

Public Utilities Commission

Mike DeWine, Governor Sam Randazzo, Chairman Commissioners

M. Beth Trombold Lawrence K. Friedeman Dennis P. Deters Daniel R. Conway

October 24, 2019

Cincinnati Bell Telephone Company Theodore Heckmann 221 E Fourth St Room 103-1280 Cincinnati, OH 43202

Case No. 19-1942-TP-CSS

Dear Mr. Heckmann:

Enclosed is a copy of a complaint filed with the Public Utilities Commission of Ohio. In accordance with Rule 4901-9-01 of the Ohio Administrative Code (revision effective June 15, 2014), you are hereby directed to file an answer to the complaint with the Commission, and serve a copy of your answer upon the complainant(s) within 20 days after October 24, 2019.

In addition to your answer, you may also file any motion that you find to be appropriate.

THE PUBLIC UTILITIES COMMISSION OF OHIO

Tanowa Troupe, Secretary Debbie Ryan, Acting Secretary Donielle M. Hunter, Acting Secretary Susan Patterson, Acting Secretary

Enclosure TMT/dlh

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