

From: [Courtney Fleming](#)
To: [jerry_miller1@hotmail.com](#); [Puco Docketing](#)
Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00624617 [ref:_00Dt0GzXt._500t0YqYLz:ref]
Date: Thursday, August 27, 2020 4:30:29 PM



**PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum**

CASE ID: 00624617

CUSTOMER: Jerry Miller

ADDRESS: 8287 Oak Creek Drive, Lewis Center, Ohio 43035

SERVICE ADDRESS: 8287 Oak Creek Drive, Lewis Center, Ohio 43035

AIQ: Ohio Power Company

NIQ:

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #: 20-0585-EL-AIR

SUBJECT: Ohio Power Company - Protest Rate Case

WAS NOT SHOCKED BY AEP'S REQUEST FOR A "RATE INCREASE",
CLAIMING THAT THERE HAS BEEN "NO INCREASE"....THIS SOUNDS
JUST LIKE SUBURBAN NATURAL GAS CALIMS
WHERE AEP AND SUBURBAN IS RIPPING OFF CUSTOMERS WITH
THE "CONNECTION FEE (WHICH HOME OWNERS AND BUSINESS
PAY FOR), CUSTOMER SERVICE CHARGES, AND SO MUCH MORE.
WITH AEP, THESE EXCESSIVE CHARGES ARE OVER 50% OF MY
MONTHLY BILL. WITH SUBURBAN NATURAL GAS, THESE
EXCESSIVE COSTS ARE OVER 75% OF MY BILL.

I AM A 70 YR OLD MAN, A WIDOWER AND ONLY INCOME IS MY
SOCIAL SECURITY. SOCIAL SECURITY "INFLATION INCREASES"
ARE LOWER THAN THESE MASSIVE "CUSTOMER INCREASED
CHARGES" THAT AEP, SUBURBAN AND OTHER UTILITIES CHARGE,
AND MUCH LESS, HOW THE PUCO ALLOWS THESE INCREASES.
IT IS TIME THE PUCO DOES WHAT IS BEST FOR CONSUMERS, AND
ITS TIME TO STOP THE APPROVAL OF THESE MASSIVE "PUCO
APPROVED" RATE, CUSTOMER SERVICE, DISTRIBUTION FEES AND
MORE.

PLEASE DUE WHAT IS RIGHT FOR THE CONSUMER....FOR A
CHANGE

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

Sincerely,

Courtney Fleming
Public Utilities Commission of Ohio
Service Monitoring and Enforcement Department
Customer Service Assistant
(800) 686-PUCO (7826)
www.PUCO.ohio.gov

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.



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in

Case No(s). 20-0585-EL-AIR

Summary: Public Comment of Jerry Miller, via website, electronically filed by Docketing Staff
on behalf of Docketing