

Northeast Ohio Natural Gas
Annual Report of Service Disconnections for Non-Payment
12 month Period ending 5/31/20
Case No. 20-937-GE-UNC

| | A | A | B | B | C | C | D | D | E | F |
|--------------|------------------------------|------------------------------|-------------------------------------|-------------------------------|---|-------------------------------|----------------------------|-------------------------|-----------------------|------------------------|
| | # of Svc Disc For Non-Pmt | Total \$ of Bills related | Total # of Final Notices of Disc | \$ Unpaid Invoices related | Total # of Res Cust 60 days in Arrears | \$ Unpaid Invoices related | Total # of Security Dep | Total \$ of Deposits | Total # of Svc Rcc | Total # of Res Cust |
| June-19 | 180 | | 806 | \$ 114,979.20 | | \$ 357,720.52 | 6 | \$ 600.00 | 94 | 28,233 |
| July-19 | 103 | | 535 | \$ 48,738.44 | | \$ 326,312.69 | 8 | \$ 800.00 | 72 | 28,243 |
| August-19 | 40 | | 283 | \$ 21,191.84 | | \$ 288,382.99 | 3 | \$ 300.00 | 26 | 28,336 |
| September-19 | 48 | | 224 | \$ 16,786.67 | | \$ 210,732.20 | 4 | \$ 400.00 | 37 | 28,475 |
| October-19 | 20 | | 64 | \$ 5,726.63 | | \$ 196,847.84 | 15 | \$ 1,500.00 | 15 | 28,774 |
| November-19 | 0 | | 0 | \$ - | | \$ 226,757.55 | 6 | \$ 600.00 | - | 29,119 |
| December-19 | 0 | | 181 | \$ 15,329.94 | | \$ 245,016.70 | 1 | \$ 100.00 | - | 29,226 |
| January-20 | 31 | | 877 | \$ 83,178.78 | | \$ 259,992.01 | 0 | \$ - | 18 | 29,242 |
| February-20 | 47 | | 931 | \$ 113,204.59 | | \$ 276,934.20 | 0 | \$ - | 35 | 29,233 |
| March-20 | 41 | | 466 | \$ 49,877.59 | | \$ 306,776.51 | 0 | \$ - | 28 | 29,233 |
| April-20 | 0 | | 0 | \$ - | | \$ 371,990.04 | 0 | \$ - | - | 29,284 |
| May-20 | 0 | | 0 | \$ - | | \$ 401,809.51 | 0 | \$ - | - | 29,292 |

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Summary: Report Annual report of service disconnections for Non-Payment. 12 months ending 5/31/2020 electronically filed by Mr. Jason Massie on behalf of Northeast Ohio Natural Gas