



Cox Communications – Regulatory Affairs  
7401 Florida Boulevard, Baton Rouge, LA 70806

April 30, 2020

***Via E-Filing System***

Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus Ohio 43215-3793

***Amended Filing:***  
***Re: Revisions to Cox Local Exchange Tariff of Cox Ohio Telcom, LLC***  
***(Case No. 20-0659-TP-ATA, Formerly Case No 20-0669-TP-TRF)***

Attention: Docketing Division

Pursuant to Staff recommendation, Cox is amending its previous March 31 filing in this docket to include only the Failed Installation rate and its associated maximum rate.

Enclosed for your review and approval are revised pages to the Cox Ohio Telcom, LLC. Basic Local Exchange Service, Tariff No. 1. The following sheets have been revised:

<b>Pages Revised</b>	<b>Description of Change</b>
2	Revised Check Sheet
31	Revised Section 3.1.2.1a – Residential Nonrecurring Charges: Line Connection Charges: Failed Installation Rate, Maximum Rate


With regard to the Nonrecurring charges on Page 31, such charges would not be applicable to existing customers; therefore, customer notification would not be applicable.

Cox respectfully defers to this Commission as to the effective date of this filing, and will resubmit the tariff pages once the effective date is approved.

Your assistance in this matter is greatly appreciated. Please contact me if you have questions regarding the tariff revisions.

Respectfully submitted,

Cox Ohio Telcom, LLC

  
Leslie McLaughlin, Regulatory Analyst  
225 237-5131  
[leslie.mclaughlin@cox.com](mailto:leslie.mclaughlin@cox.com)

cc: Robert Howley, Senior Director, Regulatory Affairs, Cox Ohio Telcom, LLC

Enclosures:

- Telecommunications Application Form for Routine Proceedings
  - o Exhibit A – Tariff Pages Prior to Revision
  - o Exhibit B - Revisions to Tariff Pages
  - o Exhibit C – Description of Change
  - o Exhibit D – Customer Notice

*The Public Utilities Commission of Ohio*  
**TELECOMMUNICATIONS FILING FORM**

(Effective: 10-11-2017)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of Cox Ohio Telcom, LLC

to Increase 1 Nonrecurring charge and Maximum Rate

) TRF Docket No. 90 - 9361

) Case No. 20 - 0659 - **TP - ATA**

) NOTE: Unless you have reserved a Case #, leave the  
) "Case No" fields BLANK.

Name of Registrant(s) Cox Ohio Telcom, LLC

DBA(s) of Registrant(s) Cox Communications, Cox Business, Cox

Address of Registrant(s) c/o Regulatory Affairs/ Tariff Filing, 7401 Florida Boulevard, Baton Rouge, LA 70806

Company Web Address www.cox.com

Regulatory Contact Person(s) Leslie McLaughlin Phone 225-237-5131 Fax \_\_\_\_\_

Regulatory Contact Person's Email Address leslie.mclaughlin@cox.com

Contact Person for Annual Report \_\_\_\_\_ Phone \_\_\_\_\_

Address (if different from above) \_\_\_\_\_

Consumer Contact Information \_\_\_\_\_

Address (if different from above) \_\_\_\_\_ Phone \_\_\_\_\_

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

**Notes:**

Section I and II are Pursuant to Ohio Administrative Code [4901:1-6](#).

Section III – Carrier to Carrier is Pursuant to Ohio Adm.Code [4901:1-7](#), and Wireless is Pursuant to Ohio Adm.Code [4901:1-6-24](#).

Section IV – Attestation.

(1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

(2) For requirements for various applications, see the identified section of Ohio Adm.Code Chapter 4901 and/or the supplemental application form noted.

(3) Information regarding the number of copies required by the PUCO may be obtained from the PUCO's website at [www.PUCO.ohio.gov](http://www.PUCO.ohio.gov) under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the PUCO.

(4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

**All filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits:**

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s).
B	The tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

## Section I – Part I - Common Filings

Carrier Type	For Profit ILEC	Not For Profit ILEC	CLEC
<input checked="" type="checkbox"/> Other (explain below)			
Change terms & conditions of existing BLES	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)
Introduce non-recurring charge, surcharge, or fee to BLES			<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)
Introduce or Increase Late Payment	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)
Revisions to BLES Cap	<input type="checkbox"/> ZTA <u>1-6-14(F)</u> (0 day Notice)		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> ZTA <u>1-6-27(C)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-27(C)</u> (0 day Notice)	
Change BLES Rates	<input type="checkbox"/> TRF <u>1-6-14(F)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-14(F)(4)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-14(G)</u> (0 day Notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> BLS <u>1-6-14(C)(1)(c)</u> (Auto 30 days)		
Change in boundary	<input type="checkbox"/> ACE <u>1-6-32</u> (Auto 14 days)	<input type="checkbox"/> ACE <u>1-6-32</u> (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> TRF <u>1-6-08(G)</u> (0 day)
BLES withdrawal			<input type="checkbox"/> ZTA <u>1-6-25(B)</u> (0 day Notice)
<b>Other*</b> (explain)	Changes to Nonrecurring charge, plus associated maximum rate		

## Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-7 OAC

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 30-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Date Notice Sent: Not Applicable				

## Section I – Part III –IOS Offerings Pursuant to Chapter 4901:1-6-22 OAC

IOS	Introduce New	Tariff Change	Price Change	Withdraw
<input type="checkbox"/> IOS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Section II – Part I – Carrier Certification - Pursuant to Chapter 4901:1-6-08, 09 & 10 OAC

Certification	ILEC (Out of territory)	CLEC	Telecommunications Service Provider Not Offering Local	CESTC	CETC
* See Supplemental form	<input type="checkbox"/> ACE <a href="#">1-6-08</a> * (Auto 30- day)	<input type="checkbox"/> ACE <a href="#">1-6-08</a> *(Auto 30 day)	<input type="checkbox"/> ACE <a href="#">1-6-08</a> *(Auto 30 day)	<input type="checkbox"/> ACE <a href="#">1-6-10</a> (Auto 30 day)	<input type="checkbox"/> UNC <a href="#">1-6-09</a> *(Non-Auto)

\*Supplemental Certification forms can be found on the PUCO webpage.

## Section II – Part II – Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Telecommunications Service Provider Not Offering Local
Abandon all Services		<input type="checkbox"/> ABN <a href="#">1-6-26</a> (Auto 30 days)	<input type="checkbox"/> ABN <a href="#">1-6-26</a> (Auto 30 days)
Change of Official Name *	<input type="checkbox"/> ACN <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> ACN <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0 day Notice)
Change in Ownership *	<input type="checkbox"/> ACO <a href="#">1-6-29(E)</a> (Auto 30 days)	<input type="checkbox"/> ACO <a href="#">1-6-29(E)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0 day Notice)
Merger *	<input type="checkbox"/> AMT <a href="#">1-6-29(E)</a> (Auto 30 days)	<input type="checkbox"/> AMT <a href="#">1-6-29(E)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0 day Notice)
Transfer a Certificate *	<input type="checkbox"/> ATC <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> ATC <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0 day Notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> ATR <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0 day Notice)

\* Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see [the 4901:1-6-29 Filing Requirements on the PUCO's webpage](#) for a complete list of exhibits.

## Section III – Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG <a href="#">1-7-07</a> (Auto 90 day)	<input type="checkbox"/> NAG <a href="#">1-7-07</a> (Auto 90 day)
Request for Arbitration	<input type="checkbox"/> ARB <a href="#">1-7-09</a> (Non-Auto)	<input type="checkbox"/> ARB <a href="#">1-7-09</a> (Non-Auto)
Introduce or change c-t-c service tariffs	<input type="checkbox"/> ATA <a href="#">1-7-14</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-7-14</a> (Auto 30 days)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC <a href="#">1-7-04</a> or 05 (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights- of-Way. (13-579-AU-ORD 11/30/16 Entry)	<input type="checkbox"/> ATA <a href="#">1-3-04</a> (Auto 60 days)	
<b>Wireless Providers</b> See <a href="#">4901:1-6-24</a>	<input type="checkbox"/> RCC [Registration & Change in Operations] (0 day)	<input type="checkbox"/> NAG [Interconnection Agreement or Amendment] (Auto 90 days)



#### Section IV. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

**AFFIDAVIT**  
***Compliance with Commission Rules***

I am an officer/agent of the applicant corporation, Cox Ohio Telcom, LLC, and am authorized to make this statement on its behalf.  
Leslie McLaughlin, Analyst, Regulatory Affairs  
(Name)

Please check ALL that apply:

☒ I attest that these tariffs comply with all applicable rules for the State of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the State of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the State of Ohio.

☐ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Ohio Adm.Code 4901:1-6-7.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on  
(Date) April 30, 2020 at (Location) Breaux Bridge, LA

\*Signature and  
Title

*Leslie McLaughlin - Analyst, Regulatory Affairs* Date April 30, 2020

*\*This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

**VERIFICATION**

I, , verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*Signature and  
Title

*Leslie McLaughlin - Analyst, Regulatory Affairs* Date April 30, 2020

*\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

File document electronically as directed in case number 06-900-AU-WVR  
or

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793

## **Exhibit A**

Tariff Pages Prior to Revisions:  
2, 31

Cox Ohio Telcom, LLC  
Docket No. 20-0659-TP-ATA  
Issued: April 30, 2020

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Basic Local Exchange Service

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CHECK SHEET

All pages of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

<u>PAGE</u>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>
Title Page	1 <sup>st</sup> Revised	26	1 <sup>st</sup> Revised		
<b>2 *</b>	<b>37<sup>th</sup> Revised</b>	27	1 <sup>st</sup> Revised		
3	1 <sup>st</sup> Revised	28	1 <sup>st</sup> Revised		
4	2 <sup>nd</sup> Revised	29	2 <sup>nd</sup> Revised		
5	2 <sup>nd</sup> Revised	30	1 <sup>st</sup> Revised		
6	1 <sup>st</sup> Revised	<b>31 *</b>	<b>7<sup>th</sup> Revised</b>		
7	1 <sup>st</sup> Revised	32	6 <sup>th</sup> Revised		
8	1 <sup>st</sup> Revised	33	8 <sup>th</sup> Revised		
9	1 <sup>st</sup> Revised	34	4 <sup>th</sup> Revised		
10	1 <sup>st</sup> Revised	35	Original		
11	1 <sup>st</sup> Revised				
12	1 <sup>st</sup> Revised				
13	1 <sup>st</sup> Revised				
14	1 <sup>st</sup> Revised				
15	1 <sup>st</sup> Revised				
16	1 <sup>st</sup> Revised				
17	1 <sup>st</sup> Revised				
18	2 <sup>nd</sup> Revised				
19	1 <sup>st</sup> Revised				
20	1 <sup>st</sup> Revised				
21	1 <sup>st</sup> Revised				
22	1 <sup>st</sup> Revised				
23	1 <sup>st</sup> Revised				
24	1 <sup>st</sup> Revised				
25	1 <sup>st</sup> Revised				

(\*) Denotes new or revised page.

## Basic Local Exchange Service

### SECTION 3 - Service Descriptions, cont'd.

#### 3.1 Basic Basic Local Exchange Service, cont'd.

##### 3.1.2 Local Line

Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number. Rates provided in this tariff are for Single Line customers only. Rates and terms for multi-line customers may be found in Cox's Competitive Telecommunications Service Guide located on Cox's website <http://www.cox.com/policy/#OnlinePrivacyPolicy>.

#### 1. Local Line Rates and Charges-Residential

##### a. Residential Nonrecurring Charges

The Company's service is subject to nonrecurring service charges that apply to Customer requests for connecting, moving or changing service. These charges are in addition to any other scheduled rates and charges that would normally apply under this Tariff.

Description	Maximum	Current
Line Installation Charge – Professional Install	\$100.00	<del>\$100.00</del>
Line Connection – Self Installation <sup>1</sup>	\$50.00	<del>\$ 0.00</del>
Line Connection – Failure of Self Install <sup>2</sup>	\$80.00	\$55.00
Line Disconnect	N/C	N/C
Account Changes – Billing Record, per billing record change	\$11.50	\$9.95
Electronic Reconnect (due to soft disconnect), per line <sup>3</sup> ,	\$25.00	\$20.00
Telephony Reconnect Charge <sup>4</sup>	\$60.00	\$50.00
Service Change Charges		
-TN Change Charge	\$32.00	\$29.99
-Feature Change Charge	\$11.50	\$9.99

(I)  
(R)

- (T)
- 1 New Customers have the option of a ***waiver of their*** installation charge when they elect to activate their in-home equipment via the self-install kit.
- 2 Should the Self-Install fail (doesn't activate service through no fault of the Company), the Failure of Self-Install charge will be assessed. A trouble ticket will facilitate a truck roll to complete the phone installation.
- <sup>3</sup> Applies per line when Customer has been disconnected at the switch for nonpayment but has not been permanently disconnected at the premises.
- <sup>4</sup> If service is temporarily interrupted for non-payment and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established (reconnected), Telephone Reconnect charges apply.

Issued: April 29, 2020

Effective: May 1, 2020



## **Exhibit B**

Revised Tariff Pages:  
2, 31

Cox Ohio Telcom, LLC  
Docket No. 20-0659-TP-ATA  
Issued: April 30, 2020

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Basic Local Exchange Service

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CHECK SHEET

All pages of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

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Title Page	1 <sup>st</sup> Revised	26	1 <sup>st</sup> Revised		
<b>2 *</b>	<b>38<sup>th</sup> Revised</b>	27	1 <sup>st</sup> Revised		
3	1 <sup>st</sup> Revised	28	1 <sup>st</sup> Revised		
4	2 <sup>nd</sup> Revised	29	2 <sup>nd</sup> Revised		
5	2 <sup>nd</sup> Revised	30	1 <sup>st</sup> Revised		
6	1 <sup>st</sup> Revised	<b>31 *</b>	<b>8<sup>th</sup> Revised</b>		
7	1 <sup>st</sup> Revised	32	6 <sup>th</sup> Revised		
8	1 <sup>st</sup> Revised	33	8 <sup>th</sup> Revised		
9	1 <sup>st</sup> Revised	34	4 <sup>th</sup> Revised		
10	1 <sup>st</sup> Revised	35	Original		
11	1 <sup>st</sup> Revised				
12	1 <sup>st</sup> Revised				
13	1 <sup>st</sup> Revised				
14	1 <sup>st</sup> Revised				
15	1 <sup>st</sup> Revised				
16	1 <sup>st</sup> Revised				
17	1 <sup>st</sup> Revised				
18	2 <sup>nd</sup> Revised				
19	1 <sup>st</sup> Revised				
20	1 <sup>st</sup> Revised				
21	1 <sup>st</sup> Revised				
22	1 <sup>st</sup> Revised				
23	1 <sup>st</sup> Revised				
24	1 <sup>st</sup> Revised				
25	1 <sup>st</sup> Revised				

(\*) Denotes new or revised page.

**Basic Local Exchange Service**

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Basic Basic Local Exchange Service, cont'd.**

**3.1.2 Local Line**

Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number. Rates provided in this tariff are for Single Line customers only. Rates and terms for multi-line customers may be found in Cox's Competitive Telecommunications Service Guide located on Cox's website <http://www.cox.com/policy/#OnlinePrivacyPolicy>.

**1. Local Line Rates and Charges-Residential**

a. Residential Nonrecurring Charges

The Company's service is subject to nonrecurring service charges that apply to Customer requests for connecting, moving or changing service. These charges are in addition to any other scheduled rates and charges that would normally apply under this Tariff.

Description	Maximum	Current
Line Installation Charge – Professional Install	\$100.00	\$100.00
Line Connection – Self Installation <sup>1</sup>	\$50.00	\$ 0.00
Line Connection – Failure of Self Install <sup>2</sup>	<b>\$100.00</b>	<b>\$100.00</b>
Line Disconnect	N/C	N/C
Account Changes – Billing Record, per billing record change	\$11.50	\$9.95
Electronic Reconnect (due to soft disconnect), per line <sup>3</sup> ,	\$25.00	\$20.00
Telephony Reconnect Charge <sup>4</sup>	\$60.00	\$50.00
Service Change Charges		
-TN Change Charge	\$32.00	\$29.99
-Feature Change Charge	\$11.50	\$9.99

(I)

<sup>1</sup> New Customers have the option of a waiver of their installation charge when they elect to activate their in-home equipment via the self-install kit.

<sup>2</sup> Should the Self-Install fail (doesn't activate service through no fault of the Company), the Failure of Self-Install charge will be assessed. A trouble ticket will facilitate a truck roll to complete the phone installation.

<sup>3</sup> Applies per line when Customer has been disconnected at the switch for nonpayment but has not been permanently disconnected at the premises.

<sup>4</sup> If service is temporarily interrupted for non-payment and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established (reconnected), Telephone Reconnect charges apply.

## **Exhibit C**

### Description of Change

Cox Ohio Telcom, LLC

Docket No. 20-0659-TP-ATA

Issued: April 30, 2020

With this filing, Cox Ohio Telcom, LLC revises its Local Exchange Services tariff, PUCO Tariff No. 1., to change nonrecurring line connection charges: this filing increases the maximum rate for Failed Self-Install charge and also the Failed Self-Install charge. Tariff pages revised with this filing are as follows:

<b>Pages Revised</b>	<b>Description of Change</b>
2	Revised Check Sheet
31	Revised Section 3.1.2.1a – Residential Nonrecurring Charges: Line Connection Charges

**Exhibit D**

Customer Notice

Cox Ohio Telcom, LLC

Docket No. 20-0659-TP-ATA

Issued: April 30, 2020

Not Applicable: No notice sent in connection with this filing – no existing telephone customers are affected by any changes.



**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**4/30/2020 4:14:06 PM**

**in**

**Case No(s). 20-0659-TP-ATA**

Summary: Tariff Tariff revisions to Section 3.1.2.1.a - One time charges - Line connection charges: failed installation charge plus associated maximum rate electronically filed by Ms. Leslie McLaughlin on behalf of Cox Ohio Telcom, LLC and McLaughlin, Leslie Ms. and Howley, Robert Mr.