

HILLCREST SOLAR PROJECT

Case No. 17-1152-EL-BGN

April 15, 2021

Ohio Power Siting Board
Docketing Division
180 East Broad Street, 11th Floor
Columbus, Ohio 43215-3793
Attn: Grant Zeto

RE: Hillcrest Solar I, LLC
Case Nos. 17-1152-EL-BGN, 18-1267-EL-BGA, 20-0614-EL-BNR

Notice of Compliance with Certificate Condition #11 - During the construction and operation of the Solar Farm, Hillcrest shall submit to Staff a complaint summary report by the fifteenth day of April, July, October, and December of each year for the first five years of operation. The report should include a list of all complaints received through the Applicant's complaint resolution process, a description of the actions taken toward a resolution of each complaint, and a status update if the complaint has yet to be resolved.

Dear Mr. Zeto;

Hillcrest Solar I, LLC ("Hillcrest Solar") is certified to construct a solar-powered electric generation facility in Brown County, Ohio in accordance with the Certificate of Environmental Compatibility and Public Need (CECPN or Certificate) from the Ohio Power Siting Board (OPSB) on February 15, 2018 (OPSB Case Number: 17-1152-EL-BGN), Order on Certificate on February 21, 2019 (OPSB Case Number 18-1267-EL-BGA) and Construction Notice for the Point of Interconnection/Transmission Line Project on June 21, 2020 (OPSB Case Number: 20-0614-EL-BNR).

In accordance with Certificate Condition #11, the following is a summary of complaints received by Hillcrest Solar I, LLC regarding the Hillcrest Solar Project (the Project) from the first quarter of 2021 (January 1 – March 31).

Hillcrest Solar received 4 formal complaints that were addressed according to the Hillcrest Solar Complaint Resolution Process (docketed December 12, 2019 according to Certificate Condition #10). A Comments and Complaints Form was filled out for each issue and details recorded in an internal complaint tracking table. Project personnel, including the Owner's Site Representatives and Lands and Community teams and/or PCL (Contractor) followed up with the individual to listen to their concerns and discuss solutions. All complaints received by Hillcrest Solar as of April 1, 2021 regarding the Project are considered resolved, but solutions such as addressing radio frequency interference as well as road maintenance to prevent damage and dirt accumulation are ongoing.

Attached please the tracking table for details of each compliant as well as the associated Comment and Compliant Form regarding compliance with Certificate Condition #11 of the Opinion, Order and Certificate issued on February 15, 2018 in Case No. 17-1152-EL-BGN. For the privacy of those who submitted a complaint, personal information (phone number, address, etc.) has been redacted.

We are available, at your convenience, to answer any questions you may have.

Sincerely,

A handwritten signature in blue ink that reads "Julia Mancinelli". The signature is written in a cursive, flowing style.

Julia Mancinelli, Director – Environment

Attachments: Hillcrest Solar Complaint Tracking Table
Hillcrest Solar Project Comments and Complaint Forms

Hillcrest Solar I, LLC – Compliant Tracking Table – First Quarter of 2021 (January 1 – March 31)

Date Complaint Received	Name	Method of Contact	Complaint Description	Action Taken by Hillcrest Solar	Resolution	Date of Resolution
January 20, 2021	Jill Maham	Phone	<p>Maham was unhappy that she had to wash her car frequently due to construction dust. She was also concerned about ruts on her property by the shoulder of the road from heavy vehicles.</p> <p>She also inquired about visual screens in addition to the existing treeline between her property and the Project.</p>	<p>The Site Representative, Project Manager, Environment Coordinator, and Lands and Community Coordinator reviewed her properties in relation to the visual screening detailed in the Landscape Plan submitted to the OPSB and shared with landowners in preconstruction community events.</p>	<p>A car wash voucher was delivered to Maham. Road repair is planned prior to COD on all county roads.</p> <p>As Maham has a large area of natural vegetation between the residence and the Project, no additional visual screening was installed as per the Landscape Plan. This was explained to Maham.</p>	January 30, 2021
January 22, 2021	Cheryl Toney	Phone	<p>Toney expressed concern regarding the visual screening adjacent to her vacant lots. She was concerned that if she decided to sell the lots in the future, the view of the Project would impact the sale.</p> <p>She also informed Hillcrest Solar of Project personnel driving above speed limits and mud and dirt on the roads.</p>	<p>The Site Representative, Project Manager, Environment Coordinator, and Lands and Community Coordinator reviewed her properties in relation to the visual screening detailed in the Landscape Plan submitted to the OPSB and shared with landowners in preconstruction community events.</p>	<p>The Site Representative explained to Toney that as there were no residences on the lots, it was not included in the Landscape Plan.</p> <p>The street sweeper was sent to clean the roads near Toney's residence, and crews were reminded of the speed limits on local roads.</p>	January 30, 2021
February 5, 2021	Wade James Young	In person at site office	<p>Young flagged that site personnel were exceeding speed limits, there was damage to his property on the road shoulder, street sweepers were leaving mud when pulling into his driveway to turn around, and asked that the Project improve his driveway.</p>	<p>The Site Representative walked about the site with Young to hear his concerns and prepare a solution strategy. Speed was made a main topic of regular site construction meetings.</p>	<p>The Site Representative will be monitoring side roads more often to ensure speed limits are obeyed.</p> <p>Road repair is planned prior to COD on all county roads, and touch ups were made on Young's driveway to make up for the street sweeper's activity. Residential driveways are not to be used by large vehicles for turn arounds without permission.</p>	February 5, 2021
March 16, 2021	Daryl Napier and David Hall	Phone	<p>Napier has experienced interference with his two way radio since December. When the Site Representative went to see Napier he also spoke with Hall whom had a similar complaint.</p>	<p>Some AM frequencies may be affected by the underground cables and inverters. The Lands and Community Coordinator reached out the radio manufacturer for advice and are working with the company and Napier to find out if there are options to reduce interference.</p>	<p>Reducing interference is still being investigated, and the Project is maintaining discussions with landowners regarding solutions.</p>	Ongoing

HILLCREST SOLAR PROJECT

COMMENTS AND COMPLAINTS FORM

Date: 2021-01-20

Name: Jill Maham

Address:

City: Mt. Orab

State: Ohio

Zip code:

Phone

Email:

Comment or complaint received:

In person ☐ By phone ☒ By email ☐

Nature and description of comment or complaint

(Description, circumstances, place and time if relevant, etc.)

Jill Maham called expressing her concerns to Don Demers about the amount of times she has to wash her car due to the amount of mud on the roads, the ruts on Moon Rd. caused by construction vehicles and that there are also ruts in her front yard. JM also expressed concerns regarding the visual screening on East side of Block 39. Though JM knows there are pre-existing trees in the area, she is concerned that they are deciduous and that there will not be sufficient coverage in winter months.

SECTION FOR USE BY THE PARTY RESPONSIBLE FOR ADDRESSING COMMENTS AND COMPLAINTS

Follow-up made

(Please describe the actions taken following receipt of the comment or complaint)

Maclean Nash had a meeting with the environmental team regarding visual screening. It was determined that the visual screening plan was sufficient in the area near JM house and that if they were to add screening, it would be low lying shrubs/bushes and would not make an impact. Maclean Nash was able to reach JM on 2021-01-29. She reiterated what was said during her meeting with the environmental team. JM said that she would like someone to come to her home so that they could see what she does. JM said she could clearly see solar arrays from her home. MN said her colleague, Jason Sirois could make a house visit. MN let JM know that once conditions were drier, crews would come to her home to fix the ruts caused by construction vehicles and JM said she would appreciate that. In regards to JM having to wash her car, MN asked if JM had received the Mikes Car wash vouchers as JM was on their mailing list. JM said the only thing she had received was the Butterbees gift card. MN apologized and said that she would ensure JM received a new voucher. (JS brought JM a Mikes Car wash voucher when he visited her house on 2021-01-30). JM also mentioned that the construction lights were far too bright and were shining directly into her home. JS went the same day (2021-01-29) to adjust the flood lights in JM area.

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Mitigation measures

(Please describe the mitigation measures or corrections taken/made, if required)

The ruts on her property will be repaired during major road works. Discussions were had with adjacent crews regarding construction impacts about her property such as lighting and traffic. Maham received a voucher to wash her car from the Project.

Feedback and information

For complaints, when and by what means was a response made to the party filing the complaint?

Maham was addressed over the phone and in person immediately following her complaint.

Additional information

Date completed on:

January 30, 2021

Responsible for comment and complaint follow-up

How to File a Complaint

Please submit either in person at project site office, by phone (604) 633-9990 ext. 2011 or by email Hillcrest_Solar@innergex.com.

If the complainant is unsatisfied with the resolution of their complaint, they are encouraged to contact the OPSB at 866-270-6772 or contactopsb@puco.ohio.gov.

COMMENTS AND COMPLAINTS FORM

Date: January 22, 2021

Name: Cheryl Toney

Address:

City: Mt. Orab

State: Ohio

Zip code:

Phone:

Email:

Comment or complaint received:

In person ☐ By phone ☒ By email ☐

Nature and description of comment or complaint

(Description, circumstances, place and time if relevant, etc.)

CT called Jason Sirois and expressed concern to JS because owns three vacant lots across the road from Site E and she could tell that they were not installing visual screening on the southside of the access gate off of Moon Road. Her main concern was that she would not be able to easily sell her properties in the future if they look out onto land with solar panels and no visual screening.

CT also expressed concern about the high speeds crews were driving vehicles and the amount of dirt and mud on the roads. JS let CT know that the team was aware of crews speeding and the mud on the roads and that PCL was trying to restrict construction traffic. JS let CT know that he would speak to the environmental team about the visual screening.

SECTION FOR USE BY THE PARTY RESPONSIBLE FOR ADDRESSING COMMENTS AND COMPLAINTS

Follow-up made

(Please describe the actions taken following receipt of the comment or complaint)

The environmental team noted that the current use for the land was for agricultural use and visual screening was planned based on vies from current residences. If the project were to accommodate for any possible future structures the entire project would have to include additional screening.

Mitigation measures

(Please describe the mitigation measures or corrections taken/made, if required)

Major road repairs will occur in the coming weeks as construction concludes. Speed limits on local roads were flagged in routine site meetings.

Feedback and information

For complaints, when and by what means was a response made to the party filing the complaint?

Toney was spoken to over the phone and in person immediately following her complaint.

Additional information

Date completed on: January 30, 2021

Responsible for comment and complaint follow-up

How to File a Complaint

Please submit either in person at project site office, by phone (604) 633-9990 ext. 2011 or by email Hillcrest_Solar@innergex.com.

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COMMENTS AND COMPLAINTS FORM

Date: February 5, 2021

Name: Wade James Young

Address:

City: Mt. Orab

State: Ohio

Zip code: 45154

Phone:

Email:

Comment or complaint received:

In person ☒

By phone ☐

By email ☐

Nature and description of comment or complaint

(Description, circumstances, place and time if relevant, etc.)

WY stopped by the office today to express his displeasure about the construction in his neighborhood. JS proceeded to follow him to his house to understand WY concerns. The following items were discussed:

- 1.Speed on Moon Rd, a legitimate complaint. JS watched a loaded gravel truck going 45 mph while he was talking to WY, and JS noted they were only 600 ft away from where they are dumping sand ,which JS agreed was unacceptable. JS asked that Don Demers of PCL call Wood regarding this matter. JS will be driving by a little more often to follow up on speeds on the road.
- 2.Damage to the grass in front of WY house which WY explained was a result of people pulling to pass each other. JS let him know that they would be addressing this and all along Moon Rd when construction was finished in this area.
- 3.Street sweepers are pulling into WY driveway, which is mudding it up. JS asked DD to remind crew not to utilize neighbors' driveways to turnaround as it upsets people that have nothing to do with the Project.
4. WY asked for the Project to gravel his driveway and extend it along the sidewalk. JS thought this request was excessive. Though JS did think that because the Project was using his driveway as a turnaround, something needs to be done. JS let WY know that his driveway would be touched up with a skid steer and given some gravel when conditions were drier.

SECTION FOR USE BY THE PARTY RESPONSIBLE FOR ADDRESSING COMMENTS AND COMPLAINTS

Follow-up made

(Please describe the actions taken following receipt of the comment or complaint)

Major road repairs will occur in the coming weeks as construction concludes.
The driveway was touched up with gravel.

Mitigation measures

(Please describe the mitigation measures or corrections taken/made, if required)

JS will be monitoring roads to prevent speeding.

The sweeper operator was reminded to not utilize driveways to maneuver

Feedback and information

For complaints, when and by what means was a response made to the party filing the complaint?

Young's concerns were discussed in person when he and JS walked the site.

Additional information

Date completed on: February 5, 2021

Responsible for comment and complaint follow-up

How to File a Complaint

Please submit either in person at project site office, by phone (604) 633-9990 ext. 2011 or by email Hillcrest_Solar@innergex.com.

If the complainant is unsatisfied with the resolution of their complaint, they are encouraged to contact the OPSB at 866-270-6772 or contactopsb@puco.ohio.gov.

Date: 2021-03-16

Name: Daryl Napier

Address:

City: Mt. Orab

State: Ohio

Zip code:

Phone:

Email:

Comment or complaint received:

In person ☐ By phone ☒ By email ☐

Nature and description of comment or complaint

(Description, circumstances, place and time if relevant, etc.)

Daryl Napier called and let Jason Sirois know that he has been unable to use his AM-2 way radop since December 2020. At the time, JS was unable to discuss the matter and went to visit DN later that evening. When JS went to visit DN he mistakingly pulled into David Halls property and, coincidentally, DH had a similar complaint that since Hillcrest energized, he was unable to speak to his friend via radio in a neighbouring county. It appears the AM frequencies are picking up electrical interference from the underground lines and inverters. JS did not make any promises but said we would make every effort to see what could be done.

SECTION FOR USE BY THE PARTY RESPONSIBLE FOR ADDRESSING COMMENTS AND COMPLAINTS

Follow-up made

(Please describe the actions taken following receipt of the comment or complaint)
Maclean Nash reached out to TX RX Systems, in NY to see if they had any insight as to what could be done about this issue. TX RX and MN, JS, NA, MC had a conference call and provided some cost effective tasks we could do, such as driving around the site with an AM radio on to see what the noise sounds like and where it is occuring. JS also said he would provide them with Daryl Napier contact info so he could give them more information. Dpending on what we hear back, we will rent a Kit from TX RX Systems to reduce the intereference. .

Mitigation measures

(Please describe the mitigation measures or corrections taken/made, if required)

An interference reduction device will be rented if TX RS Systems and Napier indicate that as the optimal solution.

Feedback and information

For complaints, when and by what means was a response made to the party filing the complaint?

Napier was invited to be involved with ongoing discussions with TX RS Systems.

Additional information

Date completed on:

March 16, 2021

Responsible for comment and complaint follow-up

How to File a Complaint

Please submit either in person at project site office, by phone (604) 633-9990 ext. 2011 or by email Hillcrest_Solar@innergex.com.

If the complainant is unsatisfied with the resolution of their complaint, they are encouraged to contact the OPSB at 866-270-6772 or contactopsb@puco.ohio.gov.

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Case No(s). 17-1152-EL-BGN, 18-1267-EL-BGA, 20-0614-EL-BNR

Summary: Notice Notice of Compliance with Certificate Condition No. 11 - Q1 2021 Complaint
Summary Report electronically filed by Ms. Madison Walsh on behalf of Hillcrest Solar I, LLC