# BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Annual Report	)	
Required by R.C. 4933.123 Regarding	)	Case No. 20-937-GE-UNC
Service Disconnections for Nonpayment	)	

# REPORT OF SERVICE DISCONNECTIONS FOR NONPAYMENT OF OHIO POWER COMPANY

Pursuant to R.C. 4933.123, Ohio Power Company hereby files the attached Report of Service Disconnections for Nonpayment. As required by R.C. 4933.123(B), the attached report contains the following information by month for the 12-month period ending May 31, 2020:

- a) Total number of service disconnections for nonpayment and the total dollar amount of unpaid bills represented by such disconnections;
- b) Total number of final notices of actual disconnection issued for service disconnections for nonpayment and the total dollar amount of unpaid bills represented by such notices;
- Total number of residential customer accounts in arrears by more than sixty days and the total dollar amount of such arrearages;
- d) Total number of security deposits received from residential customers and the total dollar amounts of such deposits;
- e) Total number of service reconnections; and
- f) Total number of residential Customers.

### Respectfully submitted,

## /s/ Steven T. Nourse

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#### **Counsel for Ohio Power Company**

# Ohio Power Company R.C. 4933-123 Service Disconnections for Nonpayment Report

For the 12-month period ending May 31:

(a) Total number of service disconnections for nonpayment and the total dollar amount of unpaid bills represented by such disconnections

Ohio Power		
		Dollar Amount Unpaid
	Service Disconnection	Bills
June, 2019	14,367	\$6,018,481.49
July, 2019	14,090	\$5,704,688,04
August, 2019	15,276	\$5,982,316.69
September, 2019	15,069	\$5,890,390.92
October, 2019	19,071	\$7,235,669.97
November, 2019	13,637	\$4,818,225.65
December, 2019	11,564	\$3,913,670.50
January, 2020	12,368	\$4,384,779.09
February, 2020	11,244	\$4,335,098.49
March, 2020	5,651	\$2,104,020.45
April, 2020	0	\$0.00
May, 2020	0	\$0.00
Total	132,337	\$50,387,341.29

(b) Total number of final notices of actual disconnection issued for service disconnections for nonpayment and the total dollar amount of unpaid bills represented by such notices

Ohio Power		
	Final Notice of	Dollar Amount for
	Disconnection	Notices
June, 2019	139,606	\$36,258,674.57
July, 2019	159,070	\$39,638,963.71
August, 2019	171,460	\$45,091,955.40
September, 2019	157,928	\$43,141,953.20
October, 2019	180,433	\$49,629,155.00
November, 2019	145,920	\$37,429,492.49
December, 2019	150,017	\$36,226,920.81
January, 2020	170,576	\$44,519,188.83
February, 2020	157,061	\$44,151,900.01
March, 2020	163,664	\$46,366,781.80
April, 2020	163,263	\$50,965,540.92
May, 2020	143,271	\$49,826,155.98
Total	1,902,269	\$523,246,682.72

(c) Total number of residential customer accounts in arrears by more than 60 days and the total dollar amount of such arrearages

Ohio Power		
	Arrears > 60 Days	Dollar Amount Presented
June, 2019	99,500	\$21,735,664
July, 2019	98,171	\$21,155,460
August, 2019	102,211	\$22,861,417
September, 2019	106,629	\$24,615,850
October, 2019	109,058	\$24,873,984
November, 2019	108,451	\$24,720,418
December, 2019	99,341	\$20,975,021
January, 2020	90,933	\$20,678,139
February, 2020	96,116	\$24,121,923
March, 2020	98,587	\$24,267,065
April, 2020	119,591	\$30,553,417
May, 2020	120,453	\$35,656,994
Total	1,249,041	\$296,215,352

(d) Total number of security deposits received from residential customers and the total dollar amount of such deposits

Ohio Power		
	# Security Deposits	Dollar Amount Represented
June, 2019	34,535	\$1,810,198
July, 2019	35,452	\$1,912,561
August, 2019	34,475	\$1,892,832
September, 2019	31,863	\$1,678,705
October, 2019	37,062	\$1,912,485
November, 2019	32,071	\$1,608,474
December, 2019	31,064	\$1,557,740
January, 2020	33,210	\$1,597,212
February, 2020	31,904	\$1,546,136
March, 2020	30,972	\$1,534,566
April, 2020	22,026	\$1,321,572
May, 2020	14,411	\$1,169,834
Total	369,045	\$19,542,315

### (e) Total number of service reconnections

Ohio Power	
	# Service Reconnections
June, 2019	12,450
July, 2019	11,967
August, 2019	13,464
September, 2019	13,095
October, 2019	16,907
November, 2019	12,624
December, 2019	10,309
January, 2020	10,942
February, 2020	8,905
March, 2020	6,045
April, 2020	37
May, 2020	40
Total	116,785

### (f) Total number of residential customers

Ohio Power	
	# Residential Customers
June, 2019	1,294,545
July, 2019	1,295,119
August, 2019	1,295,272
September, 2019	1,296,381
October, 2019	1,297,328
November, 2019	1,299,246
December, 2019	1,301,577
January, 2020	1,303,270
February, 2020	1,302,605
March, 2020	1,304,460
April, 2020	1,304,178
May, 2020	1,305,203

#### **CERTIFICATE OF SERVICE**

I hereby certify that a copy of the foregoing *Report of Service Disconnections for Nonpayment* was served on the Commission Staff and the Office of the Ohio Consumers' Counsel, this 16th day of June, 2020.

/s/ Steven T. Nourse
Steven T. Nourse

This foregoing document was electronically filed with the Public Utilities

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Case No(s). 20-0937-GE-UNC

Summary: Report - Report of Service Disconnections for Nonpayment of Ohio Power Company electronically filed by Mr. Steven T Nourse on behalf of Ohio Power Company