

2020 JUL -9 PM 1:20

FILE

### Formal Complaint Form

PUCO

Michael W. Freels

Customer Name (Please Print)

7087 Hamilton Rd.

Customer Address

Mendon OH 45862

City

State Zip

**Against**4777038152

Account Number

3679 Carmel Church Rd #A,

Customer Service Address (if different from above)

Dayton Power & Light, Celma OH 45822.

Utility Company Name

City

State Zip

Please describe your complaint. (Attach additional sheets if necessary)

See attached information sent w/ initial complaint. inadequate service.

(Also: FYI - We found Alfred Thompson w/ PUCO to be thoroughly unreliable as to doing what he indicated he would do to help, returning phone calls (none) & sending this complaint down Chad to request it 3 times before received.)

[Signature]

Signature

567-279-2192

Customer Telephone Number

**Requested Resolution**

would like documentation to justify bill or bill be reversed.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

April 16, 2020

The Public Utilities Commission of Ohio  
180 E. Broad St.  
Columbus, OH 43215  
(800) 686-PUCO (7826)

cc: DAYTON POWER AND LIGHT COMPANY  
PO BOX 740598  
CINCINNATI, OH 45274-0598

To whom it may concern:

I am filing a complaint regarding my service with Dayton Power & Light:

**3679 Carmel-Church Rd # A**  
**Celina, OH 45822**  
**DP&L Acct: 4711038152**

complaint  
PUCO case #  
00595824

I have enclosed documentation of my account. I do not feel that my final reading and bill were handled accurately. Please review the attached spreadsheet, bills, etc. Here are some details of the complaint:

- As of 7/1/2019, I vacated my home at the above address to live at another residence with Cyndi Huffman (whom is also authorized to speak with you on my behalf).
  - At that time, the home was EMPTY and furnace was left on 50 degrees and one light left on in the home for security reasons.
- The home sold, so I contacted DP&L to do the final reading. I was not contacted to be present at the final reading, however, in contacting them at a later date – they indicated the meter was read on 03/03/20 at 3:40pm.
- I received my final bill for \$973.34. I contacted them to indicate I could not understand how the bill was that high. That I understood it was based on the fact that there were 4 bills prior that were estimated – but the usage was in NO WAY relative to the prior months, year (see the attached spreadsheet analyzing and comparing the usage).
  - Their final bill indicated that I would have used 9,240 KWH. This is 4 times the actual or estimated usage per month I have ever had on my bill – even though the average temperatures and billing days were similar.
- When I expressed my concern that this bill could NOT be accurate and that I was upset I was not present during the reading, I requested that they provide documentation of the reading. That I did NOT intend to pay it until they could provide some proof of the reading. They also indicated:
  - The meter was pulled and replaced with a new meter on 3/6/20 – not at my request or the new owners request (which incidentally the new owner indicated they didn't replace until 3/12/20 not 3/6/20).
  - They indicated that the tech doing the reading felt the meter needed replaced, so they initiated it themselves.
- Therefore, we had no recourse to look at the meter to verify the reading was accurate or not. They said their manager would provide the information we wanted to verify the bill, be they would call us back within 3 days.

- DP&L was to have a supervisor contact myself or Cyndi Huffman, who I also authorized on the account.
- But they never called us, mailed us or left any message that they tried to reach us regarding the questions, documents we requested.
- I then filed a complaint with PUCO online.
- I did not receive any contact back from my online complaint to PUCO or DP&L.
- On 4/17/20, I called DP&L back to indicated I did not intend to pay the final bill since we had not received any resolution to substantiate the final bill we received.
- They indicated that the case was given to PUCO and that they had no further information on it. They advised I needed to contact "Alfred" at PUCO. No last name, no phone number to call.
- I called the main number for PUCO several times but no matter what option I chose, I could not reach a person to speak to. So I am sending this letter in hopes to resolve this, since I have not yet received any communication from PUCO yet either.

I DO NOT feel there is any way that this final bill can be accurate. The KWH usage is much, much higher during a time when it makes no sense to be given the home was VACANT. I would like some evidence provided of the final reading given we have no ability to verify it now.

I would appreciate if someone would please contact either myself or Cyndi Huffman, via phone or mail as to how I can resolve this matter. I am NOT intending to pay this bill until they can provide documentation that this final bill is accurate given I did not have an opportunity to be present, and they also could not provide any documentation as to how the KWH usage was so unrealistic based on historical data.

Thank you,



Michael W Freels  
7087 Hamilton Rd.  
Mendon, OH 45862  
567-279-2192 cell

OR:

Cyndi Huffman  
419-303-8182 cell

**Attachments:**

Bills & spreadsheet

Filed 3/30/20

## Get help with a complaint

The PUCO can help resolve disputes between residential, business and industrial consumers and regulated utility and moving companies. Before contacting the PUCO, you should contact the utility or moving company to give them the opportunity to resolve the dispute directly.

There are four ways to contact the PUCO with a complaint:

1. Fill out the online complaint form.
2. Call the PUCO Call Center at (800) 686-PUCO (7826), 8 a.m. to 5 p.m., Monday through Friday.
3. Fax your complaint to (614) 752-8351.
4. Mail your complaint to:  
Public Utilities Commission of Ohio  
Attn: CSD  
180 E. Broad Street  
Columbus, Ohio 43215-3793

Please keep in mind that the information you provide the PUCO is considered public information. Review the PUCO privacy notice for more information.

If the PUCO is unable to resolve your dispute informally, or you are unsatisfied with the resolution, you may file a formal complaint with the PUCO. If you choose to file a formal complaint, the PUCO will open an administrative law case which involves proceedings similar to those held in a court of law. To request a formal complaint form, call the PUCO at (800) 686-7826.

## Ask a question

Do you have a question about the PUCO or your utility services? The PUCO can provide information about utility payment plans, the rules governing utility companies and the status of pending cases before the Commission. Contact the PUCO Call Center at (800) 686-PUCO or use our online form to get help with your question.

- Sign up to receive email updates from the PUCO.
- Other ways to contact the PUCO

**DP&L Electric Bill Usage**

**Acct#4711038152**

Michael Freels, 3679 Carmel Church Rd, Celina, OH 45822

Type	From	To	Billing Days	Previous	Current	Usage	Avg Temp Hi	Avg Temp Low	Bill Amt Due	Pymt Recd on Bill	
<b>Final</b>	02/28/20	03/03/20	4	86278	95518	9240	41	27	<b>\$ 973.34</b>	-	**
Estimate	01/31/20	02/28/20	28	83627	86278	2651	41	27	\$ 218.24	\$ 250.00	
Estimate	12/30/19	01/31/20	32	80739	83627	2888	42	30	\$ 243.33	\$ 340.00	
Estimate	10/31/19	11/27/19	27	75673	77919	2246	47	30	\$ 206.06	\$ 110.00	
Estimate	10/01/19	10/31/19	30	74634	75673	1039	69	48	\$ 101.67	\$ 60.00	
<b>Actual</b>	08/30/19	10/01/19	32	74156	74634	478	84	63	\$ 49.16	\$ 40.00	
Estimate	07/31/19	08/30/19	30	73906	74156	250	84	65	\$ 32.97	\$ 35.00	
Estimate	06/28/19	07/31/19	33	73630	73906	276	87	69	\$ 34.27	\$ 70.00	(**)
Actual	05/31/19	06/28/19	28	73599	73630	31	78	62	\$ 67.95	\$ 60.00	
Estimate	04/30/19	05/31/19	31	73088	73599	511	74	57	\$ 115.31	\$ 50.00	
Actual	03/29/19	04/30/19	32	72105	73088	983	63	44	\$ 102.72	\$ 330.00	
Actual	02/28/19	03/29/19	29	70168	72105	1937	47	30	\$ 323.81	\$ 150.00	
Actual	01/31/19	02/28/19	28	67294	70168	2874	42	27	\$ 277.55	\$ 275.00	
Estimate	12/28/18	01/31/19	34	64461	67294	2833	36	23	\$ 274.42	\$ 370.00	
Actual	11/30/18	12/28/18	28	62457	64461	2004	42	30	\$ 359.97	\$ 150.00	
Actual	10/31/18	11/30/18	30	60406	62457	2051	44	33	\$ 307.21	\$ -	
Actual	09/28/18	10/31/18	33	59370	60406	1036	64	47	\$ 108.12	\$ 40.00	
Actual	08/31/18	09/28/18	28	59016	59370	354	78	63	\$ 35.05	\$ 50.00	
Actual	07/31/18	08/31/18	31	58578	59016	438	83	66	\$ 42.82	\$ 60.00	
Actual	06/29/18	07/31/18	32	58125	58578	453	83	65	\$ 51.68	\$ 45.00	
Actual	05/31/18	06/29/18	29	57737	58125	388	81	65	\$ 43.96	\$ 40.00	
Actual	04/30/18	05/31/18	31	57351	57737	386	81	60	\$ 38.12	\$ 150.00	
Actual	03/30/18	04/30/18	31	55829	57351	1522	55	36	\$ 143.20	\$ 200.00	
Actual	02/28/18	03/30/18	30	53644	55829	2185	44	28	\$ 197.32	\$ 335.00	
Actual	01/31/18	02/28/18	28	51622	53644	2022	45	29	\$ 332.26	\$ 130.00	
Actual	12/28/17	01/31/18	34	48531	51622	3091	31	17	\$ 273.33	\$ 181.00	

**\*\*NOTES:**

For the last **25** bills - the meter has only been ESTIMATED **8** times - **4** of which were prior to the final

DP&L indicated they re-checked final reading and replace meter to a new meter (NOT initiated by customer)

No one lived in the house from 7/1/19 thru final read date. Heat set on 50 degrees; no A/C used

*I am not sure why they estimated any bills if they thought there was an issue, they indicated they could not access meter - but nothing had changed at house.*

Usage Analysis 2019-2020

same vs. last year

Type	From	To	Billing Days	Previous	Current	Usage	Avg Temp	
							Hi	Low
Actual	02/28/20	03/03/20	4	86278	95518	9240	41	27
Estimate	01/31/20	02/28/20	28	83627	86278	2651	41	27
Estimate	12/30/19	01/31/20	32	80739	83627	2888	42	30
Estimate	10/31/19	11/27/19	27	75673	77919	2246	47	30
Estimate	10/01/19	10/31/19	30	74634	75673	1039	69	48
Actual	08/30/19	10/01/19	32	74156	74634	478	84	63
Estimate	07/31/19	08/30/19	30	73906	74156	250	84	65
Estimate	06/28/19	07/31/19	33	73630	73906	276	87	69
Actual	05/31/19	06/28/19	28	73599	73630	31	78	62
			244	2019-2020	Usage	19099		

Usage Analysis 2018-2019

Type	From	To	Billing Days	Previous	Current	Usage	Avg Temp	
							Hi	Low
Actual	01/31/19	02/28/19	28	67294	70168	2874	42	27
Estimate	12/28/18	01/31/19	34	64461	67294	2833	36	23
Actual	11/30/18	12/28/18	28	62457	64461	2004	42	30
Actual	10/31/18	11/30/18	30	60406	62457	2051	44	33
Actual	09/28/18	10/31/18	33	59370	60406	1036	64	47
Actual	07/31/18	08/31/18	31	58578	59016	438	83	66
Actual	06/29/18	07/31/18	32	58125	58578	453	83	65
Actual	05/31/18	06/29/18	29	57737	58125	388	81	65
			245	2018-2019	Usage	12077		

Additional Usage **7022**  
 Over Prior Year Same Period  
 (even though house vacant 7/1/19 on)

How possible?



The Dayton Power and Light Company  
dpandl.com

Account Number

4711038152

Due Date

03/24/2020

Amount Due

\$958.96

Page 1 of 2

MICHAEL W FREELS  
7087 HAMILTON RD  
MEDINA OH 45862

Monthly Account Summary

Mail Date: 03/05/2020

Balance Forward

218.24

Delivery Total Billed This Month

331.15

Supply Total Billed This Month

409.57

Total Account Balance

\$958.96

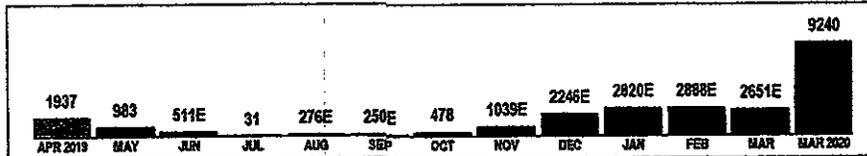
Metered and Other Services

Service Address: # A, 3679 CARMEL-CHURCH RD, CELINA OH 45822

Next Reading Date:

FINAL

Historical Usage



Billing

Average

Temperature

Period

Daily kWh

Avg High

Avg Low

Same Period Last Year

\*\*

\*\*

\*\*

Previous Period

\*\*

\*\*

\*\*

Current Period

2,310

41°

27°

\*\* Unavailable

Usage Detail

Service	Meter Use	Billing Period From	Billing Period To	Billing Days	Meter Reading Previous	Meter Reading Current	Multiplier	Usage	Rate	Rate Description
Electric	Actual	02/28/20	03/03/20	4	86278	95518	1	9,240	141	Residential Heating

Bill Copies

DP&L Customer Service  
(800) 433-8500



4711038152

pay by 03/24/2020

\$958.96

pay after 03/24/2020

\$973.34

Amount Enclosed

\$

MICHAEL W FF  
7087 HAMILTON RD  
MEDINA OH 45862



DAYTON POWER AND LIGHT COMPANY  
PO BOX 740598  
CINCINNATI, OH 45274-0598

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The Dayton Power and Light Company  
dpandl.com

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

Account Number 4711038152  
Due Date 03/24/2020  
Amount Due \$218.24  
Page 1 of 2

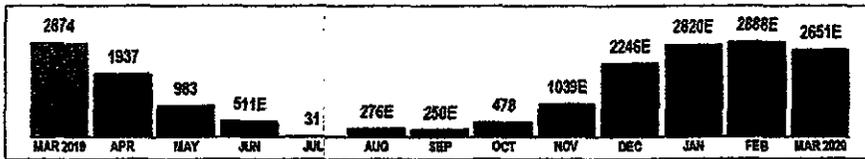
Monthly Account Summary		Mail Date: 03/03/2020
Previous Balance		\$243.33
02/10/2020 Payment - Thank You		-250.00
Balance Forward		-6.67
Delivery Total Billed This Month		107.40
Supply Total Billed This Month		117.51
<b>Total Account Balance</b>		<b>\$218.24</b>

Metered and Other Services

Service Address: # A, 3679 CARMEL-CHURCH RD, CELINA OH 45822

Next Reading Date: 03/31/2020

Historical Usage



Historical average usage: 1,361 kWh

Historical usage: 16,333 kWh

Billing Period	Average Daily kWh	Temperature	
		Avg High	Avg Low
Same Period Last Year	102.6	42°	27°
Previous Period	90.3	42°	36°
Current Period	94.7	41°	27°

Usage Detail

Service	Meter Use	Billing Period		Billing Days	Meter Reading		Multiplier	Usage	Rate	Rate Description
		From	To		Previous	Current				
Electric	Estimate	01/31/20	02/28/20	28	83627	86278	1	2,651	141	Residential Heating



Emergency Service  
877-4OUTAGE  
877-488-8243



Online Anytime  
dpandl.com



DP&L Customer Service  
(800) 433-8500

Please detach and return only this portion with your check made payable to Dayton Power & Light Company



The Dayton Power and Light Company  
dpandl.com

Account Number 4711038152

PROMPT AMOUNT	pay by 03/24/2020	\$218.24
LATE AMOUNT	pay after 03/24/2020	\$221.51

Amount Enclosed \$ \_\_\_\_\_

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822



DAYTON POWER AND LIGHT COMPANY  
PO BOX 740598  
CINCINNATI, OH 45274-0598

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dpandl.com

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

Account Number 4711038152  
Due Date 02/25/2020  
Amount Due \$243.33  
Page 1 of 2

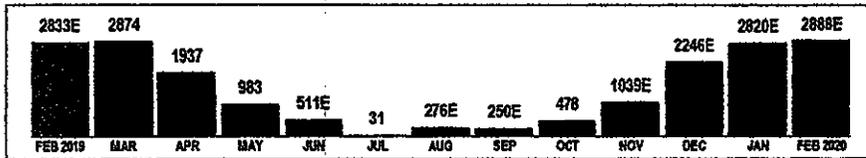
Monthly Account Summary		Mail Date: 02/04/2020
Previous Balance		\$339.36
01/10/2020 Payment - Thank You		-200.00
01/06/2020 Payment - Thank You		-140.00
Balance Forward		-0.64
Delivery Total Billed This Month		115.96
Supply Total Billed This Month		128.01
<b>Total Account Balance</b>		<b>\$243.33</b>

Metered and Other Services

Service Address: # A, 3679 CARMEL-CHURCH RD, CELINA OH 45822

Next Reading Date: 02/28/2020

Historical Usage



Historical average usage: 1,357 kWh

Historical usage: 16,278 kWh

Billing Period	Average Daily kWh	Temperature	
		Avg High	Avg Low
Same Period Last Year	83.3	36°	23°
Previous Period	85.5	46°	30°
Current Period	90.3	42°	30°

Usage Detail

Service	Meter Use	Billing Period		Billing Days	Meter Reading		Multiplier	Usage	Rate	Rate Description
		From	To		Previous	Current				
Electric	Estimate	12/30/19	01/31/20	32	80739	83627	1	2,888	141	Residential Heating



Emergency Service  
877-4OUTAGE  
877-468-6243



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dpandl.com



DP&L Customer Service  
(800) 433-8500

Please detach and return only this portion with your check made payable to Dayton Power & Light Company



The Dayton Power and Light Company  
dpandl.com

Account Number 4711038152

PROMPT AMOUNT	pay by 02/25/2020	\$243.33
LATE AMOUNT	pay after 02/25/2020	\$246.98

Amount Enclosed \$ \_\_\_\_\_

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

DAYTON POWER AND LIGHT COMPANY  
PO BOX 740598  
CINCINNATI, OH 45274-0598

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The Dayton Power and Light Company  
dpandl.com

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

Account Number 4711038152  
Due Date 12/26/2019  
Amount Due \$206.06  
Page 1 of 2

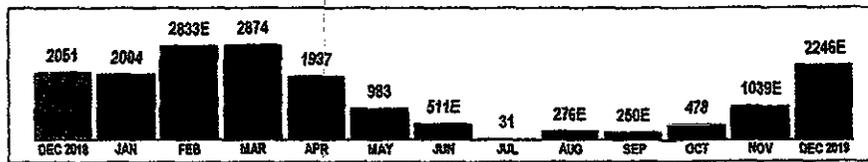
Monthly Account Summary		Mail Date: 12/03/2019
Previous Balance		\$101.67
11/04/2019 Payment - Thank You		-110.00
Balance Forward		-8.33
Delivery Total Billed This Month		114.83
Supply Total Billed This Month		99.56
<b>Total Account Balance</b>		<b>\$206.06</b>

Metered and Other Services

Service Address: # A, 3679 CARMEL-CHURCH RD, CELINA OH 45822

Next Reading Date: 12/30/2019

Historical Usage



Historical average usage: 1,272 kWh

Historical usage: 15,267 kWh

Billing Period	Average Daily kWh	Temperature Avg High	Temperature Avg Low
Same Period Last Year	68.4	44°	33°
Previous Period	34.6	89°	48°
Current Period	83.2	47°	30°

Usage Detail

Service	Meter Use	Billing Period From	Billing Period To	Billing Days	Meter Reading Previous	Meter Reading Current	Multiplier	Usage	Rate	Rate Description
Electric	Estimate	10/31/19	11/27/19	27	75673	77919	1	2,246	141	Residential Heating



Emergency Service  
877-4OUTAGE  
877-468-8243



Online Anytime  
dpandl.com



DP&L Customer Service  
(800) 433-8500

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The Dayton Power and Light Company  
dpandl.com

Account Number 4711038152

PROMPT AMOUNT	pay by 12/26/2019	\$206.06
LATE AMOUNT	pay after 12/26/2019	\$209.15

Amount Enclosed \$ \_\_\_\_\_

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822



DAYTON POWER AND LIGHT COMPANY  
PO BOX 740598  
CINCINNATI, OH 45274-0598

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The Dayton Power and Light Company  
dpandl.com

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

Account Number 4711038152  
Due Date 11/25/2019  
Amount Due \$101.67  
Page 1 of 2

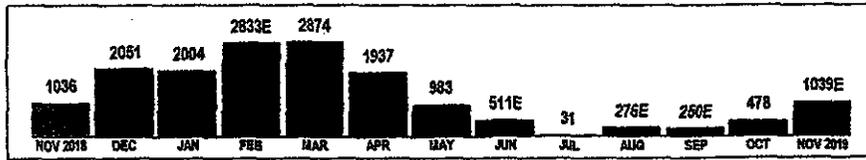
Monthly Account Summary		Mail Date: 11/04/2019
Previous Balance		\$49.16
10/04/2019 Payment - Thank You		-60.00
Balance Forward		-10.84
Delivery Total Billed This Month		58.42
Supply Total Billed This Month		54.09
<b>Total Account Balance</b>		<b>\$101.67</b>

**Metered and Other Services**

Service Address: # A, 3679 CARMEL-CHURCH RD, CELINA OH 45822

Next Reading Date: 11/27/2019

**Historical Usage**



Historical average usage: 1,272 kWh

Historical usage: 15,264 kWh

Billing Period	Average Daily kWh	Temperature Avg High	Temperature Avg Low
Same Period Last Year	31.4	64°	47°
Previous Period	14.9	84°	63°
Current Period	34.6	89°	48°

**Usage Detail**

Service	Meter Use	Billing Period From	Billing Period To	Billing Days	Meter Reading Previous	Meter Reading Current	Multiplier	Usage	Rate	Rate Description
Electric	Estimate	10/01/19	10/31/19	30	74634	75673	1	1,039	141	Residential Heating



Emergency Service  
877-4OUTAGE  
877-468-8243



Online Anytime  
dpandl.com



DP&L Customer Service  
(800) 433-8500

Please detach and return only this portion with your check made payable to Dayton Power & Light Company



The Dayton Power and Light Company  
dpandl.com

Account Number 4711038152

PROMPT AMOUNT	pay by 11/25/2019	\$101.67
LATE AMOUNT	pay after 11/25/2019	\$103.20

Amount Enclosed \$ \_\_\_\_\_

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822



DAYTON POWER AND LIGHT COMPANY  
PO BOX 740598  
CINCINNATI, OH 45274-0598

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The Dayton Power and Light Company  
dpandl.com

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

Account Number 4711038152  
Due Date 10/23/2019  
Amount Due \$49.16  
Page 1 of 2

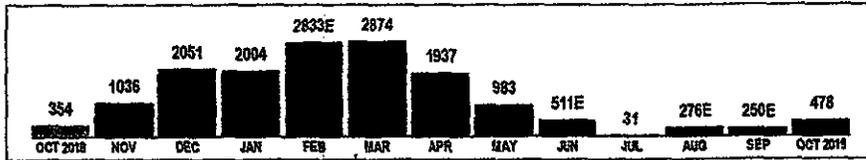
Monthly Account Summary		Mail Date: 10/02/2019
Previous Balance		\$32.97
09/05/2019 Payment - Thank You		-40.00
Balance Forward		-7.03
Delivery Total Billed This Month		31.31
Supply Total Billed This Month		24.88
<b>Total Account Balance</b>		<b>\$49.16</b>

Metered and Other Services

Service Address: # A, 3679 CARMEL-CHURCH RD, CELINA OH 45822

Next Reading Date: 10/31/2019

Historical Usage



Historical average usage: 1,262 kWh

Historical usage: 15,140 kWh

Billing Period	Average Daily kWh	Temperature Avg High	Temperature Avg Low
Same Period Last Year	12.6	78°	63°
Previous Period	8.3	84°	65°
Current Period	14.9	84°	63°

Usage Detail

Service	Meter Use	Billing Period From	Billing Period To	Billing Days	Meter Reading Previous	Meter Reading Current	Multiplier	Usage	Rate	Rate Description
Electric	Actual	08/30/19	10/01/19	32	74156	74634	1	478	141	Residential Heating



Emergency Service  
877-4OUTAGE  
877-468-8243



Online Anytime  
dpandl.com



DP&L Customer Service  
(800) 433-8500

Please detach and return only this portion with your check made payable to Dayton Power & Light Company



The Dayton Power and Light Company  
dpandl.com

Account Number 4711038152

PROMPT AMOUNT	pay by 10/23/2019	\$49.16
LATE AMOUNT	pay after 10/23/2019	\$49.90

Amount Enclosed \$ \_\_\_\_\_

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822



DAYTON POWER AND LIGHT COMPANY  
PO BOX 740598  
CINCINNATI, OH 45274-0598

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The Dayton Power and Light Company  
dpandl.com

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

Account Number 4711038152  
Due Date 09/25/2019  
Amount Due \$32.97  
Page 1 of 2

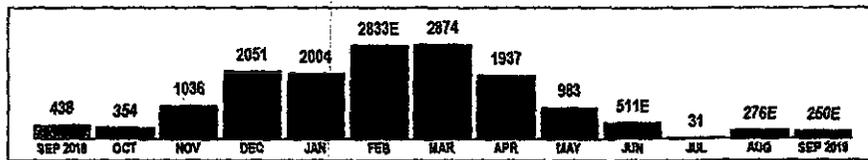
Monthly Account Summary		Mail Date: 09/04/2019
Previous Balance		\$34.27
08/05/2019 Payment - Thank You		-35.00
Balance Forward		-0.73
Delivery Total Billed This Month		20.69
Supply Total Billed This Month		13.01
<b>Total Account Balance</b>		<b>\$32.97</b>

Metered and Other Services

Service Address: # A, 3679 CARMEL-CHURCH RD, CELINA OH 45822

Next Reading Date: 09/30/2019

Historical Usage



Historical average usage: 1,277 kWh

Historical usage: 15,328 kWh

Billing Period	Average Daily kWh	Temperature Avg High	Temperature Avg Low
Same Period Last Year	14.1	83°	66°
Previous Period	8.4	87°	69°
Current Period	8.3	84°	65°

Usage Detail

Service	Meter Use	Billing Period From	Billing Period To	Billing Days	Meter Reading Previous	Meter Reading Current	Multiplier	Usage	Rate	Rate Description
Electric	Estimate	07/31/19	08/30/19	30	73906	74156	1	250	141	Residential Heating



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Account Number 4711038152

PROMPT AMOUNT	pay by 09/25/2019	\$32.97
LATE AMOUNT	pay after 09/25/2019	\$33.46

Amount Enclosed \$ \_\_\_\_\_

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822



DAYTON POWER AND LIGHT COMPANY  
PO BOX 740598  
CINCINNATI, OH 45274-0598

0000047110381528700033460003297



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Account Number 4711038152  
Due Date 08/23/2019  
Amount Due \$34.27  
Page 1 of 2

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

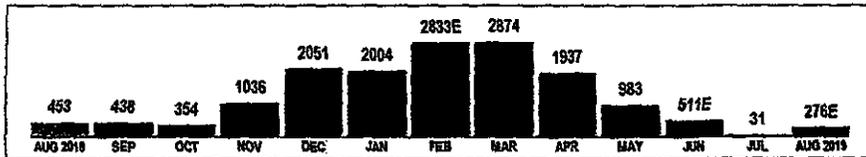
Monthly Account Summary	Mail Date: 08/02/2019
Previous Balance	\$67.95
07/05/2019 Payment - Thank You	-70.00
Balance Forward	-2.05
Delivery Total Billed This Month	21.95
Supply Total Billed This Month	14.37
<b>Total Account Balance</b>	<b>\$34.27</b>

**Metered and Other Services**

Service Address: # A, 3679 CARMEL-CHURCH RD, CELINA OH 45822

Next Reading Date: 08/30/2019

**Historical Usage**



Historical average usage: 1,292 kWh

Historical usage: 15,505 kWh

Billing Period	Average Daily kWh	Temperature	
		Avg High	Avg Low
Same Period Last Year	14.2	83°	65°
Previous Period	1.1	78°	62°
Current Period	8.4	87°	69°

**Usage Detail**

Service	Meter Use	Billing Period From	Billing Period To	Billing Days	Meter Reading Previous	Meter Reading Current	Multiplier	Usage	Rate	Rate Description
Electric	Estimate	06/28/19	07/31/19	33	73630	73906	1	276	141	Residential Heating



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Account Number 4711038152

PROMPT AMOUNT	pay by 08/23/2019	\$34.27
LATE AMOUNT	pay after 08/23/2019	\$34.78

Amount Enclosed \$ \_\_\_\_\_

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822



DAYTON POWER AND LIGHT COMPANY  
PO BOX 740598  
CINCINNATI, OH 45274-0598

0000047110381528000034780003427





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Account Number 4711038152  
Due Date 07/24/2019  
Amount Due \$67.95  
Page 1 of 2

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

The due date indicated above applies to your current bill. Your past due charges may result in a deposit being charged (if a deposit does not currently exist) and are subject to collection activity which could result in disconnection of service.

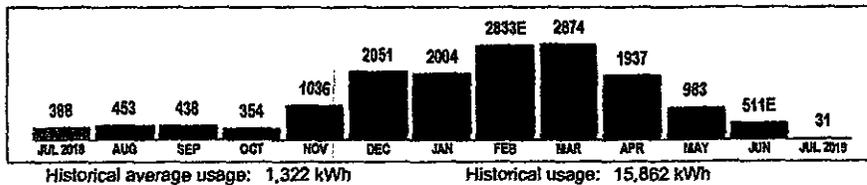
Monthly Account Summary		Mail Date: 07/03/2019
Previous Balance		\$115.31
06/04/2019 Payment - Thank You		-60.00
Late Payment Charge		0.83
Amount Past Due		56.14
Delivery Total Billed This Month		10.20
Supply Total Billed This Month		1.61
<b>Total Account Balance</b>		<b>\$67.95</b>

Metered and Other Services

Service Address: # A, 3679 CARMEL-CHURCH RD, CELINA OH 45822

Next Reading Date: 07/31/2019

Historical Usage



Billing Period	Average Daily kWh	Temperature	
		Avg High	Avg Low
Same Period Last Year	13.4	81°	65°
Previous Period	16.5	74°	57°
Current Period	1.1	78°	62°

Usage Detail

Service	Meter	Billing Period		Billing	Meter Reading		Multiplier	Usage	Rate	Rate Description
	Use	From	To	Days	Previous	Current				
Electric	Actual	05/31/19	06/28/19	28	73599	73630	1	31	141	Residential Heating



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Account Number	4711038152
\$56.14 BALANCE FORWARD	
<b>PROMPT AMOUNT</b> pay by 07/24/2019	\$67.95
<b>LATE AMOUNT</b> pay after 07/24/2019	\$68.97

Amount Enclosed \$ \_\_\_\_\_

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

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CINCINNATI, OH 45274-0598

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Account Number 4711038152  
Due Date 06/25/2019  
Amount Due \$115.31  
Page 1 of 2

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

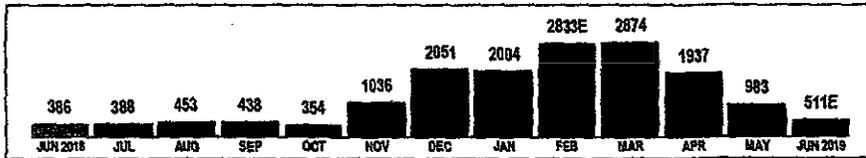
Monthly Account Summary Mail Date: 06/04/2019

Previous Balance	\$102.72
05/03/2019 Payment - Thank You	-50.00
Late Payment Charge	0.79
Amount Past Due	53.51
Delivery Total Billed This Month	33.20
Supply Total Billed This Month	28.60
<b>Total Account Balance</b>	<b>\$115.31</b>

The due date indicated above applies to your current bill. Your past due charges may result in a deposit being charged (if a deposit does not currently exist) and are subject to collection activity which could result in disconnection of service.

Metered and Other Services  
Service Address: # A, 3679 CARMEL-CHURCH RD, CELINA OH 45822 Next Reading Date: 06/28/2019

Historical Usage



Historical average usage: 1,311 kWh Historical usage: 15,737 kWh

Billing Period	Average Daily kWh	Temperature Avg High	Temperature Avg Low
Same Period Last Year	12.5	81°	60°
Previous Period	30.7	63°	44°
Current Period	16.5	74°	57°

Usage Detail

Service	Meter Use	Billing Period From	Billing Period To	Billing Days	Meter Reading Previous	Meter Reading Current	Multiplier	Usage	Rate	Rate Description
Electric	Estimate	04/30/19	05/31/19	31	73088	73599	1	511	141	Residential Heating



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Account Number 4711038152  
\$53.51 BALANCE FORWARD  
PROMPT AMOUNT pay by 06/25/2019 \$115.31  
LATE AMOUNT pay after 06/25/2019 \$117.04

Amount Enclosed \$ \_\_\_\_\_

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822



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PO BOX 740598  
CINCINNATI, OH 45274-0598

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Account Number 4711038152  
Due Date 05/23/2019  
Amount Due \$102.72

Page 1 of 2

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

Monthly Account Summary Mail Date: 05/02/2019

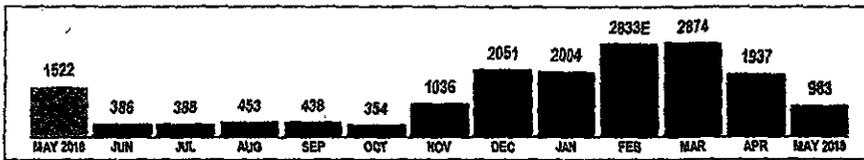
Previous Balance	\$323.81
04/29/2019 Payment - Thank You	-80.00
04/26/2019 Payment - Thank You	-100.00
04/04/2019 Payment - Thank You	-150.00
Balance Forward	-6.19
Delivery Total Billed This Month	56.71
Supply Total Billed This Month	52.20
<b>Total Account Balance</b>	<b>\$102.72</b>

Metered and Other Services

Service Address: # A, 3679 CARMEL-CHURCH RD, CELINA OH 45822

Next Reading Date: 05/31/2019

Historical Usage



Historical average usage: 1,356 kWh

Historical usage: 16,276 kWh

Billing Period	Average	Temperature	
	Daily kWh	Avg High	Avg Low
Same Period Last Year	49.1	55°	36°
Previous Period	66.8	47°	30°
Current Period	30.7	63°	44°

Usage Detail

Service	Meter Use	Billing Period		Billing Days	Meter Reading		Multiplier	Usage	Rate	Rate Description
		From	To		Previous	Current				
Electric	Actual	03/29/19	04/30/19	32	72105	73088	1	983	141	Residential Heating



Emergency Service  
877-4OUTAGE  
877-468-3243



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Account Number 4711038152

PROMPT AMOUNT	pay by 05/23/2019	\$102.72
LATE AMOUNT	pay after 05/23/2019	\$104.26

Amount Enclosed \$ \_\_\_\_\_

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822



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CINCINNATI, OH 45274-0598

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MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

The due date indicated above applies to your current bill. Your past due charges may result in a deposit being charged (if a deposit does not currently exist) and are subject to collection activity which could result in disconnection of service.

Account Number 4711038152  
Due Date 04/23/2019  
Amount Due \$323.81  
Page 1 of 2

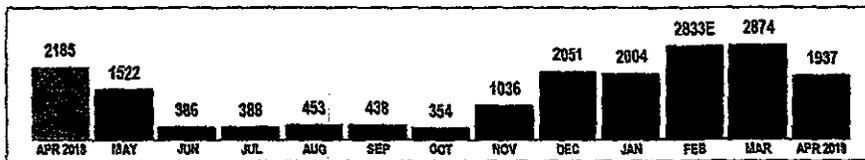
Monthly Account Summary		Mail Date: 04/02/2019
Previous Balance		\$277.55
03/05/2019 Payment - Thank You		-150.00
Late Payment Charge		1.91
Amount Past Due		129.46
Delivery Total Billed This Month		101.47
Supply Total Billed This Month		92.88
<b>Total Account Balance</b>		<b>\$323.81</b>

Metered and Other Services

Service Address: # A, 3679 CARMEL-CHURCH RD, CELINA OH 45822

Next Reading Date: 04/30/2019

Historical Usage



Historical average usage: 1,377 kWh

Historical usage: 16,524 kWh

Billing Period	Average	Temperature	
	Daily kWh	Avg High	Avg Low
Same Period Last Year	72.8	44°	28°
Previous Period	102.6	42°	27°
Current Period	66.8	47°	30°

Usage Detail

Service	Meter	Billing Period		Billing	Meter Reading		Multiplier	Usage	Rate	Rate Description
	Use	From	To	Days	Previous	Current				
Electric	Actual	02/28/19	03/29/19	29	70168	72105	1	1,937	141	Residential Heating



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Account Number 4711038152  
\$129.46 BALANCE FORWARD

PROMPT AMOUNT	pay by 04/23/2019	\$323.81
LATE AMOUNT	pay after 04/23/2019	\$328.67

Amount Enclosed \$ \_\_\_\_\_

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822



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CINCINNATI, OH 45274-0598

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MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

Account Number 4711038152  
Due Date 03/25/2019  
Amount Due \$277.55  
Page 1 of 2

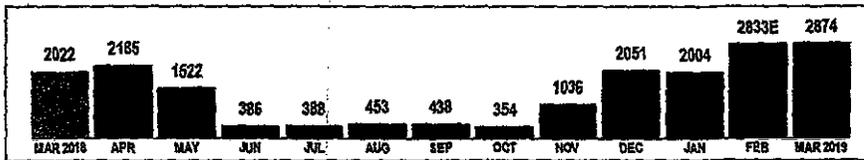
**Monthly Account Summary** - Mail Date: 03/04/2019

Previous Balance	\$274.42
02/12/2019 Payment - Thank You	-125.00
02/05/2019 Payment - Thank You	-150.00
Balance Forward	-0.58
Delivery Total Billed This Month	145.30
Supply Total Billed This Month	132.83
<b>Total Account Balance</b>	<b>\$277.55</b>

**Metered and Other Services**

Service Address: # A, 3679 CARMEL-CHURCH RD, CELINA OH 45822      Next Reading Date: 03/29/2019

**Historical Usage**



Historical average usage: 1,308 kWh      Historical usage: 15,672 kWh

Billing Period	Average Daily kWh	Temperature	
		Avg High	Avg Low
Same Period Last Year	72.2	45°	29°
Previous Period	83.3	36°	23°
Current Period	102.6	42°	27°

**Usage Detail**

Service	Meter Use	Billing Period From	To	Billing Days	Meter Reading Previous	Current	Multiplier	Usage	Rate	Rate Description
Electric	Actual	01/31/19	02/28/19	28	67294	70168	1	2,874	141	Residential Heating



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Account Number 4711038152

PROMPT AMOUNT	pay by 03/25/2019	\$277.55
LATE AMOUNT	pay after 03/25/2019	\$281.71

Amount Enclosed \$ \_\_\_\_\_

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822



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PO BOX 740598  
CINCINNATI, OH 45274-0598

0000047110381528300281710027755





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MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

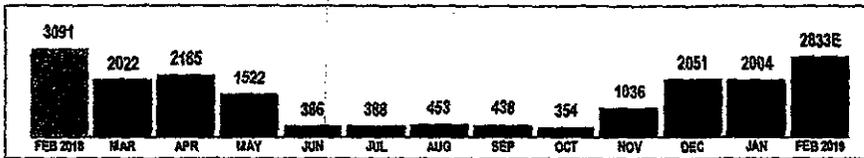
Account Number 4711038152  
Due Date 02/25/2019  
Amount Due \$274.42  
Page 1 of 2

Monthly Account Summary	Mail Date: 02/04/2019
Previous Balance	\$359.97
01/29/2019 Payment - Thank You	-100.00
01/15/2019 Payment - Thank You	-260.00
Balance Forward	-0.03
Delivery Total Billed This Month	143.37
Supply Total Billed This Month	131.08
<b>Total Account Balance</b>	<b>\$274.42</b>

**Metered and Other Services**

Service Address: # A, 3679 CARMEL-CHURCH RD, CELINA OH 45822      Next Reading Date: 02/28/2019

**Historical Usage**



Historical average usage: 1,328 kWh      Historical usage: 15,930 kWh

Billing Period	Average Daily kWh	Temperature	
		Avg High	Avg Low
Same Period Last Year	90.9	31°	17°
Previous Period	71.6	42°	30°
Current Period	83.3	36°	23°

**Usage Detail**

Service	Meter Use	Billing Period From	Billing Period To	Billing Days	Meter Reading Previous	Meter Reading Current	Multiplier	Usage	Rate	Rate Description
Electric	Estimate	12/28/18	01/31/19	34	64461	67294	1	2,833	141	Residential Heating



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Account Number 4711038152

PROMPT AMOUNT	pay by 02/25/2019	\$274.42
LATE AMOUNT	pay after 02/25/2019	\$278.54

Amount Enclosed \$ \_\_\_\_\_

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822



DAYTON POWER AND LIGHT COMPANY  
PO BOX 740598  
CINCINNATI, OH 45274-0598

0000047110381528400278540027442





The Dayton Power and Light Company  
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Account Number 4711038152  
Due Date 01/24/2019  
Amount Due \$359.97  
Page 1 of 2

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

The due date indicated above applies to your current bill. Your past due charges may result in a deposit being charged (if a deposit does not currently exist) and are subject to collection activity which could result in disconnection of service.

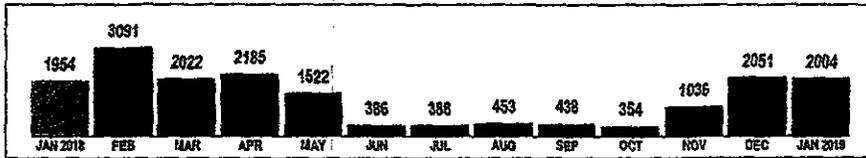
Monthly Account Summary		Mail Date: 01/03/2019
Previous Balance		\$307.21
12/04/2018 Payment - Thank You		-150.00
Late Payment Charge		2.36
Amount Past Due		159.57
Delivery Total Billed This Month		104.66
Supply Total Billed This Month		95.74
<b>Total Account Balance</b>		<b>\$359.97</b>

Metered and Other Services

Service Address: # A, 3679 CARMEL-CHURCH RD, CELINA OH 45822

Next Reading Date: 01/31/2019

Historical Usage



Historical average usage: 1,323 kWh

Historical usage: 15,880 kWh

Billing Period	Average Daily kWh	Temperature	
		Avg High	Avg Low
Same Period Last Year	69.8	38°	24°
Previous Period	68.4	44°	33°
Current Period	71.6	42°	30°

Usage Detail

Service	Meter Use	Billing Period From	Billing Period To	Billing Days	Meter Reading Previous	Meter Reading Current	Multiplier	Usage	Rate	Rate Description
Electric	Actual	11/30/18	12/28/18	28	62457	64461	1	2,004	141	Residential Heating



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Account Number 4711038152  
\$159.57 BALANCE FORWARD

PROMPT AMOUNT	pay by 01/24/2019	\$359.97
LATE AMOUNT	pay after 01/24/2019	\$365.37

Amount Enclosed \$ \_\_\_\_\_

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822



DAYTON POWER AND LIGHT COMPANY  
PO BOX 740598  
CINCINNATI, OH 45274-0598

0000047110381528300365370035997





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MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

The due date indicated above applies to your current bill. Your past due charges may result in a deposit being charged (if a deposit does not currently exist) and are subject to collection activity which could result in disconnection of service.

Account Number 4711038152  
Due Date 12/26/2018  
Amount Due \$307.21  
Page 1 of 2

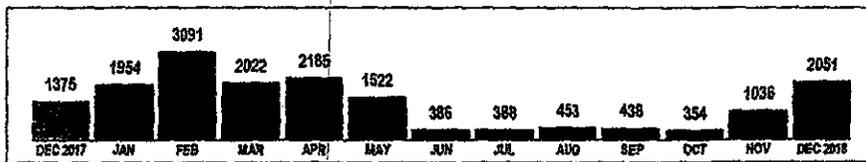
Monthly Account Summary		Mail Date: 12/04/2018
Previous Balance		\$108.12
Late Payment Charge		1.62
Amount Past Due		109.74
Delivery Total Billed This Month		99.73
Supply Total Billed This Month		97.74
<b>Total Account Balance</b>		<b>\$307.21</b>

**Metered and Other Services**

Service Address: # A, 3679 CARMEL-CHURCH RD, CELINA OH 45822

Next Reading Date: 12/28/2018

**Historical Usage**



Historical average usage: 1,267 kWh

Historical usage: 15,204 kWh

Billing Period	Average		Temperature	
	Daily kWh	Avg High	Avg Low	
Same Period Last Year	45.8	51°	34°	
Previous Period	31.4	64°	47°	
Current Period	68.4	44°	33°	

**Usage Detail**

Service	Meter Use	Billing Period From	Billing Period To	Billing Days	Meter Reading Previous	Meter Reading Current	Multiplier	Usage	Rate	Rate Description
Electric	Actual	10/31/18	11/30/18	30	60406	62457	1	2,051	141	Residential Heating



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Account Number 4711038152  
\$109.74 BALANCE FORWARD  
PROMPT AMOUNT pay by 12/26/2018 \$307.21  
LATE AMOUNT pay after 12/26/2018 \$311.82

Amount Enclosed \$ \_\_\_\_\_

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822



DAYTON POWER AND LIGHT COMPANY  
PO BOX 740598  
CINCINNATI, OH 45274-0598

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MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

Account Number 4711038152  
Due Date 11/26/2018  
Amount Due \$108.12  
Page 1 of 2

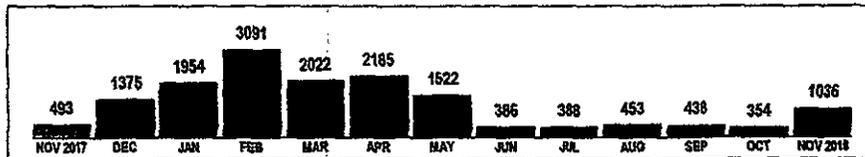
Monthly Account Summary	Mail Date: 11/02/2018
Previous Balance	\$35.05
10/04/2018 Payment - Thank You	-40.00
Balance Forward	-4.95
Delivery Total Billed This Month	55.53
Supply Total Billed This Month	57.54
<b>Total Account Balance</b>	<b>\$108.12</b>

Metered and Other Services

Service Address: # A, 3679 CARMEL-CHURCH RD, CELINA OH 45822

Next Reading Date: 11/30/2018

Historical Usage



Historical average usage: 1,222 kWh

Historical usage: 14,661 kWh

Billing Period	Average Daily kWh	Temperature Avg High	Temperature Avg Low
Same Period Last Year	15.4	65°	49°
Previous Period	12.6	78°	63°
Current Period	31.4	64°	47°

Usage Detail

Service	Meter Use	Billing Period From	Billing Period To	Billing Days	Meter Reading Previous	Meter Reading Current	Multiplier	Usage	Rate	Rate Description
Electric	Actual	09/28/18	10/31/18	33	59370	60406	1	1,036	141	Residential Heating



Emergency Service  
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877-468-8243



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The Dayton Power and Light Company  
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Account Number 4711038152

PROMPT AMOUNT	pay by 11/26/2018	\$108.12
LATE AMOUNT	pay after 11/26/2018	\$109.74

Amount Enclosed \$ \_\_\_\_\_

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

DAYTON POWER AND LIGHT COMPANY  
PO BOX 740598  
CINCINNATI, OH 45274-0598

0000047110381528800109740010812





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MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

Account Number 4711038152  
Due Date 10/24/2018  
Amount Due \$35.05  
Page 1 of 2

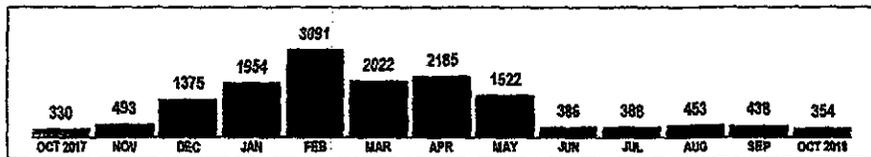
Monthly Account Summary		Mail Date: 10/02/2018
Previous Balance		\$42.82
09/25/2018 Payment - Thank You		-50.00
Balance Forward		-7.18
Delivery Total Billed This Month		22.28
Supply Total Billed This Month		19.95
<b>Total Account Balance</b>		<b>\$35.05</b>

**Metered and Other Services**

Service Address: # A, 3679 CARMEL-CHURCH RD, CELINA OH 45822

Next Reading Date: 10/31/2018

**Historical Usage**



Historical average usage: 1,220 kWh      Historical usage: 14,637 kWh

Billing Period	Average Daily kWh	Temperature	
		Avg High	Avg Low
Same Period Last Year	11.4	76°	57°
Previous Period	14.1	83°	66°
Current Period	12.6	78°	63°

**Usage Detail**

Service	Meter Use	Billing Period From	Billing Period To	Billing Days	Meter Reading Previous	Meter Reading Current	Multiplier	Usage	Rate	Rate Description
Electric	Actual	08/31/18	09/28/18	28	59016	59370	1	354	141	Residential Heating



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Account Number 4711038152

PROMPT AMOUNT	pay by 10/24/2018	\$35.05
LATE AMOUNT	pay after 10/24/2018	\$35.58

Amount Enclosed \$ \_\_\_\_\_

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822



DAYTON POWER AND LIGHT COMPANY  
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MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

Account Number 4711038152  
Due Date 09/26/2018  
Amount Due \$42.82  
Page 1 of 2

Monthly Account Summary Mail Date: 09/05/2018

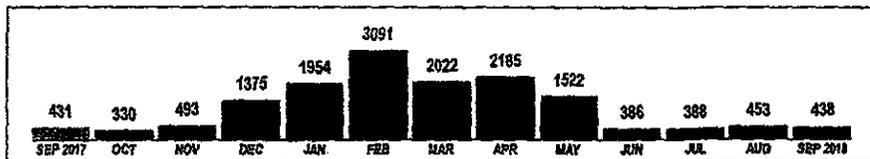
Previous Balance	\$51.68
08/22/2018 Payment - Thank You	-60.00
Balance Forward	-8.32
Delivery Total Billed This Month	26.45
Supply Total Billed This Month	24.69
<b>Total Account Balance</b>	<b>\$42.82</b>

Metered and Other Services

Service Address: # A, 3679 CARMEL-CHURCH RD, CELINA OH 45822

Next Reading Date: 09/28/2018

Historical Usage



Historical average usage: 1,219 kWh      Historical usage: 14,630 kWh

Billing Period	Average Daily kWh	Temperature Avg High	Temperature Avg Low
Same Period Last Year	13.9	80°	62°
Previous Period	14.2	83°	65°
Current Period	14.1	83°	66°

Usage Detail

Service	Meter Use	Billing Period From	Billing Period To	Billing Days	Meter Reading Previous	Meter Reading Current	Multiplier	Usage	Rate	Rate Description
Electric	Actual	07/31/18	08/31/18	31	58578	59016	1	438	141	Residential Heating



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Account Number 4711038152

PROMPT AMOUNT	pay by 09/26/2018	\$42.82
LATE AMOUNT	pay after 09/26/2018	\$43.46

Amount Enclosed \$ \_\_\_\_\_

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822



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Account Number 4711038152  
Due Date 08/23/2018  
Amount Due \$51.68  
Page 1 of 2

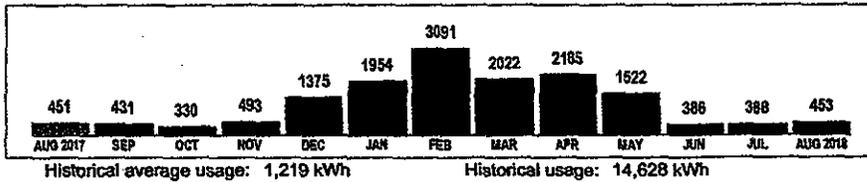
MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

Monthly Account Summary	Mail Date: 08/02/2018
Previous Balance	\$43.96
07/18/2018 Payment - Thank You	-45.00
Balance Forward	-1.04
Delivery Total Billed This Month	27.19
Supply Total Billed This Month	25.53
<b>Total Account Balance</b>	<b>\$51.68</b>

**Metered and Other Services**

Service Address: # A, 3679 CARMEL-CHURCH RD, CELINA OH 45822      Next Reading Date: 08/31/2018

**Historical Usage**



Billing Period	Average Daily kWh	Temperature Avg High	Temperature Avg Low
Same Period Last Year	14.5	83°	65°
Previous Period	13.4	81°	65°
Current Period	14.2	83°	65°

**Usage Detail**

Service	Meter Use	Billing Period From	Billing Period To	Billing Days	Meter Reading Previous	Meter Reading Current	Multiplier	Usage	Rate	Rate Description
Electric	Actual	06/29/18	07/31/18	32	58125	58578	1	453	141	Residential Heating



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Account Number 4711038152

PROMPT AMOUNT	pay by 08/23/2018	\$51.68
LATE AMOUNT	pay after 08/23/2018	\$52.46

Amount Enclosed \$ \_\_\_\_\_

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

DAYTON POWER AND LIGHT COMPANY  
PO BOX 740598  
CINCINNATI, OH 45274-0598

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Account Number 4711038152  
Due Date 07/24/2018  
Amount Due \$43.96

Page 1 of 2

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

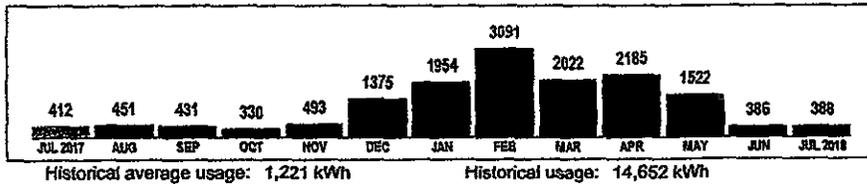
Monthly Account Summary	Mail Date: 07/03/2018
Previous Balance	\$38.12
06/21/2018 Payment - Thank You	-40.00
Balance Forward	-1.88
Delivery Total Billed This Month	23.97
Supply Total Billed This Month	21.87
<b>Total Account Balance</b>	<b>\$43.96</b>

Metered and Other Services

Service Address: # A, 3679 CARMEL-CHURCH RD, CELINA OH 45822

Next Reading Date: 07/31/2018

Historical Usage



Billing Period	Average Daily kWh	Temperature Avg High	Temperature Avg Low
Same Period Last Year	13.7	80°	61°
Previous Period	12.5	81°	60°
Current Period	13.4	81°	65°

Usage Detail

Service	Meter Use	Billing Period From To	Billing Days	Meter Reading Previous	Meter Reading Current	Multiplier	Usage	Rate	Rate Description
Electric	Actual	05/31/18 06/29/18	29	57737	58125	1	388	141	Residential Heating



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Account Number 4711038152

PROMPT AMOUNT	pay by 07/24/2018	\$43.96
LATE AMOUNT	pay after 07/24/2018	\$44.62

Amount Enclosed \$ \_\_\_\_\_

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

DAYTON POWER AND LIGHT COMPANY  
PO BOX 740598  
CINCINNATI, OH 45274-0598

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Account Number 4711038152  
Due Date 06/25/2018  
Amount Due \$38.12  
Page 1 of 2

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

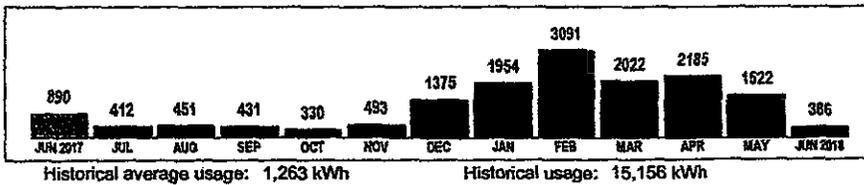
Monthly Account Summary		Mail Date: 06/04/2018
Previous Balance		\$143.20
05/04/2018 Payment - Thank You		-150.00
Balance Forward		-6.80
Delivery Total Billed This Month		23.87
Supply Total Billed This Month		21.05
<b>Total Account Balance</b>		<b>\$38.12</b>

**Metered and Other Services**

Service Address: # A, 3679 CARMEL-CHURCH RD, CELINA OH 45822

Next Reading Date: 06/29/2018

**Historical Usage**



Billing Period	Average Daily kWh	Temperature Avg High	Temperature Avg Low
Same Period Last Year	27	71°	52°
Previous Period	49.1	55°	36°
Current Period	12.5	81°	60°

**Usage Detail**

Service	Meter Use	Billing Period From	Billing Period To	Billing Days	Meter Reading Previous	Meter Reading Current	Multiplier	Usage	Rate	Rate Description
Electric	Actual	04/30/18	05/31/18	31	57351	57737	1	386	141	Residential Heating



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Account Number 4711038152

PROMPT AMOUNT	pay by 06/25/2018	\$38.12
LATE AMOUNT	pay after 06/25/2018	\$38.69

Amount Enclosed \$ \_\_\_\_\_

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

DAYTON POWER AND LIGHT COMPANY  
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Account Number 4711038152  
Due Date 05/23/2018  
Amount Due \$143.20

Page 1 of 2

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

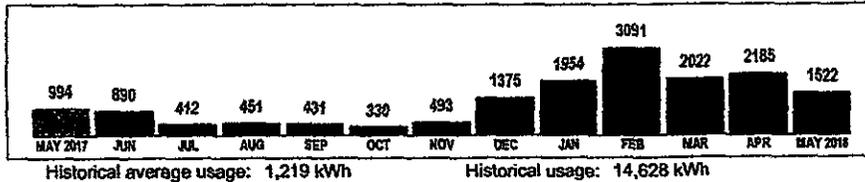
Monthly Account Summary	Mail Date: 05/02/2018
Previous Balance	\$197.32
04/25/2018 Payment - Thank You	-200.00
Balance Forward	-2.68
Delivery Total Billed This Month	77.04
Supply Total Billed This Month	68.84
<b>Total Account Balance</b>	<b>\$143.20</b>

Metered and Other Services

Service Address: # A, 3679 CARMEL-CHURCH RD, CELINA OH 45822

Next Reading Date: 05/31/2018

Historical Usage



Billing Period	Average Daily kWh	Temperature	
		Avg High	Avg Low
Same Period Last Year	35.5	68°	47°
Previous Period	72.8	44°	28°
Current Period	49.1	55°	36°

Usage Detail

Service	Meter Use	Billing Period From	To	Billing Days	Meter Reading Previous	Current	Multiplier	Usage	Rate	Rate Description
Electric	Actual	03/30/18	04/30/18	31	55829	57351	1	1,522	141	Residential Heating



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Account Number 4711038152

PROMPT AMOUNT	pay by 05/23/2018	\$143.20
LATE AMOUNT	pay after 05/23/2018	\$145.35

Amount Enclosed \$ \_\_\_\_\_

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

DAYTON POWER AND LIGHT COMPANY  
PO BOX 740598  
CINCINNATI, OH 45274-0598

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**Account Number** 4711038152  
**Due Date** 04/24/2018  
**Amount Due** \$197.32  
Page 1 of 2

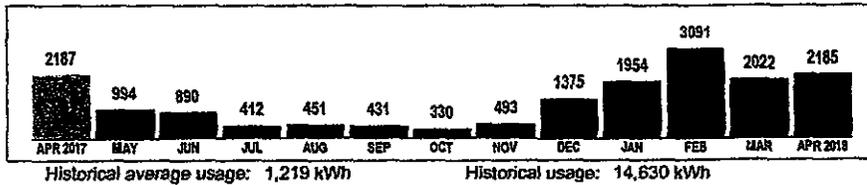
MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

Monthly Account Summary		Mail Date: 04/03/2018
Previous Balance		\$332.26
03/22/2018 Payment - Thank You		-85.00
03/21/2018 Payment - Thank You		-100.00
03/02/2018 Payment - Thank You		-150.00
Balance Forward		-2.74
Delivery Total Billed This Month		107.17
Supply Total Billed This Month		92.89
<b>Total Account Balance</b>		<b>\$197.32</b>

**Metered and Other Services**

**Service Address:** # A, 3679 CARMEL-CHURCH RD, CELINA OH 45822 **Next Reading Date:** 04/30/2018

**Historical Usage**



Billing Period	Average Daily kWh	Temperature	
		Avg High	Avg Low
Same Period Last Year	70.5	50°	33°
Previous Period	72.2	45°	29°
Current Period	72.8	44°	28°

**Usage Detail**

Service	Meter Use	Billing Period		Billing Days	Meter Reading		Multiplier	Usage	Rate	Rate Description
		From	To		Previous	Current				
Electric	Actual	02/28/18	03/30/18	30	53644	55829	1	2,185	141	Residential Heating



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**Account Number** 4711038152

<b>PROMPT AMOUNT</b>	pay by 04/24/2018	\$197.32
<b>LATE AMOUNT</b>	pay after 04/24/2018	\$200.28

Amount Enclosed \$ \_\_\_\_\_

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

DAYTON POWER AND LIGHT COMPANY  
PO BOX 740598  
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Account Number 4711038152  
Due Date 03/23/2018  
Amount Due \$332.26

Page 1 of 2

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

Monthly Account Summary	Mail Date: 03/02/2018
Previous Balance	\$273.33
02/08/2018 Payment - Thank You	-130.00
Late Payment Charge	2.15
Amount Past Due	145.48
Delivery Total Billed This Month	99.80
Supply Total Billed This Month	86.98
<b>Total Account Balance</b>	<b>\$332.26</b>

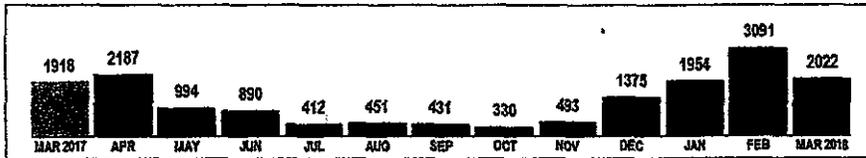
The due date indicated above applies to your current bill. Your past due charges may result in a deposit being charged (if a deposit does not currently exist) and are subject to collection activity which could result in disconnection of service.

Metered and Other Services

Service Address: # A, 3679 CARMEL-CHURCH RD, CELINA OH 45822

Next Reading Date: 03/29/2018

Historical Usage



Historical average usage: 1,211 kWh

Historical usage: 14,526 kWh

Billing Period	Average Daily kWh	Temperature Avg High Avg Low	
Same Period Last Year	68.5	51°	32°
Previous Period	90.9	31°	17°
Current Period	72.2	45°	29°

Usage Detail

Service	Meter Use	Billing Period From To	Billing Days	Meter Reading Previous Current	Multiplier	Usage	Rate	Rate Description
Electric	Actual	01/31/18 02/28/18	28	51622 53644	1	2,022	141	Residential Heating



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Account Number 4711038152  
\$145.48 BALANCE FORWARD

PROMPT AMOUNT	pay by 03/23/2018	\$332.26
LATE AMOUNT	pay after 03/23/2018	\$337.24

Amount Enclosed \$ \_\_\_\_\_

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

DAYTON POWER AND LIGHT COMPANY  
PO BOX 740598  
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0000047110381528900337240033226





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Account Number 4711038152  
Due Date 02/23/2018  
Amount Due \$273.33  
Page 1 of 2

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
CELINA OH 45822

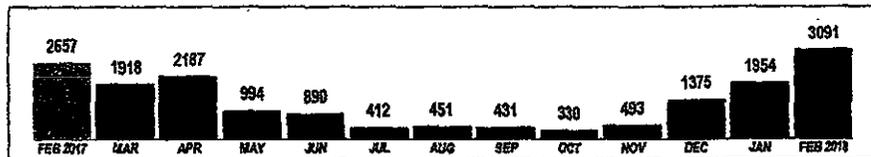
Monthly Account Summary		Mail Date: 02/02/2018
Previous Balance		\$180.48
01/17/2018 Payment - Thank You		-181.00
Balance Forward		-0.52
Delivery Total Billed This Month		148.11
Supply Total Billed This Month		125.74
<b>Total Account Balance</b>		<b>\$273.33</b>

**Metered and Other Services**

Service Address: # A, 3679 CARMEL-CHURCH RD, CELINA OH 45822

Next Reading Date: 02/28/2018

**Historical Usage**



Historical average usage: 1,174 kWh

Historical usage: 14,092 kWh

Billing Period	Average Daily kWh	Temperature Avg High	Temperature Avg Low
Same Period Last Year	80.5	41°	28°
Previous Period	69.8	38°	24°
Current Period	90.9	31°	17°

**Usage Detail**

Service	Meter Use	Billing Period From	Billing Period To	Billing Days	Meter Reading Previous	Meter Reading Current	Multiplier	Usage	Rate	Rate Description
Electric	Actual	12/28/17	01/31/18	34	48531	51622	1	3,091	141	Residential Heating



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Account Number 4711038152

PROMPT AMOUNT	pay by 02/23/2018	\$273.33
LATE AMOUNT	pay after 02/23/2018	\$277.43

Amount Enclosed \$ \_\_\_\_\_

MICHAEL W FREELS  
# A  
3679 CARMEL-CHURCH RD  
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