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Reply Brief of Jenny Kenderes

Case No. 18-922-EL-CSS

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The following statements are in response to the brief filed by Attorney Danford on Friday, November 22, 2019

1. In the introduction , Ms Danford states that the most likely scenario for the higher electric readings is temperature related, specifically being the winter season. The average daily temps were warmer in 2018 than the prior years and this was supported with documentation at the hearing. If temperatures were in fact warmer my usage should not be higher. Comparing the last three years of electrical bills, it is shown that there is consistency in usage the entire time with the exception of the time period we are referencing. There isn't a small increase in consumption, there is over 1000 kwh increase with no other possible explanation. All of my appliances are gas and newer (purchased in 2017) It was also stated in the Introduction that I believe my electric usage returned to normal during warmer months. This is not true. I testified that my consumption returned to normal only after installation of the new meter.

2. Ms Danford acknowledges that electricians came to my home per my testimony. It is correct that I did not produce receipts as this was done very informally. However, we did discuss the ways in which the home was inspected and the instrumentation used for these purposes. This was done not only by the electricians but myself and my father as well

**Background:**

1. Attorney Danford made several references to the fact that I was not present for meter testing. This was never offered to me as an option by First Energy, and never sent to me in writing either. If given the opportunity, I would have been present. It is correct that I did not request a second test until a few weeks or so later. I was not aware that meters were destroyed after ten days, certainly the urgency would have been greater if I had been made aware of this.

2. Mr Perkins testified at the hearing and he himself admitted that he hasn't actually worked in a First Energy lab in over 20 years. Nor could he explain how often the machines to test the meters were calibrated.

3. Mr Perkins also stated that "meters do not go haywire and then revert back to normal". I completely agree and would like to make sure it's known that this was never an argument of mine.

Thank you for the consideration,

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