November 3, 2020

15-1777.6A cRs 11-5466-EL-CRS

Via FedEx Public Utilities Commission of Ohio 180 E. Broad ST., 11<sup>th</sup> Floor Columbus, OH 432153793

Re: NOTICE OF ASSIGNMENT OF CUSTOMER CONTRACTS FROM ENGIE RETAIL, LLC, CERTIFICATE #15-479G(1), 11-407E, TO ENGIE POWER & GAS, LLC CERTIFICATE #12-256G, 12-480E, 12-256G.

In accordance with the Ohio Administrative Code Chapter 4901:1-24-11(B)(1) of the Public Utility Commission of Ohio, ENGIE Retail LLC dba Think Energy ("Think Energy") files this required notice of customer contract assignment. Think Energy is assigning natural gas supply service customer contracts from Think Energy to its affiliate ENGIE Power & Gas LLC, formerly Plymouth Rock Energy LLC. Think Energy's customer contracts are assignable. The effective date of the transfer will be the customer's first meter read date on or the expiration of the notice period.

Included with this notification is a copy of the letter which provides assigned customers with 30 days advance notice of the transfer and language that all contract terms and conditions remain unchanged and unaffected by the assignment. Please see the table below for number of assigned gas customers by utility territory. Thing Energy has notified the affected utilities accordingly.

Regards,

Ray Cunningham General Counsel ENGIE Retail LLC dba/Think Energy 1360 Post Oak Blvd, Suite 400 Houston, Texas 77056 Ray.cunningham@engie.com

ENGIE Power & Gas, LLC (formerly Plymouth Rock Energy LLC)

Michael Reiss Director Of Compliance 920 Railroad Ave, Woodmere, NY 11598 mreiss@plymouthenergy.com Direct: 516.634.2155

Terry Waldo Director – Operations 920 Railroad Ave, Woodmere, NY 11598 Terry.waldo@engie.com

Customer Care: 855-32-POWER or 516-734-0408 customercare@plymouthenergy.com

Enclosures: Assignment Table by Utility Territory and Customer Assignment Notice

## Table 1: Assignment Table by Utility Territory

	Customer Count Residential
Columbia Gas Ohio	28
Dominion Gas	23
Duke Gas	5
Vectren Gas	9

CC: Office of the Director of Services Monitoring & Enforcement Dept

this is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business. Technician Date Processed 11.4.20

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## **NOTICE OF ASSIGNMENT** Effective the meter read on or after November 1, 2020

Dear Customer,

Thank you for being a loyal and valued customer of THINK ENERGY (ENGIE Retail LLC). <u>We are writing</u> to inform you about an upcoming change to your natural gas supply service.

THINK ENERGY is assigning your natural gas supply service to its affiliate **ENGIE POWER & GAS LLC** (formerly Plymouth Rock Energy LLC). ENGIE Power & Gas LLC is a natural gas supplier based in New York and is a leading supplier of natural gas and electricity serving customers in 39 utilities across 7 states.

ENGIE Power & Gas LLC will continue to provide you with reliable supply and a commitment to customer service. You may receive a notification from your utility provider regarding the change to your service. This is consistent with utility processes.

## WE WANT TO ASSURE YOU THAT THERE WILL BE NO INTERRUPTION IN YOUR SERVICE AND NO CHANGE TO YOUR CONTRACT TERMS.

The <u>Terms of Service in your current contract with THINK ENERGY remain in full force and affect</u>. ENGIE Power & Gas LLC will assume and perform all supplier obligations previously performed by THINK ENERGY. Your service will continue with the same fixed rate until the end of your contract term or upon cancellation of service. You will receive a final bill for your Think Energy supply prior to Engie Power & Gas appearing on your utility bill. Engie Power & Gas will take over your gas supply on your next meter reading following the Think Energy final bill. **THERE IS NO ACTION REQUIRED BY YOU WHEN THIS TRANSFER OCCURS.** If you have any questions about this assignment and transfer, please contact ENGIE Power & Gas LLC or THINK ENERGY at the contacts provided below.

We thank you for the opportunity to serve you and we are confident you will enjoy being an ENGIE Power & Gas LLC customer.

Sincerely, THINK ENERGY and ENGIE Power & Gas LLC

## **CONTACT INFORMATION:**

THINK ENERGY 1360 Post Oak Blvd, Suite 400 Houston, TX, 77056 <u>customercare@mythinkenergy.com</u> Phone: 888-923-3633 Customer Care Hours: 8am – 8pm EST ENGIE Power & Gas LLC 920 Railroad Ave Woodmere, NY 11598 <u>customercare@plymouthenergy.com</u> Phone: 855-32-POWER or 516-734-0408 Customer Care Hours: 8am – 5pm EST