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February 25, 2021

**VIA ELECTRONIC FILING**

Public Utilities Commission of Ohio  
Docketing Division, 11<sup>th</sup> Floor  
180 E. Broad Street  
Columbus, Ohio 43215

Re: City of St. Marys  
Case # 03-1526-GA-GAG

Dear Sir/Madam:

Please see attached for filing in the above-referenced case record the opt-out notice for eligible residential and small commercial natural gas customers in the City of St. Marys. The opt-out notice will be mailed on March 8, 2021 with a response due date of March 29, 2021.

Very truly yours,

VOLUNTEER ENERGY SERVICES, INC.

*/s/ John L. Einstein, IV, Esq.*

John L. Einstein, IV, Esq.



DO NOT DISCARD:  
Important Natural Gas Aggregation  
Information Enclosed.



Welcome to the City of St. Marys  
Natural Gas Governmental  
Aggregation Program!

March 8, 2021

Dear Natural Gas Consumer,

The City of St. Marys has selected Volunteer Energy as its supplier for its Natural Gas Governmental Aggregation Program. Under this 2003 voter approved program, City officials bring together citizens in order to gain buying power for the purchase of natural gas from a retail supplier certified by the Public Utilities Commission of Ohio. The opt-out aggregation program is for the period spanning May 2021 billing cycle through April 2023 billing cycle. **For participating members Volunteer Energy will deliver gas at a fixed rate of \$4.824 per Mcf. Dominion Energy Ohio is still your utility and will continue to provide monthly billing and service.**

You are automatically enrolled.

As an eligible City of St. Marys resident or small business, **you are automatically enrolled and do not need to take any further steps in order to receive this special rate.** Or, you may choose at this time to opt-out of the program by taking one of the steps outlined below. After you become a participant in the City's natural gas aggregation program, Dominion Energy Ohio will send a letter confirming your selection of Volunteer Energy as your natural gas provider. As required by law, this letter will inform you of your option to cancel your enrollment with Volunteer Energy within seven (7) business days of it's postmark date. To learn more about Volunteer Energy and the Governmental Aggregation Program please see the enclosed Terms and Conditions and Frequently Asked Questions (FAQs).

If you choose to opt-out.

You are automatically enrolled and don't need to do anything to get this special rate. However, if you decide not to participate in the program we must receive your opt-out response by March 29, 2021 either by mail or phone.

**mail** — Return the completed form below to:

City of St. Marys Governmental Aggregation Program  
Volunteer Energy  
790 Windmill Drive  
Pickerington, OH 43147

**phone** — Call 800-977-8374 and speak directly with a Volunteer Energy representative.

Sincerely,

Volunteer Energy



ABOUT THE PROGRAM

Your community's group buying power has provided for the opportunity to receive a negotiated natural gas fixed supply rate of \$4.824 per Mcf for your May 2021 through April 2023 billing cycles.

- You will still receive one bill from Dominion Energy Ohio. That bill will simply list Volunteer Energy as your natural gas supplier, along with your negotiated rate.
- You will still contact Dominion Energy Ohio for all service calls and emergencies.
- Budget billing and auto payment are still available from Dominion Energy Ohio.

[VolunteerEnergy.com/what-is-energy-aggregation/](http://VolunteerEnergy.com/what-is-energy-aggregation/)

The rate provided will NOT include taxes or local utility charges. If you are already enrolled with another natural gas supplier, a cancellation fee may apply if you choose to end your agreement with that supplier. The Terms and Conditions govern your participation in the program. Please do not contact the city. If you have additional questions about this offer, contact Volunteer Energy at 1-800-977-8374. Ohio supplier certification #02-0226.

AGGREGATION PROGRAM OPT-OUT FORM

☐ I do NOT want to participate in the City of St. Marys Natural Gas Governmental Aggregation Program.

Governmental Aggregation opt-out number:

ACCOUNT HOLDER'S SIGNATURE

SIGNATURE REQUIRED Account Holder

PRINTED NAME

DATE

EMAIL ADDRESS

PHONE



service address:

<First Name> <Last Name>  
<Address Line 1>  
<Address Line 2>  
<City>, <ST> <Zip>

☐ Check here if any of the information above is incorrect. Please make corrections on the back of this form.

Detach completed form and return by March 29, 2021 to: City of St. Marys Governmental Aggregation Program, Volunteer Energy, 790 Windmill Drive, Pickerington, OH 43147

UTILITY .....	Dominion Energy Ohio
RATE PLAN .....	City of St. Marys Fixed Natural Gas Aggregation Rate
INITIAL PRICE .....	Fixed Rate of \$4.824 per Mcf May 2021 through April 2023 billing cycles
CANCELLATION FEE .....	None

These ENERGY SUPPLY TERMS AND CONDITIONS have important information you need to know before you commit to natural gas service from Volunteer Energy Services, Inc. ("VESI"). VESI is an Ohio corporation whose customers include a variety of Ohio natural gas end users. As a supply customer of VESI, you agree to the Terms and Conditions of VESI's natural gas supply contract.

**Service Arrangement:** VESI's energy supply will be delivered to your residence or facility via the Dominion Energy Ohio (DEO) pipeline on a monthly basis. Upon acceptance by DEO, the monthly cost will be a fixed rate of \$4.824 per Mcf at the burner tip through your April 2023 billing cycle.

**Term:** The length of supply service shall commence with your May 2021 billing cycle and continue through your April 2023 billing cycle unless otherwise canceled by either party. Natural gas service will begin within 60 days of acceptance by DEO. You may terminate this Agreement with VESI by providing a 30-day notice in writing to VESI or by telephone. DEO will continue to deliver VESI-supplied natural gas to your home at the agreed upon rate.

**Office Locations and Hours:** VESI's offices are located at 790 Windmill Drive, Pickerington, Ohio 43147 and are open from 9:00 a.m. to 4:30 p.m. E.S.T., Monday through Friday. VESI can be reached by telephone at (614) 856-3128 or toll free at 800-977-8374. Telephone service hours are from 9:00 A.M. to 5:00 P.M. E.S.T., Monday through Friday. E-mail address is sraffeld@volunteerenergy.com

**Bill Payment Process:** Dominion Energy Ohio will continue to bill you monthly for their delivery services and also for VESI's natural gas supplies. Should you fail to pay the bill or fail to meet any agreed upon payment arrangement, Dominion Energy Ohio may terminate your service in accordance with its company tariffs, and this agreement with VESI may be automatically terminated. If VESI is providing billing services, VESI may terminate this agreement with fourteen (14) days' notice for failure to pay the bill or failure to meet any agreed upon payment arrangements.

**Complaint Dispute Resolution:** If you have any complaints regarding your natural gas service or your monthly bill, please contact us at 1-800-977-8374. Upon request, VESI will provide to you up to twenty-four months of your payment history without charge. If your complaint is not resolved after you have called VE, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service). Additionally, the Ohio Consumers' Council (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.occ.ohio.gov>.

**Amendment to Agreement:** VESI may amend VESI's Supply Agreement from time to time upon approval from the City of St. Marys. Any amendments made would not take effect for a minimum of thirty (30) days and you will receive thirty (30) days written notice at members service address.

**Emergency Service Problems:** If you become aware of a gas emergency condition, or experience an unanticipated loss of gas service, you should contact the utility at the number listed on your gas bill.

**Termination/Rescission of Agreement:** You may rescind your natural gas supply enrollment with Dominion Energy Ohio within seven (7) business days of the post mark date of the confirmation notice from Dominion Energy Ohio. After the initial seven (7) business day period, either you or VESI may terminate the contract at any time by providing the non-terminating party thirty (30) days written notice or by telephone of such termination, without penalty. You will remain responsible for all natural gas consumed by you prior to the actual cessation of services. If your supply contract with VESI is terminated, your natural gas supply will automatically be provided by the utility under its standard tariff unless or until you choose another supplier. If you voluntarily terminate participation in the City of St. Marys's natural gas governmental aggregation program, you may be charged a price other than the Dominion Energy Ohio regulated sales service rate. There will be no early termination fees associated with the City of St. Marys program. This agreement will automatically terminate upon the occurrence of any of the following: (1) the requested service location is not served by Dominion Energy Ohio; (2) you move outside the Dominion Energy Ohio service area or to an area not served by VESI; or (3) VESI terminates your supply agreement and returns you to the incumbent natural gas company. You have the right to terminate this agreement, without penalty, for any reason at any time.

**Program Compliance:** The utility's deregulation program is subject to the ongoing jurisdiction of the PUCO. If the PUCO cancels the program, this contract is rendered void with no penalty to either party. The laws of the State of Ohio will govern this agreement.

**Change In Law:** In the event that there is a change (including a change in interpretation) in law, administrative regulation, rule, filed tariff (in effect at the start of the Initial Term, not pending and disputed), regulatory design, market or transportation design or structure, ordinance, order, judicial decision, or statute, including, without limitation, changes in utility tariffs and pipeline protocols, or any fees or costs, including any charged by pipelines or utility, or the commencement of enforcement of a change in law or administrative regulation, and such results in VESI incurring additional costs and expenses in providing your natural gas service under this Contract, such additional costs and expenses will be your responsibility and will be assessed in your rate, charges and fees for natural gas service, notwithstanding the type of product you elected.

**Eligibility:** VESI's aggregation program rate excludes utility charges and taxes. Service is subject to enrollment processing timelines as determined by your local utility and VESI's aforementioned Terms and Conditions of Service. To be eligible to participate in the aggregation, you must: (1) have a residence or business located in the City of St. Marys; (2) be eligible to receive natural gas from Dominion Energy Ohio; (3) meet Ohio non-mercantile requirements; (4) be current with your natural gas payments or payment arrangements; and (5) not be enrolled in the PIPP program and (6) currently not taking natural gas supply service from another natural gas marketer.

If you believe you received this postcard in error or are not located in the City of St. Marys, please contact VESI to remove your account from our aggregation list.

790 Windmill Dr. · Pickerington, OH 43147 · p. 800.977.8374 · [volunteerenergy.com](http://volunteerenergy.com)

PLEASE COMPLETE IF THE INFORMATION ON THE FRONT OF THIS FORM IS INCORRECT

NAME *as it appears on your utility bill*

SERVICE ADDRESS *as it appears on your utility bill*

CITY STATE ZIP



**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**2/25/2021 1:20:47 PM**

**in**

**Case No(s). 03-1526-GA-GAG**

Summary: Opt-Out Notice electronically filed by Mr. John L Einstein IV, Esq. on behalf of City of St. Marys