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September 21, 2020

**VIA ELECTRONIC FILING**

Public Utilities Commission of Ohio  
Docketing Division, 11<sup>th</sup> Floor  
180 E. Broad Street  
Columbus, Ohio 43215

Re: City of Fremont  
Case # 11-5901-GA-GAG

Dear Sir/Madam:

Please see attached for filing in the above-referenced case record the opt-out notice for eligible residential and small commercial natural gas customers in the City of Fremont. The opt-out notice will be mailed on October 1, 2020 with a response due date of October 22, 2020.

Very truly yours,

VOLUNTEER ENERGY SERVICES, INC.

*/s/ John L. Einstein, IV, Esq.*

John L. Einstein, IV, Esq.



**DO NOT DISCARD:**  
Important Natural Gas Aggregation  
Information Enclosed.

**Welcome to the City of Fremont  
Natural Gas Governmental  
Aggregation Program!**

October 1, 2020

Dear Natural Gas Consumer,

The City of Fremont has selected Volunteer Energy as its supplier for its Natural Gas Governmental Aggregation Program. Under this November 2011 voter approved program, City officials bring together citizens in order to gain buying power for the purchase of natural gas from a retail supplier certified by the Public Utilities Commission of Ohio. As the City's selected supplier, Volunteer Energy is pleased to offer natural gas for your home or business at a rate of **NYMEX month-end close plus 6% off Columbia Gas of Ohio Standard Choice Offer (SCO) Market Adder per Ccf** for the period spanning November 1, 2020 through October 31, 2022. Prior to the end of your November 2022 billing cycle, the City will negotiate a new rate for the next period of the program. **Columbia Gas is still your utility and will continue to provide monthly billing and service. For questions, please call 800-977-8374.**

**You are automatically enrolled.**

As an eligible City of Fremont resident or small business, you are automatically enrolled and **do not need to take any further steps in order to receive this negotiated rate.** Or, you may choose at this time to opt-out of the program by taking the steps outlined below. After you become a participant in the City's natural gas aggregation program, Columbia Gas will send a postcard confirming your selection of Volunteer Energy as your natural gas provider. As required by law, this postcard will inform you of your option to cancel your enrollment with Volunteer Energy within seven (7) business days of its postmark date. To remain in the City's government aggregation program, you don't need to take any action when this postcard arrives. You will be automatically enrolled. To learn more about Volunteer Energy and the Governmental Aggregation Program please see the enclosed Terms and Conditions and Frequently Asked Questions (FAQs).

**If you choose to opt-out.**

You don't need to do anything to get this exclusive rate. However, if you decide not to participate in the program, we must receive your opt-out response by October 22, 2020 either by mail or phone.

**mail** — Return the completed form below to:  
*City of Fremont Governmental Aggregation Program  
Volunteer Energy  
790 Windmill Drive  
Pickerington, OH 43147*

**phone** — Call 800-977-8374 and speak directly with a Volunteer Energy representative.

Sincerely,  
City of Fremont & Volunteer Energy



**ABOUT THE PROGRAM**

- Your community's group buying power has provided an opportunity to receive a negotiated natural gas rate of NYMEX month-end close plus 6% off COH SCO Market Adder per Ccf for the period spanning November 2020 through October 2022.
- You will still receive one bill from Columbia Gas. That bill will simply list Volunteer Energy as your natural gas supplier, along with your negotiated rate.
- You will still contact Columbia Gas for all service calls and emergencies.
- Budget billing and auto payment are still available from Columbia Gas.

[VolunteerEnergy.com/what-is-energy-aggregation/](http://VolunteerEnergy.com/what-is-energy-aggregation/)

The rate provided will NOT include taxes or local utility charges. If you are already enrolled with another natural gas supplier, a cancellation fee may apply if you choose to end your agreement with that supplier. The Terms and Conditions govern your participation in the program. Please do not contact City of Fremont. If you have additional questions about this offer, contact Volunteer Energy. Ohio supplier certification #02-022G.

**AGGREGATION PROGRAM OPT-OUT FORM**

☐ I do NOT want to participate in the City of Fremont Natural Gas Governmental Aggregation Program.

Governmental Aggregation opt-out number:



service address:

EMAIL ADDRESS \_\_\_\_\_ PHONE \_\_\_\_\_

**SIGNATURE REQUIRED** Account Holder

PRINTED NAME \_\_\_\_\_

DATE \_\_\_\_\_

ACCOUNT HOLDER'S SIGNATURE \_\_\_\_\_

☐ Check here if any of the information above is incorrect. Please make corrections on the back of this form.

Detach completed form and return by October 22, 2020 to: City of Fremont Governmental Aggregation Program, Volunteer Energy, 790 Windmill Drive, Pickerington, OH 43147

UTILITY .....	Columbia Gas of Ohio
RATE PLAN .....	City of Fremont Natural Gas Aggregation Rate
INITIAL PRICE & TERMS .....	NYMEX plus 6% off COH Standard Choice Offer (SCO) Market Adder
CANCELLATION FEE .....	None

These ENERGY SUPPLY TERMS AND CONDITIONS have important information you need to know before you commit to natural gas service from Volunteer Energy Services, Inc. ("VESI"). VESI is an Ohio corporation whose customers include a variety of Ohio natural gas end users. As a supply customer of VESI, you agree to the Terms and Conditions of VESI's natural gas supply contract.

**Service Arrangement:** VESI's energy supply will be delivered to your residence or facility via the Columbia Gas of Ohio's (COH) pipeline on a month to month basis. Upon acceptance by Columbia Gas of Ohio, the cost will be **NYMEX month end close plus 6% off COH Standard Choice Offer (SCO) Market Adder per Ccf**.

**Term:** The length of supply service shall commence **November 2020 and continue through October 2022** unless otherwise canceled by either party. Natural gas service will begin within 60 days of acceptance by Columbia Gas of Ohio. You may terminate natural gas service with VESI by providing a 30-day notice in writing or by telephone to VESI. Columbia Gas of Ohio will continue to deliver VESI-supplied natural gas to your home at the agreed upon rate.

**Office Locations and Hours:** VESI's offices are located at 790 Windmill Drive, Pickerington, Ohio 43147 and are open from 8:30 A.M. to 4:00 P.M. E.S.T., Monday through Friday. VESI can be reached by telephone at (614) 856-3128 or toll free at 800-977- 8374. Telephone service hours are from 8:30 A.M. to 4:00 P.M. E.S.T., Monday through Friday. E-mail address is [sraffeld@volunteerenergy.com](mailto:sraffeld@volunteerenergy.com)

**Bill Payment Process:** Columbia Gas of Ohio will continue to bill you monthly for their delivery services and also for VESI's natural gas supplies. Should you fail to pay the bill or fail to meet any agreed upon payment arrangement, Columbia Gas of Ohio may terminate your service in accordance with its company tariffs, and this agreement with VESI may be automatically terminated. If VESI is providing billing services, VESI may terminate this agreement with fourteen (14) days' notice for failure to pay the bill or failure to meet any agreed upon payment arrangements. Complaint Dispute

**Complaint Dispute Resolution:** If you have any complaints regarding your natural gas service or your monthly bill, please contact us at 1-800-977-8374. Upon request, VESI will provide to you up to twenty-four months of your payment history without charge. If your complaint is not resolved after you have called VESI, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-6867826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service). Additionally, the Ohio consumers' council (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.occ.ohio.gov>.

**Amendment to Agreement:** VESI may amend VESI's Supply Agreement from time to time upon approval from City of Fremont. Any amendments made would not take effect for a minimum of thirty (30) days and you will receive thirty (30) days written notice at members service address.

**Emergency Service Problems:** If you become aware of a gas emergency condition, or experience an unanticipated loss of gas service, you should contact the utility at the number listed on your gas bill.

**Termination/Rescission of Agreement:** You may terminate / rescind your natural gas supply enrollment with VESI within seven (7) business days of the post mark date of the confirmation letter from COH. After the initial seven (7) business day period, either you or VESI may terminate the contract at any time by providing the non-terminating party thirty (30) days written notice of such termination, without penalty. You will remain responsible for all natural gas consumed by you prior to the actual termination of service. If your supply contract with VESI is terminated, your natural gas supply will automatically be provided by COH under its standard tariff unless or until you choose another supplier. If you voluntarily terminate participation in the Village's natural gas governmental aggregation program, you may be charged a price other than the COH regulated sales service rate. **There will be no early termination fees associated with the City of Fremont's program.** Service will automatically terminate upon the occurrence of any of the following: (1) the requested service location is not served by COH; (2) you move outside the COH service area or to an area not served by VESI; or (3) VESI terminates your supply agreement and returns you as a customer to COH. You have the right to terminate natural gas service with VESI, without penalty, for any reason at any time.

**Program Compliance:** The utility's deregulation program is subject to the ongoing jurisdiction of the PUCO. If the PUCO cancels the program, this contract is rendered void with no penalty to either party. The laws of the State of Ohio will govern this agreement.

**Change In Law:** In the event that there is a change (including a change in interpretation) in law, administrative regulation, rule, filed tariff (in effect at the start of the Initial Term, not pending and disputed), regulatory design, market or transportation design or structure, ordinance, order, judicial decision, or statute, including, without limitation, changes in utility tariffs and pipeline protocols, or any fees or costs, including any charged by pipelines or utility, or the commencement of enforcement of a change in law or administrative regulation, and such results in VESI incurring additional costs and expenses in providing your natural gas service under this Contract, such additional costs and expenses will be your responsibility and will be assessed in your rate, charges and fees for natural gas service, notwithstanding the type of product you elected.

VESI's aggregation program rate excludes utility charges and taxes. Service is subject to enrollment processing timelines as determined by your local utility and VESI's aforementioned Terms and Conditions of Service. To be eligible to participate in the aggregation, you must: (1) have a residence or business located in City of Fremont; (2) be eligible to receive natural gas from Columbia Gas of Ohio; (3) meet Ohio non-mercantile requirements; (4) be current with your natural gas payments or payment arrangements; (5) not be enrolled in the PIPP program; and (6) currently not taking supply service from another natural gas marketer. If you believe you received this letter in error, please contact VESI to remove your account from our aggregation list.

790 Windmill Dr. · Pickerington, OH 43147 · p. 800.977.8374 · [volunteerenergy.com](http://volunteerenergy.com)

PLEASE COMPLETE IF THE INFORMATION ON THE FRONT OF THIS FORM IS INCORRECT

NAME *as it appears on your utility bill*

SERVICE ADDRESS *as it appears on your utility bill*

CITYSTATEZIP



**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**9/21/2020 10:47:15 AM**

**in**

**Case No(s). 11-5901-GA-GAG**

Summary: Opt-Out Notice electronically filed by Mr. John L Einstein IV, Esq. on behalf of City of Fremont