

**From:** [Tim Pearson](#)  
**To:** [Puco Docketing](#); [Williams, James](#)  
**Subject:** FW: Verde Energy  
**Date:** Wednesday, October 16, 2019 1:27:40 PM  
**Attachments:** [doc04554120191016121726.pdf](#)

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Good Day,

The attachment is in regards to Case Number 19-958-GE-COI

I would like my comments docketed in the Public Comments.

Best Regards

Robert Pearson

-----Original Message-----

From: shcopier@cooperfarms.com <shcopier@cooperfarms.com>

Sent: Wednesday, October 16, 2019 1:19 PM

To: Tim Pearson <timp@cooperfarms.com>

Subject:

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CS 3553ci

[00:17:c8:66:f4:81]  
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Good Afternoon,

To whom it may concern: Verde Energy Case Number 19-958-GE-COI

I was negatively impacted by Verde Energy; a couple of companies had charged me excessive electrical rates.

One of those companies in exchange for returning my monies asked that I sign a document that I not discuss that relationship with others.

I am currently recouping my monies from Verde through credits to my DP&L monthly electrical bills.

I had not signed anything changing my electrical supplier, the high rates began in October of 2017, our 22-month granddaughter was diagnosed with Cancer, September 19<sup>th</sup> of 2017. We were / are on level billing plan and auto pay, the last thing I was worried about was my electric bill at that time. I had noticed it had gone up, what I hadn't noticed was that Verde was supplying a portion/all the electric, I believe DP&L was supplying distribution. Verde's Billing was on the back of Dayton Power & Light bill, I'm curious to why companies like Verde don't do their own billing, it would be much more apparent than on the back of your Utilities Supplier's Bill.

Our granddaughter completed immunotherapy late February of 2019. My wife had pretty much lived at the Ronald McDonald houses in Dayton and Columbus during her treatment assisting our daughter in Scarlett's care. When she returned and things got back to more normal, she started going thru the bills checking on payments etc. and noticed the high rates. My wife phoned DP&L and their representative insisted the only way we could be a Verde customer was that we signed up, or we were in a group that was signed.

That is when I called the PUCO concerning the bills. I was certain that I had not agreed to any other electrical providers than DP&L. It appeared to us that we had been charged several thousand dollars above what DP&L's rates had been.

I am curious to the number of customers this happens to that just accept it.

My mother in Fort Recovery, Ohio had a similar experience with a supplier, a year or two before it happened to us. Mom is 80 + and still manages her own affairs, I had told mom she had probably agreed to something that she shouldn't have.... My opinion now is that the same scam happened to her.

A few weeks ago, I was working at my daughter's home and two salesman were going door to door proclaiming they could save utility \$\$, my daughter called me to the door, the companies name almost sounded as they represented Ohio Utilities they were persistent about seeing my daughter's electrical bill, I told them they weren't seeing it, after they left I googled the company and it was another scam company with no Better Business Bureau rating and a lot of bad press related to their site.

It's a couple hour drive to Columbus, and would pretty much take an entire day, is this the only way I can help with this?

Best Regards

Robert T Pearson

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

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**in**

**Case No(s). 19-0958-GE-COI**

Summary: Public Comment of Robert Pearson electronically filed by Docketing Staff on behalf of Docketing