## THE PUBLIC UTILITIES COMMISSION OF OHIO

IN THE MATTER OF THE COMPLAINT OF FRANCES M. STEVENSON,

COMPLAINANT,

v.

CASE NO. 20-590-GA-CSS

VECTREN ENERGY DELIVERY OF OHIO, INC.,

RESPONDENT.

## **ENTRY**

Entered in the Journal on July 23, 2020

- {¶ 1} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.
- $\{\P\ 2\}$  Vectren Energy Delivery of Ohio, Inc. (VEDO) is a natural gas company as defined in R.C. 4905.03 and a public utility as defined in R.C. 4905.02 and, as such, is subject to the jurisdiction of this Commission.
- $\{\P\ 3\}$  On March 12, 2020, Frances M. Stevenson (Complainant) filed a complaint against VEDO.
  - $\{\P 4\}$  On April 1, 2020, VEDO filed its answer to the complaint.
- {¶ 5} The parties participated in a settlement teleconference that was scheduled for, and took place on, July 14, 2020. During the teleconference, the parties agreed to reconvene the teleconference on the following day, July 15, 2020, at 2:30 p.m. However, Complainant was not able to connect to the teleconference at the appointed time on July 15, 2020, claiming a technical glitch prevented her from timely doing so. Nevertheless, the parties have since agreed to a rescheduling of their settlement teleconference.

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{¶ 6} The attorney examiner finds that, as agreed to by the parties, the settlement teleconference should be rescheduled to occur on August 11, 2020, at 1:00 p.m., EDST. To participate in the teleconference, the parties shall dial (614) 721-2972 and enter conference code 917 428 977#. If Complainant does not call in and participate in the teleconference, the complaint may be dismissed due to Complainant's failure to prosecute the matter.

- {¶ 7} The purpose of the settlement teleconference will be to explore the parties' willingness to negotiate a resolution in lieu of an evidentiary hearing. In accordance with Ohio Adm.Code 4901-1-26, any statements made in an attempt to settle this matter without the need for an evidentiary hearing will not generally be admissible to prove liability or invalidity of a claim. An attorney examiner from the Commission's legal department will facilitate the settlement process.
- {¶ 8} Pursuant to Ohio Adm.Code 4901-1-26(F), the representatives of the public utility shall investigate the issues raised in the complaint prior to the settlement teleconference, and all parties participating in the teleconference shall be prepared to discuss settlement of the issues raised and shall have authority to settle those issues.
- {¶ 9} As is the case in all Commission complaint proceedings, the complainant has the burden of proving the allegations of the complaint. *Grossman v. Pub. Util. Comm.*, 5 Ohio St.2d 189, 214 N.E.2d 666 (1966).
  - ${\P 10}$  It is, therefore,
- {¶ 11} ORDERED, That a settlement teleconference be scheduled for August 11, 2020, at 1:00 p.m., EDST, as indicated in Paragraph 6. It is, further,

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 $\P$  12 ORDERED, That a copy of this Entry be served upon all parties of record.

## THE PUBLIC UTILITIES COMMISSION OF OHIO

s/Daniel E. Fullin

By: Daniel E. Fullin Attorney Examiner

SJP/kck

This foregoing document was electronically filed with the Public Utilities

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in

Case No(s). 20-0590-GA-CSS

Summary: Attorney Examiner Entry re-scheduling the settlement teleconference to 8.11.20 at 1:00 p.m. electronically filed by Kelli C King on behalf of Daniel E. Fullin, Attorney Examiner, Public Utilities Commission of Ohio