## THE PUBLIC UTILITIES COMMISSION OF OHIO

IN THE MATTER OF THE COMPLAINT OF FRANCES M. STEVENSON,

COMPLAINANT,

v.

CASE No. 20-590-GA-CSS

VECTREN ENERGY DELIVERY OF OHIO, INC.,

RESPONDENT.

## **ENTRY**

Entered in the Journal on June 24, 2020

- {¶ 1} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.
- {¶ 2} Vectren Energy Delivery of Ohio, Inc. (VEDO) is a natural gas company as defined in R.C. 4905.03 and a public utility as defined in R.C. 4905.02 and, as such, is subject to the jurisdiction of this Commission.
- {¶ 3} On March 12, 2020, Frances M. Stevenson (Complainant) filed a complaint against VEDO.
  - $\{\P 4\}$  On April 1, 2020, VEDO filed its answer to the complaint.
- {¶ 5} By Entry issued April 29, 2020, a settlement teleconference in this matter was scheduled to occur over the Commission's bridge line, at 4:00 p.m., Eastern Daylight Saving Time (EDST), on May 14, 2020.
- {¶ 6} At the scheduled time on May 14, 2020, an attorney examiner and VEDO's representatives called in to participate in the teleconference. However, Complainant failed

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to call in. After 15 minutes, the call was ended without the settlement conference being convened.

- {¶ 7} The attorney examiner finds that the settlement teleconference should be rescheduled to occur on July 14, 2020, at 1:00 p.m., EDST. To participate in the teleconference, the parties shall dial (614) 721-2972 and enter conference code 791-289-370#. If Complainant does not call in and participate in the teleconference, the complaint may be dismissed due to Complainant's failure to prosecute the matter.
- {¶ 8} The purpose of the settlement teleconference will be to explore the parties' willingness to negotiate a resolution in lieu of an evidentiary hearing. In accordance with Ohio Adm.Code 4901-1-26, any statements made in an attempt to settle this matter without the need for an evidentiary hearing will not generally be admissible to prove liability or invalidity of a claim. An attorney examiner from the Commission's legal department will facilitate the settlement process.
- {¶ 9} Pursuant to Ohio Adm.Code 4901-1-26(F), the representatives of the public utility shall investigate the issues raised in the complaint prior to the settlement teleconference, and all parties participating in the teleconference shall be prepared to discuss settlement of the issues raised and shall have authority to settle those issues.
- {¶ 10} As is the case in all Commission complaint proceedings, the complainant has the burden of proving the allegations of the complaint. *Grossman v. Pub. Util. Comm.*, 5 Ohio St.2d 189, 214 N.E.2d 666 (1966).
  - $\{\P 11\}$  It is, therefore,
- $\{\P$  **12** $\}$  ORDERED, That a settlement teleconference be scheduled for July 14, 2020, at 1:00 p.m., EDST, as indicated in Paragraph 7. It is, further,

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**{¶ 13}** ORDERED, That a copy of this Entry be served upon all parties of record.

## THE PUBLIC UTILITIES COMMISSION OF OHIO

## /s/Daniel E. Fullin

By: Daniel E. Fullin Attorney Examiner

NJW/mef

This foregoing document was electronically filed with the Public Utilities

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in

Case No(s). 20-0590-GA-CSS

Summary: Attorney Examiner Entry scheduling a settlement teleconference for July 14, 2020, at 1:00 p.m., EDST. electronically filed by Ms. Mary E Fischer on behalf of Daniel E. Fullin, Attorney Examiner, Public Utilities Commission of Ohio