### BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

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In the Matter of Drayer, :
Inc., Notice of Apparent :

Violation and Intent To : Case No. 18-1436-TR-CVF

Assess Forfeiture.

PROCEEDINGS

before Patricia A. Schabo, Hearing Examiner, at the Public Utilities Commission of Ohio, 180 East Broad Street, Room D, Columbus, Ohio, called at 10:06 a.m. on Thursday, November 14, 2019.

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                 On behalf of the Respondent Drayer, Inc.
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Thursday Morning Session,
November 14, 2019.

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THE EXAMINER: The Public Utilities

Commission of Ohio is assigned for hearing at this

time and place Case No. 18-1436-TR-CVF, being In the

Matter of Drayer, Inc., Notice of Apparent Violation

and Intent to Assess Forfeiture.

My name is Patricia Schabo, and I'm the Attorney-Examiner assigned by the Commission to hear this case. I'll begin by taking appearances starting with the Staff.

MR. MARGARD: Thank you, your Honor. On behalf of the Transportation Staff of the Public Utilities Commission of Ohio, Dave Yost, Ohio Attorney General; John Jones, Section Chief, Public Utilities Section; by Assistant Attorney General Werner L. Margard, 30 East Broad Street, 16th floor, Columbus, Ohio.

MR. YEMC: Thank you, your Honor, Michael Yemc on behalf of the Respondent Drayer, Inc., 600 South Pearl Street, Columbus, Ohio, 43026.

THE EXAMINER: Thank you. There being no preliminaries to discuss, I'll just hand things over to you, Mr. Margard.

MR. MARGARD: Thank you, your Honor. I'd like to begin by calling Mr. Tom Forbes to the stand, please.

(Witness placed under oath.)

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## THOMAS FORBES

being first duly sworn, as prescribed by law, was examined and testified as follows:

#### DIRECT EXAMINATION

10 By Mr. Margard:

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- Q. Sir, would you please state your name and your business address.
- A. Tom Forbes, Public Utilities Commission
  of Ohio, 180 East Broad Street, Columbus, Ohio,
  43215.
- Q. And are you employed by the Public
  Utilities Commission?
- 18 A. Yes, sir.
- 19 Q. In what capacity, sir?
- A. I'm the Assistant Chief of the Motor
  Carrier and Rail Enforcement Division.
- Q. What are your duties and responsibilities in that position, please?
- A. I manage the day-to-day operations of the motor carrier side of the Division, directly

- supervise four field supervisors, assist with preparation of budgets and planning, Performance Evaluations, time sheets, the general administration of the Division, as well as I maintain my inspection certifications and do inspections, assist with Compliance Reviews.
- Q. How long have you been in your current position?
  - A. 11 months.

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- Q. And prior to that?
- A. The fives years prior to that, I was a Field Supervisor for the Transportation Department over either the western or the southwestern portion of Ohio.
  - Q. And prior to that?
  - A. Prior to that, I was a Compliance Officer for eight years with the Public Utilities Commission of Ohio's Compliance Division.
  - Q. Now, you indicate that you do perform inspections and Compliance Reviews currently; is that correct?
- A. I perform inspections. I'm not certified to do Compliance Reviews, but I assist officers that are certified.
- Q. But you do have some sort of

certifications?

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- A. Yes, I do.
- Q. What are your certifications, please?
- A. I'm certified in what is referred to as
  North American Standard Level 1 Vehicle and Driver
  inspections, Hazardous Materials inspections, Cargo
  Tank inspections, Other Bulk Package inspections.

I've attended the Compliance Review class. I'm certified in Level 6 Radioactive inspections. I'm a certified instructor for the Federal Motor Carrier Safety Administration in Hazardous Materials and Cargo Tank.

- Q. Sir, I want to direct your attention to the date of June 7th of 2018. Were you on duty on that date?
  - A. Yes, sir.
- Q. Do you recall what your job assignment and duties and responsibilities were on that date?
- A. Yes, that was during what's referred to as road check which is a 72-hour blitz in North America on conducting truck inspections of motor carriers. And that was the third day of that blitz, and I was working in Fayette County and southwest Ohio. We were working in low inspection number counties. Fayette was one of those, and I was

- inspecting trucks around the Jeffersonville, Ohio area.
  - Q. On that date in the course of your responsibilities, did you have the opportunity to inspect a vehicle that was being operated by Drayer?
- A. I did.

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- Q. Do you have an independent recollection today of that inspection?
  - A. I do.
- Q. And as a result of your inspection, did
  you prepare a report?
- 12 A. I did.
- MR. MARGARD: Your Honor, may I approach?

  THE EXAMINER: You may.
- 15 (EXHIBIT MARKED FOR IDENTIFICATION.)
- Q. (By Mr. Margard) Sir, I've handed you a
  document that's been marked for purposes of
  identification as Staff Exhibit No. 1. Have you seen
  this document before?
- 20 A. Yes, sir.
- Q. And is this the report that you generated on June 7th, 2018?
- 23 A. It is.
- Q. This was prepared by you, correct?
- 25 A. Yes, sir.

- Q. I'm actually going to direct your attention, if you would, please, to the Inspection Notes portion of this report; do you see that?
  - A. Yes, sir.

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- Q. And it says here that "Paper lost." Why did you make that note?
- A. We document the type of hours of service for inspections, whether they be ELD, AOBRD, paper logs or 100 air mile driver, so for other states that have contact with them, they know on this day this is how they were operating. In this particular case, I noted that he was using paper logs and the reason that they claim they were using paper logs.
- Q. Now, before we go on, you used some abbreviations. I want to make sure the record is clear about those. You said ELD; what is that?
  - A. Electronic Logging Device.
  - Q. And what is that?
- A. It is a device that records your hours of service based off of engine information, movement of the vehicle and information that the driver manually enters into the device.
- Q. You also mentioned something called a AOBRD?
- 25 A. An Automatic On Board Recorder which is

an older version of Electronic Logging that is allowed until December 16th of this year as a grandfathering once the Electronic Logging Device mandate came into play.

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- Q. Then you mentioned the paper log, and you also mentioned something about a 100 mile driver; what's that?
- A. There are 100 air mile drivers that are CDL drivers that can operate on timecards and they don't have to have anything in the truck with them if they meet the 100 air mile exemption which is stay within a 100 air mile radius and work less than 12 hours a day.
- Q. Are there any other restrictions on the air mile?
- A. The company must maintain true and accurate time records for six months that shows start time/end time and total hours on it.
- Q. Thank you. In this instance this driver used paper logs, did not have an ELD or an AOBRD?
  - A. That is correct, sir.
- Q. It says, "Claims glider kit older than '99 engine." What does that mean?
- A. A glider kit is an unpowered chassis that you can purchase that comes typically with the front

axles and tires, no engine, no transmission and no rear wheels/tires. That's an unpowered glider kit.

They also make rolling glider kits that have more parts, and they make powered glider kits where the manufacturer puts an older engine in a newer body and sells it as a complete truck with an older engine, but the cab itself is whatever model year we're currently in.

- Q. These are just various pieces and parts that are assembled to make a working power unit?
  - A. Yes.

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- Q. Now, you also note that they claimed an older than '99 engine. What is a '99 engine?
- A. If the engine is older than 2000, meaning '99 or older, there is an exemption that you do not have to have an Electronic Logging Device. Those engines were not built with the electronic technology to support all the requirements of the ELD mandate or the Electronic Logging Device mandate, so there was a line in the sand drawn by the federal government that starting with model year 2000 going forward, ELDs are required.
- Q. And when you say model year 2000, this is model year of chassis? The truck? Which part of these trucks are we talking about?

- A. If either the truck or the engine is older than 2000, an ELD is not required.
- Q. Okay, thank you. You indicate that you spoke with a mechanic?
  - A. Yes.

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- Q. Do you know who you spoke with?
- A. Going back and looking at notes today, the name that I entered in some notes was Jay.
  - Q. Is this a mechanic for Drayer?
- A. The driver called the Drayer shop on his cell phone to get information, and he asked me to talk to the person he was talking to which he told me was Jay. And I spoke with Jay and told him I was doing an inspection and was trying to determine the engine year of the truck I had stopped and asked him if he knew where the tags were on the engine that would give me the engine serial number.
- Q. In the vehicle identification portion, the truck is identified as being a 2017 manufacture; is that correct?
  - A. Yes, 2017 Freightliner.
- Q. And that's why it's important to know when the engine was manufactured?
  - A. That's correct.
    - Q. But he had no information on when the

engine was manufactured?

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- A. He told me he didn't have the information, and to the best of his knowledge, there was not tags on the engine that had the serial number.
- Q. Now, you indicate further that you did find a serial number for that engine; is that correct?
  - A. That is correct.
  - Q. And how did you find that serial number?
- A. The driver and I looked at the engine for a somewhat extended amount of time and found the tag that has the engine serial number on it.
- Q. You say you were unable to determine the engine year. Were you eventually able to determine the year?
- A. Yes, that day we had a contact at Western Reserve Diesel that we could call with a serial number and he would tell us the manufacture year of the engine. I attempted to contact him and was unable to contact him.

The following day I drove to W.W.

Williams, who's a diesel engine reseller service shop
here in the Columbus area, and asked them if they -based on this model year, if they could tell me the

manufacture date of the engine.

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- Q. What were you able to conclude after that conversation?
- A. They printed a sheet that told the manufacture year of the engine and it was manufactured after 2000.
- Q. Okay. By the way, when you went to W.W. Williams, did you identify yourself as a PUCO inspector?
- A. I did not that particular day. I was in a Polo shirt and I just walked in with a serial number that I had wrote down and said could they provide me the manufacture year of this engine. They went to their computer, typed it in, printed the sheet and handed it to me and I left.
  - Q. So without more -- anyone with the serial number could get that information?
    - A. I believe so, yes.
  - Q. Now, sir, you're aware that we're here today with respect to a Compliance Review, correct?
    - A. Yes, sir.
  - Q. You didn't conduct this Compliance Review, did you?
- A. I did not.
- Q. Did you have anything to do with the

Compliance Review?

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- A. Other than letting Chris May, who was the head of our CR program at the time, he was the CR Program Manager, know that I had stopped a Drayer truck and this is what I discovered and the fact that at that time Chris Douglas worked for me and we were in the same building, so I was aware of what was going on. I had no involvement at all in the actual on-site part of the Compliance Review.
- Q. You were aware that a Compliance Review was scheduled or about to begin or was ongoing?
  - A. Yes.
- Q. Were you subsequently asked to assist in in any way with the Compliance Review?
- A. Yes, Chris May contacted me and asked me if I could go back to the supplier W.W. Williams and get manufacture dates for additional engines based on serial numbers.
  - Q. He gave you a list of serial numbers?
  - A. He did.
- Q. You took that to W.W. Williams like you did before?
- A. Yes.
- Q. And provided them with the serial numbers?

A. Yes.

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- Q. And they provided you with printouts for each of those serial numbers?
- A. All but one. One of them they could not find the printout on the engine.
- Q. Did you at that visit identify yourself as a PUCO inspector?
- A. At that visit I was in uniform, so it was obvious to the person behind the counter who I was, but I don't know whether I stated who I was.
- 11 Q. I see. Thank you.

MR. MARGARD: Your Honor, may I approach?

THE EXAMINER: You may.

(EXHIBIT MARKED FOR IDENTIFICATION.)

Q. (By Mr. Margard) Mr. Forbes, I hand you a multi-page document that's been marked for purposes of identification as Staff Exhibit 2. Take a moment, please, and look that over.

THE EXAMINER: While you're looking that over, I will just affirmatively mark Staff Exhibit 1 and 2 for the record.

MR. MARGARD: Thank you.

- A. Okay.
- Q. Have you had a chance to review this document?

- A. I have.
- 2 Q. Have you seen this document before today?
  - A. Yes.

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- Q. In fact, are these the sheets that W.W. Williams printed out for you with respect to the numbers that you received from Mr. Douglas?
  - A. Mr. May, yes.
- Q. From Mr. May, excuse me, thank you.

  These are the sheets you received?
- 10 A. These are.
- Q. There is some handwriting on some of these sheets. Is that your handwriting?
- 13 A. It is not.
- Q. Do you know whose handwriting that is?
- 15 A. I do not.
- Q. Was that on the pages when you originally received them?
- 18 A. It was not.
- Q. I do want to ask you a little bit about
  manufacture dates. We've been talking about the
  significance of the 2000 year and you also indicated
  that Western Reserve I believe you said was a
  reseller?
- 24 A. Yes.
- 25 Q. What does manufacture date mean?

- A. The date the engine comes off the assembly line.
- Q. Okay. So on Staff Exhibit No. 2, there is, for example, on the first page about halfway down on that left column a build date. Do you see that?
  - A. Yes.

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- Q. Is that what you're referring to when you refer to a manufacture date?
  - A. It is.
- Q. Now, it's possible for engines to be altered or modified after they've been manufactured, correct?
  - A. Absolutely.
- Q. Are you familiar with the terms rebuilt and remanufactured?
- A. Yes.
  - Q. What is your understanding of what those terms mean?
  - A. Rebuilt is an engine that a mechanic has done repair work on because of damage to the engine, using the original components and replacing specific components on the engine that were damaged. That is a rebuilt engine.
- A remanufactured engine is sent back to the manufacturer, in this case Detroit Diesel, and

the block is reused but the rest of the engine is built to today's standards.

- Q. Is there any significance to those distinctions for purposes of the ELD regulation?
  - A. Yes.

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- O. And what is that?
- A. A rebuilt engine maintains its original serial number, its original build date, manufacture date. So if it was pre-'99 as a rebuilt engine, it's going to continue to be a '99 or older rebuilt engine.

On a remanufactured date, the date that that remanufactured engine comes off the line, it's a new engine for ELD requirements.

- Q. Does it receive a new serial number?
- A. It does.
  - Q. Completely different than the old one?
- A. It will be -- in Detroit Diesel's case, it will have an RE in it for remanufactured engine.
- Q. Let me ask you to turn to Page 5 of Staff
  21 Exhibit 2, if you would, please.
  - A. Okay.
  - Q. This is the one that has the handwritten 2014 on top; do you see that?
- 25 A. I do.

- Q. I wanted to make sure we're on the same page. The first line is a serial number, and that serial number has an RE in it; do you see that?
  - A. I do.
- Q. Is that what you were referring to with respect to the change in serial number?
- A. Yes, it will have RE, meaning remanufactured engine.
- Q. If you were to compare that with, say, the first page, the first page appears to be an RO?
- 11 A. Yes.

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- 12 Q. And RO would be an original?
  - A. That engine has not been remanufactured.
  - Q. Thank you so much. Turning back to Page 5, it has a build date of 2015 and then on the line above it, it has a Detroit Diesel reman. There appears to be some portion of that missing for whatever reason. But do you understand reman to be remanufactured?
    - A. Yes.
- Q. Let me have you come back a page to Page
  4 to the page that has the 2021 handwritten at the
  top.
- 24 A. Yes.
- 25 Q. It has a VIN, Vehicle Identification

- Number. Is that what you understand VIN to be?
- 2 I'm looking for it on here. Yes, VIN, Α.
- 3 yes, sir.

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- It has a VIN in-service date that is 4 Ο. 5 different than the unit in-service date; do you see
- 6 t.hat.?
  - Α. I do.
  - Q. Do you know what the reason for that would be?
- 10 Α. I do not.
- And then on the right-hand side, there's 11 Ο. 12 an indication that the equipment model was a glider. 13 Is that significant for purposes of this engine?
  - Α. Where is that?
- 15 Q. I'm sorry, on the right-hand side, there 16 are a number of categories: Equipment make, 17 equipment model, equipment VIN, domicile; do you see 18 t.hat.?
- I see the equipment model says it was a 20 glider.
- 2.1 Is that of any significance with respect Ο. 22 to this engine?
- 23 I would feel that this was delivered Α. 24 without an engine or was built without an engine. 25 The glider kit was built without an engine and an

engine was added to it either prior to delivery or after delivery from the donor vehicle.

MR. MARGARD: That's all the questions I have for Mr. Forbes. Thank you.

THE EXAMINER: Mr. Yemc.

MR. YEMC: Yes, thank you.

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#### CROSS-EXAMINATION

By Mr. Yemc:

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- Q. Now, on your Staff's Exhibit 1, looking at your inspection notes, you indicated on those notes you were unable to determine the engine year; is that accurate?
  - A. That is correct.
- Q. And now you've testified that you have a serial number off of the engine. Do you recall whenever you got that serial number that day if you had it off of a tag or did you get it off of the block itself?
  - A. Off of a taq.
- Q. And now you also testified that whenever an engine is remanufactured, it's remanufactured to today's standards with all the equipment that's required for a current new engine?
- 25 A. I did.

- Q. Do you recall if on your inspection that you did with this vehicle whether or not it had an EGR valve?
  - A. Do not.
  - Q. Do you know what an EGR valve is?
- A. Yes.

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- 7 Q. Could you describe for the court what it 8 is.
  - A. It is an electronic connection to hook the diagnostic equipment up to. It could also be used to hook up ELD devices.
- Q. You don't know if this particular engine had that?
  - A. I do not.
- Q. I'll take you to Staff's Exhibit 2 and we'll go back to that Page 4. You testified --
- 17 A. Is this the one with 2021 on it, sir?
- 18 Q. Yes, it is.
- 19 A. Go ahead.
- Q. Since the pages aren't numbered, yes.

  You testified that you did not know the reason for
  the discrepancy in the VIN service date and the unit
  in-service date; is that correct?
- A. That's correct.
- 25 Q. Just throwing it out there, could it be

that the unit in-service date relates to the engine and the VIN service date actually relates to when the glider was built?

A. I don't know what the two mean, so... I would answer that with anything's possible.

MR. YEMC: I have nothing further.

THE EXAMINER: Mr. Margard, any redirect?

MR. MARGARD: Thank you, your Honor, if I

may.

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# 11 REDIRECT EXAMINATION

- 12 By Mr. Margard:
- Q. You were asked questions about an EGR valve.
- 15 A. Yes, sir.
- Q. What is that valve?
- A. It is the connection port to hook
  diagnostic equipment up to. It's also used to hook
  the ELD up to.
  - Q. Is the EGR used primarily for emissions diagnostics?
    - A. I do not know the answer to that.
- Q. Do you know if the ELD can be connected to the engine by any means other than the EGR valve?
  - A. I do not know the answer to that. There

is a Frequently Asked Question that states that if a truck is built without an EGR, does it still require an ELD, and the answer is yes.

MR. MARGARD: Thank you, sir. No further questions, your Honor.

THE EXAMINER: Mr. Forbes, you may step-down.

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THE WITNESS: Thank you.

MR. MARGARD: Your Honor, I would go ahead and move for admission of Staff Exhibits 1 and 2.

THE EXAMINER: Any objections, Mr. Yemc?

MR. YEMC: I would have an objection to 2

in that we don't have anybody here from the company

that produced this document to testify with regards

to its authenticity and the accuracy of the document.

MR. MARGARD: Your Honor, this is a

document that's maintained in the Commission's records as part of the investigation in this case.

The witness indicated that he obtained these documents in this form from the entity that produced them. I think they're relevant to this case and should be admitted.

THE EXAMINER: Anything further?

MR. YEMC: Well, they may be relevant to

the case, but we have nobody to authenticate the actual document and how they produced it, how their records were kept, that this is kept in the normal course of business from them. So I would just object to their admission.

THE EXAMINER: I'll note your objection, but I'll overrule it. Staff Exhibit 1 and 2 will be admitted.

(EXHIBITS ADMITTED INTO EVIDENCE.)

MR. MARGARD: Your Honor, I call

Mr. Christopher Douglas, please.

(Witness placed under oath.)

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## 14 CHRISTOPHER DOUGLAS

being first duly sworn, as prescribed by law, was examined and testified as follows:

### 17 DIRECT EXAMINATION

18 By Mr. Margard:

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- Q. Sir, would your please state your name and your business address.
- A. My name is Chris Douglas. My business address is 180 East Broad Street, Columbus, Ohio, 43215.
  - Q. By whom are you employed?
- 25 A. The Public Utilities Commission of Ohio.

- Q. And in what capacity, please?
- A. I am the State Programs Manager.
- Q. And what does that mean? What are your duties and responsibilities, please?
- A. So I oversee the Compliance Review and Safety Audit Program. So I administer those programs and make sure that we're meeting our numbers and that we are in compliance with the rules and regulations of the Federal Motor Carrier Safety Administration.
  - Q. How long have you been in that position?
- 11 A. Six months.
- Q. Prior to that position, what job did you perform?
- A. I was a safety investigator doing
  compliance investigations and safety audits and
  roadside inspections.
  - Q. With the Commission?
- 18 A. Yes.
  - Q. How long did you hold that position?
- A. Almost three years -- nine months
- 21 actually.

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- Q. Thank you.
- A. One year -- I'm sorry, two years and nine months.
- Q. Thank you. Did you have any

certifications or training to perform your previous position?

A. Yes. I was and I'm still certified in what we call investigative safety analysis which is the compliance investigations. I'm also certified to conduct safety audits which is for new entrant motor carriers just coming into the program.

I'm also certified in the same as
Mr. Forbes mentioned which is the North American
Standard Level I Roadside Inspection certification.
I also have my general Haz Mat certification, along with Other Bulk Package Materials and I'm certified to inspect Passenger vehicles as well.

- Q. Thank you. Sir, did you conduct a Compliance Review of the Respondent in this case on or about June of 2018?
  - A. Yes, I did.
- Q. Do you have an independent recollection of that review?
  - A. Yes.

2.1

- Q. Could you tell me how that review was assigned to you, sir?
- A. It was assigned the same as any other review, by the State Programs Manager, and it's assigned through what we call the portal. And it's

electronic into our inbox. And when we see it, we prioritize our assignments. And once it becomes the top priority, we notify the carrier and schedule an investigation.

- Q. Now, you indicate that it was assigned by the Program Manager. Who was your Program Manager at that time?
  - A. Christopher May.

2.1

- Q. Thank you. When you were assigned this review, are you given a scope or is that up to you to determine?
- A. No, it's assigned with the scope already determined.
  - Q. And what was the scope that was assigned for this review?
  - A. This assignment was initially a focused review versus a full review.
    - Q. And distinguish that. Explain that distinction, please.
    - A. So there's six different categories that can be in Alert status. Depending on how many of those categories are in Alert determines the type of investigation or the scope.
  - Q. Now, when you talk about Alert, how do you determine that something's in Alert status?

A. So, we review the carrier's profile which is found in the Federal Motor Carrier Safety

Administration's online portal, and that will show us what is in Alert. And also another system we use, we refer to it as the SMS system. It's the Safety

Measurement System, also part of the same portal, and it also shows which basic categories are in Alert.

Q. Thank you.

2.1

MR. MARGARD: Your Honor, may I approach?

THE EXAMINER: You may.

MR. MARGARD: Your Honor, let the record reflect I've handed the witness a multi-page document marked Staff Exhibit No. 3.

THE EXAMINER: So marked.

(EXHIBIT MARKED FOR IDENTIFICATION.)

- Q. (By Mr. Margard) Mr. Douglas, have you seen this document before?
- A. Not this particular one, but I've seen the profile, yes.
  - O. What is this document?
- A. This is the Company Safety Profile for Drayer, Incorporated. It's dated June 20th, 2016.
- Q. This would have been generated prior to conducting your review; is that correct?
- A. Actually, we do generate one prior to the

review and then depending on the length of the review, we may or may not have to generate a second or even a third profile. As long as the profile has been generated within seven days of our final close-out with the carrier, then we are good to go with that particular copy or version.

- Q. When did you begin your review of this company?
- A. The review was assigned on June 1st, 2018 and, let's see, I scheduled it on June 8th of '18 and that's also the start date of the investigation as well.
  - Q. When did you conclude your investigation?
- A. The close-out date was June 18th -- no, June 22nd. I'm sorry, June 22nd, 2018 is when we closed out motor carrier officials.
  - Q. I refer you back to Staff Exhibit 3, if this was generated on the 20th, and this would have been generated near the end of your review?
    - A. Yes.
- Q. Have you reviewed this document prior to taking the stand today?
  - A. The Exhibit?
- 24 O. Yes.

2.1

25 A. Yes.

- Q. Can you tell us what this is, what it shows.
- A. Yes. As I mentioned, it shows several different things. The main things that we look at when we're doing our pre-investigation is the number of BASICs that are in Alert. We just want to verify that nothing has changed since the time the case was assigned to us, so if you turn to Page 5....
- Q. The pages are numbered at the bottom, correct, sir?
- A. Yes, 5 of 109. You'll see there that
  Hours of Service is in the 95th percentile. Anything
  above -- anything 65 percent or higher is in Alert
  status, so that was confirmed to still be in Alert.
  And then also you'll see there Crash Indicator, it
  says 83 percent.

Again, if you look all the way to the right-hand column where it says Safety Assessment, it specifies that it's in Alert, but 83 percent is, again, well above the 65 percent threshold.

- Q. Let's talk about some of the elements of this page here. First of all, you said BASICs, if BASICs are in Alert. Is BASIC an acronym for something?
- 25 A. Yes.

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- Q. Do you know what that's an acronym for?
- A. The acronym stands for Behavioral Analysis and Safety Improvement Categories, and those are the categories you see in the first column there under BASIC.

2.1

- Q. Okay, thank you. And then there's a column for Percentile and how was this percentile determined; do you know?
- A. It was based on a multitude of things, but it mainly hinges on the roadside inspection activity and violations that occur during those inspections. So, for example, with Hours of Service to be in the 95th percentile, you would have had to have an accumulation of Hours of Service violations during roadside inspections during the past two years.
- Q. Now, there are a number of pages, actually about 90 or so pages for a variety of different months over a period of years all in basically the same form. Most of these appear to be toward the end of the month. These are monthly summaries; is that correct?
- A. Correct. They are generated at the end -- well, the beginning of the month for the previous month, usually around -- we usually get them

anywhere between the third and fifth, but, yeah, as you can see, it's every month going back until the company began operations.

- Q. And is this generated from some sort of federal database; is that your understanding?
  - A. Yes.

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- Q. And so these percentiles are automatically generated?
  - A. Yes.
- Q. Do you know for what period of time this percentile reflects?
- A. It reflects a two-year rolling -- rolling two-year period.
  - Q. The next two columns relate to investigations, there's an investigation deficient, investigation deficient date. Do you know what those refer to?
  - A. Yes, there's also other factors that can contribute to the percentage and, for example, under those columns, it could be if there had been another investigation at an earlier time in which there were what we call serious violations discovered which are either Acute or Critical violations, those would show up there and cause that BASIC to also be an Alert.
    - Q. Sir, for illustration purposes, let me

ask you to turn to Page 19 of 109.

A. Okay.

2.1

- Q. Do you see a notation in those columns for that page?
  - A. Yes.
- Q. And this is an indication of the serious violations you just described; is that correct?
  - A. Exactly.
- Q. I'll have you turn back to Page 5, if you would, please. The next column refers to On-Road Performance. What is this column for?
- A. There again, as I mentioned previously, the bulk of this percentage is made up by On-Road Performance and that comes from inspectors doing roadside inspections, documenting violations on the report, the report's uploaded in the MCMIS system and then it's based on algorithms, it's calculated, percentile is generated and then it's applied to the profile.
- Q. Then the last column you indicated is a notation if there is an Alert in one of these categories, correct?
  - A. Correct.
- Q. Do you receive any notices of Safety
  Alerts other than just receiving a monthly report?

A. No.

2.1

- Q. There's no kind of flag system, no special notification process?
- A. No, we have to actively seek that out. It doesn't come to each investigator.
- Q. I see. So although you would not have reviewed this document, you would have reviewed a similar document prior to beginning your review, correct?
  - A. Yes.
- Q. And what did your review of the safety profile tell you prior to conducting your review?

  How did that inform your review?
- A. Main thing was that it reinforced that the BASICs -- that the assignment that indicated we're in Alert were actually still in Alert at that time.
- Q. Okay, thank you. As we go through the report, I'm going to ask you to turn briefly if you would to Page 96.
- MR. MARGARD: And not a specific question for the witness, your Honor, but I merely wanted to note we have redacted personally identifying information from this document. Those redactions are not part of the original. They were done for

purposes of public record.

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And I just want to note that we have attempted to do that throughout in this proceeding and ask the parties, if they would, please, if they note any personally identifying information that should be redacted, to ensure that we do so prior to submitting it to the public record.

THE EXAMINER: It's submitted.

- Q. (By Mr. Margard) Let me ask you to turn to Page 98, please. It's labeled Inspections
  Summary; do you see that?
  - A. Yes, sir.
- Q. What's the purpose of this section of the report?
  - A. This lays out how many roadside inspections the particular carrier was involved in over the past two-year period.
- Q. And the next couple of pages are labeled Inspection Characteristics.
  - A. Yes.
- Q. Why are these pages important? I'm talking about Page 99 and 100.
- A. If you turn to Page 103 which is the breakdown of the individual roadside inspections.
- 25 Q. I see.

A. And if you go to where it says, take the first one, for example, that was on 6-13 of '18, in the last row where it says Total, that's making reference to the violations discovered. So Page 99 and beyond has the codes that they're referencing there in case you need to refresh your memory as far as what -- because some of the codes aren't spelled out.

So if you look at most of these are pretty easy to understand, but the third one down, you can see where speeding is just SPEDNG, so you would refer back to this sheet under Vehicle -- or no, it's under Driver on Page 99, you go down to speeding there, actually this shows you the value.

More importantly, it shows you the value of violation. I don't use this page because to me, the percentages are already generated, but I guess if you were curious as to what a certain violation contributed to that overall percentage, this would give you an answer to that.

- Q. Does this relate back to the Alerts in any way?
  - A. Yes.
  - Q. Was this your first contact with Drayer?
  - A. Yes.

2.1

- Q. Were you aware of any previous Compliance Reviews that were conducted for Drayer?
  - A. Yes.

2.1

- Q. In fact, Compliance Reviews were conducted annually for the previous three years, correct?
  - A. Yes.
- Q. Did you have occasion to review the reports of any of those Compliance Reviews prior to conducting your review in this case?
  - A. I did.
  - Q. Do you know when you did that?
  - A. During the pre-investigation phase.
- Q. So you would have reviewed the Safety
  Profile, you would have reviewed prior reviews. Did
  you have discussions with anyone else prior to
  contacting the company or beginning your review?
- A. Yes, we typically will talk to the Program Manager about the assignment just to kind of see if there's any additional information that needs to be passed along. We also talk to our immediate supervisors to make sure they understand that we are getting ready to start the investigation and that they're in agreement with that being our priority and so on.

- Q. You were present during Mr. Forbes's testimony?
  - A. Yes.

2.1

- Q. Did you have any discussion with Mr. Forbes about the engine serial number issue that he identified?
- A. I was aware of it. I was included on some of the e-mail -- e-mails going back and forth between him and the Program Manager.
- Q. Were you aware of any other issues in your discussions with anyone else at the Staff regarding concerns for this company?
- A. Yes, it was brought to my attention that there were complaints that were filed in addition to the categories that were in Alert that we previously spoke about, and so those complaints were something that I talked to Chris May about before I began the investigation.
  - Q. How did you learn about this complaint?
- A. When I was doing my pre-investigation, I was -- I'm able to view complaints that are received in the federal database, again, the same database or portal that I referred to earlier. So I pulled that complaint up and reviewed the details of it from the portal.

MR. MARGARD: May I approach, your Honor?

THE EXAMINER: You may.

(EXHIBIT MARKED FOR IDENTIFICATION.)

Q. Mr. Douglas, I've handed you a document that's been marked for purposes of identification as Staff Exhibit No. 4.

THE EXAMINER: So marked.

- Q. Have you seen this document before?
- A. Yes.

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- Q. Is this, in fact, the complaint that you were just referring to?
- A. Yes, it is.
- Q. What did you learn in reviewing this complaint report?
- A. So we're trained to evaluate which one of the categories that the complaint pertains to. And in this case it pertains to the hours of service BASIC category. And so that's where my focus was when I looked at this complaint.
  - Q. And, again, this is from a federal database that the staff routinely relies on in performing its Compliance Reviews?
- 23 A. Yes.
- MR. MARGARD: Your Honor, I'll note for the record that, once again, personally identifying

- information has been redacted from this document.

  And those redactions were not part of the original document that you saw, correct?
  - A. The assignment you mean?

2.1

- Q. No, this complaint document did not have these redactions on it?
  - A. Oh, no, correct, it did not.
- Q. What arrangements did you make with the company to conduct your Compliance Review?
- A. I visited the motor carrier at their principal place of business and provided them with an appointment letter describing documents that we would be interested in looking at and discussed a schedule of when that might take place.
- Q. What types of documents did you request if you recall?
- A. Okay, so based on which BASICS we are investigating, we have a set list of documents that we request. And in this case since the Crash BASIC was in Alert, we requested the accident register, any associated files which could mean police reports, insurance claims, things of that nature.
- It's always standard to request proof of insurance. And for an Ohio carrier, that would be in the form of an MCS-90. There was an additional

complaint that we had not made reference to yet that brought the category of drug and alcohol into the picture, so we requested that data as well.

We also request a drivers list, an active drivers list. And since Hours of Service was part of the focus, I requested them to have available all records of duties or logs for the past six months and then any associated supporting documents, as well as a current equipment list and fleet miles, along with a list of corporate officials and gross revenue for the past fiscal year.

- Q. Let me just ask you as a general matter, was the Respondent cooperative in providing the information you requested?
  - A. Could you repeat that?
  - Q. In general --
  - A. In general.

2.1

- Q. -- was the Respondent cooperative in providing the information that you requested?
  - A. Yes.
  - Q. Now, because you mentioned it, you indicated that you requested a list of the drivers from the company; is that correct?
    - A. That's correct.
    - Q. And the company provided you with such a

45 list? 1 2 Α. Yes. 3 MR. MARGARD: Your Honor, may I approach? 4 THE EXAMINER: You may. MR. MARGARD: Your Honor, the record will 5 reflect that I've handed the witness a document 6 7 marked for purposes of identification as Staff 8 Exhibit 5. 9 THE EXAMINER: Once we have that 10 identified, you can go ahead and mark it for the 11 record. 12 Have you seen this document before, Ο. 13 Mr. Douglas? 14 Yes, I have. Α. Is this the list of drivers that was 15 Ο. provided to you by the company? 16 17 Α. It appears to be, yes. 18 MR. MARGARD: Once again, your Honor, 19 I'll note that the personally identifying information 20 has been redacted from this document. 2.1 Ο. Those redactions were made subsequent to 22 your review, correct, Mr. Douglas?

Correct.

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Α.

THE EXAMINER: We'll go ahead and mark

(EXHIBIT MARKED FOR IDENTIFICATION.)
MR. MARGARD: Thank you.

Q. (By Mr. Margard) Now, how do you actually conduct your review?

2.1

Do you sit down with a stack of papers?

Do you sit down with an individual? Do you take

notes? Do you use a computer? Walk us through the

process of how you actually conduct your review.

A. Yes, I can do that. It would be best to preface that this would be in general terms because each and every case has its differences, but in general, yes, we try to establish a contact who is available to work with us throughout the investigation, not necessarily to sit with us through the entire investigation but just to be available to provide documents as needed, to answer questions, things of that nature.

And so once we establish that person, then we'll establish an area of the business where we can conduct the investigation usually like a spare office, maybe a board room, areas like that.

So we'll set up, we'll take the documents that they provide us, and we'll begin reviewing them, you know, BASIC by BASIC and just looking for, you know, areas of noncompliance.

- Q. You mentioned establishing a contact.

  Did, in fact, the company provide you with a contact?
  - A. Yes.
- Q. And was that contact available and cooperative?
  - A. Yes.

2.1

- Q. And did the company, in fact, provide you with a space and area for business in which you could perform your duties?
  - A. Yes, they did.
- Q. Did you use printers, scanners? Did you use a computer? What type of tools did you use to conduct your review?
- A. All of our field investigators are equipped with a laptop computer, a printer, a scanner. So we're pretty self-sufficient. We don't need to use any of the carrier's equipment, and so I had all that with me during this investigation and used it when needed.
- Q. So if the company provided you with a document that you thought was useful or important in documenting your findings, you were able to make a copy of that at the site of your inspection, correct, sir?
- 25 A. Yes, sir.

Q. In addition to reviewing the documents, did you conduct any interviews with company employees?

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- A. Yes, the person who we worked with, I did speak with him every day about where we were at with the investigation, where we were headed, what we needed, what we didn't have, so, yeah, there was ongoing interviews that took place. And we also spoke to their shop mechanic and especially when we were looking at the vehicle maintenance category just to get a better understanding of their procedures and policies.
- Q. Were there individuals that you requested to interview that you were not given access to?
- A. We did want to speak to the owner of the company which is standard procedure. We always like to try to make an effort to work with the highest motor carrier official that's available, but during the entire investigation, we never did have any cooperation from the owner himself.
- Q. Thank you. Did you have conversations with anyone outside of the company with respect to the company operations as part of your review?
- A. Yes. I mean, as standard practice, we have conversations with other parties that the

carrier is involved with. In this case, we had to contact the drug and alcohol consortium that the carrier's enrolled with during the Hours of Service investigation. We had contacted a shop in the Columbus area that was mentioned previously to get some clarification on a few things. And outside of that, it was pretty much just working with the carrier officials for the most part.

- Q. Thank you. Now, as a result of your review, did you generate a final report?
- A. Yes, I did.

2.1

MR. MARGARD: May I approach, your Honor?

THE EXAMINER: You may.

MR. MARGARD: Your Honor, may the record reflect that I've handed the witness a multi-page document marked for purposes of identification as Staff Exhibit 6.

THE EXAMINER: So marked.

(EXHIBIT MARKED FOR IDENTIFICATION.)

- Q. (By Mr. Margard) Mr. Douglas, have you seen this document before?
  - A. Yes, sir.
- Q. Is this a copy of your final report of this Compliance Review?
- 25 A. Yes, it appears to be.

- Q. Is this prepared by you or at your direction? And please take the time to look through it if you're uncertain.
- A. Yeah, it appears at face value to be the report that I generated.
- Q. Have you reviewed this document prior to taking the stand today?
  - A. Yes, I have.
- Q. Is it a true and accurate reproduction of the report that you produced at the time of the Compliance Review?
- A. Yes, it is.

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- Q. Is it complete other than the supporting documentation?
  - A. Yes, it appears to be complete.
- Q. Is this the standard format for Compliance Review reports?
- 18 A. At that time, yes.
- 19 Q. It's changed since?
- 20 A. Yes.
- Q. On the first page of this report, it's noted that the Review Type was a Compliance Review.

  Would there be other designations that could have gone in there?
- A. There are, but they're rarely used. It's

primarily the Review Type is as you see it here.

2.1

- Q. Thank you. Below that are the operation types. Can you briefly describe this company's operations.
- A. Yes. We're focusing on the row that says Carrier and the first column is Interstate which this company does operate in interstate commerce which means crossing state lines; however, they do not, as far as we know, transport hazardous materials, so that's why it says non-Haz Mat.

Then he also operates Intrastate which is solely within the state boundaries and, again, as far as we know, they don't transport hazardous materials, hence the indication of non-Haz Mat.

- Q. Thank you. The company's physical address, it notes here your contact name was Jay Owens. Was this, in fact, the contact you established specifically with you?
  - A. Yes, it was.
- Q. Carrier Classification, it says Authorize for Hire. What's the significance of that?
- A. There's two classifications that we focus on: Authorize for Hire means they transport goods for other people or other businesses entities; the other classification could be a private carrier that

hauls their own goods, transports their own goods but does not transport other people's goods.

- Q. You have Cargo Classification, Coal/Coke and Commodity Dry Bulk, do you see that reference?
  - A. I do.
- Q. Let me ask you to turn, if you would, please, to Page 2 of 7 of part C of your report.
  - A. Okay.
  - Q. Do you have that reference?
- 10 A. Yes.

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- Q. If I ask you to look toward the bottom of the page, paragraph beginning "Carrier hauls...", do you see that reference?
  - A. Yes, I do.
  - Q. And the paragraph following, is that your summary of this company's operations?
- 17 A. Yes, it is.
  - Q. Is that an accurate summary of your understanding of the company's operations?
- 20 A. Yes.
- Q. Thank you. Let's turn back to the first page, please, and under Equipment, the company lists a number of power units. It lists a truck and 18 truck tractors; is that correct?
- 25 A. Yes, sir.

- Q. And it's a truck. What type of truck; do you know?
- A. It's on the equipment list. I don't recall off the top of my head, but I could find it if you need me to.
- Q. I'm just curious if you knew off the top of your head. That's fine. Driver information, you indicate there are 13 total drivers, correct?
  - A. Yes.

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- Q. And all of these drivers operate in interstate commerce?
- A. No -- Well, yeah, they do all operate in interstate commerce as far as we could tell based on what we were provided at that time. That doesn't mean what they do every day. It just means that they are available or that they occasionally might do an interstate trip even though some of these drivers were primarily local drivers that stayed within Ohio.
- Q. Thank you for the clarification. Let me ask you to turn to Part B of your report, Page 1.
  - A. Okay.
- Q. Now, I'm going to ask you about the format of this section, if we can. There are a number of different violations that are listed, correct?

A. Correct.

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- Q. And they're listed separately by essentially the rule that you claim was violated, correct?
  - A. Correct.
- Q. And each rule violation has a header table. So let's start with this first column, and I note that there are six violations, and they all have the word Federal in them. Do you see that?
  - A. Yes.
  - Q. Could it say State?
- 12 A. Yes.
- Q. But these were all in your determination federal violations?
- 15 A. Exactly.
  - Q. I note in the first and the second box that the word Critical also appears?
  - A. Yes.
- 19 O. What does that mean?
  - A. That means that more than one violation occurred creating what we consider a pattern violation, and that also more than ten percent of the sample that I reviewed was in violation. And those two factors result in the violation being classified as a critical violation.

- Q. What significance does that have for the carrier?
- A. For the most part, that means that those violations will impact the carrier's safety rating and likely would result in civil forfeitures.
- Q. Thank you. The next box has Primary and then a series of numbers. These are Code of Federal Regulation numbers, correct?
  - A. Yes, sir.

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- Q. Do you put this information in or is this automatically generated somehow?
- A. We have a list of all the violations that exist, and we have to select the violation that we want to have populated on the report.
- Q. Thank you. Discovered and Checked, can you explain those boxes for us, please.
- A. Yeah, so depending on the size of the carrier, we have a sample chart, and we refer to the sample chart. And in this case, the sample chart pointed us to a total of five drivers to look at in our sample for Hours of Service.

And so for each driver, we must look at a 30-day sample of their logs. So if you take 30 logs times five drivers, it will give you a total of 150 checked. So that number Checked is referring to the

- number of logs that we actually viewed. And then Discovered is the number of those logs that were found to be in violation of that particular code.
- Q. So with respect to each of these violations, to the extent that there's a sample size, that's specified for you and determines what sample size you look at; is that correct?
  - A. That's correct.
- Q. Who determines that? Is that just a standard list of sample sizes that the Commission uses?
  - A. That's used across the nation.
  - Q. That's a federally specified --
- 14 A. Yes.

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- Q. Then the next box has Driver/Vehicles, In Violation and Checked.
  - A. Yes.
  - Q. So you indicated for us for the first box what that indicates, and let me have you look at, for example, violation No. 5, where you indicate 30 checks but one driver, one vehicle?
    - A. Uh-huh.
- Q. So you would have checked presumably 30 days?
- MR. YEMC: Your Honor, at this point, I'm

going to ask the Staff actually to let the witness testify. It seems like there's a lot of testimony going on here and reading. If the witness could actually testify to the report as opposed to counsel.

5 THE EXAMINER: You got to give him some 6 leeway --

MR. YEMC: I have been.

THE EXAMINER: -- to guide him through what the report means. That said....

MR. MARGARD: In this specific instance, your Honor, I recognize, and I'll be happy to rephrase.

THE EXAMINER: Thank you.

- Q. (By Mr. Margard) With respect to violation 30, it indicates one driver, one vehicle but 30 checked. Why the difference in this case?
  - A. This case was....
  - Q. My real question is what did you check?
- A. We checked his logs. And only one driver was found to have a 14-hour violation.
- Q. And with respect to violation No. 6, similarly, one driver?
- 23 A. Yes.

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Q. The 30 similarly referred to logs checked?

- A. Uh-huh.
- Q. And two violations discovered?
- A. Correct.

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- Q. If we go back to Page 1 of Part B, again, in looking in that first box, you have a description and an example. Do you enter the description or is that done automatically when you select the violation?
  - A. Automatically.
- Q. And the example, is that something that you include?
- 12 A. Yes.
- Q. Do you include all violations found in each instance?
- 15 A. No, we usually -- or nine times out of 16 ten, we select the most egregious violation and use 17 it as the example.
- 18 Q. In your review process, do you
  19 nonetheless document all of the violations?
  - A. Yes.
- Q. Go to Page 2 of 2 of Part B.
- 22 A. Okay.
- Q. There's a series of four boxes here in the middle of the page. The first is a Safety Fitness Rating Information?

A. Yes.

2.1

- Q. And there are some numbers in here. Is this over a specific period of time?
  - A. We are referring to which box again?
- Q. The one labeled Safety Fitness Rating Information. Do you see that box?
  - A. Yes.
- Q. There are Miles, Recordable Accidents.

  Is this over a specified period of time?
  - A. Yes.
  - Q. And over what period of time?
- A. So the recordable accidents is looked at over a two-year period. Same as the SMS system that monitors. So we just go off of that profile, and then the miles is what's reported to us during the investigation by the carrier official, and that would be for the preceding 12-month period.
- Q. You mentioned a two-year period and a 12-month period. What period of time was your Compliance Review intended to cover?
- A. Generally they cover the previous

  12-month period, but in this case since there was a
  previous investigation, that was within that
  timeframe. We only go back to the last
  investigation.

- Q. Thank you. The box in the upper right that's labeled OOS vehicle, is this information that you input or is this automatically generated?
  - A. No, that's information that I inputted.
  - Q. And where did you obtain the information?
- A. It would be back on the profile mainly is where we refer to to get that information when we looked at the inspections. It will tell us if there were any where there were violations found that placed either the vehicle or the driver out of service. That's the out of service vehicle right there, so that would just be vehicle, not driver out of service violations.
- Q. This is the Safety Profile that we referred to earlier?
- A. Yes.

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- Q. On the lower right that has Rating Factors, do you see that?
- 19 A. Uh-huh.
  - Q. What are these factors?
  - A. Those are connected with the BASIC categories again. And so it lets us know after the investigation is complete based on the violations and the Crash factor whether or not each factor is either satisfactory, conditional or unsatisfactory, so

that's what the letters stand for.

- Q. That's what the S for satisfactory and U for unsatisfactory and C for conditional?
  - A. Yes.
  - Q. And there's an N for factor five?
- A. Yes.

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- 7 Q. Do you know what N means?
- 8 A. N is Not Applicable.
  - Q. Is that the factor related to hazardous materials?
- 11 A. Yes.
- 12 Q. This company doesn't use --
- 13 A. Correct.
- Q. The bottom left boxes, the proposed safety rating, in this case it says Conditional.
- 16 A. Yes.
- Q. What significance is that safety rating?
- A. Well, it's less than satisfactory. So it
  means that there are areas that the carrier can
- 20 | improve in.
- Q. Does this have any implications for you?
- Do you have to do any follow-up as a result of a
- 23 | Conditional rating?
- 24 A. No.
- Q. This is strictly for the company's

benefit and information?

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- A. Yes.
- Q. I ask you to turn to the next page, please, Page 1 of 7 labeled Part B, Requirements and/or Recommendations.
  - A. Okay.
- Q. How much of this is in general boilerplate and how much of this is information you input yourself?
- A. The description is typically something that we will customize to the investigation results and the remedies or the bullet points are most often boilerplated.
- Q. If recommendations had been made as part of a prior complaint, do you have any responsibility with following up with those recommendations with this Compliance Review?
- A. Yes, we try to ensure that we follow up to make sure that there's -- deficiencies have been rectified, is no longer occurring.
- Q. If you had noted any such, they would be in this section or some other section?
- A. Normally it would be in the Part C section.
- Q. Let's turn to the Part C section, if you

would, please.

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- A. On Page 1 down towards the bottom, it says Recurring Violations. So what we're looking at there is to see not necessarily -- that's not saying that there were not any violations during the previous investigations. What it's saying is there were none discovered that were the same.
- Q. Very good. Thank you. Now, is Part C part of the report that you provide to the carrier at the conclusion of your review?
  - A. No, it's not.
  - Q. When is Part C completed?
- A. At the same time as Part A and Part B, at the conclusion of the investigation. I mean, it varies. Some investigators do it as they're doing the investigation and some wait until the end and then do it all at one time at the end.
- Q. Is all of the information that was contained in Part C information that you wrote yourself?
- A. Except for the headers on the -- like the capital letters, most of those are a template, so I go in and add my information beneath the headers, yes.
- Q. What do you do with your report when

you're done with it?

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A. So it gets turned in to headquarters here in this building, and someone in the CR program will review the report to make sure that there's no glaring errors or things that still need to be completed.

And then once that review is done, it will be uploaded to the federal database and another reviewer at the federal level typically will take a look at it and then it will be in their hands from that point.

- Q. So the entirety of this report is uploaded to the Commission's records and also to the federal records; is that correct?
- A. Yes.
- Q. Let me ask you to turn to Page 2 of 7 of Part C.
  - A. Okay.
  - Q. I just want to focus on the Scope of Investigation paragraph. Do you see that?
    - A. Yes.
  - Q. And it says that "The original assignment was an on-site focus investigation without a D&A Supplemental review and without an HM Supplemental review based on D&A and HOS complaints." I'm

wondering if you could break that down for us and explain what that means.

- A. When the assignment shows up in our portal, it will indicate whether or not there's a Supplemental attached to the investigation. There's only two types of Supplementals. One is a Drug and Alcohol which is what the D&A stands for and the other is an HM Supplemental which is what the HM stands for.
  - Q. HM?

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- A. Haz Mat, Hazardous Materials, I'm sorry.

  In this particular case, neither of those

  Supplementals were attached to the assignment, so that's why it says without a supplemental review.
  - Q. Also refers to HOS complaints. HOS is?
  - A. Hours of Service.
- Q. It further says, "The investigation changed to an on-site comprehensive investigation due to violations discovered during the Crash BASIC Investigation." What's this mean?
- A. It's not uncommon for brokers to be expanded to a comprehensive or a full investigation. After you begin, you may find violations that require expanding into other categories, and that was the case in this particular investigation.

- Q. And finally, you note at the end of that paragraph that Chris May, Programs Manager, assisted with the review, correct?
  - A. Correct.

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- Q. During what portions of the review did he assist you?
- A. He primarily was there the entire time. We worked together on different aspects of the case, but we were in the same quarters, and we shared the workload and were co-investigators.
- Q. Thank you. I'm going to turn you back now to Part B, Violations, Page 1, and I'm actually -- are you there, sir? Let me know when you are.
  - A. Yes.
  - Q. We're going to take these out of sequence. I'm going to start with the Violation No.
- 2. The description is "Commercial vehicle not periodically inspected," correct?
  - A. Yes.
  - Q. What does that mean?
- A. A periodical inspection is required once a year, once every 12 months, and in this case, the carrier had four vehicles that we looked at that did not have proof of a periodic annual inspection.

- Q. Now, I want to be clear, when you say vehicles, does that include all of the different units, both power units and non-powered units?
  - A. It does. That includes trailers as well.
- Q. So do I understand you to say that the requirement is that each vehicle be inspected at least every 12 months?
- A. Yes, by a qualified inspector and the carrier will receive a hard copy of the inspection which is a standardized form. And we request that form and document whether or not it's within the date. It has a date on it, so we review it and make sure it's not expired. And if it is expired, we look to see if the vehicle was utilized after the expiration date.
- Q. And if it has been used after the expiration date, that would, in your opinion, constitute a violation?
- A. Yes.

- Q. And the report indicates that you checked eight. That was the specified sample size; is that correct?
  - A. That's correct.
  - Q. Were those randomly determined?
- A. No, they're -- sometimes they're random

but our first choice is to find in this case vehicles that were involved in roadside inspections during the period of time that we're evaluating that had defects that were documented on the inspection reports.

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And we're looking to see if those defects have been corrected based on documents provided to us or whether or not they still exist and the vehicle is still being operated in that condition.

MR. MARGARD: May I approach, your Honor?

THE EXAMINER: You may.

MR. MARGARD: Your Honor, may the record reflect I handed the witness a multi-page document marked for purposes of identification as Staff Exhibit 7.

THE EXAMINER: So marked.

(EXHIBIT MARKED FOR IDENTIFICATION.)

- Q. (By Mr. Margard) Mr. Douglas, if you'd take a moment to review this document.
  - A. I've reviewed it.
- Q. What is generally contained in this document, please?
- A. Copies of the Annual Inspection Reports that we were provided during this investigation.
- Q. These were provided to you by the company, correct?

A. Correct.

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Q. And these documents are as provided by the company?

There are no additional markings or anything on any of these; is that correct?

- A. Just the Staff Exhibit at the top on Page

  1. Outside of that, I don't see any other markings.
- Q. Okay, thank you. Let's start with the very first page then. You had mentioned earlier that the inspection reports are done on a standard form, correct?
  - A. Correct.
- Q. Is this the standard form that you were describing then?
- A. It is.

MR. YEMC: Your Honor, if I may interject and just have a brief conversation with counsel because there could be a stipulation to some of these things so we don't have to go over every single violation.

THE EXAMINER: Let's go off the record for five minutes. You guys can chat and we'll come back.

MR. YEMC: Sounds good.

(Recess taken.)

THE EXAMINER: Let's go back on the record, and I will turn it back over to you,
Mr. Margard.

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MR. MARGARD: Thank you, your Honor.

Prior to the break, as I was about to begin to start looking at the second violation in the Compliance Reviews report, counsel for the Respondent indicated that they would be willing to stipulate to the violations noted in Part B with respect to violations 2, 3, 4, 5 and 6. And if that is the stipulation, Staff would the agree to that stipulation and I'll just ask my colleague to so represent.

MR. YEMC: That is correct.

THE EXAMINER: Okay. So we are stipulating -- just so I'm clear, we're stipulating those violations occurred?

MR. MARGARD: Yes, your Honor.

MR. YEMC: Yes.

THE EXAMINER: Thank you. With that stipulation, your next move.

MR. MARGARD: Thank you, your Honor.

Q. (By Mr. Margard) So that then brings us back to Part B Violations, Page 1. The first violation which is failing to require a driver to prepare a Record of Duty Status using the appropriate

method, correct?

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- A. Correct.
- Q. What does the regulation require?
- A. The regulation requires that a truck that is built -- a truck that is built or the engine is built after 2000 or later is required to have an Electronic Logging Device installed for Hours of Service purposes.
- Q. So it requires a driver to use that Electronic Logging Device?
- A. Yes, unless they meet an exemption like Mr. Forbes referenced earlier. The 100 air mile exemption would be one example of that.
  - Q. You were present for Mr. Forbes's testimony, correct?
- A. Correct.
  - Q. Let's kind of walk through those, if you will, please. What is an Electronic Logging Device?
    What is it? How does it function?
  - A. So it's an electronic device that can be in different forms. For example, it could be anything from a device that's exclusively for logging Hours of Service, and it can be a tablet that is only used partially for logging Hours of Service. It could even be on a cell phone, but it is connected as

Mr. Forbes said to the vehicle and monitors the activity of the vehicle along with inputs from the driver.

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- Q. You say connected to the vehicle. Is it connected to a specific part of the vehicle?
- A. It's a little more complicated than that. There's different options. It can either be directly or it can be Bluetooth to the vehicle, but either way, something is connected to the vehicle that is linked to the device that allows them to communicate with one another and document or record when the tires are moving.
- Q. Did you find that the Respondent had ELD devices for any of its vehicles?
- A. No, we did not. There was mention of a couple -- let me refer to the report here. It's on Page 4 of Part C, the very last sentence, and then it goes on to Page 5. I'll just read it. It says Jay Owens, who is the contact person at the carrier, indicated that both Mack trucks, which were part of their fleet, were equipped with AOBRDs from a vendor called One20, but neither truck was available to verify this claim.

And also Jay stated that the devices are only if in the event that one of the trucks is needed

to travel beyond 100 air miles. Jay Owens stated that he has not yet been trained on how to transfer data from these AOBRDs to the back office nor does he believe that the AOBRDs are powered on.

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I did try to reach out to the complainant for additional information, was unable to get a response, but my point there is, you asked if they had any ELDs, and that is the only evidence that we had that the company had ELDs in any of the trucks.

- Q. And the portion that you read specifically with reference to the AOBRD, that's a slightly different device than an ELD, correct?
- A. Yes, it is. It's the first form of an Electronic Logging Device that has been in existence now for quite some time, probably going back five to eight years, maybe even longer, but you had to have these devices installed and in operation in the trucks prior to the rule going into effect in December of 2017 in order to be grandfathered up to this point with those devices.

And in this case obviously that wasn't -even if they had been working, they hadn't been
installed prior to that inception date.

Q. Do you know what happens to the data that's recorded by these devices?

A. Are you referring to AOBRDs?

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- Q. Either one. Since they mention the AOBRDs, let's talk about that one first. It's part of the Compliance Review. If you were reviewing a carrier that was using AOBRDs, how would you review that data?
- A. Basically they would print out the electronic version of the logs, and we will just review it manually the same as we do paper logs. Without getting too much further into it, I mean, there's software available and required to be used for a true Electronic Logging Device in which the data is transferred to that software and then it's reviewed in the software, but that's not possible with an AOBRD.
- Q. Is your answer the same with respect to the ELDs or is it different for an ELD?
- A. Yes, we would review the data in the software program called E-Logs if it was a registered ELD. So my answer is no, you would look at them differently.
- Q. Did the Respondent provide you with any printouts from any electronic recording devices as part of your review?
- A. No, sir.

- Q. Did they provide you with any software available way to view logging data for any of their vehicles --
  - A. No, sir.

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- Q. -- as part of your review?

  Now, you were present, again, during

  Mr. Forbes's testimony, correct?
  - A. Yes.
- Q. And there are some circumstances in which manual logging is still permitted; is that correct?
  - A. Correct.
- Q. Do you know in what circumstances it's permitted?
- A. Well, there's numerous exceptions. Just to keep this in perspective, with this investigation, we were mainly wanting to make sure that this carrier didn't fall into the category of the vehicles or engines being older than model year 2000 at which point they would be exempt from the Electronic Logging Device rule.

And then secondly, with this carrier, if it was a situation where the drivers operated within a 100 air mile radius of the reporting location, there again, they would be exempt from the Electronic Logging Device rule and could... The first exception

I mentioned, they still have to log but they can use paper logs. The second one I mentioned, they don't even have to log. The carrier is just required to maintain time sheets.

- Q. Now, we've been talking about engines and vehicles. The regulation says, does it not, that the Electronic Logging Device is required if a driver is operating a vehicle that was manufactured after model year 2000; is that correct?
  - A. Correct.

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- Q. As shown on the vehicle's registration?
- A. I mean, it could either be the registration, it could be the VIN plate on the truck itself. So I'm not -- I don't recall off the top of my head if it specifies that the only place to verify that is the registration, but that is one of the ways that we verify it.
- Q. Okay. Has FMCSA -- and that means what? Do you recall?
- A. Federal Motor Carrier Safety
  Administration.
- Q. Has FMCSA provided any guidance about what their regulation means?
- A. They have. They have provided
  interpretations since the rule first came out, so,

yeah, there's been follow-up interpretations from FMCSA.

- Q. What is Staff's understanding of those interpretations?
- A. FMCSA expanded the rule to also include engine model year. So that's the main take that we have from those interpretations, is that it doesn't just pertain to the truck model year, it also includes the engine model year.
- Q. So that if either the vehicle or the engine was manufactured in the model year 2000 or later, a driver using it would be required to use an ELD; is that what you're saying?
  - A. Yes.

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- Q. You've heard the testimony that

  Mr. Forbes gave regarding the difference between

  build dates and rebuilds and remanufactured engines?
  - A. Yes.
- Q. In your understanding, was that a correct description of those distinctions?
  - A. Yes, it was correct.
- Q. Now, Mr. Forbes testified that he used an engine serial number to determine when it was manufactured. Did you use the serial numbers to determine when the engines in your Compliance Review

were manufactured?

- A. Yes.
- Q. How did you acquire those serial numbers?
- A. First of all, we acquired serial numbers from the carrier officials and they provided us with a medium sized notebook, spiral bound, that I took a photograph of because that was the only document that they had with those records in it. So I didn't want to take that from them, so I just took a picture of it. I didn't want to tear it out, try to scan it, so I photographed it. And that was the initial document that we went off of to establish what their serial numbers were.
  - MR. MARGARD: May I approach, your Honor?
    THE EXAMINER: You may.
- MR. MARGARD: Your Honor, let the record reflect that I've handed the witness a single page document marked for purposes of identification as Staff Exhibit 8.
- 20 THE EXAMINER: So marked.
- 21 (EXHIBIT MARKED FOR IDENTIFICATION.)
  - Q. (By Mr. Margard) Mr. Douglas, is this a true and accurate reproduction of the photograph that you just described?
- 25 A. Yes, it is.

- O. What does this show?
- A. This shows the rendition of the picture that I took of the spiral bound notebook that was provided to me by the carrier officials containing the serial numbers of the engines in their trucks.
- Q. Is all of the writing that we see in this photograph writing that was on the page that you photographed?
  - A. It is.
  - Q. Nothing's been added since?
- 11 A. No, sir.

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- Q. There are a number of numbers on the side, 2010, 2011. Do you see those numbers?
- 14 A. Yes, I do.
  - Q. What is your understanding of what those numbers refer to?
  - A. Those match up with the truck unit numbers, not the truck model year numbers.
    - Q. Is this a designation that the company has given to its own power units?
  - A. Yes, exactly. I take that back, I correct the record on that. These are the year -- the model year of the truck.
- Q. Is it your understanding that the company refers to the vehicles in its fleet by this number?

A. Yes -- well, no, they refer to it -- give me one moment here. I've got to double check something. I don't want to misspeak because this is important. Sorry. This list... Yes, so what I said in the first place, and this is probably the most complicated part of this case, is the way they have these trucks identified because the truck unit number a lot of times is one number off from what the truck year number is, so it gets -- it's hard to keep it all straight.

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But in my best estimate, the numbers in the left-hand column represent the unit numbers that are assigned to the carrier's trucks which is the numbers that they typically refer to them by.

- Q. Not necessarily the year in which that unit was manufactured?
  - A. Correct. I apologize for that.
- Q. No, I appreciate the clarification. Then the next series of numbers, the 06RO, the 5EK and so forth, what is your understanding of what these numbers are?
- A. They indicated that these were the serial numbers off of the engines associated with the truck unit numbers as best as they could obtain.
  - Q. There are a number of units that have no

serial number next to them. Do you know why?

- A. I'd be speculating if I spoke about that.
- Q. I don't want you to speculate. Did you ask?
- A. I don't recall. I mean, I would imagine
  I did, and that's all I can say about that.
- Q. Is this the only record that the company was able to produce with respect to the engines in its power units?
  - A. Yes.

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- Q. They had no other records?
- A. No. We asked for other records. If I may explain....
  - O. Please.
  - A. Because we were aware that they had indicated there were glider trucks involved. And so when you purchase a glider truck from a glider manufacturer, they're supposed to supply you with evidence of what engine is in the truck if it had an engine.

And so since they didn't have any paperwork, we were left to conclude that these were either gliders that were built and sold with no paperwork or the other alternative would be they were gliders without an engine that they purchased and

then they put their own engines in. So they didn't have paperwork for these engines if they put in the gliders, so....

- Q. At least with respect to the items that are blank, these are not units on which you found violations; is that correct?
  - A. Correct.

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- Q. Did the company provide you with a list of their trucks, their power units?
  - A. Yes, they did.

MR. MARGARD: May I approach, your Honor?

12 THE EXAMINER: You may.

MR. MARGARD: Let the record reflect that I've handed the witness a single page document marked for purposes of identification as Staff Exhibit 9.

THE EXAMINER: So marked.

(EXHIBIT MARKED FOR IDENTIFICATION.)

- Q. (By Mr. Margard) Mr. Douglas, have you seen this document before?
  - A. Yes, I have.
- Q. Was this document provided to you by the company?
- A. Yes, it was.
- Q. Was it provided in response to a list of their trucks?

- A. Yes, sir.
- Q. Now, there's a considerable amount of handwriting on this document. Was this handwriting on the document that you were provided by the company?
- A. No, sir.

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- Q. Is this your handwriting?
- A. No, sir.
  - Q. Do you know whose handwriting it is?
- A. It's Chris May's handwriting.
- Q. Do you know why these notations are on this document?
- A. We were doing our best to associate the engine serial numbers with the appropriate truck and that's what those represent, are the engine serial numbers.
- Q. So if I were to compare the unit number on Staff Exhibit 8 with the truck number on Staff Exhibit 9, the handwritten serial numbers to the right should correspond to the numbers that appear on Staff Exhibit 8?
- 22 A. With the exception of one.
- Q. Well, which one?
  - A. It would be Truck Unit No. 2016.
- 25 | O. What's different about that unit?

- A. Upon further investigation, we determined that that was an incorrect serial number off by just one digit, and so I don't want to say that these match 100 percent because that would be incorrect.
- Q. Is the incorrect serial number carried over onto Staff Exhibit 9?
  - A. Yes.

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- Q. So Staff Exhibit --
- A. That's the one I'm referring to.
- Q. So Staff Exhibit 9 represents a transcription if you will of Staff Exhibit 8 onto the list of power units, correct?
  - A. Yes.
- Q. Once you had these serial numbers, how did you determine when these engines were manufactured?
- A. We, or I should say Chris May, provided the numbers to Tom Forbes who in turn visited the W.W. Williams distributorship that he mentioned and obtained the printouts from the staff there.
- Q. Those are the printouts we previously identified as Staff Exhibit 2?
- 23 A. Yes.
- Q. Do you know whether any other efforts were made to identify those units?

A. Yes, there were other efforts made to identify those units and confirm and support what the printouts demonstrated.

MR. MARGARD: May I approach, your Honor?

THE EXAMINER: You may.

MR. MARGARD: Let the record reflect I have provided a multi-page document marked for purposes of identification as Staff Exhibit 10 to the witness.

THE EXAMINER: So marked.

(EXHIBIT MARKED FOR IDENTIFICATION.)

- Q. (By Mr. Margard) Do you recognize this document, Mr. Douglas?
  - A. I do.

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- Q. What is this, please?
- A. This is an e-mail string that I was cc'd on, it was actually to me, involving myself and Chris May and Tom Forbes, discussions back and forth about taking additional steps to confirm that the build date of these engines were accurate and that we could base a case on them because we were... if I may expand?
  - Q. Please.
- A. When we presented this information to

  Mr. Owens, their response was that even though -- and

I'm mainly referring to the remanufactured engines at this point, but their response was that that serial number was not indicative of the true year of that engine.

And, you know, just to be fair, we felt like we would go the extra step and contact Detroit Diesel because all of these engines in question were Detroit Diesel Series 60s and so that's what this Exhibit 10 takes us to.

- Q. Now, you mentioned remanufactured.
- 11 A. Yes.

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- Q. And I believe earlier Mr. Forbes indicated that remanufactured was indicated by an E in the serial number?
- A. Yes.
- 16 Q. Is that your understanding as well?
- 17 A. RE.
- 18 Q. Yes, sir.
- 19 A. Yes.
  - Q. And if I'm looking at the first page of Staff Exhibit 10 anyway, there is a series of 8 then that have RO or RO in the serial number and then three that have RE in the number; is that correct?
  - A. Yes.
  - Q. So those three are the remanufactured

ones to which you were referring?

A. Yes.

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- Q. I note at least on the first page, the the remanufactured one noted as No. 2 says "Not found in our system."
- A. Correct, that's the one that I referenced earlier that was incorrect we discovered on the initial spiral bound notebook that we were provided with.
- Q. How did you ascertain what the correct number of that engine was?
- A. In that case, Chris May inspected the truck that we believed it was in and visibly located the serial number and determined that the numbers the second No. 6 in that serial number, the one that comes after the 4, was actually an 8.
- Q. Once you had what you believed to be the correct serial number of that engine, what did you then do to determine the date of its manufacture?
- A. We reached out again to the same distributor, W.W. Williams, and provided them with the serial number that Chris May obtained off the engine and received a printout from them, I did, to accompany the other printouts.

MR. MARGARD: Can I approach, your Honor?

THE EXAMINER: You may.

MR. MARGARD: Your Honor, may the record reflect that I've handed the witness a single page document marked for purposes of identification as Staff Exhibit 11.

THE EXAMINER: So marked.

(EXHIBIT MARKED FOR IDENTIFICATION.)

- Q. (By Mr. Margard) Is this the printout to which you were just referring?
  - A. Yes, sir.
- Q. Is it a true and accurate copy of the printout that you received?
  - A. Yes, sir.
  - Q. There appears to be some handwriting on this document other than the Staff Exhibit notation.

    Was that on the document when you received it?
  - A. No.

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- Q. Are those your notations?
- 19 A. Yes.
- Q. This document contains the serial number that matches the one that was identified by Mr. May on the engine?
- 23 A. Yes.
- MR. MARGARD: May I approach, your Honor?
- THE EXAMINER: You may.

MR. MARGARD: Your Honor, may the record reflect that I've handed the witness a single page document marked for purposes of identification as Staff Exhibit 12.

THE EXAMINER: So marked.

(EXHIBIT MARKED FOR IDENTIFICATION.)

- Q. (By Mr. Margard) Do you recognize this document, Mr. Douglas?
  - A. I do.

2.1

- Q. What is this document?
- A. This was a typed up document by Chris May finalizing the match of the engine serial numbers with the correct truck identification numbers so that we would have that to refer to. It was -- it's just taken from the e-mail that goes back and forth with the representative from Daimler and just Chris May had the truck ID numbers in front of the serial numbers.
- Q. So this is a document that was produced by Staff?
  - A. Yes.
- Q. That reflects a summary of the engine serial number identification that you did matching it with the power units?
- 25 A. Exactly.

- Q. There are two sections of this. One says ELD Exempt and one says ELD Required, correct?
  - A. Yes.

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- Q. What are the units listed as ELD Exempt? What does that mean?
- A. Going back to what I testified to earlier, if those trucks travel beyond 100 air miles, they're required to still record their Hours of Service, but they do not have to do it on Electronic Logging Device. They can do it on the paper logs that previously were the format that was used.
- Q. And the units that are indicated as ELD required?
- A. Yes, those fall into the category of trucks that if they operate beyond that 100 air mile radius, then they would be required to be equipped with an Electronic Logging Device to record their Hours of Service of the driver.
- Q. This is a document that you used to determine whether violations existed; is that my understanding?
  - A. This is one of the documents.
- Q. So now what did you do to check and see whether or not violations occurred? What was your next step?

A. Well, we requested the evidence from the carrier if they had any to either support or dispute that they had Electronic Logging Devices and there was nothing provided to indicate that they did. So then our next step was to find out if they at least had Record of Duty Statuses in another form which they did provide us paper logs for the drivers that we were sampling.

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- Q. Again, these drivers were selected by your sampling method?
- A. Well, the number of drivers is determined by the sampling chart. And then each driver is selected based on other criteria that's not on the chart. It's things that are in our investigative manual as far as when you're looking at a list of drivers, say, 18 I believe in this case, whatever the number of drivers that were reported, how do you determine which ones to sample.

And we have a criteria that we refer to and I have it listed in my report why they were selected for the sampling. They had 13 drivers, so we had to choose out of those 13 a sample of 5.

Q. Would you mind, please, taking a look at your report and finding that section of it that indicates how you determined which five drivers to

review.

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A. Yes, sir, it's on Page 4 of Part C under the Hours of Service header where the numbers are, 1 through 5. And then in parenthesis, every investigator has their own style, but I typically put in parenthesis the reason why they were selected or one of the reasons. It's not necessarily the main reason.

For example, Barry Pingle was involved in a roadside inspection within that same period of time that we were doing an investigation. So we wanted to look into that closer because that proves that he, number one, is a driver, active driver for the carrier within the timeframe of what we're investigating, and, you know, that he needed to be recording on an Electronic Logging Device. And then do you need me to go through the rest of them?

That's an example of how we select them.

- Q. Thank you. You've mentioned a couple of times a 100 air mile exemption. How do you determine whether or not that exemption applies?
- A. There's several ways we determine that.

  Number one is just through interviews. And secondly,
  we look at any evidence that we have of trips such as
  these roadside inspections, such as paperwork that we

are looking at during the investigation such as bill of ladings, you know, dispatch records, you name it.

If we can establish that a truck was beyond that radius, then we are expecting to see electronic logs, but if we have no proof of that, then we basically go with what we have and give the carrier the benefit of the doubt and just accept whatever they give us. If they give us time records, then that's what we're looking at in that case.

- Q. Were you able to confirm these five drivers did not fall within that 100 mile exception?
  - A. Yes.

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MR. MARGARD: May I approach, your Honor?

THE EXAMINER: You may.

MR. MARGARD: Your Honor, I've handed the witness a multi-page document marked for purposes of identification as Staff Exhibit No. 13.

THE EXAMINER: So marked.

(EXHIBIT MARKED FOR IDENTIFICATION.)

- Q. (By Mr. Margard) Do you recognize this document, Mr. Douglas?
  - A. Yes.
  - Q. What is this document?
- A. These are the paper logs that the carrier provided to us during the investigation for the

drivers that we were sampling.

- Q. Are these accurate copies of the logs that you were provided?
  - A. Yes.

2.1

- Q. You had an opportunity to review this prior to taking the stand today?
  - A. Yes.
- Q. Can you briefly describe what's contained in this packet, please.
- A. As I mentioned, drivers who travel or transport freight beyond that 100 air mile radius are required to document their Hours of Service on a log and these are the logs that their drivers documented on. They're not electronic logs, they're paper logs.

They show their locations, point of origin, point of delivery which you can run the mileage and verify that it's more than 100 air miles and they're also -- these contain truck numbers, the driver signature and the company's name. So this is what we reviewed for Hours of Service.

- Q. Now, you indicated that you sampled five drivers, correct?
- A. Yes.
- Q. Are these the roughly 30-day log sheets for all five of those drivers?

A. Yes.

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- Q. Let's take a look at these, if you would, please. And the pages are not numbered, and I apologize for that. By my count, the first 15 or so pages all relate to the same driver if you know which driver this is.
  - A. Larry Pingle.
- Q. For what period do these log sheets cover?
  - A. April 1st through April 30th.
- Q. You indicated that the sheets show the unit that he was driving. Where is that indicated?
- A. That's indicated in the top right-hand corner where it says Vehicle Numbers.
  - Q. There are two numbers there. What do those numbers refer to?
- A. One is an actual truck tractor unit number and the other is the trailer unit number.
  - Q. And the truck number on each of these dates is the same, is that correct --
  - A. The truck number on each of these --
- 22 Q. -- for Mr. Pingle?
- A. On all the pages you said?
- Q. Or all of the log pages, yes.
- 25 A. Yes.

- Q. Indicates that he was driving Unit 2018, correct?
  - A. Yes.

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- Q. If I ask you to refer back to Staff
  Exhibit 12, which is the Staff generated list of
  engine serial numbers and build dates, when was the
  engine in Unit 2018 manufactured?
  - A. July 18th, 2001.
- Q. So that's a unit that should have required an ELD in your opinion; is that correct?
- 11 A. That's correct.
- Q. And you had no evidence of the electronic recording status on any of these dates?
  - A. No, sir.
- Q. In your opinion, is each day then a separate violation?
- 17 A. Yes.
- Q. Does it matter if the driver was off duty on any given day?
  - A. No, sir.
- 21 Q. Why not?
- A. Because they're required to maintain a record of their activities for the prior seven days leading up to an interstate trip. And in this case, that was what we found with all of these drivers, is

that there was no situations where a driver had been off more than that time period.

So, therefore, they need to keep records of even their days off. And the way that's done in an Electronic Logging Device is when you come back on duty following days off, the driver is responsible to input the days off so that they're recorded for purposes of seeing a complete picture.

- Q. And that's true of interstate and intrastate?
- A. Uh-huh.

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- Q. I'll have you take a look at what I
  counted to be the next 17 pages. And if you could
  identify the driver to which these logs pertain.
  - A. Give me just a moment. Scott Armstrong.
- Q. For what period?
- A. Same period, April 1st through
  April 30th, sorry.
- Q. In similar fashion, the unit being operated is indicated on each log sheet; is that correct?
- 22 A. That's correct.
- Q. Is the unit number listed on each date?
- 24 A. Yes.
- Q. That unit number is what, please?

A. 2014.

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- Q. If I ask you again to refer to Staff Exhibit 12, the summary, can you tell me when the engine in Unit 2014 was manufactured?
  - A. March 10th of 2015.
- Q. I take your attention back to the Record of Duty Status logs. By my count the next 16 pages all refer to the same driver. Can you identify that driver for me, please?
- A. It would be nice if they had page numbers. This would be Chris Jett.
- Q. Thank you. And for what period of time do these pages cover?
  - A. April 1st through April 30th, 2018.
- Q. And do they also indicate which unit was being operated?
- 17 A. Yes.
- Q. And is that unit the same on each page?
- 19 A. Yes, it is.
- Q. And which unit is that, please?
- 21 A. That is 2017.
- Q. I refer you back to Staff Exhibit 12.
- Can you tell me on what date the engine associated with Unit 2017 was manufactured?
- 25 A. September 7th, 2016.

- Q. I'll have you refer back to the Record of Duty Status logs. By my count we're looking at the next ten pages. Can you tell me which driver is associated with these log sheets?
  - A. Mike Snider.
  - Q. For what period of time, please?
  - A. 12-18-17 through 1-16-18.
- Q. And this also records the unit that was being operated, correct?
  - A. That's correct.
  - Q. And is that unit the same on each sheet?
- 12 A. Yes, it is.
- Q. And what unit is that, please?
- 14 A. 2016.

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- Q. I refer you again back to Staff Exhibit
  No. 12. Can you tell me on what date the engine
  associated with that unit was operated?
  - A. November 3rd, 2018.
- Q. Finally, the last series of pages all relate to the same driver. Which driver is that?
  - A. That would be Ernest Henthorne.
  - Q. And for what period of time, please?
- 23 A. May 1st through May 30th, 2018.
- Q. And, again, the unit number being operated is indicated on each page, correct?

- A. That's correct.
- Q. And I will represent that that unit is not the same on each of the pages. We'll start on the first page on May 1st. Which unit is identified there, please?
- A. 2012.

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- Q. Let me have you refer back to Duty Status Exhibit No. 12, and if you could identify when the engine associated with that unit was manufactured.
  - A. August 29th, 1995.
- Q. So that particular unit did not require the use of any ELD; is that correct?
  - A. That's correct.
- Q. Let me direct your attention to the date of May 11, 2018 for Mr. Henthorne. Can you identify that unit for me, please.
  - A. 2006.
- Q. Let me have you refer back to Staff
  Exhibit 12. Do you see a manufacture date for that
  unit, the engine associated with that unit?
  - A. No, sir.
- Q. Because you do not have a date, do you
  consider this to be a violation for failure to use an
  ELD?
- A. No, that one is not determined to be in

1 | violation.

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- Q. Thank you. Let me ask you to take a look at May 19th, 2018 for Mr. Henthorne.
  - A. Okay.
  - Q. What unit is identified there?
- 6 A. 2005.
- 7 Q. If you refer again back to Staff Exhibit 8 12.
- Q. And do you find an engine manufacture date for that unit?
- 12 A. No, sir.

Α.

Okay.

- Q. So you did not find a violation for any
  of the days indicated in the log sheets for

  Mr. Henthorne; is that correct?
- A. Not for that particular violation.
  - Q. Okay, thank you. Thank you for that clarification. So you determined that there were 120 violations of the ELD regulation. How did you arrive at that number?
- A. So we just took the four drivers, the
  first four drivers that we just discussed, and
  multiplied their 30-day sample times for a total of
  logs that were not in the appropriate method.
- Q. So you didn't count each and every

individual day, you just took a general conclusion about four out of five drivers, 30 days of Record of Duty Status, is that how you arrived at that number?

A. Yes.

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- Q. If you had sampled additional months for these drivers, would you expect to find additional violations?
  - A. Yes, sir.
- Q. If you had reviewed additional drivers for the ELD required units that appear on Staff Exhibit 12, would you have expected to find additional violations?
  - A. Yes, sir.
- Q. In fact, perhaps quite a few additional violations?
- A. That's correct.
- Q. After you've completed your review and you've entered all of your information into your computer, what happens next? What do you do now?

  Did you print out a copy of that report?
- A. Yes. At the conclusion of our investigation, we meet with the carrier officials who were involved and go through the report with them page by page making sure that they fully understand everything that's in the report and provide them with

a copy minus the Part C because that typically is not completed until after the close-out even though, as I mentioned, some investigators will complete it as the investigation unfolds.

Then the report is uploaded to ultimately the Federal Motor Carrier Safety Administration, and they -- we also obtain our copy at the Public Utilities Commission. And that copy is forwarded to the Compliance Division, and the Compliance Division then assesses penalties based on the violations that are in the report.

- Q. Sir, is there anything else about your review that we haven't discussed that you think is relevant for the Commission to know in determining whether these violations occurred?
  - A. I don't believe so, not at this time.

MR. MARGARD: Your Honor, that concludes my examination of Mr. Douglas and I tender him for cross-examination.

THE EXAMINER: Mr. Yemc.

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## CROSS-EXAMINATION

23 By Mr. Yemc:

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Q. So if I've got this right, 120 violations is a guess; is that correct?

A. No, that's not correct.

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- Q. Okay. Then did you personally see 120 violations? Because it sounded like you extrapolated and didn't actually witness or view 120 violations.
- A. So the carrier is required to provide a sampling of 30 days per driver for the periods requested, and those documents are required to be in the form of electronic records. And in this case, that was not what we received. And so each 30-day sample is considered in violation for not being in the appropriate method.
- Q. What was your testimony with regard to multiplying times four?
- A. Because out of the five drivers, four of them were in trucks that required Electronic Logging Devices. One of them was not. So we did not include that driver's 30-day sample in the calculation.
- Q. But you personally witnessed the 120 violations?
- A. We personally did not receive electronic logs for any of the days that we requested.
- Q. Okay. I'm going to go back to way early on in your testimony, and let's look at Staff Exhibit 3.
  - A. Can you tell me what that document is

because I don't know.

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- Q. It's the Company's Safety Profile.
- A. Oh, okay. I have that.
- Q. Now, whenever you were testifying with regards to the Alerts on Page 5, you made note of the percentile, the importance of the percentile being 95, and that's on Page 5.
  - A. Yes, I have that.
- Q. Now, I just want to go back and look at Page -- look at two different pages. Let's start with the Page 24 because it's the older. And on Page 24 it looks like that was October 28th of 2016; is that accurate?
  - A. Yes, sir.
- Q. And then Hours of Service compliance under the Percentile category, there's nothing indicated; is that correct?
  - A. That's correct.
- Q. And the reason for that looks like On-Road Performance, no violation within one year?
  - A. Exactly.
- Q. So they were fine with Hours of Service during that month?
- A. It appears so, yes.
- 25 | O. So let's --

- A. Oh, no, on the roadside inspection side of things, that's all this really represents.
- Q. Now, let's jump up to Page 23 and that looks like that indicates November 25th of 2016.
  - A. Right.

2.1

- Q. And we're looking at no percentile for the Hours of Service compliance violation; is that correct?
  - A. That's correct.
- Q. So we've got a small carrier that had no problems a little over a year, year-and-a-half before this and then jumped up to a 95 percentile?
  - A. No, I would beg to differ with that.
- Q. Well, there's no percentile in those -- that two-month period?
- A. No, but if you look at the next month in
  December of '16, they are at 79 percent.
  - Q. How did they come a big jump from zero to 79; do you know?
  - A. We can go back and figure that out, but the explanation is that they had more than likely a roadside inspection in which a driver was found to have some Hours of Service violations and there may have been more than one roadside inspection, but it resulted in the percentile.

- Q. With a small carrier, it could have just been one issue; is that correct?
- A. Typically to get a percentile, there has to be more than one inspection. There again, we'd have to go back and look at the inspection history to verify that, but that's my point, is that they didn't just go from zero to 95; they started at 79 and went up from there.
- Q. But they went from zero to 79 in a one-month period?
  - A. Yes, true.

- Q. Now, in your testimony, you referenced as part of the reason for the Compliance Review receiving complaints, plural. And the evidence that was presented thus far is complaint, singular; is that accurate?
- A. I've referenced two complaints, one in Drug and Alcohol and one is Hours of Service.
- Q. So the violation we're dealing with is
  Hours of Service, so there's one complaint; is that
  accurate?
  - A. Yes, for Hours of Service, there's one complaint.
- Q. And now I think the crux of this whole issue is the year the engine was manufactured. And

you had previously mentioned the FMCSA's guidance for requirements for using an ELD. And initially counsel indicated that it related to the vehicle. You testified that the FMCSA came out with additional guidance and related it to the engine model year, not necessarily the chassis; is that correct?

A. Yes, that's correct.

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- Q. So if the engine is manufactured prior to the year 2000, then it's exempt from the ELD requirements; is that accurate?
  - A. That's accurate.
- Q. And for the sampling that you testified to earlier, you received all of the paper logs for that period of time that you had requested from the drivers?
- A. Yeah, I mean, I would say that there is a chance there may have been one or two that were not provided, but all in all, yes, they were all....
- Q. So it wasn't like the carrier wasn't tracking Hours of Service, they were just tracking it in a method that you didn't agree that they should have been tracking it under; is that accurate?
- A. It's not whether I agree with it. It's that's what the regulation says that's required, so I determined that they were not logging in the required

method.

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- Q. So not logging in the required method for an engine that was manufactured 2000 and after, and that would be the ELD requirement?
  - A. Yes.
- Q. But they were still logging their Hours of Service?
  - A. They were logging using paper logs, correct.
- Q. Okay. You testified that Staff Exhibit

  12, that wasn't an Exhibit that you created that

  12 related to the engines. You can take the time to

  13 find that exhibit.
- MR. MARGARD: If I can clarify by "you,"
  are you meaning this witness specifically?
- MR. YEMC: The witness. I'll rephrase it once he finds it. I'll ask him again.
  - A. Here it is.
- Q. Staff Exhibit 12, I believe you testified that was something that was created by Christopher May; is that correct?
- A. Yes, this is a summary of our findings
  with regard to the engine build dates and the
  associated truck unit numbers --
- 25 | Q. So this is --

110 -- for the Detroit Diesel engines only. 1 Α. 2 I'm sorry. 3 This is a summary that Mr. May created? Q. Α. Based on the evidence that we found, yes. 4 5 Q. And that evidence was provided to you by Daimler? 6 7 That's one of the sources. The other source was the W.W. Williams distributorship, 8 9 dealership, whatever you want to call them. 10 Where are they located? Here in town? Q. Yeah, they're here in Hilliard here on 11 Α. 12 the west side. 13 Q. Were they unavailable to testify with regards to what they provided you here today? 14 15 Α. I cannot answer that, I'm sorry. 16 MR. YEMC: One moment. I have nothing 17 further. 18 THE EXAMINER: Mr. Margard? 19 MR. MARGARD: If I can have just a few 20 moments, your Honor, a few questions, thank you. 2.1 22 REDIRECT EXAMINATION 23 By Mr. Margard: 24 With respect to Staff Exhibit 3, the Ο.

Company Safety Profile, you were asked some questions

about the percentiles?

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- A. Yes.
- Q. First of all, are these percentiles based on the universe of all carriers?
- A. No, carriers of -- grouped together by size.
  - Q. So these would be comparable?
  - A. Yes, comparable would be a very good word to use.
  - Q. Thank you. With respect to the Hours of Service compliance, you were asked about that for a couple different months, would any Hour of Service violation trigger a percentile rating of some sort?
  - A. As opposed to... I mean, yeah, it would trigger a percentage, but... I don't want to speak out of place here, but there's times when you'll go to the Safety Measurement System to obtain percentages and it will indicate that there's no percentage.
  - And it's not because there's no violations; it's because there was not enough activity. And so I don't know if one violation in and of itself would be enough to put a percentage on the profile. I can't answer that.
- Q. Thank you. I appreciate that. When did

the ELD regulation go into effect?

- A. It went into effect December 18th, 2017.
- Q. Would you kindly review this document for those months, for the months of December 2000 -- I'm sorry, what year?
  - A. 2017.

2.1

- Q. 2017, December 2017.
- A. Okay.
- Q. And I have that as Pages 5 through 10; is that correct?
- A. So you're referencing everything. Did you want just the month when the rule went into effect or the month after the rule went into effect?
- Q. I was including the month that the rule went into effect and subsequent, yes.
- A. It's from Page 10 through, what did you say, 5?
  - Q. Well, you tell me.
  - A. There's May -- Yeah, this just goes back to it starts in May, the month just prior to the investigation, and that starts on Page 5. And the Hours of Service is at 95 percent. And then going backwards, April, it's 94 percent; March, it's 95 percent; February, it's 93 percent; January, 96 percent; and December 29th, 2017, the Hours of

- Service percentile was 96 percent. So that's the month that the rule went into effect.
- MR. MARGARD: Thank you. That's all I have, your Honor.
- 5 THE EXAMINER: Thank you, Mr. Douglas, 6 you may step-down.
- 7 MR. MARGARD: I respectfully move for 8 admission of Staff Exhibits 3 through 13.
- 9 THE EXAMINER: Mr. Yemc, are there any
  10 exhibits to which you do not object? I said that
  11 wrong. I anticipate some specific objections. Are
  12 there --
- MR. YEMC: There are some specific objections.
- THE EXAMINER: Should we go with those or should we --
- MR. YEMC: My list is shorter on what I'm objecting to.
- THE EXAMINER: Okay. That seems completely logical.
- MR. YEMC: I'll raise an objection to

  Staff's Exhibit 10, 11 and 12 in that the creator or

  provider of that information, whether it be W.W.
- Williams or a representative of Daimler, is not here
  to testify as to the authenticity of that

information.

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THE EXAMINER: Mr. Margard.

MR. MARGARD: Well, with respect to Staff Exhibit No. 10, this is information that Mr. Douglas was included on, part of dialogue that he was involved with working with Mr. May who also was looking for this information. I will be calling Mr. May, your Honor, and if need be, I'm more than willing to withdraw my request for this one at the moment and reintroduce it with Mr. May.

As for Exhibit No. 11, this is a document that was obtained by Staff in the course of its investigation, maintained in the Commission records, and for the same reason that Staff Exhibit 2 was introduced, this one should be introduced as well.

Likewise, with respect to Staff Exhibit

12, all this is a summary of information that

otherwise appears in the record. There's nothing new

here. If the issue is that the creator hasn't

authenticated it, I'm willing to withdraw that for

the moment and reintroduce it with Mr. May.

THE EXAMINER: Are you changing your position on this, Mr. Yemc?

24 MR. YEMC: No, I'm not. My whole 25 argument is someone can summarize it, but the entity

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that's providing that information is not here to
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     testify as to whether or not it's accurate.
     we're just going off of information that is provided
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     by someone else that we don't know if that
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     information is true and indeed accurate. I think
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     that's a problem with their case.
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                 MR. DRAYER:
                              I agree.
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                 MR. YEMC: Thank you.
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                 MR. DRAYER: I mean seriously, totally.
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                 THE WITNESS: Do you want these back?
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                 MR. MARGARD: Just leave them there for
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     now.
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                 THE EXAMINER: Let's hold off on 10 and
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     12 until we hear from Mr. May. Again, I note your
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     objection, but I will overrule it and I will admit
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     Exhibit 11 at this time. So Mr. Yemc, you have no
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     objection to 3, 4, 5, 6, 7, 8 and 9 or 13; is that
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     correct?
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                 MR. YEMC: I believe that's accurate. I
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     just want to flip the pages just to make sure I don't
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     have an objection right now anyway.
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                 (Pause.)
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                 MR. YEMC: No objection, your Honor.
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                 THE EXAMINER: Those exhibits will be
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     admitted. Let's go off the record real quick.
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116 (EXHIBITS ADMITTED INTO EVIDENCE.) 1 2 THE EXAMINER: At this time, we're going 3 to break for lunch. We'll come back on the record at 2:10. 4 5 (At 1:10 a lunch recess was taken until 6 2:10.) 7 THE EXAMINER: Let's go back on the record. Mr. Margard, your next witness. 8 9 MR. MARGARD: Thank you, your Honor. 10 Staff calls Mr. Christopher May to the stand. 11 (Witness placed under oath.) 12 13 CHRISTOPHER MAY 14 being first duly sworn, as prescribed by law, was examined and testified as follows: 15 16 DIRECT EXAMINATION 17 By Mr. Margard: 18 Please state your name and your business Q. 19 address. 20 Α. Christopher May, 180 East Broad, 2.1 Columbus, Ohio, 43215. 22 And by whom are you employed, sir? Q. A. Public Utilities Commission of Ohio. 23 24 In what capacity? Q. 25 Α. The District 4 Field Supervisor. Ι

- 1 oversee the southeastern and central part of Ohio.
- 2 I'm an investigator of Haz Mat, a specialist in that
- 3 area.
- 4 Q. How long have you been performing that
- 5 job?

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- A. Ten months.
  - Q. And prior to that?
- A. I was the State and Federal Programs

  Manager starting in 2013, September of 2013 through

  January of this year. It's the same capacity that

  Mr. Douglas is in at this time.
- Q. And that's the position that you were in at the time of this review; is that correct?
- 14 A. That's correct.
  - Q. Do you have any sort of certifications or trainings relative to your position?
- A. I do. I hold the same certifications
  that the past two gentlemen do, North American Parts
  A and B inspections, general Haz Mat, Cargo Tank
  inspection, Compliance Review and other Bulk Package
  Haz Mat that would be relevant, I guess, yes.
- Q. Thank you. Before we go any further,
  you've been present throughout the hearing so far,
  correct?
- 25 A. Yes.

- Q. What was your involvement with this Compliance Review?
- A. Well, in my prior position, I was responsible for the Compliance Review program. So every now and then, I would go out just to keep fresh on everything and work with some of our investigators and assist them in any way possible. So I assisted Mr. Douglas in that Compliance Review.
- Q. Were you responsible for assigning this review to him?
  - A. I was.

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- Q. Do you have an independent recollection of that?
  - A. I do.
  - Q. Now, is there a regular process or procedure for determining when to conduct a Compliance Review?
  - A. We have various reasons why we may do a Compliance Review. There's a list that the Federal Motor Carriers Safety Administration gives us. We assign based off of that. We also assign off of complaints. We also assign off of special projects. There's various reasons, but there are -- to this case, the reasoning was due to the -- they were on the list for a Compliance Review because of their

Crash rate and I believe Hours of Service which was discussed in the last review -- or I'm sorry, the last witness, but they also had two complaints that came in, one from Federal Motor Carrier and another came in by telephone.

- Q. Telephone to the Public Utilities Commission?
  - A. Yes.

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- Q. And you actually participated in the review itself?
- 11 A. Yes, I assisted Mr. Douglas whatever he needed.
  - Q. Were you there at all times while he was conducting his review?
    - A. Yes.
    - Q. Now, Mr. Douglas testified that the scope of the review changed from focused to comprehensive?
      - A. Correct.
    - Q. And briefly what's the difference between those two types of review?
  - A. The focused review is where we look at just certain portions, like the Hours of Service, Crash and Drug and Alcohol. Those are three areas that we were going in initially based off of the complaints and their percentiles.

However, through the course of the review, because of the Crash BASIC, we discovered violations that made us expand into a full Vehicle Maintenance BASIC as well. And whenever you have four areas, you must conduct a full Compliance Review. That's the federal policy.

- Q. So that wasn't a determination you made, that's a policy decision?
- A. That's correct. And when I think

  Mr. Douglas mentioned that he had, and I think it's

  in his report that he consulted me, the procedure is

  when an investigator runs across that, they must talk

  to a supervisor to validate that that's the case, and

  I just happened to be right there, so I did instruct

  him that he had to expand to a full Compliance

  Review.
  - Q. Now, did you have a responsibility after the Compliance Review to review the report prepared by Mr. Douglas?
    - A. I did.
- Q. And did you, in fact, review that report?
- 22 A. I did.

- Q. And did you find the report to be accurate?
- 25 A. Yes.

Q. Based on your participation in the review?

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- A. Right, and as well as I would look at 500 Compliance Reviews a year in that capacity, give or take, and you're usually not there, so you're going after the fact and checking. So I was there as well, so I was able to have that little extra benefit when checking his work.
- Q. Did you contribute to any portion of that final report?
- A. Just assisting him with whatever he needed gathering information, data, whatever.
- Q. As far as the review is concerned, did you author any part of the report?
- A. Oh, the Part C report that was done afterwards, is that what you're asking?
- Q. I'm asking if you wrote any portion of the report.
  - A. I did not.
- Q. That's what I want to know. Thank you very much. We produced a lot of documents today.

  Are all of these documents contained as part of the Commission's investigative file in this case?
- A. Uh-huh, yes.
  - Q. Thank you. And did you have an

opportunity to review the Commission's file prior to taking the stand today?

A. Yes.

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- Q. And to the best of your knowledge, all of these documents are true and accurate copies of the documents that you reviewed on site?
  - A. Yes.
- Q. You've been present throughout the testimony. Is there anything in the prior testimony that you've heard that you believe was inaccurate or requires correction at this time?
- A. There was an issue with -- in Mr. Forbes's testimony, they asked him about an ERG valve and how you hook up an ELD to a truck. An ERG valve is a valve that has -- it has to do with emissions and exhaust. There's another acronym that starts with E, ECM, which is the engine control module, and that's where you hook up an ELD.

So I believe Mr. Forbes's testimony was correct, but the acronym that was asked, I think it came from the other side, so I'm not real sure exactly who asked the question, but an ERG I believe is not correct. I believe it's meant to be ECM.

Q. You've been present while both the previous witnesses describe the difference between

manufacture, rebuild and remanufacture of engines, correct?

A. Correct.

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- Q. In your own words, can you briefly describe the difference between those two?
- A. A rebuilt engine would be something where there's something broken or just normal wear and tear and a mechanic would take that engine, take it apart, do whatever was needed, do whatever machining needed to be done to that engine, reassemble it and then be reinstalled in a vehicle.

A remanufactured engine is something that only a manufacturer, like in this case Detroit

Diesel, when they do remanufacturing or whenever anybody remanufactures an engine, it's not an engine that goes into them and they take it apart like a rebuild would be, it's just pieces and parts, kind of like the glider kit that was discussed.

It's just buckets of metal basically, and then they reassemble or assemble rather new engines, and they sell them as remanufactured because it might be old stock, it might be parts out of engines that they've brought back because of warranty, engines that were in crashes or something like that.

They get these parts, they put them

together and assemble what they call remanufactured engines and then they can sell those which they're new engines, but they sell them at a lower price than what one would be that has just been casted and assembled by the manufacturer.

- Q. Does a rebuild engine retain the same serial number or does it receive a new number?
  - A. It does.

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- Q. That's an either/or. Does it retain its previous serial number or does it receive a new --
  - A. A rebuilt engine?
  - Q. Rebuilt engine.
- A. A rebuilt engine retains its original identity.
- Q. And a remanufactured engine has a new serial number?
  - A. In the case of Detroit Diesel 60 series, yes. I would speculate that all of them do from whatever manufacturer.
    - Q. How do you come by way of this knowledge?
- A. We have a lot of information that initially has been sent out by FMCSA to us to educate us. We went through some educational classes when ELDs were coming into play, and they have some guides and frequently asked questions, things like that, but

when we got into this case, this was one of the early cases that we had with the remanufactured and rebuilt.

And we were trying to sort everything out, so I went to the Detroit Diesel remanufacturing facility which is located in Byesville, Ohio in Guernsey, Ohio. I just happened to know it was at that location in close proximity, so during the course of this Compliance Review, I decided to drive over there and ask them a few questions to make sure that what we were doing was true and was accurate.

- Q. Were you able to observe the process at all there?
- A. No, they do offer a tour to show process. I did not. I spoke with the plant manager in his office briefly, and he gave me a little bit of information and then referred me to their engineering department, which their parent company is Daimler, and gave me a phone number. And I then took it from there and spoke with a gentleman with Daimler as one of their engineers.
  - Q. And with whom did you speak; do you know?
  - A. David Kayes.
  - Q. Sir, you have the exhibits before you?
- 25 A. I do.

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- Q. I am looking for Staff Exhibit 10. They're in sequence.
  - A. Yes.

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- Q. Can you identify this document for me, sir?
- A. This is an e-mail chain that I'm -- I was involved in.
- Q. Did you initiate the contact with the gentleman who appears on this e-mail chain?
- A. I did, first by phone, and I think the original e-mail that was sent here was after our phone call, yes, and it even says this is a follow-up to our phone call, and then he sent me some subsequent information.
- Q. What was the nature of the conversation that you had with him as best you can recall?
- A. Determining that, what the dates, the build dates are and what identity remanufactured engines from Detroit Diesel possess. So I did have some examples from our Compliance Review that I wanted to validate.

We had already validated those with -- and I think Mr. Forbes and Mr. Douglas testified to that -- W.W. Williams in Hilliard, but I was trying to make sure that we were certain that what we were

- finding was correct and I thought the best way to do that was to go straight to the manufacturer.
- Q. And they indicated to you that they could provide that information?
- A. Yes.

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- Q. And so your e-mail chain as represented in Staff Exhibit 10 is your correspondence with Mr. Kayes, is it --
  - A. Kayes, yes.
- Q. -- of Daimler respecting the manufacturer of their engines?
- A. Correct, in addition to a phone call I had with him.
  - Q. Did you have any further conversations with him?
- 16 I don't recall that there were subsequent Α. 17 phone calls. I don't think so. I think he in his 18 last e-mail said he was going on vacation for a 19 period of time, and I don't believe I spoke with 20 him -- I take that back, I did speak with him after 2.1 the fact of setting up a tour of the facility in 22 Byesville. He mentioned that. So I know I did talk 23 to him. I'm not certain if I did follow up with a 24 phone call after these e-mails.
  - Q. Okay, very good. Thank you. We have

been talking throughout the day about the year 2000 and the significance with respect to ELDs. During the course of the Compliance Review, you did -- you and Mr. Douglas did request a list of the company's power units; did you not?

- A. Uh-huh.
- Q. Let me refer you to Staff Exhibit No. 9.
- A. Yes.

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- Q. Is this the information that was provided to you by the company?
- A. The printed part is what was provided by the company. The notes are my handwriting and were added during the time of the review.
- Q. Thank you. By truck number, you understand this to be the designation that the company uses to identify its units?
- 17 A. That's correct, that's their unit number 18 they use.
  - O. What does the Year column indicate?
  - A. The year of the truck, the model year or the glider kit year if that would be the case.
  - Q. And that's what the regulation addresses specifically, does it not, the model year of the truck?
- A. Uh-huh, yes.

- Q. Yes. Is it your understanding that all of the violations that have been found in this case were found in trucks that were manufactured after the year 2000?
- A. Yes.

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- Q. In addition, Staff has inquired with respect to the engines in each of those units, has it not?
  - A. Yes.
- Q. Let me have you take a look at Staff

  Exhibit No. 2.
- 12 A. Okay.
- Q. Thank you. You were present for Mr. Forbes's testimony, correct?
- 15 A. Yes.
- Q. Did you request that Mr. Forbes obtain information about these engine serial numbers?
- 18 A. Yes.
- Q. And did he provide this information to you?
- 21 A. Yes.
- Q. There is some handwriting on these pages,
  23 2009, 2012, et cetera. Each page has something
  24 handwritten on it. Is that your handwriting?
- 25 A. Yes, it is.

- Q. And why did you make these notations on these pages?
- A. To show which unit number from -- and I'll just reference Exhibit 9, the truck unit number there, just for easy reference for us as we're looking at documentation because we didn't have to cross reference the serial number each time and look. It just made it easier to take the stack of papers and know I want Unit 2013 and it could easily be pulled out.
- Q. Thank you. Let me ask you to refer to Staff Exhibit 12.
- 13 A. 12?

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- Q. Yes, sir. It's getting a little jumbled up there. It looks like this (indicating).
- 16 A. Okay. Yes.
- Q. Did you prepare this document?
- 18 A. I did.
- Q. What information did you use to prepare this document?
- A. I used the information from Staff Exhibit
  9, Staff Exhibit 2, Staff Exhibit 10 and Staff
  Exhibit 11. I believe that would be all, but please
  qive me a second.
- 25 Q. Take your time, sir.

A. And Staff Exhibit 8.

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- Q. And it's your belief that this represents the -- tell me what you believe this represents.
- A. This was just an easy organized area to put all the data that we had gathered from various sources and knew to be correct and put it just on to one place as an easy reference.
- Q. I'll ask you the same question I asked Mr. Douglas, and that is, is there anything that we've discussed today that has to do with your Compliance Review that you believe that this Commission needs or could use in making its decision with respect to these violations that we have not discussed?
- A. I think we discussed -- I think

  Mr. Forbes discussed the difference between the RE.

  If you look at Staff Exhibit 12, and just as a reference, in a serial number -- engine serial number from Detroit, the third and fourth digits being RE, that represents one of their remanufactured units.

And if it's an RO, that is an original that may or may not have been rebuilt, but it holds its original build date, and I did verify if you look at Staff Exhibit 9, there are a few of the -- when you compare 9 with 8, 8 only had certain -- 8 is the

photograph, it only had certain serial numbers on there, and I did verify 8 -- I'm sorry, I verified the serial numbers by sight as trucks would come to and from the yard just by inspecting and looking at the engines.

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The remanufactured engines have a very clear, easy-to-find plate that Detroit puts on them, and it tells the year that it is. Like, for instance in Unit 2014, it has a 3-10-15 date and it will say 2015 on the plate. That's kind of what led to the speculation that the remans may actually be -- you know, carry that new designation no matter what they were before, if it was a 1994 block or whatever before.

So I just did inspect all those to make sure that we had that -- had them correct. And I think you'll see on Staff Exhibit 9, I had a note that Tom verified on the roadside on vehicle 2018, that was a vehicle -- or that was the vehicle that Tom conducted the inspection on, he verified the plate on that engine as I testified to. I think that about covers it, hopefully clear it up and not muddy it.

Q. You mentioned this RE as opposed to RO, and you indicated after looking at these plates,

that's what you surmised. Did you have a conversation with anybody from Detroit Diesel about that designation?

A. Yes. First the plant manager and then Mr. Kayes, that the RE was only used for their remanufacturing -- remanufactured engines, and the zero after the R is just a placeholder. They started manufacturing these I think in 1992. I'm not completely certain that that's correct, but it was early '90s, and they just used sequential numbers throughout.

So once you have one that's a 2000, one that's a '99, you can tell by the sequential numbers what they are; however, that's not what we used. We did verify through W.W. Williams and then ultimately through Detroit as to the build dates of the vehicles.

MR. MARGARD: Thank you. I have no further questions for this witness, your Honor.

THE EXAMINER: Mr. Yemc.

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## CROSS-EXAMINATION

23 By Mr. Yemc:

Q. Thank you. I think you muddied the water a little bit on the difference between the

manufacturing date of the engine and the manufacturing date of the vehicle itself. I know Staff counsel over here for the AG solicited testimony from you with regards to the statute and the vehicle manufacturing date, and you testified that that's the date you look at, and that's not accurate, is it?

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A. Well, we look at both, and it's to the carrier's benefit. If we were to only look at dates, then every one of their vehicles or their trucks that carries a model year of 2000 or later would be ELD required. So we gave --

Q. (By Mr. Yemc) If you look at --

MR. MARGARD: Your Honor, may the witness be permitted to finish?

THE EXAMINER: Yes, proceed.

THE WITNESS: So the reason that we look at the engines as well was to give the carrier the benefit of the doubt. They may have had a pre-2000 engine installed in an older truck. You get that exemption as an either/or if the truck is pre-2000 or if the engine is a pre-2000.

So we did that on their behalf to make sure that actually we had a clear violation or whether the carrier was okay.

- Q. (By Mr. Yemc) Okay. You're not doing this out of the kindness of your heart. You're doing it out of the FMCSA guidelines?
  - A. I'm doing it out of policy.
  - Q. That's based on the FMCSA guidelines?
  - A. Yes. FMCSA does not have a heart.
- Q. I want to go over -- and so we're perfectly clear, let's look at Staff's Exhibit 9 and 12.
  - A. 9 and 12, yes, sir.

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- Q. Let's start with the ELD exemptions.

  Look at the 2009. That's the vehicle ID number on Staff's Exhibit 12. It's part of the ELD exempt.

  And then can you tell me on Staff's Exhibit 9 what the year of manufacturing of that particular truck was.
- A. On Staff Exhibit 9, the truck manufacture year for Unit No. 2009 is a 2001 model truck. And using Staff Exhibit 12, the Unit 2009 carries an engine that is a 1993 with a build date of 4-21-93.
- Q. Even though the truck itself is manufactured after 2000, because the engine was manufactured prior to 2000, it's part of the exempt list?
- 25 A. That's correct. That's why we checked to

make sure that the carrier was receiving the exemption that they are entitled to.

- Q. For brevity's sake, is that the case in 2 through 6 as well?
- 5 MR. MARGARD: On Exhibit 12, I presume?
  6 MR. YEMC: On Exhibit 12.
  - A. Those engines are all pre-'99 -- or I'm sorry, pre 1-1 of 2000.
    - Q. Pre 1-1 of 2000 even though the vehicles were manufactured after 2000?
      - A. Correct.

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- Q. The engines were manufactured prior to 2000?
- A. Well, not all of them, but if you take 2021, for instance, it carries a 1999 engine, okay, as you look at Staff's Exhibit 12. When you look at Staff's Exhibit 9, 2021 is a 2018 Freightliner glider kit, and it was produced with a pre-'99 engine, so that is what the carrier expressed to us was their intention with the glider kits, was to make sure that all of their glider kits had pre-2000 engines. And some of them did, and we found that some did not. It just depended.
- I think it was the manufacturer, but I can't say that for sure, but I think it differed by

which place that they purchased the trucks as to which ones were legitimately exempt and which ones were not.

- Q. Now, you testified that you went to Detroit Diesel here in Ohio?
  - A. Correct.

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- Q. When you were there, did you speak with Mr. Kayes or no? I can't recall.
- A. No, Mr. Kayes is out of Portland, Oregon. I spoke with the plant manager. I don't have his name in front of me. It was a very brief conversation. And he did give me some general information but told me that their parent company, who is Daimler, referred or wanted them to refer all questions of this nature, whether it was from government entities or customers, to their engineering department and gave me the number to call, and that's where I got ahold of Mr. Kayes.
- Q. Do you recall what series of engines were in these glider kits?
- A. I believe they're 60 series, but I -- it depends on which ones. If you look at Staff's Exhibit 9, we didn't have -- like Unit 2019 and 2020, we didn't have anything on them because they didn't carry any records at their shop and they weren't part

of our sample size that Mr. Douglas spoke to earlier, so there was no need to really look any further at those. They may or may not be exempt, but they were not used in the sample. And let me check that just to make sure that I'm correct.

If we look at Staff Exhibit 6, we'll we look at Part C of Page 7, about halfway down the page it lists 1 through 5. These were the drivers that were selected and the reason they were selected, and then it also mentions what trucks they drove through that 30-day period. So just going through there, 17 and 18 was the first driver. Then 2014 was the second driver.

- Q. I guess we're getting off on a tangent because my question related to the type of engine.
  - A. Right.

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- Q. And I wasn't asking manufacturing date.

  I was asking type of engine.
- A. Okay, but I can't say for sure on these.
  That's why I was answering your question.
  - Q. If you don't know, that's fine.
  - A. I do know on the ones we had in our sample size, I do know.
- Q. Were those Series 60s in your sample size?

A. Yes.

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- Q. Okay, thank you. Now, with regards to the remanufacturing of engines at Detroit Diesel, you testified that you went there and they have baskets of parts?
- A. I didn't see these baskets, but that's what I was told by the plant manager and also by the engineer.
  - Q. Where did they get these parts from?
- A. I testified to that earlier. I believe some of the examples are old stock that they have. When they get warranty work where they may be buying an engine back, then they'll disassemble and use those parts. They buy up crashed vehicles, buy engines. I don't know if they have people that just look for them cheaply on the open market. I can't speak to that, but that's some of the examples they gave me.
- Q. They didn't give you an example of their refabricating a new part?
  - A. Refabricating?
- Q. Yeah, fabricating a new part of the parts
  of these remanufactured engines. It's not something
  that you didn't testify or they didn't tell you that,
  yeah, we've got this assembly line over here and

we're making this valve for these remanufactured parts?

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- A. I didn't have that discussion with them.
- Q. Now, you speculated with regards to something, and I just want to clarify your speculation, whether it's a guess or you know for sure. You speculated that all remanufactured engines have new serial numbers. Is that a guess or do you know?

MR. MARGARD: I'll object as mischaracterizing the witness' testimony. The witness did further indicate that he had conversations with the manufacturer to verify that that was, in fact, the case.

MR. YEMC: With Detroit Diesel. That wasn't my question. My question is with regard to all remanufactured engines.

MR. MARGARD: In that case, I object on relevance grounds.

THE EXAMINER: Overruled. You can answer the question to your knowledge.

THE WITNESS: I testified that it is a fact that all Detroit Diesels do when they're remanufactured carry a new date or build date. I speculated on other manufacturers. I don't know. I

should not have speculated, but we didn't have any other engines that we were looking at in our sample size. I think they only had one or two.

- Q. So you don't know?
- A. I don't know.
- Q. Thank you.

MR. YEMC: That's all I have.

THE EXAMINER: Any redirect?

MR. MARGARD: None. Thank you, your

Honor.

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11 THE EXAMINER: Thank you very much.

MR. MARGARD: But I would move for the admission of Staff Exhibits 10 and 12 at this time.

MR. YEMC: I will renew my objection.

This is information that's being provided by a third party that could have been here to testify as to the accuracy of that information.

All that we have on all of the information regarding the date of the engines is information from a third party that is not here to testify with regard to the accuracy of the information. We just have that they received the information, not that it's accurate.

THE EXAMINER: Exhibit 12 will be admitted over your objection as to authenticity.

142 I'll admit Staff Exhibit 10, and I'll let the 1 2 Commission give that weight whatever it wants, but I will note that there was a lot of information in that 3 e-mail that was not testified to. And as to that 4 5 information, I surely hope the Commission finds it 6 irrelevant. 7 That said, I have no reason to doubt that 8 is not what it purports to be which is an e-mail 9 chain between Mr. May, Mr. Douglas and Mr. Kayes, so 10 Exhibit 10 will be admitted. 11 (EXHIBITS ADMITTED INTO EVIDENCE.) 12 THE EXAMINER: Mr. Margard, do you have 13 another witness? MR. MARGARD: I have one last, thank you, 14 15 Mr. Rob Moser. 16 (Witness placed under oath.) 17 18 ROB MOSER 19 being first duly sworn, as prescribed by law, was 20 examined and testified as follows: 2.1 DIRECT EXAMINATION 22 By Mr. Margard: 23 Sir, will you please state your name and Q. 24 business address. 25 Α. My name is Rob Moser. My business

- address is 180 East Broad Street, Columbus, Ohio, 43215.
  - Q. By whom are you employed and in what capacity?
  - A. I am the Chief of Compliance for the Transportation Department within the Public Utilities Commission of Ohio.
  - Q. What are your duties and responsibilities in that position?
  - A. To administer the civil forfeiture process for the Transportation Department.
    - Q. How long have you had that position?
    - A. A little over two-and-a-half years.
      - Q. What position did you have prior to that?
  - A. Prior to that, I was a State Trooper for just shy of 30 years working primarily in commercial enforcement.
    - Q. Motor carrier inspections?
  - A. Yes, sir.

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- Q. Did you have any specific training or certification?
- A. I do. As mentioned before, the North
  American Standards, I have Parts A and B, Cargo Tank,
  general Haz Mat, Motor Coach and Bulk and Non-Bulk.
  - Q. Did you have an opportunity prior to

taking the stand today to review the Commission's file with respect to this review?

A. I did, yes, sir.

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- Q. As part of that file, has the Commission proposed to assess forfeitures against this Respondent?
  - A. Yes, sir, we have.
- Q. Can you please describe how forfeiture amounts are calculated for compliance.
- A. Compliance Review violations are divided into basically five different groups. There are State violations, Acute, Critical, Out of Service and then just referred to as NAV, meaning that we don't fine for those.
- Q. Are all of the possible violations that could be discovered as part of a Compliance Review fall into one of these categories?
- A. Yes, because we work off of a chart of violations and should the chart contain a violation that's considered to be NAV, there would be no forfeiture assessed to that violation.
- MR. MARGARD: May I approach, your Honor?

  THE EXAMINER: You may.
- MR. MARGARD: Your Honor, may the record reflect that I've handed the witness a multi-page

document marked for purposes of identification as

Staff Exhibit 14.

THE EXAMINER: So marked.

(EXHIBIT MARKED FOR IDENTIFICATION.)

- Q. (By Mr. Margard) Mr. Moser, have you seen this document before?
- A. I have, yes.
  - Q. Is this the chart to which you referred just a minute ago?
- 10 A. It is.

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- 11 O. Who created this chart?
- 12 A. I don't know who initially created it.
- Most recently it was updated right after I came in this section.
- Q. This is a chart that's maintained by the Commission?
- 17 A. Yes, sir.
- Q. Are you aware of any other entity that uses this chart?
- 20 A. No, sir.
- Q. Are these classifications, these
  categories that you described, are they prescribed
  anywhere by federal rule or policy?
- A. They are for Compliance Reviews. Acute and Critical are defined within Title 49 of the Code

of Federal Regulations, Part 305.

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- Q. And the other categorizations, the Out of Service, the NAV?
- A. Those are not specifically described in Code.
- Q. And how is the forfeiture amount determined for each of these different categories?
- A. Each type of violation -- by type, I'm saying whether it's Acute or Critical -- has its own set amount for that type. For instance, Acute violations are \$1,000; Critical violations are 400; Out of Services are 2,750; NAVs, as I said, are zero; and State violations are 500.

Now, those are all the amounts for the initial violation. Subsequent violations in each of those categories with one exception are one-fourth of the original amount.

- Q. The exception since you raised it?
- A. The exception would be a Critical violation that falls under the 396 category, so Vehicle Equipment, Maintenance and Repair.
- Q. Thank you. Are these dollar amounts prescribed anywhere in federal rule regulation guidance?
- 25 A. They are not at these amounts, no. This

model is based loosely off the Federal Motor Carrier Safety Administration's model that they use. I don't know their exact amounts, but I've been told that ours are substantially lower.

- Q. Substantially lower, at least in your understanding, consistently?
  - A. Yes.
- Q. And this schedule was in effect at the time the assessments were determined in this case, correct?
- 11 A. Yes, sir.

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- Q. And have you had an opportunity to review the violations in this case?
  - A. I have, yes.
- Q. With respect to the proposed forfeitures?
- 16 A. Yes.
- MR. MARGARD: Before I go there, may I approach, your Honor?
- 19 THE EXAMINER: You may.
  - MR. MARGARD: May the record reflect that I've handed the witness a multi-page document marked for purposes of identification as Staff Exhibit 15.
- THE EXAMINER: So marked.
- 24 (EXHIBIT MARKED FOR IDENTIFICATION.)
- Q. (By Mr. Margard) Have you seen this

document before?

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- A. Yes, sir.
- Q. Is it one of the documents contained in the Commission's file of investigation in this case?
  - A. It is.
    - O. What is this document?
- A. It's what we commonly refer to as an NIF letter. It is a Notice of Apparent Violation and Intent to Assess Forfeiture. This is what we would send the Respondent upon the case entry into our system.
- Q. And does this document set forth the proposed forfeitures in this matter?
- 14 A. It does, yes.
  - Q. Have you had an opportunity to determine whether the proposed forfeitures have been accurately determined?
    - A. I have, yes.
  - Q. What is your opinion with respect to each of these violations, please?
- A. Going from top to bottom, the 395.3(a)(2)
  violation is assessed correctly. The 391.25(a)
  violation is also assessed correctly. The 396.17(a)
  violation is assessed correctly.
- 25 The 395.3(a)(3)(ii) or 2 is not assessed

correctly. If you look at the chart, that violation should actually be zero, not 500. And it's not due to the reading of the chart. It's the application -- I guess I failed to mention that in order for violations to be assessed or Critical violations to be assessed, they need to meet a threshold of 10 percent of the records checked being a violation.

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This particular violation, if memory serves me correctly, was two violations out of 30 checked, so it doesn't meet the ten percent. So instead of two Critical violations being assessed, it really should have been zero, should be zero dollars.

- Q. So is Staff proposing that this proposed forfeiture be deleted in this matter?
  - A. That amount should be zero.
- Q. Thank you. If you would continue, please.
  - A. Then the 382.309 is assessed correctly. And then also the 395.8(a)(1) is assessed correctly.
  - Q. Now, an issue was raised at the beginning of the proceeding, and hopefully you can address that for me. Do you know if the Respondent received all of the notices that they were entitled to receive in this matter?
- 25 A. Specifically, I don't know if they

received them. We sent them the notices that were appropriate. I assume that they received them because they're here.

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- Q. Was a Notice of Preliminary Determination issued in this case?
- A. Well, yes and no. So this case originated back in 2018 prior to the implementation of Salesforce, our new operating system. When all the cases were migrated from OMCIS into our new system in this case, for whatever reason it was not migrated.

When I discovered that and I discovered and realized that Mr. Yemc had requested a hearing, that he had declined a settlement, I attempted to revert the post conference summary back to the original amount rather than the agreed upon settlement amount.

When I did that, I created an NPD document in order to create a new invoice at the correct amount. I attempted to catch that document so that it did not go out because it was well past the time that it should have. It may be that it slipped through, but the intention was not for them to get that.

In this particular case, we had a

Settlement Agreement. The Settlement Agreement was sent, and the pretty much immediate response within roughly two weeks was a response of a Request for Hearing. There was no opportunity between settlement and Request for Hearing to send an NPD.

- Q. So the Request for Hearing was made before an NPD could be issued?
  - A. Yes.

MR. MARGARD: I have no further questions of this witness. Thank you.

11 THE EXAMINER: Mr. Yemc.

MR. YEMC: Thank you, your Honor.

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## 14 CROSS-EXAMINATION

15 By Mr. Yemc:

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- Q. Could you go through the calculation for the \$12,300 for me.
- A. Sure. Because it's a Critical violation,
  the first offense is \$400, and then each subsequent
  violation is 100 additional dollars. So 400 plus 100
  times 119.
  - Q. Okay.

MR. YEMC: Thank you. Nothing further.

MR. MARGARD: No redirect, your Honor,

25 and I move admission of Staff Exhibits 14 and 15.

152 MR. YEMC: No objections, your Honor. 1 2 THE EXAMINER: Thank you for anticipating my question. Seeing no objections, those will be 3 admitted. 4 5 (EXHIBITS ADMITTED INTO EVIDENCE.) 6 MR. MARGARD: Staff rests its case at this point. I have no further witnesses. 7 8 THE EXAMINER: Thank you. Mr. Yemc. 9 10 MR. YEMC: Yes, at this point, I would 11 call Jay Owens to the stand. 12 (Witness placed under oath.) 13 14 JAY OWENS 15 being first duly sworn, as prescribed by law, was 16 examined and testified as follows: 17 DIRECT EXAMINATION 18 By Mr. Yemc: 19 Q. Good afternoon, sir. Could you please 20 state your name and address for the record. 2.1 Α. Jay Owens, 88 High Avenue, Waterford, 22 Ohio, 45786. 23 Q. Where do you work, sir? 24 Drayer, Incorporated. Α.

Q. And what do you do for Drayer,

Incorporated?

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- A. Kind of jack of all trades. Secretary/Treasurer would be the title.
- Q. And were you the lead contact with regards to this Compliance Review?
  - A. Yes.
- Q. And with regards to this Compliance Review, you heard earlier that we stipulated to a lot of the violations except for with regards to the last violation under 395.8(a)(1), and that's failing to require a driver to prepare a Record of Duty Status using the appropriate method.

I just want to go into that with you a little bit and get your thoughts on it. Now, what type of trucks do you currently use with the company?

- A. Mostly glider kits.
- Q. And we've heard testimony with regards to what a glider kit is previously. Are you buying glider kits with engines or putting engines in after the fact?
  - A. We've done both.
- Q. And you are familiar with Staff Exhibit I believe it was 12? Should be up there on the bench maybe.
- MR. MAY: I accidentally brought it back.

A. Yes.

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- 2 O. You're familiar with that?
- 3 A. Yes.
  - Q. Okay. And now are you intimately familiar with the engines that are listed on that exhibit?
    - A. Yes, very much so.
  - Q. Now, I don't want to deal with 1 through 6 because they're coming back as exempt, but on the first ELD exempt, let's look at the ELD required list, 1 through 5. Do you know what type of engines those are?
    - A. Those are Series 60 12.7 Detroit motors.
    - O. All of them?
- 15 A. Yes.
- Q. Why do you use that particular engine?
- A. We like to try to have all of our trucks
  the same so basically all the parts are
  interchangeable. If you have something that breaks
  down and you have one sitting there, you can just go
  take a part off of it, throw it on the other truck,
  keep it going.
- Q. Do you recall where you bought those engines from?
- A. The REs come from Matheny Motors.

- Q. What's the name of the company?
- A. Matheny Motors in Parkersburg, West Virginia.
  - Q. Okay. And were you employed by the company when those motors were purchased?
    - A. Yes, I was.

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- Q. And did you have contact with Matheny Motors?
  - A. Yes, I did.
- Q. And whenever you purchased those motors, could you describe any conversations you had with them?
- A. I talked to them about the ELD was coming into effect and I asked them, that was one of my questions, you know, are these -- these are glider kits, are these motors exempt? And they told me that the blocks were older than 2000, is exactly what Matheny Motors told me.
- Q. And these are Series 60 Detroit Diesel motors?
- 21 A. Right, 12.7 liter.
- Q. And all with engine blocks older than 23 2000?
- A. As far as I know, yes. I know that 2014, when that motor came --

Q. Is that Unit 2014?

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- A. Unit 2014, when it came from Detroit, they screwed up and left the serial number -- the previous serial number for that motor in the computer. We've since been able to pull it out and it's I think a 1998 motor.
- Q. And now we heard testimony previously with regards to how Detroit Diesel reissues a new serial number. What's the reason behind that?
- A. The best I can figure out is it is only for warranty purposes. That number does nothing. You can call Detroit Diesel and give them that number and try to order parts; they will not do it. You have to use another -- you have to use an older motor's serial number in order to do that. And from my conversations with Matheny after everything happened, come to find out that Detroit's the only manufacturer that does that.
  - Q. Only manufacturer that does what?
- A. Changes the serial number. I mean, the block's the block, it's never been remanufactured. It's been cleaned up and you bolt parts into it. It wasn't remanufactured. They didn't recast it in 2015. Detroit Diesel hasn't even made a Series 60 since 2011.

Q. So whenever we're seeing build dates of 2015 and 2016, is that accurate?

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- A. No, because if it was, it would have to have an EGR valve and it also has to have DEF fluid which it's kind of like the government's wanting to have it both ways because the EPA isn't saying that that's a 2015 motor. They would never allow it on the road. It doesn't have any of the stuff that's needed for that to be a 2015 motor.
- Q. You mentioned an EGR valve. What is
  - A. It's a part of the -- goes on the turbo, and it's -- it regulates air flow. And we don't want any trucks with an EGR valve because before I joined the company, we had a brand new truck that burnt to the ground because of a bad EGR valve. So the owner does not want a repeat of that, and so that's why we go with motors that are older.
  - Q. And the EGR valve is just on newer motors?
    - A. I believe it's 2004 and newer.
- Q. Now, you also indicated with regards to DEF requirements. Can you go into that a little bit?
- A. DEF is a -- it's an additive that runs through your exhaust system, and it's supposed to

reduce emissions.

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- Q. On these older motors pre-2000?
- A. It's impossible to run through them.
- Q. I want to talk to you a little bit about the Safety Profile and the percentiles that we were seeing change for Drayer. You were in your current position at Drayer back in 2016-2017?
  - A. Correct.
- Q. And if you recall, I pointed out a couple months on Page 23-24 of that Exhibit, it was Staff Exhibit 3, which showed no percentile for Hours of Service compliance, but then in the following month, it jumped up to a 79 percentile.
  - A. Correct.
- Q. Do you have any recollection of what occurred during that period of time?
- A. That is based on number of inspections and what happens in that inspection. So if you had no inspections and you had one, you would go from a zero to high in a hurry is my -- always has been my understanding.

It kind of hamstrings small carriers, it always has. That's been a widely recognized problem in the industry, I believe. I know we had had an owner-operator that come to work with us, he was

there one week, come in at the end of the week and gave me an inspection, and I believe there were five or six Hours of Service issues on that one thing.

And it's finally going away. And it's weighted -- it starts out there's a number, and it's multiplied by three first, and then after six months, I believe it goes down to two. And then after a full year, I believe it goes down to one for the remainder. So it takes quite a while to get things changed around.

- Q. So one bad inspection, one bad apple can cost you?
- A. It can go up very quick and it's very difficult to -- it's very time consuming to make it go away.
  - Q. Did you talk to Detroit Diesel at all with regards to the new engines?
    - A. They wouldn't take my calls.
    - Q. But Matheny would?
  - A. Yes.

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- Q. And your testimony is they told you all these engines predated 2000?
- 23 A. Correct.

MR. MARGARD: I'll object and move to strike. That wasn't the witness' testimony. He

indicated that the blocks were pre-2000.

- Q. (By Mr. Yemc) Are the blocks pre-2000?
- A. That's pretty much the motor. I mean, it's the main part of the motor. I can go out and -- I mean, the heads -- I'm not a mechanic. The heads are a little bit different. Your pistons are going to be pretty much the same. I mean, it's the same stuff. It's not a different size. It's all a matter of -- I believe it's the gaskets you put in it.
  - Q. But otherwise, the block is the motor?
- 11 A. Right.
- 12 MR. YEMC: I have nothing further, your
- 13 Honor.

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- 14 THE EXAMINER: Mr. Margard?
- MR. MARGARD: Thank you, your Honor.
- 16
- 17 CROSS-EXAMINATION
- 18 By Mr. Margard:
- Q. Were you responsible for purchasing these engines from Matheny Motors?
- 21 A. No.
- Q. Were they purchased before you were hired there?
- 24 A. No.
- Q. Were you responsible for maintaining the

records of those purchases?

- A. To a certain degree, yes.
- Q. Did the company retain records of those purchases?
- A. I believe they were all in Chris' office if he had had them. I'd never seen those.
  - Q. Were you asked for documentation --
  - A. Yes.
    - Q. -- on the engines?
- 10 A. Yes.

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- 11 Q. Did you --
- A. I did not have any. I requested from

  Dean that worked for Matheny's several times for

  stuff. I've never gotten anything.
- Q. You gave the investigators everything you had?
- 17 A. Right.
  - Q. You indicated that Detroit Diesel wouldn't take your call. When did you contact them?
  - A. I tried to call them after we had gotten the trucks, and Dean couldn't give me anything that -- Once the mandate came into effect, I was looking for something to be able to put into the trucks so roadside inspections wouldn't be a problem. And I really -- I just was unsuccessful in getting any help

from anybody.

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- Q. Did you seek information from Matheny Motors with respect to the --
  - A. Yes, I did.
  - Q. But you received no documentation?
- A. I got nothing from them that said what year these motors were. They wouldn't give me anything.
  - Q. Did you contact anyone else?
- A. I didn't know who else to contact other than, well, you know, Detroit Diesel, but I think I called a couple times and left messages at a main number and nobody ever called me back.
- MR. MARGARD: I think that's all I have.
- 15 | Thank you. Your Honor.
- THE EXAMINER: Mr. Yemc.
- MR. YEMC: No redirect.
- 18 Steve.
- 19 (Witness placed under oath.)
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- 21 STEVEN D. FORREST
- 22 being first duly sworn, as prescribed by law, was
- 23 | examined and testified as follows:
- 24 DIRECT EXAMINATION
- 25 By Mr. Yemc:

- Q. Good afternoon. Could you please state your name and address for the record.
- A. Steven D. Forrest, Washington Street,
  Waterford, Ohio.
  - Q. Mr. Forrest, what's your occupation, sir?
- A. Mechanic.

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- Q. How long have you been a mechanic?
- A. Legally since 1973. That's when I became of age.
- 10 Q. And where do you currently work?
- 11 A. For Drayer, Incorporated.
- 12 Q. How long have you worked there?
- 13 A. This last time, three years.
- 14 O. Prior to that?
- 15 A. Globe Metallurgical.
- Q. Prior to that?
- 17 A. Drayer, Incorporated.
- 18 Q. How long were you there for that period
- 19 of time?
- 20 A. Approximately five years.
- Q. Always as a mechanic?
- 22 A. Yes.
- Q. Have you ever worked for any
- 24 | manufacturers?
- 25 A. Detroit Diesel.

- Q. When did you work for Detroit Diesel?
- A. In 1986-87.

- Q. What did you do for Detroit Diesel?
- A. I ran their -- actually Covington Diesel out of Charlotte, North Carolina is one of their remanufacturers, and I ran their shop of 11 people.
- Q. So you're intimately familiar with remanufactured engines?
  - A. Yes, sir.
- Q. All right. Now, I'm going to also talk to you about Staff Exhibit 12, if it's up there, and talk to you about the ELD required engines 1 through 5. If it's not up there, I'll come up. I'll approach.
- A. I'll find it someplace. Here's 11. I'll jump into 13.
  - Q. He can just have my copy. Do you see that Exhibit there, sir?
- A. Yes, sir.
- Q. There are five ELD required engines
  listed on there that this Staff has listed as the ELD
  required for those engines with various
  manufacturing dates put on them. You previously
  worked at Detroit Diesel. Do you know what those
  dates just refer to as?

A. When they were remanufactured.

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- Q. What's the process of remanufacturing an engine?
- A. That depends on your client. And I sat here and I've heard that there is rebuilding and there is remanufacturing. Rebuilding is taking your existing engine or someone else's, as far as that goes, you rebuild it with as many original parts as possible by checking them but not inspecting them.

So if the head checks out that it's good, it holds pressure, no cracks, everything looks good, you put it on, there's not a reconditioning of it.

When it becomes a reman, then all of that can still be the same head, same block, but it's all been taken apart, inspected and put back together with either the good parts and only the bad parts replaced in it.

- Q. Where would those parts come from if they needed replaced?
- A. At -- depending on what engine, it can come from the manufacturer. It can come from after market people. Now, with Detroit, it will mostly all come from them. If it is still available through them, the same way with any of the other manufacturers, because some engines, the dealer will

still rebuild or the manufacturer, but they no longer have the parts for them. So they outsource those parts and get the engine back together.

- Q. So this isn't a new engine being manufactured; these are just parts and pieces?
  - A. Correct.

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- Q. Of perhaps even old engines being put onto that old block?
- 9 A. Anything that is the same or accepted as 10 the same.
- Q. What type of engines are those, the 1 through 5, if you know?
- 13 A. These are Detroit 60 series. They are the 12.7s.
- Q. That's the engine that you seem to run in a lot, if not all, of your trucks?
- 17 A. Yes.
- 18 Q. Why is that?
  - A. Because like at this point, if we have a head, it will fit on any of them. If we have a truck come in with a busted head, we take it out of our stock and we put it on that truck. We don't have to have a dozen different heads for each truck. And that's why we go with the whole system of this engine, so that we are all the same.

Q. How about the wiring in computer systems used on these older engines?

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- A. On the 12.7, there is two different.

  There is a 3 and a 4, classifications of them, and all it is is an update in the computer system to help the performance of the engine, but they still use the same basic components of the engine. And that's the difference between those two, the Series 3 and the Series 4.
- Q. And so are those two series reflected in these engines here?
- A. Yes, due to computers. That's basically when they're talking this type of Series 3 -- Series 1 through Series 4 is the computer itself. Now, the engine also has different things in the engine. Now, like when you get from the old Series 1 to the Series 4, they have beefed up like connecting rods, made them harder, tougher or put different oiling systems in them to make the engine be able to take care of the horsepower that is developing.
- Q. Now, do you know when Detroit stopped making that Series 60 engine?
- A. I believe 2011. You can no longer get any -- get one from Detroit. You can still get their reconditioned engine, but you could not buy a new

one.

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- Q. So with your experience as a remanufactured engine, is it the same as a new engine?
- A. No. A brand new engine with its standard oil change and everything can possibly get up to close to a million miles. A remanufactured or a rebuilt one, you're looking at maybe 5-, possibly 600,000 miles. That's all you're going to get out of it before you have to get through it again because the tolerances are bigger.

They have what they call a guide that you're allowed so many thousand to wear, either small or wide that's acceptable, and you put the engine back together if it's within that guideline or you have the engine repaired by having it machined.

- Q. And having worked at Detroit Diesel, are you familiar with their serial number system?
- A. Their serial number system is kind of an odd one on those because they start out with the 60 series, and it just stays -- you can tell by how many cylinders it is and, of course, here whether it's been rebuilt, reconditioned or not by the serial number, but the serial number just gradually increases.

And now there are a few others like the Rs on into it if you will have -- you may have different letters also in these, and that's for a certain configuration of the engine for whatever application.

- Q. Now, to your knowledge, is Detroit Diesel the only manufacturer or remanufacturer that assigns a new serial number to these engines?
- A. To my knowledge, it's the only one that ever has, and they always have put down whatever year it was rebuilt because when they go for a remanufactured engine, then it becomes warrantied and they will not use the old serial number because it has already been used through their system as a warranty.
  - Q. So they do it for warranty reasons?
- A. They do it mainly for warranty reasons and that's why you'll have the RE on them, because that way they know that they are remanufactured.
- MR. YEMC: Thank you, sir. No further questions.
- MR. MARGARD: If I could have a moment, your Honor.
- THE EXAMINER: Yes.
- 25 (Pause.)

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2 CROSS-EXAMINATION

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- Q. Mr. Forrest --
- A. Yes, sir.
- Q. -- it's been a while since you've been in a remanufacturing plant?
  - A. Yes, it has.
  - Q. With respect to the serial numbers, you indicated that a remanufactured engine receives a new number?
    - A. In the Detroit, that I know of, yes.
  - Q. Brand new number? They're not just changing a letter, it's a whole brand new number?
    - A. Yes, in what we have found out here in the 60 Series. Now, prior to the 60 Series was the old two strokes, the old Detroit engines. They retained their own full number no matter what.
      - Q. You don't have any of those?
    - A. No, but with these, we've seen -- we have seen that they -- of course, we rebuild our own, so we do not ever change the serial number on them. We don't need to.
  - Q. But you don't remanufacture your own?
    You can't remanufacture your own, correct?

- A. I can do the same thing as Detroit Diesel does with that engine, yes, myself, and well, our team. Now, we have to send it out if we have to have a block -- something done to it to bring it back into the specifications that it needs, yes, but we can't do that.
- Q. You're not responsible for the recordkeeping for these engines as far as the purchases are concerned, are you?
- A. The way I -- we take care of -- I take care of what we put in those engines, yes.
- Q. But you don't know when the engines were purchased?
  - A. No, I do not.
  - Q. Do you know if any of the engines were sent to be remanufactured by Drayer?
    - A. No, sir.

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- Q. No, you do not know, or no, none of them were?
  - A. I do not know if any of them were because most of the time, we do it ourselves. Some of them -- now, a couple of these were done between my -- a year and three -- well, a year-and-a-half or a little bit more when I was not there and then came back.

172 You don't have any knowledge of Drayer 1 Q. 2 sending an engine out to be remanufactured? 3 No, I do not. Α. MR. MARGARD: That's all I have. Thank 4 5 you. THE EXAMINER: Any redirect? 6 7 MR. YEMC: None. 8 THE EXAMINER: Thank you, Mr. Forrest. 9 MR. YEMC: Just one last witness, your 10 Honor. 11 (Witness placed under oath.) 12 13 CHRISTOPHER DRAYER 14 being first duly sworn, as prescribed by law, was examined and testified as follows: 15 16 DIRECT EXAMINATION 17 By Mr. Yemc: 18 Please state your name and address for 19 the record. 20 Α. Christopher Drayer. I live at 20470 2.1 State Route 60, Beverly, Ohio. 22 What is your occupation? Q. 23 A. I'm the owner of Drayer, Inc. 24 How long have you owned Drayer, Inc.? Ο.

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25 years.

Q. I'm going to be real specific with you with regards to the engines that were purchased by your company, specifically Staff Exhibit 12, 1 through 5, where they indicate ELD required. Did you purchase those engines?

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- A. I purchased them from Matheny Motors.
- Q. Do you recall when you purchased those?
- A. I really don't know the exact dates, but whatever the purchase date of the truck, I would be in that same vicinity because they put them together.
  - Q. They put them together for you?
- A. Absolutely. The engines came completely there with the transmissions and Matheny put them together on their site.
- Q. Did you make any special requests with regard to the engines to go into these vehicles?
- A. Yes, to make sure they were under the year 2000.
- Q. Is there a reason why you would make such a request?
- A. We were running paper logs. We had been running paper logs. It's the way we've done it forever since I've been trucking and just wanted to keep it that way, keep it simple.
- Q. How about the engine itself, I mean, is

there a reason why you chose that Series?

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- A. The 12.7, everybody that's in the trucking industry knows that's the most efficient motor out there. You get the best fuel mileage.

  They're cheaper to take care of. I've got nine glider kit trucks. I have other trucks that have the same motor. It just makes sense to have everything the same. I keep everything the same in my company, tire size, wheel size, everything to make everything efficient.
- Q. You have the same engine in other trucks, and some of those truck engines, they have a different build date than the five listed on the ELD required list?
  - A. Correct.
  - Q. Why is that?
- A. Just from older trucks blowing motors,

  I've had to purchase motors like at the scrap yards
  and sticking them in so the motors are different than
  the year of the truck.
- Q. Now, are any of those remanufactured motors from a different source?
- A. No. The only remanufactured motors I've got was from Matheny's. All the other glider trucks, we got them from Diesel Power Machine out in Pearson,

Indiana.

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- Q. And the dates on all of those engine blocks per your request were pre-2000?
  - A. As to my knowledge, yes.
- Q. And that was a specific request made by you?
  - A. Absolutely. In talking to Matheny's, they wouldn't give me nobody to talk to. It's like a -- you can't get no information from Detroit Diesel at all.
  - Q. That's because they threw a serial number on there?
    - A. Correct, it's covering their base, covering their butts.
    - Q. And do you know why they put a new serial number on there?
    - A. For warranty purposes only. And they put a tag on the motor, that's the main thing. They put tags on it. They erase the serial number off the block and they put a tag on there. Tags can be taken on and off real simply. That's why the block and the engine is the same.

You take all nine trucks of mine, take their motors out, lay them out through there, there ain't a person, even that man over there that's been

working on them for 45 years, can tell the difference between either one of them. They're all the same.

3 | So reman motor and a rebuilt motor are the same.

MR. YEMC: Thank you, sir. I have nothing further.

THE EXAMINER: Mr. Margard?

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## CROSS-EXAMINATION

By Mr. Margard:

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- Q. No records of your purchases from Matheny?
- 12 A. I have Purchase Agreements when I bought
  13 the trucks but they came with the trucks. Like when
  14 I bought the truck, it was already -- when you buy a
  15 new truck, it shows the motor and everything in them.
- Q. Did you provide that information to the Staff when it came to conduct its review?
  - A. Negative.
  - Q. Why not?
  - A. Didn't feel it was relevant. We were talking about a motor, not a truck.
- Q. You understand that that information was requested?
- A. No, I did not. As far as I'm concerned, it wouldn't have helped anyway.

177 But you wouldn't speak with Staff, you 1 Ο. 2 wouldn't meet with Staff; is that correct? 3 With who? Α. You would not meet with the investigators 4 Ο. 5 when they came? I was not there. I was on vacation. 6 Α. 7 Q. On vacation. 8 MR. MARGARD: I don't have any further questions of this witness. Thank you, your Honor. 9 10 MR. YEMC: No redirect. No witnesses. 11 THE EXAMINER: You may step-down. 12 MR. YEMC: No exhibits to be objected to. THE EXAMINER: What's the fun in that? 13 14 MR. YEMC: I know. 15 THE EXAMINER: Let's go off the record 16 for just a second. 17 (Off the record.) 18 THE EXAMINER: We had a brief 19 conversation about the fact that I am requesting 20 briefs from counsel, and we've determined that those 2.1 briefs, one round, will be due on January the 3rd, 2.2 2020. 23 Anything else, gentlemen? 24 MR. MARGARD: No, thank you.

MR. YEMC: Nothing else. Thank you.

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                  THE EXAMINER: Thank you for being here
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     today. We're adjourned.
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                  (The hearing was concluded at 3:43 p.m.)
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## CERTIFICATE

I do hereby certify that the foregoing is a true and correct transcript of the proceedings taken by me in this matter on Thursday, November 14, 2019, and carefully compared with my original stenographic notes.

Cynthia L. Cunningham

Cynthia L. Cunningham



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Case No(s). 18-1436-TR-CVF

Summary: Transcript In the Matter of Drayer, Inc., Notice of Apparent Violation and Intent To Assess Forfeiture, hearing held on November 14th, 2019. electronically filed by Mr. Ken Spencer on behalf of Armstrong & Okey, Inc. and Cunningham, Cindy