Ms. Renee' Jenkins Docketing Division Public Utilities Commission of Ohio 180 East Broad Street- 13<sup>th</sup> Floor Columbus OH 43215-3793

Dear Ms. Jenkins:

Re: Village of Chickasaw; Case No. 13-1610-EL-GAG

Please find enclosed for filing in the above-referenced docket the final opt-out notices for currently participating residential and small commercial electric customers (who fit into the definition of non-mercantile customer under the Ohio Administrative Code). Pursuant to OAC § §4901:1-28-04(F): the affected community is named above; the utility service territory is Dayton Power Light; the competitive retail electric supplier is Interstate Gas Supply, Inc.; and the opt-out notices are currently scheduled for mailing on or about April 20, 2020. The opt-out periods are scheduled to end no later than May 11, 2020. The final text of the opt-out notices are enclosed.

If you have any questions regarding these filings please do not hesitate to contact me.

Thank you.

Very truly yours,

Matthew White

Enclosures

cc: Paula Garrettson, PUCO Staff (w/Enclosures)
Matthew White

IGS.com | PO Box 9060 Dublin, OH 43017 | Phone: 1-877-353-0162 | Fax: 614-584-4839

April 20, 2020

Dear Resident or Small Business Owner:

The Village of Chickasaw has selected IGS Energy of Dublin, OH as the supplier for the Village of Chickasaw Electric Aggregation Program. You will continue to participate in the Village of Chickasaw Aggregation Program with IGS Energy as your supplier, unless you notify IGS Energy that you no longer wish to participate.

As you may recall, under governmental aggregation, the Village Council Members act on behalf of electric consumers in the community to negotiate an electric supply contract with an eligible provider. Both the Village of Chickasaw and eligible retail electric suppliers have to be certified by the Public Utilities Commission of Ohio. Village Council Members passed an ordinance to adopt the program after Village of Chickasaw voters approved its implementation in May 2013. The aggregation program for the Village of Chickasaw will continue with your June 2020 billing period end with your **May 2021** billing period.

Under this aggregation program, eligible residents and businesses in the Village of Chickasaw will pay 4.99 cents per kWh through the May 2021 billing period. IGS Energy's price applies to the generation portion of your bill. If you are ever unhappy with your service or rate from IGS Energy, you may cancel free of charge at any time and return to DPL at a rate and terms that may or may not be the same as what other DPL customers pay.

You will be automatically enrolled in the Village of Chickasaw Electric Aggregation Program unless you choose to "opt out" – that is, affirmatively choose to <u>not</u> participate. If you want to be excluded from the Village of Chickasaw Electric Aggregation Program, you must return the enclosed "Opt-Out" Form or contact IGS Dayton at 1-877-353-0162 by <u>May 11, 2020.</u> If you do not cancel or opt-out at this time, you will be enrolled in the program until it expires with your **May 2021** billing period. If you do opt-out, you will continue to receive DPL's standard service offer rate.

Under this aggregation, DPL will continue to maintain the wires system that delivers power to your home or business. You will still contact DPL regarding loss of power service or for any other concerns or issues having to do with your electric service. You will continue to receive a single bill from DPL for your electric service with your lower IGS Dayton rate included.

If you have any questions please call IGS Energy at 1-877-353-0162, weekdays, from 8:00 a.m. to 8:00 p.m. EST. For general information on deregulation in Ohio, you can also visit the Web Site of the Public Utilities Commission of Ohio (www.PUCO.ohio.gov).

Sincerely,

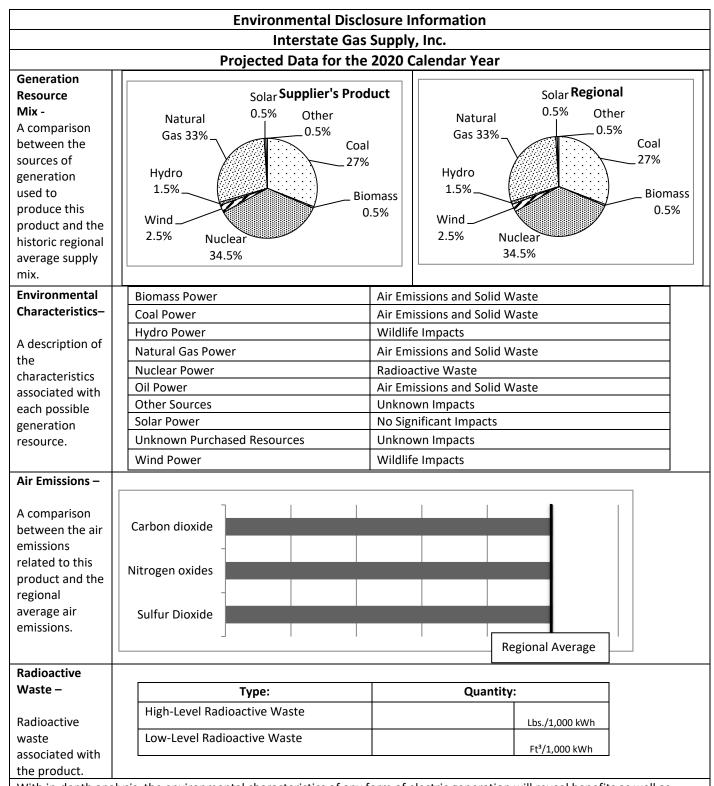
The Village of Chickasaw and IGS Energy

P.S. Remember to return the "Opt-Out" form only if you do <u>not</u> want to participate in the Village of Chickasaw Electric Aggregation Program.

If the home or business for which you have received this letter is not located within Village of Chickasaw, you have received this letter in error. Please contact IGS Dayton at 1-877-353-0162 to be removed from the aggregation list.

Your IGS Energy Customer ID is: 1239704

	11 digit account number	as it appears on your Dayton Power and LIght electric bil
		I wish to opt out of the Village of Chickasa Electric Aggregation Program.
Name (Please Print)		
Address		(Check box to opt out.)
City, State, Zip		
Phone Number		
Email Address		1 5 0 8 9 6 3 7 0 0 1 4 0 0 0 0
Signature (REQUIRED)		



With in-depth analysis, the environmental characteristics of any form of electric generation will reveal benefits as well as costs. For further information, contact IGS Energy at <a href="https://www.IGS.com">www.IGS.com</a> or by phone at 1-877-915-4447.

## **NOTICE**

Return the "Opt-Out" form only if you do not want to participate in the Village of Chickasaw Electric Aggregation Program.

Return by **May 11, 2020** to:

Electric Governmental Aggregation Program
PO Box 9060
Dublin, Ohio 43017-0960

Form: DPL-DPLER-CHICKASAW-OPTOUT20

## IGS Dayton, Inc.

## **SUPPLY AGREEMENT**

Form DPL-DPLER-CHICKASAW-OPTOUT20 Keep for your records

Term Box		
Utility:	Dayton Power and Light ("DPL")	
Program Price	Subject to the terms and conditions detailed below in the body of the Agreement:  For residential and non-mercantile commercial customers the applicable price per KWH shall be 4.99 cents per KWH of electricity consumed.	
Term	Services to be rendered pursuant to this Agreement will commence upon the implementation of Greene County's community opt-out government aggregation program ("Program") and will continue through the May 2021 billing period	
Cancellation Fee	None	

The services provided to me by IGS Dayton, Inc. formerly known as DPL Energy Resources, Inc. ("IGS") are governed by the terms and conditions stated in this document and the opt-out notification accompanying this document ("Agreement") and will serve as the terms of service for the Village of Chickasaw opt-out government aggregation program ("Program") which I agree to enroll in by not "opting-out" of the Program, as described in the accompanying opt-out notification letter, or exercising my right to rescission under this Agreement.

**Term**: The Term of the Program will be as stated in the term box located at the top of this Agreement ("Term Box"). IGS will supply the commodity portion of my electricity and DPL will continue to be my Electric Delivery Company ("EDC"). Upon expiration of the opt-out period, if I do not elect to opt-out of the Program, IGS will notify the EDC to transfer electric commodity services to IGS. If I am currently an IGS electric customer, IGS reserves the right to reject or rescind my enrollment in the Program or to require me to pay the applicable cancellation fee, if any, for my existing electric service agreement to be eligible for this Agreement.

**Regulatory**: Competitive electric retail services ("CRES Program") are subject to ongoing Public Utilities Commission of Ohio ("PUCO") and EDC jurisdiction. I understand that if the CRES Program is terminated or materially altered, this Program may be terminated by me or IGS without penalty. I understand that IGS may terminate or modify this Program due to unforeseen regulatory action that will materially affect the costs of providing electric service to the Program.

**Price**: Subject to the Regulatory provision of this Agreement, the price I will pay for my electric supply charges (which applies to the generation and transmission portion) under the Program is as described in the Term Box ("Program Price"). I am responsible for, and my Program Price does not include, applicable taxes and/or EDC charges, including service and delivery charges, which will be billed by the EDC.

Renewal: If my community's governmental aggregation continues, at least every three years from the establishment of this Program the government aggregator or its supplier shall provide me notice of my right to opt out of the aggregation without penalty. The process for providing me with notice of my right to opt-out shall include a provision for me to return a post card or similar notice to the governmental aggregator or the supplier. For renewals, I will have at least twenty-one days from the post mark date on the written notice to choose to opt out of the Program, and my return post card or notice that is post marked before the opt out deadline has elapsed shall count as timely sent. The notice will follow the procedures established for the initial opt-out notice set forth in this rule and shall prominently disclose to me all changes to the terms and conditions associated with the aggregation. I am entitled to opt-out of the government aggregation program at least every three years from the commencement sent date of the Program, without a penalty. If I am in the Program when the Program is renewed and I do not exercise my right to opt-out, I will be continued in the Program. Nothing in this Agreement guarantees that I am entitled to pricing provided by IGS after the Term of this Agreement expires.

Customer Rescission Period: If I am a new customer to IGS this Agreement may be rescinded by me with no cancellation fee by contacting the EDC in writing or by telephone at the number provided on the confirmation notice within 7 business days from the post-mark date of the confirmation notice sent by the EDC ("Rescission Period"). If I am an existing IGS electric customer I will not receive a confirmation notice from the EDC but, in the event I decide to cancel this Agreement, I will be returned to my previous Agreement with IGS without penalty under this Agreement.

Cancellation: I can cancel this Agreement without cancellation fee by providing notice of not less than 30 days to IGS. Cancellation notices provided after the Rescission Period may result in an additional month(s) of service with IGS at the Program Price, which I agree to pay, as the effective date of all cancellations are subject to EDC guidelines. I understand that if I switch my service to another supplier or back to the EDC an EDC switching fee may apply under the EDC's tariff and if I return to the EDC sales service I may not be served under the same rates, terms, and conditions that apply to other customers served the EDC.

Contact and Dispute Resolutions: In the event of a billing dispute or issues regarding volume or metering, I should contact the EDC at the number listed on their bill. For other questions or concerns about pricing, I can contact the IGS choice department by phone weekdays from 8:00 a.m. to 8:00 p.m. ET at 1-877-353-0162, by fax 1-800-584-4839, in writing at P.O. Box 9060, Dublin, OH 43017, or through their web site at www.IGSEnergy.com. Also, I can contact IGS through e-mail at choice@IGSEnergy.com. If my questions or concerns or complaint are not resolved after I have called IGS or my EDC, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free) or for TTY toll free at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m.

weekdays, or at www.puco.ohio.gov. The Ohio Consumer's Counsel ("OCC") represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from 8 a.m. to 5 p.m. weekdays, or at http://www.pickocc.org

**Assignment**: This Agreement is assignable by IGS without my consent subject only to required regulatory approvals. IGS will use its best efforts to give the EDC and me thirty (30) days written notice prior to any assignment.

Billing: For my convenience I will receive only one bill, which will be issued by the EDC each month and will contain IGS's electric supply charge plus applicable taxes and all of the EDC's delivery and other applicable charges, including any late fees assessed by the EDC. I agree to continue to pay the EDC for the entire electric bill under the EDC's payment terms and conditions. If I fail to pay my bill within the EDC's payment terms, IGS reserves the right to charge a monthly late fee of 1.5% of the amount past due, calculated from the EDC due date on my bill. I understand and agree that although I remit my payments to the EDC, ultimately if I fail to make my payment to the EDC for the electricity commodity component of my bill supplied by IGS, I will owe the unpaid amount to IGS in which case IGS may bill me directly for unpaid balances and seek collection if necessary. Additionally, if I fail to timely pay my IGS charges billed by either the EDC or IGS, IGS may in its sole discretion terminate this Agreement with fourteen (14) days written notice or require a security deposit in order to continue service under this Agreement.

I may request twice within a 12 month period, at no charge, up to 24 months of my payment history for services rendered by IGS. Other than for operation, maintenance, assignment and transfer of my account or, where IGS is performing billing services, or for collections, IGS will not disclose my account number to any other third party without my affirmative written consent or electronic authorization or pursuant to a court or PUCO order and that, other than for credit checking and credit reporting, IGS will not disclose my social security number without my affirmative written consent or pursuant to court order. I authorize IGS to obtain my billing payment and usage history from the EDC.

**Moving/Termination**: I understand that this contract will automatically terminate, without penalty, if I relocate outside the EDC service territory or if I relocate within the current EDC service territory and the EDC assigns a new account number or Service Delivery Identifier ("SDI").

**Environmental Disclosure:** For electric customers, the approximate generation resource mix and environmental characteristics of the power supply that will be secured to provide services under this Agreement can be viewed at the IGS website – igsenergy.com. I agree that IGS will make the required quarterly updates to the disclosure statement electronically on the IGS website. IGS will also provide the environmental disclosure statement upon my request.

Eligibility / Limitation of Liability / Jurisdiction: This Agreement is for only residential and non-mercantile commercial customers (see Ohio Revised Code 4928(A)(19)) in the DPL service territory. By entering into this Agreement, I represent and agree that the account(s) served by IGS under this Agreement is (are) Residential or Non-Mercantile Commercial account(s) and that I am not an existing IGS customer. IGS reserves the exclusive right, at any time, to not enroll, or if I have been enrolled, to terminate my service locations that do not meet the preceding criteria and return me to the EDC (or previous IGS product, whichever is applicable) with no penalty to IGS. Also, I represent that I am current on my EDC bill at the time of enrollment with IGS. If IGS determines through the enrollment process with the EDC that I am not current on my EDC bill, IGS can in its sole discretion, 1) void my enrollment without notice and without penalty to IGS or 2) require a security deposit to be paid as a condition of enrollment. Furthermore, participation in the program is subject to the rules of the EDC and customers are sometimes terminated from the residential program either in error or for being in arrears. In such instances, I can contact the EDC to correct the problem and be reinstated in the residential program. Regardless of the reason for termination, in no case will the original term be extended for months that I was unable to participate nor will IGS have any liability for any early termination or for any months that I was unable to participate in the program. IGS assumes no liability or responsibility for losses or consequential damages arising from items associated with the EDC including, but not limited to: operations and maintenance of their system; any interruption of service; termination of service; or deterioration of service, nor does IGS assume responsibility or liability for damages arising from any in-home or building damages and in addition shall not be responsible for any indirect, consequential, special or punitive damages whether arising under contract, tort (including negligence or strict liability) or any other legal theory. The parties agree that if issues relating to this Agreement cannot be resolved through the PUCO as detailed under "Contract and Dispute Resolution" above or if suit is filed, any legal action involving this Agreement shall be brought only in a court of the State of Ohio sitting in Franklin County, Ohio or the United States District Court sitting in Franklin County, Ohio. I submit to the personal jurisdiction in such courts and irrevocably waive any objections that I have or might have in the future to such courts as the proper forum for any and all actions arising under this Agreement. The parties agree that this Agreement shall be interpreted under the laws of the State of Ohio, regardless of Ohio's choice of law provisions.

This foregoing document was electronically filed with the Public Utilities

**Commission of Ohio Docketing Information System on** 

4/10/2020 3:10:39 PM

in

Case No(s). 13-1610-EL-GAG

Summary: Opt-Out Notice electronically filed by Ms. Tara L McGraw on behalf of Interstate Gas Supply, Inc.