

BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Commission's  
Investigation into Verde Energy USA  
Ohio, LLC's Compliance with the Ohio  
Administrative Code and Potential  
Remedial Actions for Non-Compliance

CASE NO.: 19-0958-GE-COI

**EXPEDITED RULING REQUESTED**

**VERDE ENERGY USA OHIO, LLC'S EMERGENCY MOTION FOR  
EXTENSION OF ONE (1) BUSINESS DAY TO MAIL CUSTOMER NOTICES**

On February 26, 2020, the Commission approved the Joint Stipulation and Recommendation in this matter. Under the Joint Stipulation, Verde Energy USA Ohio, LLC ("Verde Energy") must send certain customers a notice of their right to cancel their contracts with Verde Energy within thirty (30) days of the approval of the Joint Stipulation. Verde Energy had planned on mailing all of the customer notices required by the Joint Stipulation by today, March 27, 2020, which is the thirtieth day from the approval of the Joint Stipulation. Verde Energy learned moments ago from its vendor that, due to the severe business disruptions and short-staffing caused by the national COVID-19 pandemic, only approximately 3,000 of the required notices will be mailed today. The remaining customer notices, numbering approximately 5,800, will be mailed the next business day, Monday March 30, 2020.

Accordingly, Verde Energy respectfully requests on an emergency basis one (1) additional business day to mail the customer notices required by Paragraph III(6) of the Joint Stipulation.

Dated: March 27, 2020

Respectfully submitted,

/s David F. Proaño

David F. Proaño (0078838), Counsel of Record

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**CERTIFICATE OF SERVICE**

I certify that a true copy of the foregoing document was served by e-mail upon the persons listed below this March 27, 2020.

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Dated: March 27, 2020

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**Case No(s). 19-0958-GE-COI**

Summary: Motion Emergency Motion to Extend by One (1) Business Day the Deadline to Send Customer Notices Required by the Joint Stipulation and Recommendation electronically filed by Mr. David F. Proano on behalf of Verde Energy USA Ohio, LLC