

(Effective: 10-11-2017)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of	Windstream Western Reserve)	TRF Docket No. 90 - 5045 -TP-TRF
)	Case No. - TP -
to	increase current residential BLES line rates, revise language regarding installation, and move all rates to a Pricing Attachment at the end)	NOTE: Unless you have reserved a Case #, leave the “Case No” fields BLANK.

Name of Registrant(s)	Windstream Western Reserve		
DBA(s) of Registrant(s)			
Address of Registrant(s)	4001 Rodney Parham Road, Little Rock, Arkansas 72212		
Company Web Address	www.Windstream.com		
Regulatory Contact Person(s)	Katherine Hoagland	Phone 585-340-2709	Fax
Regulatory Contact Person's Email Address	Katherine.Hoagland@windstream.com		
Contact Person for Annual Report	Sandra Blade	Phone	
Address (if different from above)			
Consumer Contact Information	Yvette Gadson	Phone	
Address (if different from above)			

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

Notes:

Section I and II are Pursuant to Ohio Administrative Code [4901:1-6](#).

Section III – Carrier to Carrier is Pursuant to Ohio Adm.Code [4901:1-7](#), and Wireless is Pursuant to Ohio Adm.Code [4901:1-6-24](#).

Section IV – Attestation.

- (1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.
- (2) For requirements for various applications, see the identified section of Ohio Adm.Code Chapter 4901 and/or the supplemental application form noted.
- (3) Information regarding the number of copies required by the PUCO may be obtained from the PUCO's website at www.PUCO.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the PUCO.
- (4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits:

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s).
B	The tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section I – Part I - Common Filings

Carrier Type <input type="checkbox"/> Other (explain below)	For Profit ILEC	Not For Profit ILEC	CLEC
Change terms & conditions of existing BLES	<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)
Introduce non-recurring charge, surcharge, or fee to BLES			<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)
Introduce or Increase Late Payment	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)
Revisions to BLES Cap	<input checked="" type="checkbox"/> ZTA 1-6-14(F) (0 day Notice)		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> ZTA 1-6-14(H) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-14(H) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-14(H) (0 day Notice)
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> ZTA 1-6-27(C) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-27(C) (0 day Notice)	
Change BLES Rates	<input checked="" type="checkbox"/> TRF 1-6-14(F) (0 day Notice)	<input type="checkbox"/> TRF 1-6-14(F)(4) (0 day Notice)	<input type="checkbox"/> TRF 1-6-14(G) (0 day Notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> BLS 1-6-14(C)(1)(c) (Auto 30 days)		
Change in boundary	<input type="checkbox"/> ACB 1-6-32 (Auto 14 days)	<input type="checkbox"/> ACB 1-6-32 (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> TRF 1-6-08(G) (0 day)
BLES withdrawal			<input type="checkbox"/> ZTA 1-6-25(B) (0 day Notice)
Other* (explain)			

Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-7 OAC

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> 30-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Date Notice Sent:	Running the month of June, w/ increases to become effective on a rolling basis in July to allow for 30 days notice.			

Section I – Part III –IOS Offerings Pursuant to Chapter 4901:1-6-22 OAC

IOS	Introduce New	Tariff Change	Price Change	Withdraw
<input type="checkbox"/> IOS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section II – Part I – Carrier Certification - Pursuant to Chapter 4901:1-6-08, 09 & 10 OAC

Certification	ILEC (Out of territory)	CLEC	Telecommunications Service Provider Not Offering Local	CESTC	CETC
* See Supplemental form	<input type="checkbox"/> ACE 1-6-08 * (Auto 30- day)	<input type="checkbox"/> ACE 1-6-08 *(Auto 30 day)	<input type="checkbox"/> ACE 1-6-08 *(Auto 30 day)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 day)	<input type="checkbox"/> UNC 1-6-09 *(Non-Auto)

*Supplemental Certification forms can be found on the PUCO webpage.

Section II – Part II – Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Telecommunications Service Provider Not Offering Local
Abandon all Services		<input type="checkbox"/> ABN 1-6-26 (Auto 30 days)	<input type="checkbox"/> ABN 1-6-26 (Auto 30 days)
Change of Official Name *	<input type="checkbox"/> ACN 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ACN 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Change in Ownership *	<input type="checkbox"/> ACO 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Merger *	<input type="checkbox"/> AMT 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Transfer a Certificate *	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ATR 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)

*Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see [the 4901:1-6-29 Filing Requirements on the PUCO's webpage](#) for a complete list of exhibits.

Section III – Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)
Request for Arbitration	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)
Introduce or change c-t-c service tariffs	<input type="checkbox"/> ATA 1-7-14 (Auto 30 days)	<input type="checkbox"/> ATA 1-7-14 (Auto 30 days)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC 1-7-04 or 05 (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights- of-Way. (13-579-AU-ORD 11/30/16 Entry)	<input type="checkbox"/> ATA 1-3-04 (Auto 60 days)	
Wireless Providers See 4901:1-6-24	<input type="checkbox"/> RCC [Registration & Change in Operations] (0 day)	<input type="checkbox"/> NAG [Interconnection Agreement or Amendment] (Auto 90 days)

Section IV. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT
Compliance with Commission Rules

I am an officer/agent of the applicant corporation, WINDSTREAM WESTERN
Katherine Hoagland RESERVE, , and am authorized to make this statement on its behalf.
(Name)

Please check ALL that apply:

☒ I attest that these tariffs comply with all applicable rules for the State of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the State of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the State of Ohio.

☒ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Ohio Adm.Code 4901:1-6-7.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on
(Date) May 14, 2021 at (Location) 114 W Spruce St East Rochester, NY 14445

*Signature and
Title /s/ Katherine Hoagland, Sr Tariff Analyst Date May 14, 2021

**This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, , verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*Signature and
Title /s/ Katherine Hoagland, Sr Tariff Analyst Date May 14, 2021

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

File document electronically as directed in case number 06-900-AU-WVR
or

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793

EXHIBIT A

GENERAL EXCHANGE TARIFF
P.U.C.O. No. 9

EXPLANATION OF SYMBOLS

- (C) Signifies changed regulation.
- (D) Signifies discontinued rate or regulation.
- (I) Signifies increased rate.
- (N) Signifies new rate or regulation.
- (R) Signifies reduced rate.
- (S) Signifies reissued matter.
- (T) Signifies a change in text but no change in rate or regulation.

GENERAL EXCHANGE TARIFF
P.U.C.O. No. 9

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GENERAL EXCHANGE TARIFF
P.U.C.O. NO. 9

S2. GENERAL REGULATIONS

S2.3 Establishment and Furnishing of Basic Local Exchange Service

S2.3.1 Availability of Facilities

The Company will comply with the rules regarding establishment of service, set forth in O.A.C. 4901:1-6-27.

S2.3.2 Application for Service

A. Refusal to Provide Local Service

The Company will comply with the rules regarding denial or disconnection of local and toll service, set forth in O.A.C. 4901:1-6-12.

- B. When an application for service and facilities or requests for additions, rearrangements, reallocations, or modifications of service are canceled, in whole or in part, prior to completion of the work involved, the applicant is required to reimburse the Company for all expense incurred in handling the request before notice of cancellation is received. Such charge, request before notice of cancellation is received. Such charge, however, is not to exceed all charges which would apply if the work involved in complying with the request had been completed.

Any costs due to a rearrangement of facilities caused by a suspension of a portion of a service will be borne by the customer.

- C. When facilities have been ordered for the specific needs of a customer and the installation thereof is unduly delayed by, or at the request of the customer, applicable charges as specified in S3 apply for such equipment for the period of the delay.

- D. When a customer requests a change in location of all or a part of the facilities covered by his/her application for service, or request for addition, rearrangements or modifications of his/her existing service and equipment, prior to completion of the work involved, he/she is required to pay the difference between the total cost and expenses incurred by the Company in completing the work involved and that which would have been incurred had the final location, of the facilities been specified initially.

GENERAL EXCHANGE TARIFF
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S2. GENERAL REGULATIONSS2.3 Establishment and Furnishing of Basic Local Exchange Service (Continued)

S2.3.3 Application of Rates for School, Business and Residence Service (Continued)

C. Residence Service

In general, residence rates apply when the use of the service is of a domestic nature or is located on a premises whose main use is residential. Examples of locations of which residence rates apply are:

- (1) At private residences.
- (2) At private apartments in hotels, boarding houses, college dormitories, and hospitals when separate main station service is provided in such apartments and where the use of the service is confined to the domestic use of the customer.
- (3) At the place of residence of a clergyman, physician, nurse, dentist, veterinary surgeon or other medical practitioner or Christian Science practitioner. Abbreviated titles such as "Dr.", "Rev.", "Judge", "Professor", are not considered business designations.
- (4) In a private stable or garage when it is strictly a part of the customer's domestic establishment. Also, residence extensions are permitted in barns if the use of the service for any business purpose is only incidental. Separate exchange service or extension station service furnished at commercial farm locations for business use are classified as and charged for as business service.
- (5) Residential secretarial lines may be terminated in telephone answering facilities at telephone answering bureaus.

- D. Changes from business service to residence are made only in the event of a change in the customer's arrangements which would entitle him to a residence classification of his service, as specified in S2.3.3.C. above.

A change of service classification from business to residence requires a number change.

Changes from residence to business service may be made without change in telephone number, if the customer so desires. Service charges, which apply for such changes, are quoted in Section 3 of this tariff.

When it is determined that a customer with residence service is using that service in such manner that it should be classified and charged for as business service under the provisions of 2.3.3.B. above, the Company may disconnect the customer's service in the event he refuses to permit his service to be classified as business service and to pay the business rate. The telephone company is responsible for notifying the customer 30 days prior to disconnection.

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S2. GENERAL REGULATIONS

S2.3 Establishment and Furnishing of Basic Local Exchange Service (Continued)

S2.3.4 Transfer of Service Between Customers

- A. Service previously furnished one customer may be assumed by a new customer upon due notice of cancellation or in case of abandonment, provided there is no lapse in the rendition of service. Such transfers are subject to service connection charge regulations and may be arranged for in either of two ways:
 - 1. If the customer, fully understanding the regulations governing the service and the status of the account, willingly assumes all obligations there under, future bills are then rendered to him/her without an adjustment to, or from, any particular date with the Company arranging for the requested change in billing and directory listing.
 - 2. If the new customer does not wish to assume payment of the old account, a new service application is taken and an adjustment in billing is made to, and from, the date the transfer is effective.
- B. Under either method of transfer the reassignment of the old telephone number to the service of the new party is arranged for only after the former customer has given his/her consent to its use and then only when, in the judgment of the Company, there exists no relationship, business or otherwise, between the old and new customers and when, in the judgment of the Company, a change in the telephone number is not required.
- C. When a relationship does exist, business or otherwise, between the old and new customer, the reassignment of the old telephone number will not be permitted unless all charges due under the current account have been paid and then only when, in the judgment of the Company, a change in the telephone number is not required.
- D. The charges applicable for transfers of service as indicated above are the same as the service connection charges as described and rated in S3.

S2.3.5 Initial Service Periods

- A. Unless otherwise specified the service period for all services offered in this tariff is one month, commencing with the date of installation of the service.
- B. The service period relates to each applicable unit of service, either on the initial or subsequent installations.

S2.3.6 Service at Outdoor Locations

- A. The Company will refuse to provide, maintain, or restore service at outdoor locations unless the customer agrees in writing to accept responsibility and to indemnify and save the Company harmless from and against any and all loss or damage that may result to equipment furnished by the Company at such locations.

GENERAL EXCHANGE TARIFF
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S2. GENERAL REGULATIONS

S2.5 Liability of the Company (Continued)

S2.5.4 Ownership of and Errors in Telephone Directories

The Telephone Company assumes no liability whatsoever for damages accruing from errors or omissions in the making or printing of the directory. The Telephone Company will not be party to controversies arising between subscribers or others as a result of listings published in the directory.

S2.5.5 Defacement of Premises

The Company is not liable for any defacement of, or damage to, the premises of a customer resulting from the furnishing of service or the attachment of the instruments, apparatus and associated wiring furnished by the Company on such premises, or by the installation or removal thereof, when such defacement or damage is not the result of negligence of employees of the Company.

S2.5.6 Handling of Consumer Complaints

The Company will comply with the rules regarding the handling of consumer complaints as set forth in O.A.C. 4901:1-6-30.

S2.6 Telecommunications Relay Services (TRS)

Customers will be assessed a charge per line per month to fund the Telecommunication Relay Services for the State of Ohio in accordance with Section 4905.84 and Section 4901:1-6-36 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

The TRS assessment will be applied on a per month basis.

S2.7 Lifeline Recovery Surcharge

Incumbent Local Exchange Carriers (ILECs), in accordance with Section 4927.13 (D) of the Revised Code, may recover from end users any Lifeline service discounts that are not recovered through state or federal funding or whose recovery is prohibited by law. In accordance with 4901:1-6-19(P) O.A.C., ILECs may recover these discounts through a customer billing surcharge on retail customers, excluding those with Lifeline service.

The Company's Lifeline Recovery Surcharge is calculated to recover the difference between the Company's Lifeline prices and the Company's standard retail service prices, minus any portion of the price differences that are recovered through federal or state funding. The Company will update this calculation at least once per year in accordance with 4901:1-6-19 (R) O.A.C.

The Lifeline Recovery Surcharge is imposed on each residence, nonresidence, and payphone access line, other than Lifeline service. For purposes of application of this surcharge, access lines are defined as facilities, which provide access to and from the telecommunications network for toll service and for local calling. Not included in this definition are remote call forwarding and Company official accounts.

Monthly Charge

Lifeline Recovery Surcharge, per line: \$ 0.03

(R)

Filed under authority of
Order No. 11-3236-TP-ATA
Issued by the Public Utilities
Commission of Ohio

Issued By:
Little Rock, Arkansas

Issued: June 16, 2016
Effective: July 16, 2016
Vice President

GENERAL EXCHANGE TARIFF
P.U.C.O. NO. 9

S3. SERVICE CHARGES

S3.1 Service Connection Charges – Basic Local Exchange Service

S3.1.1 Description

The term “Service Connection Charge” refers to charges applying per occurrence to customer-initiated requests for establishment of Basic Local Exchange Service.

S3.1.2 Definition and Rates

A service connection charge results from one or more of the following work functions necessary to perform the service requested.

A. SERVICE ORDERING CHARGE

1. INITIAL SERVICE ORDER CHARGE is the charge for work performed by the Company in connection with the receiving, recording, and processing of requests for the establishment or relocation of service at a new location. One Initial Service Order Charge applies for each order received.

	<u>Business</u>	<u>Residence</u>
Initial Service Order Charge	22.45	16.75

- B. CENTRAL OFFICE CHARGE is the charge for the work associated with establishing or changing a line connection in the central office. One central office charge applies to each line connection established or changed.

	<u>Business</u>	<u>Residence</u>
Central Office Charge	24.10	20.50

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S3. SERVICE CHARGES

S3.1 Service Connection Charges – Basic Local Exchange Service (Continued)

S3.1.2 Definition and Rates (Continued)

- C. VISITATION CHARGE is for the expense associated with traveling to a customer's premise and for work associated with the placement and connection of or inspection of drop wires at the premise. The charge includes cable cross connections, placing and/or inspection of protective devices. One visitation charge applies to each line connected.

	<u>Business</u>	<u>Residence</u>
Visitation Charge	29.55	18.60

S3.1.3 Application of Charges

- A. Where the service desired necessitates the use of more than one item of service subject to a service connection charge, the total charge is the sum of the separate service connection charges for each item of service furnished except as hereinafter provided.
- B. The charges specified hereinafter do not contemplate work being performed by the Company employees at a time when overtime wages apply due to the request of the customer, nor do they contemplate work begun being interrupted by the customer. If the customer requests overtime labor being performed or interruption once work is begun, a charge in addition to the specified charges will be made equal to the additional cost involved.

S3.2 Reconnect Charge

1. A charge applying to restoring service following a suspension of such service for non-payment of charges.
2. Service will be restored upon payment of charges due or at the discretion of the Company, a substantial portion thereof and is in addition to the reconnect charge per line.

	<u>Business</u>	<u>Residence</u>
Reconnect Charge (Non-Payment)	28.45	28.45

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S4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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GENERAL EXCHANGE TARIFF
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S4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S4.1 Construction Charges

S4.1.1 General

Under certain conditions as hereinafter set forth and pursuant to Chapter 4901:1-6-33 of the P.U.C.O. rules, construction charges are applied to cover all or a portion of the unusual expense incurred by the Company in the establishment of service in addition to the rate for the class and type of service furnished and to any mileage charges or other charges that will apply in accordance with this tariff.

Advance payments covering construction charges will be required at the time the application for service is made and are based on an estimate of the expense to be incurred by the Company in providing construction required. The advance payment will be credited against the actual cost upon completion of construction and the difference will be charged or credited to the customer.

Material and labor which may be furnished by the applicant as hereinafter set forth are subject to the approval of the Company. All telephone plant construction on private property must be in accordance with the Company's standard specifications and written easements must be secured before construction commences. The cost associated with any moves or changes to existing Company facilities initiated at the request of the customer will be borne solely by the customer.

If the Company has started construction to provide service to a customer and the customer cancels the service application prior to construction being completed, then the customer shall reimburse the Company for any and all cost incurred for construction completed on the date of such cancellation.

For the application and administration of attachments or occupancy by a third party to Company facilities, refer to Section 9 of this tariff as it now exists or as it may be revised or supplemented.

S4.1.2 Private Property Construction

When a customer is so located that it is necessary to use private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without additional expense, the customer will be required to pay the expense (or rental) incurred by the Company in securing and retaining such right-of-way. Additionally, when the Company attaches its facilities to poles of other companies in lieu of providing pole line construction, the applicable charges are the same as those incurred by the Company.

GENERAL EXCHANGE TARIFF
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S4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S4.1 Construction Charges (Continued)

S4.1.3 Private Property Construction - Entrance Facilities

When a customer requests entrance facilities, those facilities are to extend from the main pole line, property line, or rear lot line easement to the customer's point of protection and/or demarcation point.

When wire facilities are constructed on private property, the cost of labor and material, plus supervision and overhead expenses for the first 150 feet of construction from the main pole line, property line, or rear lot line easement, shall be borne by the Company, except:

1. Conduit construction - see S4.1.4.
2. Direct Buried Facilities - see S4.1.5.
3. When conditions imposed by a customer make the installation unusual, the additional expense incurred by the Company shall be borne by the customer.

All costs, including labor and materials, plus supervision and overhead expenses, associated with the construction of wire facilities in excess of 150 feet and up to the protector and/or demarcation point shall be borne by the customer. Such aerial or underground extensions on private property shall be at the expense of the customer, but under the exclusive control and direction of the Company.

The entrance facility up to and including the protector and/or demarcation point will always remain under the exclusive control and ownership of the Company. The maintenance and renewal of wire facilities on private property shall be at the expense of the customer, but under the exclusive control and direction of the Company.

S4.1.4 Private Property Construction - Underground Conduit

The Company will place the necessary conduit in the street to the main pole line, property line, or rear lot line easement at no expense to the customer.

If the customer elects to have the Company construct a conduit system on private property either entrance and/or distribution, the Company will charge the customer the cost of labor and materials, plus supervision, and overhead expenses. Such conduit facilities on private property shall be at the expense of the customer, but under the exclusive control and direction of the Company.

If the customer elects to construct and install an entrance conduit system and/or distribution conduit system, the customer will construct the system in accordance with the Company's standard specifications and be subject to approval by the Company. Expense for the conduit system will be borne solely by the customer. Such conduit facilities on private property shall be at the expense of the customer, but under the exclusive control and direction of the Company.

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S4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S4.1 Construction Charges (Continued)

S4.1.5 Private Property Construction - Direct Buried Facilities

The installation of a buried facility will be provided at the customer's or builder's request where conditions permit. The final decision as to the feasibility of providing and the type and method of installation of the direct buried facility will rest at all times with the Company.

The Company will place the necessary buried facilities in the street to the main pole line, property line, or rear lot line easement at no expense to the customer.

If the customer elects to have the Company construct a direct buried facility on private property either entrance and/or distribution, the Company will charge the customer for the cost of trenching or plowing, plus supervision, and overhead expenses. Such trenching or plowing of buried facilities on private property shall be at the expense of the customer, but under the exclusive control and direction of the Company.

If the customer elects to construct and install the direct buried facility either entrance and/or distribution, the customer will construct the facility in accordance with the Company's standard specifications and be subject to approval by the Company. Expense for the direct buried facility will be borne solely by the customer. Such facilities on private property shall be at the expense of the customer, but under the exclusive control and direction of the Company.

S4.1.6 Private Property Construction - Distribution Facilities

For the construction of customer distribution wire facilities on private property, the Company will charge the customer the cost of labor and materials, plus supervision and overhead expenses. Customer distribution wire facilities constructed on private property are to be under the exclusive control of the Company as long as they are connected with the system of the Company.

The maintenance and renewal of distribution wire facilities on private property shall be at the expense of the customer, but under the exclusive control and direction of the Company.

If, and/or when the system of the Company is no longer part of the distribution facility, then control of the facility shall revert back to the customer.

S4.1.7 Special Types of Installation

When a special type of installation is desired by the customer or where the individual requirements of a particular situation make the installation unusually expensive, the customer is required to bear the excess cost of such installation.

S4.1.8 Temporary Installation

When an installation is required for temporary service and there is no immediate prospect of reusing the plant provided, the customer will be required to bear the cost of such installation over and above all other regular charges for service and equipment.

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S6. COIN TELEPHONE SERVICES6.1 Customer-Owned Coin-Operated Telephone (COCOT) Service

A. Application

This section contains regulations, rates and charges applicable to Customer-Owned, Coin-Operated Telephone (COCOT) Service required by The Public Utilities Commission of Ohio Opinion and Order for Case No. 84-863-TP-COI as entered in the Journal January 29, 1985 and the Opinion and Order in Case No. 88-452-TP-COI as entered in the Journal February 21, 1990.

B. General

1. The Company will permit the resale of Local Telephone Service associated with Customer-Owned, Coin-Operated Telephone (COCOT) Service.
2. Customer-Owned, Coin-Operated Telephone (COCOT) Service is basic exchange service provided to customers for the connection of a Customer-Owned, Coin-Operated Telephone.

C. Regulations

1. COCOT Service is provided on an Individual Business Access Line basis only.
2. Should customers choose to provide their own wiring for use with COCOT equipment, it must meet the conditions as specified in S12.
3. COCOT owners must submit a completed "Application to Provide Customer-Owned, Coin-Operated Telephone Service in the State of Ohio" to the Telephone Company prior to the connection of their service.
4. COCOT owners must provide service in compliance with all PUC of Ohio Rules and Regulations governing COCOTS.
5. Failure to adhere to the requirements listed in this section will result in disconnection of service.
6. The COCOT owner may subscribe to Selective Call Screening and/or Billed Number Screening, as described in the pricelist located online at www.windstream.com. Outgoing calls placed through the toll operator must be made collect, billed to a third number or billed to a credit card. Incoming toll calls are not completed collect to the COCOT or billed with the COCOT as the billing number.

D. Charges

1. A monthly Access Line charge in the amount of \$13.50 shall be the proper rate to be applied to an access line to support instrument implemented smart payphones. (D)
2. A monthly Access Line charge, as indicated above in S6.1.D.1. plus \$2.03, shall be the proper rate to be applied to an access line that utilizes central office provided coin services Service.
2. Service Connection Charges, as listed in S3.1 of this tariff, will apply for activation or any subsequent moves or changes in the access line service.

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S7. LOCAL ACCESS LINE SERVICE

S7.1 EXTENDED LOCAL CALLING SERVICE (ELCS)

S7.1.1 Description

- A. Extended Local Calling Service will be provided in lieu of new Extended Area Service (EAS), whether one-way or two-way, between specific exchanges of the Company and to exchanges of other telephone companies when ordered by the Public Utilities Commission of Ohio (PUCO) in an Extended Area Service complaint case.
- B. All Extended Area Service existing prior to the establishment of Extended Local Calling Service will continue in its present form unless discontinued by order of the Public Utilities Commission of Ohio.
- C. Extended Local Calling Service is a local service offering; therefore, any stimulation to calling volumes between exchanges that occurs after its implementation may not be used as a basis for requests for any type of flat rate toll alternative.
- D. Extended Local Calling Service is available with all classes of service and to all customers within the specific exchange.
- E. Extended Local Calling Service is restricted to customer-dialed, station-to-station, sent paid calls to the extended exchange(s) and does not apply to operator-assisted calls.

S7.1.2 Rates

- A. Implementation of Extended Local Calling Service in an exchange will not affect the monthly rate, as indicated in other sections of this tariff, for access line service.
- B. Extended Local Calling Service is provided at the following rates:

Initial and additional Minute Rate

- a) Monday through Sunday and
Holidays all day: \$.05

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S7. LOCAL ACCESS LINE SERVICE

S7.2 MODIFIED EXTENDED LOCAL CALLING SERVICE (MELCS)

S7.2.1 Description

- A. Modified Extended Local Calling Service (MELCS) provides measured rate calling between specific exchanges of the Company and to exchanges of other telephone companies, when ordered by the Public Utilities Commission of Ohio (PUCO) in an Extended Area Service complaint case.
- B. MELCS is a local service offering; therefore, any stimulation to calling volumes between exchanges that occur after its implementation may not be used as a basis for any flat rate alternative besides the flat rate additives as listed in this section.
- C. MELCS is included in residence and business service in the exchanges and routes as listed in Section S7.2.3.
- D. MELCS is restricted to customer dialed, station to station calls, and does not include operator assisted calls.

S7.2.2. Rates

- A. Implementation of MELCS in an exchange will not affect the monthly rate as indicated in other sections of this tariff.
- B. Rate per minute

All measured MELCS calls are charged at \$.05 per minute for initial and additional minutes. No time of day, day of week, or holiday discounts apply to the MELCS measured rate.

S7.2.3 Availability

- A. MELCS is provided in the following exchanges:

<u>Exchanges in which service is offered</u>	<u>Exchanges which can be called</u>
Ashtabula	Andover, Conneaut, Dorset, Rock Creek, Trumbull
Austinburg	Jefferson
Dorset	Ashtabula, Kingsville, New Lyme
Geneva	Jefferson, Rock Creek
Kingsville	Dorset, Jefferson, Pierpont
Perry	Cleveland Metropolitan Area, Leroy, Mentor and Thompson
Pierpont	Andover, Kingsville
Richfield	Akron, Montrose (Summit County)
Rock Creek	Ashtabula, Colebrook, Geneva, New Lyme, Windsor
Trumbull	Ashtabula, Jefferson

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S7. LOCAL ACCESS LINE SERVICE

S7.5 MONTHLY RATES FOR BASIC LOCAL EXCHANGE SERVICE (Continued)

S7.5.1 COMPETITIVE EXCHANGES (Continued)

<u>Competitive Exchanges</u>	<u>Case Number</u>	<u>Approval Date</u>	<u>Anniversary Date</u>
Little Hocking	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Madison	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Mesopotamia	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Middlefield	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Montville	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Morristown	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Newbury	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Northfield	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Old Washington	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Parkman	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Peninsula	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Perry	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Pierpont	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Powhatan Point	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Quaker City	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Richfield	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Rock Creek	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Russell	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Thompson	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Trumbull	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Twinsburg	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)

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S8. ENHANCED CENTRAL OFFICE SERVICES

S8.3 Tel-Touch Calling Service

S8.3.1 General

Tel-Touch Calling provides for the origination of telephone calls through the use of push-buttons in lieu of a rotary dial.

Tel-Touch Calling Service is furnished for use to all classes of access service, certain branch exchange and dial selection intercommunicating systems. It may be furnished to either one or both customers on a two-party line.

S8.3.2 Rates:

Business, per line	\$ 5.00
Residential per line	0.00

S8.3.3 Application of Charges

- A. When an established service is changed from rotary dial service to Tel-Touch Calling Service, the subsequent service order, central office and visitation (if applicable) charges will apply.
- B. When a customer having Tel-Touch Calling Service changes his/her service location within an exchange or to another exchange of this Company, installation charges related to the establishment of the Tel-Touch Calling Service as indicated in S8.3.3 will not apply.

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S9. POLE ATTACHMENTS AND CONDUIT AND TRENCH SYSTEM OCCUPANCY

S9.2.3 Obligation of Attachee (Continued)

G. Attachment to Poles Owned by the Company (Continued)

- g. All new cable plant installed by an attachee shall be constructed on a strand that is separate from the Company's strand and cable plant.
- h. Attachee may permit a subsequent attachee to attach its cable to the strand and cable of the attachee where it is acceptable to the Company. However, the attachee shall continue to be responsible for the payment of all fees and charges as specified in S9.3.

2. Voltage, Power, Electrical Interference

- a. The attachee's attachments shall not use or carry voltages or currents in excess of the limits prescribed for communications conductors by the National Electrical Safety Code (Definition 43). However, all parts of the attachee's attachments carrying voltages in excess of 50 volts AC (rms) to ground or 135 volts DC to ground, except for momentary signaling or control voltages, shall be enclosed in an effectively grounded sheath or shield. All energized parts of the attachee's attachments shall be suitably covered to prevent accidental contact by the general public, the Company's workmen or workmen of another attachee having facilities on the same pole.
- b. The Company shall determine whether the attachee's attachments cause or may cause electrical interference with the Company's communications facilities. Attachee shall, on demand of the Company, correct immediately at the attachee's expense any such interference including, if necessary, removal of the attachments causing the interference.
- c. No attachment shall use the earth as the sole conductor for any part of the circuit.
- d. Attachee shall not circumvent the Company's corrosion mitigation measures (e.g. short circuit insulating joints).

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S9. POLE ATTACHMENTS AND CONDUIT AND TRENCH SYSTEM OCCUPANCY

S9.2.3 Obligation of Attachee (Continued)

G. Attachment to Poles Owned by the Company (Continued)

7. Guying and Stepping

- a. Guying will be required in poles where the total unbalanced load, including the tension due to the attachee's attachments under the appropriate storm loading prescribed by the National Electrical Safety Code (Rule 251), exceeds 200 pounds unless the pole was designed as an unguyed corner pole and the pole has adequate strength and stability, in the opinion of the Company, to withstand the additional load.
- b. Guys, when required, shall be of such material and dimensions as to provide adequate strength to withstand the transverse loads specified in the National Electrical Safety Code (Rule 252B), and the longitudinal load assumed in the Code (Rule 252C). Guys on poles which also support power facilities shall be in compliance with the National Electrical Safety Code (Rule 261C). On poles supporting communications facilities only, guying shall be in compliance with Grade C construction requirements of the Code.
- c. Guy guards shall be installed in compliance with N.E.S.C. Rule 282E (Supplement 1).
- d. Attachee may attach its guy to the Company's anchor rods where the Company specifically authorizes it in writing.
- e. Attachee will pay the annual rental charges set forth in S9.3 for attachment of his guy to the Company's anchor.
- f. When the Company and/or others have to transfer their guys from an existing anchor to a new anchor to accommodate the guy of an attachee, the attachee shall reimburse the Company as well as others for their costs and expense incurred to perform the necessary transfer work, as well as the cost of replacing the new anchor.

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S9. POLE ATTACHMENTS AND CONDUIT AND TRENCH SYSTEM OCCUPANCY

S9.2.3 Obligation of Attachee (Continued)

H. Occupancy of Conduit System Owned by the Company (Continued)

- c. The fees and charges specified in S9.3 shall be applicable to all authorizations granted to attachee, without regard to the methods of attachment used.
- d. All requirements of the National Electrical Safety Codes referred to herein shall mean the 1977 Edition of such code, or any later amendment or replacement thereof, and shall include and additional requirements of any applicable Federal, State, County or Municipal code. References to simplify the Safety Code, or to N.E.S.C., have the same meaning.
- e. While many of the standards and technical requirements for the attachee's cable, equipment and facilities are set forth herein, the Company reserves the right to specify the type of construction required in situations not otherwise covered in this tariff. In such cases, the Company will in its discretion furnish to attachee written or illustrated materials which will specify and explain the required construction.
- f. Should the Company need for its own service requirements any of the space occupied by the attachee's cable, equipment, and facilities located in the Company's conduit system, attachee will be notified that it shall either surrender its authorization for that portion of the Company's conduit system, and, at its expense, vacate the space occupied by its said cable, equipment or facilities, or, if the Company advises attachee that attachee's cable, equipment, and facilities can be accommodated otherwise in the Company's conduit system, attachee shall authorize the Company to rearrange attachee's cable, equipment, and facilities in the manner which attachee's cable, equipment, and facilities can be accommodated at the expense of the attachee. In the latter event, the occupancy of the Company's conduit system by the attachee's cable, equipment, and facilities may be subject to different occupancy fees as set forth in S9.3.
- g. The Company may, without incurring any liability, remove the cables, equipment, and facilities of attachee from the Company's

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S9. POLE ATTACHMENTS AND CONDUIT AND TRENCH SYSTEM OCCUPANCY

S9.2.3 Obligation of Attachee (Continued)

I. Occupancy of Trench System Owned by the Company (Continued)

the form provided by the Company. In granting or denying an authorization the Company reserves the right to determine whether granting an authorization would adversely affect its common carrier communications services and its ability to meet its duties and obligations with respect thereto, including questions of economy, safety, and future needs of the Company.

- c. The Company reserves the right to exclude cable, equipment, and facilities of the attachee from the Company's pedestals, or to limit the type, number, and size of the attachee's cable, equipment, and facilities which may be placed in any of the Company's pedestals.
- d. When multiple applications, including application of the attachee are received by the Company with respect to the usage of a trench to be excavated by the Company for buried communications facilities, the Company will endeavor to equitably prorate to the extent that it is possible between attachee and other applicants for trench space, the common expenses of engineering, inspection, excavation, and other associated costs which result from the processing of multiple applications. Attachee shall be bound by the Company's determination as to any such proration of costs to the attachee.
- e. Where emergency needs of the Company require (Company's judgment as to what constitutes an emergency to be conclusive) the Company may, without incurring any liability, remove the cables, equipment, and facilities of the attachee from the trench system, at the attachee's expense and shall promptly notify the attachee thereof. As soon as practicable thereafter, the Company will endeavor to make arrangements for the relocation or restoration of attachee's cables, equipment, and facilities in the trench system at the attachee's expense.
- f. The fees and charges specified in S9.3 shall be applicable to all authorizations granted to the attachee hereunder, without regard to the methods used.

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S9. POLE ATTACHMENTS AND CONDUIT AND TRENCH SYSTEM OCCUPANCY

S9.3.1 Rates (Continued)

B. Pole and Anchor Attachments

1. Computation of the total rate for pole and anchor attachments shall be based upon the number of poles and anchors to which attachments are actually made on December 31 of the preceding year. For the period ending December 31 of each calendar year in which the initial attachment is made to any pole or anchor, attachee shall pay to the Company an attachment fee of 50% of the annual rate per pole and per anchor, payable on the first regular payment date, based upon the number of poles and anchors on which initial attachments were made during such calendar year.

2.	<u>Attachment Rate</u>	<u>Annual</u>
	Per pole attached	2.00
	Per anchor attached	9.65

C. Conduit System Occupancy

1. Computation of the total conduit occupancy rate shall be based on the measurement of duct feet of conduit from the center to the center of manholes; or from the center of a manhole to the end of the conduit system; or the length of conduit from pole to pole; or isolated lengths of conduit not attached to any structure (such as involved with buried cable) which will be occupied by the attachee's cable. For the period ending December 31 of each calendar year in which the initial occupancy is made to any part of the conduit system, attachee shall pay to the Company 50% of the appropriate occupancy fee, payable on the first regular payment date.

2.	<u>Occupancy Rate</u>	<u>Annual</u>
	Per duct foot	.75

D. Trench System Occupancy

1. Computation of the total pedestal attachment rate will be based upon the number of pedestals to which attachments are actually made, on December 31 of the preceding year. For the period ending December 31 of each calendar year in which the initial attachment is made

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S9. POLE ATTACHMENTS AND CONDUIT AND TRENCH SYSTEM OCCUPANCY

S9.3.1 Rates (Continued)

any pedestal, attachee shall pay an attachment fee, per pedestal, based upon the full cost and expense, including overheads to the Company.

2.	<u>Attachment Fee</u>	<u>Annual</u>
	Per pedestal attachment	(See 1 above)

S9.2.3 Charges (Nonrecurring)

A. Computation

1. All charges for inspections, engineering, rearrangements or removals of attachee's facilities from the Company's poles, rodding, swabbing, placement or removal of cable from conduit systems; excavations in connection with the common trench system and, without limitation, any other work performed by the Company shall be based upon the full cost and expense, including overhead, to the Company for performing such work for the attachee. The cost to the Company shall be determined in accordance with the regular and customary methods used by the Company in determining such costs.
2. The charge for replacement of poles shall include the entire non-betterment cost to the Company, including the increased cost of larger poles, sacrificed life value of the poles removed, cost of removal less any salvage recovery and the cost of transferring the Company's facilities from the old to the new poles.
3. Charges as specified in paragraph 1 preceding in connection with the common trench system shall be prorated between all parties, including the attachee, who are to occupy the common trench system.

- B. Payment Date All bills for nonrecurring charges as specified in this section shall be payable upon presentation to the attachee, and shall be deemed delinquent if not paid within 30 days after presentation to the attachee.

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S11. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE - 911

COUNTY RATE LIST

<u>County</u>	<u>Current Subscriber Charge</u>	<u>Implementation Date for 911 Service</u>	<u>Effective Date for Current 911 Subscriber Charge</u>	<u>Initial Case No. for 911 Implementation</u>	<u>Most Current Case No. for 911 Review</u>
Ashtabula	.25	10/28/92	10/28/92	91-1831-TP-EMG	91-1831-TP-EMG
Athens	.25	4/2/96	4/2/96	95-1165-TP-EMG	95-1165-TP-EMG
Belmont	.25	9/11/97	9/11/97	96-384-TP-EMG	96-384-TP-EMG
Cuyahoga	.25	11/02/87	11/02/87	87-1281-TP-EMG	87-1281-TP-EMG
Geauga	.25	11/16/94	11/16/94	93-237-TP-EMG	93-237-TP-EMG
Guernsey	.25	04/22/92	04/22/92	92-208-TP-EMG	92-205-TP-EMG
Harrison	.25	01/28/09	01/28/09	08-1217-TP-EMG	08-1217-TP-EMG
Jefferson	.25	5/20/97	5/20/97	96-160-TP-EMG	96-160-TP-EMG
Lake	.25	10/05/88	10/05/88	88-1089-TP-EMG	88-1089-TP-EMG
Medina	.25	01/18/89	01/18/89	87-1089-TP-EMG	87-1089-TP-EMG
Meigs	.25	09/10/09	09/10/09	09-510-TP-EMG	09-510-TP-EMG
Monroe	.25	6/1/09	6/1/09	09-294-TP-EMG	09-294-TP-EMG
Muskingum	.25*	11/18/87	11/18/92	87-1282-TP-EMG	92-1530-TP-EMG
Noble	.25	10/14/04	10/14/04	02-398-TP-EMG	02-398-TP-EMG
Portage	.25	09/11/91	09/11/92	90-1619-TP-EMG	90-1619-TP-EMG
Summit	.25	05/11/88	05/11/93	87-1285-TP-EMG	87-1285-TP-EMG
Trumbull	.25	06/22/94	06/22/94	93-505-TP-EMG	93-505-TP-EMG
Washington	.25	07/27/05	07/27/05	04-1840-TP-EMG	04-1840-TP-EMG

*This rate is the monthly charge for basic 911 service for only those Cumberland Exchange customers residing in Muskingum County.

Filed under authority of
Order No. 11-1010-TP-ORD
Issued by the Public Utilities
Commission of Ohio

Issued By:
Vice President
Little Rock, Arkansas

Issued: May 3, 2011
Effective: May 19, 2011

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ABBREVIATED DIALING

14. ABBREVIATED DIALING (Continued)

14.1. N11 Abbreviated Dialing Service (Continued)

14.1.3. Rates and Charges

A. Application of Rates

1. Nonrecurring charges shall apply for each N11 number per local calling area.
2. N11 subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the N11 subscriber's designated premises.
3. Applicable service order charges as specified in Section 3 of this Tariff will apply, in addition to the following rates.

B. Charges applicable to the N11 Service Subscriber:

1. Establishment of N11 Service, per N11 Service number, per Host or Standalone C.O. Switch

	Nonrecurring
	<u>Charge</u>
Current	\$ 500.00
Maximum	1,000.00

EXHIBIT B

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EXPLANATION OF SYMBOLS

- (C) Signifies changed regulation.
- (D) Signifies discontinued rate or regulation.
- (I) Signifies increased rate.
- (M) To signify a move in the location of text. (T)
- (N) Signifies new rate or regulation.
- (R) Signifies reduced rate.
- (S) Signifies reissued matter.
- (T) Signifies a change in text but no change in rate or regulation.

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PRICING ATTACHMENT

(T)

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S2. GENERAL REGULATIONSS2.3 Establishment and Furnishing of Basic Local Exchange Service

S2.3.1 Availability of Facilities

The Company will comply with the rules regarding establishment of service, set forth in O.A.C. 4901:1-6-27.

(A) The company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the provisions of such service. (C)

(B) The rates and charges quoted in this tariff provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs. Excessive costs are defined in Section S4.1, which also sets forth how charges will be determined. (C)

S2.3.2 Application for Service

A. Refusal to Provide Local Service

The Company will comply with the rules regarding denial or disconnection of local and toll service, set forth in O.A.C. 4901:1-6-12.

B. When an application for service and facilities or requests for additions, rearrangements, reallocations, or modifications of service are canceled, in whole or in part, prior to completion of the work involved, the applicant is required to reimburse the Company for all expense incurred in handling the request before notice of cancellation is received. Such charge, request before notice of cancellation is received. Such charge, however, is not to exceed all charges which would apply if the work involved in complying with the request had been completed.

Any costs due to a rearrangement of facilities caused by a suspension of a portion of a service will be borne by the customer.

C. When facilities have been ordered for the specific needs of a customer and the installation thereof is unduly delayed by, or at the request of the customer, applicable charges as specified in S3 apply for such equipment for the period of the delay.

D. When a customer requests a change in location of all or a part of the facilities covered by his/her application for service, or request for addition, rearrangements or modifications of his/her existing service and equipment, prior to completion of the work involved, he/she is required to pay the difference between the total cost and expenses incurred by the Company in completing the work involved and that which would have been incurred had the final location, of the facilities been specified initially.

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S2. GENERAL REGULATIONS

S2.3 Establishment and Furnishing of Basic Local Exchange Service (Continued)

S2.3.3 Application of Rates for School, Business and Residence Service (Continued)

C. Residence Service

In general, residence rates apply when the use of the service is of a domestic nature or is located on a premises whose main use is residential. Examples of locations of which residence rates apply are:

- (1) At private residences.
- (2) At private apartments in hotels, boarding houses, college dormitories, and hospitals when separate main station service is provided in such apartments and where the use of the service is confined to the domestic use of the customer.
- (3) At the place of residence of a clergyman, physician, nurse, dentist, veterinary surgeon or other medical practitioner or Christian Science practitioner. Abbreviated titles such as "Dr.", "Rev.", "Judge", "Professor", are not considered business designations.
- (4) In a private stable or garage when it is strictly a part of the customer's domestic establishment. Also, residence extensions are permitted in barns if the use of the service for any business purpose is only incidental. Separate exchange service or extension station service furnished at commercial farm locations for business use are classified as and charged for as business service.
- (5) Residential secretarial lines may be terminated in telephone answering facilities at telephone answering bureaus.

- D. Changes from business service to residence are made only in the event of a change in the customer's arrangements which would entitle him to a residence classification of his service, as specified in S2.3.3.C. above.

A change of service classification from business to residence requires a number change.

Changes from residence to business service may be made without change in telephone number, if the customer so desires. Service charges, which apply for such changes, are described in Section 3 of this tariff, with rates located in the Pricing Attachment, at the end of this tariff.

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When it is determined that a customer with residence service is using that service in such manner that it should be classified and charged for as business service under the provisions of 2.3.3.B. above, the Company may disconnect the customer's service in the event he refuses to permit his service to be classified as business service and to pay the business rate. The telephone company is responsible for notifying the customer 30 days prior to disconnection.

GENERAL EXCHANGE TARIFF
P.U.C.O. NO. 9

S2. GENERAL REGULATIONSS2.3 Establishment and Furnishing of Basic Local Exchange Service (Continued)

S2.3.4 Transfer of Service Between Customers

- A. Service previously furnished one customer may be assumed by a new customer upon due notice of cancellation or in case of abandonment, provided there is no lapse in the rendition of service. Such transfers are subject to service connection charge regulations and may be arranged for in either of two ways:
1. If the customer, fully understanding the regulations governing the service and the status of the account, willingly assumes all obligations there under, future bills are then rendered to him/her without an adjustment to, or from, any particular date with the Company arranging for the requested change in billing and directory listing.
 2. If the new customer does not wish to assume payment of the old account, a new service application is taken and an adjustment in billing is made to, and from, the date the transfer is effective.
- B. Under either method of transfer the reassignment of the old telephone number to the service of the new party is arranged for only after the former customer has given his/her consent to its use and then only when, in the judgment of the Company, there exists no relationship, business or otherwise, between the old and new customers and when, in the judgment of the Company, a change in the telephone number is not required.
- C. When a relationship does exist, business or otherwise, between the old and new customer, the reassignment of the old telephone number will not be permitted unless all charges due under the current account have been paid and then only when, in the judgment of the Company, a change in the telephone number is not required.
- D. The charges applicable for transfers of service as indicated above are the same as the service connection charges as described and rated in S3 and the Pricing Attachment, respectively. (T)

S2.3.5 Initial Service Periods

- A. Unless otherwise specified the service period for all services offered in this tariff is one month, commencing with the date of installation of the service.
- B. The service period relates to each applicable unit of service, either on the initial or subsequent installations.

S2.3.6 Service at Outdoor Locations

- A. The Company will refuse to provide, maintain, or restore service at outdoor locations unless the customer agrees in writing to accept responsibility and to indemnify and save the Company harmless from and against any and all loss or damage that may result to equipment furnished by the Company at such locations.

GENERAL EXCHANGE TARIFF
P.U.C.O. NO. 9

S2. GENERAL REGULATIONS

S2.5 Liability of the Company (Continued)

S2.5.4 Ownership of and Errors in Telephone Directories

The Telephone Company assumes no liability whatsoever for damages accruing from errors or omissions in the making or printing of the directory. The Telephone Company will not be party to controversies arising between subscribers or others as a result of listings published in the directory.

S2.5.5 Defacement of Premises

The Company is not liable for any defacement of, or damage to, the premises of a customer resulting from the furnishing of service or the attachment of the instruments, apparatus and associated wiring furnished by the Company on such premises, or by the installation or removal thereof, when such defacement or damage is not the result of negligence of employees of the Company.

S2.5.6 Handling of Consumer Complaints

The Company will comply with the rules regarding the handling of consumer complaints as set forth in O.A.C. 4901:1-6-30.

S2.6 Telecommunications Relay Services (TRS)

Customers will be assessed a charge per line per month to fund the Telecommunication Relay Services for the State of Ohio in accordance with Section 4905.84 and Section 4901:1-6-36 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

The TRS assessment will be applied on a per month basis.

S2.7 Lifeline Recovery Surcharge

Incumbent Local Exchange Carriers (ILECs), in accordance with Section 4927.13 (D) of the Revised Code, may recover from end users any Lifeline service discounts that are not recovered through state or federal funding or whose recovery is prohibited by law. In accordance with 4901:1-6-19(P) O.A.C., ILECs may recover these discounts through a customer billing surcharge on retail customers, excluding those with Lifeline service.

The Company's Lifeline Recovery Surcharge is calculated to recover the difference between the Company's Lifeline prices and the Company's standard retail service prices, minus any portion of the price differences that are recovered through federal or state funding. The Company will update this calculation at least once per year in accordance with 4901:1-6-19 (R) O.A.C.

The Lifeline Recovery Surcharge is imposed on each residence, nonresidence, and payphone access line, other than Lifeline service. For purposes of application of this surcharge, access lines are defined as facilities, which provide access to and from the telecommunications network for toll service and for local calling. Not included in this definition are remote call forwarding and Company official accounts. The monthly per line rate for lifeline recovery surcharge is listed in the Pricing Attachment.

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(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

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GENERAL EXCHANGE TARIFF
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S3. SERVICE CHARGESS3.1 Service Connection Charges – Basic Local Exchange Service

S3.1.1 Description

The term “Service Connection Charge” refers to charges applying per occurrence to customer-initiated requests for establishment of Basic Local Exchange Service.

S3.1.2 Definition and Rates

A service connection charge results from one or more of the following work functions necessary to perform the service requested.

A. SERVICE ORDERING CHARGE

1. INITIAL SERVICE ORDER CHARGE is the charge for work performed by the Company in connection with the receiving, recording, and processing of requests for the establishment or relocation of service at a new location. One Initial Service Order Charge applies for each order received. The Business and Residence rates are listed in the Pricing Attachment located at the end of this tariff.

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- B. CENTRAL OFFICE CHARGE is the charge for the work associated with establishing or changing a line connection in the central office. One central office charge applies to each line connection established or changed. The Business and Residence rates are listed in the Pricing Attachment located at the end of this tariff.

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(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

GENERAL EXCHANGE TARIFF
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S3. SERVICE CHARGES

S3.1 Service Connection Charges – Basic Local Exchange Service (Continued)

S3.1.2 Definition and Rates (Continued)

- C. VISITATION CHARGE is for the expense associated with traveling to a customer's premise and for work associated with the placement and connection of or inspection of drop wires at the premise. The charge includes cable cross connections, placing and/or inspection of protective devices. One visitation charge applies to each line connected. The Business and Residence rates are listed in the Pricing Attachment located at the end of this tariff.

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S3.1.3 Application of Charges

- A. Where the service desired necessitates the use of more than one item of service subject to a service connection charge, the total charge is the sum of the separate service connection charges for each item of service furnished except as hereinafter provided.
- B. The charges specified hereinafter do not contemplate work being performed by the Company employees at a time when overtime wages apply due to the request of the customer, nor do they contemplate work begun being interrupted by the customer. If the customer requests overtime labor being performed or interruption once work is begun, a charge in addition to the specified charges will be made equal to the additional cost involved.

S3.2 Reconnect Charge

1. A charge applying to restoring service following a suspension of such service for non-payment of charges.
2. Service will be restored upon payment of charges due or at the discretion of the Company, a substantial portion thereof and is in addition to the reconnect charge per line. The Business and Residence rates are listed in the Pricing Attachment located at the end of this tariff.

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(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Filed under authority of
Order No.

Issued: May 14, 2021
Effective: July 1, 2021

Issued by the Public Utilities
Commission of Ohio

Issued By:
Vice President
Little Rock, Arkansas

GENERAL EXCHANGE TARIFF
P.U.C.O. NO. 9

S4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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GENERAL EXCHANGE TARIFF
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S4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S4.1 Construction Charges

S4.1.1 General

Under certain conditions as hereinafter set forth, and pursuant to Chapter 4901:1-6-33 of the P.U.C.O. rules, under normal conditions, the Company, without charge, will extend new lines to reach residential basic local customers within the exchange service area, provided the cost of constructing the required line extension will not exceed the estimated annual basic local charges from such customer.

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Any charges in excess of the above ("excessive costs") will be passed on to the customer except for locations at which the Company is receiving governmental funding that covers the costs of extending service to that customer.

The Company may pass through all costs of extending service to any customers other than basic local customers.

Any moves of existing service required by any person or entity other than the Company or requested by the customer will be deemed a request to extend new lines and charged in accordance with the above unless the governmental entity requiring the move will pay for same. If the governmental move request impacts multiple customers, charges for the new line extensions will be borne equally by all impacted customers unless any individual customer has charges unusual to his or her situation.

Underground facilities may be provided at a customer's or a developer's request as special construction in connection with either existing or new services in lieu of the usual aerial drop wire and will be provided at the customer or developer's cost, including costs of maintenance and repair or replacement.

The duct or ducts required in the underground conduit by the Company to furnish service shall be reserved for its exclusive use. Where facilities are changed from aerial to underground, in addition to the above, the customer or developer shall be charged the cost of dismantling and removing the aerial facilities.

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GENERAL EXCHANGE TARIFF
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S4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S4.1 Construction Charges (Continued)

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GENERAL EXCHANGE TARIFF
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S4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S4.1 Construction Charges (Continued)

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S4.1.7 Special Types of Installation

When a special type of installation is desired by the customer or where the individual requirements of a particular situation make the installation unusually expensive, the customer is required to bear the excess cost of such installation.

S4.1.8 Temporary Installation

When an installation is required for temporary service and there is no immediate prospect of reusing the plant provided, the customer will be required to bear the cost of such installation over and above all other regular charges for service and equipment.

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S6. COIN TELEPHONE SERVICE

S6.1 Customer-Owned Coin-Operated Telephone (COCOT) Service

A. Application

This section contains regulations, rates and charges applicable to Customer-Owned, Coin-Operated Telephone (COCOT) Service required by The Public Utilities Commission of Ohio Opinion and Order for Case No. 84-863-TP-COI as entered in the Journal January 29, 1985 and the Opinion and Order in Case No. 88-452-TP-COI as entered in the Journal February 21, 1990.

B. General

1. The Company will permit the resale of Local Telephone Service associated with Customer-Owned, Coin-Operated Telephone (COCOT) Service.
2. Customer-Owned, Coin-Operated Telephone (COCOT) Service is basic exchange service provided to customers for the connection of a Customer-Owned, Coin-Operated Telephone.

C. Regulations

1. COCOT Service is provided on an Individual Business Access Line basis only.
2. Should customers choose to provide their own wiring for use with COCOT equipment, it must meet the conditions as specified in S12.
3. COCOT owners must submit a completed "Application to Provide Customer-Owned, Coin-Operated Telephone Service in the State of Ohio" to the Telephone Company prior to the connection of their service.
4. COCOT owners must provide service in compliance with all PUC of Ohio Rules and Regulations governing COCOTS.
5. Failure to adhere to the requirements listed in this section will result in disconnection of service.
6. The COCOT owner may subscribe to Selective Call Screening and/or Billed Number Screening, as described in the pricelist located online at www.windstream.com. Outgoing calls placed through the toll operator must be made collect, billed to a third number or billed to a credit card. Incoming toll calls are not completed collect to the COCOT or billed with the COCOT as the billing number.

D. Charges

1. A monthly Access Line charge listed in the Pricing Attachment at the end of this tariff shall be the proper rate to be (D) applied to an access line to support instrument implemented smart payphones. (M),(T)
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2. The monthly Access Line charge, as indicated above in S6.1.D.1. plus an additional rate listed in the Pricing Attachment at the end of this tariff, shall be the proper rate to be applied to an access line that utilizes central office provided coin services Service. (M),(T)
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3. Service Connection Charges, as listed in the Pricing Attachment, will apply for activation or any subsequent moves or changes in the access line service.

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

GENERAL EXCHANGE TARIFF
P.U.C.O. NO. 9

S7. LOCAL ACCESS LINE SERVICE

S7.1 EXTENDED LOCAL CALLING SERVICE (ELCS)

S7.1.1 Description

- A. Extended Local Calling Service will be provided in lieu of new Extended Area Service (EAS), whether one-way or two-way, between specific exchanges of the Company and to exchanges of other telephone companies when ordered by the Public Utilities Commission of Ohio (PUCO) in an Extended Area Service complaint case.
- B. All Extended Area Service existing prior to the establishment of Extended Local Calling Service will continue in its present form unless discontinued by order of the Public Utilities Commission of Ohio.
- C. Extended Local Calling Service is a local service offering; therefore, any stimulation to calling volumes between exchanges that occurs after its implementation may not be used as a basis for requests for any type of flat rate toll alternative.
- D. Extended Local Calling Service is available with all classes of service and to all customers within the specific exchange.
- E. Extended Local Calling Service is restricted to customer-dialed, station-to-station, sent paid calls to the extended exchange(s) and does not apply to operator-assisted calls.

S7.1.2 Rates

- A. Implementation of Extended Local Calling Service in an exchange will not affect the monthly rate, as indicated in other sections of this tariff, for access line service.
- B. The initial and additional minute rate for Extended Local Calling Service is listed in the Pricing Attachment, at the end of this tariff.

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(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

GENERAL EXCHANGE TARIFF
P.U.C.O. NO. 9S7. LOCAL ACCESS LINE SERVICE
S7.2 MODIFIED EXTENDED LOCAL CALLING SERVICE (MELCS)

S7.2.1 Description

- A. Modified Extended Local Calling Service (MELCS) provides measured rate calling between specific exchanges of the Company and to exchanges of other telephone companies, when ordered by the Public Utilities Commission of Ohio (PUCO) in an Extended Area Service complaint case.
- B. MELCS is a local service offering; therefore, any stimulation to calling volumes between exchanges that occur after its implementation may not be used as a basis for any flat rate alternative besides the flat rate additives as listed in the Pricing Attachment located at the end of this tariff.
- C. MELCS is included in residence and business service in the exchanges and routes as listed in Section S7.2.3.
- D. MELCS is restricted to customer dialed, station to station calls, and does not include operator assisted calls.

S7.2.2. Rates

- A. Implementation of MELCS in an exchange will not affect the monthly rate as indicated in other sections of this tariff.
- B. Rate per minute

All measured MELCS calls are charged at a per minute for initial and additional minutes as listed in the Pricing Attachment at the end of this tariff. No time of day, day of week, or holiday discounts apply to the MELCS measured rate.

S7.2.3 Availability

- A. MELCS is provided in the following exchanges:

<u>Exchanges in which service is offered</u>	<u>Exchanges which can be called</u>
Ashtabula	Andover, Conneaut, Dorset, Rock Creek, Trumbull
Austinburg	Jefferson
Dorset	Ashtabula, Kingsville, New Lyme
Geneva	Jefferson, Rock Creek
Kingsville	Dorset, Jefferson, Pierpont
Perry	Cleveland Metropolitan Area, Leroy, Mentor and Thompson
Pierpont	Andover, Kingsville
Richfield	Akron, Montrose (Summit County)
Rock Creek	Ashtabula, Colebrook, Geneva, New Lyme, Windsor
Trumbull	Ashtabula, Jefferson

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

GENERAL EXCHANGE TARIFF
P.U.C.O. NO. 9

S7. LOCAL ACCESS LINE SERVICE

S7.3 MODIFIED EXTENDED LOCAL CALLING SERVICE II (MELCS II)

S7.3.1 General

- A. Modified Extended Local Calling Service II (MELCS II) allows mandatory one-way customer dialed calling to another exchange without the application of message toll rates. A customer receives measured rate calling between the specified exchange areas. Routes applicable to MELCS II are shown in S1D.1F(2) below.
- B. The MELCS II is a local service offering, therefore, any stimulation to calling volumes between exchanges that occur after its implementation may not be used as a basis for any flat rate alternative.
- C. Calls may be placed only from the customer's access line bearing the telephone number for which the customer is billed for the MELCS II Plan. Such calls shall be customer dialed, station-to-station calls. If a call is operator handled, the applicable message toll rate will apply.
- D. The MELCS II Plan will not be furnished with Foreign Exchange Service.
- E. The Company's "General Regulations", as published in its General Customer Services Tariff, apply to the extent pertinent to the MELCS II Plan.
- F. Application of Rates -
- (1) Implementation of the MELCS II Plan in an exchange will not affect the monthly rate as indicated in other sections of this tariff.
- (2) Routes and per minute rates for calling provided under the MELCS II Plan are listed in the Pricing Attachment located at the end of this tariff.

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(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

GENERAL EXCHANGE TARIFF
P.U.C.O. NO. 9

S7. LOCAL ACCESS LINE SERVICE

S7.4 PILOT SERVICE PLANS

S7.4.1 General

- A. Pilot Service Plans provides one-way customer dialed calling to specified exchange areas within Ohio, without the application of message toll rates. A customer receives measured rate calling between the specified exchange areas.
- B. These Pilot Service Plans are local service offerings; therefore, any stimulation to calling volumes between exchanges that occur after its implementation may not be used as a basis for any flat rate alternative besides the flat rate additives as listed in this section, or as this paragraph may be amended in the future.
- C. Application of Rates
- (2) All measured minutes are charged at a specified rate per minute for initial and additional minutes, as listed in the Pricing Attachment at the end of this tariff. (T)

S7.4.2 Pilot Service Plans Available:

The Pilot Service Plans are included in residence and business service in the exchanges and routes as listed below:

<u>Pilot Service Plan Name</u>	<u>Offered In</u>	<u>Exchanges to which Calls may be made</u>
Complete Countywide Calling Plan	Chardon	Bainbridge, Burton, Middlefield, Parkman and Russell
County Community Plan	Bainbridge East Claridon Middlefield Parkman Russell	Chardon Chesterland Chardon Chardon Chardon
Expanded Community Calling Plan	Chardon	Mentor, Painesville, and Kirtland
Metropolitan Calling Plan	East Claridon Huntsburg Middlefield Montville Newbury Parkman Thompson	Cleveland Metro ¹ Cleveland Metro ¹ Cleveland Metro ¹ Cleveland Metro ¹ Cleveland Metro ¹ Cleveland Metro ¹ Cleveland Metro ¹

¹ The Cleveland Metro includes Bedford, Berea, Brecksville, Chagrin Falls, Cleveland, Gates Mills, Hillcrest, Independence, Montrose, North Royalton, Olmsted Falls, Strongsville, Terrace, Trinity, Victory, Wickliffe, and Willoughby.

GENERAL EXCHANGE TARIFF
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S7. LOCAL ACCESS LINE SERVICE

S7.4 PILOT SERVICE PLANS (Continued)

S7.4.2 Pilot Service Plans Available (Continued):

<u>Pilot Service Plan Name</u>	<u>Offered In</u>	<u>Exchanges to which Calls may be made</u>
Contiguous Community Calling Plan	Bloomington	Amsterdam, Jewett, Richmond, and Smithfield
	Centerville	Beallsville
	Cumberland	Byesville, Caldwell, Cambridge, McConnelsville, New Concord, Norwich, Philo, Reinersville Hackney and Zanesville
	Fairview	Cambridge, Flushing, Freeport, and St. Clairsville
	Hopedale	Adena, Jewett, Smithfield, and Steubenville
	Morristown	Flushing
	Old Washington	Byesville, Freeport, New Comerstown and Quaker City
	Powhatan Point	Beallsville, Clarington, and St. Clairsville
	Quaker City	Byesville, Caldwell, Cambridge, Lewisville, Old Washington, St. Clairsville, Somerton, Summerfield and Woodsfield.

S7.4.3. Pilot Service Plans - Per Minute Use for Measured Service

The rates listed in the Pricing Attachment at the end of this tariff, for each of the Service Plans will apply per minute of use, regardless of time of day or distance:

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(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

GENERAL EXCHANGE TARIFF
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S7. LOCAL ACCESS LINE SERVICE

S7.5 MONTHLY RATES FOR BASIC LOCAL EXCHANGE SERVICE

Price Flexibility

All of the Company's exchanges have been deemed competitive and have been accorded the pricing flexibility defined in 4901:6-14 (C) O.A.C. which caps BLES monthly rates at annual increases of no more than \$2.00 per line. The annual period is defined to begin on the anniversary date of this approval, which became effective June 21, 2015. For detailed exchange specific information, please see Section 7, Sheet Nos. 7.1 → 7.2.

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For the purposes of determining exchange service monthly access line rates, exchanges are classified in rate groups according to the total main telephones in a local calling area. The local calling area is the area within which customers make calls without the payment of message toll charges and may include one or more exchange areas.

RATE GROUP CLASSIFICATION AND LIMITS

<u>Rate Schedule Band</u>		<u>Total Main Telephone in Local Calling Area</u>	
Band 1		0	- 192,000
Band 2		192,001	- 384,000
Band 3		384,001	- up
<u>Band 1:</u>	Ashtabula Austinburg Bloomingdale Centerville Chardon Chester Coolville Cumberland Dorset East Claridon Fairview	Geneva Hiram Hopedale Hudson (653) Huntsburg Kingsville Little Hocking Madison Mesopotamia Middlefield Montville	Morristown Newberry Old Washington Parkman Perry Pierpont Powhatan Point Quaker City Rock Creek Thompson Trumbull
<u>Band 2:</u>	Hudson (650/655)	Peninsula	
<u>Band 3:</u>	Aurora Bainbridge Chardon (EAS)	Hinckley Northfield Richfield	Russell Twinsburg

INDIVIDUAL ACCESS LINE RATES

The Residential, Business and School rates for Band 1, Band 2 and Band 3 are listed in the Pricing Attachment at the end of this tariff.

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*Business line rate is applicable for customers with 3 or less individual lines that are sold separately. Other services and for customers subscribing to 4 or more lines are provisioned out of the Company pricelist located online at www.windstream.com.

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(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

GENERAL EXCHANGE TARIFF
P.U.C.O. No. 9

S7. LOCAL ACCESS LINE SERVICE

S7.5 MONTHLY RATES FOR BASIC LOCAL EXCHANGE SERVICE (Continued)

S7.5.1 COMPETITIVE EXCHANGES

The exchanges shown below have been deemed competitive. The pricing flexibility accorded to them has been defined in 4901:1-6-14

<u>Competitive Exchanges</u>	<u>Case Number</u>	<u>Approval Date</u>	<u>Anniversary Date</u>
Ashtabula	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Aurora	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Austinburg	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Bainbridge	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Bloomington	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Centerville	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Chardon	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Chester	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Coolville	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Cumberland	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Dorset	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
East Claridon	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Fairview	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Geneva	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Hinckley	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Hiram	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Hopedale	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Hudson	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Huntsburg	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Kingsville	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)

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S7. LOCAL ACCESS LINE SERVICE

S7.5 MONTHLY RATES FOR BASIC LOCAL EXCHANGE SERVICE (Continued)

S7.5.1 COMPETITIVE EXCHANGES (Continued)

<u>Competitive Exchanges</u>	<u>Case Number</u>	<u>Approval Date</u>	<u>Anniversary Date</u>
Little Hocking	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Madison	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Mesopotamia	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Middlefield	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Montville	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Morristown	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Newbury	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Northfield	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Old Washington	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Parkman	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Peninsula	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Perry	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Pierpont	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Powhatan Point	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Quaker City	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Richfield	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Rock Creek	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Russell	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Thompson	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Trumbull	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)
Twinsburg	15-0922-TP-BLS	June 21, 2015	July 1, 2021 (T)

GENERAL EXCHANGE TARIFF
P.U.C.O. No. 9

S8. ENHANCED CENTRAL OFFICE SERVICESS8.3 Tel-Touch Calling Service

S8.3.1 General

Tel-Touch Calling provides for the origination of telephone calls through the use of push-buttons in lieu of a rotary dial.

Tel-Touch Calling Service is furnished for use to all classes of access service, certain branch exchange and dial selection intercommunicating systems. It may be furnished to either one or both customers on a two-party line.

S8.3.2 Per line rates for Business and Residential service are listed in the Pricing Attachment located at the end of this tariff. (T)

(M)

(M)

S8.3.3 Application of Charges

- A. When an established service is changed from rotary dial service to Tel-Touch Calling Service, the subsequent service order, central office and visitation (if applicable) charges will apply.
- B. When a customer having Tel-Touch Calling Service changes his/her service location within an exchange or to another exchange of this Company, installation charges related to the establishment of the Tel-Touch Calling Service as indicated in S8.3.3 will not apply.

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Filed under authority of
Order No.
Issued by the Public Utilities
Commission of OhioIssued by:
Vice President
Little Rock, ArkansasIssued: May 14, 2021
Effective: July 1, 2021

GENERAL EXCHANGE TARIFF
P.U.C.O. No. 9

S9. POLE ATTACHMENTS AND CONDUIT AND TRENCH SYSTEM OCCUPANCY

S9.2.3 Obligation of Attachee (Continued)

G. Attachment to Poles Owned by the Company (Continued)

- g. All new cable plant installed by an attachee shall be constructed on a strand that is separate from the Company's strand and cable plant.
- h. Attachee may permit a subsequent attachee to attach its cable to the strand and cable of the attachee where it is acceptable to the Company. However, the attachee shall continue to be responsible for the payment of all fees and charges as specified in S9.3 and the Pricing Attachment at the end of this tariff.

(T)

2. Voltage, Power, Electrical Interference

- a. The attachee's attachments shall not use or carry voltages or currents in excess of the limits prescribed for communications conductors by the National Electrical Safety Code (Definition 43). However, all parts of the attachee's attachments carrying voltages in excess of 50 volts AC (rms) to ground or 135 volts DC to ground, except for momentary signaling or control voltages, shall be enclosed in an effectively grounded sheath or shield. All energized parts of the attachee's attachments shall be suitably covered to prevent accidental contact by the general public, the Company's workmen or workmen of another attachee having facilities on the same pole.
- b. The Company shall determine whether the attachee's attachments cause or may cause electrical interference with the Company's communications facilities. Attachee shall, on demand of the Company, correct immediately at the attachee's expense any such interference including, if necessary, removal of the attachments causing the interference.
- c. No attachment shall use the earth as the sole conductor for any part of the circuit.
- d. Attachee shall not circumvent the Company's corrosion mitigation measures (e.g. short circuit insulating joints).

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S9. POLE ATTACHMENTS AND CONDUIT AND TRENCH SYSTEM OCCUPANCY

S9.2.3 Obligation of Attachee (Continued)

G. Attachment to Poles Owned by the Company (Continued)

7. Guying and Stepping

- a. Guying will be required in poles where the total unbalanced load, including the tension due to the attachee's attachments under the appropriate storm loading prescribed by the National Electrical Safety Code (Rule 251), exceeds 200 pounds unless the pole was designed as an unguyed corner pole and the pole has adequate strength and stability, in the opinion of the Company, to withstand the additional load.
- b. Guys, when required, shall be of such material and dimensions as to provide adequate strength to withstand the transverse loads specified in the National Electrical Safety Code (Rule 252B), and the longitudinal load assumed in the Code (Rule 252C). Guys on poles which also support power facilities shall be in compliance with the National Electrical Safety Code (Rule 261C). On poles supporting communications facilities only, guying shall be in compliance with Grade C construction requirements of the Code.
- c. Guy guards shall be installed in compliance with N.E.S.C. Rule 282E (Supplement 1).
- d. Attachee may attach its guy to the Company's anchor rods where the Company specifically authorizes it in writing.
- e. Attachee will pay the annual rental charges set forth in the Pricing Attachment at the end of this tariff for attachment of his guy to the Company's anchor. (T)
(T)
- f. When the Company and/or others have to transfer their guys from an existing anchor to a new anchor to accommodate the guy of an attachee, the attachee shall reimburse the Company as well as others for their costs and expense incurred to perform the necessary transfer work, as well as the cost of replacing the new anchor.

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S9. POLE ATTACHMENTS AND CONDUIT AND TRENCH SYSTEM OCCUPANCY

S9.2.3 Obligation of Attachee (Continued)

H. Occupancy of Conduit System Owned by the Company (Continued)

- c. The fees and charges specified in the Pricing Attachment at the end of this tariff shall be applicable to all authorizations granted to attachee, without regard to the methods of attachment used. (T)
(T)
- d. All requirements of the National Electrical Safety Codes referred to herein shall mean the 1977 Edition of such code, or any later amendment or replacement thereof, and shall include and additional requirements of any applicable Federal, State, County or Municipal code. References to simplify the Safety Code, or to N.E.S.C., have the same meaning.
- e. While many of the standards and technical requirements for the attachee's cable, equipment and facilities are set forth herein, the Company reserves the right to specify the type of construction required in situations not otherwise covered in this tariff. In such cases, the Company will in its discretion furnish to attachee written or illustrated materials which will specify and explain the required construction.
- f. Should the Company need for its own service requirements any of the space occupied by the attachee's cable, equipment, and facilities located in the Company's conduit system, attachee will be notified that it shall either surrender its authorization for that portion of the Company's conduit system, and, at its expense, vacate the space occupied by its said cable, equipment or facilities, or, if the Company advises attachee that attachee's cable, equipment, and facilities can be accommodated otherwise in the Company's conduit system, attachee shall authorize the Company to rearrange attachee's cable, equipment, and facilities in the manner which attachee's cable, equipment, and facilities can be accommodated at the expense of the attachee. In the latter event, the occupancy of the Company's conduit system by the attachee's cable, equipment, and facilities may be subject to different occupancy fees as set forth in S9.3.
- g. The Company may, without incurring any liability, remove the cables, equipment, and facilities of attachee from the Company's

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S9. POLE ATTACHMENTS AND CONDUIT AND TRENCH SYSTEM OCCUPANCY

S9.2.3 Obligation of Attachee (Continued)

I. Occupancy of Trench System Owned by the Company (Continued)

the form provided by the Company. In granting or denying an authorization the Company reserves the right to determine whether granting an authorization would adversely affect its common carrier communications services and its ability to meet its duties and obligations with respect thereto, including questions of economy, safety, and future needs of the Company.

- c. The Company reserves the right to exclude cable, equipment, and facilities of the attachee from the Company's pedestals, or to limit the type, number, and size of the attachee's cable, equipment, and facilities which may be placed in any of the Company's pedestals.
- d. When multiple applications, including application of the attachee are received by the Company with respect to the usage of a trench to be excavated by the Company for buried communications facilities, the Company will endeavor to equitably prorate to the extent that it is possible between attachee and other applicants for trench space, the common expenses of engineering, inspection, excavation, and other associated costs which result from the processing of multiple applications. Attachee shall be bound by the Company's determination as to any such proration of costs to the attachee.
- e. Where emergency needs of the Company require (Company's judgment as to what constitutes an emergency to be conclusive) the Company may, without incurring any liability, remove the cables, equipment, and facilities of the attachee from the trench system, at the attachee's expense and shall promptly notify the attachee thereof. As soon as practicable thereafter, the Company will endeavor to make arrangements for the relocation or restoration of attachee's cables, equipment, and facilities in the trench system at the attachee's expense.
- f. The fees and charges specified in the Pricing Attachment at the end of this tariff shall be applicable to all authorizations granted to the attachee hereunder, without regard to the methods used.

(T)
(T)

GENERAL EXCHANGE TARIFF
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S9. POLE ATTACHMENTS AND CONDUIT AND TRENCH SYSTEM OCCUPANCY

S9.3.1 Rates (Continued)

B. Pole and Anchor Attachments

1. Computation of the total rate for pole and anchor attachments shall be based upon the number of poles and anchors to which attachments are actually made on December 31 of the preceding year. For the period ending December 31 of each calendar year in which the initial attachment is made to any pole or anchor, attachee shall pay to the Company an attachment fee of 50% of the annual rate per pole and per anchor, payable on the first regular payment date, based upon the number of poles and anchors on which initial attachments were made during such calendar year.
2. Annual pole and anchor attachment rates are listed in the Pricing Attachment located at the end of this tariff. (T)
(T)
(M)

C. Conduit System Occupancy

1. Computation of the total conduit occupancy rate shall be based on the measurement of duct feet of conduit from the center to the center of manholes; or from the center of a manhole to the end of the conduit system; or the length of conduit from pole to pole; or isolated lengths of conduit not attached to any structure (such as involved with buried cable) which will be occupied by the attachee's cable. For the period ending December 31 of each calendar year in which the initial occupancy is made to any part of the conduit system, attachee shall pay to the Company 50% of the appropriate occupancy fee, payable on the first regular payment date.
2. The annual occupancy rate is listed in the Pricing Attachment at the end of this tariff. (T)
(T)
(M)

D. Trench System Occupancy

1. Computation of the total pedestal attachment rate will be based upon the number of pedestals to which attachments are actually made, on December 31 of the preceding year. For the period ending December 31 of each calendar year in which the initial attachment is made

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

GENERAL EXCHANGE TARIFF
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S9. POLE ATTACHMENTS AND CONDUIT AND TRENCH SYSTEM OCCUPANCY

S9.3.1 Rates (Continued)

any pedestal, attachee shall pay an attachment fee, per pedestal, based upon the full cost and expense, including overheads to the Company.

2. The annual pedestal attachment fee is listed in the Pricing Attachment (T) located at the end of this tariff.

S9.2.3 Charges (Nonrecurring)

A. Computation

1. All charges for inspections, engineering, rearrangements or removals of attachee's facilities from the Company's poles, rodding, swabbing, placement or removal of cable from conduit systems; excavations in connection with the common trench system and, without limitation, any other work performed by the Company shall be based upon the full cost and expense, including overhead, to the Company for performing such work for the attachee. The cost to the Company shall be determined in accordance with the regular and customary methods used by the Company in determining such costs.
2. The charge for replacement of poles shall include the entire non-betterment cost to the Company, including the increased cost of larger poles, sacrificed life value of the poles removed, cost of removal less any salvage recovery and the cost of transferring the Company's facilities from the old to the new poles.
3. Charges as specified in paragraph 1 preceding in connection with the common trench system shall be prorated between all parties, including the attachee, who are to occupy the common trench system.

- B. Payment Date All bills for nonrecurring charges as specified in this section shall be payable upon presentation to the attachee, and shall be deemed delinquent if not paid within 30 days after presentation to the attachee.

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S11. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE - 911

COUNTY RATE LIST

The subscriber rate for each county listed below is listed in the Pricing Attachment located at the end of this tariff.

<u>County</u>	<u>Implementation Date for 911 Service</u>	<u>Effective Date for Current 911 Subscriber Charge</u>	<u>Initial Case No. for 911 Implementation</u>	<u>Most Current Case No. for 911 Review</u>
Ashtabula	10/28/92	10/28/92	91-1831-TP-EMG	91-1831-TP-EMG
Athens	4/2/96	4/2/96	95-1165-TP-EMG	95-1165-TP-EMG
Belmont	9/11/97	9/11/97	96-384-TP-EMG	96-384-TP-EMG
Cuyahoga	11/02/87	11/02/87	87-1281-TP-EMG	87-1281-TP-EMG
Geauga	11/16/94	11/16/94	93-237-TP-EMG	93-237-TP-EMG
Guernsey	04/22/92	04/22/92	92-208-TP-EMG	92-205-TP-EMG
Harrison	01/28/09	01/28/09	08-1217-TP-EMG	08-1217-TP-EMG
Jefferson	5/20/97	5/20/97	96-160-TP-EMG	96-160-TP-EMG
Lake	10/05/88	10/05/88	88-1089-TP-EMG	88-1089-TP-EMG
Medina	01/18/89	01/18/89	87-1089-TP-EMG	87-1089-TP-EMG
Meigs	09/10/09	09/10/09	09-510-TP-EMG	09-510-TP-EMG
Monroe	6/1/09	6/1/09	09-294-TP-EMG	09-294-TP-EMG
Muskingum *	11/18/87	11/18/92	87-1282-TP-EMG	92-1530-TP-EMG
Noble	10/14/04	10/14/04	02-398-TP-EMG	02-398-TP-EMG
Portage	09/11/91	09/11/92	90-1619-TP-EMG	90-1619-TP-EMG
Summit	05/11/88	05/11/93	87-1285-TP-EMG	87-1285-TP-EMG
Trumbull	06/22/94	06/22/94	93-505-TP-EMG	93-505-TP-EMG
Washington	07/27/05	07/27/05	04-1840-TP-EMG	04-1840-TP-EMG

*This rate is the monthly charge for basic 911 service for only those Cumberland Exchange customers residing in Muskingum County.

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

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ABBREVIATED DIALING

14. ABBREVIATED DIALING (Continued)

14.1. N11 Abbreviated Dialing Service (Continued)

14.1.3. Rates and Charges

A. Application of Rates

1. Nonrecurring charges shall apply for each N11 number per local calling area.
2. N11 subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the N11 subscriber's designated premises.
3. Applicable service order charges as specified in Section 3 and the Pricing Attachment of this Tariff will apply, in addition to the following rates. (T)

- B. Charges applicable to the N11 Service Subscriber's establishment of N11 service are listed in the Pricing Attachment located at the end of this tariff. (T)

(M)
(M)

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

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Service Type	Category	Service Description	Rate Application	NRC	MRC
Business	Customer-Owned Coin-Operated Telephone (COCOT) Service	Monthly Access Line (Central Office Provided Coin Service)	Per Line		\$2.03
Business	Customer-Owned Coin-Operated Telephone (COCOT) Service	Monthly Access Line (Smart Payphone)	Per Line		\$13.50
Business	Enhanced Emergency Number Service	911 Subscriber Charge	Per Month		\$0.25
Business	Enhanced Emergency Number Service	ALI (per access line)	Per Line		\$0.11
Business	Enhanced Emergency Number Service	ANI (per access line)	Per Line		\$0.07
Business	Enhanced Emergency Number Service	ANI/ALI (per access line)	Per Line		\$0.18
Business	Enhanced Emergency Number Service	ANI/Selective Call Routing (per access line)	Per Line		\$0.14
Business	Enhanced Emergency Number Service	ANI/Selective Call Routing/ALI (per access line)	Per Line		\$0.25
Business	Enhanced Emergency Number Service	Selective Call Routing (per access line)	Per Line		\$0.07
Business	EXTENDED LOCAL CALLING SERVICE	All measured MELCS calls	Per Minute		\$0.05
Business	EXTENDED LOCAL CALLING SERVICE	Monday through Sunday and Holidays all day	Per Minute		\$0.05
Business	INDIVIDUAL ACCESS LINE RATES	Band 1	Per Month		\$26.80
Business	INDIVIDUAL ACCESS LINE RATES	Band 2	Per Month		\$31.65
Business	INDIVIDUAL ACCESS LINE RATES	Band 3	Per Month		\$33.05
Business	INDIVIDUAL ACCESS LINE RATES School	Band 1	Per Month		\$15.15
Business	INDIVIDUAL ACCESS LINE RATES School	Band 2	Per Month		\$20.00
Business	INDIVIDUAL ACCESS LINE RATES School	Band 3	Per Month		\$21.40
Business	Late Payment Charges	Unpaid Balance	Per Invoice	Greater of \$10 or 1.5% of unpaid balance	
Business	MELCS II	Aurora	Per Minute		\$0.07

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Service Type	Category	Service Description	Rate Application	NRC	MRC
Business	MELCS II	Northfield	Per Minute		\$0.07
Business	MELCS II	Twinsburg	Per Minute		\$0.07
Business	N11 Abbreviated Dialing Service	Establishment of N11 Service	Per Service Order	\$ 500.00	
Business	Pilot Service Plans - Per Minute Use for Measured Service	Complete Countywide Plan	Per Minute		\$0.05
Business	Pilot Service Plans - Per Minute Use for Measured Service	Contiguous Community Calling Plan	Per Minute		\$0.05
Business	Pilot Service Plans - Per Minute Use for Measured Service	County Community Plan	Per Minute		\$0.05
Business	Pilot Service Plans - Per Minute Use for Measured Service	Expanded Community Calling Plan	Per Minute		\$0.07
Business	Pilot Service Plans - Per Minute Use for Measured Service	Metropolitan Calling Plan	Per Minute		\$0.07
Business	Pole Attachments, Conduits and Trench System	Conduit - Per Duct Foot	Per Month		\$0.75

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Service Type	Category	Service Description	Rate Application	NRC	MRC
Business	Pole Attachments, Conduits and Trench System	Pole Attachments Per Anchor	Per Month		\$9.65
Business	Pole Attachments, Conduits and Trench System	Pole Attachments Per Pole	Per Month		\$2.00
Business	Pole Attachments, Conduits and Trench System	Trench System Occupancy	Per Month		See Section 9.3.1 (D) (1)
Business	Service Connection Charges	Central Office Charge	Per Order	\$ 24.10	
Business	Service Connection Charges	Initial Service Order Charge	Per Order	\$ 22.45	
Business	Service Connection Charges	Reconnect Charge	Per Order	\$ 28.45	
Business	Service Connection Charges	Visitation Charge	Per Order	\$ 29.55	
Business	Tel-Touch Calling Service	Business, per line	Per Line		\$5.00
Residential	Customer-Owned Coin-Operated Telephone (COCOT) Service	Monthly Access Line	Per Line		\$13.50
Residential	Enhanced Emergency Number Service	911 Subscriber Charge	Per Month		\$0.25
Residential	EXTENDED LOCAL CALLING SERVICE	All measured MELCS calls	Per Minute		\$0.05
Residential	EXTENDED LOCAL CALLING SERVICE	Monday through Sunday and Holidays all day	Per Minute		\$0.05
Residential	INDIVIDUAL ACCESS LINE RATES	Band 1	Per Month		\$18.85 (I)
Residential	INDIVIDUAL ACCESS LINE RATES	Band 2	Per Month		\$21.30 (I)
Residential	INDIVIDUAL ACCESS LINE RATES	Band 3	Per Month		\$22.00 (I)
Residential	Late Payment Charges	Residential Late Payment Charges	Per Activation		\$25.00
Residential	Late Payment Charges	Unpaid Balance	Per Invoice	Greater of \$5 or 1.5% of unpaid balance	
Residential	Lifeline	Lifeline Recovery Surcharge	Per Line		\$0.03
Residential	MELCS II	Aurora	Per Minute		\$0.07

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Service Type	Category	Service Description	Rate Application	NRC	MRC
Residential	MELCS II	Northfield	Per Minute		\$0.07
Residential	MELCS II	Twinsburg	Per Minute		\$0.07
Residential	Pilot Service Plans - Per Minute Use for Measured Service	Complete Countywide Plan	Per Minute		\$0.05
Residential	Pilot Service Plans - Per Minute Use for Measured Service	Contiguous Community Calling Plan	Per Minute		\$0.05
Residential	Pilot Service Plans - Per Minute Use for Measured Service	County Community Plan	Per Minute		\$0.05
Residential	Pilot Service Plans - Per Minute Use for Measured Service	Expanded Community Calling Plan	Per Minute		\$0.07
Residential	Pilot Service Plans - Per Minute Use for Measured Service	Metropolitan Calling Plan	Per Minute		\$0.07
Residential	Service Connection Charges	Central Office Charge	Per Order	\$ 20.50	
Residential	Service Connection Charges	Initial Service Order Charge	Per Order	\$ 16.75	
Residential	Service Connection Charges	Reconnect Charge	Per Order	\$ 28.45	
Residential	Service Connection Charges	Visitation Charge	Per Order	\$ 18.60	

EXHIBIT C

Windstream Western Reserve General Exchange Tariff Revisions

With this filing Windstream Western Reserve (“Windstream”) seeks to increase single Residential access line rates by \$2.00 for all exchanges and revises the verbiage for installations and excessive costs.

Windstream has also moved all the rates from their various locations throughout the tariff, and put them in a Pricing Attachment section at the end; Windstream anticipates that this will make finding rates easier for customers, as well as save the Commission time when reviewing any future rate changes, as it will decrease the volume of pages being submitted.

EXHIBIT D

Bill Message R1 up to \$2 States

At Kinetic by Windstream, we strive to provide our customers with the highest quality services at affordable rates to keep you connected to family and friends. As we work to improve the overall experience for our customers, it is sometimes necessary to adjust our product offerings and prices.

We wanted to make you aware that starting on July 1st, 2021 your residential access line rate will increase by up to \$2.00 per month.

We look forward to continuing to care for all your communications needs and are always seeking ways to improve your communication experience. Thank you for being a valued Kinetic by Windstream customer- we appreciate your business.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

5/14/2021 10:29:49 AM

in

Case No(s). 90-5045-TP-TRF

Summary: Tariff Application of WWR to increase R1 rates, revise installation verbiage, and move rates to a separate section electronically filed by Ms. Katherine A Hoagland on behalf of Windstream Western Reserve