

**BEFORE**

**THE PUBLIC UTILITIES COMMISSION OF OHIO**

In the Matter of the Annual Report           )  
Required by Section 4933.123 Regarding       )   Case No. 20-0937-GE-UNC  
Service Disconnections for Nonpayment.       )

---

**DUKE ENERGY OHIO, INC.'S  
REPORT OF SERVICE DISCONNECTIONS FOR  
NONPAYMENT**

---

Pursuant to the Public Utilities Commission of Ohio's Entry in this docket, dated May 20, 2020, Duke Energy Ohio, Inc., (Duke Energy Ohio or Company) hereby submits the attached Report of Service Disconnections for Nonpayment. As required by R.C. 4933.123(B), the attached report contains the following information by month, for the 12-month period ending on May 31, 2020:

- a. Total number of service disconnections for nonpayment and the total dollar amount of unpaid bills represented by such disconnections;
- b. Total number of final notices of actual disconnection issued for service disconnections for nonpayment and the total dollar amount of unpaid bills represented by such notices;
- c. Total number of residential customer accounts in arrears by more than sixty days and the total dollar amount of such arrearages;
- d. Total number of security deposits received from residential customers and the total dollar amount of such deposits;
- e. Total number of service reconnections; and
- f. Total number of residential customers.

Respectfully submitted,

DUKE ENERGY OHIO, INC.

/s/ Larisa M. Vaysman

Rocco D'Ascenzo (0077651)

Deputy General Counsel

Larisa M. Vaysman (0090290)

Senior Counsel

DUKE ENERGY BUSINESS SERVICES LLC

139 E. Fourth Street ML-1313 Main

Cincinnati, Ohio 45202

Telephone: 513-287-4320

Facsimile: 513-287-4386

[Rocco.dascenzo@duke-energy.com](mailto:Rocco.dascenzo@duke-energy.com)

[Larisa.vaysman@duke-energy.com](mailto:Larisa.vaysman@duke-energy.com)

*Counsel for Duke Energy Ohio, Inc.*

*Willing to accept service via email*

### **CERTIFICATE OF SERVICE**

I hereby certify that a copy of the foregoing *Duke Energy Ohio's Report of Service Disconnections for Nonpayment* was served via electronic mail to Robert Fadley, Director of the Commission's Service Monitoring and Enforcement Department (robert.fadley@puco.ohio.gov), and to James Williams, Utility Consumer Policy Expert, at the Office of the Ohio Consumers' Counsel (James.Williams@occ.ohio.gov), this 30th day of June, 2020.

/s Larisa M. Vaysman  
Larisa M. Vaysman

Annual Service Disconnection Information For the  
Ohio Commission and Office of Ohio Consumers' Counsel

Disconnects For Non Payment	Month	Year	Number of	ELECTRIC Dollars	Number of GAS	GAS Dollars
			ELECTRIC Customers		Customers	
	Jun	2019	3,209	\$1,008,765	535	\$250,606
	Jul	2019	3,932	\$1,276,582	451	\$193,922
	Aug	2019	3,965	\$1,436,978	452	\$158,560
	Sep	2019	4,616	\$1,414,580	446	\$154,396
	Oct	2019	4,292	\$1,534,163	236	\$69,026
	Nov	2019	890	\$258,780	11	\$2,761
	Dec	2019	4,291	\$1,184,051	131	\$35,778
	Jan	2020	2,811	\$773,961	331	\$98,744
	Feb	2020	3,173	\$1,193,523	241	\$87,353
	Mar	2020	1,579	\$580,290	143	\$45,177
	Apr	2020	0	\$0	0	\$0
	May	2020	0	\$0	0	\$0

Disconnect Notice	Month	Year	Number of	ELECTRIC Dollars	Number of GAS	GAS Dollars
			ELECTRIC Customers		Customers	
	Jun	2019	63,700	\$9,265,933	43,983	\$4,004,120
	Jul	2019	78,371	\$12,764,317	52,871	\$4,124,686
	Aug	2019	88,710	\$16,871,734	57,631	\$3,899,534
	Sep	2019	85,362	\$16,486,144	55,385	\$3,429,317
	Oct	2019	90,453	\$16,322,453	59,247	\$3,613,979
	Nov	2019	74,992	\$14,303,129	48,979	\$3,510,311
	Dec	2019	73,735	\$10,749,765	49,281	\$4,078,677
	Jan	2020	86,954	\$14,550,551	56,216	\$6,535,538
	Feb	2020	84,319	\$14,279,463	54,019	\$6,285,919
	Mar	2020	56,310	\$9,224,790	37,154	\$4,514,754
	Apr	2020	0	\$0	0	\$0
	May	2020	0	\$0	0	\$0

Residential Accounts > 60 days in arrears	Month	Year	Number of	ELECTRIC Dollars	Number of GAS	GAS Dollars
			ELECTRIC Customers		Customers	
	Jun	2019	86,188	\$18,474,614	35,116	\$6,453,277
	Jul	2019	79,304	\$16,337,511	31,163	\$5,489,281
	Aug	2019	75,364	\$15,330,468	29,457	\$4,796,286
	Sep	2019	75,301	\$15,364,060	29,228	\$4,167,108
	Oct	2019	75,079	\$15,763,510	28,573	\$3,779,579
	Nov	2019	78,475	\$16,407,911	31,435	\$3,753,225
	Dec	2019	72,313	\$15,309,354	28,122	\$3,485,868
	Jan	2020	72,464	\$14,783,966	29,060	\$3,824,199
	Feb	2020	73,488	\$14,923,596	29,867	\$4,347,523
	Mar	2020	80,699	\$16,869,840	34,295	\$5,347,229
	Apr	2020	97,477	\$21,071,421	43,301	\$7,329,535
	May	2020	98,286	\$23,730,950	43,732	\$8,359,032

Service Reconnects	Month	Year	Number of Elec	Number of Gas
			Customers	Customers
	Jun	2019	2,458	38
	Jul	2019	2,632	43
	Aug	2019	3,052	51
	Sep	2019	3,263	37
	Oct	2019	3,332	64
	Nov	2019	907	39
	Dec	2019	3,195	17
	Jan	2020	2,151	43
	Feb	2020	2,310	49
	Mar	2020	1,282	38
	Apr	2020	47	2
	May	2020	8	1

Residential Customers	Number of		
	Month	Year	Customers
	Jun	2019	662,732
	Jul	2019	660,817
	Aug	2019	659,080
	Sep	2019	664,600
	Oct	2019	666,211
	Nov	2019	670,737
	Dec	2019	673,463
	Jan	2020	674,477
	Feb	2020	674,277
	Mar	2020	675,187
	Apr	2020	675,957
	May	2020	674,314

Residential Security Deposits	Number of			Dollars
	Month	Year	Customers	
	Jun	2019	4,036	\$517,217
	Jul	2019	4,525	\$594,904
	Aug	2019	3,730	\$486,806
	Sep	2019	5,170	\$637,837
	Oct	2019	3,867	\$480,254
	Nov	2019	3,223	\$388,481
	Dec	2019	3,046	\$363,437
	Jan	2020	2,809	\$333,086
	Feb	2020	2,276	\$273,521
	Mar	2020	3,252	\$385,929
	Apr	2020	2,409	\$280,226
	May	2020	1,897	\$224,778

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**6/30/2020 2:52:05 PM**

**in**

**Case No(s). 20-0937-GE-UNC**

Summary: Report Duke Energy Ohio, Inc. Report of Service Disconnections For Nonpayment electronically filed by Mrs. Tammy M Meyer on behalf of Duke Energy Ohio Inc. and D'Ascenzo, Rocco and Vaysman, Larisa