

**BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO**

In the Matter of the Annual Report of)
Service Disconnections for Nonpay-) Case No. 20-937-GE-UNC
ment Required by Section 4933.123,)
Revised Code.)

**REPORT ON SERVICE DISCONNECTIONS
FOR NONPAYMENT OF
COLUMBIA GAS OF OHIO, INC.**

Pursuant to the Commission's Entry in this docket, dated May 20, 2020, Columbia Gas of Ohio, Inc., files the attached Report on Service Disconnections for Nonpayment.

Respectfully submitted by,

COLUMBIA GAS OF OHIO, INC.

/s/ Joseph M. Clark

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(Willing to accept service by e-mail)

Attorney for

COLUMBIA GAS OF OHIO, INC.

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing Report on Service Disconnections for Nonpayment of Columbia Gas of Ohio, Inc. was served by regular U.S. Mail to those listed below on this 12th day of June, 2020:

Office of the Ohio Consumers' Counsel
65 East State Street, 7th Floor
Columbus, Ohio 43215-4213

/s/ Joseph M. Clark

Attorney for

COLUMBIA GAS OF OHIO, INC.

**Annual Report of Service Disconnections for Nonpayment
Information for 12-month period ending May 31, 2020
Required by R.C. 4933.123**

- (a) Total number of service disconnections for nonpayment and the total dollar amount of unpaid bills represented by each disconnection.

Date	Number of Service Disconnections for Non-payment	Total dollar amount of unpaid bills represented by each disconnection
June 2019	8,607	\$3,435,634
July 2019	8,843	\$3,584,806
August 2019	8,388	\$3,443,297
September 2019	6,816	\$2,537,846
October 2019	7,121	\$2,460,933
November 2019	2,977	\$898,924
December 2019	2,585	\$763,369
January 2020	4,363	\$1,346,851
February 2020	4,873	\$1,544,061
March 2020	2,728	\$956,371
April 2020	0	\$0
May 2020	0	\$0

- (b) Total number of final notices of actual disconnection issued for service disconnections for nonpayment and total dollar amount of unpaid bills represented by such notices.

Date	Total number of final notices of actual disconnections for service disconnections for nonpayment	Total dollar amount of unpaid bills represented by such notices
June 2019	72,757	\$19,399,843
July 2019	44,683	\$13,261,478
August 2019	50,157	\$14,421,351
September 2019	54,118	\$14,408,721
October 2019	43,062	\$10,799,667
November 2019	40,393	\$10,171,572
December 2019	64,728	\$14,676,793
January 2020	89,571	\$19,844,471
February 2020	90,243	\$21,025,821
March 2020	31,979	\$7,234,351
April 2020	1	\$119
May 2020	0	\$0

(c) Total number of residential customer accounts in arrears by more than 60 days and the total dollar amount of such arrearages.

Date	Total number of residential customer accounts in arrears more than 60 days	Total dollar amount of such arrearages
June 2019	93,334	\$22,411,861
July 2019	89,767	\$20,786,357
August 2019	93,609	\$19,549,897
September 2019	89,745	\$17,965,910
October 2019	86,937	\$17,859,370
November 2019	94,101	\$20,401,535
December 2019	90,251	\$20,256,322
January 2020	81,805	\$19,370,240
February 2020	74,845	\$18,806,107
March 2020	109,099	\$22,010,510
April 2020	119,496	\$23,538,183
May 2020	134,204	\$25,891,653

(d) Total number of security deposits received from residential customers and the total dollar amount of each deposit.

Date	Total number of security deposits received from residential customers	Total dollar amount of each deposit
June 2019	10,673	\$406,417
July 2019	12,421	\$471,198
August 2019	13,058	\$502,981
September 2019	13,907	\$529,752
October 2019	18,080	\$791,437
November 2019	17,521	\$767,132
December 2019	18,060	\$711,664
January 2020	19,028	\$776,318
February 2020	15,938	\$656,312
March 2020	11,967	\$465,501
April 2020	10,181	\$378,194
May 2020	8,510	\$322,872

(e) Total number of service reconnections.

Date	Total number of service reconnections
June 2019	3,922
July 2019	3,870
August 2019	4,365
September 2019	4,759
October 2019	9,225
November 2019	8,665
December 2019	3,388
January 2020	3,475
February 2020	4,288
March 2020	2,474
April 2020	400
May 2020	247

(f) Total number of residential customers.

Date	Total number of residential customers
June 2019	1,333,016
July 2019	1,327,819
August 2019	1,323,877
September 2019	1,323,710
October 2019	1,326,250
November 2019	1,340,986
December 2019	1,351,303
January 2020	1,353,840
February 2020	1,354,944
March 2020	1,356,616
April 2020	1,357,697
May 2020	1,357,668

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Case No(s). 20-0937-GE-UNC

Summary: Annual Report on Service Disconnections for Nonpayment of Columbia Gas of Ohio, Inc. electronically filed by Ms. Melissa L. Thompson on behalf of Columbia Gas of Ohio, Inc.