From:
 PUCO Consumer Call Center

 To:
 Puco Docketing

 Subject:
 Northeast Ohio Natural Gas Corporation - Rates & Tariffs [ref:\_00Dt0GzXt.\_500t0NzxJH:ref]

 Date:
 Tuesday, October 29, 2019 9:20:33 AM

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## PUBLIC UTILITIES COMMISSION OF OHIO Consumer Service Division Memorandum

CASE ID: 00555530 COMPANY: CUSTOMER: Patricia DeLong ADDRESS: 505 Overlook Lane, Sugarcreek, Ohio 44681 SERVICE ADDRESS: 505 Overlook Lane, Sugarcreek, Ohio 44681 AIQ: Northeast Ohio Natural Gas Corporation

Please docket the following comments to case <u>18-1720-GA-AIR</u>.

The customer is unhappy with the rate case and the transparency of the company relaying the actual amounts to customers.

Sincerely,

## Maureen Harbolt

Public Utilities Commission of Ohio Service Monitoring and Enforcement Department Customer Service Investigator (800) 686-PUCO (7826) www.PUCO.ohio.gov

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Case No(s). 18-1720-GA-AIR

Summary: Public Comment of Patricia DeLong via website electronically filed by Docketing Staff on behalf of Docketing