



Professional Telecommunications Services, Inc.

April 29, 2021
Via Electronic Delivery

The Public Utilities Commission of Ohio
180 East Broad Street, 11th Floor
Columbus, Ohio 43215

Re: Annual report for the most recent filing year. Pursuant to R.C. 4905.14 and Case No. <http://dis.puc.state.oh.us/CaseRecord.aspx?CaseNo=21-0001>, the annual report due by April 30th, 2021. Case No. 21-0001-AU-RPT

Re: Annual Telecommunication Relay System (TRS) report. Pursuant to R.C. 4905.84, Ohio Adm. Code 4901:1-36, and Case No. 20-03-TP-RPT, the 2020 annual TRS assessment report due by April 30th, 2021 Case No. 20-03-TP-RPT

Dear PUCO:

Regarding the above cases, Professional Telecommunications Services, Inc. cannot log into the PUCO Community and file the required reports due to log-in errors.

We have opened Case #00683688 with itticketadmin@puco.ohio.gov in an attempt to resolve the log in error: Launch PUCO Community

Single sign-on error

We can't log you in because of an issue with single sign-on. Contact your Salesforce admin for help.

Once the log-in error is resolved we will promptly file the required reports.

Respectfully Submitted,

A handwritten signature in black ink that reads "Joey C. Hazenfield".

Joey C. Hazenfield

President

Professional Telecommunications Services, Inc.

Joey.hazenfield@unitedmediasolutions.us

This foregoing document was electronically filed with the Public Utilities

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in

Case No(s). 21-0001-AU-RPT, 20-0003-TP-RPT

Summary: Letter of Notification Reason for not filing by deadline-Log in error electronically filed by Mr. Joey C. Hazenfield on behalf of Hazenfield, Joey C. Mr.