

**Before  
THE SUPREME COURT OF OHIO**

Monique Moore

Appellant,

VS

The Public Utilities Commission  
of Ohio

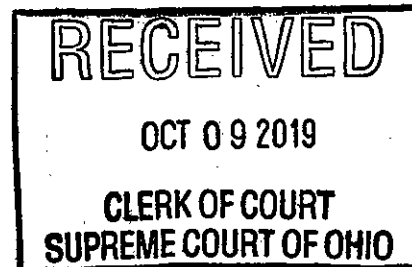
Appellee.

Supreme Court No. 19-1243

**Being Before  
THE PUBLIC UTILITIES COMMISSION OF OHIO**

In the matter of the Complaint of Monique  
Moore vs. FirstEnergy Illuminating Company  
for alleged unfair and unjust billing practices

Case No. 17-1563-EL-CSS



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## INDEX AND DOCKET ENTRIES

## ICN

<u>7/10/2017</u>	In the matter of the complaint of Monique Moore vs FirstEnergy Illuminating Company for alleged unfair and unjust billing practices.	1
<u>7/10/2017</u>	Complaint Service Letter and copy of complaint sent to FirstEnergy Illuminating Company.	2
<u>7/10/2017</u>	Complaint Response Letter and copy of brochure sent to Monique Moore.	3
<u>7/31/2017</u>	Answer of The Cleveland Electric Illuminating Company electronically filed by Mr. Joshua R. Eckert on behalf of The Cleveland Electric Illuminating Company.	4
<u>8/11/2017</u>	Answer to Dismissal and Revised Complaint filed by Complainant Monique Moore.	5
<u>8/24/2017</u>	Attorney Examiner Entry ordering a settlement conference be scheduled for September 21, 2017, at 11:00 a.m. at the Commission offices, 180 East Broad Street, 12th floor, Conference Room 1246, Columbus, Ohio 43215-3793. Entry electronically filed by Debra Hight on behalf of Daniel E. Fullin, Attorney Examiner.	6
<u>12/20/2017</u>	Notice of withdrawal The Cleveland Electric Illuminating Company's Notice of Withdrawal and Substitution of Counsel electronically filed by Mr. Robert M. Endris on behalf of Endris, Robert Mr.	7
<u>3/20/2018</u>	Notice of Deposition for The Cleveland Electric Illuminating Company electronically filed by Mr. Robert M. Endris on behalf of Endris, Robert Mr.	8
<u>4/16/2018</u>	Attorney Examiner Entry scheduling hearing for 05/16/2018 at 11:00 a.m. in accordance with Paragraph 7 electronically filed by Sandra Coffey on behalf of Daniel Fullin, Attorney Examiner, Public Utilities Commission of Ohio	9

<u>5/9/2018</u>	Direct Testimony of Deborah Reinhart on Behalf of The Cleveland Electric Illuminating Company electronically filed by Mr Robert M Endris on behalf of Endris, Robert Mr.	10
<u>5/9/2018</u>	Direct Testimony of Robert Perkins on Behalf of The Cleveland Electric Illuminating Company electronically filed by Mr Robert M Endris on behalf of Endris, Robert Mr.	11
<u>6/5/2018</u>	Transcript Monique Moore vs. The Cleveland Electric Illuminating Company, hearing held at the Public Utilities Commission of Ohio, 180 East Broad Street, Room 11-C, Columbus, Ohio, called at 11:05 a.m. on Wednesday, on May 16th, 2018. electronically filed by Mr. Ken Spencer on behalf of Armstrong & Okey, Inc. and Gibson, Karen Sue Mrs.	Trans.
<u>6/6/2018</u>	PUCO Exhibit filing.	Exh.
<u>7/10/2018</u>	Attorney Examiner Entry granting an extension of time for filing initial and reply briefs in this case electronically filed by Sandra Coffey on behalf of Public Utilities Commission of Ohio Attorney Examiner Daniel Fullin.	12
<u>7/23/2018</u>	Initial Brief of The Cleveland Electric Illuminating Company electronically filed by Mr Robert M Endris.	13
<u>8/17/2018</u>	Brief filed on behalf of Monique Moore, Complainant.	14
<u>8/20/2018</u>	Response brief filed by Monique Moore, Complainant.	15
<u>8/20/2018</u>	Reply Brief of The Cleveland Electric Illuminating Company electronically filed by Mr Robert M Endris on behalf of Endris, Robert Mr. and The Cleveland Electric Illuminating Company	16
<u>5/22/2019</u>	Opinion & Order stating that this matter be decided in favor of CEI as the Complainant has failed to sustain her burden of proof.	17
<u>6/21/2019</u>	Complainant Monique Moore's Application for Rehearing. (FAX)	18

<u>6/25/2019</u>	Memorandum Contra of The Cleveland Electric Illuminating Company electronically filed by Mr Robert M Endris on behalf of The Cleveland Electric Illuminating Company.	19
<u>7/17/2019</u>	Entry on Rehearing that the Commission denies the application for rehearing filed by Monique Moore electronically filed by Docketing Staff.	20
<u>9/13/2019</u>	Supreme Court Notice of Appeal, SC# 19-1243.	21

CERTIFICATION

I, Barcy F. McNeal, the duly appointed and qualified Secretary of The Public Utilities Commission of Ohio, in whose custody the books, records, and files of said Commission are kept, do hereby certify there is transmitted herewith the docket entries of the Commission, ICN No. 1-21, the **Opinion and Order dated 5/22/2019** and the **Entry on Rehearing dated 7/17/2019** inclusive; and the Certification of the record in Case No. 17-1563-EL-CSS

IN WITNESS THEREOF, I have thereunto set my hand  
and affixed the official seal of The Public Utilities Commission  
of Ohio this 9<sup>th</sup> day of October, 2019.

Tanowa M. Troupe

Tanowa M. Troupe, Secretary  
Debbie Ryan, Acting Secretary  
Donielle M. Hunter, Acting Secretary  
Susan Patterson, Acting Secretary.

THE PUBLIC UTILITIES COMMISSION OF OHIO