BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

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In the Matter of the Application of XO Communications Services, LLC to discontinue certain services Case No.20-1595-TP-ZTA 90-9017-TP-TRF

REVIEW AND RECOMMENDATION SUBMITTED ON BEHALF OF THE STAFF OF THE PUBLIC UTILITIES COMMISSION OF OHIO

Pursuant to §4901:1-6-25(B) of the Ohio Administrative Code (OAC), a competitive local exchange carrier (CLEC) shall not discontinue offering basic local exchange service (BLES) within an exchange without filing a zero-day notice filing (ZTA) to withdraw such service from its tariff. This section also states that a CLEC must include with the ZTA filing the actual customer notice and an affidavit verifying that the customer notice has been provided to affected customers at least thirty days prior to the effective date that the CLEC will cease providing BLES. This section further states that the CLEC shall return all deposits, including applicable interest, to its customers who do not convert to another service with the CLEC, no later than ninety days after filing its withdrawal notice unless a court of competent jurisdiction orders otherwise.

On October 15, 2020, XO Communications Service, LLC (Applicant) filed a zero-day notice filing to discontinue offering BLES to Federal, State and Local Government Agencies and Educational Institutions and to revise its P.U.C.O. Tariff No. 5 to reflect this change. The Applicant states it will continue to offer wholesale services. The Applicant also states it does not offer service to residential customers. The Applicant further states it provided customer notice to all affected customers via mail in July and October; via bill message in July; via email in August and; account representatives have made outbound calls to advise customers of the discontinuance of the services. Additionally, the Applicant states it does not require customer deposits. The staff reviewed all documents and exhibits submitted with this filing and finds that the Applicant's filing satisfies all requirements the set forth in §4901:1-6-25(B).

In conclusion, staff recommends that this filing be permitted to remain in effect.

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Summary: Staff Review and Recommendation electronically filed by Jason Well on behalf of PUCO Staff