The Public Utilities Commission of Ohio

TELECOMMUNICATIONS FILING FORM

(Effective: 10-11-2017)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of Windstream Western Reserve	TRF Docket No. 90 - 5045-TP-TRF
	Case No. 20 -1214 - TP -
to increase maximum BLES rates, and current residential BLES line rates) NOTE: Unless you have reserved a Case #, leave the "Case No" fields BLANK.
Name of Registrant(s) Windstream Western Reserve	
DBA(s) of Registrant(s)	
Address of Registrant(s) 4001 Rodney Parham Road, Little Rock, Arkansas 72	2212
Company Web Address www.Windstream.com	
Regulatory Contact Person(s) Katherine Hoagland Ph	one 585-340-2709 Fax
Regulatory Contact Person's Email Address Katherine.Hoagland@windstream	.com
Contact Person for Annual Report Sandra Blade	Phone
Address (if different from above)	<u> </u>
Consumer Contact Information Yvette Gadson	Phone
Address (if different from above)	
Motion for protective order included with filing? ☐ Yes ☑ No Motion for waiver(s) filed affecting this case? ☐ Yes ☑ No [Note: Waivers materials]	ay toll any automatic timeframe.]
Notes:	

Section I and II are Pursuant to Ohio Administrative Code 4901:1-6.

Section III – Carrier to Carrier is Pursuant to Ohio Adm.Code 4901:1-7, and Wireless is Pursuant to Ohio Adm.Code 4901:1-6-24. Section IV - Attestation.

- (1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.
- (2) For requirements for various applications, see the identified section of Ohio Adm.Code Chapter 4901 and/or the supplemental application form noted.
- (3) Information regarding the number of copies required by the PUCO may be obtained from the PUCO's website at www.PUCO.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the PUCO.
- (4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits:

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s).
В	The tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
С	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

$Section \ I-Part \ I-Common \ Filings$

Carrier Type Other (explain below)	For Profit ILEC	Not For Profit ILEC	CLEC
Change terms & conditions of existing BLES	ATA <u>1-6-14(H)</u> (Auto 30 days)	☐ ATA <u>1-6-14(H)</u> (Auto 30 days)	☐ ATA <u>1-6-14(H)</u> (Auto 30 days)
Introduce non-recurring charge, surcharge, or fee to BLES			☐ ATA <u>1-6-14(H)</u> (Auto 30 days)
Introduce or Increase Late Payment	ATA <u>1-6-14(1)</u> (Auto 30 days)	☐ ATA <u>1-6-14(I)</u> (Auto 30 days)	☐ ATA <u>1-6-14(I)</u> (Auto 30 days)
Revisions to BLES Cap	✓ ZTA <u>1-6-14(F)</u> (0 day Notice)		
Introduce BLES or expand local service area (calling area)	☐ ZTA <u>1-6-14(H)</u> (0 day Notice)	☐ ZTA <u>1-6-14(H)</u> (0 day Notice)	☐ ZTA <u>1-6-14(H)</u> (0 day Notice)
Notice of no obligation to construct facilities and provide BLES	☐ ZTA <u>1-6-27(C)</u> (0 day Notice)	☐ ZTA <u>1-6-27(C)</u> (0 day Notice)	
Change BLES Rates	✓ TRF <u>1-6-14(F)</u> (0 day Notice)	☐ TRF <u>1-6-14(F)(4)</u> (0 day Notice)	☐ TRF <u>1-6-14(G)</u> (0 day Notice)
To obtain BLES pricing flexibility	BLS <u>1-6-14(C)(1)(c)</u> (Auto 30 days)		
Change in boundary	ACB <u>1-6-32</u> (Auto 14 days)	ACB <u>1-6-32</u> (Auto 14 days)	
Expand service operation area			\Box TRF <u>1-6-08(G)</u> (0 day)
BLES withdrawal			☐ZTA <u>1-6-25(B)</u> (0 day Notice)
Other* (explain)			

Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-7 OAC

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
☐ 15-day Notice				
☐ 30-day Notice			~	
Date Notice Sent: F	lunning the month of June, w/ i	ncreases to become effective on	a rolling basis in July to	allow for 30 days notice.

Section I – Part III –IOS Offerings Pursuant to Chapter 4901:1-6-22 OAC

IOS	Introduce New	Tariff Change	Price Change	Withdraw
□ IOS				

Section II - Part I - Carrier Certification - Pursuant to Chapter 4901:1-6-08, 09 & 10 OAC

Certification	ILEC (Out of territory)	CLEC	Telecommunications Service Provider Not Offering Local	CESTC	CETC
* See Supplemental	☐ ACE <u>1-6-08</u>	☐ ACE <u>1-6-08</u>	☐ ACE <u>1-6-08</u>	☐ ACE <u>1-6-10</u>	☐ UNC <u>1-6-09</u>
form	* (Auto 30- day)	*(Auto 30 day)	*(Auto 30 day)	(Auto 30 day)	*(Non-Auto)

^{*}Supplemental Certification forms can be found on the PUCO webpage.

Section II - Part II - Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Telecommunications Service Provider Not Offering Local
Abandon all Services		ABN <u>1-6-26</u> (Auto 30 days)	☐ ABN <u>1-6-26</u> (Auto 30 days)
Change of Official Name *	ACN <u>1-6-29(B)</u> (Auto 30 days)	ACN <u>1-6-29(B)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Change in Ownership *	☐ACO <u>1-6-29(E)</u> (Auto 30 days)	ACO <u>1-6-29(E)</u> (Auto 30 days)	☐ CIO <u>1-6-29(C)</u> (0 day Notice)
Merger *	AMT <u>1-6-29(E)</u> (Auto 30 days)	AMT <u>1-6-29(E)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Transfer a Certificate *	ATC <u>1-6-29(B)</u> (Auto 30 days)	ATC <u>1-6-29(B)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business *	□ATR <u>1-6-29(B)</u> (Auto 30 days)	ATR <u>1-6-29(B)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)

^{*}Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-29 Filing Requirements on the PUCO's webpage for a complete list of exhibits.

Section III – Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	□ NAG <u>1-7-07</u> (Auto 90 day)	□ NAG <u>1-7-07</u> (Auto 90 day)
Request for Arbitration	☐ ARB <u>1-7-09</u> (Non-Auto)	☐ ARB <u>1-7-09</u> (Non-Auto)
Introduce or change c-t-c service tariffs	☐ATA <u>1-7-14</u> (Auto 30 days)	ATA <u>1-7-14</u> (Auto 30 days)
Request rural carrier exemption, rural carrier suspension or modification	UNC <u>1-7-04</u> or 05 (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights-of-Way. (13-579-AU-ORD 11/30/16 Entry)	ATA <u>1-3-04</u> (Auto 60 days)	
Wireless Providers See 4901:1-6-24	☐RCC [Registration & Change in Operations] (0 day)	☐ NAG [Interconnection Agreement or Amendment] (Auto 90 days)

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules

I am an officer/agent of the applicant corporation, WINDSTREAM Western Reserve, and am authorized to make this statement on its behalkatherine Hoagland
(Name)
Please check ALL that apply:
✓ I attest that these tariffs comply with all applicable rules for the State of Ohio. I understand that tariff notification filings do n imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede at contradictory provisions in our tariff. We will fully comply with the rules of the State of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the State of Ohio.
☑ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Ohio Adm.Code 4901:1-6-7.
I declare under penalty of perjury that the foregoing is true and correct.
Executed on (Date) June 29, 2020 at (Location) 7628 VT RTE 14 CRAFTSBURY COMMON, VT 05827
*Signature and Title /s/ Katherine Hoagland, Regulatory and Tariff Analyst Date June 29, 2020
*This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorize agent of the applicant.
<u>VERIFICATION</u>
I, , verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best my knowledge.
*Signature and Title /s/ Katherine Hoagland, Regulatory and Tariff Analyst Date June 1, 2020
*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.
File document electronically as directed in case number 06-900-AU-WVR

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

EXHIBIT A

GENERAL EXCHANGE TARIFF P.U.C.O. No. 9

S7. LOCAL ACCESS LINE SERVICE

S7.5 MONTHLY RATES FOR BASIC LOCAL EXCHANGE SERVICE

Price Flexibility

All of the Company's exchanges have been deemed competitive and have been accorded the pricing flexibility defined in 4901:6-14 (C) O.A.C. which caps BLES monthly rates at annual increases of no more than \$1.25 per line. The annual period is defined to begin on the anniversary date of this approval, which became effective June 21, 2015. For detailed exchange specific information, please see Section 7, Sheet Nos. 7.1 → 7.2.

For the purposes of determining exchange service monthly access line rates, exchanges are classified in rate groups according to the total main telephones in a local calling area. The local calling area is the area within which customers make calls without the payment of message toll charges and may include one or more exchange areas.

RATE GROUP CLASSIFICATION AND LIMITS

Rai	te Schedule Band		Total Main Telephone in Local Calling Area
	Band 1 Band 2 Band 3		0 - 192,000 192,001 - 384,000 384,001 - up
Band 1:	Ashtabula Austinburg Bloomingdale Centerville Chardon Chester Coolville Cumberland Dorset East Claridon Fairview	Geneva Hiram Hopedale Hudson (653) Huntsburg Kingsville Little Hocking Madison Mesopotamia Middlefield Montville	Morristown Newberry Old Washington Parkman Perry Pierpont Powhatan Point Quaker City Rock Creek Thompson Trumbull
Band 2:	Hudson (650/655)	Peninsula	
Band 3:	Aurora Bainbridge Chardon (EAS)	Hinckley Northfield Richfield	Russell Twinsburg

INDIVIDUAL ACCESS LINE RATES

	Residential Current	Residential Max	Business Current	Business Max	School
Band 1:	\$15.60 (I)	\$15.60 (I)	\$26.80 (I)	\$26.80 (I)	\$15.15
Band 2:	\$18.05 (I)	\$18.05 (I)	\$31.65 (I)	\$31.65 (I)	20.00
Band 3:	\$18.75 (I)	\$18.75 (I)	\$33.05 (I)	\$33.05 (I)	21.40

*Business line rate is applicable for customers with 3 or less individual lines that are sold separately. Other services and for customers subscribing to 4 or more lines are provisioned out of the Company pricelist located online at www.windstream.com.

Filed under authority of Order Nos. 90-5045-TP-TRF & 15-0922-TP-BLS Issued by the Public Utilities Commission of Ohio

Issued By:

Vice President

Issued: June 26, 2017

Effective: July 1, 2017

GENERAL EXCHANGE TARIFF P.U.C.O. No. 9

S7. LOCAL ACCESS LINE SERVICE

S7.5 MONTHLY RATES FOR BASIC LOCAL EXCHANGE SERVICE (Continued)

S7.5.1 COMPETITIVE EXCHANGES

The exchanges shown below have been deemed competitive. The pricing flexibility accorded to them has been defined in 4901:1-6-14

Competitive	Case	Approval	Anniversary
<u>Exchanges</u>	<u>Number</u>	<u>Date</u>	<u>Date</u>
Ashtabula	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Aurora	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Austinburg	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Bainbridge	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Bloomingdale	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Centerville	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Chardon	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Chester	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Coolville	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Cumberland	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Dorset	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
East Claridon	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Fairview	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Geneva	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Hinckley	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Hiram	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Hopedale	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Hudson	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Huntsburg	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Kingsville	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)

Filed under authority of Order Nos. 90-5045-TP-TRF & 15-0922-TP-BLS Issued by the Public Utilities Commission of Ohio

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GENERAL EXCHANGE TARIFF P.U.C.O. No. 9

S7. LOCAL ACCESS LINE SERVICE

S7.5 MONTHLY RATES FOR BASIC LOCAL EXCHANGE SERVICE (Continued)

S7.5.1 COMPETITIVE EXCHANGES (Continued)

Competitive	Case	Approval	Anniversary
Exchanges	<u>Number</u>	<u>Date</u>	<u>Date</u>
Little Hocking	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Madison	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Mesopotamia	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Middlefield	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Montville	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Morristown	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Newbury	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Northfield	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Old Washington	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Parkman	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Peninsula	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Perry	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Pierpont	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Powhatan Point	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Quaker City	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Richfield	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Rock Creek	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Russell	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Thompson	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Trumbull	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)
Twinsburg	15-0922-TP-BLS	June 21, 2015	July 1, 2018 (T)

Filed under authority of Order Nos. 90-5045-TP-TRF & 15-0922-TP-BLS Issued by the Public Utilities Commission of Ohio

Issued By:

Vice President

Issued: June 26, 2017

Effective: July 1, 2017

EXHIBIT B

21.40

Effective: July 1, 2020

\$34.30 (I)

GENERAL EXCHANGE TARIFF P.U.C.O. No. 9

S7. LOCAL ACCESS LINE SERVICE

S7.5 MONTHLY RATES FOR BASIC LOCAL EXCHANGE SERVICE

Price Flexibility

Band 3:

All of the Company's exchanges have been deemed competitive and have been accorded the pricing flexibility defined in 4901:6-14 (C) O.A.C. which caps BLES monthly rates at annual increases of no more than \$1.25 per line. The annual period is defined to begin on the anniversary date of this approval, which became effective June 21, 2015. For detailed exchange specific information, please see Section 7, Sheet Nos. 7.1 → 7.2.

For the purposes of determining exchange service monthly access line rates, exchanges are classified in rate groups according to the total main telephones in a local calling area. The local calling area is the area within which customers make calls without the payment of message toll charges and may include one or more exchange areas.

RATE GROUP CLASSIFICATION AND LIMITS

	Rate Schedule Band				Main Telephone in ocal Calling Area	
	Band 1 Band 2 Band 3				0 - 192,000 ,001 - 384,000 ,001 - up	
Band 1:	Ashtabula Austinburg Bloomingdale Centerville Chardon Chester Coolville Cumberland Dorset East Claridon Fairview	Hi Hi Hu Hu Kir Lit Ma Me Mi	Geneva Hiram Hopedale Hudson (653) Huntsburg Kingsville Little Hocking Madison Mesopotamia Middlefield Montville		Morristown Newberry Old Washington Parkman Perry Pierpont Powhatan Point Quaker City Rock Creek Thompson Trumbull	
Band 2:	Hudson (650/655)	Pe	eninsula			
Band 3:	Aurora Bainbridge Chardon (EAS)	Hinckley Northfield Richfield		Russe Twins	•••	
		INDIVIDUAL	ACCESS LINE RATES			
	Residential Current	Residential Max	Business Current	Business Max	School	
Band 1:	\$16.85 (I)	\$16.85 (I)	\$26.80	\$28.05 (I)	\$15.15	
Band 2:	\$19.30 (I)	\$19.30 (I)	\$31.65	\$32.90 (I)	20.00	

^{*}Business line rate is applicable for customers with 3 or less individual lines that are sold separately. Other services and for customers subscribing to 4 or more lines are provisioned out of the Company pricelist located online at www.windstream.com.

\$33.05

\$20.00 (I)

\$20.00 (I)

Effective: July 1, 2020

GENERAL EXCHANGE TARIFF P.U.C.O. No. 9

S7. LOCAL ACCESS LINE SERVICE

S7.5 MONTHLY RATES FOR BASIC LOCAL EXCHANGE SERVICE (Continued)

S7.5.1 COMPETITIVE EXCHANGES

The exchanges shown below have been deemed competitive. The pricing flexibility accorded to them has been defined in 4901:1-6-14

Competitive	Case	Approval	Anniversary
<u>Exchanges</u>	<u>Number</u>	<u>Date</u>	<u>Date</u>
Ashtabula	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Aurora	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Austinburg	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Bainbridge	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Bloomingdale	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Centerville	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Chardon	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Chester	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Coolville	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Cumberland	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Dorset	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
East Claridon	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Fairview	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Geneva	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Hinckley	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Hiram	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Hopedale	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Hudson	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Huntsburg	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Kingsville	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)

Effective: July 1, 2020

GENERAL EXCHANGE TARIFF P.U.C.O. No. 9

S7. LOCAL ACCESS LINE SERVICE

S7.5 MONTHLY RATES FOR BASIC LOCAL EXCHANGE SERVICE (Continued)

S7.5.1 COMPETITIVE EXCHANGES (Continued)

Competitive	Case	Approval	Anniversary
<u>Exchanges</u>	<u>Number</u>	<u>Date</u>	<u>Date</u>
Little Hocking	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Madison	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Mesopotamia	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Middlefield	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Montville	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Morristown	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Newbury	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Northfield	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Old Washington	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Parkman	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Peninsula	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Perry	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Pierpont	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Powhatan Point	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Quaker City	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Richfield	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Rock Creek	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Russell	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Thompson	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Trumbull	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)
Twinsburg	15-0922-TP-BLS	June 21, 2015	July 1, 2020 (T)

EXHIBIT C

Windstream Western Reserve seeks to increase single residential access line rates, and increase the

maximum BLES rate caps.

EXHIBIT D

Bill message OH Residential Access Line Rate Increases

Billing system: CAMS

Audience: OH

Bill cycles: June 1st – June 28th

At Windstream, our goal is to continue to provide the best possible service while keeping the rates for all our customers as low as possible. However, we must occasionally make adjustments to our rates as the cost of doing business increases.

Effective with your next month's bill, your residential access line rate will increase by \$1.25 per month. Your current access line rate is in a range of \$10.95-\$18.75. Your new residential access line rate will be in a range of \$12.20-\$20.00 per month. For questions regarding this increase, please contact us at the Customer Service number on your bill. Plus, call to learn how you can bundle services and save!

Even with this adjustment, our rates are still competitive with other communications providers in your area. We will continue our pledge to provide quality service at affordable rates and keep you connected to family and friends.

Thank you for being a valued Windstream customer. We appreciate your business.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

6/29/2020 3:08:42 PM

in

Case No(s). 20-1214-TP-ZTA

Summary: Tariff Windstream Western Reserve seeks to increase current single residential access line rates, and increase the maximum BLES rate caps. electronically filed by Ms. Katherine A Hoagland on behalf of Windstream Western Reserve