07         \$10.00         (\$402.64)           6/13/18         \$33.07         \$10.00         (\$406.66)           7/13/18         \$27.58         \$10.00         (\$406.66)           7/13/18         \$27.58         \$10.00         (\$406.66)           8/10/18         \$27.58         \$10.00         (\$408.00)           9/12/18         \$27.88         \$10.00         (\$408.00)           9/13/18         \$25.20         \$10.00         (\$404.23)           10/26/18         \$25.20         \$10.00         (\$399.08)           12/3/18 <td< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></td<>									
1/9/18         (\$31.60)         (\$31.00)           1/12/18         (\$31.60)         (\$440.86)           1/30/18         \$28.49         \$10.00         (\$440.86)           2/26/18         (\$31.60)         (\$31.60)         (\$421.61)           3/5/18         \$50.85         \$10.00         (\$410.81)           3/15/18         (\$31.60)         \$10.00         (\$410.81)           4/4/18/18         (\$31.60)         \$10.00         (\$404.11)           5/3/18         \$38.30         \$10.00         (\$404.11)           5/3/18         \$33.07         \$10.00         (\$402.64)           6/13/18         (\$31.60)         \$10.00         (\$406.66)           7/11/18         \$27.58         \$10.00         (\$406.66)           7/13/18         (\$31.60)         \$10.00         (\$406.66)           8/10/18         \$27.58         \$10.00         (\$406.66)           8/10/18         \$27.58         \$10.00         (\$406.68)           8/10/18         \$27.58         \$10.00         (\$406.60)           9/13/18         \$25.20)         \$10.00         (\$406.00)           9/13/18         \$25.20         \$10.00         (\$406.23)           10/26/18         \$25.20 </td <td></td> <td></td> <td>(\$31.60)</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>			(\$31.60)						
1/12/18         (\$31.60)           1/30/18         \$28.49         \$10.00         (\$440.86)           2/26/18         (\$31.60)         \$10.00         (\$421.61)           3/5/18         \$50.85         \$10.00         (\$421.61)           3/15/18         (\$31.60)         \$10.00         (\$410.81)           4/4/18/18         \$42.40         \$10.00         (\$404.11)           5/3/18         \$38.30         \$10.00         (\$404.11)           5/10/18         (\$31.60)         \$10.00         (\$402.64)           6/13/18         \$27.58         \$10.00         (\$406.66)           7/13/18         \$27.58         \$10.00         (\$410.68)           8/10/18         \$27.58         \$10.00         (\$406.66)           9/12/18         \$27.88         \$10.00         (\$408.00)           9/12/18         \$28.97         \$10.00         (\$404.23)           10/26/18         \$28.97         \$10.00         (\$399.08)           11/7/18         \$30.35         \$10.00         (\$399.08)           12/13/18         \$64.42         \$10.00         \$399.08           11/9/19         \$51.71         \$51.71         \$10.00         \$351.35		\$62.34				\$10.00		(\$406.75)	
1/30/18     \$28.49     \$10.00     (\$440.86)       2/26/18     (\$31.60)     \$10.00     (\$421.61)       3/5/18     \$50.85     \$10.00     (\$421.61)       3/15/18     (\$31.60)     \$10.00     (\$410.81)       4/4/18     \$42.40     \$10.00     (\$410.81)       4/18/18     \$38.30     \$10.00     (\$404.11)       5/3/18     \$38.30     \$10.00     (\$404.11)       5/10/18     \$33.07     \$10.00     (\$402.64)       6/13/18     \$33.07     \$10.00     (\$406.66)       7/13/18     \$27.58     \$10.00     (\$406.66)       7/13/18     \$27.58     \$10.00     (\$410.68)       8/10/18     \$27.58     \$10.00     (\$408.00)       9/12/18     \$27.88     \$10.00     (\$408.00)       9/13/18     \$28.97     \$10.00     (\$404.23)       10/26/18     \$30.35     \$10.00     (\$399.08)       11/7/18     \$46.42     \$377.86       11/9/19     \$51.71     \$351.35				(\$31.00)					
2/26/18         (\$31.60)         (\$421.61)           3/5/18         \$50.85         \$10.00         (\$421.61)           3/15/18         (\$31.60)         \$10.00         (\$410.81)           4/4/18         \$42.40         \$10.00         (\$410.81)           4/18/18         (\$31.60)         \$10.00         (\$404.11)           5/3/18         \$33.30         \$10.00         (\$402.64)           6/11/18         \$33.07         \$10.00         (\$402.64)           6/13/18         (\$31.60)         \$10.00         (\$406.66)           7/13/18         \$27.58         \$10.00         (\$406.66)           8/10/18         \$27.58         \$10.00         (\$410.68)           8/10/18         \$27.58         \$10.00         (\$408.00)           9/13/18         (\$25.20)         \$10.00         (\$408.00)           9/13/18         (\$25.20)         \$10.00         (\$404.23)           10/26/18         (\$25.20)         \$10.00         (\$399.08)           11/7/18         \$30.35         \$10.00         (\$399.08)           12/3/18         (\$25.20)         \$10.00         (\$399.08)           12/21/18         (\$25.20)         \$10.00         \$10.00         \$10.00 <tr< td=""><td></td><td></td><td>(\$31.60)</td><td></td><td></td><td></td><td></td><td></td><td></td></tr<>			(\$31.60)						
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3/15/18			(\$31.60)						
4/4/18         \$42.40         \$10.00         (\$410.81)           4/18/18         (\$31.60)         \$10.00         (\$404.11)           5/3/18         \$38.30         \$10.00         (\$404.11)           5/10/18         (\$31.60)         \$10.00         (\$402.64)           6/13/18         (\$31.60)         \$10.00         (\$406.66)           7/13/18         \$27.58         \$10.00         (\$406.66)           7/13/18         \$27.58         \$10.00         (\$410.68)           8/10/18         \$27.58         \$10.00         (\$408.00)           9/12/18         \$27.88         \$10.00         (\$408.00)           9/13/18         (\$25.20)         \$10.00         (\$404.23)           10/26/18         \$30.35         \$10.00         (\$399.08)           12/3/18         \$46.42         \$25.20         \$377.86           12/10/18         \$46.42         \$46.42         \$46.42           1/9/19         \$51.71         \$351.35         \$351.35		\$50.85				\$10.00		(\$421.61)	
4/18/18       (\$31.60)         5/3/18       \$38.30       \$10.00       (\$404.11)         5/3/18       (\$31.60)       \$10.00       (\$402.64)         6/11/18       \$33.07       \$10.00       (\$402.64)         6/13/18       (\$31.60)       \$10.00       (\$406.66)         7/13/18       \$27.58       \$10.00       (\$406.66)         8/10/18       \$27.58       \$10.00       (\$410.68)         8/10/18       \$27.58       \$10.00       (\$408.00)         9/12/18       \$27.88       \$10.00       (\$408.00)         9/13/18       (\$25.20)       \$10.00       (\$408.00)         10/26/18       \$28.97       \$10.00       (\$404.23)         10/26/18       \$33.35       \$10.00       \$399.08         12/3/18       \$46.42       \$25.20       \$10.00         12/10/18       \$46.42       \$46.42       \$46.42         1/9/19       \$51.71       \$383.35)       \$351.35)			(\$31.60)						
5/3/18         \$38.30         \$10.00         (\$404.11)           5/10/18         (\$31.60)         \$10.00         (\$402.64)           6/11/18         \$33.07         \$10.00         (\$402.64)           6/13/18         (\$31.60)         \$10.00         (\$406.66)           7/11/18         \$27.58         \$10.00         (\$406.66)           8/10/18         \$27.58         \$10.00         (\$410.68)           8/10/18         \$27.88         \$10.00         (\$408.00)           9/12/18         \$27.88         \$10.00         (\$408.00)           9/13/18         (\$25.20)         \$10.00         (\$404.23)           10/26/18         (\$25.20)         \$10.00         (\$399.08)           11/7/18         \$30.35         \$10.00         (\$399.08)           12/10/18         \$46.42         (\$377.86)           11/9/19         \$51.71         (\$351.35)		\$42.40	**********	1		\$10.00		(\$410.81)	
5/10/18         (\$31.60)           6/11/18         \$33.07         \$10.00         (\$402.64)           6/13/18         (\$31.60)         \$10.00         (\$406.66)           7/11/18         \$27.58         \$10.00         (\$406.66)           7/13/18         (\$31.60)         \$10.00         (\$410.68)           8/10/18         \$27.58         \$10.00         (\$410.68)           8/10/18         \$27.88         \$10.00         (\$408.00)           9/12/18         \$27.88         \$10.00         (\$408.00)           9/13/18         \$28.97         \$10.00         (\$404.23)           10/26/18         \$30.35         \$10.00         (\$399.08)           11/7/18         \$36.35         \$10.00         (\$399.08)           12/10/18         \$46.42         \$46.42         \$46.42           12/11/18         \$51.71         \$51.71         \$61.00			(\$31.60)	1				14.5	
6/11/18       \$33.07       \$10.00       (\$402.64)         6/13/18       (\$31.60)       (\$406.66)         7/11/18       \$27.58       \$10.00       (\$406.66)         7/13/18       (\$31.60)       (\$406.66)       (\$406.66)         8/10/18       \$27.58       \$10.00       (\$410.68)         8/10/18       \$27.58       \$10.00       (\$408.00)         9/12/18       \$27.88       \$10.00       (\$408.00)         9/13/18       (\$25.20)       \$10.00       (\$404.23)         10/26/18       (\$25.20)       \$10.00       (\$399.08)         12/3/18       (\$25.20)       \$10.00       (\$399.08)         12/3/18       (\$25.20)       \$46.42       \$46.42         12/10/18       \$46.42       \$46.42       \$46.42         1/9/19       \$51.71       \$585.35)       \$351.35)		\$38.30		<b>_</b>		\$10.00		(\$404.11)	
6/13/18 (\$31.60) (\$406.66)  7/11/18 \$27.58 (\$31.60) (\$406.66)  7/13/18 \$27.58 (\$31.60) (\$410.68)  8/10/18 \$27.58 (\$10.00 (\$410.68)  8/10/18 \$27.58 (\$10.00 (\$410.68)  8/10/18 \$27.88 (\$10.00 (\$408.00)  9/12/18 \$27.88 (\$10.00 (\$408.00)  9/13/18 (\$25.20) (\$404.23)  10/10/18 \$28.97 (\$10.00 (\$404.23)  10/26/18 (\$25.20) (\$399.08)  11/7/18 \$30.35 (\$25.20) (\$399.08)  12/13/18 (\$25.20) (\$377.86)  12/10/18 \$46.42 (\$377.86)  12/11/18 (\$25.20) (\$3391.35)		L .	(\$31.60)	1		<u> </u>			
7/11/18         \$27.58         \$10.00         (\$406.66)           7/13/18         (\$31.60)         \$10.00         (\$410.68)           8/10/18         \$27.58         \$10.00         (\$410.68)           8/10/18         \$27.88         \$10.00         (\$408.00)           9/12/18         \$27.88         \$10.00         (\$408.00)           9/13/18         \$28.97         \$10.00         (\$404.23)           10/26/18         \$25.20         \$10.00         (\$399.08)           11/7/18         \$30.35         \$10.00         (\$399.08)           12/10/18         \$46.42         \$46.42         \$47.86           12/11/18         \$55.71         \$55.71         \$353.35		\$33.07		1		\$10.00		(\$402.64)	
7/13/18         (\$31.60)           8/10/18         \$27.58         \$10.00         (\$410.68)           8/10/18         (\$25.20)         \$10.00         (\$408.00)           9/12/18         \$27.88         \$10.00         (\$408.00)           9/13/18         (\$25.20)         \$10.00         (\$404.23)           10/10/18         \$28.97         \$10.00         (\$404.23)           10/26/18         (\$25.20)         \$11/7/18           11/7/18         \$30.35         \$10.00         (\$399.08)           12/13/18         (\$25.20)         \$12/10/18         \$46.42           12/12/18         (\$25.20)         \$12/21/18           1/9/19         \$51.71         \$551.71         \$351.35)			(\$31.60)	<b>_</b>		4		14	
8/10/18     \$27.58       8/10/18     (\$25.20)       9/12/18     \$27.88       9/13/18     (\$25.20)       10/10/18     \$28.97       10/26/18     (\$25.20)       11/7/18     \$30.35       12/3/18     (\$25.20)       12/3/18     (\$25.20)       12/3/18     (\$25.20)       12/10/18     \$46.42       12/2/1/18     (\$25.20)       1/9/19     \$51.71       (\$351.35)		\$27.58		1		\$10.00		(\$406.66)	
8/10/18     (\$25.20)       9/12/18     \$27.88     \$10.00     (\$408.00)       9/13/18     (\$25.20)     \$10.00     (\$404.23)       10/10/18     \$28.97     \$10.00     (\$404.23)       10/26/18     (\$25.20)     \$10.00     (\$399.08)       11/7/18     \$30.35     \$10.00     (\$399.08)       12/13/18     (\$25.20)     \$10.00     (\$377.86)       12/10/18     \$46.42     \$46.42     \$46.42       1/9/19     \$51.71     \$51.71     \$51.71			(\$31.60)	1					
9/12/18     \$27.88       9/13/18     (\$25.20)       10/10/18     \$28.97       10/26/18     (\$25.20)       11/7/18     \$30.35       12/3/18     (\$25.20)       12/10/18     \$46.42       12/10/18     \$46.42       12/10/18     \$55.71       (\$337.86)       19/19     \$51.71       (\$351.35)		\$27.58		1	1	\$10.00		(\$410.68)	
9/13/18 (\$25.20) (\$404.23) (\$404.23) (\$10/10/18 \$28.97 (\$525.20) (\$4004.23) (\$404.23) (\$10/26/18 (\$525.20) (\$399.08) (\$399.08) (\$399.08) (\$399.08) (\$399.08) (\$397.86) (\$377.86)		L	(\$25.20)	1	1	<u> </u>			
10/10/18     \$28.97     \$10.00     (\$404.23)       10/26/18     (\$25.20)     (\$399.08)       11/7/18     \$30.35     \$10.00     (\$399.08)       12/3/18     (\$25.20)     (\$377.86)       12/10/18     \$46.42     (\$377.86)       12/21/18     (\$25.20)     (\$351.35)		\$27.88		1		\$10.00		(\$408.00)	
10/26/18     (\$25.20)       11/7/18     \$30.35     \$10.00     (\$399.08)       12/3/18     (\$25.20)     (\$377.86)       12/10/18     \$46.42     (\$377.86)       12/21/18     (\$25.20)     (\$351.35)			(\$25.20)	1	1				
11/7/18     \$30.35     \$10.00     (\$399.08)       12/3/18     (\$25.20)     \$10.00     (\$397.86)       12/10/18     \$46.42     \$46.42     \$46.42       12/21/18     \$46.42     \$46.42     \$46.42       12/21/18     \$46.42     \$46.42     \$46.42       12/21/18     \$46.42     \$46.42     \$46.42       12/21/18     \$46.42     \$46.42     \$46.42       12/21/18     \$46.42     \$46.42     \$46.42       12/21/18     \$46.42     \$46.42     \$46.42       12/21/18     \$46.42     \$46.42     \$46.42       12/21/18     \$46.42     \$46.42     \$46.42       12/21/18     \$46.42     \$46.42     \$46.42       12/21/18     \$46.42     \$46.42     \$46.42       12/21/18     \$46.42     \$46.42     \$46.42       12/21/18     \$46.42     \$46.42     \$46.42       12/21/18     \$46.42     \$46.42     \$46.42       12/21/18     \$46.42     \$46.42     \$46.42       12/21/18     \$46.42     \$46.42     \$46.42       12/21/18     \$46.42     \$46.42     \$46.42       12/21/18     \$46.42     \$46.42     \$46.42       12/21/18     \$46.42     \$46.42     \$46.42		\$28.97				\$10.00		(\$404.23)	
12/3/18     (\$25.20)       12/10/18     \$46.42       12/21/18     (\$377.86)       1/9/19     \$51.71       (\$351.35)			(\$25.20)	1					
12/10/18     \$46.42     (\$377.86)       12/21/18     (\$25.20)     (\$351.35)		\$30.35				\$10.00		(\$399.08)	
12/21/18 (\$25.20) 1/9/19 \$51.71 (\$351.35)			(\$25.20)	1	1				
1/9/19 \$51.71 (\$351.35)		\$46.42		1				(\$377.86)	
			(\$25.20)	1					
2/6/19 (\$25.20)		\$51.71						(\$351.35)	
	2/6/19		(\$25.20)						

Total Charges after April 2015	\$1,780.12	
Adjustments	(\$80.08)	Cancel/Rebill
Net Charges after April 2015	\$1,700.04	G
Total Payments after April 2015	(\$1,550.40)	н
Total Net Activity After April 2015	(\$124.36)	[2]=F+G+H
Ending Credit Balance	(\$296.14)	[1]+[2]

	Frances Stevenson											
	5085 Northcutt PI											
	Dayton, OH 45414											
	03 401905482 2106826											
	Utility	Customer	HEAP	Incentive	Current PIPP		Actual Account					
<u>Date</u>	Charges	<u>Payments</u>	<u>Payment</u>	Credits	Installment	Adjustments	<u>Balance</u>	Comments				
2/8/19	\$53.79						(\$322.76)					
2/27/19		(\$25.20)										
3/8/19	\$44.13						(\$303.83)					
3/15/19		(\$25.20)										
4/8/19	\$31.15				\$10.00		(\$297.88)					
4/30/19		(\$25.20)										
5/9/19	\$28.97				\$10.00		(\$294.11)					
5/14/19			(\$31.00)									
5/29/19	\$28.97						(\$296.14)					
<u>Totals</u>	\$2,311.25	(\$1,714.73)	(\$418.00)	(\$320.58)	-	(\$154.08)						

This foregoing document was electronically filed with the Public Utilities

**Commission of Ohio Docketing Information System on** 

7/27/2021 4:22:00 PM

in

Case No(s). 20-0590-GA-CSS

Summary: Testimony Direct Testimony of Michelle D. Quinn electronically filed by Mr. Lucas A Fykes on behalf of Vectren Energy Delivery of Ohio, Inc. d/b/a CenterPoint Energy Ohio