

**From:** [Maureen Harbolt](#)  
**To:** [Puco Docketing](#)  
**Subject:** PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00598468 [ ref:\_00Dt0GzXt.\_500t0UKM2c:ref ]  
**Date:** Tuesday, April 21, 2020 12:19:45 PM



**PUBLIC UTILITIES COMMISSION OF OHIO  
Consumer Service Division  
Memorandum**

**CASE ID:** 00598468  
**CUSTOMER:** Jon Tyson  
**AIQ:** PUCO  
**NIQ:** (937) 477-7530

\*\*\*To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!\*\*\*

**DOCKETING CASE #:** 20-0591-AU-UNC

**SUBJECT:** PUCO - Meter Reading Issue

Please docket the associated customer comment in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

"I find your directive for self-meter reading to be ridiculous. Explain the science of your meter reader becoming exposed to COVID19 from reading an outdoor meter with no one around traveling in a vehicle by themselves? How many cases of COVID 19 have you traced to exposure to meters? For that matter, how many meter readers have developed COVID 19 and their exposure has been traced back to meter reading? You all have overreached and over reacted. Please reconsider this decision based on sound science and not fear."

Sincerely,

**Maureen Harbolt**  
Public Utilities Commission of Ohio  
Service Monitoring and Enforcement Department  
Customer Service Investigator  
(800) 686-PUCO (7826)

[www.PUCO.ohio.gov](http://www.PUCO.ohio.gov)

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**Commission of Ohio Docketing Information System on**

**4/21/2020 1:53:06 PM**

**in**

**Case No(s). 20-0591-AU-UNC**

Summary: Public Comment of Jon Tyson, via website, electronically filed by Docketing Staff  
on behalf of Docketing