

May 6, 2021

VIA ELECTRONIC FILING

Docketing Division
Public Utilities Commission of Ohio
180 East Broad Street, 11th Floor
Columbus, OH 43215

Re: Securus Technologies, LLC (90-5787-CT-TRF)
Proposed Tariff Revisions

Dear Sir or Madam:

Enclosed please find proposed tariff revisions to Securus Technologies, LLC's ("Securus") Public Utilities Commission of Ohio Tariff No. 1. Securus has also enclosed the Telecommunications Filing Form. Sheets affected by this filing include the following:

- Eighth Revised Sheet No. 2 updating the Check Sheet.
- Third Revised Sheet No. 3 updating the Table of Contents.
- Second Revised Sheet No. 7 updating the definition of Mandatory Tax or Mandatory Fee to conform to the Federal Communications Commission ("FCC") definition at 47 CFR § 64.6000(n) and moving content to Sheet No. 7.1.
- First Revised Sheet No. 7.1 adding content moved from Sheet No. 7.
- Second Revised Sheet No. 12 adding new Section 2.10 (Taxes) with a new provision stating that Securus' practices regarding charging and collecting governmental taxes and fees will comply with FCC incarcerated calling services ("ICS") rules; clarifying that Securus will charge and collect any applicable federal, state, or local tax or fee; and describing Securus' general practice of applying taxes and fees in addition to tariffed rates and charges. Securus' is making this change in connection with the FCC's expansion of the Telecommunications Relay Service Fund contribution base to include intrastate call revenues¹ and Securus applying the Federal Cost Recovery Charge for purposes of passing along these charges to consumers (without markup) as an Authorized Fee in conformance with the FCC's ICS rules. Also adding new Section 2.11 (Ancillary Service Charges) reflecting the FCC's

¹*Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, CG Docket No. 03-123, Report and Order, FCC 19-118 (released November 25, 2019).

determination that ICS ancillary service charges are considered jurisdictionally mixed and subject to FCC jurisdiction, and Securus' compliance with FCC ICS rules applicable to those charges.²

- First Revised Sheet No. 18 removing language regarding the application of taxes and fees to Prepaid Calling Cards and Debit Accounts, now addressed in Section 2.10 (described above).
- Second Revised Sheet No. 19 removing language regarding the application of taxes and fees to AdvanceConnect Accounts, now addressed in Section 2.10 (described above).
- Second Revised Sheet No. 19.1 rebranding the Inmate Debit product as Securus Debit and removing language regarding the application of taxes and fees to that product, now addressed in Section 2.10 (described above).

The requested effective date of this filing is May 10, 2021. A copy of the Customer Notice is included as Exhibit D.

Securus sincerely appreciates your attention to this matter. If you have questions regarding this filing, please contact me at (972) 277-0395 or by email at dconde@securustechnologies.com. You may also contact Michael S. J. Lozich - Sr. Corporate Counsel & Director of Regulatory and Governmental Affairs at (972) 277-0565 or by email at mlozich@securustechnologies.com.

Respectfully submitted,

/s/Debbie Conde

Senior Regulatory Analyst

²*Rates for Interstate Inmate Calling Services*, WC Docket No. 12-375, Report and Order on Remand and Fourth Further Notice of Proposed Rulemaking, FCC 20-111 (released August 7, 2020), ¶¶ 34-46, 53.

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS FILING FORM

(Effective: 04-01-2020)

Per the Commission's 5/29/2019 "Implementation Order" in Case No. 19-0173-TP-ORD

This form is intended to be used with most types of required filings. It provide check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in anyway.

In the Matter of the Application of Securus Technologies, LLC) TRF Docket No. 90-5787-TP-TRF
to File Revisions to PUCO No. 1 Inmate Operator Services Tariff) Case No. - -TP-
) NOTE: Unless you have reserved a Case #, leave
) the "Case No." field BLANK.
)

Name of Registrant(s) Securus Technologies, LLC

DBA(s) of Registrant(s) N/A

Address of Registrant(s) 4000 International Parkway, Carrollton, TX 75007

Company Web Address www.securustech.net

Regulatory Contact Person(s) Debbie Conde, Sr. Reg. Analyst

Phone (972)277-0395

Fax (972)277-0416

Regulatory Person's Email Address

dconde@securustechnologies.com

Contact Person for Annual Report Debbie Conde, Sr. Regulatory Analyst

Phone (972)277-0395

Consumer Contact Information Cameshia Davis, Regulatory Compliance Analyst

Phone (972)277-0472

Address (if different from above) Click here to enter text.

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

Notes:

Sections I and II are pursuant to Ohio Administrative Code (OAC) [4901:1-6](#).

Section III – Part I - Carrier to Carrier is pursuant to OAC [4901:1-7](#) and Pole Attachment to OAC [4901:1-3](#)

Section III – Part II - Wireless is pursuant to OAC [4901:1-6-24](#).

Section IV – Attestation.

(1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

(2) For requirements for various applications, see identified section of the Ohio Administrative Code Chapter 4901 and/or the supplemental application form noted.

(3) Information regarding the number of copies required by the PUCO may be obtained from the PUCO's website at www.PUCO.ohio.gov under the docketing information system section (Procedural filing requirements), by calling the Docketing Division at 614-466-4095 or by visiting the Docketing Division at the offices of the PUCO.

(4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits:

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s).
B	The tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section I – Part I - Common Filings:

Carrier Type: <input type="checkbox"/> Other (Explain below)	For Profit ILEC	Not for Profit ILEC	CLEC
Change terms & conditions of existing BLES.	<input type="checkbox"/> ATA 1-6-14(I)(2) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)
Introduce non-recurring charge, surcharge or fee to BLES	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)		<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)
Introduce or Increase Late Payment	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)
Revisions to BLES Cap	<input type="checkbox"/> ZTA 1-6-14(E) (0 day notice)		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> ZTA 1-6-14(E) (0 day notice)	<input type="checkbox"/> ZTA 1-6-14(E) (0 day notice)	<input type="checkbox"/> ZTA 1-6-14(E) (0 day notice)
Change BLES Rates	<input type="checkbox"/> TRF 1-6-14(E) & (G) (0 day notice)	<input type="checkbox"/> TRF 1-6-14(E) (0 day notice)	<input type="checkbox"/> TRF 1-6-14(H) (0 day notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> BLS 1-6-14(C)(1)(c) (Auto 30 days)		
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> ZTA 1-6-27(C) (0 day notice)	<input type="checkbox"/> ZTA 1-6-27(C) (0 day notice)	
Change in boundary	<input type="checkbox"/> ACB 1-6-32 (Auto 14 days)	<input type="checkbox"/> ACB 1-6-32 (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> TRF 1-6-08(G) (0 day notice)
BLES withdrawal	<input type="checkbox"/> WBL 4927.10 (120 day notice)		<input type="checkbox"/> ZTA 1-6-25(B) (0 day notice)
Other (explain):			

*Other exhibits may be required under the applicable rule, see the 4901:106-14(E) Filing Requirements on the PUCO's webpage for a complete list of exhibits.

Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-07 OAC

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input checked="" type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> 30-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Date Notice Sent:				

Section I – Part III – Inmate Operator Service Pursuant to Chapter 4901:1-6-22 OAC

Introduce New	Tariff Change	Price Change	Withdraw
<input type="checkbox"/> TRF (0 day notice)	<input type="checkbox"/> ATA (Auto 30 days)	<input checked="" type="checkbox"/> TRF (0 day notice)	<input type="checkbox"/> UNC (Non-Auto)

Section II – Part I – Carrier Certification – Pursuant to Chapter 4901:1-6-08 & 10 OAC and Competitive Eligible Telecommunications Carrier Designation (CETC) – Pursuant to Chapter 4901:1-6-09 OAC

ILEC (Out of territory)	CLEC	Telecommunications Service Provider Not Offering Local Service	CESTC	CETC
<input type="checkbox"/> ACE 1-6-08 (Auto 30-day)*	<input type="checkbox"/> ACE 1-6-08 (Auto 30-day)*	<input type="checkbox"/> ACE 1-6-08 (Auto 30-day)*	<input type="checkbox"/> ACE 1-6-10 (Auto 30-day)	<input type="checkbox"/> UNC 1-6-09 (Non-Auto)*

*Supplemental forms can be found on the PUCO webpage – [Telecommunications application forms](#).

Section II – Part II – Change in Operation or Ownership

Change in Operation or Ownership	ILEC	CLEC	Telecommunications Service Provider Not Offering Local Service
Abandon all services		<input type="checkbox"/> ABN 1-6-26 (Auto 30 days)	<input type="checkbox"/> ABN 1-6-26 (Auto 30 days)
Change of official name *	<input type="checkbox"/> ACN 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ACN 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0-day notice)
Change in ownership *	<input type="checkbox"/> ACO 1-6-29(E)(1) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-29(E)(1) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0-day notice)
Merger *	<input type="checkbox"/> AMT 1-6-29(E)(1) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-29(E)(1) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0-day notice)
Transfer certificate *	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0-day notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0-day notice)
FCC Authorized Change in Ownership or Merger	<input type="checkbox"/> CIO 1-6-29 (E)(2) (0-day notice)	<input type="checkbox"/> CIO 1-6-29 (E)(2) (0-day notice)	<input type="checkbox"/> CIO 1-6-29 (E)(2) (0-day notice)

*Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR, and CIO applications see the [4901:1-6-29 Filing Requirements](#) on the PUCO webpage for a complete list of exhibits.

Section III – Part I - Carrier to Carrier (Pursuant to 4901:1-7) & Attachments to Utility Equipment or Rights of Way (Pursuant to 4901:1-3)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement or amendment to an approved agreement	<input type="checkbox"/> NAG 1-7-07 (Auto 90 days)	<input type="checkbox"/> NAG 1-7-07 (Auto 90 days)
Request for arbitration	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)
Introduce or change carrier to carrier tariffs	<input type="checkbox"/> ATA 1-7-14 (Auto 30 days)	<input type="checkbox"/> ATA 1-7-14 (Auto 30 days)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC 1-7-04 or 05 (Auto 30 days)	
Changes in rates, terms & conditions to pole attachments, conduit occupancy and rights of way. (13-579-AU-ORD 11/30/16 Entry)	<input type="checkbox"/> ATA 1-3-04 (Auto 60 days)	

Section III – Part II – Facilities-based Wireless Service Providers (Pursuant to 4901:1-6-24)

Registration and Change in Operations*	<input type="checkbox"/> RCC <u>1-6-24(B)</u> (0 day notice)
Interconnection Agreement or amendment to an approved Agreement.	<input type="checkbox"/> NAG <u>1-7-07</u> (0 day notice)

*Change in Operations filing must be filed in the original RCC case designation code established during the registration process.

Section IV. – Attestation

Registrant hereby attests to it compliance with the pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules

I am an officer/agent of the applicant corporation, Securus Technologies, LLC , and am authorized to make this statement on its behalf.

Joshua Martin
(Name)

Please check All that apply:

☒ I attest that these tariffs comply with all applicable rules for the State of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the State of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the State of Ohio.

☒ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Ohio Adm. Code 4901:1-6-7.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on May 6, 2021 at Carrollton, Texas


*Signature and Title SVP & General Counsel

May 6, 2021
Date

*This affidavit is required for every tariff-affecting filing. It may be signed by counsel, an officer of the applicant or an authorized agent of the applicant.

VERIFICATION

I, Debbie Conde, verify I have utilized the Telecommunications Filing Form for the most proceedings provided by the Commission and that all of the information submitted here and all additional information in connection with this case, is true and correct to the best of my knowledge.

Debbie Conde

5/6/2021

*Signature and Title Sr. Regulatory Analyst

Date

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

File document electronically as directed in case number 06-900-AU-WVR
or

Send your completed Filing Form, including all required attachments as well as the required number of copies to:

Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793

EXHIBIT "A"

SECURUS TECHNOLOGIES, LLC

COPY OF TARIFF PAGES SUPERSEDED

PUCO NO 1
INMATE OPERATOR SERVICES TARIFF

LIST OF EFFECTIVE SHEETS

Current Sheets in this Tariff are as follows:

Sheet	Revision
1	Third*
2	Seventh*
3	Second
4	Original
5	Original
6	First
6.1	Original
7	First
7.1	Original
8	Original
9	First
10	First
11	Third
11.1	Original
12	First
13	Original
14	First
15	Original
16	Second
17	Original
18	Original
19	First
19.1	First
20	Third
21	First

Issued: January 23, 2020

Effective: January 24, 2020

Filed under authority of order of the Public Utilities Commission of Ohio in Case No. 90-5787-CT-TRF

ISSUED BY: Michael S. J. Lozich – Sr. Corporate Counsel &
Director of Regulatory and Governmental Affairs
Securus Technologies, LLC
4000 International Parkway
Carrollton, Texas 75007

(T)

PUCO NO 1
INMATE OPERATOR SERVICES TARIFF

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Issued: June 16, 2016

Effective: June 20, 2016

Filed under authority of order of the Public Utilities Commission of Ohio in Case No. 90-5787-CT-TRF

ISSUED BY: Curtis L. Hopfinger, Director – Regulatory & Government Affairs
 Securus Technologies, Inc., Inc.
 14651 Dallas Parkway, Suite 600
 Dallas, Texas 75254

PUCO NO 1
INMATE OPERATOR SERVICES TARIFF

SECTION 1: TECHNICAL TERMS AND ABBREVIATIONS (Continued)

End User- Any person, firm, partnership, corporation, or other entity furnished telecommunications services under the provisions and regulations of this tariff, and responsible for payment of charges.

Incomplete Call- Any call where voice transmission between the calling and called station is not established (i.e. busy, no answer, etc.) (T)

Inmate: A person detained at a Jail or Prison, regardless of the duration of the detention. (N)

Inmate Calling Service: A service that allows Inmates to make calls to individuals outside the Correctional Facility where the Inmate is being held, regardless of the technology used to deliver the service.

Inmate Telephone: A telephone instrument, or other device capable of initiating calls, set aside by authorities of a Correctional Facility for use by Inmates. (N)

Inmate User- A person incarcerated in a facility serviced by the Carrier who is authorized by the Customer to be connected to and utilize the Carrier's services under the terms and regulations of this tariff.

Jail: A facility of a local, state, or federal law enforcement agency that is used primarily to hold individuals who are (1) awaiting adjudication of criminal charges; (2) post-conviction and committed to confinement for sentences of one year or less; or (3) post-conviction and awaiting transfer to another facility. The term also includes city, county or regional facilities that have contracted with a private company to manage day-to-day operations; privately owned and operated facilities primarily engaged in housing city, county or regional inmates; and facilities used to detain individuals pursuant to a contract with U.S. Immigration and Customs Enforcement. (N)

LATA- Local Access and Transport Area as defined by the FCC

Live Agent Fee: A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions. (N)

Mandatory Tax or Mandatory Fee: A fee that a Provider is required to collect directly from Consumers, and remit to federal, state, or local governments. (N)

Measured Charge- A charge on a per minute basis in calculating a portion of the charges due for a completed Operator Assisted call.

Operator Assisted Station-to-Station- A class of service other than person-to-person whereby the assistance of an Operator is required to complete a call.

OSP- An acronym derived from the term Operator Service Provider.

Material moved to Original Sheet No. 7.1. (M)

Issued: March 16, 2016

Effective: March 17, 2016

Filed under authority of order of the Public Utilities Commission of Ohio in Case No. 90-5787-CT-TRF

ISSUED BY: Curtis L. Hopfinger, Director – Regulatory & Government Affairs
Securus Technologies, Inc., Inc.
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

PUCO NO 1
INMATE OPERATOR SERVICES TARIFF

SECTION 1: TECHNICAL TERMS AND ABBREVIATIONS (Continued)

(N)

Paper Bill/Statement Fees: Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.

Per-Call, or Per-Connection Charge: A one-time fee charged to a Consumer at call initiation.

Prepaid Calling: A presubscription or comparable service in which a Consumer, other than an Inmate, funds an account set up through a Provider of Inmate Calling Services. Funds from the account can then be used to pay for Inmate Calling Services, including calls that originate with an Inmate.

Prepaid Collect Calling: A calling arrangement that allows an Inmate to initiate an Inmate Calling Services call without having a pre-established billing arrangement and also provides a means, within that call, for the called party to establish an arrangement to be billed directly by the Provider of Inmate Calling Services for future calls from the same Inmate.

Prison: A facility operated by a territorial, state, or federal agency that is used primarily to confine individuals convicted of felonies and sentenced to terms in excess of one year. The term also includes public and private facilities that provide outsource housing to other agencies such as the State Departments of Correction and the Federal Bureau of Prisons; and facilities that would otherwise fall under the definition of a Jail but in which the majority of inmates are post-conviction or are committed to confinement for sentences of longer than one year.

Provider of Inmate Calling Services, or Provider: Any communications service provider that provides Inmate Calling Services, regardless of the technology used.

(N)

The below content was previously found on Original Sheet No. 7.

(M)

Subscriber- The person, firm, partnership, corporation, or other entity who owns, leases, or manages the pay telephone, PBX or other vehicle from which an end user places a call utilizing the services of the carrier.

Third Party Billed Call- A billing arrangement by which the charges for a call are billed to a number that is different from the calling number or the called number provided the third party accepts responsibility for such charge.

(M)

Issued: March 16, 2016

Effective: March 17, 2016

Filed under authority of order of the Public Utilities Commission of Ohio in Case No. 90-5787-CT-TRF

ISSUED BY: Curtis L. Hopfinger, Director – Regulatory & Government Affairs
Securus Technologies, Inc., Inc.
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

PUCO NO 1
INMATE OPERATOR SERVICES TARIFF

SECTION 2: RULES AND REGULATIONS (Continued)

2.9 Credit Limitations

(T)

Securus Technologies, Inc. reserves the right to prohibit calls to a called number once a predetermined credit limit has been reached. The predetermined credit limit will be set by the Company. When total billing is at or over the limits, the Company will automatically block calls to that number. Before blocking a telephone number, the Company will notify the customer of record for that telephone number of the limit as well as procedures for increasing that limit or paying for calls before a bill is received.

(T)

(D)

(D)

Issued: March 16, 2016

Effective: March 17, 2016

Filed under authority of order of the Public Utilities Commission of Ohio in Case No. 90-5787-CT-TRF

ISSUED BY: Curtis L. Hopfinger, Director – Regulatory & Government Affairs
Securus Technologies, Inc., Inc.
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

PUCO NO 1
INMATE OPERATOR SERVICES TARIFF

SECTION 3: DESCRIPTION OF SERVICE (Continued)

3.11 Prepaid Calling Cards and Debit Accounts

Where offered by the Confinement Facility, Inmates may either purchase a Prepaid Calling Card or set up a Prepaid Debit Account for calls made by the Inmate User or Authorized User. Prepaid Calling Cards and Debit Accounts provide an alternative method to make calls and are designed for those Inmates who prefer to prepay for their calls. Calls are made by dialing a special access dialing sequence that connects directly to the Company's network at the Confinement Facility. A valid Authorization Code must be entered to access the account.

The Company's system automatically informs the Inmate User or Authorized User of the Prepaid Balance remaining on the Prepaid Calling Card or in the Prepaid Debit Account, and provides prompts to place the call by entering the destination telephone number with area code. Network usage is deducted from the Prepaid Balance on a real time basis as the call progresses. Applicable state taxes and fees are included in the rates and charges for the calls made. On Prepaid Calling Card and Prepaid Debit Account calls, when the Prepaid Balance is one minute prior to depletion, the Inmate User or Authorized User will be interrupted with such an announcement.

Prepaid Calling Card and Debit Account services are available twenty-four (24) hours a day, seven (7) days per week to all terminating locations serviced. Access to such telephone services by an Inmate User may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest one (1) cent on a per call basis. Prepaid Balances are not charged for incomplete calls.

3.11.1 Prepaid Calling Cards

The Confinement Facilities that offer the option of Prepaid Calling Cards may purchase Prepaid Calling Cards directly from the Company. Inmates then purchase the Cards from authorized personnel at the Confinement Facilities. The Company does not engage in direct monetary transactions with the Inmate. The Inmate may purchase a Prepaid Calling Card in denominations determined by the Confinement Facility. Prepaid Calling Cards are offered only to Inmates at Confinement Facilities and not to the general public. Prepaid Calling Cards are valid for one hundred eighty (180) days from the date of first usage. Unused Prepaid Balances may be used by the Inmate User or Authorized User following release from the Confinement Facility only through the Company's network by dialing a special toll free access number which automatically connects the call to the Company's network. Unused Prepaid Balances are not refundable nor may Prepaid Calling Cards be replenished upon the depletion of the Prepaid Balance. Inmates may purchase additional cards, as permitted by their Confinement Facility.

Issued: November 8, 2010

Effective: November 9, 2010

Filed under authority of order of the Public Utilities Commission of Ohio in Case No. 90-5787-CT-TRF

ISSUED BY: Curtis L. Hopfinger, Director – Regulatory & Government Affairs
Securus Technologies, Inc., Inc.
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

PUCO NO 1
INMATE OPERATOR SERVICES TARIFF

SECTION 3: DESCRIPTION OF SERVICE (Continued)

3.11 Prepaid Calling Cards and Debit Accounts (Continued)

3.11.2 Prepaid Debit Accounts

For a Prepaid Debit Account, the Inmate may set up the account through the Confinement Facility administrators with an initial payment typically through the Inmate's commissary account, in those Confinement Facilities where this service is available. Upon the depletion of the Prepaid Balance, the Prepaid Debit Account may be replenished by depositing funds into the Account via the Confinement Facility administrator. Prepaid Debit Accounts are considered dormant if there is no activity for one hundred eighty (180) days following the last call made. Inactive accounts will be removed from the Company's system. In conjunction with their release from the Confinement Facility, the Inmate may request a refund from the Confinement Facility administrator.

3.12 AdvanceConnect Accounts

End Users who prefer to pay in advance for Collect Calls that originate from Confinement Facilities, or else if the End User's local exchange carrier does not have a billing and collection agreement with the Company or its intermediary, may set up an AdvanceConnect Account with the Company with an initial payment. The Account is set up with the initial payment and may be replenished by payment in any amount chosen by the End User. Applicable state taxes and fees are calculated and deducted from the balance at the conclusion of the call. (C)(T)

When the balance in an AdvanceConnect Account reaches ten dollars (\$10) or below, the End User will receive an automated courtesy call from the Company notifying the End User with such an announcement. If the End User's balance reaches zero prior to replenishment of the Account, the End User will be blocked from receiving further calls from any Confinement Facility served by the Company until the balance is replenished or an alternative billing arrangement is made. (C)(T)

The End User may request a refund of the available balance in the AdvanceConnect Account either by written request to the Company or by contacting the Company at its toll free telephone number once the End User verifies certain account information. Any such unused balances will expire in one hundred eighty (180) days following the last call made, unless the balance is either fully depleted or a refund has been requested. No refunds of unused balances will be issued after the expiration date.

AdvanceConnect Account service is available twenty-four (24) hours a day, seven (7) days a week to all terminating locations served. Access to such services by the Inmate User may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest one (1) cent on a per call basis. Balances are not charged for incomplete calls.

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PUCO NO 1
INMATE OPERATOR SERVICES TARIFF

SECTION 3: DESCRIPTION OF SERVICE (Continued)

3.13 Inmate Debit Accounts

Inmate Debit is a prepaid telephone account offering made available to Inmates by the Company when permitted by the Confinement Facility. Inmate Debit provides an alternative method for Inmates to prepay for and make calls. An Inmate Debit account associated with the Inmate's Personal Identification Number (PIN) is automatically established by the Company. Inmates fund and replenish their Inmate Debit account through electing to transfer funds from either their facility's inmate trust fund or commissary account to their Inmate Debit account. Inmate Debit accounts may also be funded by inmate friends and family members via the Company's points-of-sale. Funds placed in this account become the property of the inmate.

Inmate Debit calls are processed by dialing a special access dialing sequence that connects directly to the Company's network at the Confinement Facility. Inmates must enter a valid Authorization Code to access their Inmate Debit account. The Company's system automatically informs the Inmate of the prepaid balance remaining on the Inmate Debit account prior to each call, provides prompts to place the call by entering the destination telephone number, and informs the Inmate of the rates for the call being attempted. Call charges are deducted from the prepaid account balance on a real-time basis as the call progresses. Applicable state taxes and fees are in addition to the rates and charges for calling service. During an Inmate Debit call, when the prepaid account balance is one minute prior to depletion, the Inmate will be interrupted with such an announcement.

Inmate Debit services are available twenty-four (24) hours a day, seven (7) days per week to all terminating locations serviced. Access to such telephone services by an Inmate may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest one (1) cent on a per call basis. Prepaid balances are not charged for incomplete calls.

(D)
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EXHIBIT "B"

SECURUS TECHNOLOGIES, LLC

COPY OF REVISED TARIFF PAGES

PUCO NO 1
INMATE OPERATOR SERVICES TARIFF

LIST OF EFFECTIVE SHEETS

Current Sheets in this Tariff are as follows:

Sheet	Revision
1	Third
2	Eighth*
3	Third*
4	Original
5	Original
6	First
6.1	Original
7	Second*
7.1	First*
8	Original
9	First
10	First
11	Third
11.1	Original
12	Second*
13	Original
14	First
15	Original
16	Second
17	Original
18	First*
19	Second*
19.1	Second*
20	Third
21	First

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PUCO NO 1
INMATE OPERATOR SERVICES TARIFF

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PUCO NO 1
INMATE OPERATOR SERVICES TARIFF

SECTION 1: TECHNICAL TERMS AND ABBREVIATIONS (Continued)

End User- Any person, firm, partnership, corporation, or other entity furnished telecommunications services under the provisions and regulations of this tariff, and responsible for payment of charges.

Incomplete Call- Any call where voice transmission between the calling and called station is not established (i.e. busy, no answer, etc.)

Inmate: A person detained at a Jail or Prison, regardless of the duration of the detention.

Inmate Calling Service or ICS: A service that allows Inmates to make calls to individuals outside the Correctional Facility where the Inmate is being held, regardless of the technology used to deliver the service.

(T)

Inmate Telephone: A telephone instrument, or other device capable of initiating calls, set aside by authorities of a Correctional Facility for use by Inmates.

Inmate User- A person incarcerated in a facility serviced by the Carrier who is authorized by the Customer to be connected to and utilize the Carrier's services under the terms and regulations of this tariff.

Jail: A facility of a local, state, or federal law enforcement agency that is used primarily to hold individuals who are (1) awaiting adjudication of criminal charges; (2) post-conviction and committed to confinement for sentences of one year or less; or (3) post-conviction and awaiting transfer to another facility. The term also includes city, county or regional facilities that have contracted with a private company to manage day-to-day operations; privately owned and operated facilities primarily engaged in housing city, county or regional inmates; and facilities used to detain individuals pursuant to a contract with U.S. Immigration and Customs Enforcement.

LATA- Local Access and Transport Area as defined by the FCC

Live Agent Fee: A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

Mandatory Tax or Mandatory Fee: A fee that Securus is required to collect directly from Consumers, and remit to federal, state, or local governments. A Mandatory Tax or Fee that is passed through to a Consumer may not include a markup, unless the markup is specifically authorized by a federal, state, or local statute, rule, or regulation.

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Measured Charge- A charge on a per minute basis in calculating a portion of the charges due for a completed Operator Assisted call.

Material moved to First Revised Sheet No. 7.1.

(M)

Material moved to Original Sheet No. 7.1.

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PUCO NO 1
INMATE OPERATOR SERVICES TARIFF

SECTION 1: TECHNICAL TERMS AND ABBREVIATIONS (Continued)

The below content was previously found on First Revised Sheet No. 7.

(M)

Operator Assisted Station-to-Station- A class of service other than person-to-person whereby the assistance of an Operator is required to complete a call.

OSP- An acronym derived from the term Operator Service Provider.

(M)

Paper Bill/Statement Fees: Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.

Per-Call, or Per-Connection Charge: A one-time fee charged to a Consumer at call initiation.

Prepaid Calling: A presubscription or comparable service in which a Consumer, other than an Inmate, funds an account set up through a Provider of Inmate Calling Services. Funds from the account can then be used to pay for Inmate Calling Services, including calls that originate with an Inmate.

Prepaid Collect Calling: A calling arrangement that allows an Inmate to initiate an Inmate Calling Services call without having a pre-established billing arrangement and also provides a means, within that call, for the called party to establish an arrangement to be billed directly by the Provider of Inmate Calling Services for future calls from the same Inmate.

Prison: A facility operated by a territorial, state, or federal agency that is used primarily to confine individuals convicted of felonies and sentenced to terms in excess of one year. The term also includes public and private facilities that provide outsource housing to other agencies such as the State Departments of Correction and the Federal Bureau of Prisons; and facilities that would otherwise fall under the definition of a Jail but in which the majority of inmates are post-conviction or are committed to confinement for sentences of longer than one year.

Provider of Inmate Calling Services, or Provider: Any communications service provider that provides Inmate Calling Services, regardless of the technology used.

The below content was previously found on Original Sheet No. 7.

Subscriber- The person, firm, partnership, corporation, or other entity who owns, leases, or manages the pay telephone, PBX or other vehicle from which an end user places a call utilizing the services of the carrier.

Third Party Billed Call- A billing arrangement by which the charges for a call are billed to a number that is different from the calling number or the called number provided the third party accepts responsibility for such charge.

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PUCO NO 1
INMATE OPERATOR SERVICES TARIFF

SECTION 2: RULES AND REGULATIONS (Continued)

2.9 Credit Limitations

Securus Technologies, Inc. reserves the right to prohibit calls to a called number once a predetermined credit limit has been reached. The predetermined credit limit will be set by the Company. When total billing is at or over the limits, the Company will automatically block calls to that number. Before blocking a telephone number, the Company will notify the customer of record for that telephone number of the limit as well as procedures for increasing that limit or paying for calls before a bill is received.

2.10 Taxes

Securus' practices in connection with collecting taxes and fees from Consumers for (or in connection with) intrastate ICS complies with Federal Communication Commission Rule 47 CFR § 64.6070. Securus charges and collects any applicable Mandatory Tax or Fee or Authorized Fee on a per-call basis (including (as applicable) Federal Cost Recovery Charge, State sales tax, municipal taxes, gross receipts tax, and similar taxes and fees). Generally, any applicable Mandatory Tax or Fee or Authorized Fee is in addition to the rates and charges stated in this tariff, and each Mandatory Tax or Fee or Authorized Fee will be itemized separately on Consumer bills.

2.11 Ancillary Service Charges

Pursuant to the Federal Communication Commission's Report and Order on Remand and Fourth Further Notice of Proposed Rulemaking, FCC 20-111, released August 7, 2020 and effective November 23, 2020, ancillary service charges are considered jurisdictionally mixed (i.e., they cannot be segregated between interstate and intrastate calls) and, therefore, subject to FCC jurisdiction. For purposes of ancillary service charges, the jurisdictional nature of an intrastate call depends exclusively on determining the physical location of the endpoints of the call being within the State of Ohio. As a result, all ancillary service charges are subject to the FCC's jurisdiction and rules regarding ICS. Securus' practices in connection with charging ancillary service charges in connection with Inmate Calling Services complies with Federal Communication Commission Rule 47 CFR § 64.6020. If Securus segregates intrastate ICS from interstate ICS based on the physical location of the endpoints of an ICS call, then the ancillary service charges set forth in this tariff will apply to intrastate ICS calls in Ohio.

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PUCO NO 1
INMATE OPERATOR SERVICES TARIFF

SECTION 3: DESCRIPTION OF SERVICE (Continued)

3.11 Prepaid Calling Cards and Debit Accounts

Where offered by the Confinement Facility, Inmates may either purchase a Prepaid Calling Card or set up a Prepaid Debit Account for calls made by the Inmate User or Authorized User. Prepaid Calling Cards and Debit Accounts provide an alternative method to make calls and are designed for those Inmates who prefer to prepay for their calls. Calls are made by dialing a special access dialing sequence that connects directly to the Company's network at the Confinement Facility. A valid Authorization Code must be entered to access the account.

The Company's system automatically informs the Inmate User or Authorized User of the Prepaid Balance remaining on the Prepaid Calling Card or in the Prepaid Debit Account and provides prompts to place the call by entering the destination telephone number with area code. Network usage is deducted from the Prepaid Balance on a real time basis as the call progresses. On Prepaid Calling Card and Prepaid Debit Account calls, when the Prepaid Balance is one minute prior to depletion, the Inmate User or Authorized User will be interrupted with such an announcement.

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Prepaid Calling Card and Debit Account services are available twenty-four (24) hours a day, seven (7) days per week to all terminating locations serviced. Access to such telephone services by an Inmate User may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest one (1) cent on a per call basis. Prepaid Balances are not charged for incomplete calls.

(T)

3.11.1 Prepaid Calling Cards

The Confinement Facilities that offer the option of Prepaid Calling Cards may purchase Prepaid Calling Cards directly from the Company. Inmates then purchase the Cards from authorized personnel at the Confinement Facilities. The Company does not engage in direct monetary transactions with the Inmate. The Inmate may purchase a Prepaid Calling Card in denominations determined by the Confinement Facility. Prepaid Calling Cards are offered only to Inmates at Confinement Facilities and not to the general public. Prepaid Calling Cards are valid for one hundred eighty (180) days from the date of first usage. Unused Prepaid Balances may be used by the Inmate User or Authorized User following release from the Confinement Facility only through the Company's network by dialing a special toll free access number with automatically connects the call to the Company's network. Unused Prepaid Balances are not refundable nor may Prepaid Calling Cards be replenished upon the depletion of the Prepaid Balance. Inmates may purchase additional cards, as permitted by their Confinement Facility.

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PUCO NO 1
INMATE OPERATOR SERVICES TARIFF

SECTION 3: DESCRIPTION OF SERVICE (Continued)

3.11 Prepaid Calling Cards and Debit Accounts (Continued)

3.11.2 Prepaid Debit Accounts

For a Prepaid Debit Account, the Inmate may set up the account through the Confinement Facility administrators with an initial payment typically through the Inmate's commissary account, in those Confinement Facilities where this service is available. Upon the depletion of the Prepaid Balance, the Prepaid Debit Account may be replenished by depositing funds into the Account via the Confinement Facility administrator. Prepaid Debit Accounts are considered dormant if there is no activity for one hundred eighty (180) days following the last call made. Inactive accounts will be removed from the Company's system. In conjunction with their release from the Confinement Facility, the Inmate may request a refund from the Confinement Facility administrator.

3.12 AdvanceConnect Accounts

End Users who prefer to pay in advance for Collect Calls that originate from Confinement Facilities, or else if the End User's local exchange carrier does not have a billing and collection agreement with the Company or its intermediary, may set up an AdvanceConnect Account with the Company with an initial payment. The Account is set up with the initial payment and may be replenished by payment in any amount chosen by the End User.

(D)

When the balance in an AdvanceConnect Account reaches ten dollars (\$10) or below, the End User will receive an automated courtesy call from the Company notifying the End User with such an announcement. If the End User's balance reaches zero prior to replenishment of the Account, the End User will be blocked from receiving further calls from any Confinement Facility served by the Company until the balance is replenished or an alternative billing arrangement is made.

The End User may request a refund of the available balance in the AdvanceConnect Account either by written request to the Company or by contacting the Company at its toll free telephone number once the End User verifies certain account information. Any such unused balances will expire in one hundred eighty (180) days following the last call made unless the balance is either fully depleted or a refund has been requested. No refunds of unused balances will be issued after the expiration date.

(T)

AdvanceConnect Account service is available twenty-four (24) hours a day, seven (7) days a week to all terminating locations served. Access to such services by the Inmate User may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest one (1) cent on a per call basis. Balances are not charged for incomplete calls.

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ISSUED BY:

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PUCO NO 1
INMATE OPERATOR SERVICES TARIFF

SECTION 3: DESCRIPTION OF SERVICE (Continued)

3.13 Securus Debit Accounts

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Securus Debit is a prepaid telephone account offering made available to Inmates by the Company when permitted by the Confinement Facility. Securus Debit provides an alternative method for Inmates to prepay for and make calls. A Securus Debit account associated with the Inmate's Personal Identification Number (PIN) is automatically established by the Company. Inmates fund and replenish their Securus Debit account through electing to transfer funds from either their facility's inmate trust fund or commissary account to their Securus Debit account. Securus Debit accounts may also be funded by inmate friends and family members via the Company's points-of-sale. Funds placed in this account become the property of the inmate.

Securus Debit calls are processed by dialing a special access dialing sequence that connects directly to the Company's network at the Confinement Facility. Inmates must enter a valid Authorization Code to access their Securus Debit account. The Company's system automatically informs the Inmate of the prepaid balance remaining on the Securus Debit account prior to each call, provides prompts to place the call by entering the destination telephone number, and informs the Inmate of the rates for the call being attempted. Call charges are deducted from the prepaid account balance on a real-time basis as the call progresses. During a Securus Debit call, when the prepaid account balance is one minute prior to depletion, the Inmate will be interrupted with such an announcement.

(D)

Securus Debit services are available twenty-four (24) hours a day, seven (7) days per week to all terminating locations serviced. Access to such telephone services by an Inmate may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest one (1) cent on a per call basis. Prepaid balances are not charged for incomplete calls.

(T)

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EXHIBIT "C"

SECURUS TECHNOLOGIES, LLC

The Company is adding language to its tariff to introduce and describe the Federal Cost Recovery Charge in addition to adding new language for Taxes and Ancillary Service Charges and other administrative changes. Customer notices were sent to the email addresses on file for each account.

EXHIBIT "D"

SECURUS TECHNOLOGIES, LLC

COPY OF CUSTOMER NOTICE

From: JPay <JPay@jpay.com>

Sent: Monday, May 3, 2021 11:54 AM

To:

Subject: SECURUS CUSTOMER NOTICE – FEDERAL COST RECOVERY CHARGE



A Securus Technologies Company

Dear Valued Customer,

The Federal Communications Commission ("FCC") maintains a federal fund for the Telecommunications Relay Service ("TRS"), which supports communication services for individuals with hearing and speech disabilities.

Last year, the FCC extended its contribution requirements for the TRS fund to include in-state calls effective July 1, 2020, which carriers are allowed to recover through shared cost recovery methods.

Securus is implementing a Federal Cost Recovery Charge in Idaho for the purpose of covering the costs of the TRS contribution on all calls (interstate, intrastate, and international). The TRS contribution for local and intrastate calls is 0.962% of the call charge and the contribution for interstate and international calls is 2.322% of the call charge. These contributions are subject to periodic change by the FCC. Securus only charges the exact amount of the TRS fund contribution with no markups.

For additional information, please visit us at www.securustech.net or call Customer Services at 1.800.844.6591.

Warm regards,
Your JPay Team



You are receiving this email because you may be interested in products and services from JPay. © 2021 JPay. Read our [Privacy Policy](#). This email box is not monitored; please do not reply to this email. If you prefer not to receive promotional emails from JPay, you can [unsubscribe](#). If you have problems with this email, you can click [here](#) to view this email as a web page.

JPay, 12864 Biscayne Blvd., Ste. 243, Miami, FL 33181.

Click [here](#) to report this email as spam.

This foregoing document was electronically filed with the Public Utilities

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in

Case No(s). 90-5787-CT-TRF

Summary: Tariff Tariff Revision for Securus Technologies, LLC electronically filed by Ms. Debbie Conde on behalf of Lozich, Michael S. J. Mr. and Securus Technologies, LLC and Michael S. J. Lozich