



20-1742-EL-CSS

Public Utilities Commission

Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

Formal Complaint Form

MIAMI SARTON - DANIEL P. SARTON

Customer Name (Please Print)

4130 CANFIELD Road

Customer Address

CANFIELD OHIO

City

OHIO 44406

State Zip

Against

[REDACTED]
Account Number

Customer Service Address (if different from above)

OHIO Edison

Utility Company Name

YOUNGSTOWN

City

OHIO

State Zip

Please describe your complaint. (Attach additional sheets if necessary)

Bill spiked to 18000 kilowatt hours in July
As shown on copy of OCT 19 Bill also to
12000 kWh in August. Old meter was finally
Replaced on ~~SEP~~ OCT 20 and last bill showed

6.444 kWh.

See Attached

Bill and my
Comments.

Daniel P. Sarton

Signature

330-716 3075

Customer Telephone Number

This is to certify that the images appearing are an
accurate and complete reproduction of a case file
document delivered in the regular course of business.
Technician gkr Date Processed 11-24-20

DANIEL SANTON
4130 CANFIELD ROAD
CANFIELD, OH 44406
CELL PHONE 330-716-3075

*Dan's
COP*

September 22, 2020

Ohio Edison
PO Box 3687
Akron, OH 44309-3687

Re: Account # [REDACTED]
4130 Canfield Road
Canfield, Ohio 44406

To Whom It May Concern,

After receiving 2 outrageous electric bills and making numerous calls to rectify the situation and getting nowhere. I have determined that if I make payments for each month that are in line with the past 12 years of payments with some hope that someone from Ohio Edison will finally contact me to resolve this situation.

So, the payment for July is: \$550.00 and the payment for August is \$550.00.

Hoping to hear from someone soon.

Thank you,
Daniel Santon

*2305 D 2441
2305 W 11 2320*

Ohio Edison
A-7 Energy Company

76 South Main Street
Akron, OH 44308-1890

0004236 01 AV 0.386
MIAMI SANTON
4130 CANFIELD RD B
CANFIELD OH 44408-9347

Return this part with a check or money order
payable to Ohio Edison

Account Number:

Amount Paid	\$ 1,100.00 -
Amount Due	\$3,614.82
Due Date	Sep 16, 2020

OHIO EDISON
PO BOX 3687
AKRON OH 44308-3687





PAY TO THE ORDER OF

Ethio Edwar

Five hundred fifty 400/100 -

\$550.00

DATE 9.22.20

56-908/412



FOR

July 2020

Shirley J. Jantzen



PAY TO THE ORDER OF

Ethio Edwar

Five hundred fifty 400/100 -

\$550.00

DATE 9.22.20

56-908/412



FOR

August 2020

Shirley J. Jantzen



Billing Period: Sep 01 to Oct 01, 2020 for 31 days
Bill For: MIMI SANTON
4130 CANFIELD RD B
CANFIELD OH 44406

October 05, 2020

Account Number

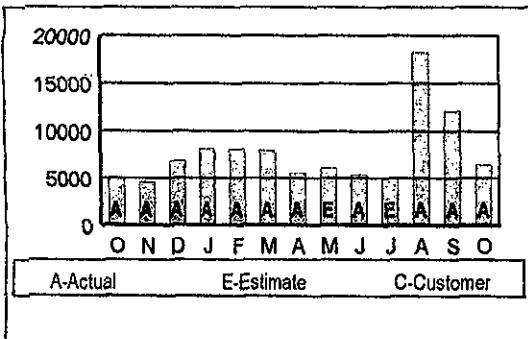
Amount Due: \$3,143.49

Due Date: October 19, 2020

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at www.firstenergycorp.com
Bill issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

Messages	Account Summary	Amount Due
** REMINDER NOTICE **		
When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Overdue amounts associated with a disconnect notice from a prior month's bill and/or an Ohio 10-day Winter Notice may continue to result in disconnection of electric service. Call us at 1-800-686-3421 if you have questions or for information on payment arrangements.		
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.		
Your current PRICE TO COMPARE for generation and transmission from Ohio Edison is listed below. In order for you to save money off of your utility's supply charges, a supplier must offer you a price lower than Ohio Edison's price of 4.61 cents per KWH for the same usage that appears on the bill. To review available competitive supplier offers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" website at www.energychoice.ohio.gov .		
Residential Service - 0001090208 - 4.61 cents per KWH		
The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill.		
Energy Efficiency	6,444 KWH x 0.003166	\$20.40
Peak Demand Reduction	6,444 KWH x 0.000792	\$5.10
Renewable Energy	6,444 KWH x 0.000864	\$5.57
Your next meter reading is scheduled to occur on or about Nov 02, 2020.		
If termination of service would be especially dangerous to your health or the health of someone in your household, please contact our office regarding certification of the related medical condition by a licensed physician, physician assistant, clinical nurse specialist, certified nurse		
Additional messages, if any, can be found on back.		
Usage History	Charges From Ohio Edison	
Oct 19 5,015	Customer Number: 0802753497 0001090208	
Nov 19 4,545	Rate: Residential Service OE-RSD	
Dec 19 6,835	Customer Charge	4.00
Jan 20 8,069	Distribution Related Component	335.63
Feb 20 8,037	Cost Recovery Charges	123.68
Mar 20 7,923	Residential Distribution Credit	-105.21
	Residential Non-Standard Credit	-112.94
	Current Consumption Bill Charges	245.16
	Late payment charge	54.22
	Total Charges	\$ 299.38
Charges From Energy Harbor LLC		
	168 E Market St, Akron, OH 44308	
	Customer Service: 1-888-254-6359	
	Account Number: 87294691 Rate: FES-8111	
	Billing Period: Sep 01, 2020 to Oct 01, 2020	
	Basic Charge	6,444 KWH x 0.051100 329.29
	Total Energy Harbor LLC Charges	329.29
Detail Payment and Adjustment Information		
09/25/20	Payment	-1,100.00
Account Balances by Company		
	Previous Balance	Current Amount
Ohio Edison	2,067.36	299.38
Energy Harbor LLC	1,547.46	329.29
Total	3,614.82	628.67

Oct 19	5,015	Apr 20	5,583
Nov 19	4,545	May 20	5,989
Dec 19	6,835	Jun 20	5,350
Jan 20	8,069	Jul 20	4,929
Feb 20	8,037	Aug 20	18,254
Mar 20	7,923	Sep 20	12,029
		Oct 20	6,444



Comparisons	Last Year	This Year
Average Daily Use (KWH)	167	208
Average Daily Temperature	72	65
Days in Billing Period	30	31
Last 12 Months Use (KWH)		93,987
Average Monthly Use (KWH)		7,832

POE
10-6-20
CK 4947

DANIEL SANTON
4130 CANFIELD ROAD
CANFIELD, OH 44406
CELL PHONE 330-716-3075

October 8, 2020

Ohio Edison
PO Box 3687
Akron, OH 44309-3687

Re: Account # [REDACTED]
4130 Canfield Road
Canfield, Ohio 44406

To Whom It May Concern,

Enclosed is my payment for September which is still one of the higher bills ever received but is 1/3 of the July bill and 1/2 of the August bill and my style of living is the same as I live by myself.

Your company has refused to address this situation and recognize that there is an apparent malfunction with the electric meter.
Showing 18000 kilowatt hours in July would mean I would have a continuous load of 20 kw X 720 hr. per month x .13 per kw hour comes to \$1,872.00 per month.

This meter must have spiked during a surge or a storm because no appliance or load ran continuously for 1 or 2 months straight.

I again am requesting one of your experts to rectify this situation.

Hoping to hear from someone soon my cell phone number is [REDACTED].

Thank you,
Daniel Santon

CG # 639169
A1Ked

Cons
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