## BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

)	Case No. 20-1344-EL-UNC
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)	Case No. 20-1345-EL-WVR
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## NOTICE OF OHIO EDISON COMPANY, THE CLEVELAND ELECTRIC ILLUMINATING COMPANY, AND THE TOLEDO EDISON COMPANY REGARDING RESUMPTION OF STANDARD PIPP PLUS AND GRADUATE PIPP PLUS PROGRAM OPERATIONS

Ohio Edison Company, The Cleveland Electric Illuminating Company, and The Toledo Edison Company (the "Companies") submit this Notice, pursuant to the Commission's September 23, 2020 Finding and Order in these dockets, to address how the Companies' PIPP Plus and Graduate PIPP Plus programs will begin to resume their normal operations.

The Companies have conferred with the Ohio Development Services Agency ("ODSA") and learned that ODSA currently plans to resume PIPP Plus reverification drops on January 1, 2021. However, ODSA has also indicated that in December 2020, it will evaluate the impact of COVID-19 in Ohio, and it may delay PIPP Plus reverification drops to a later date.

PIPP Plus rules require the Companies to drop active PIPP Plus customers from the program when they are not current with their monthly PIPP Plus payments on their anniversary date. The Companies suspended PIPP Plus anniversary date drops in mid-March 2020, and they currently plan to resume the PIPP Plus anniversary date drop process beginning on February 1, 2021. PIPP Plus customers will continue to receive bill messages notifying them of their anniversary date and that they must bring missed PIPP Plus payments current by their anniversary

date. If in December 2020 ODSA determines that it will postpone resumption of reverification drops, the Companies may similarly postpone resumption of the anniversary date drop process. The Companies will work with ODSA and will communicate any postponement of anniversary date drops to Staff.

Pursuant to the Commission's August 12, 2020 Finding and Order in Case No. 20-1252-GE-UNC ("Winter Reconnect Order"), between October 5, 2020 and April 15, 2021, qualifying customers who wish to reenroll or maintain participation in PIPP Plus or Graduate PIPP Plus may use the Winter Reconnect Order and pay no more than \$175. At the time the \$175 payment is made, the Companies will place the remaining unpaid balance into the PIPP Plus or Graduate PIPP Plus program arrearages. The customer can then begin making the established PIPP Plus or Graduate PIPP Plus program payment beginning with the next billing cycle and be eligible to receive incentive credits for on-time and in-full payments. The same process will apply to PIPP Plus or Graduate PIPP Plus customers who request and qualify for service reconnection under the Winter Reconnect Order's special reconnection procedures.

Respectfully submitted,

/s/ Christine E. Watchorn
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## **CERTIFICATE OF SERVICE**

I hereby certify that the foregoing Notice of Ohio Edison Company, The Cleveland Electric Illuminating Company, and The Toledo Edison Company Regarding Resumption of Standard PIPP Plus and Graduate PIPP Plus Program Operations was filed electronically through the Docketing Information System of the Public Utilities Commission of Ohio on this 2<sup>nd</sup> day of October 2020. The PUCO's e-filing system will electronically serve notice of the filing of this document on counsel for all parties.

/s/Christine E. Watchorn

An Attorney for Ohio Edison Company, The Cleveland Electric Illuminating Company and The Toledo Edison Company This foregoing document was electronically filed with the Public Utilities

**Commission of Ohio Docketing Information System on** 

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in

Case No(s). 20-1344-EL-UNC, 20-1345-EL-WVR

Summary: Notice Regarding Resumption of Standard PIPP Plus and Graduate PIPP Plus Program Operations electronically filed by Ms. Christine E. Watchorn on behalf of Ohio Edison Company and The Cleveland Electric Illuminating Company and The Toledo Edison Company