



Public Utilities Commission

20-779-GA-CSS

00587631

Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

Formal Complaint Form

Russella + DAVID Steehler
Customer Name (Please Print)

13038 SR. 729 N.W
Customer Address

Jeffersonville (Twp) OHIO 43128
City State Zip

Against

03-4011727265-23878189
Account Number

Customer Service Address (if different from above)

Vectren
Utility Company Name

City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

The installation of a new gas pipeline on our property has resulted in multiple sites of breakage of draining tiles on two lots of the above address.

This has resulted in massive flooding of both lots. This flooding has caused backup of our basement drains, flooded our basement and cause foundation damage to the house.

*see attached sheets
for more details

Russella Steehler + David Steehler
Signature

740-490-5128
Customer Telephone Number

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Technician KN Date Processed APR 13 2020

Upon the filing of a complaint by one hundred subscribers or five per cent of the subscribers to any telephone exchange, whichever number be smaller, or by the legislative authority of any municipal corporation served by such telephone company that any regulation, measurement, standard of service, or practice affecting or relating to any service furnished by the telephone company, or in connection with such service is, or will be, in any respect unreasonable, unjust, discriminatory, or preferential, or that any service is, or will be, inadequate or cannot be obtained, the commission shall fix a time for the hearing of such complaint.

The hearing provided for in the next preceding paragraph shall be held in the county wherein resides the majority of the signers of such complaint, or wherein is located such municipal corporation. Notice of the date, time of day, and location of the hearing shall be served upon the telephone company complained of, upon each municipal corporation served by the telephone company in the county or counties affected, and shall be published for not less than two consecutive weeks in a newspaper of general circulation in the county or counties affected.

Such hearing shall be held not less than fifteen nor more than thirty days after the second publication of such notice.

WFO 11/15/20

The installation of a gas pipeline inches about an eighth (1/8) mile long drainage tile damaged the tile in multiple places. This resulted in dangerous flooding in my side lot, driveway and in front of my house. Backup into my house has caused basement flooding coming out of multiple floor drains. This situation is damaging the walls and foundation of my home.

It is an environmental and health hazard. The gas company (Vectren) is responsible for this and is the only one who can fix it because of the gas line below the tiles. No other contractor will attempt to repair and dig around this gas pipeline. Repair and restoration of the drainage tile must be done ASAP to prevent damage to the state highway and other neighborhood properties. The warm weather and spring rains will increase the water flooding the area and this will cause the algae to grow along with a mosquito breeding ground in the standing stagnate water.

The position of Vectren is that they are not responsible for the situation and that is totally bogus. No flooding existed prior to the pipeline being jammed into the ground. Drainage tiles were connected to tiles in the farm field tiles across the road. Last year's spring was one of the wettest on record and there was no flooding then. A camera that Vectren put down supposedly showed no breakage. That is impossible. On record in the Village of Jeffersonville is damage to sewer lines, drainage tiles and water lines. The village forced them to fix that damage and they need to be forced to fix the damage this complaint has detailed.